



EXTERNAL PRIVACY POLICY – YOUR
PRIVACY RIGHTS



ISACA SOUTH AFRICA CHAPTER EXTERNAL PRIVACY POLICY – YOUR PRIVACY RIGHTS

1. Introduction

This Privacy Policy describes how the ISACA South Africa Chapter (“ISACA Chapter”) collects, uses, shares, and retains personally identifiable information you provide. The Policy is effective as of 1 July 2019. The policy was last modified on 29 May 2019. This Privacy Policy applies only to information collected by ISACA Chapter (“we” or “us”) at <https://engage.isaca.org/southafricachapter/home> (the “Site”). It does not apply to information collected or used by ISACA International (“ISACA”) web sites, including (www.isaca.org, for the ISACA International Privacy Policy, please visit <http://www.isaca.org/pages/Privacy.aspx>). This Privacy Policy also does not cover the practices of ISACA Chapter business partners (such as vendors, sponsors, or advertisers), nor does it apply to personally identifiable information that we collect from or about our employees, consultants, contractors, vendors, sponsors, or advertisers.

2. Modifications to this Policy

From time to time, ISACA Chapter may need to update or modify this Privacy Policy, including to address new issues or to reflect changes on our web sites. To the extent required by law, ISACA Chapter will notify you of material changes to this Privacy Policy, including by posting the most recent version of the Privacy Policy and information about the changes from the previous version on ISACA Chapter web site.

3. Collection of Personally Identifiable Information

ISACA Chapter collects and maintains a variety of personally identifiable information, including email addresses, phone numbers, payment information, business and home addresses, as well as demographic information such as courses or areas of study in which you may be interested. ISACA Chapter collects information directly from you through, for example: online registration forms, as well as offline, through exam or event registration forms. Information is collected and maintained from members, exam candidates, those who have been certified by ISACA, applicants, event attendees, speakers, participants in ISACA Chapter programs, purchasers of ISACA Chapter products and services, current and past web site users, survey respondents, and others. To the extent that information requested is not required for your participation in a given ISACA Chapter program, you will be told which information is optional. Should you fail to provide optional information, certain ISACA Chapter programs or features may not be available to you.

4. Passive Online Data Collection

ISACA Chapter also collects certain information passively, such as collecting online, non-identifying information through the use of cookies technology and/or Internet Protocol (“IP”) address tracking. Non-personal identification information might include the browser used by you, the type of computer, the operating systems, the Internet service providers, and other similar information. The ISACA Chapter system also automatically gathers information about the areas you visit on the Site and about the links you may select from within the Site to other sites. Most browsers are set to accept cookies. You can set yours to refuse cookies, or to alert you when cookies are being sent; however, if you disable cookies, the full functionality of our sites may not be available to you.

On the ISACA Chapter Site, there may be certain third-party advertisers whose advertisements contain cookies that collect data from you. Some of those cookies may contain tracking mechanisms that observe your behavior across multiple Sites. ISACA Chapter does not control the use of cookies by advertisers or third parties displaying data on the Site or on the sites you visit using links from the Site.

5. Use, Sharing and Retention of Personally Identifiable Information

ISACA Chapter uses personally identifiable information for the purposes described at the time of collection or as otherwise described to you; to process your requests; to report to others about whether you are certified or not; as permitted by law to provide you with information about ISACA Chapter, our products and services or other products and services in which we believe you may be interested; or for

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other legitimate ISACA Chapter business purposes, including order processing, processing of certification or membership applications, or registering you for event or training programs. We may also use your personally identifiable information to tailor your experience at our sites, to compile and display content and information that we think you might be interested in, and to provide you with content according to such preferences. ISACA Chapter also publishes the names, titles, country and business affiliations of officers, committee members and others who have assisted with initiatives or projects.

- ISACA Chapter may share personally identifiable information with third parties for legitimate business purposes, including for the following reasons or in the following circumstances:
- To vendors or third-parties who deliver or provide goods and services or otherwise act on behalf of or at the direction of ISACA Chapter, which third parties include, for example, exam testing agencies and training providers and partners, product-fulfillment companies, third-party event hosts, other third parties who may provide services on web sites that are accessible from links on one of our Site, and credit card companies processing payment;
- To ISACA Chapter volunteers and board members;
- To ISACA and other ISACA chapters;
- If you are an event attendee, speaker, or sponsor, certain of your information will be included in the event roster, which roster will be publicly disclosed, and may also be shared with third-party event sponsors and exhibitors;
- To investigate potentially fraudulent or questionable activities;
- In anticipation of and in the course of an actual or potential sale, reorganization, consolidation, merger, or amalgamation of all or part of our business or operations; and
- When we believe it is necessary to cooperate with law enforcement or in response to a government request, including if specifically requested or required, as otherwise permitted by law, and for other valid ISACA Chapter business purposes.
- ISACA Chapter also may use your profile information on an aggregate basis – without personal identifiers – to provide third parties with information, such as to help us develop new features and content for the Site, and to provide Sponsors and others with aggregate information about our users and the usage patterns of the Site.
- ISACA Chapter retains personally identifiable information for as long as necessary for its legitimate business purposes, and as otherwise permitted by applicable law.

6. Security

ISACA Chapter uses reasonable measures to safeguard sensitive personally identifiable information, which measures are appropriate to the type of information maintained, and follows applicable laws regarding safeguarding any such information under our control. In addition, in some areas of our Site, ISACA Chapter may use Secure Socket Layer (“SSL”) or Transport Layer Security (“TLS”) encryption technology to enhance data privacy and help prevent loss, misuse, or alteration of the information under ISACA Chapter control.

ISACA Chapter cannot guarantee, however, that your information will remain secure. The Internet by its nature is a public forum, and ISACA Chapter encourages you to use caution when disclosing information online. Often, you are in the best situation to protect yourself online. You are responsible for protecting your username and password from third party access, and for selecting passwords that are secure.

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7. Links to Third-Party Sites

From time to time, ISACA Chapter will provide links to third-party web sites, or advertisements will contain links to third-party sites. For example, ISACA Chapter may link to a third party who is assisting in or is providing online training services. These links are provided as a service to you. These sites are operated by independent entities that have their own privacy policies. ISACA Chapter's Privacy Policy does not apply to such other sites or to the use that those entities make of your information. ISACA Chapter has no control over the content displayed on such sites, nor over the measures, if any, that are taken by such sites to protect the privacy of your information.

8. Your Privacy Rights Relating to Certain Information Disclosures

You have the right to know what kind of personal information we have about you, how we use it, and to correct it.

9. How to Contact ISACA Chapter and Modify Your Information or Preferences

Questions regarding this Privacy Policy should be directed to ISACA South Africa Office by email at info@isaca.org.za. If you would like to modify the types of marketing email messages you receive from ISACA Chapter, you may do so by following the instructions within the body of any email message that you receive from us.

To help us keep your personal information up to date, or to request access to the personal information ISACA Chapter maintains about you, you may contact us at 087 094 0661.

10. Children

ISACA Chapter does not believe its Site is appealing to children, nor are they directed to children under 13. ISACA Chapter does not knowingly collect personally identifiable data from persons under the age of 13. If you are a parent of a child under 13, and you believe that your child has provided us with information about him or herself, please contact us at info@isaca.org.za.

11. Review

This Procedure shall be reviewed annually.

12. Amendment History

Revision Number	Date	Author Name & Designation	Amendment comment
0.1	15 May 2019	Jerall Toi (Membership Coordinator)	Document Created
0.2	27 June 2019	Board of Directors	Approved

13. Approval

This policy document was approved by the ISACA SA Board of Directors on 27 June 2019.