

MARCH 3, 2021

**OPINION**

## Consistent Inconsistency

By JJ Keegan, *Envisioning Strategist & Reality Mentor, JJKeegan+*

With over 9,000 daily fee golf courses and nearly 3,000 municipal golf courses, one would think that there would be generally accepted policies and practices throughout the industry. Such appears not to be the case based on an industry survey we conducted in February 2021. Here is where significant disparity exists: Tee Time Intervals... Suppose one compares eight vs. 10-minute tee time intervals. In that case, the additional revenue that can be earned from using an eight-minute interval is upwards of \$160,000, presuming the courses are operating at only 50% of capacity. Is 8 minutes the right interval? Not necessarily. The tee time interval should be correlated to the difficulty of the golf course. Del Ratcliffe, Ratcliffe Golf Services, who oversees four golf facilities for Mecklenburg Co., had an interesting observation reviewing the data... [READ MORE >>](#)

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**SPOTLIGHT**

## Golf Course "Volunteers" Sue for Unpaid Wages

By Rob Harris, *Editor, Golf Dispute Resolution*

Palm Beach County finds itself defending a putative class action lawsuit brought by three individuals challenging the "golf facility volunteer" moniker given to them for providing services at three county owned golf courses. Plaintiffs describe their services as follows... [READ MORE >>](#)

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