



[Click Here](#) for a downloadable step-by-step renewal guide.

Frequently Asked Questions:

How do I obtain an invoice for my membership renewal?

On the renewal payment screen, there is a “Bill Me” option. Select “Bill Me” to receive an invoice.

How can I change my company’s membership tier?

Please email admin@renalhealthcare.org to make this change.

I’ve reached the contact limit for my membership tier. How can I add an additional contact during my renewal?

Email admin@renalhealthcare.org with the number of individual contacts you want to add, and we will update your renewal to reflect this change.

Once renewed, what is my new expiration date?

RHA Memberships are calendar-based. Once you renew for the year 2026, your new expiration date will be **December 31, 2026**.

How do I retrieve the master account credentials to renew my company’s membership?

The primary contact received an email from admin@renalhealthcare.org with the credentials.

I did not receive a renewal notice email. What should I do?

Check your spam and junk folders for the email. If it is not there, please send an email to admin@renalhealthcare.org, and we will resend the renewal email to you.

I received the renewal notice, but I am no longer the primary contact. How do I update this?

Email admin@renalhealthcare.org, and we will update our records.