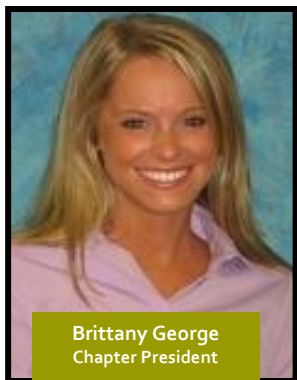# The Password

Letter from the President

Brittany George
Chapter President

Happy spring! I hope everyone's year is going well and you are enjoying the beautiful weather. Our **April meeting** will take place at the Dallas Marriott Las Colinas located at 223 West Las Colinas Boulevard, Irving, Texas 75039. Kiel Murray, Risk Senior Manager at Crowe Horwath, begins our pre-lunch session discussing "**Developing Your Core Incident Response Capabilities**". Our lunch session features Jeff Rowland, VP Audit Services USAA discussing "**Artificial Intelligence: The Good, The Bad, The Ugly**" and our post-session speaker, Gene Geiger, President, A-LIGN will be discussing "**The Rise of Privacy: Complying with GDPR in the United States**". Be sure to join us to keep earning your 2018 CPE. Register at http://www.cvent.com/d/8gq8lq/4W.

The **Spring Chapter CISA, CISM, CRISC and CSX certification review classes** will take place at the University of Texas at Dallas, JSOM, 800 West Campbell Road, Richardson, Texas, 75080. The CISA classes will be held on April 7th, April 14th, April 21nd and April 28th. The CISM review classes will be held on April 14th, April 21nd and April 28th. The CRISC review classes will be held on April 14th, April 21nd and April 28th. The CSX review classes will be held on April 7th and April 14th. All classes are from 8:00 AM – 5:00 PM.

    CISA Registration - http://www.cvent.com/d/wgqnj9/4W
    CISM Registration - http://www.cvent.com/d/sgqnjz/4W
    CRISC Registration - http://www.cvent.com/d/tgqnmf/4W
    CSX Registration - http://www.cvent.com/d/hgqn8n/4W

The chapter's **11th annual Business Etiquette Event** for local University students was held on Friday, February 23rd at Brookhaven Country Club. We had a great turnout of students and there was representation from the University of Texas at Dallas, Texas Christian University, University of North Texas, University of Texas at Arlington and Texas A&M Commerce. Executives from companies around North Texas were also in attendance. Students attended a Business Etiquette class taught by Terrence Suber, Marketing Lecturer at the University of North Texas. Following their session, the students met with the executives for lunch, at which time they practiced what they learned in the class and got to know the executives.

The students thoroughly enjoyed the event and we had wonderful feedback from all participants, including the executives who generously gave their time and advice to the students.

We have **great topics and speakers** planned through the end of our chapter year in June. We hope to see many of you at our upcoming meetings.

May 11th – Marriott Las Colinas and June 8th – Marriott Las Colinas
Pre-lunch, Lunch and Post sessions: To be announced

Please share your comments or concerns about the chapter with me at president@isaca-northtexas.org or by reaching out to me or any Board Member at an event.

Brittany George, CISA, QSA,
Weaver
President – ISACA North Texas

March Speakers -Robert Myles and Miguel Clarke

Luncheon

Luncheon registration opens at 11:15 am
Lunch served no later than 11:45 am
Speaker at 12:20 pm

Topic: "Artificial Intelligence: The Good, The Bad, The Ugly"
Presenter: Jeff Rowland, VP Audit Services USAA

Description: The speaker will engage the audience by taking them on a journey through public examples of "the Good, the Bad, and the Ugly" of Artificial Intelligence, and then discuss why it is important for today's auditor to be well-versed in this important and emerging topic.

Bio: Jeff Rowland is Vice President of IT/Security Audit Services for USAA. He joined the company in December 2002 and has over 30 years of Financial and IT Audit experience in many diverse industries, including Banking, Transportation, Insurance, High Tech, and wholesale/retail distribution. His experience also includes accounting, information systems, security, IT system implementations and network solutions.
Jeff graduated from Southern Methodist University with a Bachelor of Business Administration with emphasis in Finance and Accounting. He is a Certified Public Accountant (CPA), Certified Fraud Examiner (CFE), Certified Internal Auditor (CIA), Certified Information Systems Auditor (CISA), holds a Certification in Risk Management Assurance (CRMA), and is a Certified SAP Consultant in FICO.

Objectives - Attendees will learn about:
- How AI will potentially be able to bring "good" to our lives in the future.
- How, as with everything, anything used for good can also be used for bad.
- How there is potentially a very sinister side of AI that divides even the most knowledgeable on the subject.
- Whether you "Audit" your company's deployment of AI, or you decide to use it to Audit more efficiently and effectively, the skills needed to do either (or both) will be necessary for the "auditor of the future."

Program Level: Basic
Category: Specialized Knowledge & Applications
Prerequisites/Advance Preparation: None

Note about Presentations: ISACA North Texas can only post presentations from monthly meetings that are provided by the speaker with their permission. If a presentation is not on the website it either means we have not been granted permission or the speaker has not provided us the presentation to post yet.

March Meeting Door Prize Winners

Pre-Luncheon 10:30 AM (Pre-Luncheon registration begins at 10:00 am)

Topic: **"Developing Your Core Incident Response Capabilities"**
Presenter: Kiel Murray, Risk Senior Manager at Crowe Horwath

Description: The need for an incident response program is growing. The Information Security industry has come to the realization that a prevention strategy alone falls short in fully protecting organization's computing infrastructure. Detection and response capabilities are essential in today's security operations but navigating through building out an Incident Response program can be difficult. In this presentation, we will discuss some of the key questions to ask in building an IR program, suggestions on capabilities to develop in house, and which ones to look to outsource.

Speaker Bio: Mr. Murray is a Senior Manager with Crowe Horwath and has over 9 years of experience in the Information Security industry in both the public and private sectors. Mr. Murray specializes in Cybersecurity assessments (penetration testing, architecture reviews) as well as Incident Response investigations (forensic analysis and malware reverse engineering). Mr. Murray holds the CISSP and GIAC's GPEN and GWAPT certifications.

Objectives - Attendees will learn about:
- The National Institute of Standards and Technology (NIST) Incident Response (IR) process
- Key elements of a good incident response plan
- What skills and capabilities are necessary for an effective IR program
- Techniques for overcoming skills or capability shortfalls

Post-Luncheon 1:30 PM

Topic: **"The Rise of Privacy: Complying with GDPR in the United States**"
Presenter: Gene Geiger, President, A-LIGN

Description: The GDPR, or General Data Protection Regulation, is a piece of legislation that significantly impacts the regulatory landscape for the protection of European Union's citizen data. Due to the severe fines for noncompliance, it is important that organizations meet the May 26, 2018 compliance deadline. But how can organizations begin to prepare for the road to compliance? A-LIGN Partner, Gene Geiger, reviews the background of the GDPR legislation, details the information security requirements within the law, and discusses how your organization can prepare for GDPR compliance.

Speaker Bio: Gene Geiger, A-LIGN's co-founder and President, has spent over 20 years implementing and assessing information technology controls. Gene currently leads the service delivery practice at A-LIGN and has performed and managed assessments against published security standards including ISO 27001, PCI DSS, FedRAMP, FISMA, HIPAA/HITECH, and HITRUST. He is responsible for developing A-LIGN's assessment methodology and educating clients regarding the published standards. Prior to joining A-LIGN, Geiger was responsible for the PCI DSS compliance of a Fortune 500 processor's debit and credit card processing division. Geiger's responsibilities included analyzing projects, processes and controls to ensure compliance with PCI DSS requirements. In addition to PCI DSS compliance, Geiger was a member of the ISO 27001 committee and was responsible for the controls related to FFIEC exams, SAS 70/SSAE 16 and TG-3/TR-39 audits. Geiger's professional designations include: Certified Public Accountant (CPA); Certificate of Cloud Security Knowledge (CCSK); Certified Information Systems Security Professional (CISSP); Payment Card Industry Professional (PCIP); Qualified Security Assessor (QSA); ISO 27001 Lead Auditor (ISO 27001 LA); and HITRUST Practitioner.

Objectives - Attendees will learn about:
- Knowledge of the privacy and data protection landscape
- An understanding how GDPR will affect US companies
- Comprehension of the requirements within GDPR
- The steps to achieving GDPR compliance
- The potential fallout from data protection and privacy noncompliance

March post-lunch speakers

In the News

- Orbitz Suffers Data Breach Impacting 880K Customers

  "Expedia-owned travel fare aggregator Orbitz.com discovered that one of its platforms was compromised last year and hackers might have accessed the payment cards details and personal information of about 880,000 customers." Read more

- Under Armour Reports Massive Breach of MyFitnessPal App

  "Athletic apparel maker Under Armour says an unauthorized intruder gained access to information, including hashed passwords, for the accounts of 150 million users of its MyFitnessPal mobile app and website." Read more

- 20 hackers arrested in EUR 1 million banking phishing scam

  "A two-year long cybercrime investigation between the Romanian National Police and the Italian National Police, with the support of Europol, its Joint Cybercrime Action Taskforce (J-CAT) and Eurojust, has led to the arrest of 20 suspects in a series of coordinated raids on 28 March." Read more

- Boeing Confirms 'Limited' Malware Outbreak

  "Boeing says that a malware outbreak affected a small number of systems " Read more

...and in other news

- Drupal issues highly critical patch: Over 1M sites vulnerable
- Attackers Deliver Cryptominer to PostgreSQL Servers as Scarlett Johansson Pic
- Facebook cracks down on data misuse with expanded bug bounty program
- Baltimore's 911 dispatch hacked, CAD system down for 17 hours
- Crypto-Locking Malware Hits Atlanta, Baltimore, Boeing

Upcoming Opportunities

◊ **RSA Conference | 16—20 April 2018 | San Francisco, CA** Professionals from all sides of the field—CISOs to security engineers—come together to share perspectives and insights needed to conquer looming risks and leave hackers in the dust. Click here to register.

◊ **North America CACS | 30 April — 2 May 2018 | Chicago, IL** It is more crucial than ever for you to stay ahead of trends and tools. Join North America CACS 2018, and be a part of the top conference for IS audit and security professionals! Click here to register.

◊ **Blackhat USA 2018 | 4—9 August 2018 | Las Vegas, NV** Attendees will hear from security experts sharing ground breaking research at the Briefings, view demos of open-source tools at Arsenal, meet sponsors displaying a range of products and solutions in the Business Hall, and network with more than 17,000 security professionals. Click here to register.

◊ **GRC Conference | 13—15 August 2018 | Nashville, TN** ISACA and The IIA are pleased to once again collaborate to bring you the 2018 Governance, Risk, and Control (GRC) Conference. Click here to register.

◊ **North America CSX Conference | 15—17 October 2018 | Las Vegas, NV** Stay on top of the latest cybersecurity trends, further your cyber career, and make new connections with professionals around the world. Click here to register.

◊ Please note upcoming **ISACA training and event** opportunities online here

ONLINE EVENTS	UPCOMING EVENTS	RECENT RESEARCH
Cybersecurity fundamentals Training **|** 9-10 April 2018	**9—10 April 2018** Cyber Security Fundamentals Online training	**ISACA-CMMI GDPR Assessment**
Network Security Auditing Training	7-10 May 2018	**9 May 2018** Change agents in the Cybersecurity Era Virtual Conference	**Networked Biomedical Device Security**
An Introduction to Privacy and Data Protection Training **|** 14-17 May 2018	**14—15 May 2018** Cybersecurity for Auditors Virtual Course	**Reasonable Software Security Engineering**

CPE Signature Process Reminders

Sign in when you arrive at the April meeting. Your morning session signature will count for the morning *and lunch* session CPE if you arrive on time (by 10:40 am). For late arrivals and those that arrive at lunch, your initial signature will apply for luncheon CPE only. **Please note** you must provide your signature at check-in, else we can't record your participation, and no CPE can be issued. All CPE certificates will be issued a week after the meeting

Sign in for the post-lunch afternoon session. We will again pass iPads around the room to collect your signatures. Just select your name from the list of attendees, sign with your finger, click OK, then pass the iPad to your neighbor.

Thank you for signing in, which helps reduce our volunteer's time, and speed up the issuance of CPE certificates to you and to your ISACA account when applicable.

Yearly Survey Results

Thanks to the 58 of our members that responded to our yearly survey in late 2017. Your feedback helps guide us is choosing the topics and speakers of most interest to you, or members. It seems only fair that we share the highlights with you.

But first, the important part. *Congratulations* to the winners of the two $25 Amazon gift cards awarded randomly from those that participated in the survey – **Penny Cruse** and **Joanna Tonnison**. It pays to provide us with your feedback!!

Some interesting responses from the survey:

We asked how many would attend an early morning <u>additional</u> CPE session, if one were offered.   42 of the respondents (72%) indicated they would probably (33) or definitely (9) attend an <u>early morning</u> session if it becomes available.

Regarding yearly ISACA membership, 62% have employers that recognize the value of ISACA membership and pay for it, while 36% must pay out of their own pocket. But for the monthly meetings, only 49% of employers reimburse for those registration fees.

When asked if our membership prefers to meet at the <u>same</u> location each month, 43% said Yes, 12% said No, and the remainder (45%) had no preference.

When asked how many days long our seminars should be, 76% responded as <u>one</u> *or* <u>two</u> days long. The remainder varied between three and four days for each seminar.

31% of our survey respondents had strong feelings in favor of allowing walk-ins at our monthly meetings. Work schedules are not always predictable, so when things change on the day of the meeting, our members appreciate being able to "walk-in" at the last minute, even though the registration fee is higher after the Monday cutoff time.

Given these comments, the Chapter will discontinue asking this question and allow walk-ins for all meetings, with the exception of those that are already at their maximum (no seats remaining), and similar special circumstances.

Related Question: So why <u>*does*</u> the Chapter charge extra for *late* registrations?
Answer: Our meeting venues require, per contract, that we commit to a <u>minimum</u> number of attendees three days prior to each meeting. If we guess too *high*, we waste the cost of the excess lunches. If we guess to *low*, we incur an extra 15% surcharge for each meal added due to those late registrations and walk-ins. So the earlier you register, the more accurate our count is to the venue's management, and the less we lose out.

When asked how technical our meetings should be in the future, as compared to those over past months, 40% requested more, or *much* more, technical content. 59% felt is the current technical level is appropriate.

When we asked for interest in getting on an ISACA NTX committee, 10 of those participating provided their names, with several expressing interest in *multiple* committees. *Thanks for volunteering !!*

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Survey Results continued

Monthly Meeting Times

When asked what the North Texas Chapter could do differently to better serve its members, three comments related to the timing and length of our monthly meetings. The common theme was a desire to reduce the amount of time away from the office. A half-day session beginning early *or* late would allow our members to do "real work" the other half of the day.

This issue has already been under discussion within the Board. We've been told by the Dallas IIA that their move to Friday morning meetings (8 am to Noon) resulted in *greater* meeting participation, reduced costs, all while providing four CPE hours of training. Ending at Noon enables the attendees to work 4+ hours in the afternoon (or start the weekend early J), so the idea has merit.

As a result, you can expect to see several questions on this topic in the next yearly survey this summer, and if the feedback warrants, perhaps some subsequent testing of the half-day concept.

The survey also reminded us at least twice that we need to be more timely in getting notices of meetings/seminars/trainings in place and conveyed to our membership. The Board does recognize that we should do much better, so will work on that issue harder.

Many thanks to those that provided us feedback. We didn't summarize *all* aspect of the survey here, but if you have questions you think need to be asked/answered during the next summer survey, please e-mail those to membership@isaca-NorthTexas.org.

Douglas Gorrie,
VP-Membership – ISACA North Texas Chapter

Business Etiquette

The February Business Etiquette event hosted students from the University of Texas at Dallas, Texas Christian University, University of North Texas, University of Texas at Arlington and Texas A&M Commerce.

2017-2018 ISACA North Texas Board of Directors

Position	Volunteer	E-mail Address
President	Brittany George	president@isaca-northtexas.org
Secretary	Leigh Ann Montgomery	secretary@isaca-northtexas.org
Treasurer	Leslie Norwood	treasurer@isaca-northtexas.org
VP Programs	Sean McAloon	programs@isaca-northtexas.org
VP Education	Raveen Bhasin	education@isaca-northtexas.org
VP Facilities	Robert Rubel	facilities@isaca-northtexas.org
VP Communications	Ian Connors	communications@isaca-northtexas.org
VP Membership	Doug Gorrie	membership@isaca-northtexas.org
VP Certification	Dariel Dato-on	certification@isaca-northtexas.org
1st Past President	Laurie Flandrau	pastpresident@isaca-northtexas.org
2nd Past President	Greg Streder	pastpresident@isaca-northtexas.org
3rd Past President	Marvin Reader	pastpresident@isaca-northtexas.org

2017-2018 ISACA North Texas Coordinators

Position	Volunteer	E-mail Address
Certifications Coordinator I	Bo Han	certification@isaca-northtexas.org
Certifications Coordinator II	Ibrahim Badaru	certification@isaca-northtexas.org
Certifications Coordinator III	Aman Tara	certification@isaca-northtexas.org
Certifications Coordinator IV	Aisha Hydara	certification@isaca-northtexas.org
Program Coordinator I	Morgan May	programs@isaca-northtexas.org
Asst. Treasurer	Paul Smith	treasurer@isaca-northtexas.org
Academic Relations Coordinator	Jose Lineros	academicrelations@isaca-northtexas.org
Academic Relations Committee	Vijaya Kaza	academicrelations@isaca-northtexas.org
Reservations Coordinator	Mary Anderson	reservations@isaca-northtexas.org
CPE Compliance Coordinator	Madhavi Lokireddy	cpe@isaca-northtexas.org
Jobs Coordinator	Joe McKeman	jobs@isaca-northtexas.org
Volunteer Coordinator	Justice Rutanhira	volunteer@isaca-northtexas.org
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Membership Coordinator	Keri Chisolm	membership@isaca-northtexas.org
Networking Coordinator	LeThuy Jacob	membership@isaca-northtexas.org
Chapter Photographer	Roshan Sunny	membership@isaca-northtexas.org

ISACA North Texas Events Policy
1/1/2016

The ISACA North Texas Chapter offers three types of fee based programs: Chapter Monthly Meetings, CISA® and CISM® Review Courses, and Seminars.

The chapter strongly encourages advance registration and payment for all events, as this reduces chapter expenses and the capacity for many of our events is limited due to the size of the event locations. Therefore, seats may not be available on the day of the event for walk-up registrants. The table on the final page of this newsletter summarizes the chapter's payment and cancellation policies.

Payment Policy

- All advance, online event registration payments will be made through CVENT. For advance, online registrations, payment is accepted via Visa, MasterCard, American Express, Discover and PayPal.
- Advance registrations will not be accepted after the time noted above unless otherwise noted in online event details.
- For walk-in registrations, credit card via Cvent, check, cash or Paypal payment is required.

Cancellation and Refund Policy
The North Texas Chapter of ISACA (ISACA NTX) strives to provide appropriate facilities for meetings, seminars and certification review classes. Since facility providers and/or speakers require advance notice and financial commitment, ISACA NTX must balance those obligations against our members' periodic need to cancel a reservation based on job requirements, illness or other circumstances.

Upon receipt of e-mail notification to reservations@isaca-northtexas.org, ISACA NTX will refund prepaid fee according to the following deadlines:

- **Monthly Program Meetings** - cancellations must be received by 6:00 PM three days prior to the meeting.
- **Certification Reviews** - cancellations must be received at by 6:00 PM eight days before the first class.
- **Seminars** - cancellations must be received by at least one week prior to the first day of the seminar. If unusual cancellation terms are required based on speaker and/or venue, details will be included in the online event details.

Attendee substitution is permitted at any time until the event by contacting the Registration Coordinator at reservations@isaca-northtexas.org and is subject to any additional charge for non-member fees.

Cancellations and refund for advance registrations are allowed if cancellations are submitted to reservations@isaca-northtexas.org by the deadline noted in the table above.

Advance registrants who do not attend the event or do not cancel by the date noted in the table above are not eligible for a refund.

Attendee substitutions are permitted at any time until the event, subject to any additional charge for non-member fees. Inquire with Chapter Registration Coordinator at reservations@isaca-northtexas.org.

-->Please see last page for table that summarizes payments & cancellations policy<--

Current Career Opportunities

Job Title	Company	Location	Category	Career Level	Post Date	Exp. Date
Recruiter	Techaxis (For Our Client)	Plano, TX	Permanent	Management	11/13/2017	4/30/2018
SOC Assurance Experienced Manager	BDO	Dallas	Permanent	Management	11/15/2017	4/30/2018
IT Advisory Services Associate	Weaver	Dallas, Houston, or Austin	Permanent	Non-Management	12/7/2017	4/30/2018
Senior Associate	Weaver	Dallas, Houston, or Austin	Permanent	Non-Management	12/7/2017	4/30/2018
Senior IT Auditor	Depository Trust and Clearing Corporation (DTCC)	Coppell	Permanent	Non-Management	2/12/2018	4/30/2018
Senior IT Security Analyst	VRM Mortgage Services	Carrollton	Permanent	Management	3/30/2018	5/15/2018

The following table summarizes the chapter's payment and cancellation policies:

Policy	Chapter Monthly Meetings	CISA or CISM Review Courses	Seminars
Payments			
Advance registration payments accepted	Credit Card** (Visa/MC/AMEX/Discover) and PayPal**	Credit Card** (Visa/MC/AMEX/Discover), PayPal**, Check, or Purchase Order (Invoice payment must be received by the pre-registration deadline)	Credit Card** (Visa/MC/AMEX/Discover), PayPal**, Check, or Purchase Order (Invoice payment must be received one week prior to the first day of the seminar)
Advance registration cutoff date	6:00 PM three days before the event (May be earlier if a joint event with another organization that requires earlier registration counts)	6:00 PM eight days before the first class.	6:00 PM two weeks prior to the first day of the seminar.
Walk-in registration payments accepted	Credit Card** (Visa/MC/AMEX) and PayPal**	All attendees must pre-register for this event. Walk-in registration is not permitted.	All attendees must pre-register for this event. Walk-in registration is not permitted.
Cancellations			
Cut-off date for cancellations	6:00 PM three days prior to the event.	6:00 PM eight days before the first class.	At least one week prior to the first day of the seminar.
Substitutions permitted for cancellations after cutoff date?	Attendee substitution is permitted at any time until the event, subject to any additional charge for non-member fees. Inquire with Chapter Registration Coordinator at reservations@isaca-northtexas.org	Attendee substitution is permitted at any time until the event. Inquire with Chapter Registration Coordinator at reservations@isaca-northtexas.org	Attendee substitution is permitted at any time until the event, subject to any additional charge for non-member fees. Inquire with Chapter Registration Coordinator at reservations@isaca-northtexas.org

**Credit Card and Paypal only if you register electronically via Cvent on the chapter website