hammerjack

Who we are

Hammerjack is an Australian-owned IT and BPO services provider based in Makati. We are a young company and are doubling in size. Our talented team are amongst the best in the industry with years of experience.

Operating from both Manila and Sydney, we are an Australian-owned outsource services provider focused on delivering high performance outcomes and cost savings for your business.

While we have delivered successful outsourcing solutions for some of the biggest national and global brands including American Express, General Electric, AT & T Inc., Telstra and Westpac, our real passion is helping to grow businesses in the small and mid-sized Australian market through superior outsourcing solutions for Finance and Accounting, IT Services and Technology, Sales and Marketing, and Back-office and Admin. Hammerjack provides fully managed outsource solutions that combine years of experience the very best people, processes and technology to deliver results.

What we offer

- Temporary Work-from-home
- Work-Life Balance
- Competitive salary awaits

IT and Tech Vacancies (August 2021)

Front-end Developer (With React Native Experience)

DUTIES AND RESPONSIBILITIES

The Front-end Developer will work under the direction and alongside the Product owner and software developers based in Sydney Head Office.

Senior Frontend Developer activities include:

70% - Design and development of both internal and customer facing frontend solutions;
10% - Work alongside backend teams, mentor and support Junior level developers;
10% - Diagnose and troubleshoot technical issues through to resolution;
10% - Follow Agile principles and communicate using tools such as Jira and Slack

QUALIFICATIONS

- Minimum **2 years' experience** building frontend Web and mobile applications
- Highly experienced building responsive and adaptive frontend applications based on **modern HTML, CSS, JavaScript/TypeScript frameworks**
- Experience using React, **React Native** to build amazing frontend applications
- Excellent knowledge of browser **troubleshooting and debugging** practices and techniques
- Able to work in an **Agile DevOps environment** alongside local and remote developers
- **Excellent communication skills** able to mentor and grow the capability of our team
- Able to understand, prioritize and manage several open issues at one time
- **Desirable Skills**:
- Aurelia, D3.js experience
- Knowledge of IoT technologies such as BLE, LoRaWAN, NB-IoT, MQTT, OTA, CoAP, etc.

SQL Developer (With MS SQL Server Experience)

DUTIES AND RESPONSIBILITIES

The SQL Developer will operate predominantly Microsoft software solutions. He/she has a keen eye for visualisation to develop reports and dashboards and to become go-to SME for all things regarding BI.

The SQL Developer will need to;

(1) **translate** business requirements into beautiful dashboards, reports, and visuals;
(2) **work closely** with the development team and product owner in an agile manner, contributing to the entire product team's objective to deliver high quality software and reporting solutions to our clients;
(3) **develop complex SQL queries**;
(4) **maintain and keep up** existing functionality;
(5) **assist** in the development and maintenance of **data warehouse ETL**;
(5) provide troubleshooting and support for existing solutions;
(6) **design and develop BI reports and dashboards** using SSRS and other BI tools; and
(7) do **performance troubleshooting** and **optimisation of database workloads** across OLTP and data warehouse workloads.

QUALIFICATIONS

- At least **5 years of experience** with SQL
- Experience with **MS SQL Server** (2012 and above version), SSIS, and SSAS
- Ability to modify and develop reports via **SSRS**
- Good knowledge of **database integration development**
- Demonstrate **T-SQL development experience** across SQL Server 2012 and up
- Strong communication skills
- Ability to provide **production support**
- Exposure to **Power BI** is desirable

Power Platform Technical Consultant

JOB OVERVIEW

Working closely with the practice lead, your ability to prioritize your tasks from customer facing engagements, to contributing to the internally developed application suite for our go to market offering that client will also be the key purpose of the role. This role will largely be performed remotely with travel to our client sites in the Sydney CBD as required.

DUTIES AND RESPONSIBILITIES

The Technical Consultant is responsible for;
(1) designing and developing solutions within the Power Platform;
(2) be able to build upon and extend the Power Platform by implementing Azure functions/PCFs and other Microsoft based technology extensions;
(3) facilitate and run scoping workshops to ensure customer requirements are understood and delivered;
(4) pre-sales, development of proposals, approaches, solution architectures, leading client briefings and workshops; and (5) develop bespoke solutions and go to market offerings.

QUALIFICATIONS:
- A strong track record in **delivering quality Power Platform outcomes** with demonstrable project success within large scale, enterprise-level IT projects, end-to-end
- Highly developed written communication ability, including production of high-quality technical artefacts and presales contributions (proposals, presentations, SOWs) writing requirements, configuration, testing and deployment documents
- Experience developing **bespoke Power Platform offerings** and associated go to market plans
- Previous **pre-sales experience** selling Power Platform solutions
- Demonstrable experience facilitating **scoping workshops and developing proposals**
- Experience architecting and being the technical lead on Power Platform engagements

hammerjack

Fullstack Developer

JOB OVERVIEW

The Fullstack Developer will operate in a predominantly Microsoft software solutions on top of Office 365, Microsoft Dynamics Online and Azure cloud hosting. You will need to be a .NET expert, experienced with .NET Core, with strong front-end development experience including JavaScript frameworks such as React and Redux. You will thrive in an agile team with a product centric mentality to help deliver engaging customer experiences.

DUTIES AND RESPONSIBILITIES

The Fullstack Developer will need to;
(1) participate in requirements analysis;
(2) collaborate with internal teams to produce software design and architecture;
(3) write clean, scalable code using .NET programming languages;
(4) test and deploy applications and systems; Revise, update, refactor and debug code; Improve existing software;
(5) develop documentation throughout the software development life cycle (SDLC);
(6) serve as an expert on applications and provide technical support

QUALIFICATIONS:

- Excellent problem-solving skills
- A great communicator, including excellent verbal and written communication skills
- Financial services industry experience highly advantageous
- Expert **SQL Server and T-SQL**; SQL Azure experience a bonus
- Expert **ASP. Net** development experience essential; both **API and MVC**
- Exposure to **.NET Core**; A keen aptitude to learn and adopt the industry trends
- Strong front-end experience; Familiar with **contemporary JavaScript** development practices such as React and Redux
- Experience with **Microsoft Azure** services would be advantageous; And a keen sense for microservice architectures
- Any additional experience with MS Dynamics, SharePoint Online, Office 365 or Power BI would be highly regarded
- Can-do attitude; Play an active role in an agile development team
- Proactive with strong written and verbal communication skills
- Ability to work autonomously and as part of a team
- Commitment to finding solutions and best practice

hammerjack

Citrix Engineer

JOB OVERVIEW

The Citrix Engineer is responsible for working as part of the support and implementation team, assisting with any technology design and implementation work for client projects and provide technical support to the Internal Managed Services support team.

DUTIES AND RESPONSIBILITIES

The Citrix Engineer shall;
(1) support, implement and improve central infrastructure, network, cloud, and systems;
(2) continuously upgrade firmware, software, and hardware across all infrastructure systems; document the design, operation and troubleshooting of technology platforms and procedures;
(3) support, maintain and action day-to-day operations of the server, network and cloud technology;
(4) ensure successful backup of data and systems to on-premises and cloud repositories;
(5) work closely with customers & vendors to troubleshoot and resolve incidents and service requests;
(6) schedule and implement change requests;
(7) be the escalation point for all level 1/2 support issues across multiple accounts; identify problems and errors prior to or when they occur and log all such incidents in a timely manner with the required level of detail;
(8) work collaboratively with clients to improve & streamline internal infrastructure, to ensure that the client is getting the best out of their technology.

QUALIFICATIONS:

- Bachelor's Degree in Information Technology, Computer Science or related
- At least 2 to 5 years of experience in a similar role
- Strong background in level 2/3 support across Citrix and Wintel enterprise environments.
- Strong background in NetScaler, XenApp & XenDesktop, PVS, MCS and Citrix monitoring tools.
- Strong background in support and admin of Windows server and client O/S.
- Strong background in a customer service-oriented role [MSP]
- Industry certified in Citrix and or Wintel platforms
- Excellent communication, presentation skills.
- Experience with Hyper-V and Vmware
- Minimum 3+ year experience implementing and managing Microsoft 365 stack (Azure AD, Exchange Online, OneDrive, SharePoint Online, Teams)
- Minimum 3+ years' experience administering Windows server-side infrastructure (Windows server (2008, 2012, 2016), Exchange, Active Directory, and associated technologies e.g., DNS, DHCP, WINS and Group Policies
- Current MCSA / MCSE or equivalent experience is highly regarded
- Demonstrated experience with scripting tools such as PowerShell
- Experience working with File, Print, Radius and PKI/Certificate management

Senior Tester

JOB OVERVIEW

The Test Analyst will be responsible for the Quality Assurance and Quality Control stages of projects. The position requires responsibility for all aspects of Quality on given Projects.

DUTIES AND RESPONSIBILITIES

The Test Analyst;
(1) oversees testing solutions configured by the Solutions Delivery Team for functionality, performance and usability;
(2) oversees testing of product enhancements and extensions developed by the Development Team for functionality, performance and usability;
(3) responsible for tracking, recording and verification of discrepancies;
(4) follow Resolve Quality & Testing Standards;
(5) will have to work with the Test Manager towards efficient communications and processes within the team.

QUALIFICATIONS:

- Must have 5+ years' experience in the field of software testing or relevant discipline
- Understanding and experience of Agile SCRUM framework and Waterfall methodology
- Tertiary education in IT or related discipline
- ISEB or ISTQB Foundation Certificate
- Testing experience across various test phases including Functional testing, System testing, Regression testing, Smoke Testing, Interface testing and System Integration testing
- Demonstrated experience in Web automation testing using Selenium Webdriver. Selenium webdriver with C# .Net is an advantage.
- Performance Competencies:
    a. Methodical and accurate, showing great attention to detail.
    b. Strong documentation skills.
    c. Effective communications skills, both written and verbal.
    d. Dedicated, positive and enthusiastic attitude.
    e. Professional and respectful communications with Resolve staff and customers.
    f. Negotiate and influence at all levels.
    g. Autonomous and self-motivated, with a strong work ethic.
    h. Demonstrate dynamic problem-solving skills
    i. Cooperate, collaborate, and work toward common goals with others
- Adhere to all Company policies and procedures