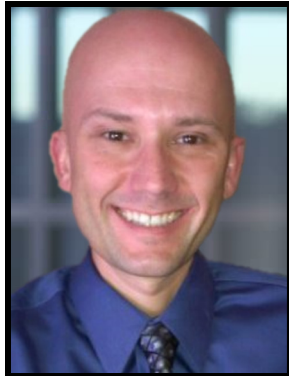


Letter from the President



Ian Connors
Chapter President

As we wind down our 2018-2019 season, I hope everybody's spring is going well and that you're busy planning a fun summer with friends and family. I'm happy to report that our spring review courses have had a record turnout...in particular our CSX workshop with 50 attendees! Thanks to all our instructors (CISA, CISM, CRISC, and CSX) for helping to make our review courses such a huge success!

As a reminder, we've changed up the format a bit for our final meetings of the season – with a **Friday morning breakfast meeting**, taking place on May 10th from 9:00 AM to noon. A breakfast buffet will be available, starting at 8:00 AM. We'll have one speaker this month, covering three topics (with our usual 3 CPE). Danny Goldberg, of GoldSRD, will be returning to school us on:

“Emotional Intelligence for Auditors”
“Coaching and Mentoring” and
“Reading People”

Danny has presented for us multiple times over the years, and this promises to be another fantastic opportunity to learn from him.

In addition to hearing from Danny, we'll also be presenting you with the list of candidates for our Board during the next ISACA North Texas season.

In addition to your ISACA North Texas events, there are several other opportunities this spring and summer to further your knowledge and earn CPE. Please be sure to see our events page in this newsletter and on our site (isacantx.org) for details! I'd like to specifically call out the upcoming Dallas Cyber Summit on May 16th. ISACA members can attend for the low price of \$95 (regular price \$350) using the code **ISACA19VIP**. Be sure to take advantage of this great offer!

Looking forward to seeing everybody at our meeting!

Ian Connors, CISA, CIA
President – ISACA North Texas



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May Meeting Agenda

When: Friday, May 10, 2019

Where: Dallas Marriott Las Colinas
223 West Las Colinas Boulevard
Irving, Texas 75039

First Session

Registration opens at 8:00 am

Breakfast served at 8:00 am

Speaker at 9:00 am

Topic: "Emotional Intelligence for Auditors"

Presenter: Danny Goldberg

Description: Emotional intelligence describes the ability to understand one's own feelings, and that of groups, and how these emotions can influence motivation and behavior. As an auditor, we must constantly manage different personalities, working with our auditees, our audit teams and management. The diversity is challenging and emotionally intelligent auditors are more successful!

Bio: Danny is a well-known speaker on internal auditing and People-Centric Skills. Danny has authored and co-authored several Publications. He has over 21 years of professional experience, including five years leading/building internal audit functions. Danny was named as one of the Fort Worth Business Press 40 Under 40 for 2014 and he has published numerous articles in trade magazines. Danny has also published a children's book on communication skills, titled Kid-Centric Skills, available on Amazon.

Objectives - Attendees will learn about:

- Define and practice self-management, self-awareness, self-regulation, self-motivation, and empathy
- Understand, use and manage your emotions
- Verbally communicate with others
- Identify the benefits of emotional intelligence
- Balance optimism and pessimism
- Effectively manage your audit team and auditees

Program Level: Basic

Category: Specialized Knowledge & Applications

Prerequisites/Advance Preparation: None

****Note about Presentations:** ISACA North Texas can only post presentations from monthly meetings that are provided by the speaker with their permission. If a presentation is not on the website it either means we have not been granted permission or the speaker has not provided us the presentation to post yet.



April Meeting Door Prize Winners

Second & Third sessions on next page

Second Session 10:00 AM

Topic: "Coaching and Mentoring"

Presenter: Danny Goldberg

Description: You are in your office looking over your performance report and it happened again. Your low performing employee failed to meet quota this month even after you spoke with them about the importance of meeting goals. This employee has a great attitude and you know they can do better. The PC Skills: Coaching and Mentoring Workshop focuses on how to better coach your employees to higher performance. Coaching is a process of relationship building and setting goals. How well you coach is related directly to how well you are able to foster a great working relationship with your employees. This is accomplished through strategic goal setting and understanding each employee.

Objectives - Attendees will learn about:

- Define coaching, mentoring and the GROW model
- Identify and set appropriate goals using the SMART technique of goal setting
- Identify the steps necessary in defining the current state or reality of your employee's situation
- Identify the steps in developing a finalized growth plan and getting your employee motivated to accomplish those plans
- Identify when the coaching is at an end and transitioning your employee to other growth opportunities
- Identify the difference between mentoring and coaching

Third Session 11:00 AM

Topic: "Reading People"

Presenter: Danny Goldberg

Description: Being able to read people is a key LIFE skill. Knowing when to push hard, when to back off and when to let go are key to managing any personality type. This session will take attendees through little things EVERYONE can utilize to be able to read people better.

Objectives - Attendees will learn about:

- Define and practice self-management, self-awareness, self-regulation, self-motivation, and empathy
- Understand, use and manage your emotions
- Verbally communicate with others
- Identify the benefits of emotional intelligence
- Balance optimism and pessimism
- Effectively manage your audit team and auditees

NEWS

In the News

- **Politico** - People on the Move
Employees who work in procurement and acquisition are the biggest supply-chain cyber risk. [Read More](#)
- **DarkReading** - 6 Essential Skills Cybersecurity Pros Need to Develop in 2019
In a time of disruption in the security and tech worlds, cybersecurity professionals can't afford to become complacent - even in the face of a skills shortage. [Read More](#)
- **CIO Dive** - Remote work brings benefits — but also greater security risks, survey says
The survey found 73% of VP and C-suite IT leaders think remote workers present a greater risk than onsite employees, while only about half of IT managers and IT directors thought so. [Read More](#)
- **TechTarget** - Evaluate the COBIT framework 2019 update
ITSM frameworks must adapt as IT changes swiftly or risk stagnation. [Read More](#)
- **Security Boulevard** – Misaligned Cybersecurity Policies and Products Accentuate the Talent Shortage
The cybersecurity community is weighted down by a talent shortage. A recent study quantified the problem: it found that 69% of respondents said their cybersecurity teams are understaffed and it can take six months or longer to fill vacancies. [Read More](#)

...and in ISACA news

Continuous Testing for Certifications Begins June 2019—Since the inception of ISACA's computer-based testing, ISACA has offered exams in "windows:" typically 3-4-month periods of time with a definitive start and end date. Continuous testing for CISA, CISM, CGEIT and CRISC will provide exam takers with a year-long exam eligibility period. More information can be found here. Please take note of these dates:

2 April 2019 – Registration opens for continuous testing

17 April 2019 – Scheduling becomes available for continuous testing

19 April 2019 – Continuous testing commences

Registration, New Study Materials Available for Updated CISA Exam—CISA exam candidates can take the *current* CISA exam (based on the 2016 CISA Job Practice) until **24 May 2019**; however, registration for the *updated* CISA exam, refreshed according to the new 2019 CISA Job Practice, is now available. Starting **19 June**, all CISA exams will test the updat-

Upcoming Opportunities

- ◇ **4th Annual Dallas Cyber Security Summit | 16 May 2019 | Dallas, TX** The first 20 ISACA members to register with code ISACA19VIP will receive complimentary admission (standard price \$350). Afterwards, code grants \$95 Admission. . Click [here](#) to register.
- ◇ **2019 North America CACS | 13—15 May 2019 | Anaheim, CA** Stay ahead of trends and tools across your professional landscape. Join North America CACS 2019, and be a part of the top conference for IS audit and security professionals. Click [here](#) to register.
- ◇ **Dallas/Fort Worth Technology Summit | 11 July 2019 | Irving, TX** Theme: Emerging Trends in IT & Security – admission free for ISACA North Texas members . Click [here](#) to register.
- ◇ **2019 GRC Conference | 12—14 August 2019 | Ft. Lauderdale, FL** Join more than 700 governance, risk, and control professionals from 40+ countries at the event that draws together the best and brightest minds to embrace challenges, forge solutions, and define the future of global GRC. Click [here](#) to register.
- ◇ Please note upcoming **ISACA training and event** opportunities online [here](#).

ONLINE EVENTS	UPCOMING EVENTS	RECENT RESEARCH
Cybersecurity Audit Certificate Online 28-29 May 2019	5—8 August 2019 CRISC Bootcamp Training Chicago, IL	Amazon Web Services (AWS) Audit Program
CRISC Exam Prep Course Online 17-20 June 2019	23—26 August 2019 Advanced IT Auditing Training Dallas, TX	Phishing Defense And Governance
Cybersecurity Fundamentals Online 22-23 July 2019	4—7 November 2019 Cybersecurity Fundamentals Training Dallas, TX	Improving Security Awareness Using Marketing Techniques

2018-2019 ISACA North Texas Board of Directors

Position	Volunteer	E-mail Address
President	Ian Connors	president@isaca-northtexas.org
Secretary	Khlood Elsayed	secretary@isaca-northtexas.org
Treasurer	Paul Smith	treasurer@isaca-northtexas.org
VP Programs	Sean McAloon	programs@isaca-northtexas.org
VP Education	David Friedenberg	education@isaca-northtexas.org
VP Facilities	Doug Gorrie	facilities@isaca-northtexas.org
VP Communications	Raveen Bhasin	communications@isaca-northtexas.org
VP Membership	Keri Chisolm	membership@isaca-northtexas.org
VP Certification	Aman Tara	certification@isaca-northtexas.org
1st Past President	Brittany George	pastpresident@isaca-northtexas.org
2nd Past President	Laurie Flandrau	pastpresident@isaca-northtexas.org
3rd Past President	Greg Streder	pastpresident@isaca-northtexas.org

CPE Signature Process

Sign in when you arrive at the meeting. Your morning session signature will count for the morning *and* lunch session CPE if you arrive on time (by 10:40 am). For late arrivals and those that arrive at lunch, your initial signature will apply for luncheon CPE only. **Please note** you must provide your signature at check-in, else we can't record your participation, and no CPE can be issued. All CPE certificates will be issued a week after the meeting

Sign in for the post-lunch afternoon session. We will again pass iPads around the room to collect your signatures. Just select your name from the list of attendees, sign with your finger, click OK, then pass the iPad to your neighbor.

Thank you for signing in, which helps reduce our volunteer's time, and speed up the issuance of CPE certificates to you and to your ISACA account when applicable.



2018-2019 ISACA North Texas Coordinators

Position	Volunteer	E-mail Address
Assistant Treasurer	Bridie O'Toole	treasurer@isaca-northtexas.org
Certifications Coordinator I	Bo Han	certification@isaca-northtexas.org
Certifications Coordinator II	Ibrahim Badaru	certification@isaca-northtexas.org
Certifications Coordinator III	Aman Tara	certification@isaca-northtexas.org
Certifications Coordinator IV	Aisha Hydar	certification@isaca-northtexas.org
Education Coordinator	Tunde Adeyemo	education@isaca-northtexas.org
Education Coordinator	Monica Alvarado	education@isaca-northtexas.org
Education Coordinator	Gregory Jones	education@isaca-northtexas.org
Academic Relations Coordinator	Vijaya Kaza	academicrelations@isaca-northtexas.org
Academic Relations Coordinator	KJ (Kendra) Pratt	academicrelations@isaca-northtexas.org
Academic Relations Coordinator	Jose Lineros	academicrelations@isaca-northtexas.org
Reservations Coordinator	Mary Anderson	reservations@isaca-northtexas.org
Newsletter Coordinator I	Carol Barke	newsletter@isaca-northtexas.org
Newsletter Coordinator II	Kishore Vankayalapati	newsletter@isaca-northtexas.org
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Website Coordinator	Garrett Wilson	webmaster@isaca-northtexas.org
Website Coordinator	Indrajit Atluri	webmaster@isaca-northtexas.org
Marketing Coordinator	KJ Wilson	communications@isaca-northtexas.org
Marketing Coordinator	Kyle Morris	communications@isaca-northtexas.org
Marketing Coordinator	Joanna Tonnison	communications@isaca-northtexas.org
Chapter Photographer	Roshan Sunny	communications@isaca-northtexas.org
Jobs Coordinator	Joe McKeman	jobs@isaca-northtexas.org
CPE Compliance Coordinator	Madhavi Lokireddy	cpe@isaca-northtexas.org
Volunteer Coordinator	Justice Rutanhira	volunteer@isaca-northtexas.org
Program Coordinator	Morgan May	programs@isaca-northtexas.org
Program Coordinator	Pranab Das	programs@isaca-northtexas.org
Networking Coordinator	Le Thuy Jacob	membership@isaca-northtexas.org
Membership Coordinator	Elizabeth Lions	membership@isaca-northtexas.org
Membership Coordinator	James Arnold	membership@isaca-northtexas.org



ISACA North Texas Events Policy

1/1/2016

The ISACA North Texas Chapter offers three types of fee based programs: Chapter Monthly Meetings, CISA® and CISM® Review Courses, and Seminars.

The chapter strongly encourages advance registration and payment for all events, as this reduces chapter expenses and the capacity for many of our events is limited due to the size of the event locations. Therefore, seats may not be available on the day of the event for walk-up registrants. The table on the final page of this newsletter summarizes the chapter's payment and cancellation policies.

Payment Policy

- All advance, online event registration payments will be made through CVENT. For advance, online registrations, payment is accepted via Visa, MasterCard, American Express, Discover and PayPal.
- Advance registrations will not be accepted after the time noted above unless otherwise noted in online event details.
- For walk-in registrations, credit card via Cvent, check, cash or Paypal payment is required.

Cancellation and Refund Policy

The North Texas Chapter of ISACA (ISACA NTX) strives to provide appropriate facilities for meetings, seminars and certification review classes. Since facility providers and/or speakers require advance notice and financial commitment, ISACA NTX must balance those obligations against our members' periodic need to cancel a reservation based on job requirements, illness or other circumstances.

Upon receipt of e-mail notification to reservations@isaca-northtexas.org, ISACA NTX will refund prepaid fee according to the following deadlines:

- **Monthly Program Meetings** - cancellations must be received by 6:00 PM three days prior to the meeting.
- **Certification Reviews** - cancellations must be received at by 6:00 PM eight days before the first class.
- **Seminars** - cancellations must be received by at least one week prior to the first day of the seminar. If unusual cancellation terms are required based on speaker and/or venue, details will be included in the online event details.

Attendee substitution is permitted at any time until the event by contacting the Registration Coordinator at reservations@isaca-northtexas.org and is subject to any additional charge for non-member fees.

Cancellations and refund for advance registrations are allowed if cancellations are submitted to reservations@isaca-northtexas.org by the deadline noted in the table above.

Advance registrants who do not attend the event or do not cancel by the date noted in the table above are not eligible for a refund.

Attendee substitutions are permitted at any time until the event, subject to any additional charge for non-member fees. Inquire with Chapter Registration Coordinator at reservations@isaca-northtexas.org.

-->Please see last page for table that summarizes payments & cancellations policy<--

Current Career Opportunities

Job Title	Company	Location	Category	Career Level	Post Date	Exp. Date
IT Audit Manager	Crowe LLP	Dallas	Permanent	Management	3/4/2019	5/24/2019
Sr. Manager - TRAC Technology Controls Validation	Charles Schwab	Westlake, Texas	Permanent	Management	3/27/2019	6/30/2019
Sr. Staff - IT Controls Automation Specialist	Charles Schwab	Westlake, Texas	Permanent	Non-Mgmt	3/27/2019	6/30/2019
Sr. TRAC Audit Liaison	Charles Schwab	Westlake, Texas	Permanent	Non-Mgmt	3/27/2019	5/31/2019
Sr. Staff - TRAC Audit Liaison	Charles Schwab	Westlake, Texas	Permanent	Non-Mgmt	3/27/2019	6/30/2019
Manager of IT Audit	MetaBank	Dallas	Permanent	Non-Mgmt	4/4/2019	5/31/2019
Auditor III	Army & Air Force Exchange Service	Dallas, TX	Permanent	Non-Mgmt	4/25/2019	5/15/2019
Audit Project Manager	Army & Air Force Exchange Service	Dallas, TX	Permanent	Management	4/25/2019	5/15/2019

The following table summarizes the chapter's payment and cancellation policies:

Policy	Chapter Monthly Meetings	Review Courses	Seminars
Payments			
Advance registration payments accepted	Credit Card** (Visa/MC/AMEX/Discover) and PayPal**	Credit Card** (Visa/MC/AMEX/Discover), PayPal**, Check, or Purchase Order (Invoice payment must be received by the pre-registration deadline)	Credit Card** (Visa/MC/AMEX/Discover), PayPal**, Check, or Purchase Order (Invoice payment must be received one week prior to the first day of the seminar)
Advance registration cutoff date	6:00 PM three days before the event (May be earlier if a joint event with another organization that requires earlier registration counts)	6:00 PM eight days before the first class.	6:00 PM two weeks prior to the first day of the seminar.
Walk-in registration payments accepted	Credit Card** (Visa/MC/AMEX) and PayPal**	All attendees must pre-register for this event. Walk-in registration is not permitted.	All attendees must pre-register for this event. Walk-in registration is not permitted.
Cancellations			
Cut-off date for cancellations	6:00 PM three days prior to the event.	6:00 PM eight days before the first class.	At least one week prior to the first day of the seminar.
Substitutions permitted for cancellations after cutoff date?	Attendee substitution is permitted at any time until the event, subject to any additional charge for non-member fees. Inquire with Chapter Registration Coordinator at reservations@isaca-northtexas.org	Attendee substitution is permitted at any time until the event. Inquire with Chapter Registration Coordinator at reservations@isaca-northtexas.org	Attendee substitution is permitted at any time until the event, subject to any additional charge for non-member fees. Inquire with Chapter Registration Coordinator at reservations@isaca-northtexas.org
**Credit Card and Paypal only if you register electronically via Cvent on the chapter website			

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