

# 2026 MUSE Executive Institute

**Hosted Hospital Executive Terms and Conditions** 

Please read these terms and conditions carefully...

3. CANCELLATION POLICY

4. EXCLUSION OF LIABILITY

5. GENERAL TERMS



## HOSTED HOSPITAL EXECUTIVES (WITH TRAVEL AND ACCOMMODATION)

1.1 Hosted Hospital Executives (with travel and accommodation) will receive from MUSE complimentary:

- Reimbursement of return / round-trip economy airfare up to a maximum of \$600 USD
- Reimbursement of return travel between the airport and hotel up to a maximum of \$75 USD
- Accommodation (room and room tax only), at The Resort at Pelican Hill (Newport Beach, California) for two (2) nights unless otherwise agreed
- Complimentary registration for the Executive Institute
- Entry to the official MUSE networking events including the Welcome Reception and Dinner for the Hosted Hospital Executive and up to one (1) guest

1.2 As a condition of receiving the complimentary accommodation and reimbursement from MUSE for airfare and travel costs, the Hosted Hospital Executive will be required to:

- Actively participate in the Reverse Trade Show portion of the Executive Institute for the full duration of the scheduled time.
- Attend the Welcome Reception on the evening of January 11, 2026, breakfast, lunch and dinner on January 12, 2026, and breakfast and lunch on January 13, 2026.

1.3 Failure by any person to comply with the requirements stated above may result in a review of the person's Hosted Hospital Executive status and / or exclusion from the Hosted Hospital Executive Program and future Hosted Hospital Executive Programs without refund of any sums that may have already been paid by that person. A significant shortfall by the Hosted Hospital Executive on the minimum commitment with respect to attending required networking/meal opportunities and/or participating in the reverse trade show shall be treated by MUSE as a cancellation and cancellation fees will apply (see "Cancellations", Section 3 below). Attendance and participation of Hosted Hospital Executives will be monitored on-site by representatives of MUSE.

### TRAVEL & ACCOMMODATION FOR HOSTED HOSPITAL EXECUTIVES

- **2.1** MUSE will supply a Hosted Hospital Executive with reimbursement of return economy airfare up to and including \$600 USD as well as a maximum of \$75 USD for return transportation from the airport to the hotel. To receive these reimbursements the Hosted Hospital Executive must meet the minimum requirements of the Hosted Hospital Executive Program as well as submit a completed expense form and all applicable receipts. Any additional costs in reaching the event, including any upgrades, are the responsibility of the Hosted Hospital Executive unless otherwise agreed.
- **2.2** MUSE will supply a Hosted Hospital Executive with two (2) nights accommodation at The Resort at Pelican Hill (Newport Beach, California). This will be on a room, resort fee, and tax only basis. MUSE will not be responsible for extra room costs during the stay (such as, but not limited to, upgrades, in-room movies, long distance calls, bar tabs, catering, meals and other incidentals.

# 3

#### CANCELLATION BY THE HOSTED HOSPITAL EXECUTIVE

- **3.1** Replacements: Accepted applications to Hosted Hospital Executives are non-transferable. In instances where a Hosted Hospital Executive needs to cancel their participation prior to December 1, 2024 they may request that a colleague from their organization attends as a replacement on the condition that the replacement completes the application form and is accepted by MUSE. In this instance, a cancellation fee will not apply to the original Hosted Hospital Executive. If the substitution is not accepted, the usual cancellation charges will apply to the original Hosted Hospital Executive. Further, if the substitution is requested after December 1, 2024, cancellation charges will apply.
- **3.2** Cancellation of attendance: Whilst not encouraged, Hosted Hospital Executives may cancel their attendance to the Exhibition with no penalty on or before December 1, 2025.
- Cancellations received after December 1, 2025 but on or before December 13, 2025 will incur a cancellation fee \$250 USD.
- Cancellations received after December 13, 2025 will incur a cancellation fee of \$500 USD.
- All cancellations must be received by MUSE by email at muse@museweb.org and must be acknowledged by MUSE to be effective.
- **3.3** Significant Shortfall: A significant shortfall by the Hosted Hospital Executive with respect to the conditions of the Hosted Hospital Executive Program will be treated as a No Show and the Hosted Executive will incur a No Show fee of \$500 USD and will not be eligible for reimbursement of any travel costs incurred.
- **3.4** Hosted Hospital Executives who do not inform MUSE of their cancellation and do not attend the Executive Institute will incur a No Show fee of \$500 USD and will not be eligible for any of travel reimbursements outlined in the Hosted Hospital Executive Program.
- **3.5** Cancellation of attendance fees, and no show fees shall be payable by the Hosted Hospital Executive within 14 days of the closing date of the event. MUSE shall invoice the executive's facility for such cancellation and no show fees 14 days after the closing date of the exhibition if the payment has not been made by other means. The Hosted Hospital Executive may request an invoice if required.
- **3.6** The Hosted Hospital Executive agrees that the above charges are a reasonable pre-estimate of the loss suffered by MUSE in the event the Hosted Hospital Executive breaches these terms and conditions.

### **EXCLUSION OF LIABILITY**

- **4.1** MUSE takes no responsibility:
- **4.1.1** For Hosted Hospital Executives who miss their flights, buses or trains;
- **4.1.2** For the insolvency or failure of any travel company or hotel or ground handling company or other supplier;
- **4.1.3** For travel cancellation or other delay;
- **4.1.4** If the Hosted Hospital Executive is refused permission to board the aircraft or other mode of transport or is refused entry to any Country.
- **4.1.5** For any delay or loss of baggage or excess baggage charges (any subsequent dispute shall be directly between the Hosted Hospital Executive and the airline).
- **4.1.6** For hotel expenses (except the cost of the hotel room and room taxes only) which must be settled with the hotel prior to departure.

Any replacement transportation and other costs incurred in relation to the above will be at the expense of the Hosted Hospital Executive, or airline, where appropriate.

- **4.2** The Hosted Hospital Executive must obtain adequate travel insurance coverage for their stay and it is recommended in particular that Hosted Hospital Executives take out adequate cancellation insurance to cover the instances referred to in paragraph 4.1, insurance for their baggage, and medical insurance.
- **4.3** Individual visa requirements, travel permits, other licenses and inoculations will be the sole responsibility of the Hosted Hospital Executives including any necessary costs incurred.
- **4.4** MUSE, its agents, its employees, its directors, its officers, its affiliates and its subcontractors shall not be liable for loss, damage or delay resulting from acts or threats of war, hijack, terrorist activity, civil commotion, industrial disputes, fuel shortages, natural disasters or adverse weather conditions, strikes or lockouts intervention or regulation, military activity, epidemic, World Health Organization travel advisory or travel alert, or any other circumstances outside MUSE's control which shall make it impossible or

inadvisable for MUSE to hold the Executive Institute at the time and place provided or makes it impossible to get the Hosted Hospital Executive to or from the event or to provide flights, hotels, transfers, appointments, events or other services to Hosted Hospital Executives. MUSE reserves the right to re-schedule the Executive Institute at another date and/or at an alternative site.

- **4.5** MUSE shall not be liable to the Hosted Hospital Executive in contract, tort or otherwise for any loss of profit, loss of business or revenue, loss of anticipated savings or any indirect or consequential or incidental of special or exemplary loss or damage, costs or expenses arising out of or in connection with the Hosted Hospital Executive's attendance at the Executive Institute.
- **4.6** MUSE shall not be liable for the death or personal injury of any Hosted Hospital Executive save where such liability cannot be excluded under California law.
- **4.7** MUSE's liability to the Hosted Hospital Executive or in respect of their attendance at the Executives under these Terms and Conditions whether in contract, tort or otherwise shall not exceed \$1,500 USD.
- **4.8** No action arising out of or in connection with the Hosted Hospital Executive's attendance at the Executive Institute may be brought by either party more than two years after such cause of action accures.





# 5 GENERAL TERMS

- **5.1** Completion of an online or other application form applying to become a Hosted Hospital Executive at the Executive Institute does not automatically guarantee a place on the Hosted Hospital Executive Program. MUSE will notify applicants if their application is successful. MUSE's decision is final. Each proposed participant may complete only one application form and only the first application form will be accepted. Applicants must be over the age of 18.
- **5.2** Successful applicants will only be accepted as Hosted Hospital Executives if they have read and agreed to these Terms and Conditions and have ticked the relevant boxes on the online application form.
- **5.3** All sections of the application form must be completed. Failure to do so will result in the application not being processed.
- **5.4** Persons accompanying the Hosted Hospital Executive are not included in any offers regarding the Hosted Hospital Executive Program unless otherwise noted.
- **5.5** MUSE reserves the right to remove a Hosted Hospital Executive from the Hosted Hospital Executive Program and to withdraw complimentary travel, accommodation and any additional benefits of the Hosted Hospital Executive Program at its complete discretion without liability if it is in the best interests of the Executive Institute and the participating Vendors or their attendance is likely to damage the goodwill or reputation of MUSE or the Executive Institute.
- **5.6** Any disputes arising under these terms will be governed by the laws of California, without giving effect to principles of conflicts of law thereunder, and are subject to the exclusive jurisdiction of the California Courts.
- **5.7** By agreeing to these Terms and Conditions, you are consenting under all relevant data protection legislation to MUSE communicating with you by telephone, fax, email and by post and using your personal information for internal processing and for disclosure to third parties such as travel operators, hotels and Commercial Members in connection with your attendance at the Executive Institute. In addition, we may use your details to invite you to other events organized by MUSE or to offer you other relevant products and services supplied by MUSE or third parties. Please contact 844-491-4703 ext. 5 or email muse@museweb.org at MUSE if you do not wish your personal information to be used in any of the ways mentioned above.