



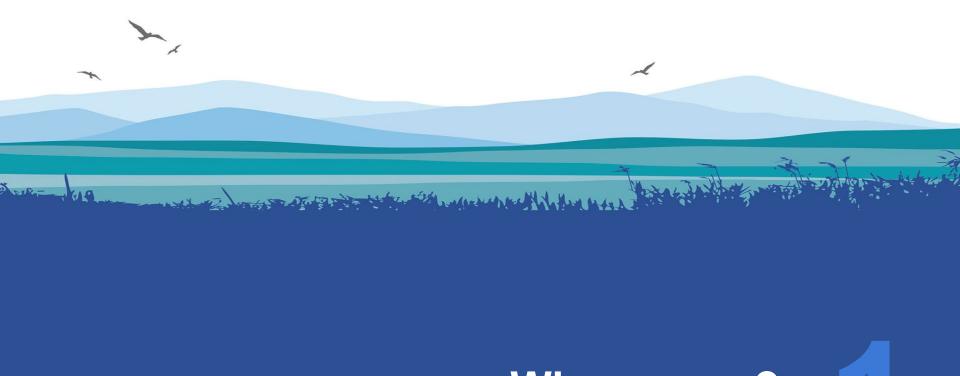






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SF Estuary Partnership – The Bay Foundation



Who are we?

Let's start with introductions

National Estuary Programs in California



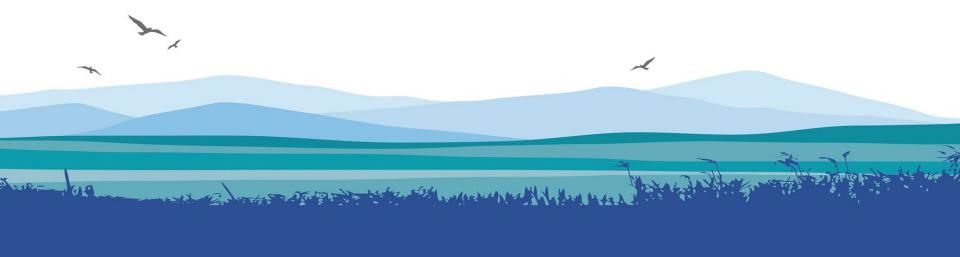








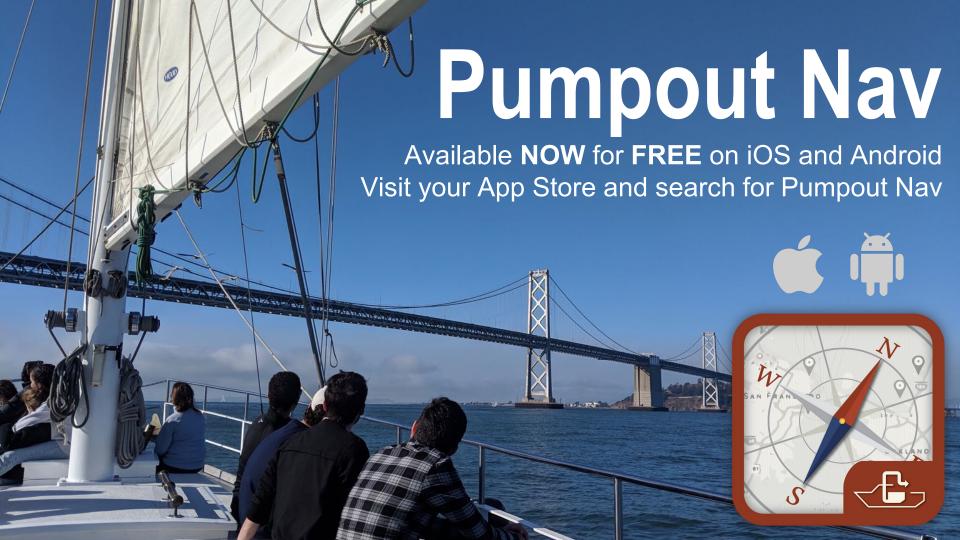
Funding was provided by a Clean Vessel Act grant, administered by California State Parks Division of Boating and Waterways and funded by the U.S. Fish and Wildlife Services, Sport Fish Restoration and Boating Trust Fund.



Pumpout Nav 3.0

Introducing New Features

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Pumpout Nav is a tool...

- For boaters to find functioning pumpouts
- New!: dump stations and floating restrooms
- For CVA staff to monitor and manage the pumpout network
- 10K+ installs so far!
- "Breaking new ground in this category"

New version is rolling out/ in beta

- New design
- New audience



Pumpout Nav

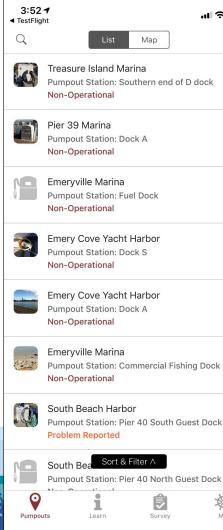
Find the Nearest Pumpout, Dump Station or Floating Restroom



Powered by epical™

Pumpout Nav – What's New?

- All types of sewage disposal facilities are now supported by Pumpout Nav
- Shows nearest pumpouts, dump station, or floating restrooms to your location on a map or a list
- Lets you find out information about the facility (cost, location, etc.), and the operational status of pumpouts
- Sort through the facilities to better organize them, per distance, per price, or per statuses



0.6

\$0.00

2.7

\$0.00

2.9

\$0.00

2.9

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2.9

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3.0

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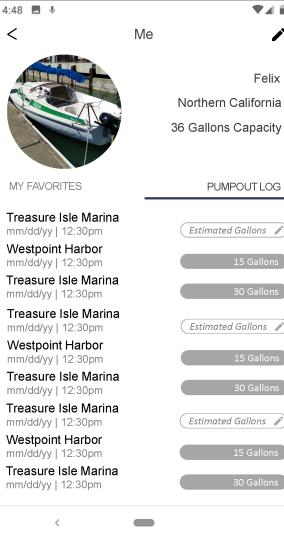
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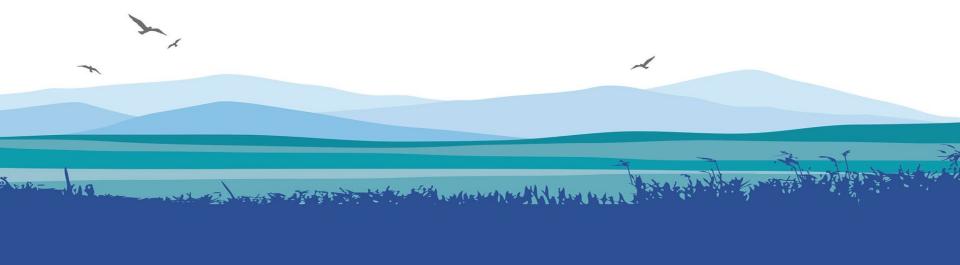
Pumpout Nav – What's New?

- A newly redesigned "Me" section let the user get a more customized experience
- Easily find your favorite units
- Log the pumpout events to keep track of your holding tank capacity and needs



DRAFT screenshot Subject to change





Monitoring Expansion

Covering New Ground

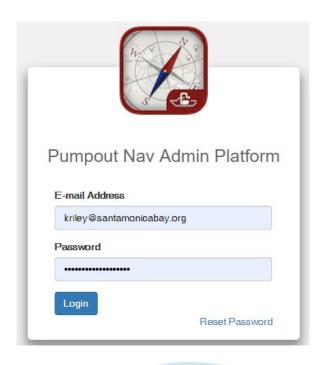
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Where to?

- Geographic range increased
- 3 National Estuary Programs (NEPs) in California
- Close data gap



Expanding Pumpout Monitoring in Southern CA



Onboarding a new region:

- Pumpout Nav admin platform new credentials
- Locate publicly available pumpout units in Morro Bay
- Make connections

Training in the Field

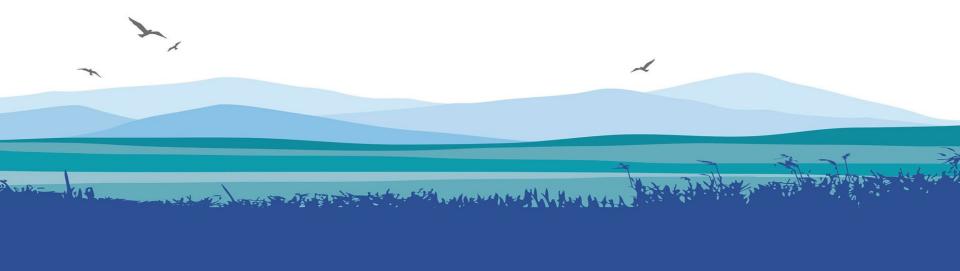
- Hands-on training
- Pumpout Nav

WHY MONITOR?

- Optimal pumpout usability
- Open communication about CVA funding opportunities







Social Media

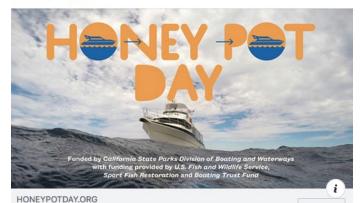
Targeted Ads



Examples



LA County Coastal Boaters! If you have a holding tank, you can get 1 free mobile pumpout.



Sign Up for Honey Pot Day



Sign Up





LA County coastal boaters: do you have a holding tank? Get 1 FREE mobile pumpou...

Why Use Targeted Facebook Ads?

- We hit a barrier with regular outreach efforts
- New audience

Year	Participants Per Year
2014-2017	83
(Average)	
2019	104

Not over yet!

Results



Glossary

Frequency: The average # of times each person saw your ad

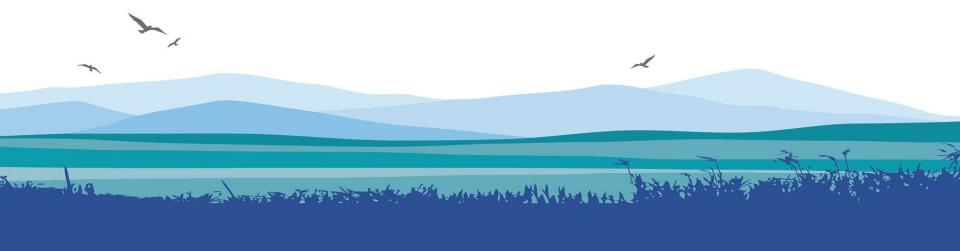
Reach: The # of people who saw your ads at least once (does not include multiple views of ad by same people)

Unique Link Clicks: The # of people who clicked on link within the ad

Future Use of Targeted Ads

- Videos
- Publications
- Targeting new audience





New Pollution Prevention Tools

Stealing WA's Thunder

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Universal Deck Adapter Kit

- New pollution prevention tool added to the outreach arsenal
- Originally from Washington State CVA: function of SOBA as a networking and idea sharing opportunity
- 1" or 1 1/2" threaded adapters screw into deck fitting and attach to universal clamp
- Cleaner, simpler, more efficient pumpout











Pilot Project Successes

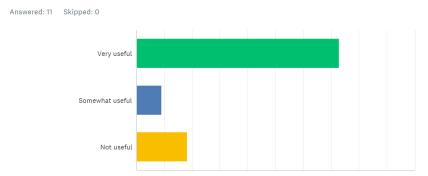
- Washington State CVA has given out over 12,000 since 2010, has seen 3fold increase in pumpout use.
- SFEP has distributed 250 kits at marinas, boat shows, and more
- Feedback from users has shown these kits are useful and boaters would recommend them to others
- Price per unit: ~\$4.90

Adapter: \$4.05

Tube: \$.70

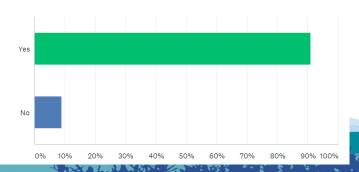
Gloves: ~\$.15

How useful do you find this adapter?



Would you recommend this to a fellow boater?

Answered: 11 Skipped: 0



Feedback and Recommendations







- Hosted pumpout trainings using the kit
- Eco-friendly packaging
- Tutorial video
- Encouraging marinas to adapt to quick-connect parts
- Overall: generally positive feedback for an ongoing program!

