

Non-Verbal Communication Skills

Goal: Be able to effectively, succinctly, and accurately deliver via verbal and visual means the results and recommendations of the OR Analysts body of work. Understand the process and potential pitfalls in a military/government setting.

Description: Enable the student to develop non-verbals that effectively and accurately deliver the solution/recommendation of the customer's problem. Enable the student to develop charts/tables/graphs for documents that deliver specific and clear intended information to the target audience. Enable the student to develop non- chart/table/graph inserts for documents that deliver specific and clear intended information to the target audience. Will include: historical examples of designs and methods/examples of practice; pathologies and how to avoid them and, assumptions to avoid.

Pre-requisite: None

Suggested Reading: **TBD**