



Teaching Nurse Practitioner Students the Fundamentals of Telemedicine

Principal Investigator:

Nancy Hudlun DNPc, RN, CCRN

Faculty Support:

Dr. Erik Southard DNP, RN, FNP-BC





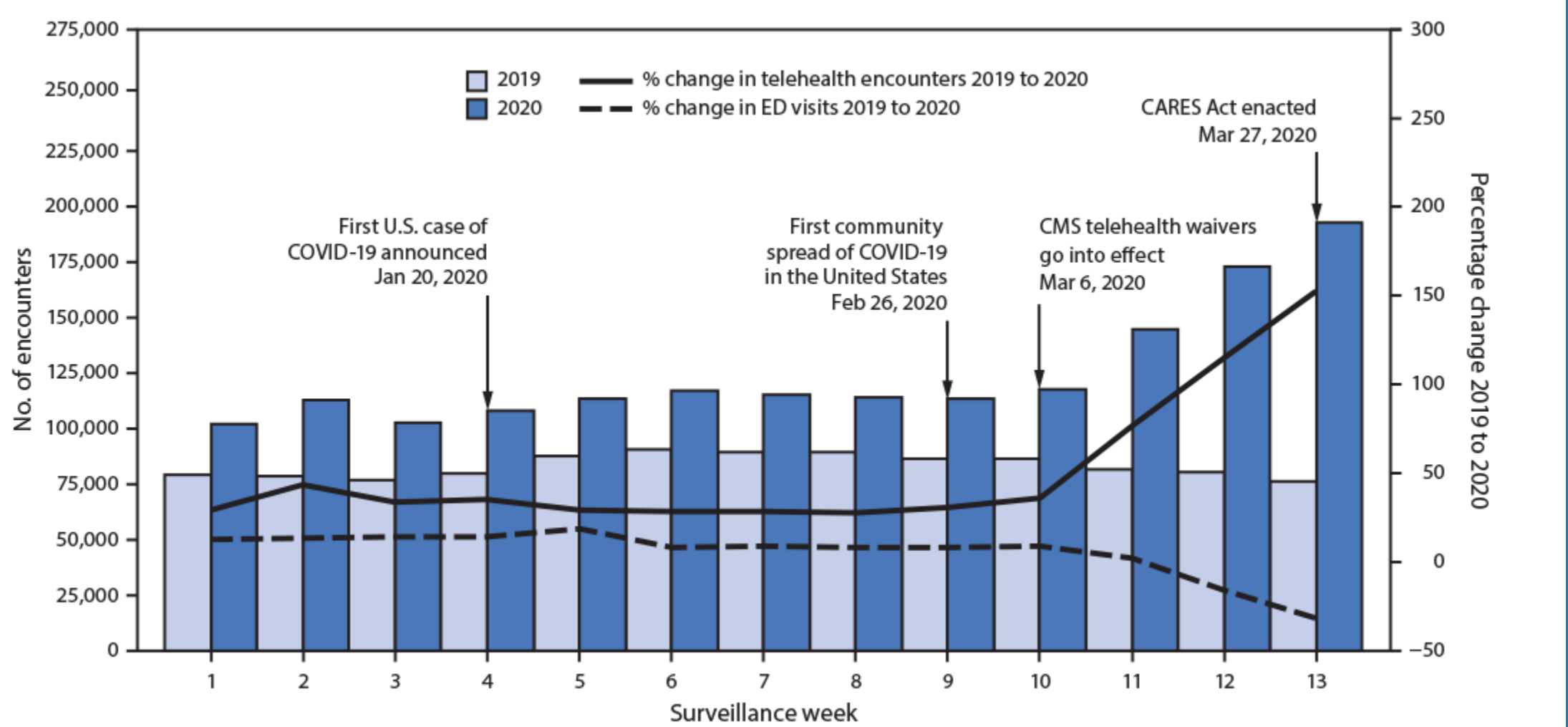
Background

- Telemedicine
 - Defined as the practice of assessing, diagnosing, and treating patients at a distance
 - Has been an emerging venue for years
 - Propelled to the forefront by the COVID-19 pandemic
 - Next slide for chart
 - Pre-pandemic
 - Strict regulatory statutes
 - Intra-pandemic resolved need for social distance for those seeking care





Number of Telehealth Visits 2019-2020



(CDC, 2020)





Background (Providers)

- Significant rise in visits created a need for providers trained
- Current state for existence of provider training in formal education
 - 2016, the American Medical Association approximates 60% have Telehealth curriculum
 - This curriculum is not always required for graduation or licensure (AMA, 2018)
 - 2018, the National Organization of Nurse Practitioner Faculties recommended adding Telehealth into curriculum
 - Recommendations were to integrate the 17 competencies
 - Recommendations also included utilizing some clinical time in Telehealth practice (NONPF, 2018)
- Consistent through both provider disciplines the addition of Telehealth curriculum was not required.
- Thus leaving a significant deficit of providers trained in performing Telehealth visits





Focus

- Population: students in a program without Telehealth Curriculum
 - ISU Family Nurse Practitioner students
 - APN 670: Family Nurse Practitioner Preceptorship
 - Is the fourth and final clinical class
- Intervention: a multimodal two-week module
 - Designed using the NONPF competencies
 - Presented on BlackBoard in the APN 670 site
- Comparison: the population was compared pre and post training
 - no current curriculum
- Outcome: To establish if a multimodal educational intervention would improve nurse practitioner students' competence, confidence, and knowledge in delivering virtual care.
- Time: Two week content exposure





PICOT

Does a two-week multimodal telemedicine training module help graduate nurse practitioner students develop the comfort, knowledge, and skills to effectively deliver virtual care?





Design

- Quasi-experimental
- Prospective Design
- Qualtrics survey: pre- and posttest
 - Used a subject generated pseudonym
 - For anonymity
 - Result matching
 - 15 identical knowledge questions
 - Likert Scale questions: self-rated
 - Skill competence
 - Skill confidence





Design

- Module design:
 - Assessment Survey
 - Content
 - Assessment “How to Videos”
 - Articles
 - Tips & Tricks
 - Simulated Videos





Delivery

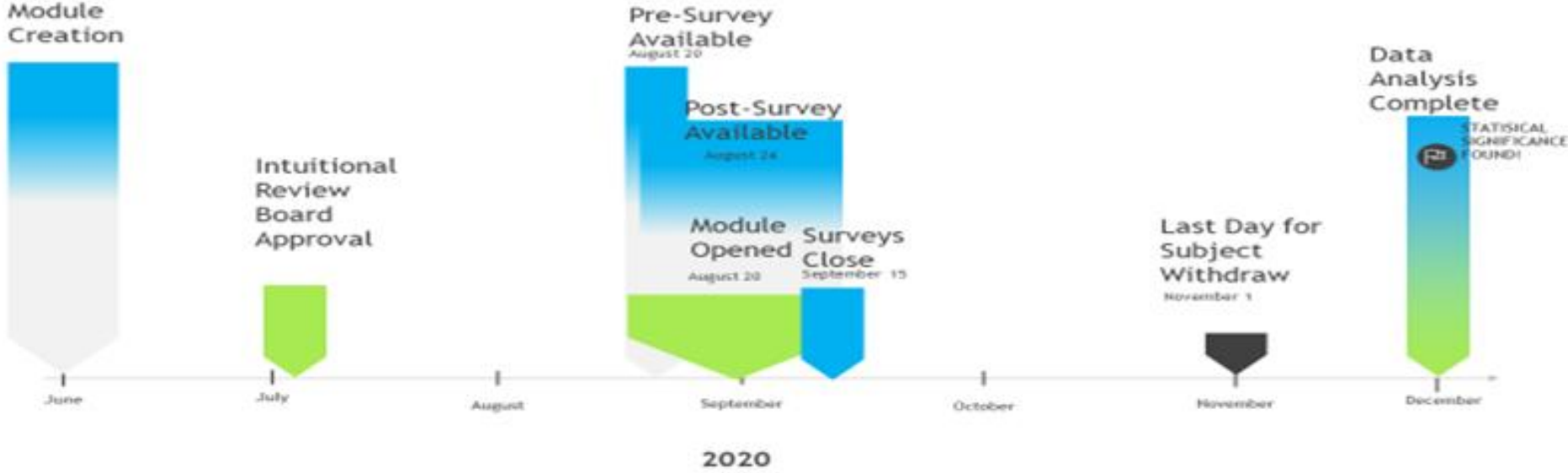
- IRB approval July 2020
- Module placed in course in August 2020 to be open in course week 2
- Pre-survey tool link launched through BlackBoard announcement in APN 670 (by faculty sponsor)
- Module opened in week 2 of course
 - Student content interaction with content required
 - Data consent not required
- Post-survey tool link launched through BlackBoard announcement in APN 670 (by faculty sponsor)





Delivery

Timeline





Results

Average Scores on Key Variables of Interest

| | Range | Mean (SD) | Median |
|--------------------------------|-------|-----------|--------|
| Telemedicine knowledge scores | | | |
| Without training | 7 | 7.22 | 7.00 |
| With training | 6 | 9.78 | 10.00 |
| Telemedicine competence scores | | | |
| Without training | 3 | 3 | 3.89 |
| With training | 3 | 3.89 | 4 |
| Telemedicine confidence scores | | | |
| Without training | 3 | 2.78 | 3 |
| With training | 3 | 3.89 | 4 |





Results

Paired sample statistics

| | n | Mean | Std. Deviation | Std. Error Mean |
|--------------------------------|----|------|----------------|-----------------|
| Telemedicine knowledge scores | | | | |
| Without training | 18 | 7.22 | 1.7 | .401 |
| With training | 18 | 9.78 | 1.478 | .348 |
| Telemedicine competence scores | | | | |
| Without training | 18 | 3 | .808 | .191 |
| With training | 18 | 3.89 | .676 | .159 |
| Telemedicine confidence scores | | | | |
| Without training | 18 | 2.78 | .907 | .214 |
| With training | 18 | 3.89 | .583 | .137 |





Results

Paired samples test

| | Mean | Std. deviation | Std. Error Mean | t | Sig. (2-tailed) |
|-------------------|--------|-------------------|--------------------|--------|-----------------|
| Knowledge Scores | -2.556 | 1.854 | .437 | -5.848 | < .001 |
| Confidence Scores | -1.111 | .583 | .137 | -8.086 | < .001 |
| Competence Score | -.889 | 1.079 | .254 | -3.496 | .003 |





Discussion

- Statistical significance found!
 - Exposure to each fundamental area provided the opportunity for the FNP students to learn more about telemedicine. Knowledge scores increased along with the students' self-reported confidence in their skills. Students also reported their competence in practicing telemedicine visits increased.
- This was a very successful experience for all participants!





Discussion

- Student Feedback
 - Positive
 - Student perceived an increase in their marketability after graduation
 - Students enjoyed the video demonstration of visits and skill
 - Requests
 - Simulation participation
 - Less didactic content





Discussion

- Project Barriers
 - Student generated matched pseudonyms
 - 36 FNP students
 - 31 consents
 - 18 pairs with matched pseudonyms
 - Student expectations
 - Class is completely clinical
 - Facilitators
 - School of Nursing Support
 - Course Faculty support
 - COVID





Discussion

- Implications to practice
 - Training improves
 - Student Outcomes (marketability)
 - Patient Outcomes
 - Maintain projection of professionalism in nursing





Recommendations

- Implement curriculum into to program
 - Perhaps earlier in program to increase length of student exposure
- Expand curriculum
 - Include a full unit
 - Simulation
 - Assessments
 - Exercise versus examination





References

American Medical Association. (2016, June). *Press Center*. Retrieved November 15, 2020 from <https://ama-assn.org/press-center/press-releases/ama-encourages-telemedicine-training-medical-students-residents>

Center for Disease Control and Prevention . (2020). Morbidity and Mortality Weekly Report (MMWR). Retrieved from CDC:
https://www.cdc.gov/mmwr/volumes/69/wr/mm6943a3.htm#F1_up

National Organization of Nurse Practitioner Faculties. (2018). *NONPF Supports Telehealth in Nurse Practitioner Education 2018*. Retrieved from
https://cdn.ymaws.com/www.nonpf.org/resource/resmgr/2018_Slate/Telehealth_Paper_2018.pdf

