The New Definition of Clean
Agenda:

- Welcome and Introductions
- NIGP Business Council Overview and Mission
- Panel Discussion
- Open Discussion w/ Panelists
- Questions and Answers
Welcome and Introductions

The Moderator:

• Craig Jackson – Cintas, National Director Cooperative Purchasing

The Panelists:

• Jonathan Walker – State of Louisiana, Assistant Director Office of State Procurement
• Sam Robertson – Indiana University, Facilities Director
• Patty Olinger JM, RBP, CFO, CBFRS – GBAC, a Division of ISSA, Exec. Director
NIGP’s Business Council is comprised of two representatives from each company participating in the Institute’s Enterprise Sponsor Program.

Enterprise Sponsors are leaders in their respective industries and have demonstrated a shared commitment to NIGP’s values: Accountability, Ethics, Impartiality, Professionalism, Service, and Transparency.
Enterprise Sponsors
The NIGP Business Council Mission…

Serve the NIGP membership and procurement profession through the sharing of resources and expertise in support of NIGP’s educational, research and advocacy mission.
Cintas helps more than one million businesses of all types and sizes get READY™ to open their doors with confidence every day by providing a wide range of products and services that enhance our customers’ image and help keep their facilities and employees clean, safe and looking their best. With products and services including uniforms, floor care, restroom supplies, first aid and safety products, fire extinguishers and testing, and safety and compliance training, Cintas helps customers get Ready for the Workday®

- Over 40,000 Employees/Partners
- $7B in Revenues
- 400+ Locations in US
- Started in 1929
Keep your business clean, stocked and safer

Your commitment to meeting expectations for a clean, safe business has never been stronger. Make sure you exceed those expectations, and give your customers and employees peace of mind, with the help of essential products and scheduled service visits from Cintas.

**UNIFORM & APPAREL**
- Rental Face Mask Service
- Women’s Workwear
- Carhartt® Rental
- High Image Apparel
- Chef Works® Culinary Apparel
- Flame Resistant Clothing
- Cleanroom

**FACILITY SERVICES**
- Hand Sanitizer Service
- Restroom Supplies
- Mat, Mop and Towel Services
- Restroom Cleaning
- Microfiber Service
- Tile & Carpet Cleaning
- Cleaning Chemicals
- Surface Disinfectant Spray & Surface Sanitizer Spray Service

**FIRST AID & SAFETY**
- First Aid Supplies
- Safety Training
- AEDs and Emergency Products
- Safety Supplies and Personal Protective Equipment (PPE)

**FIRE PROTECTION**
- Fire Extinguishes
- Fire Sprinkler
- Fire Extinguisher Training
- Fire Alarm Monitoring
- Fire Alarm
- Emergency and Exit Lighting
- Kitchen Suppression
- Special Hazard Suppression
Panelist Discussion
General Questions

1. How has the pandemic affected your thinking about cleanliness in your everyday life? Now specifically in your current role, how has COVID-19 affected how you and your organization view cleanliness as from a public safety standpoint?

2. How have your organizations adapted their own policies and procedures to support your staff in the pandemic?

3. What do you think the “new normal” will be post-pandemic for your organization?

4. How has the pandemic allowed your organization to innovate either your processes or your cleanliness needs?
Patty Olinger

1. Tell us a little about the ISSA, its goals/mission. What is GBAC and tell us about the work you do?

2. How is the ISSA approaching the redefinition of clean? What are some of the protocols that your organization are recommending that may be specific to schools government buildings?

3. What have you seen on both the public and private side that would represent best practices in terms of cleanliness for public safety?
Sam Robertson

1. As a person in charge of facilities, how have you adapted, changed or revamped your attitudes towards cleaning since the pandemic?

2. What are some specific protocols that you have put in place in order to help assure the safety of the staff, students and faculty?

3. How has the vendor community assisted in your mission to open back up? What could we as vendors do more to help?

4. What keeps you up at night?
1. In general, how has the pandemic changed how you and your organization procures its services? Has cooperative purchasing assisted in that process?
2. What are some procurement insights that you have learned during the pandemic? Any A-Ha moments?
3. Has your state adopted any specific guidelines for public safety for government bldgs/schools that have affected what or how you are buying these days?
4. What needs cleaning needs are being required by your facilities teams that you are finding difficult to fulfill? How have you creatively met these needs?
5. How has the vendor community assisted in your mission to open back up? What could we as vendors do more to help?
Open Discussion

Questions & Answers
Thank you for attending