# The Password

# Letter from the President



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Opportunities & Payment Chart



Ian Connors
Chapter President

Happy Holidays to all! I hope you all had a wonderful Thanksgiving. It's now the time of year for eggnog and Christmas cheer. This month's meeting should be a good one as we close out the year. Tally up your CPE and join us to earn three more - and don't forget we will have our annual Christmas presents to give out as well!

A group of us spent a fun Saturday afternoon prepping a meal for guests of the Ronald McDonald House of Dallas earlier this month. It was a great turnout, with the RMH staff and guests being greatly appreciative of our effort. You can see photos of the event later on in this newsletter. Thanks to all who joined!

Our December meeting takes place Thursday, December 13<sup>th</sup> at the Dallas Marriott Las Colinas located at 223 West Las Colinas Blvd, Irving, TX 75039. The presentations for the day will include:

10:30 AM (Pre-Luncheon Meeting)

"Change Management Best Practices, A Case Study from Oracle E-Business Suite installations" presented by Jeffrey T. Hare, CPA, CIA, CISA

12:20 PM (Luncheon Meeting)

"Strategic Storytelling: How to listen, be credible and exert more influence" presented by Dr. Tony Gerth - Clinical Professor of Information Systems at UNT

1:30 PM (Post-Luncheon Meeting)

**"Changes to SOC 2 and Trust Services"** presented by Neha Patel - Weaver IT Advisory Services Partner & Brittany George - Weaver IT Advisory Services Sr. Manager.

Our January joint meeting with the Dallas IIA is also coming up on Friday morning, January 11<sup>th</sup> from **8am to noon** at Dallas Marriott Las Colinas – stay tuned for more details!

Please take advantage of the opportunities your ISACA North Texas chapter membership offers you. Invest in yourself and your career. Whether attending monthly chapter meetings, educational seminars, certification reviews or networking events, I look forward to meeting YOU at one of these events this year!

Wishing you a Merry Christmas and Happy New Year!

Ian Connors, CISA, CIA Crowe LLP President – ISACA North Texas



## Luncheon

Luncheon registration opens at 11:15 am Lunch served no later than 11:45 am Speaker at 12:20 pm

# December Meeting Agenda

When: Thursday, December 13, 2018

Where: Marriott Dallas

223 West Las Colinas Boulevard

Irving, TX 75039

Topic: "Strategic Storytelling: How to listen, be credible and exert more influence"

Presenter: Dr. Tony Gerth – Clinical Professor of Information Systems at the University of North Texas

**Description:** Effective communication is critical to influencing others in order to get funding, alignment on strategy, acceptance of your solution and many other objectives. However often technical professionals find it difficult to communicate with others who do not have the same level of subject matter expertise. This presentation will provide strategies for effective communication that will build your credibility and increase your influence. A framework based on research will be shared to understand your audience as well as a structured approach to storytelling that will strengthen your message.

**Bio:** Tony recently joined the faculty at UNT where he teaches information systems management topics to undergraduate and graduate students. He also is an executive coach with a focus on working with technology professionals. Prior to UNT, Tony was on the faculty of the Kelley School of Business at Indiana University for 11 years. Before entering academia he worked 15 years in management consulting as a Partner at Deloitte, VP at EDS and Partner with Infosys Consulting. He is an active member of the Society of Information Management (SIM). His research explores the dynamics of IT leadership and he has been published in MIS Quarterly Executive, Business Horizons and has spoken at several international IT management conferences.

## Objectives - Attendees will learn about:

- Understand the importance of listening in effective communication
- Present a framework for understanding your audience
- Provide a structured approach for strategic storytelling

Program Level: Basic

Category: Specialized Knowledge &

**Applications** 

**Prerequisites/Advance Preparation:** None

\*\*Note about Presentations: ISACA North Texas can only post presentations from monthly meetings that are provided by the speaker with their permission. If a presentation is not on the website it either means we have not been granted permission or the speaker has not provided us the presentation to post yet.



**November Meeting Door Prize Winners** 

Pre & Post Luncheon on next page

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# Pre-Luncheon 10:30 AM (Pre-Luncheon registration begins at 10:00 am)

Topic: "Change Management Best Practices, A Case Study from Oracle E-Business Suite

installations"

**Presenter:** Jeffrey T. Hare, CPA, CIA, CISA - founder and CEO of ERP Risk Advisors

**Description:** Change management is a multi-faceted topic. Like the various sides of a gem, doing change management well requires various approaches. One can think of change management in four different buckets – object oriented changes, security, patching, and configurations. In this session, we will hear what it takes to build and implement a first class change management process for organizations running Oracle E-Business Suite.

**Speaker Bio:** Jeffrey's background includes public accounting (including Big 4 experience), industry, and Oracle Applications consulting experience. Jeffrey has worked in the Oracle Applications space since 1998 with implementation, upgrade, and support experience. Jeffrey has worked in various countries including Austria, Australia, Brazil, Canada, Germany, Ireland, Mexico, Panama, Saudi Arabia, United Kingdom, and United Arab Emirates. He is a graduate of Arizona State University and lives in northern Colorado with his wife and three daughters.

## Objectives - Attendees will learn about:

- Review IIA GTAG related to Change and Patch Management
- Establish Best Practices based on the IIA Guidance
- Discuss the four facets of Change Management Objects, Patches, Security, and Configurations
- Identify Common Challenges Organizations Running ERP Systems Face

## Post-Luncheon 1:30 PM

Topic: "Changes to SOC 2 and Trust Services"

**Presenter:** Neha Patel, CPA, CISA & Brittany George, CISA, QSA - Weaver IT Advisory Services

**Description:** This presentation will provide an update regarding the changes to the AICPA's guidance related to system and organization controls audits, specifically with regards to the SOC 2 reports. It will provide an overview of the primary benefits and challenges from both the service organization's perspective, as well as the user entity's perspective.

**Speaker Bio:** Neha is responsible for the methodology development for SOC reporting services for the firm. Neha has also served as a presenter in the American Institute of CPAs national SOC School for the past 4 years. Neha is a Masters graduate from the University of Texas at Austin.

Brittany's primary emphasis includes IT risk assessments and audits, information and cyber security services, system and organization controls (SOC) reporting, PCI assessments and compliance audits. She graduated from the University of Oklahoma with her bachelors of business administrator with a degree in management information systems and a minor in Spanish. She is currently in graduate school at Harvard University studying information systems management with a focus on cybersecurity.

#### Objectives - Attendees will learn about:

- Overview of the history and purpose of service organization audits
- Update regarding the changes to the guidance as it pertains to SOC 2
- Understanding of the contents of a SOC 2 audit report
- Evaluating the benefits and challenges of the SOC 2 from both the service organization and user entity's perspective



# In the News

- Another Electronic Health Records Vendor Hacked
  - "Yet another cyberattack against a cloud-based electronic health records vendor has been revealed. This one involved a ransomware attack that potentially exposed data on 16,000 patients of a California eye clinic" Read more
- Australia Passes Encryption-Busting Law
  - "Australia's Parliament on Thursday night passed sweeping new laws enabling it to compel technology companies to break their own encryption" Read more
- Business Email Compromise Gang Targeted 50,000 Company Executives
  - "A Nigerian gang with members based in the U.K. is perpetrating a business email compromise operation aimed squarely at executives at companies with locations worldwide. The gang has compiled a target list of 50,000 email addresses belonging to company executives, the majority of them chief financial officers." Read more

# ...and in other news

- Czech Republic Blames Russia for Yearlong Email Breach
- <u>IoT Firms Face a 'Tidal Wave' of Lawsuits, Attorney Explains</u>
- U.S. Chip Cards Are Being Compromised in the Millions
- Lawsuits Aim Billions in Fines at Equifax and Ad-Targeting Companies
- <u>U.S. Charges Two Iranians for SamSam Ransomware Attacks</u>

# **Upcoming Opportunities**

- SANS Cyber Threat Intelligence Summit | 21—22 January 2019 | Arlington, VA This year's Summit will provide you with specific analytical techniques and capabilities, through case studies and firsthand experience, that can be utilized to properly create and maintain threat intelligence in your organization. Click <a href="here">here</a> to register.
- RSA Conference 2019 | 4—8 March 2019 | San Francisco, CA RSA Conference is about bringing all cybersecurity professionals together and empowering the collective "we" in the industry. Click here to register.
- ♦ 2019 North America CACS | 13—15 May 2019 | Anaheim, CA Stay ahead of trends and tools across your professional landscape. Join North America CACS 2019, and be a part of the top conference for IS audit and security professionals. Click here to register.
- 2019 GRC Conference | 12—14 August 2019 | Ft. Lauderdale, FL Join more than 700 governance, risk, and control professionals from 40+ countries at the event that draws together the best and brightest minds to embrace challenges, forge solutions, and define the future of global GRC. Click here to register.
- Please note upcoming ISACA training and event opportunities online <u>here</u>

ONLINE EVENTS	UPCOMING EVENTS	RECENT RESEARCH
CISA Exam Prep Course Training   18-21 February 2019	10—13 December 2018 Information Security Essentials for IT Auditors Training   Tampa, FL	GDPR Audit Program Bundle
CRISC Exam Prep Course Training   25-28 February 2019	25—28 March 2019  Network Security Auditing: Step into a Hacker's Mindset  Training   Philadelphia, PA	How to Audit GDPR
CISM Exam Prep Course Training   11-14 March 2019	23—26 September 2019 Advanced IT Auditing Training   Dallas, TX	2018 IT Audit Leaders Summit Recap

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# **Facilities Update**

For November, it's back to Marriott Las Colinas. January is our joint meeting with the Dallas IIA (also at Marriott Las Colinas), and February is our joint meeting with the Ft. Worth IIA at City Club Fort Worth. We're still working on the other months. I hope you can join us at <u>every</u> meeting!!

Doug Gorrie, VP-Facilities – ISACA North Texas Chapter



# **November Speakers**



Henry Draughon, Matt Davies, and Jim Stempak

# **Ronald McDonald House of Dallas**











## 2018-2019 ISACA North Texas Board of Directors

Position	Volunteer	E-mail Address
President	Ian Connors	president@isaca-northtexas.org
Secretary	Khlood Elsayed	secretary@isaca-northtexas.org
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1st Past President	Brittany George	pastpresident@isaca-northtexas.org
2nd Past President	Laurie Flandrau	pastpresident@isaca-northtexas.org
3rd Past President	Greg Streder	pastpresident@isaca-northtexas.org

# **CPE Signature Process**

<u>Sign in when you arrive at the meeting.</u> Your morning session signature will count for the morning and lunch session CPE if you arrive on time (by 10:40 am). For late arrivals and those that arrive at lunch, your initial signature will apply for luncheon CPE only. <u>Please note</u> you must provide your signature at check-in, else we can't record your participation, and no CPE can be issued. All CPE certificates will be issued a week after the meeting

<u>Sign in for the post-lunch afternoon session.</u> We will again pass iPads around the room to collect your signatures. Just select your name from the list of attendees, sign with your finger, click OK, then pass the iPad to your neighbor.

Thank you for signing in, which helps reduce our volunteer's time, and speed up the issuance of CPE certificates to you and to your ISACA account when applicable.



## 2018-2019 ISACA North Texas Coordinators

Position	Volunteer	E-mail Address
Assistant Treasurer	Bridie O'Toole	treasurer@isaca-northtexas.org
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Certifications Coordinator II	Ibrahim Badaru	certification@isaca-northtexas.org
Certifications Coordinator III	Aman Tara	certification@isaca-northtexas.org
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Membership Coordinator	James Arnold	membership@isaca-northtexas.org



**North Texas Chapter** 

# ISACA North Texas Events Policy 1/1/2016

The ISACA North Texas Chapter offers three types of fee based programs: Chapter Monthly Meetings, CISA® and CISM® Review Courses, and Seminars.

The chapter strongly encourages advance registration and payment for all events, as this reduces chapter expenses and the capacity for many of our events is limited due to the size of the event locations. Therefore, seats may not be available on the day of the event for walk-up registrants. The table on the final page of this newsletter summarizes the chapter's payment and cancellation policies.

#### **Payment Policy**

- All advance, online event registration payments will be made through CVENT. For advance, online registrations, payment is accepted via Visa, MasterCard, American Express, Discover and PayPal.
- Advance registrations will not be accepted after the time noted above unless otherwise noted in online event details.
- For walk-in registrations, credit card via Cvent, check, cash or Paypal payment is required.

## **Cancellation and Refund Policy**

The North Texas Chapter of ISACA (ISACA NTX) strives to provide appropriate facilities for meetings, seminars and certification review classes. Since facility providers and/or speakers require advance notice and financial commitment, ISACA NTX must balance those obligations against our members' periodic need to cancel a reservation based on job requirements, illness or other circumstances.

Upon receipt of e-mail notification to reservations@isaca-northtexas.org, ISACA NTX will refund prepaid fee according to the following deadlines:

- Monthly Program Meetings cancellations must be received by 6:00 PM three days prior to the meeting.
- Certification Reviews cancellations must be received at by 6:00 PM eight days before the first class.
- **Seminars** cancellations must be received by at least one week prior to the first day of the seminar. If unusual cancellation terms are required based on speaker and/or venue, details will be included in the online event details.

Attendee substitution is permitted at any time until the event by contacting the Registration Coordinator at reservations@isaca-northtexas.org and is subject to any additional charge for non-member fees.

Cancellations and refund for advance registrations are allowed if cancellations are submitted to reservations@isaca-northtexas.org by the deadline noted in the table above.

Advance registrants who do not attend the event or do not cancel by the date noted in the table above are not eligible for a refund.

Attendee substitutions are permitted at any time until the event, subject to any additional charge for non-member fees. Inquire with Chapter Registration Coordinator at reservations@isaca-northtexas.org.

-->Please see last page for table that summarizes payments & cancellations policy<--

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Current Career Opportunities

Job Title	Company	Location	Category	Career Level	Post Date	Exp. Date
<u>Sr IT Auditor</u>	Honeywell	Phoenix, Arizona	Permanent	Non- Management	10/5/2018	12/30/2018
IT Cybersecurity and Audit Examiner	Federal Reserve Bank of Dallas	Dallas or Virtual	Permanent	Non- Management	10/26/2018	12/31/2018
Intern - BSR Supervisory Risk (IT)	Federal Reserve Bank of Dallas	Dallas	Internship	Non- Management	10/26/2018	12/31/2018
IT Audit Manager	Crowe LLP	Dallas, Texas	Permanent	Management	10/31/2018	1/31/2019
Manager I, Information Security	On-Line Strategies, Inc.	Dallas, Texas	Permanent	Management	11/12/2018	1/31/2019
Senior IT Auditor	Celanese	Irving, TX	Permanent	Non- Management	11/13/2018	1/11/2019
Senior Data Analyst - Internal Audit & Forensic Data	Celanese	Irving, TX	Permanent	Non- Management	11/13/2018	1/11/2019

The following table summarizes the chapter's payment and cancellation policies:

Policy	Chapter Monthly Meetings	CISA or CISM Review Courses	Seminars					
Payments								
Advance registration payments accepted	Credit Card** (Visa/MC/AMEX/ Discover) and PayPal**	Credit Card** (Visa/MC/AMEX/ Discover), PayPal**, Check, or Purchase Order (Invoice payment must be received by the pre-registration deadline)	Credit Card** (Visa/MC/AMEX/Discover), PayPal**, Check, or Purchase Order (Invoice payment must be received one week prior to the first day of the seminar)					
Advance registration cutoff date	6:00 PM three days before the event (May be earlier if a joint event with another organization that requires earlier registration counts)	6:00 PM eight days before the first class.	6:00 PM two weeks prior to the first day of the seminar.					
Walk-in registration payments accepted	Credit Card** (Visa/MC/AMEX) and PayPal**	All attendees must pre-register for this event. Walk-in registration is not permitted.	All attendees must pre-register for this event. Walk-in registration is not permitted.					
Cancellations								
Cut-off date for cancellations	6:00 PM three days prior to the event.	6:00 PM eight days before the first class.	At least one week prior to the first day of the seminar.					
Substitutions permitted for cancellations after cutoff date?	Attendee substitution is permitted at any time until the event, subject to any additional charge for non-member fees. Inquire with Chapter Registration Coordinator at reservations@isacanorthtexas.org	Attendee substitution is permitted at any time until the event.  Inquire with Chapter Registration Coordinator at reservations@isaca- northtexas.org	Attendee substitution is permitted at any time until the event, subject to any additional charge for nonmember fees. Inquire with Chapter Registration Coordinator at reservations@isacanorthtexas.org					
**Credit Card and Paypal only if you register electronically via Cvent on the chapter website								

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