



# Annual and Extraordinary General Assembly 2023

Physical meeting – WELCOME

March 30, 2023

# Agenda

1. Welcome keynote by the president;
2. Approval of the annual accounts on the financial year closed on 31 December 2022;
3. Approval of the budget for the financial year 2023;
4. Approval of an entire new text of the articles of association;
5. Power of attorney for the coordination of the articles of association;
6. Power of attorney for the formalities;
7. Discharge to the directors for the performance of their mandate during the financial year closed on 31 December 2022;
8. Membership update;
9. Survey result;
10. Education overview;
11. Certification;
12. Network closing reception.



**1. Welcome keynote by the president**  
**– Egide Nzabonimana CISM, CDPSE, COBIT**  
**President & Director of Academic Relations**

# Thank YOU



Board Member

Zineb Gridda CISA, COBIT

**Board Member 04/2020 – 01/2023**  
**Communications director &**  
**SheLeadsTech**



Board Member

Sylvia Barjas Blanco  
Certification director

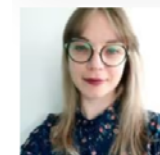
**Board Member 04/2020 – 04/2023**  
**Certifications director**

# Thank You for all Volunteers and sponsors of 2022



Jean-Louis Van Molleket - Board Member 2011 – 2022

'As my retirement as an employee was approaching, in addition to continuing to work as a freelancer, I thought it would be interesting to volunteer for the community: I got a lot of personal satisfaction and often received thanks for the support given to the organization of ISACA Belgium events during the last 11 years. As a Membership director, I made contribution in the solving of many small problems (previous professional experience as an IT Support manager in an insurance company). I can therefore advise that making a commitment to be involved in the organization is an investment, which creates added value for both the giver and the receiver.'



Kornelia Wielobob

'Great opportunity to network!

I have started my volunteering @ISACA BE in March 2022. Since then, I was able to support the preparation of the GRC BE CONNECTED event which aimed at building an effective cyber security governance culture and I helped creating new communication materials on the numerous ISACA certifications. It has been a pleasant journey so far and it allowed me to connect with so many different professionals from the IT and Cyber world. If you want to learn about IT trends, different ISACA certifications and be exposed to a wonderful network of people - volunteering @ISACA BE is the place to be'

<https://isaca.be/volunteering-opportunities/>

# Welcome to the New ISACA Belgium committee members



**Ulrika Dellrud**



**Uwe Klapproth**



# Academic Relations - News

## #Partnership with Solvay Brussels School and ULB University.

ISACA makes available:

ITEM	DETAILS	PERIOD
Free membership, including country fee to all participants of the Executive Master in Cybersecurity management for one year starting on the beginning date of academic year.	SLL expect several participants varying from 20 to 55. When overlapping to a second calendar year, free membership is to be extended until the latest day when a paid renewal is still accepted by ISACA. This shall motivate free members to subscribe to a full paid membership.	In 2023 the academic year is set from 1 March 2023 to 29 February 2024. The following academic year is currently planned to start on 1 January 2024 and end on 31 December 2024. The following academic years, thereafter, are planned to coincide with calendar years.
Announce an information session to European members announcing the new education in Cybersecurity Management at SLL.	Informal or formal communications are to be issued up to three times a year to promote the academic education among ISACA members.	Before February 20, 2023 for the first time and thereafter, on dates to be agreed upon by both parties.
ISACA integrates the attendance of bootcamps, the attendance of the SLL executive education into the ISACA CPE recoding system to automate the process of CPE reporting.	This shall benefit students and participants who report CPE hours on ISACA certifications. The executive Education in Cybersecurity management is valued at 30 ECTS.	

Partner with ISACA to organize the BEST Thesis/Case Study report contest, once a year.	When agreed by both parties, a Jury shall be set, and a promotion of the contest shall be organized jointly. The contest shall elect the best Report ort Thesis organized at Solvay Brussels School in Digital Governance and Trust.	Around the month of May of every year, unless decided otherwise by Parties.
Participants that are member of a European ISACA Chapter receive 15% reduction on the registration fee for the 2023 academic year.	Participants should mention when registering the chapter name and the ISACA ID to get the fee reduction.	This reduction is renewed every year pending the approval of the Academic Authority.

Ongoing discussion with AMS university

# Program Chair and Knowledge & Research Director

## Tatiana Postil

#Podcast : launched and sustained

September 7, 2022 Artificial intelligence in every day life

Have you ever asked yourself how do you launch a Start-up? And what if it would be in the field of artificial intelligence?

Curious? Let's talk about it.



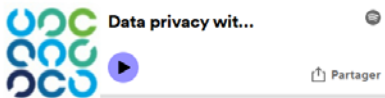
September 7, 2022 A little bit more about information security

Information security is more than just applying a set of rules. It is a coherent story to tell, an every-day habit to live by. This is what we are going to talk about with Frédéric Vilanova, our expert from France.



September 5, 2022 Data privacy with human attitude

Do you think we have talked about every aspect of privacy management? Don't be fast! Let's first talk to our guest Sabine Mersch!



<https://isaca.be/podcast/>



## **2. Approval of the annual accounts on the financial year closed on 31 December 2022**

**– Annick Loks CISA, CISM, CRISC Treasurer**

# Financial Overview – 2022 Results

## Costs

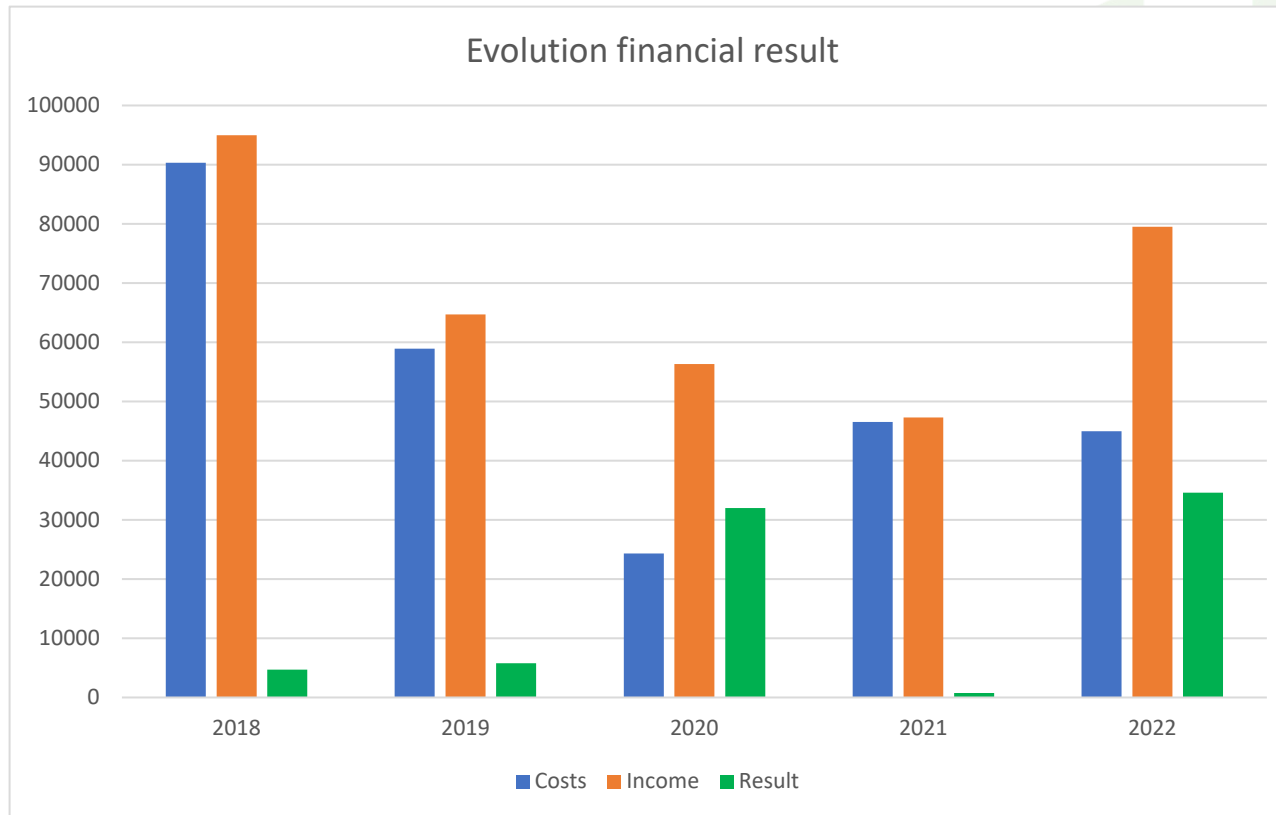
44938 €

## Income

79521 €

## Result

34583 €



## We invested in:

- **Developing a website** for better experience and access to information
- **Reinforcing back-office** to improve planning of events and organizing certification sessions
- **Improved communication** (newsletters, LinkedIn...) for more engagement

As an independent controller of the accounts (not as an authorized IRE (external revisor)) I have checked the accounts named "Tussentijdse Balans per 31 December 2022" based on the information that was transmitted to me by the Treasurer. By **Monique Garsoux** (ISACA BE member)

### **3. Approval of the budget for the financial year 2023**

**– Annick Loks CISA, CISM, CRISC Treasurer**


# Budget for the financial year 2023

Budget 2023	Strategy	Estimation
<b>Income</b>	<ul style="list-style-type: none"> <li>• Increase Membership</li> <li>• Increase certification Trainings – ATO</li> <li>• Joint Event with partners (DPO pro &amp; IIABEL).</li> </ul>	<ul style="list-style-type: none"> <li>• 729 Members * €65</li> <li>• €34,583 (Result 2022)</li> </ul>
<b>Costs</b>	<ul style="list-style-type: none"> <li>• Reinforcing back office (cont.) + Better services</li> <li>• Marketing (membership &amp; certifications)</li> <li>• Advice cost (lawyer &amp; accounting)</li> <li>• Communication</li> <li>• Automation internal process (tools)</li> </ul>	

# 4. Approval of an entire new text of the articles of association

- **Philip De Picker CISA Secretary**

# Entire new text of the articles of association

 In de bijlagen bij het Belgisch Staatsblad bekend te maken kopie na neerlegging ter griffie van de akte

Voor- behouden van het Belgisch Staatsblad

\*08094990\*

BRUSSEL  
17-06-2008  
Griffie

Benaming : ISACA BeLux Chapter  
Rechtsvorm : Vereniging zonder winsttoegmerk  
Zetel : Koolstraat 47 bus 35, 1000 Brussel  
Ondernemingsnr : 458859389  
Voorwerp akte : Wijziging statuten en ontslag beheerders

De buitengewone algemene vergadering van 19 april 2008 van de vereniging zonder winsttoegmerk "ISACA BELUX", opgericht bij onderhandse akte van 9 juli 1995, gepubliceerd in de bijlagen van het Belgisch Staatsblad van 26 september 1996, heeft, samengeroepen, beraadslagend en beslissend overeenkomstig de bepalingen van de wet van 27 juni 1921, zoals gewijzigd door de wet van 2 mei 2002, volgende artikels van haar statuten gewijzigd en goedgekeurd.

STATUTEN  
TITEL I : Benaming, Zetel, Doel en Duur  
Art. 1 : De vereniging zonder winsttoegmerk die volgens de wet van 27 juni 1921, gewijzigd door de wet van 2 mei 2002 werd opgericht, zal ISACA Belgium worden geheten, zijnde de afkorting van volgende benamingen:

- ISACA Belgium,
- ISACA BeLux.

26/06/2008 - Annexes du Moniteur belge

Art. 25 : 1) Overeenkomstig artikels 8 en 20 van de wet van 27 juni 1921, zoals gewijzigd door de wet van 2 mei 2002, kan over de wijzigingen van de statuten en de ontbinding van de vereniging slechts beraadslaagd en besloten worden wanneer ten minste twee derde van de leden op de vergadering aanwezig of vertegenwoordigd zijn. Als twee derde van de leden niet aanwezig of vertegenwoordigd is, zal een tweede buitengewone algemene vergadering bijengeroepen worden die ongeacht het aantal aanwezige of vertegenwoordigde leden zal beraadslagen. Voor een wijziging van de statuten, zal de oproeping de aanwijzing van de artikelen onderhevig aan wijziging bevatten.

2) Tot een wijziging van de statuten, een wijziging van het doel of de doeleinden en de ontbinding van de vereniging kan slechts besloten worden met de speciale quorums van stemmen die in artikels 8 en 20 van de wet van 27 juni 1921, zoals gewijzigd door de wet van 2 mei 2002, worden gespecificeerd.

The proposal to approve an entire new text of the articles of association follows from the requirements of the **Belgian Act of 23 March 2019** introducing the Code of Companies and Associations.

+ Alignment CAA ISACA

- No remarks / questions received !
- Min 2/3 of 728 (29/03/2023) « **485** »

<https://isaca.be/events/2023-annual-general-assembly/>

## 5. Power of attorney for the coordination of the articles of association

- **Philip De Picker CISA Secretary**

# 5. Power of attorney for the coordination of the articles of association

## 1. ISACA VZW Administrators :

- Egide Nzabonimana
- Annick Loks
- Philip De Picker

## 2. Attorney at Law

AFFLUO,

Affluo CVBA

[www.affluo.be](http://www.affluo.be)



# 6. Power of attorney for the formalities

## - Philip De Picker CISA Secretary

## 6. Power of attorney for the formalities

### 1. ISACA VZW Administrators :

- Egide Nzabonimana
- Annick Loks
- Philip De Picker

### 2. Attorney at Law

AFFLUO,

Affluo CVBA

[www.affluob.be](http://www.affluob.be)

7. Discharge to the directors for the performance of their mandate during the financial year closed on 31 December 2022

- Philip De Picker CISA Secretary

# 7. Discharge to the ISACA VZW Administrators

~~04/2021 – 04/2022~~ **Year 2022**

- Egide Nzabonimana – President
- Annick Loks – Treasurer
- Philip De Picker – Secretary

8. Membership update

9. Survey result

- **Koen De Maere PhD, CISM, CGEIT**

**Director membership,**

**marketing and communications (Start 01-2023)**

# Membership Status 2022



# Membership – Status 2022



- **Membership renewal rate improved to 85,74% (+3%).** The goal at ISACA Global is 80,03%
- 118 Members joined ISACA Belgium in 2022
- 850 members at year end closure
- 2023 started very well with **increased new membership rates** compared with 2022 (28 new members). Growth targets are increased



# Membership – Status 2022 (continued)

## Strategic Objective

## Goal

## Actuals

 1. Promote Diversity & Inclusion

Grow female members above the industry rate of 20% in 2022

26%

 2. Grow outside Brussels

Attract +30% members outside region Brussels (e.g., Antwerp/Gent/Mechelen) in 2022

41%

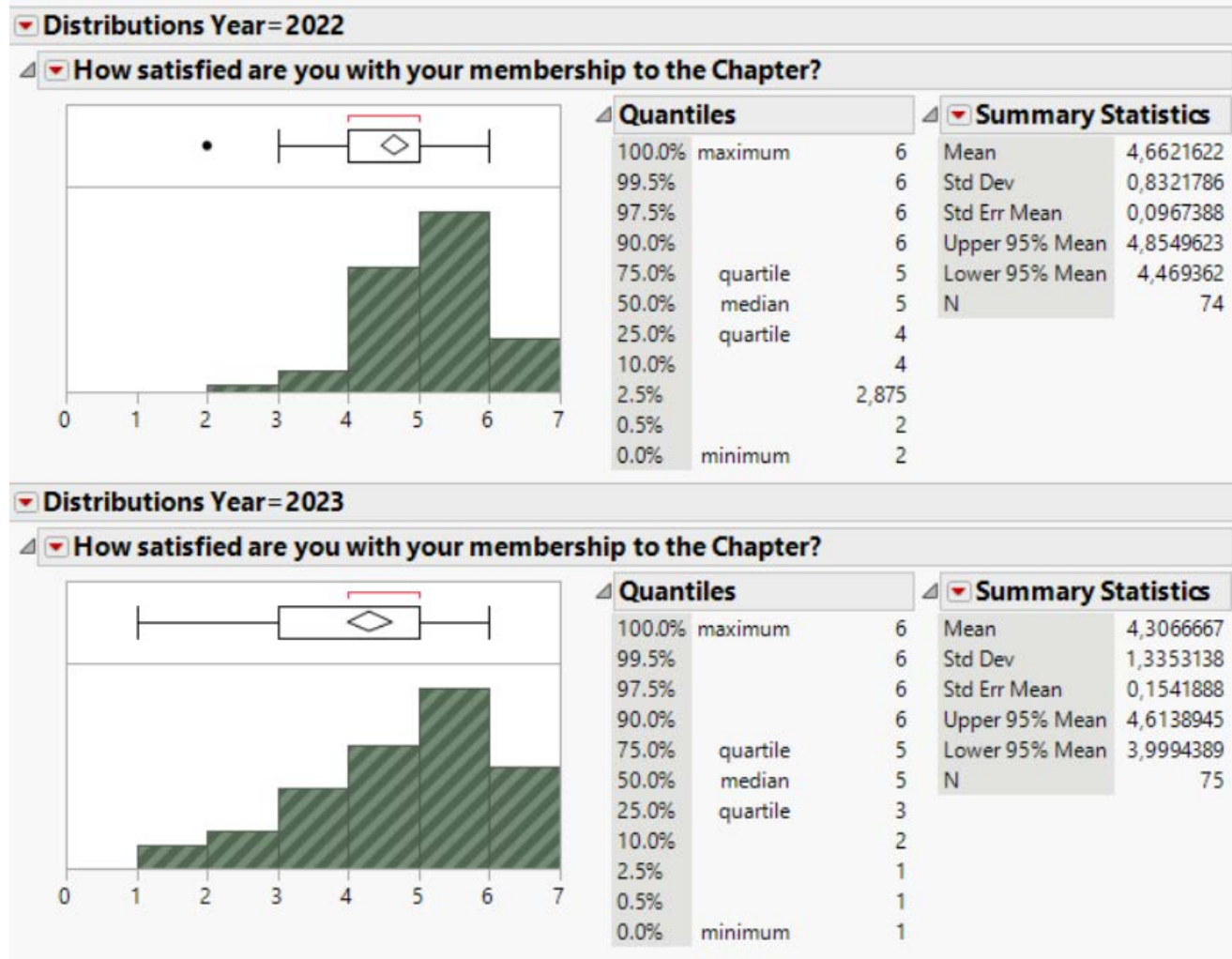


- We support ‘Diversity and Inclusion’. As a provider of education and training we can make a positive contribution. Initiatives such as ‘SheLeadsTech’ contributed to attracting **+6% more female ISACA members compared with the average ICT workforce in Belgium**

- We want to grow outside Brussels. **41% of our new members in 2022** came from Antwerp, Mechelen or Gent

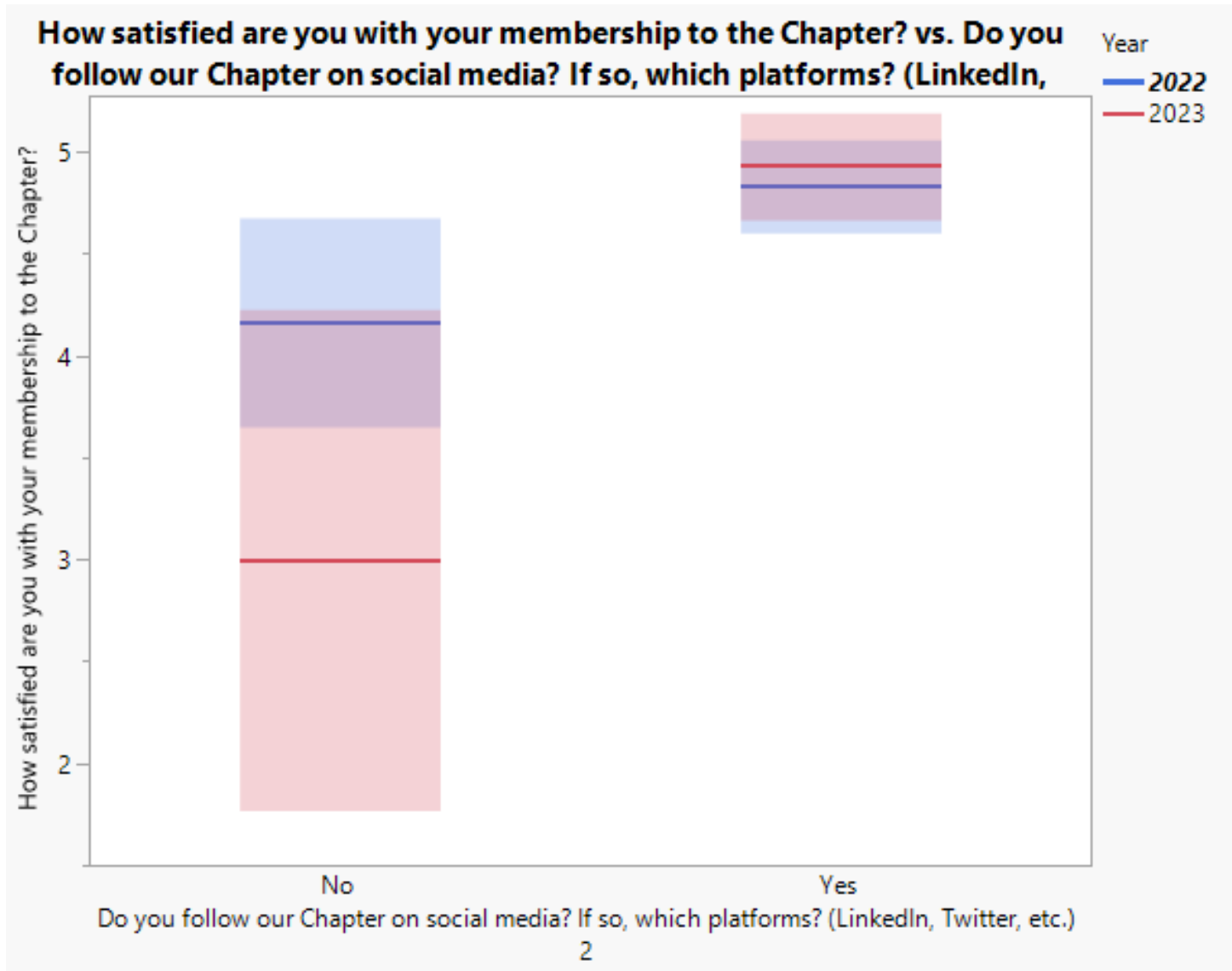
# Let's dive into the details (membership survey)

# Membership survey



- Overall satisfaction at the same level as last year (-0,3%)
- Change in membership satisfaction distributions
- 90% of members considers it likely to renew their membership

# What does a more satisfied member look like?



- Attends ISACA events more often
- Visits the ISACA website more frequently
- Follows us on LinkedIn
- Considers the Membership fee (€65) good value for money
- No significant effect: membership duration, volunteering, other ISACA Events

**What do you expect from us  
moving forward?  
(membership survey)**





We are a global  
learning community

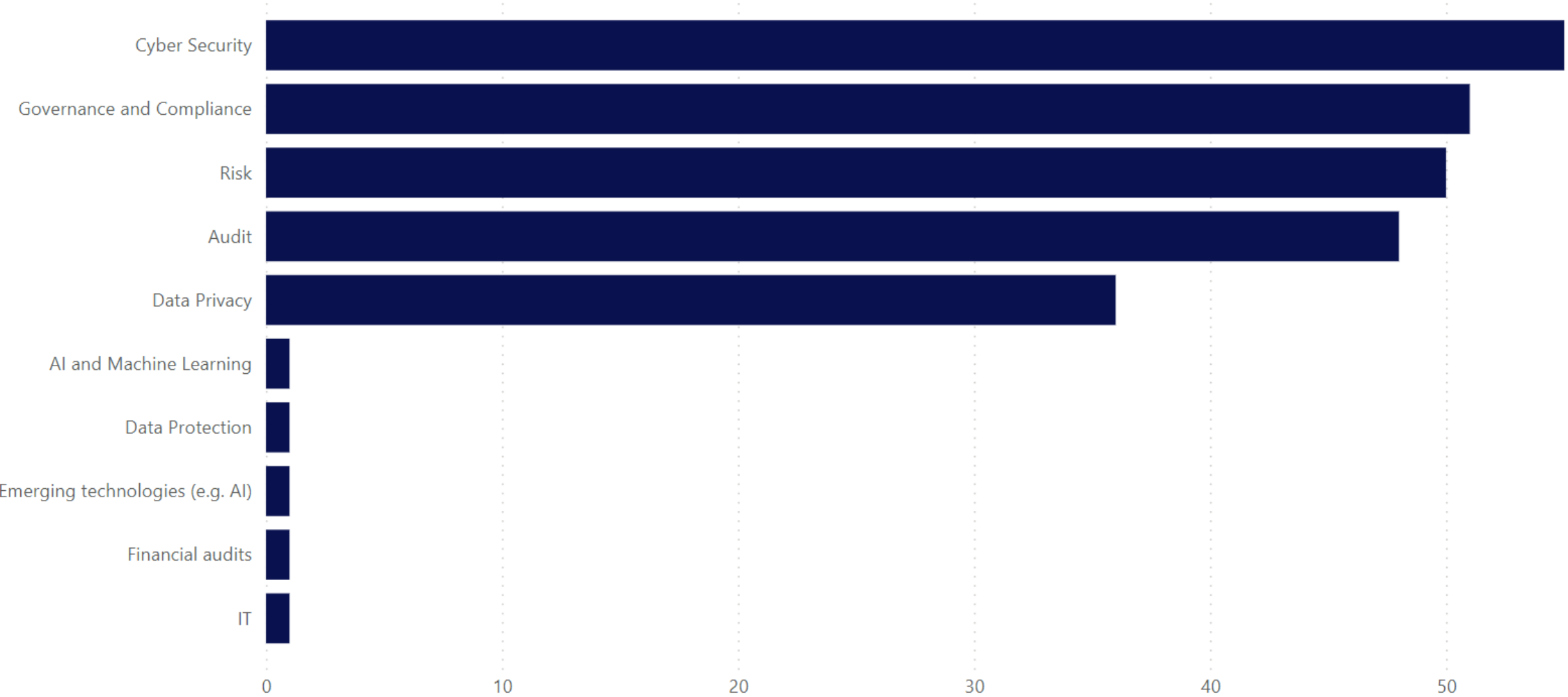
# What do you like / don't like?





# What events do you like?

# What ISACA topics are most relevant to you?



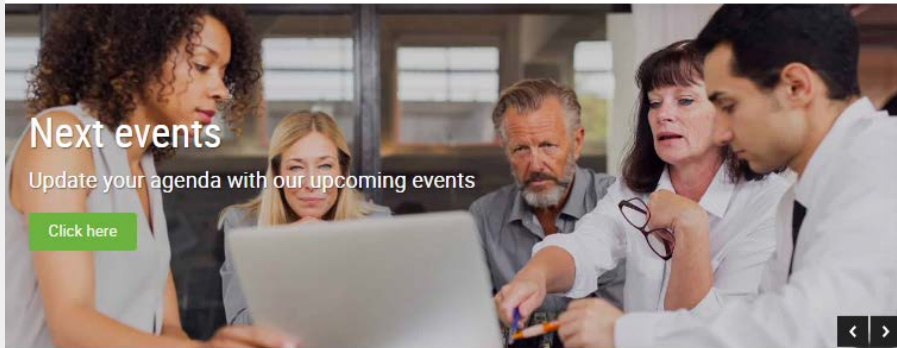
# What type of events would you like us to host?

Blockchain, web3, crypto assets industries events  
Events related to emerging risks.  
All ISACA topics  
Expert speakers on frameworks and how to implement these.  
Hackaton  
Ethical Hacking  
Exerts  
Cloud assessment, NIS2, DORA, AI  
Case study  
Hybrid Events  
Newly trends, Forensics, Counter Terrorism,  
DORA  
Digital Governance  
NIS2  
Governance and compliance  
Cybersecurity  
Risk Management  
Audit  
Experts  
Welcome new members  
Emerging technologies  
Round table  
Workshops & webinars  
Joint events with other networks  
Physical events during noon  
AI used in IT auditing  
Infrastructure protection such as energy grids, power plants, Nuclear facilities



**Digital  
Operatio  
nal  
Resilienc  
e Act**

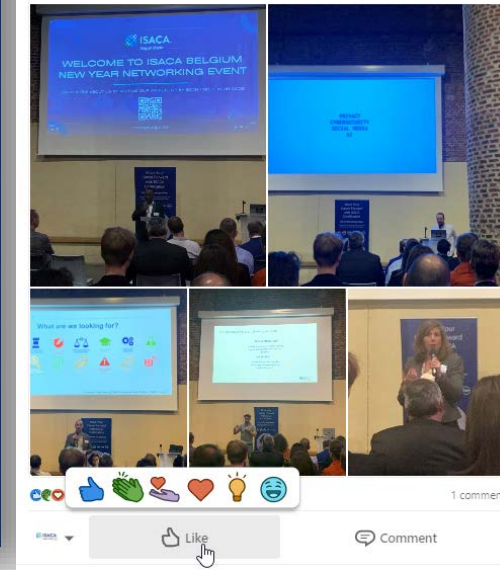
# Communication



### THE PURSUIT OF DIGITAL TRUST STARTS TODAY

Belgian companies rely on digitalization more than ever. However, due to the rise in cyberattacks, security breaches and the misuse of personal data, trust in the digital world has become increasingly at risk.

Our mission is to bring together digital trust professionals for networking, knowledge sharing and personal development. We have been doing so for already more than 37 years. Presently, we represent more than 850 members from 450 different organizations. As such, we are the largest Belgian organization supporting a broad range of Governance, Risk and Compliance topics aiming at increasing trust in digitalization.



- New website launched in 2022
- Organizational changes
- We are in the process of developing a new Marketing and Communication strategy...

[Stay Tuned...]

# 10. Education overview

- Punit Bhatia

**Education director & DPO (start 10/2022)**

# Past events & certification overview - 1/2

What benefits you get from:

## [Register now! - ISACA BE New Year magic connection event 2022](#)

📅 20 Jan, 2022 | 17:15 - 21:00 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

## [AMS Research Projects with Impact](#)

📅 01 Feb, 2022 | 17:30 - 19:00 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

## [COBIT for Small and Medium Enterprises Using COBIT 2019](#)

📅 08 Feb, 2022 | 17:30 - 19:30 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

## [Master Class IT Essentials](#)

📅 18 Feb, 2022 09:00 - 03 Jun, 2022 17:00 CET

The Institute of Internal Auditors, Rue Royale / Koningsstraat 109-111 b5, Brussels, 1000

[Belgium Chapter](#) | Education - No Registration (Save the Date, Non-ISACA Event, etc.) | On Hold

## [Handling Privacy Breaches the Smart Way](#)

📅 24 Feb, 2022 | 17:30 - 19:15 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

## [AMS advancing research in the security domain - Projects with Impact](#)

📅 17 Mar, 2022 | 17:30 - 19:00 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

## [Certification bootcamp CISM March 2022](#)

📅 23 Mar, 2022 09:00 - 25 Mar, 2022 17:00 BE

MC-SQUARE Brussel, Leonardo Da VinciLaan 19, Diegem, 1831

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

## [2022 Annual General Assembly \(preceded by Cyber Security Coalition event GRC: Be Connected!\)](#)

📅 21 Apr, 2022 | 17:00 - 19:00 BE

BluePoint Conference Centre, Boulevard Auguste Reyerslaan 80, 1030, Brussels

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

## [Certification bootcamp CDPSE April 2022](#)

📅 26 Apr, 2022 09:00 - 28 Apr, 2022 17:00 BE

MC-SQUARE Brussel, Leonardo Da VinciLaan 19, Diegem, 1831

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

## [Cybersecurity Europe](#)

📅 11 May, 2022 09:00 - 12 May, 2022 17:00 BE

BRUSSELS EXPO, Belgiëplein 1, Brussels, 1020

[Belgium Chapter](#) | Education - No Registration (Save the Date, Non-ISACA Event, etc.)

## [Seminar on Data Analytics within IT Audit in collaboration with KPMG Belgium](#)

📅 17 May, 2022 | 17:45 - 21:00 BE

KPMG, Brussels National Airport 1K, Zaventem, 1930

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

## [CPDP2022 Conference](#)

📅 23 May, 2022 09:00 - 25 May, 2022 17:00 BE

Les Halles de Schaerbeek, Rue Willy Van Der Meeren, 21, Evere, 1140

[Belgium Chapter](#) | Education - No Registration (Save the Date, Non-ISACA Event, etc.)

## [Audit Software Watch Day](#)

📅 02 Jun, 2022 | 09:00 - 17:00 BE

The Park Inn by Radisson Brussels Airport Hotel, Grensstraat 3, Machelen, 1831

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

“Locally driven training and CPEs, especially Webinars/Online”

Additional interactions with the regional communities to better network

# Past events & certification overview - 2/2

What benefits you get from:

Additional Online  
events

## COBIT 2019

13 Jun, 2022 09:00 - 14 Jun, 2022 17:00 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

## Summer Course on European Data Protection Law

20 Jun, 2022 09:00 - 24 Jun, 2022 17:00 BE

[Belgium Chapter](#) | Education - No Registration (Save the Date, Non-ISACA Event, etc.)

## ISACA Belgium - Education Committee Meeting

14 Sep, 2022 | 17:30 - 18:30 BE

[Belgium Chapter](#) | Education - Engage Registration - Both PayPal and Offline Payment

## Round Table Events

### [Data Center Forum Belux](#)

15 Sep, 2022 | 08:30 - 16:30 CET

Holiday Inn Brussels Airport, Holidaystraat 7, Diegem, 1831

[Belgium Chapter](#) | Education - Outside Registration (Cvent, EventBrite, Etc.)

### [Roadmap to Leadership in a Digital World - September 22nd, 2022](#)

22 Sep, 2022 | 16:00 - 22:15 CET

Kinopolis, Groenendaallaan 394, Antwerpen, 2030

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

### [The use of collaboration tools \(Teams and others\) in the context of the working relationship and com](#)

22 Sep, 2022 | 16:00 - 17:30 BE

[Belgium Chapter](#) | Education - Outside Registration (Cvent, EventBrite, Etc.)

### [IDC IT Security conference 2022](#)

28 Sep, 2022 | 09:00 - 16:40 CET

[Belgium Chapter](#) | Education - Outside Registration (Cvent, EventBrite, Etc.)

### [Certification Bootcamp CISM - Physical](#)

03 Oct, 2022 09:00 - 05 Oct, 2022 17:00 BE

Officenter Vilvoorde, Luchthavenlaan 27, Vilvoorde, B-1800

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only | On Hold

### [Security Forum](#)

04 Oct, 2022 | 08:30 - 17:00 BE

Van Der Valk Hotel Nivelles-Sud, Chaussée de Mons 22, Nivelles, 1400

[Belgium Chapter](#) | Education - Outside Registration (Cvent, EventBrite, Etc.)

### [ECIIA annual conference 2022](#)

06 Oct, 2022 09:00 - 07 Oct, 2022 16:45 CET

IIA Belgium, Please see the conference invitation for more details, Brussels

[Belgium Chapter](#) | Education - Outside Registration (Cvent, EventBrite, Etc.)

### [Connect & Secure: ING Meetup 2022](#)

10 Oct, 2022 09:30 - 11 Oct, 2022 16:15 CET

ING CEDAR office Amsterdam, Bijlmerdreef 106, Amsterdam, 1102

[Belgium Chapter](#) | Education - Outside Registration (Cvent, EventBrite, Etc.)

### [Certification Bootcamp CGEIT - Digital](#)

11 Oct, 2022 09:00 - 29 Nov, 2022 17:00 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

### [Certification bootcamp CISA - Digital](#)

11 Oct, 2022 18:30 - 27 Oct, 2022 21:30 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

### [ISACA Conference Europe \(Hybrid Event\)](#)

19 Oct, 2022 12:00 - 21 Oct, 2022 17:00 EET

Rome Marriott Park Hotel, Via Colonnello Tommaso Masala 54, Rome, 00148

[Belgium Chapter](#) | ISACA Global Events (CACS/CSX/Etc.) - External Registration

### [Certification Bootcamp CDPSE - Physical](#)

27 Oct, 2022 09:00 - 28 Oct, 2022 17:00 BE

Officenter Vilvoorde, Luchthavenlaan 27, Vilvoorde, B-1800

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

### [Certification bootcamp CISA - Physical](#)

02 Nov, 2022 09:00 - 04 Nov, 2022 17:00 BE

Officenter Vilvoorde, Luchthavenlaan 27, Vilvoorde, B-1800

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

### [Certification Bootcamp CRISC - Digital](#)

03 Nov, 2022 18:30 - 29 Nov, 2022 21:30 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

### [Certification Bootcamp CISM - Digital](#)

08 Nov, 2022 18:30 - 16 Nov, 2022 21:30 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

### [Certification Bootcamp CISM - Physical](#)

21 Nov, 2022 09:00 - 23 Nov, 2022 17:00 BE

Officenter Vilvoorde, Luchthavenlaan 27, Vilvoorde, B-1800

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

### [Interplay between NIS and GDPR in Cybersecurity](#)

22 Nov, 2022 | 16:00 - 19:00 BE

P&V, Rue Royale 151, brussels

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

### [Certification COBIT - Digital](#)

24 Nov, 2022 09:00 - 25 Nov, 2022 17:00 BE

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

+/- 529  
registered  
Via  
Engage

### [Anatomy of a ransomware; use case and lessons learned](#)

30 Nov, 2022 | 18:00 - 21:00 BE

The Gate, Rue Fond Cattelain 2, Mont Saint-Guibert, 1435

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only

### [IT roundtable: Importance of behaviour change in IT transformations & Coaching skills to elevate IT](#)

07 Dec, 2022 | 12:00 - 14:00 BE

IIA Belgium, Pegasuslaan 5, Machelen, 1831

[Belgium Chapter](#) | Education - Engage Registration - Offline Payment Only



Event Delivered

Event Planned

Event Foreseen

# 2023 Education Calendar for You

<b>Jan 20, 2023</b>	<b>Feb 23, 2023</b>	<b>Mar 16, 2023</b>	<b>Apr 27, 2023</b>	<b>May 25, 2023</b>
New Year Networking	How to show your technical skills and knowledge in PRIVACY solution?	Privacy Enhancing Technologies	Does your staff care about privacy and security trainings?	5 Years of GDPR: DPO day by DPOs for DPOs
In-person	Online	Hybrid	Hybrid	In-person
<b>Jun 6, 2023</b>	<b>Jun 27, 2023</b>	<b>Sep xx, 2023</b>	<b>Oct xx, 2023</b>	<b>Nov xx, 2023</b>
Digital governance and Trust	Cyber and Audit	Cybersecurity trends in Europe AND Education Committee	How to implement risk management in practice? AND Cybersecurity and Privacy perspectives	Practical tips to reduce your cyber risk posture
Hybrid	In-person	Online	Online	Online

*And, mark your agenda for Jan 19, 2024 evening for our New Year Networking*

# 2023 Education Calendar for You



**And, mark your agenda for Jan 19, 2024 evening for our New Year Networking**

# 11. Certification

**-Sylvia Barjas Blanco**  
**Certification director**



## Enable Purpose & Promise

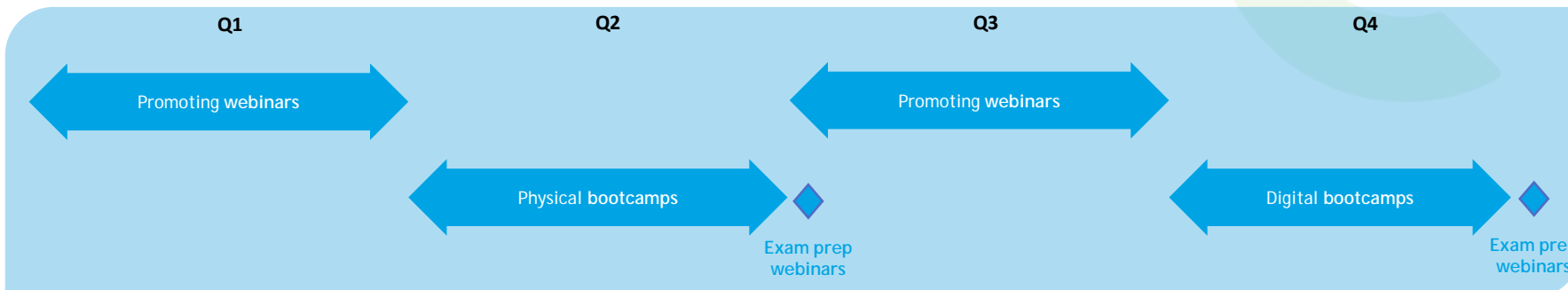
- Increase ISACA Belgium certification portfolio
  - Align with business needs
  - Increase trainers pool
  - Partnerships with other chapters for digital bootcamps
- Increase training opportunities: 2x year
- Attract new memberships with exam preparing webinars/sessions for members only (TBD)
- Plan yearly webinar & training agenda before year start
- Assess pricing strategy



## Embrace Digital Transformation

- Promote certificates & bootcamps through webinars: 2x year
- Digital bootcamps: 1 series per year
- Increase process efficiency
  - Automate repetitive and cumbersome tasks
  - Digitalise participant satisfaction survey
- Promote training offering
  - Publish yearly webinar & training agenda on home page website & enable registration links
  - Automate community information/reminder emails

### Certification yearly agenda



### Outcomes

- Yearly training agenda aligned and available online
- Increased training opportunities. On locations & digital optimizing ISACA BE reach
- Decrease workload through automation for optimized participant experience
- Improve dependency on limited trainers pool

**12. Network closing reception.**  
**-ALL ISACA Members & Future Members 😊**



**Thank You!**