Home and Community Based Services (HCBS) Domains of Practice

1	Care, Services, and Supports
1A	Quality of Care
1A1	Medical and Nursing Care Practices
1A2	Medication Management and Administration
1A6	Rehabilitation and Restorative Programs
1A7	Care Recipient Assessment and Interdisciplinary Care Planning
	Clinical and Medical Records and Documentation Requirements (e.g., storage,
1A8	retention, destruction)
1A9	Medical Director
1A11	Transition of Care (e.g., admission, move-in, transfer, discharge, and move-out)
1B	Quality of Life
1B1	Psychosocial Needs (e.g., social, spiritual, community, cultural)
1B2	Person-Centered Care and Comprehensive Care Planning
1B3	Care Recipient Bill of Rights and Responsibilities
1B4	Care Recipient Safety (e.g., fall prevention, elopement prevention, adverse events)
1B6	Care Recipient Advocacy (e.g., Ombudsman, resident and family council)
	Care Recipient Decision-Making (e.g., capacity, power of attorney, guardianship,
1B7	conservatorship, code status, advance directives, ethical decision-making)
1B8	Care Recipient (and Representative) Satisfaction
	Mental and Behavioral Health (e.g., cognitive impairment, depression, social
1B10	support systems)
1B12	Pain Management
1B13	Death, Dying, and Grief
1B14	Restraint Usage and Reduction
	Foodservice (e.g., choice and menu planning, dietary management, food storage
1B15	and handling, dining services)
1B16	Social Services Programs
1B17	Therapeutic Recreation and Activity Programs
1C	Ancillary Services
1C1	Hospice and Palliative Care
1C3	Transportation for Care Recipients
1C5	Diagnostic Services (e.g., radiology, lab services)
1C6	Dental and Oral Care Services
1C8	Volunteer Programs
2	Operations
2A	Financial Management
	Revenue and Reimbursement (e.g., PDPM, PDGM, ACOs, HMOs, Medicaid, private
2A5	payors)
o	Financial Reporting Requirements (e.g., requirements for not-for-profit, for-profit,
2A6	and governmental providers)

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2B1 OSHA Rules and Regulations 2B4 Compliance Programs 2B7 Scope of Practice and Legal Liability Mandatory Reporting Requirements (e.g., incidents, adverse events, abuse, neglect, financial exploitation, fraud) Healthcare Record Requirements (e.g., confidentiality, disclosure, safeguarding, HIPAA, HITECH) 2B12 Security (e.g., cameras, monitoring systems, locks, staff location reporting) 2B13 Contracted Services (e.g., roles, responsibilities, oversight, background checks) 2C Human Resources 2C4 Organizational Staffing Requirements and Reporting (e.g., PBJ) 2C5 Staff Certification and Licensure Requirements 2C6 Professional Development (e.g., maintenance of credentials, continuing education) 2C7 Employee Training and Orientation 2C8 Performance Evaluation 2C10 Employee Record-Keeping Requirements 3 Environment and Quality 3A Care Setting Federal Codes and Regulations for Building, Equipment, Maintenance, and 3A1 Grounds 3A2 Person-Centered Environment (e.g., home-like environment) 3A3 Safety and Accessibility (e.g., ADA, safety data sheets) Preventative and Routine Maintenance Programs (e.g., pest control, equipment, mechanical systems) Infection Control and Sanitation (e.g., linens, kitchen, hand washing, healthcare-		
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3B6 Centers for Medicare and Medicaid Services (CMS) Quality Measures 3B7 Quality Assurance and Performance Improvement (QAPI)	3A2 3A3 3A6 3A7 3A8 3B 3B1 3B2 3B3 3B4 3B5	Grounds Person-Centered Environment (e.g., home-like environment) Safety and Accessibility (e.g., ADA, safety data sheets) Preventative and Routine Maintenance Programs (e.g., pest control, equipment, mechanical systems) Infection Control and Sanitation (e.g., linens, kitchen, hand washing, healthcareacquired infections, hazardous materials) Disaster and Emergency Planning, Preparedness, Response, and Recovery (e.g., Appendix Z) Regulatory Compliance Federal Healthcare Laws, Rules, and Regulations Government Programs and Entities (e.g., Medicare, Medicaid, waivers) Certification and Licensure Requirements for the Organization