

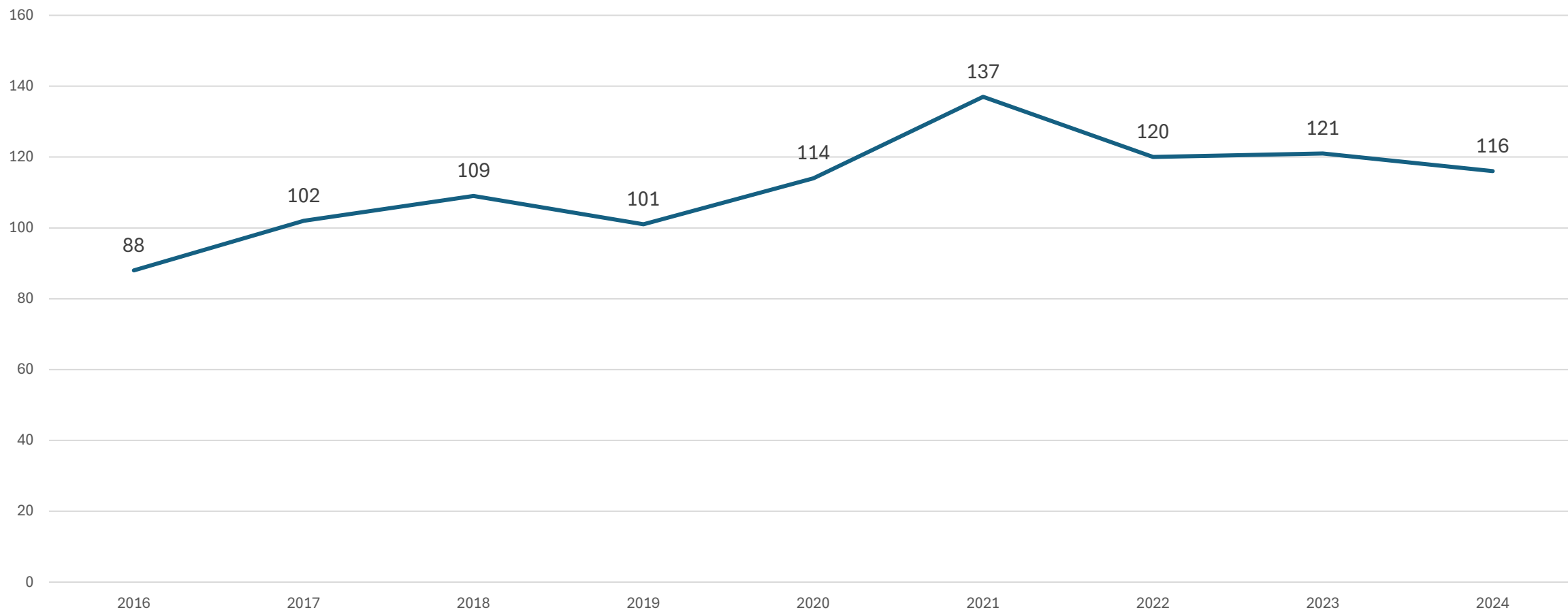


Professional Standards Code of Ethics and Arbitration

2024 Year-end Reporting

--Legal Affairs Department, Minnesota Realtors

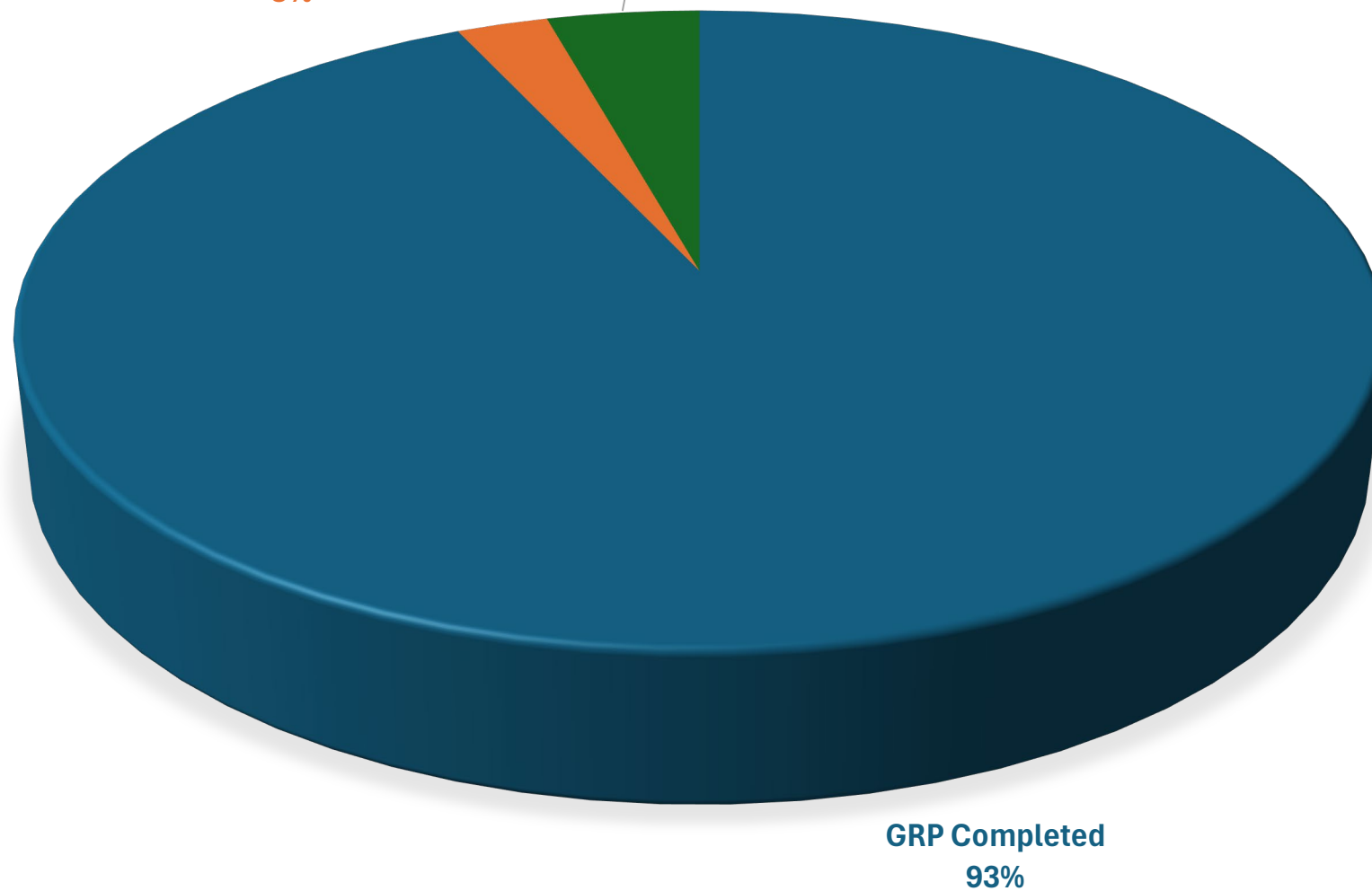
Ethics Complaints Received 2020-2024



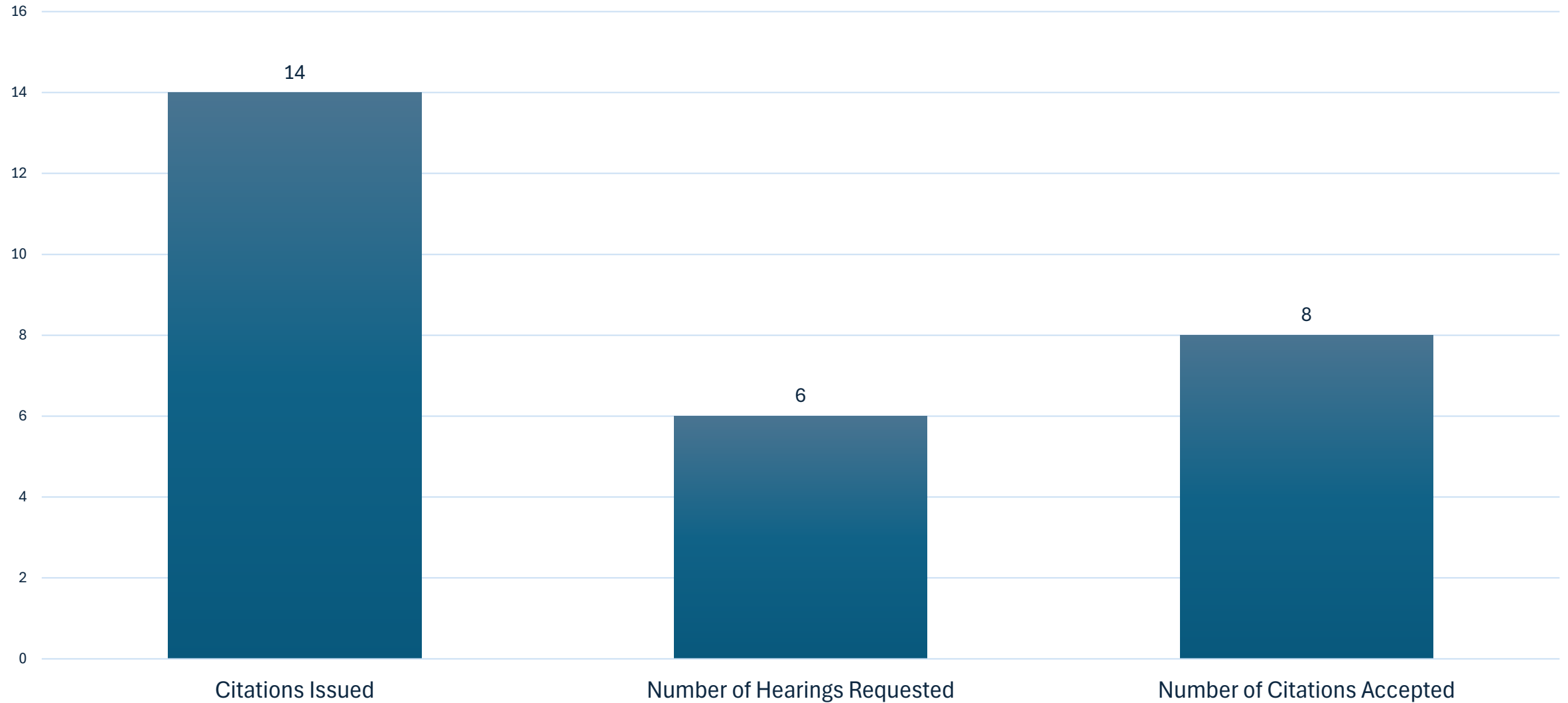
Requests Withdrawn before
GRP
3%

GRP in 2025
4%

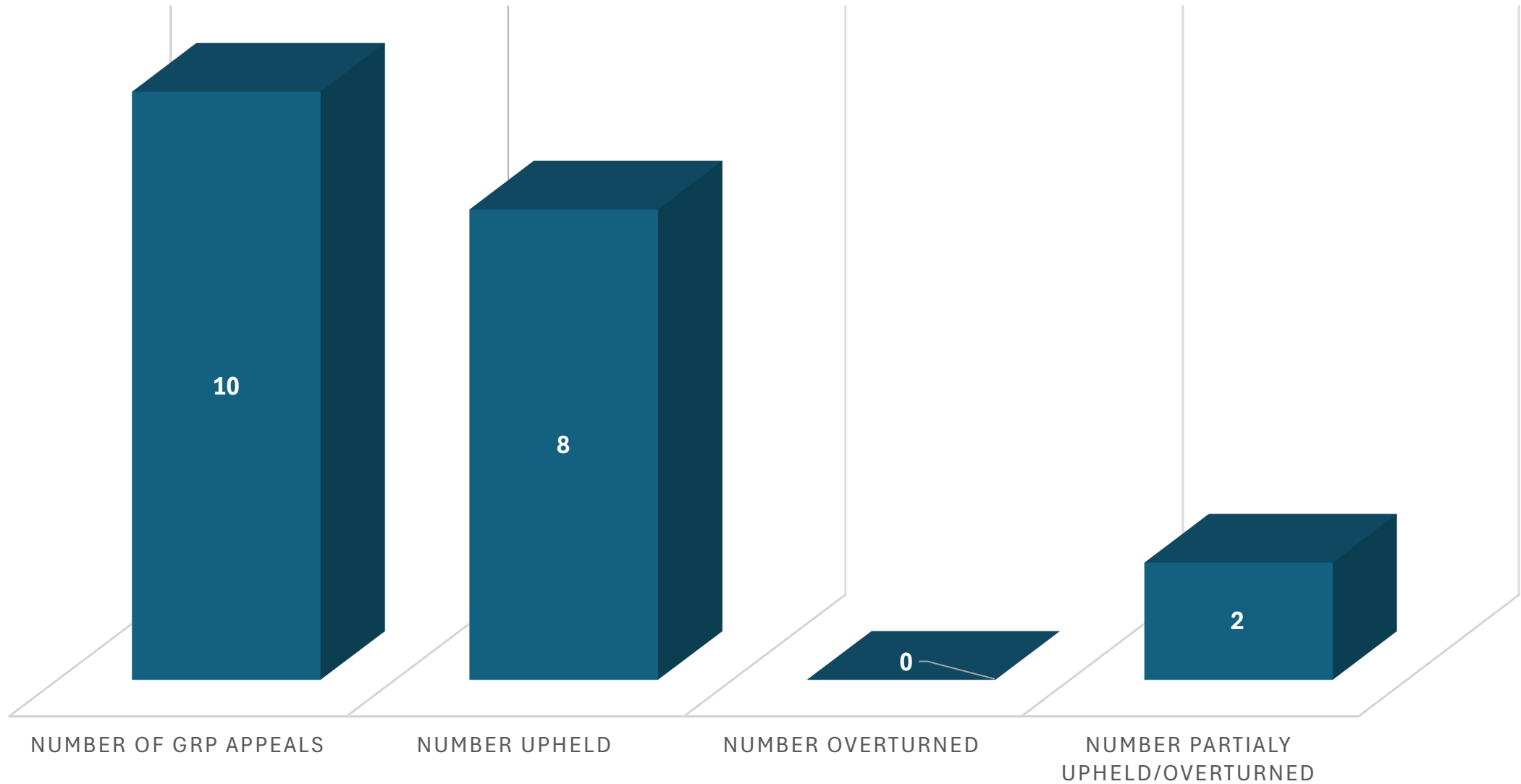
GRIEVANCE REVIEW PANELS HELD 2024



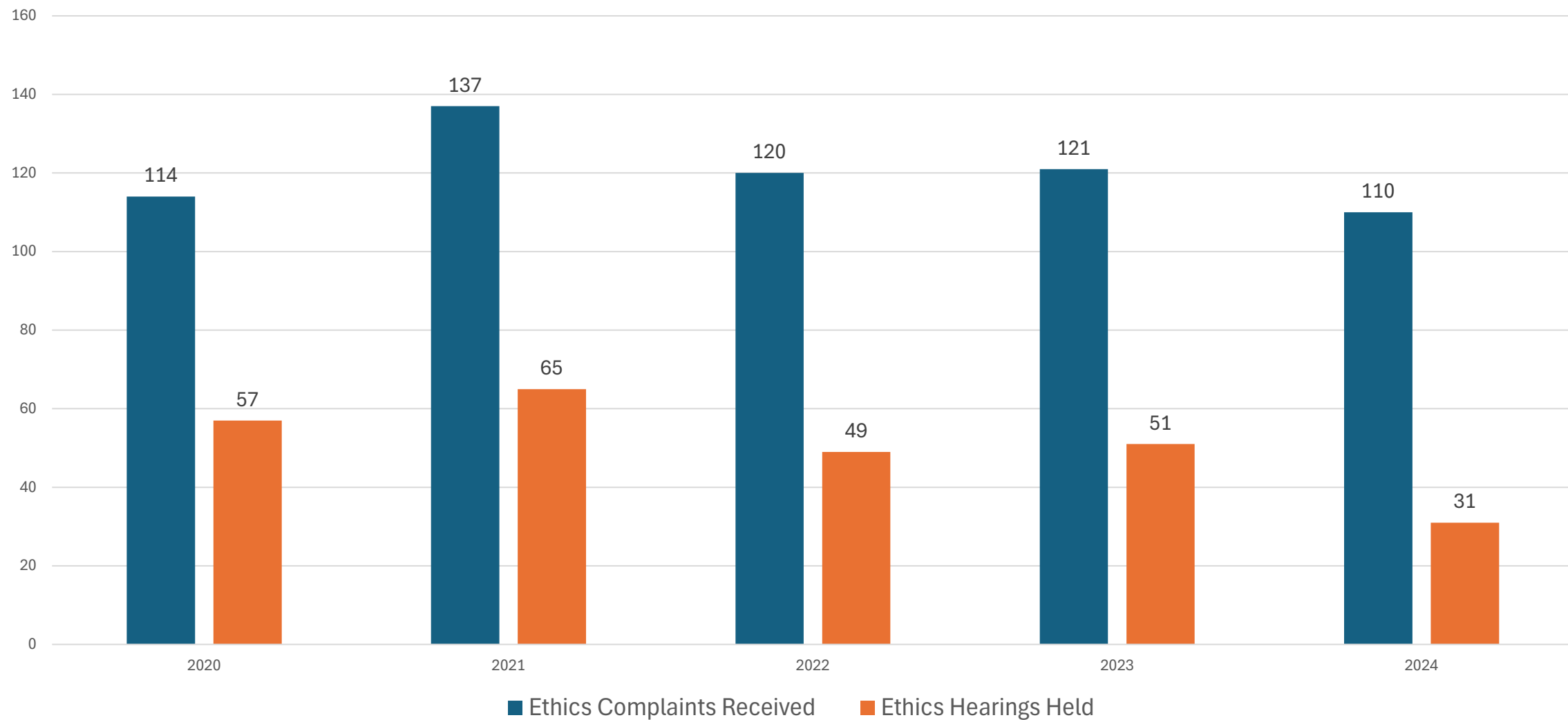
2024 Citations Issued at GRP



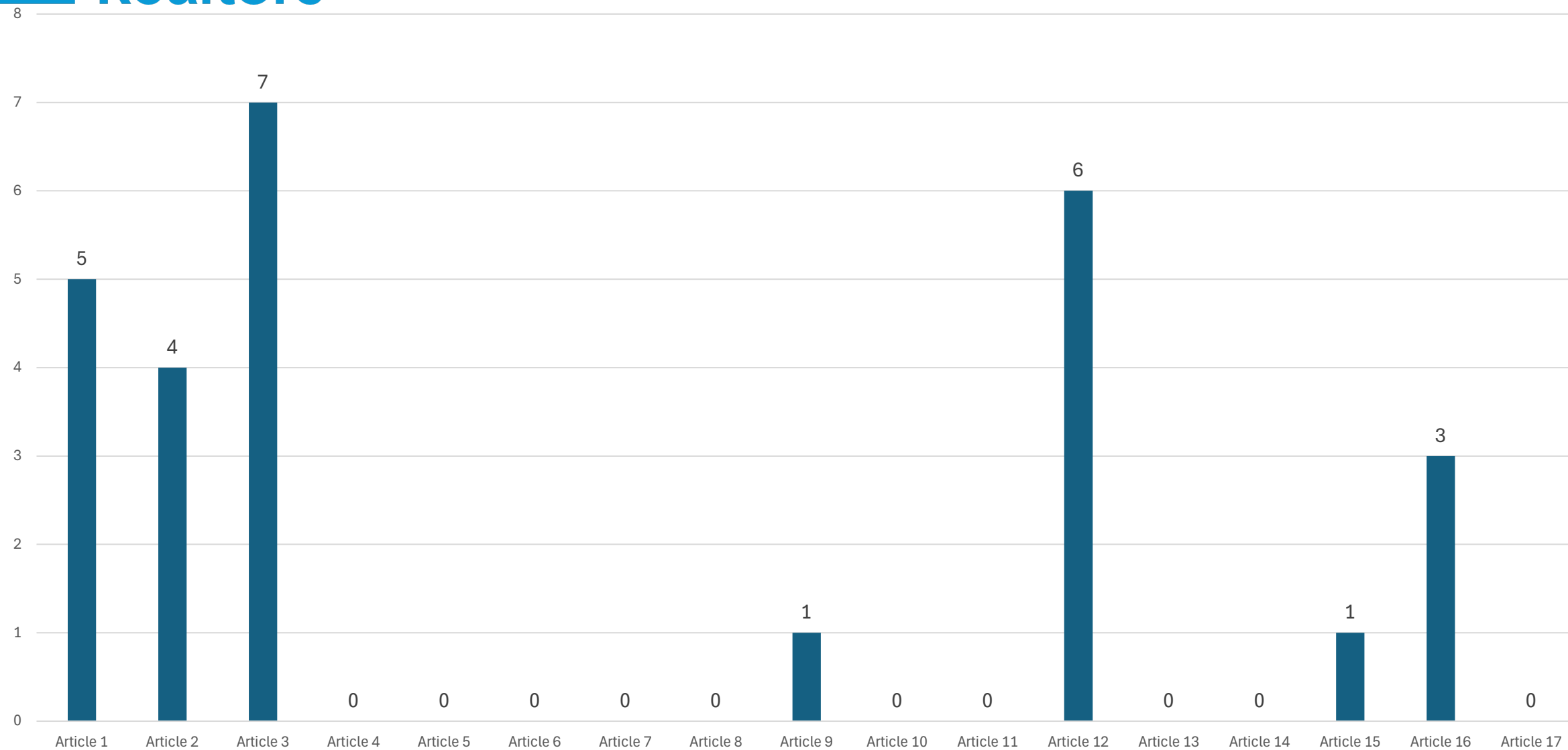
2024 ETHICS GRP APPEALS



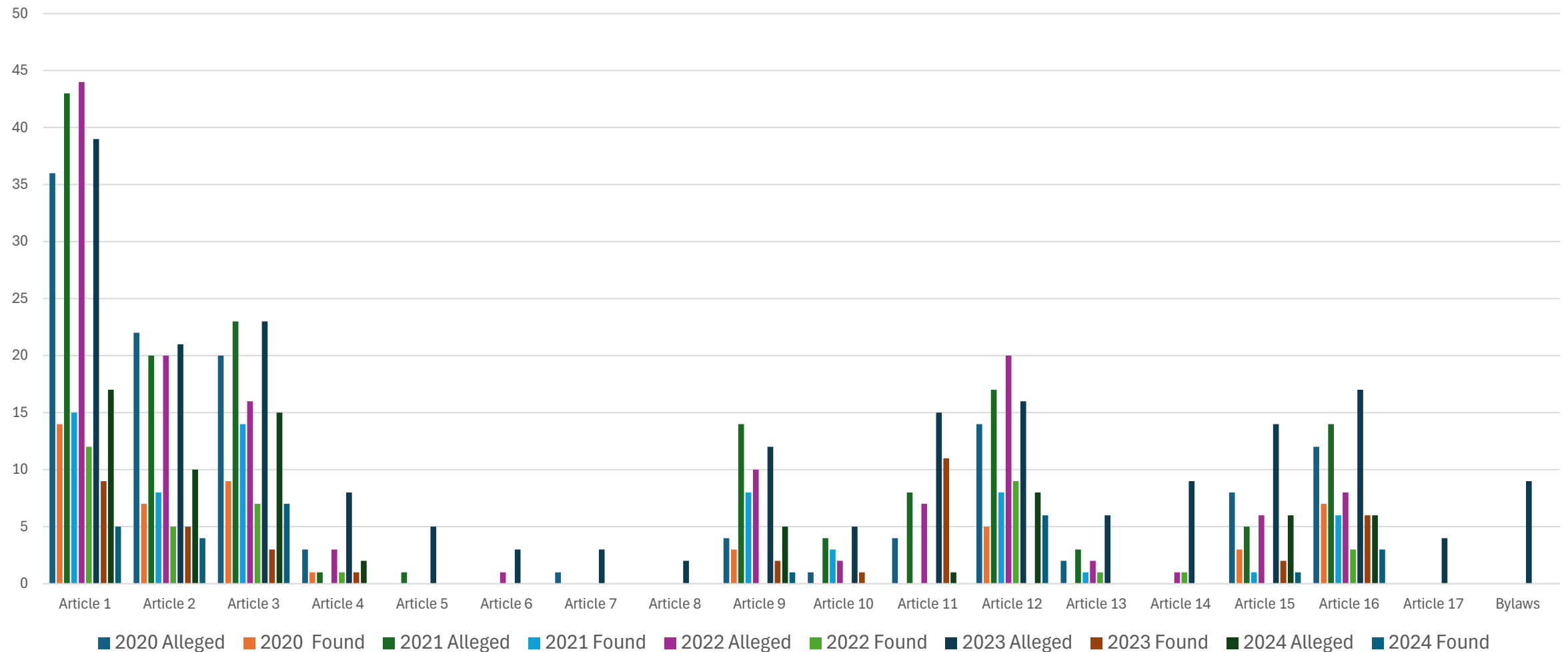
Ethics Cases Received vs Hearings Held 2020-2024



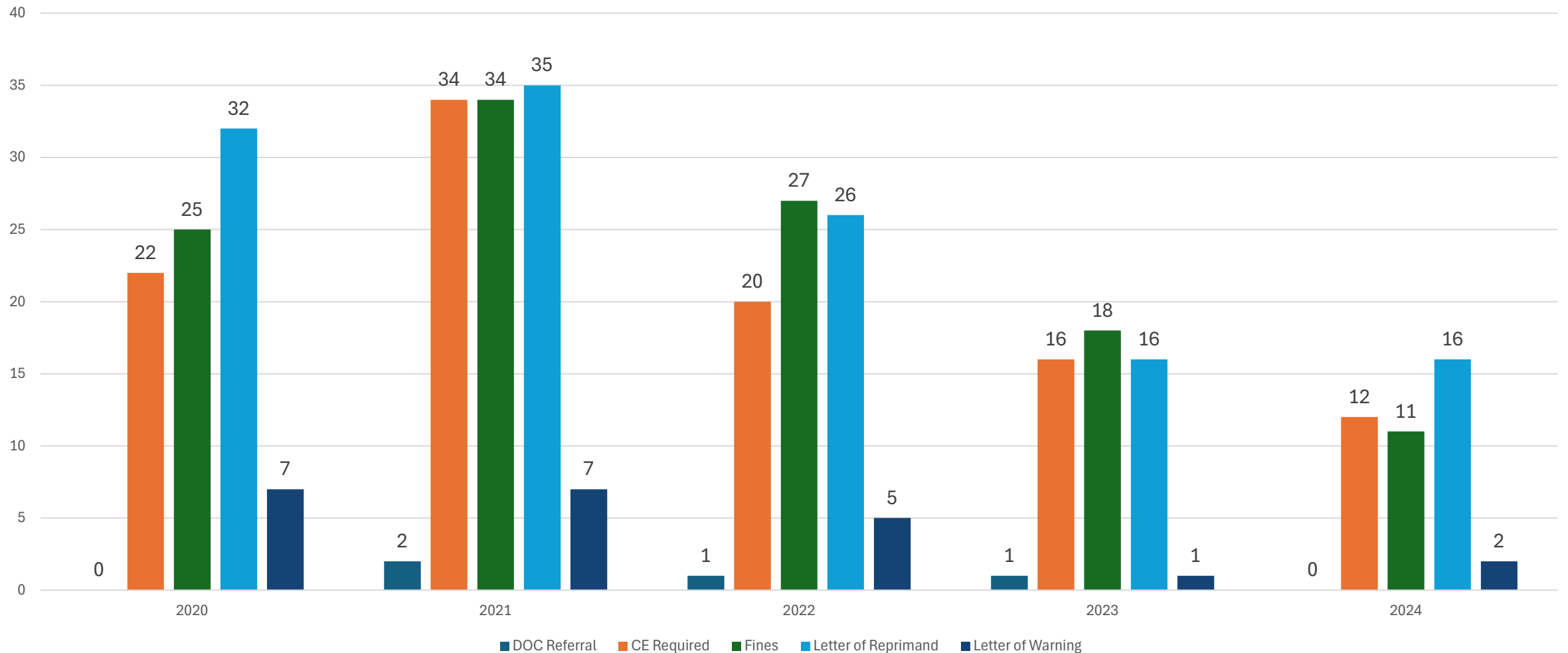
2024 Violations Found by Article



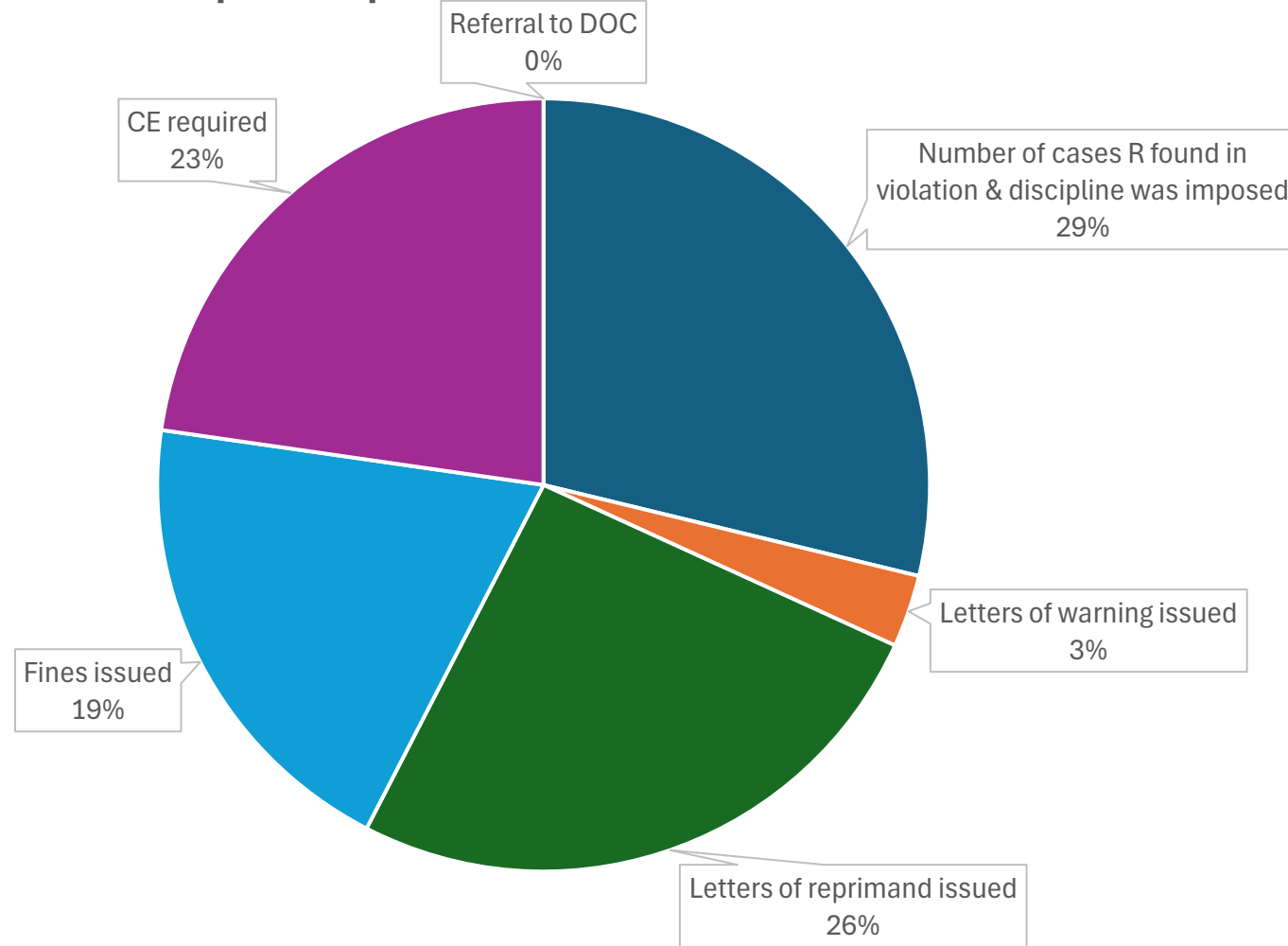
2020-2024 Alleged Violations v Violations Found



Discipline Imposed 2020-2024



Discipline Imposed on Article Violations 2024

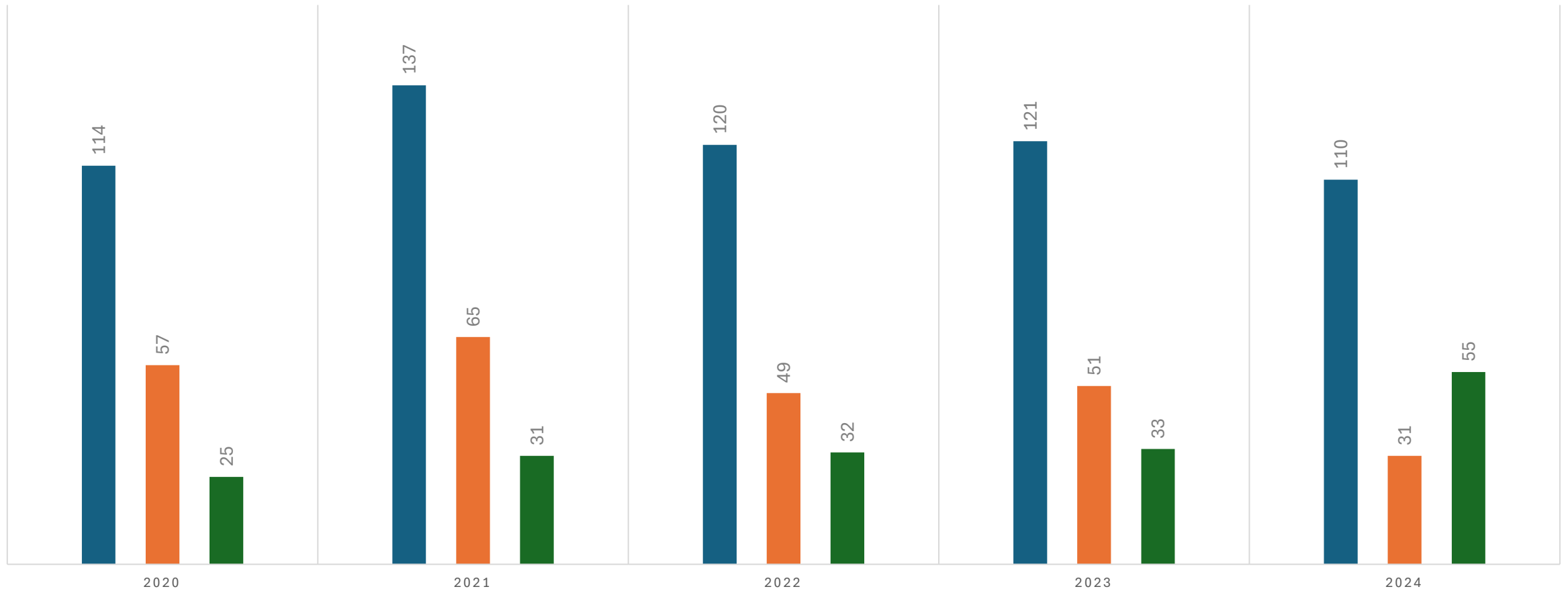


- Number of cases R found in violation & discipline was imposed
- Letters of reprimand issued
- CE required

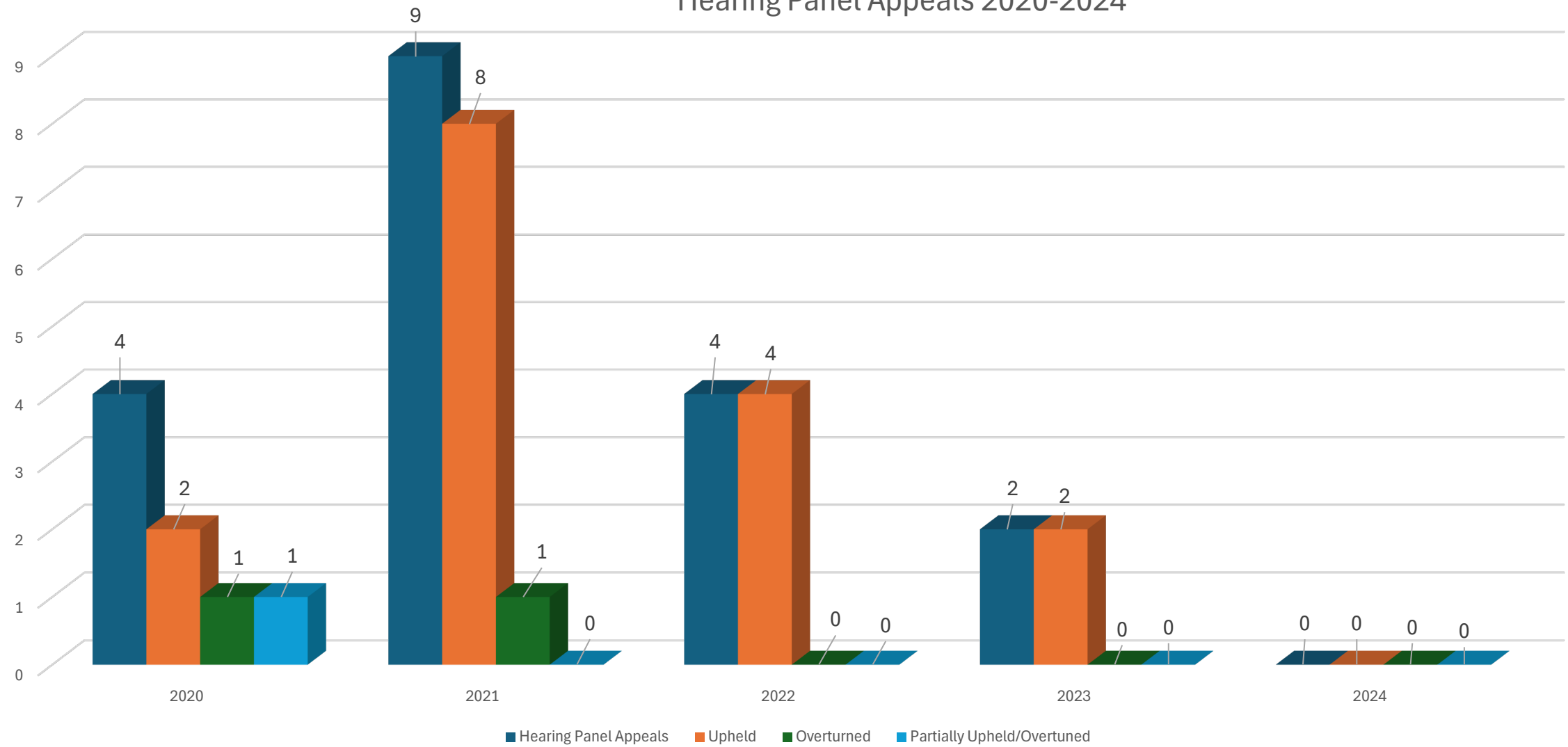
- Letters of warning issued
- Fines issued
- Referral to DOC

ETHICS COMPLAINTS 2020-2024

■ Ethics Complaints Received ■ Hearings Held ■ Ethics Complaints Dismissed by GRP



Hearing Panel Appeals 2020-2024





Hearing Panel Appeals
2024





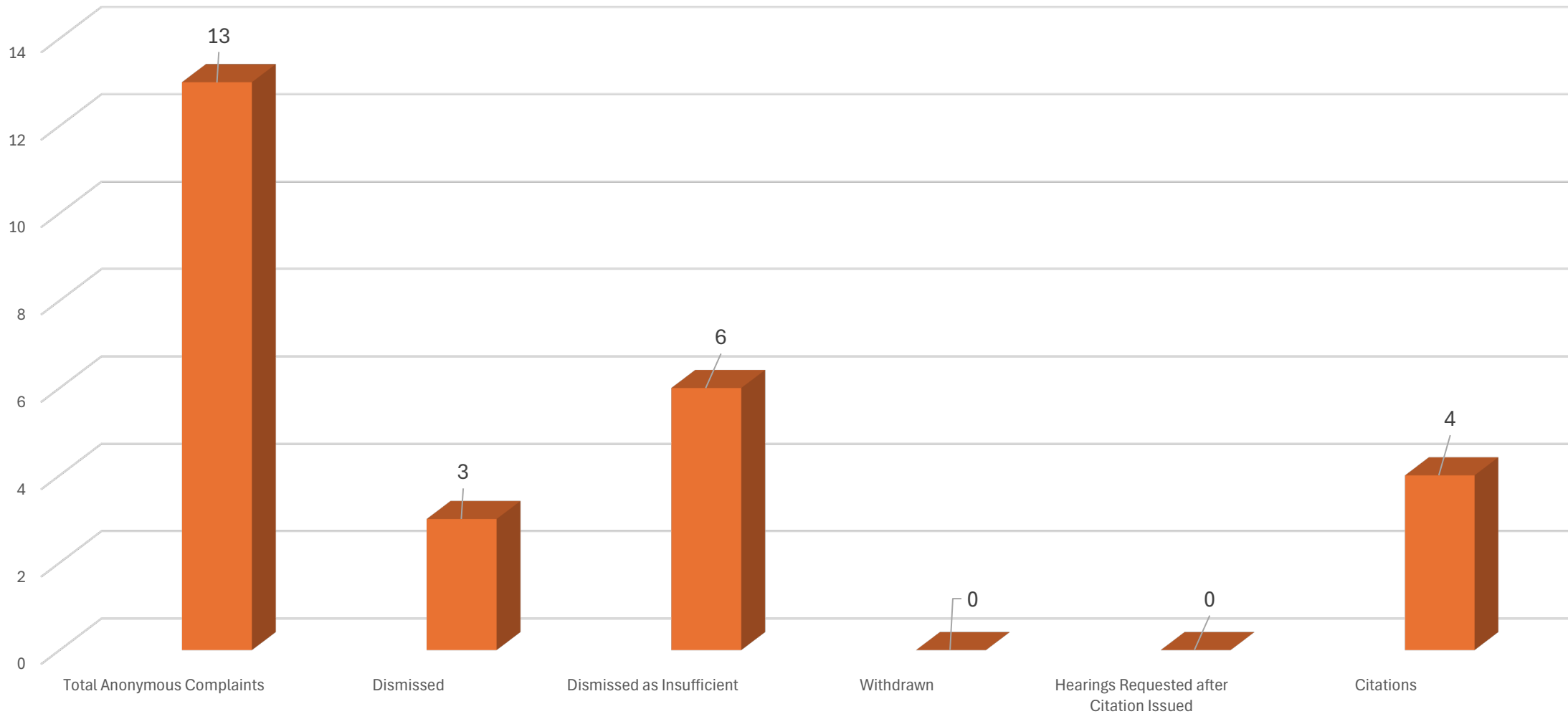
2024 Mediations Requests



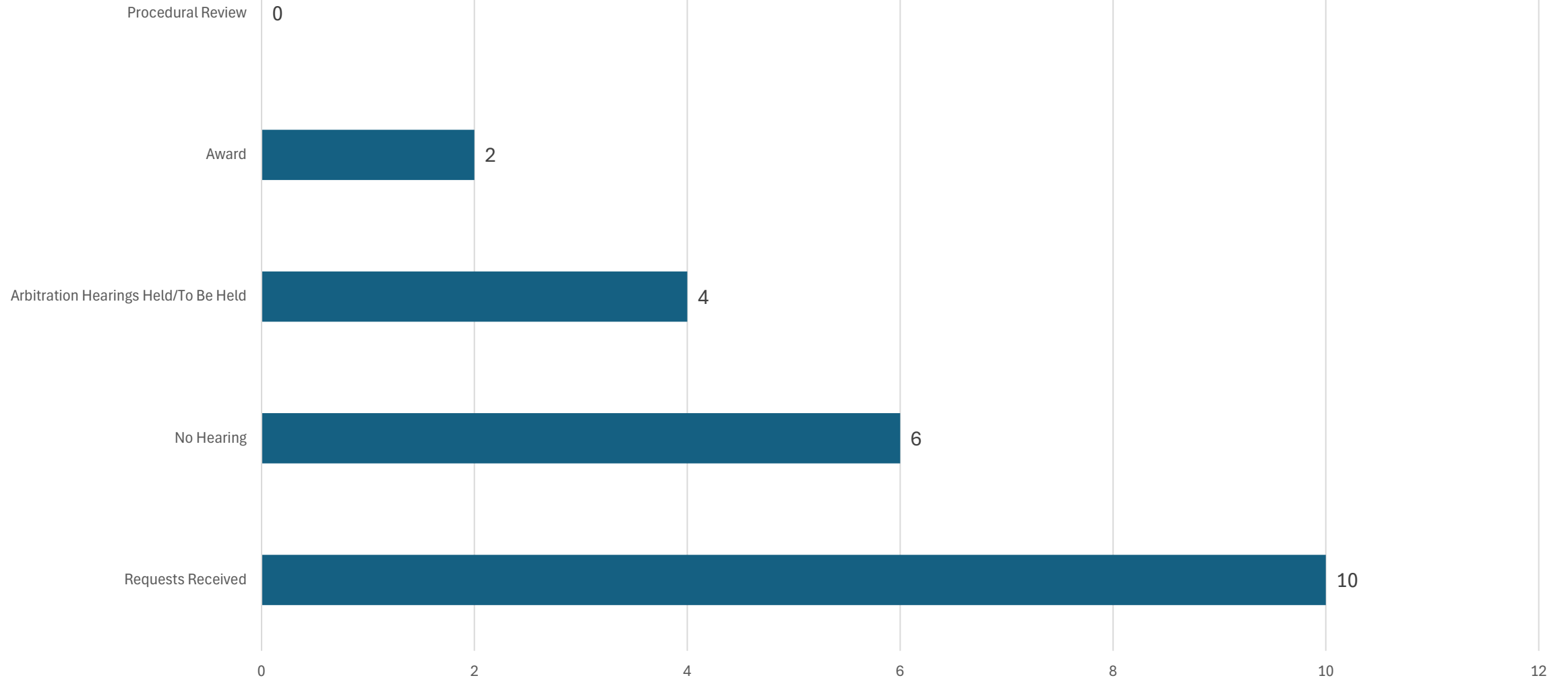
Ombuds Requests 2024



Anonymous Ethics Complaints 2024



Arbitrations 2024



2024 Commission Dispute Arbitration Requests Received

