

FOUR PILLARS OF EXCELLENCE

NFBPA's
Value
Added

NFBPA's
Impact

NFBPA's
Financial
Sustainability

NFBPA's
Organizational
Effectiveness



FOUR PILLARS OF EXCELLENCE

NFBPA's
Value
Added

Pillar #1: NFBPA's Value Added

- What is our organization doing to add value to our membership?
- How well are we engaging our members to meet them at their points of need?
- What are we doing to help them reach their personal and professional goals?
- What are we doing to contribute to the retention of our members in the public administration arena?
- What are we doing to attract and recruit students/young professionals into the public administration field?
- How can we enhance/expand mentorship opportunities to help develop new professionals into managers?
- How we utilize mentorship opportunities to help mid-level managers develop into senior administrators?
- How well are we helping to add value to our members throughout the year (outside of conferences)?



FOUR PILLARS OF EXCELLENCE

NFBPA's
Impact

Pillar #2: NFBPA's Impact

- What impact is our organization making on our community at large?
- What areas do our members oversee professionally? How can we leverage that power to benefit our community?
- What are the programmatic and policy impacts we are making in our communities?
- Where are the existing gaps that need attention?
- What can our organization do to contribute using our existing resources?

FOUR PILLARS OF EXCELLENCE

NFBPA's
Financial
Sustainability

Pillar #3: NFBPA's Financial Sustainability

- Where do the bulk of our resources currently come from?
- What are our financial goals?
- How can we expand the growth of our revenue?
- What external opportunities exist for future fund development?
- Fund distribution- national versus local chapter needs: how can we improve?

FOUR PILLARS OF EXCELLENCE

NFBPA's
Organizational
Effectiveness

Pillar #4: NFBPA's Organizational Effectiveness

- Are we running the organization efficiently and effectively?
- How responsive are we to member-initiated communication?
- How are we taking care of our members' needs?
- How can we improve communications?
- How can we improve strategic community building?
- What are other areas for growth administratively?