OVERVIEW
NADP Web Tools

Lauren Oakley
National Association of Dental Plans
Associate Director of Communications & Technology
loakley@nadh.org // 972-458-6998 x105

Press the right arrow on your keyboard to advance slides
What is a whitelist?

A whitelist is a list of e-mail addresses or domain names from which an e-mail blocking program will allow messages to be received. E-mail blocking programs, also called spam filters, are intended to prevent most unsolicited e-mail messages (spam) from appearing in subscriber inboxes.
Or click here to download
How do I create a login?

nadp.org
Home > CREATE ACCOUNT

New to this site?
If you are new to this system or not sure if you've used this site before, enter your information below and click Continue.

First Name: *
Last Name: *
Email: *
Postal Code: *

Continue

Your membership benefits are authenticated by your company email
If you get this page, don't proceed

Home >
CREATE ACCOUNT

You're already in our system!
Based on the information you've entered, it looks like you're already in our system.

What do I do next?
A link has already been sent to the email address on file for loakley@nadp.org with instructions on how to reset your password. Do NOT proceed with a different email address if this email belongs to you. Doing so will create a duplicate record. Please allow up to 5 minutes for the email to arrive. If you do not receive it in 5 minutes, please make sure you spam filters have not caught it, or that it has not been inadvertently rerouted to your Junk Mail folder. When you receive the link, you will be able to login to perform the operation you were attempting.

What if I don't have access to the loakley@nadp.org mailbox?
If you no longer have access to the loakley@nadp.org mailbox, please contact us using the contact page with your name and phone number and we can reset your password.

Reset your password instead
How do I reset my password?
Click play to start video demo
How do I purchase and download a research report?
Click play to start video
Webinars

How do I access a webinar on the day of the broadcast?
Upcoming Webinars

Webinar: LC 2019 Example
Includes a Live Event on 01/23/2019 at 4:25 PM (EST)
Leadership 2019 Example

Research Reports

- Contains 1 Component(s)  
  Register (Free!)  More Information

2018 Dental Benefits Report: Enrollment
- Contains 1 Component(s)  
  Register (Free!)  More Information

2017 NADP/LIMRA Customer Contact Center Metrics Report (Published Sept 2018)
- Contains 1 Component(s)  
  Register (Free!)  More Information

2017 State of the Dental Benefits Market
- Contains 1 Component(s)  
  Register (Free!)  More Information

Click play to start video
You are not receiving the member price on a webinar, research report or event.

What should you do?

Contact NADP.
loakley@nadp.org
-or-
rchapin@nadp.org
NADP Event Websites

- nadpconverge.org
- nadpleadership.org
- nadpadvocacy.org
How do I download an attend list for an NADP event?
• Log in to mynadp.org.
• Go to Groups > My Groups > click on the event name
• After that, you will click on the tab that says “Members”
• Then there should be an export button on the right to click. See screen shot below.
How do I access an event schedule?

What is the NADP Leadership Conference?

The annual NADP Leadership Conference provides opportunities to increase your leadership skills as you join with colleagues to provide direction for NADP programs and services while networking with other professionals in the field.
How do I view an attachment to a discussion posting?
Web Quick Tips

Post New Message

Example

Jan 2, 2018 2:43 PM | view attached
Lauren Oakley

Example for 2018 Leadership Conference
Participating in Dental Interact discussions
2018 Leadership: Online Reg Closes After Today!

Jan 2, 2018 1:39 PM
Lauren Oakley

Attention NADP Volunteers,
If you have not registered for Leadership Conference, register today! Online registration closes tonight at midnight!

For questions regarding this event, please contact Jeremy May, director of meetings and events.

Replying to email = replying to group. Everyone in eGroup will see your reply.

Lauren Oakley
Associate Director of Communications & Technology
National Association of Dental Plans
Dallas TX
(972) 456-6998 (105)

You are subscribed to "NADP Open Forum" as loakley@nadp.org. To change your subscriptions, go to My Subscriptions. To unsubscribe from this community discussion, go to Unsubscribe.
How do I adjust how often I receive email notifications from a committee or group?
## Notification Settings

### 48 Communities

<table>
<thead>
<tr>
<th>Community</th>
<th>Discussion Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>2018 Advocacy in Action</td>
<td>Real Time</td>
</tr>
<tr>
<td>2018 Consumer Tracking Survey</td>
<td>Real Time</td>
</tr>
<tr>
<td>2018 CONVERGE</td>
<td>Real Time</td>
</tr>
<tr>
<td>2018 Shared Research (Employer Tracking)</td>
<td>Real Time</td>
</tr>
<tr>
<td>2019 Leadership Conference</td>
<td>Real Time</td>
</tr>
<tr>
<td>Advocacy Open Forum</td>
<td>Real Time</td>
</tr>
<tr>
<td>AIA Host Committee</td>
<td>Daily Digest</td>
</tr>
<tr>
<td></td>
<td>Plain Text</td>
</tr>
<tr>
<td></td>
<td>No Email</td>
</tr>
</tbody>
</table>

41.
How to download a committee roster

- Log in to mynadm.org.
- Go to Groups > My Groups > click on the committee name
- After that, you will click on the tab that says "Members"
- Then there should be an export button on the right to click. See screen shot below.
How do I find contact info for an NADP member?
Join the Discussion
Collaborate with your peers.
Our dynamic discussion groups provide the tools you need to communicate with like-minded people and to grow your network of passionate people.

Get Started

2019 NAADP JANUARY 28-30, 2019 LEANEDQUID DFW AIRPORT MARRIOTT SOUTH

At the Leadership Conference, the Communications Workgroup learned of many areas where they may assist other NAADP volunteer groups. To facilitate collaboration,
I have two email addresses. My Di emails are forwarded to one email address.

Contact NADP - loakley@nadp.org
Advocacy Tools

- GRW and Excel Grids
- LOTS
  - Accessing from NADP.org
  - Legis Track and Regs Track
  - Search filters
  - Sample search results
- Annual state wrapup
- Tracking documents

Artur Bagyants
State Affairs Manager
972-458-6998 x 106
abagyants@nadp.org
<table>
<thead>
<tr>
<th>Bill</th>
<th>GRW Notes</th>
<th>Official State Summary</th>
<th>History</th>
</tr>
</thead>
<tbody>
<tr>
<td>Virginia HB 1682</td>
<td>Establishes limits on the ability of a health insurer or other person to offer otherwise grant access, as provided in a dentist's or oral surgeon's provider contract, to a third-party carrier. Access is provided in a provider contract refers to the right to have dental services provided by the participating provider to the enrollees of the third-party carrier in accordance with the terms of a provider contract. The measure provides that such access may be granted only if it is expressly permitted by the provider contract and notice is given to the affected participating provider.</td>
<td>12/06/2018 (H) Referred to Committee on Commerce and Labor; 12/06/2018 (H) Prefiled and ordered printed; offered 01/09/19 39103566</td>
<td></td>
</tr>
<tr>
<td>New Jersey SB 1367 (AB 605)</td>
<td>Prohibits a contracting entity from granting to a third party access to a provider network contract, or a provider's health care services and contractual discounts pursuant to a provider network contract. See also: 2018 AB 605</td>
<td>Prohibits sale or lease of access to certain dental provider network contracts.</td>
<td>12/17/2018 (S) Senate Floor Substitute second Reading Senate (34-0) (Singleton); 09/23/2018 (S) Senate Floor Amendment second Reading Senate (10-0) (Singleton); 06/18/2019 (S) Reported Senate Committee Substitute second Reading Senate; 04/18/2019 (S) Introduced 1st Reading  Senate Referred to Commerce</td>
</tr>
<tr>
<td>Kentucky HB 477</td>
<td>Dental-only is excluded from definition of &quot;health benefit plan.&quot; Bill includes provider directory requirements (annual audit, updated monthly), notices to covered persons on insurer's website; examples of anticipated OOP costs for frequently billed services. Upon request by covered person, insurer must within 48 hours provide information on whether a proposed service is covered, what covered person must pay, applicable cost sharing, if any. Creates binding program of dispute resolution for disputed charges (incl. balance billing by nonparticipating provider). Proceeding can be initiated by insurer or nonparticipating provider. (See also: 9831)</td>
<td>To incorporate definitions of terms used in the Act, including &quot;balance billing,&quot; &quot;cost sharing,&quot; and &quot;usual, customary, and reasonable rate&quot;; create a new section of Subtitle 17A of KRS Chapter 364 to require the insurance commissioner or a designated nonprofit organization to establish and maintain a database of billed health care services charges collected from insurers.</td>
<td>12/14/2018 Prefiled by the sponsor(s).</td>
</tr>
<tr>
<td>Kentucky SB 24</td>
<td>Dental-only is excluded from definition of &quot;Health Benefit Plan.&quot; Bill includes provider directory requirements (annual audit, updated monthly), notices to covered persons on insurer's website; examples of anticipated OOP costs for frequently billed services. Upon request by covered person, insurer must within 48 hours provide</td>
<td>Amend KRS 364.17A-005 to incorporate definitions of terms used in the Act, including &quot;balance billing,&quot; &quot;cost sharing,&quot; and &quot;usual, customary, and reasonable rate&quot;; create a new section of Subtitle 17A of KRS Chapter 304 to require the insurance commissioner or a designated nonprofit organization to establish and maintain a database of billed health care services charges collected from insurers.</td>
<td>8/8/2019 (S) Introduced in Senate; 11/14/2018 Prefiled by the sponsor(s).</td>
</tr>
</tbody>
</table>
LOTS
(Legislative Online Tracking System)
<table>
<thead>
<tr>
<th>Resources</th>
<th>Members Only</th>
<th>Contact</th>
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<tbody>
<tr>
<td>Staff Directory</td>
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<td>Legislative Tracking</td>
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<td>Advocacy Resources</td>
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<td>Fast Facts</td>
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<td>CDT Licensing Program</td>
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<td>Dental Interact</td>
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<td>NADPac</td>
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<td>State Law Portal</td>
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National Association of Dental Plans®

Welcome to LOTS

As a member of NADP, you have access to the Legislative Online Tracking System, or LOTS, a comprehensive Web-based monitoring system - tracking critical and applicable legislation and regulation in all 50 states, the District of Columbia, and the federal government every day of the year from anywhere in the world.

NADP has worked with StateScape® to implement a tracking program tailored to dental plan needs. Legislation and regulation can be found under Legis Track and Regs Track tabs above and are placed under industry specific subjects with a myriad of search functions.
**West Virginia SB 310**

Session: 2019 (1/9/2019 thru 3/9/2019 In Session)

Intro Date: 1/15/2019

<table>
<thead>
<tr>
<th>Passed Committee</th>
<th>Passed Chamber</th>
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<tbody>
<tr>
<td>House:</td>
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<td>Senate:</td>
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</tbody>
</table>

Email Alerts: Subscribed

Sponsor: Senator Ron Stollings (D)

Other Links: State Record

General Folder: Dental/Health Insurance

Summary: Establishing certain requirements for dental insurance.

History:
- 01/18/2019 (S) To Finance
- 01/18/2019 (S) Committee substitute reported, but first to Finance
- 01/15/2019 (S) To Health and Human Resources
- 01/15/2019 (S) Introduced in Senate
- 01/15/2019 (S) To Health and Human Resources then Finance
- 01/15/2019 (S) Filed for introduction

Personal Notes: Edit
Annual State Wrap-up

GRW Legislative Update
July 2018

Most states have adjourned their legislative sessions for the year and the Government Relations Workgroup (GRW) has prepared an update on key bills from 2018. The group met twice monthly during the first five months of the year to analyze over 140 bills, the most significant of which are mapped and described below. Stay tuned to the Advocacy Open Forum for updates on this and other topics.

LOSS RATIO

Loss ratio standards require carriers to spend a certain portion of each premium on payment of claims, with the remaining portion being spent on other items such as marketing and administrative expenses. While medical loss ratios have been part of the Affordable Care Act for years, these standards have traditionally not been applied to dental plans.

CA SB 1098 (pending) — Originally would have imposed a loss ratio on dental carriers. NAOP submitted testimony in opposition. After a heavy lobbying effort by the California Association of Dental Plans (CADP), the bill was eventually amended. It now only includes disclosure and reporting requirements on annual overall plan deductibles, annual benefit limits, coverage, and reimbursement levels.

IN HB 1045 (dead) — Would have required dental insurers to submit a medical loss ratio report to the DOI for each policy form through which coverage for dental services is provided. Would have required the DOI to make recommendations to the Legislature for setting a standard for medical loss ratios. NAOP submitted testimony in opposition.

NETWORK LEASING

Only a handful of states have enacted legislation regulating the practice of provider network leasing. The most recent proposals were seen in New Jersey and Wisconsin.

NJ AB 605 / S 2597 (pending) — Would ban the practice of network leasing. Would prohibit a contracting entity from granting to a third party access to: 1) a provider network contract; or 2) a provider's dental treatment services or contractual discounts pursuant to a provider network contract. NAOP and multiple member companies submitted testimony in opposition and continue to advocate against these bills.

WI SB 367 / AB 457 (dead) — Would have imposed requirements on dental plans that lease networks, including: notices in contracts with providers, setting up internet websites with leasing information for providers, and notifying providers in writing that their contract has been leased. Would have also allowed providers who do not wish their contracts to be leased to
Tracking Documents

Accessing

Examples
<table>
<thead>
<tr>
<th>State</th>
<th>P</th>
<th>PP</th>
<th>FT</th>
<th>FT</th>
<th>D</th>
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<tr>
<td>Alaska</td>
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<td>Title 21, multiple sections; see HB 4225 2005 HB 147</td>
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<td>Arkansas</td>
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<td>Title 4, Subtitle 7, Chapter 19, Subchapter 2, Sections 4-116-201 to 203 2008 HB 1206</td>
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<td>California</td>
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<td>No statutes covering discount plans, but the Department of Managed Health Care (DMHC) views discount plans as &quot;health care service plans&quot; under the Price-Kaminske Act. This makes discount plans subject to existing DMHC requirements like licensing and reserve deposits.</td>
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<td>Colorado</td>
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<td>Title 6, Sections 6-1-122 and 6-1-712</td>
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<td>Connecticut</td>
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<td>Title 36a, Chapter 75Mc, Sections 39a-456, 39a-456t</td>
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<td>2008 HB 5157 2003 HB 4410</td>
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<tr>
<td>Title 72, Chapter 166, Sections 7671-1614 30-10 EB 2298</td>
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</tbody>
</table>

### Noncovered Services

<table>
<thead>
<tr>
<th>State</th>
<th>Applicability</th>
<th>Definition of &quot;Covered Service&quot;</th>
<th>Notes</th>
<th>Effective Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alabama</td>
<td>Title 27, Section 27-104-12</td>
<td>Applies to health and dental insurers.</td>
<td>&quot;Dental care services for which a reimbursement is available under an enrollee's dental contract, or for which a reimbursement would be allowable for the application of contractual limitations such as deductible, co-payment, coinsurance, waiting periods, annual or lifetime maximums, frequency limitations, alternative benefit payments, or any other limitation.&quot;</td>
<td>9/1/2015</td>
</tr>
<tr>
<td></td>
<td>2015 SD 196: <a href="https://leg.state.al.us">https://leg.state.al.us</a></td>
<td>Section 4 appears to exempt nonprofit corporations operating a health care service plan as described at Section 10A-20-631.</td>
<td></td>
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</tr>
<tr>
<td>Arizona</td>
<td>Title 25, Chapter 4, Article 3, Section 30-8-01</td>
<td>Applies to: 1) Dental Service Corporations; 2) Health Care Service Organizations; 3) Medicare and Medicaid Dental Carriers; 4) Other Dental Carriers</td>
<td>&quot;A health care service for which a health care insurer pays a benefit for all or part of the services, including a benefit that is available but limited by deductible, coinsurance, or frequency terms under the contract between the issuer and the insured.&quot;</td>
<td>1/1/2011</td>
</tr>
<tr>
<td></td>
<td>2010 SB 1413: <a href="https://leg.state.az.us">https://leg.state.az.us</a></td>
<td></td>
<td>Allows insurers to provide dentists the option of a contract that provides a fee schedule for covered services only or a fee schedule for both covered and uncovered services.</td>
<td>1/1/2010</td>
</tr>
</tbody>
</table>

### Discount Plans

- **Alabama**: Title 27, Section 27-104-12
  - Applies to health and dental insurers.
  - Section 4 appears to exempt nonprofit corporations operating a health care service plan as described at Section 10A-20-631.
  - "Dental care services for which a reimbursement is available under an enrollee's dental contract, or for which a reimbursement would be allowable for the application of contractual limitations such as deductible, co-payment, coinsurance, waiting periods, annual or lifetime maximums, frequency limitations, alternative benefit payments, or any other limitation."

- **Arizona**: Title 25, Chapter 4, Article 3, Section 30-8-01
  - Applies to: 1) Dental Service Corporations; 2) Health Care Service Organizations; 3) Medicare and Medicaid Dental Carriers; 4) Other Dental Carriers
  - "A health care service for which a health care insurer pays a benefit for all or part of the services, including a benefit that is available but limited by deductible, coinsurance, or frequency terms under the contract between the issuer and the insured."

- **Colorado**: Title 6, Sections 6-1-122 and 6-1-712
  - N/A

- **Connecticut**: Title 36a, Chapter 75Mc, Sections 39a-456, 39a-456t
  - N/A

- **Delaware**: Title 72, Chapter 166, Sections 7671-1614
  - N/A

59.
Questions?
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