



**ISACA®**

South Africa Chapter



*Decide to Rise.*

**2020**

**Annual Report**

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# Letter from the President

Dear members and colleagues,

We started preparing the annual report in 2019, and this report presents the third edition of this document. The annual report seeks to promote visibility and appreciation of our achievements, initiatives and activities. We often do much work in the background; and this is not transparent to our membership community. When you read through the report and reflect on what we are able to do with a small office complement and many part-time volunteers during a year like no other, where we had to fast track digital service offerings and re-negotiate commitments while keeping members safe, I am sure you will feel an immense sense of pride, as I do, of our journey as we aim to lead with impact. It is testament to the passion and time sacrifice of many – a heartfelt thank-you all for your contribution and support.



Community is at the heart of everything we do at the ISACA South Africa Chapter. It centers us as we live through state of our economy and the outbreak of the coronavirus, the emotional and economic rollercoaster that followed and the uncertainty of what might come next. Many of us experienced illness, loss and reflected deeply on the meaning of life, work and family as we know it. COVID-19 brought us into a oneness that placed our values into greater focus. While we were forced to isolate physically, technology drew us closer virtually – “We Are One” now has a deeper meaning.

On that note, I would thank my husband, children, family, friends, mentors and colleagues for allowing me to fulfil my role at the ISACA South Africa Chapter; which I hold near to my heart; and for their ongoing encouragement, support and understanding. My passion for the Chapter stems from its alignment to my personal value and goals, to serve an agenda that promotes the borderless potential of technology and where through, diversity in tech the underserved can be served, the disadvantaged can be advantaged, we can all see benefit and hope for a brighter future.

I would like to acknowledge the Board of Directors, broader chapter leadership and advisors, for their resilience and sterling leadership of the Chapter through COVID-19. While many organisations found troubled times during 2020, the leadership of the ISACA South Africa Chapter skillfully and successfully chartered the Chapter’s course of activities and decisions to swiftly embrace new opportunities in a way that still resulted in a profit-making conclusion to the year and still delivered growth and member value.

While this last year presented its challenges, as professionals we have been able to help guide our industries and enterprises into calmer waters. We have used our foundational knowledge and skills to protect, inform and enable our organisations. And through it all, we have found ways to stay connected to one another, and to share knowledge and resources. We did this because we are, fundamentally at our core, a learning community. We continually provide the education and resources that our organisations need to learn, grow and innovate. We are always learning, and we are always growing.

We expect 2021 to continue to be challenging. While I am confident in our Chapter as a going concern, our income will continue to take strain with the cancellation of our in-person large conference event and many members facing financial hardship. We will need to continue to be prudent; be innovative all round; take carefully considered risks and make good decisions and choices; with the safety and consideration of our people being our foremost priority.

Within the Chapter, we are now at a crossroads, a moment where we see two divergent paths in front of us, where one road merely leads to a recovery and the other road leads us to both recovery and renewal. Do we take the road less travelled?

## Letter from the President

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Though we cannot be confident of what the future holds, we can be clear in our resolve: to live our values and purpose, to lead ethically and to inspire change. We are rooted in our commitment to recover and assist in the renewal of our communities.

Following the board strategy sessions this year, I believe that we are firmly on an inspired path to renewal and transformation. By leveraging the talents and resources of our Board and volunteers, we are igniting the passion and re-commitment to technology and digital; and setting a foundation in place that will create a sustainable ISACA South Africa Chapter that will continue to contribute positively to ethical leadership in technology and professionalism in technology careers in South Africa for years to come.

The 2020 – 2022 has one year left on the board term, and now our focus turns to the building blocks we leave in place for others to continue the journey and success story of our amazing Chapter. As we continue our stewardship entrusted to us by you, our dear members, in the coming year we will stay rooted in our values and unwavering support in our quest to bring the ISACA South Africa Chapter into meaningful digital transformation. We are one ISACA, as displayed within the South Africa Chapter, and our unity in purpose and values is something that should bind us together and the build the pipeline of young leaders that will follow after us.

Are you ready to join us on this exciting journey with us as we lead with impact? Yes? Well then get ready for renewal and growth. I am on board, are you?

I can't wait until I meet you again, face to face.

May God bless you and your family, and keep you safe.

Sincerely,

**Arlene-Lynn Volmink**

**President | Chair of the Board**

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Join us at the ISACA South Africa Chapter

### Annual General Meeting

*Theme: Leading with Impact*

Join us for inauguration of the 2022 - 2024 Board of Directors

**Friday, 20 May 2022 @ 15h00**

**Venue: Protea Hotel Balailaka, Johannesburg & Online**

Register early as limited seats are available with COVID-19 protocols observed

For more info, contact 087 550 9289 or [info@isaca.org.za](mailto:info@isaca.org.za)



**Attendance  
is Free**





# ISACA South Africa Chapter Strategy 2020 - 2022

The ISACA South Africa Board was inaugurated in May 2020 during the nationwide lockdown. While attempts to host an in-person strategy session during 2020 proved unsuccessful, the Board managed to host a successful online induction session in June 2020, facilitated by Carolynn Chalmers; wherein we focused on the fiduciary responsibilities of fulfilling our roles as directors. Moving into 2021, in February, we held online strategy sessions over two consecutive Saturdays. The strategy sessions were facilitated by Baz Barends, founder and director of Radishweed Consulting, who specialises in sustainable business and digital transformation.

The ISACA South Africa Chapter has a well-articulated strategy that was prepared in 2018, in which the vision of the ISACA South Africa Chapter is to be the leading professional organisation in South Africa for business leaders in technology, information and cyber security, governance, risk, innovation and privacy.

The newly appointed Board felt it was important to revisit the strategy and initiatives so as to continue to build on the Chapter's success and retain its relevance in the context of uncertain and changing times.

*"The greatest danger in times of turbulence is not the turbulence;  
it is to act with yesterday's logic."  
~ Peter Drucker ~*

The primary focus of the strategy sessions were to produce the ideal business model for the ISACA SA Chapter using an integrative thinking process and secondly, formulate a strategy canvas for the chapter.

**The following summary sets out the approach followed and insights gained from this session:**

## Future Scenarios

We examined multiple scenarios where the ISACA South Africa Chapter could be in the news in the next five years. We explored what those headlines could be if the ISACA South Africa Chapter business model was effective, and its strategy was clearly defined and executed, or not. The Board unpacked eight different scenarios, many relating to impact on corruption, digitisation, education and being the professional body of choice for technology assurance, risk, governance, cybersecurity and privacy professionals.

## Potential Models Examined

We then examined two potential models based on feedback received from the Board, namely, an **Extension/Reseller of ISACA** model, and a **Research and Development (R&D)** type model. We spent some time trying to understand these models better. We also determined the key stakeholders that were common to the two models. We settled on three key stakeholders, namely: **Members, ISACA International and Enterprises.**

We used an integrative thinking methodology to resolve the tension between the two models. We further examined the most desired element of each model using a method called Hidden Gem, where we asked how we might achieve our most desired stakeholder benefits for each model. We then used a second method called Double Down where we examined all the benefits of one favoured model and just one benefit of the less favoured model. We briefly used a third method called Decomposition where we asked how parts of each model could solve parts of our challenge.

# ISACA South Africa Chapter Strategy 2020 - 2022

## Desired Model Recommended

The desired hybrid model recommended by the Board following the integrative thinking process was focused on ISACA South Africa Chapter being an inspirational, impactful, trusted voice in South Africa. The hybrid “**Leading with Impact**” model combined the benefits of the Extension/Reseller model and the R&D model.

Some of the key elements of this hybrid model were:

- Maintaining the personalised connections with members which was part of the Extension Model where the chapter was able to make the international offerings relevant to the local members.
- Publishing of thought leadership articles, local research papers, affiliated experts appearing in various forums and media consulting on topical matters, contributing content such as journal and news articles and creating a regular installment in various published media (both print and digital).
- Forming a subgroup of trusted experts vetted by the chapter, kept in a database that could be searchable, dependent on expertise required.

*“We now accept the fact that learning is a lifelong process of keeping abreast of change.  
And the most pressing task is to teach people how to learn.”  
~ Peter Drucker ~*

## Challenges that Need to be Overcome to Achieve Desired Mission Model

In this last step of the integrative thinking process we asked ourselves if the desired model was realistic. It was clear that it would be a challenge for the ISACA South Africa Chapter to ensure that the right structures are in place to support the new model. The question was asked,

*how could we realistically achieve the desired model despite our current challenges?*

The Board started to unpack practical suggestions that needed to be examined in the areas that presented challenges including **Structure, Funding, Co-ordinated Stakeholder Engagement** and **Digital Maturity**, amongst others.

## Strategy Canvas

We then moved on to the strategy canvas to determine what the strategic focus areas should be to differentiate from similar organisations in our space. We used an eliminate, raise, reduce, and create grid to understand our focus areas.

The outcome was that the key areas that ISACA SA would differentiate itself on would be **Excellence** and **Digital Engagement Channels** which we felt we want to be significantly more focused on. We also differentiated ourselves by being more focused than other similar organisations in the area of **certifications** and less focused on **consulting and advisory** and **events/networking/training**. We also felt that areas such as sustainable practices and strategic partnerships were important to us, but these would be incorporated into the way we work.

Represented graphically, the three focus areas that underpin the new “**Leading with Impact**” business model are as follows:



# ISACA South Africa Chapter Strategy 2020 - 2022

## Next Steps

The next step is to go into greater detail on the strategic focus areas and determine more tactical elements and possibly strategic initiatives that cut across multiple Board portfolios. A follow up session has been arranged for May 2021; and there is a real energy of excitement that is contagious - we encourage members to submit their input and feedback to the Board of Directors; and be a part of this process. Our success is your success.



# Our Purpose, Promise & Values

Our Purpose and Promise remind us that we are driven by something greater, not just relevant for right here and right now, but for the future and beyond.



The ISACA community - members, volunteers and professional staff - is guided by our Purpose and Promise, which define the essence of who we are and what we do.

## **ISACA's Purpose**

is to help business technology professionals and their enterprises around the world realise the potential of technology – it is why we exist and the impact we seek to make in the world.

## **Our Promise**

is to inspire confidence that enables innovation through technology – it is the “what” that proves why we exist, and the value we provide.

## **Our Values**

are the foundation of our organisation - these values are the “how” behind what we do.

### **WE ARE ONE**

We care deeply about people and recognise that employees and members are our extended family who we must support and nurture.

### **WE ARE ACCOUNTABLE**

We stand behind the work we do and the contributions we make. This is the cornerstone of our success.

### **WE ARE DEDICATED**

We are unfailingly passionate about ISACA. We are dedicated to maximizing its influence and impact globally. We are committed to lifelong learning and volunteering as part of our professional growth.

### **WE ARE AUTHENTIC**

We operate with honesty, integrity and the highest level of professionalism in everything we do. Trust and respect is our operational foundation.

### **WE ARE INNOVATIVE**

We thrive on being creative and innovative, and we have the will to take measured risks. We openly share our knowledge and insights to deliver solutions that build trust in our digital world.



# Our Purpose, Promise & Values



Our work, and the work of the more than 460,000 engaged business technology professionals across the world and more than 2,500 in South Africa, whom we support, has never been more important.

## The value and services we provide:

- ISACA is in the technology business, and we believe that in capable hands technology can be a positive force.
- ISACA provides credibility to our profession – through certifications, knowledge and tools.
- ISACA serves, trains and nurtures the people who are required to keep pace with the fast-changing technology landscape on behalf of their organisations.
- ISACA helps make our community smarter and more capable of applying technology in ways that instill confidence, drive innovation and create positive momentum for their organisations.



## A Note of Thanks from the ISACA SA Chapter to our MOU Partners

We wish to acknowledge our Memorandum of Understanding (MOU) partners whose partnerships help us strive towards our vision of building an ethically responsible, innovation inspired and technology empowered South Africa.



## 2020 Achievements at a Glance

*"In every crisis lies the seed of opportunity".  
~ Chinese Proverb*

We are proud of the ISACA South Africa chapter and its achievements during 2020. Through the commitment of the directors, staff and volunteers the Chapter has managed to continue to be resilient, responsive and innovative in a year of crisis marked by the global COVID-19 coronavirus pandemic.



Inauguration of the  
2020-2022 Board of Directors



ISACA International Award  
Receipt – Best Chapter 2021  
Award



First Online AGM



First Annual Virtual  
Conference



22 Professional Forums  
hosted in addition to other  
events



Corporate Social  
Responsibility Donations  
to the value of R20,000



4th Annual Chapter Member  
Recognition Awards



374 New Members for the  
year



60% Overall Membership  
Satisfaction Score



Multiple Exam Top Scorers



263 Newly Certified Members  
for the last 24 months



81.08% Membership  
Renewal Rate



Second Successful  
Community Day



New Fit-for-Purpose Chapter  
Office



New Web Functionality  
Launched

# ISACA South Africa Chapter Accolades

## International Award



ISACA International chapter awards recognise outstanding contributions by chapters and individual chapter members in fulfilling the needs of ISACA and its professional community.

The ISACA South Africa Chapter is excited and proud to announce that the chapter has been selected as a recipient of the 2021 ISACA Global Outstanding Chapter Achievement Award. Formerly named the K. Wayne Snipes Best Chapter Award, this is the highest chapter award conferred by ISACA Global recognising chapters that exceed service goals by actively supporting local membership and thus ISACA.

According to David Samuelson, ISACA CEO, “A group of experienced chapter leaders reviewed all nominations and selected your chapter as an honoree. The bar has been set high with your achievements. We look forward to celebrating your accomplishments with the entire ISACA community next year.”

Well done to the ISACA SA 2018-2020 and 2020-2022 Board of Directors, volunteers, members and staff on this wonderful achievement. Even in a trying 2020 year, it is through your hard work, dedication and passion that we can celebrate this well-deserved recognition together!

This award was conferred on 5 chapters for the 2021 year, namely :



**South Africa**



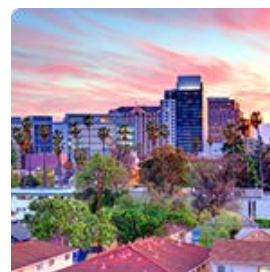
**Guatemala City**



**London**



**New York Metropolitan**



**Silicon Valley**



# ISACA South Africa Chapter Accolades

## Hall of Fame

The ISACA International “Hall of Fame” designation recognises members who have shown exemplary dedication to advancing ISACA’s purpose through volunteer service, member engagement and other activities.

The founding class of Hall of Fame inductees is comprised of past volunteers recognised as namesakes of retired ISACA Awards, whose legacies and contributions have shaped ISACA into the organization it is today, as well as member-nominated inductees who represent the peer-recognition and value members appreciate in each other. Among the individuals who were recognised as namesakes of ISACA Awards, is Tichaona Zororo, CIA, CISA, CISM, CRMA, CRISC, CGEIT, CDPSE, COBIT Certified Assessor, is Director, Digital & Innovation Advisory, with EGIT |

Enterprise Governance of IT (Pty) Ltd., and Immediate Past President of the ISACA South Africa Chapter. Passionate about everything Digital and Innovation Governance, Tichaona is also a 2017 recipient of the prestigious ISACA Harold Weiss Award for Outstanding Achievement.

Read the full article here:

<https://www.isaca.org/why-isaca/participate-and-volunteer/isaca-awards/hall-of-fame>



## Board of Directors 2020 - 2022



**Arlene-Lynn Volmink**

President | Chair of the Board



**Kenneth Palliam**

Vice President & Programme  
Director



**Francois Le Roux**

Treasurer



**Carolynn Chalmers**

Secretary



**Robin Williams**

Cape Regional Director



**Kgabo Ralebepa**

Johannesburg Regional Director



**Prof. Dr. Cameron Modisane**

Pretoria Regional Director



**Nolan Nadesan**

Kwazulu-Natal Regional Director



**Edmore Taruvunga**

Academic Relations & Education  
Director



**Muvhango Livhusha**

Certifications & Training Director



**Micah Daniels**

Digital & Security Director  
(since February 2021)



**Mahomed Imraan Osman**

Marketing & Membership  
Director



**Tichaona Zororo**

Past President



# Leadership Committees 2020 - 2022

We would like to thank the members and volunteers who serve on the Chapter committees. Through the time, passion and willingness of the following individuals, we are able to improve the overall governance posture and extend the leadership of the ISACA South Africa Chapter.

## Independent Sub-Committees of the Board



The following committees of the Board are independently chaired and independently constituted by member volunteers who bring an element of objectivity and independence to the Board of Directors; each committee with its own terms of reference.

Audit & Risk Committee	Social & Ethics Committee
Letlhogonolo Moroeng - Chair *	Jerall Toi - Chair *
Justin Williams - Member *	Bella Maziriri - Member *
Busiwe Quma - Member *	Noleen Williamson - Member *
Zulfikar Allie - Member *	David Mazula - Member *
Simbongile Manzi - Member *	Tsepho Maoshe - Member
Lizahn Human - Secretariat	Sandika Daya - Member
	Lizahn Human - Secretariat
Nominations Committee	
Winston Hayden - Chair	
Jonanda Olivier - Member	
Naeem Seedat - Member	
Lizahn Human - Secretariat	

\* The ISACA South Africa Chapter has a board of directors, who serve as both the capacity of management, overseeing day-to-day operations; and a Board, ensuring that members' interests are fairly represented. To bring in an element of objectivity, some members who serve on the governance committees as indicated are not part of the Board; and are regarded therefore as independent. Ultimately, the goal of all individuals who serve in Chapter leadership roles remains to maximise member value and serve the interests of members.

# Leadership Committees 2020 - 2022

## Executive / Management Committees of the Chapter



The following committees are constructed by member volunteers who extend the capacity and reach of the Chapter within selected portfolios and networks.

Conference Committee	Academic Relations & Education Committee
Kenneth Palliam - Chair	Edmore Taruvinga - Chair
Arlene-Lynn Volmink - Member	Prof. Cameron Modisane - Member
Mahomed Osman - Member	Muvhango Livhusha - Member
Muvhango Livhusha - Member	Jerusha Naidoo - Member *
Francois Le Roux - Member	Arlene - Lynn Volmink - Member
Anri Veldman - Secretariat	Eugene May - Secretariat

Cape Regional Committee	Johannesburg Regional Committee
Robin Williams - Governor	Kgabo Ralebepa - Governor
Dumisani Gumbi - Member *	Brian Makume - Member *
Lincoln Matjan - Member *	Trymore J Hove - Member *
Lucy Chizunza - Member *	Prudence Keele - Member *
Anri Veldman - Secretariat	Eugene May - Secretariat

Pretoria Regional Committee	Kwazulu-Natal Regional Committee
Prof. Dr. Cameron Modisane - Governor	Nolan Nadesan - Governor
Grace Tabea Letseka - Member *	Thansen Singh - Member *
Makabongwe Siziba - Member *	Mohammed Khan - Member *
Mnombo Kwetana - Member *	Lushaylin Naidoo - Member *
Eugene May - Secretariat	Thandeka Zulu - Member *
	Anri Veldman - Secretariat

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# Regional Committees 2020 - 2022

## Meet the ISACA South Africa Chapter Johannesburg Regional Committee 2020-2022



**Kgabo Ralebepa**  
Johannesburg Regional  
Governor & Director



**Trymore J. Hove**  
Johannesburg Regional  
Committee Member



**Brian Makume**  
Johannesburg Regional  
Committee Member



**Prudence Keele**  
Johannesburg Regional  
Committee Member

For all enquiries relating to the Johannesburg region, contact [johannesburg@isaca.org.za](mailto:johannesburg@isaca.org.za) or [info@isaca.org.za](mailto:info@isaca.org.za)

## Meet the ISACA South Africa Chapter Cape Regional Committee 2020-2022



**Robin Williams**  
Cape Regional  
Governor & Director



**Lincoln Matjan**  
Cape Regional  
Committee Member



**Dumisani Gumbi**  
Cape Regional  
Committee Member



**Lucy Chizunza**  
Cape Regional  
Committee Member

For all enquiries relating to the Cape region, contact [westerncape@isaca.org.za](mailto:westerncape@isaca.org.za) or [info@isaca.org.za](mailto:info@isaca.org.za)

## Meet the ISACA South Africa Chapter Pretoria Regional Committee 2020-2022



**Prof. Cameron Modisane**  
Pretoria Regional  
Governor & Director



**Grace Letseka**  
Pretoria Regional  
Committee Member



**Makabongwe Siziba**  
Pretoria Regional  
Committee Member



**Mnombo Kwetana**  
Pretoria Regional  
Committee Member

For all enquiries relating to the Pretoria region, contact [pretoria@isaca.org.za](mailto:pretoria@isaca.org.za) or [info@isaca.org.za](mailto:info@isaca.org.za)

## Meet the ISACA South Africa Chapter Kwazulu-Natal Regional Committee 2020-2022



**Nolan Nadesan**  
KZN Regional  
Governor & Director



**Mohammed Khan**  
KZN Regional  
Committee Member



**Thansen Singh**  
KZN Regional  
Committee Member



**Lushaylin Naidoo**  
KZN Regional  
Committee Member



**Thandeka Zulu**  
KZN Regional  
Committee Member

For all enquiries relating to the KZN region, contact [kzn@isaca.org.za](mailto:kzn@isaca.org.za) or [info@isaca.org.za](mailto:info@isaca.org.za).

# ISACA South Africa Chapter 2020 at a Glance



**2,552**  
Members  
**374**  
New Members



**22**  
Regional Events  
**MULTIPLE**  
Other Events  
Including  
Our First Online Agm  
& First Online  
Conference

**26**  
Volunteers



**4**  
Workshops



**88**  
Email Comms



**263**  
Newly  
Certified Members  
**MULTIPLE**  
Exam Top Scorers

**256**  
Posts on Facebook  
& LinkedIn

**130**  
Posts on Instagram

**MULTIPLE**  
Posts on Twitter  
& Videos on Youtube



**4**  
Published Articles





# Letter from the Vice President & Programme Director

Dear members and colleagues,

Another year has passed, and it is our opportunity to reflect on all that transpired. The 2020 year started and was summarily 'stopped' with the introduction of national lockdowns due to the COVID-19, Corona virus pandemic. Like most companies and organisations, ISACA international and the ISACA South Africa Chapter had to adapt to the 'new normal'. In-person events became virtual events including our flagship annual conference. Whilst there has been progress in the development and subsequent roll-out of various vaccines, the COVID-19, Corona virus pandemic remains a threat and hence despite changes to the levels of lockdown and the ever-changing regulations to help curb the spread of this disease, events are planned to remain being virtual for the foreseeable future. On the back of our first virtual conference, we have planned our second virtual conference and I look forward to 'seeing' many of you there.



During such times of uncertainty, it is important to stay positive and remain relevant. It is also important to bear in mind and be reminded that whilst the South Africa Chapter is an extension of ISACA global, certain functions are the sole responsibility of ISACA global and where possible the local South Africa Chapter will help facilitate. ISACA has launched new and exciting certifications and certificates to cater to the changing needs of members and organisations to ensure that the calibre, expertise and experience of IT professionals operating within the areas of assurance, risk, security, governance, and privacy are appropriately equipped to perform their respective functions.

The South Africa Chapter, through the Board of Directors continuously 'experiment' with initiatives that will add value to our members, by both maintaining and building on our past successes and this resulted in the chapter being recognised and awarded with the ISACA Outstanding Chapter Achievement Award for exceeding service goals and supporting local membership. An achievement which we should all be very proud of as it is a credit to our ISACA community, working together not only within the professional community but also in society. We are stronger, together.

*Faith and Wisdom: My brothers and sisters, whenever you face trials of any kind, consider it nothing but joy, because you know that the testing of your faith produces endurance; and let endurance have its full effect, so that you may be mature and complete, lacking in nothing. - James 1:2-4 NRSV*

We are continuously challenged, be it professionally or personally and whilst there isn't necessarily a quick and easy solution, we need to be positive, have faith and persevere because the storm clouds will eventually pass, and the sun will shine through. Once again, I encourage and urge you to be an active and engaging member of the profession by doing your share in contributing to our growth and collective successes.

May God bless us all.

Sincerely,  
**Kenneth Palliam**  
**Vice President & Programme Director**



## The Chapter Office

The ISACA South Africa Chapter office is the running engine of the chapter; and is overseen by the Vice President, who is responsible for the office and President, who is accountable for the office. The office supports all directors and volunteers in the effective discharge of their portfolio strategy and initiatives; and day to day running of the organisation. Due to the voluntary nature of the directors and volunteers, the office plays a critical role in ensuring the sustainability and effectiveness of the Chapter as a going concern. The office is also the primary point of contact for local South Africa membership support and engagement; as a personalised extension of the support and services offered by ISACA International.

We appreciate our chapter office team; for their dedication, patience, passion and hard work.

### Office Team



**Lizahn Human**

Finance & Office Manager

[admin@isaca.org.za](mailto:admin@isaca.org.za)



**Anri Veldman**

Marketing & Events Coordinator

[events.coordinator@isaca.org.za](mailto:events.coordinator@isaca.org.za)



**Eugene May**

Education & Training  
Coordinator

[saqa@isaca.org.za](mailto:saqa@isaca.org.za)

### Physical Address:

Unit 1, Bellfour Office Park, C/o Edmar & Rogers Streets, Bellville, Cape Town, 7600

### Postal Address:

Postnet Suite 235, Private Bag X22, Tygervally, 7536

### Office hours:

09:00 – 15:00pm on weekdays, excluding public holidays

**Tel:** +27 87 550 9289

**Email:** [info@isaca.org.za](mailto:info@isaca.org.za)

**Website:** <https://engage.isaca.org/southafricachapter/>

**Website:** <https://www.isaca.org.za>

**Twitter:** <https://twitter.com/ISACAZA>

**LinkedIn:** [www.linkedin.com/company/isaca-south-africa](https://www.linkedin.com/company/isaca-south-africa)

**Facebook:** [www.facebook.com/ISACAZA](https://www.facebook.com/ISACAZA)

**Instagram:** ISACA SA Chapter

**YouTube channel:** <https://www.youtube.com/channel/UCHmcznsOR-YecfPrPXZ5csQ>

**Registration number:** 2003 / 004050 / 08

**Income Tax number:** 9949459144

**VAT number:** 4950236879

### Banking details:

Nedbank Cresta

Account Holder: ISACA South Africa

Account Number: 1913351386

Branch Code: 191305

# Annual Virtual Conference

The ISACA South Africa Chapter held its first virtual annual conference entitled: 'Thinking Digital' on 3 and 4 August 2020.

The opening address was delivered by President, Arlene-Lynn Volmink who extended a warm welcome to the first online conference within ISACA South Africa's 28-year history. Volmink highlighted the significance of the chosen event theme: 'Thinking Digital' and how this was the outcome of a brainstorm session by the Conference Committee of the 2018 - 2020 Board of Directors. The theme remained appropriate given the pivot that organisations across the world have had to make to embrace digital solutions in response to the COVID-19 world pandemic.

Volmink noted the conference was the flagship event of the ISACA South Africa Chapter and featured multiple industry experts and thought leaders. Through this event, the Chapter's objective was to contribute to the knowledge base that promotes leadership in technology, information and cyber security, as well as governance, risk and innovation in South Africa. The aim was further to unlock critical and new thinking, encourage innovative ideas and set a platform that provokes collaborative conversations with action planning around a digital agenda that has been fast-tracked under the current circumstances.

Over 340 delegates were positively engaged throughout the conference with a chat facility, mobile application and activity across various social media channels. Delegates included members of the Board of Directors 2018-2020 and 2020-2022, past presidents of the Chapter who were special invitees to the event, representatives from other professional bodies and other ISACA chapters, as well as practicing professionals from both private and public sectors and from different parts of the world.

The production and back-office administration took place from physical studios in Cape Town and Johannesburg, while most speakers and delegates accessed the event from the comfort of their homes. The ISACA South Africa Chapter is appreciative of the enormous effort of the production team, which included staff, volunteers and the Board of Directors. Several engaged staff members were present at the event to co-ordinate and arrange all proceedings. These included Esther van der Walt (ex Office & Finance Manager), Anri Veldman (Marketing and Events Coordinator) and Eugene May (Education and Training Coordinator). The volunteer members included Mogammad Gierdien and Rowan Parkerson, who also hosted the event.

The speaker line-up over the two-day main event featured industry leaders who provided the audience with insights, risks, benefits, challenges and the solutions to help us overcome these in a digital era. Featured speakers included:

- **Antoine Paillusseau** (CEO and Co-Founder at FinChatBot): "Conversational AI for the financial services industry"
- **Craig Rosewarne** (Managing Director at Wolfpack Information Risk): "Using cyber security to address the seven deadly business sins"
- **Max Blecher** (Founder and Managing Director of Virtual Alliance): "Digital thinking is redefining normal – and we really need to care!"
- **Anna Collard** (Managing Director of Popcorn Training/KnowBe4 Africa): "Findings from KnowBe4 Africa's Cyber Security Awareness Report"
- **Ziyanda Masiza** (Business Consultant and Coach): "The profession goes digital like all others – so what?"
- **Adrian Schofield** (Programme/Production Consultant at IITPSA and Vice Chairman (Standards & Accreditation) of International Professional Practice Partnership, IP3): "Old wine, new bottles"
- **Tichaona Zororo** (Director at Enterprise Governance of IT): "The future of digital transformation governance using COBIT"
- **Graeme Huddy** (Global Change Enabler at Mobius Group): "Managing risks while going digital to improve service delivery"
- **Dr Shanil Batohi** (Digital Business Strategist / Business Optimisation Consultant): "Back to the future: A case study in digital transformation, merging design thinking with IT governance"
- **Gary Hardy** (Managing Director at ITWinners): "Effective business engagement"

# Annual Virtual Conference

The event also featured a Digital Transformation panel discussion moderated by Winston Hayden (Executive Advisor and Management Consultant: Cybersecurity & Governance) and joined by panellists Carolynn Chalmers (Executive Director at Candor Governance and Chief Executive Officer at The Good Governance Academy), Sebezile David Mazula (Partner/Director – Risk Assurance at PwC South Africa), Anton Bouwer (Director, Beta Software Proprietary Limited) and Professor Josef Langerman (Head: Engineering Capability and Ways of Working at Standard Bank Group).

Post-conference feedback was positive all round. Delegates expressed that the conference was well organised, interactive, and informative. MC and programme coordinator of the day, Verity Price (Speaker & Facilitator on Leading for Innovation & Sustainability) also received glowing praise from delegates and speakers.

## The event was proudly sponsored by:

- Auditor-General South Africa – Diamond Sponsor
- Mobius Consulting – Platinum Sponsorship
- Beta Software & Arbutus – Gold Sponsorship
- KnowBe4 Company – Silver Sponsor
- Symphonise Consulting – Silver Sponsor
- PWC South Africa – Mobile App Sponsor
- Excellenta – Display Sponsor

Members were treated to a featured live cook-along demonstration of a delicious chicken curry in a sweet peanut chilli sauce with Chef Brett Nussey (Principal at Superyacht Culinary Academy) at the end of the first day.

Some members were also fortunate to receive sponsored prizes during the lucky draws and spot prizes awarded over the two days.

## The prizes included:

- Beta Software & Arbutus sponsored 12 bottles of Groote Post Merlot 2018. These prizes were awarded to C Loe Shabalala and Craig Holmes.
- KnowBe4 Company proudly sponsored a Google Home. This prize was awarded to Shanaaz Sulaiman.
- Symphonise Consulting proudly sponsored two R2 000 training vouchers, two R1 000 training vouchers and 2 x R500 training vouchers. These prizes were awarded to:
  - o Lydia Moleele
  - o Portia Mushwana
  - o Ben Smit
  - o Yimika Oluwadare
  - o Marius Bothma
  - o Shana Zungu
- Excellenta sponsored 2 x free Privacy Readiness Assessments and 2 x R500 Loot vouchers. These prizes were awarded to:
  - o Emily May Mara
  - o Kgaogelo Machacha
  - o Phindile Mabaso
  - o Jusin M
  - o Sandika Daya

# Annual Virtual Conference

The ISACA South Africa Chapter also sponsored multiple branded prizes to delegates in the following categories each day:

- **Best Tweet of the day:**
  - o Sandika Daya (day 1 winner)
  - o Rirhandzu Rissenga (day 2 winner)
- **Where's Mr Robot Social Media competition**
  - o Kabelo Legodi
  - o Aashika Bava
- **Top 10 of the leader board game on the mobile app:**
  - o Rirhandzu Rissenga
  - o Sandika Daya
  - o Abigail Morgan
  - o Tshegofatso Tshifhango
  - o Gayatri Soma
  - o Aashika Bava
  - o Reatlegile Matolong
  - o Yadv Mahraj
  - o Onkabetse Mmolotsi
  - o Kabelo Legodi
- **Click game winners on the mobile app:**
  - o Mikateko Masingo
  - o Llewellyn Philip
  - o Onkebetse Mmolotsi
- **Cook-along competition winner:**
  - o Kgabo Ralebepa
- **Most engaged delegates on the Zoom chat:**
  - o Henry Oliver
  - o Denton McGregor

A pre-conference workshop entitled: 'Governance and Auditing of Social Media' was presented by Tichaona Zororo, CIA, CISA, CISM, CGEIT, CRMA, CRISC, COBIT Certified Assessor on 31 July 2020; and a post-conference workshop entitled 'COBIT 2019 Foundations Training' was led by Zororo from 5 to 6 August 2020. Muvhango Livhusha (Training & Certifications Director) acted as MC & Programme Coordinator for these workshops with back-office support by Eugene May. The workshops were well attended.

Kenneth Palliam (Vice-President and Programme Director) closed the conference by thanking the ISACA SA Chapter Conference Committee and everyone who made the conference a success. He attributed the success of these events to the hard work, passion and dedication of a team committed to going the extra mile; each contributing in their own way. He extended appreciation to attendees for their continued support and stated that "no conference would be complete without you".



# Annual Virtual Conference

The ISACA SA Chapter wishes to recognise service providers and suppliers who contributed to the planning and ultimate success of this event:

- To the T Designs – Taahirah Ganie (creative artwork and graphic design)
- Geekmom – Paul Lotter and Liesl van Wyk Lotter (developer of conference website)
- Studio Monochrome – Cecilia van der Merwe (virtual digital backgrounds)
- Cube Workspace – Ayla Zegal (Cape Town studio)
- Flexible Workspace – Sarah Dickson (Johannesburg studio)
- JOVON Sales – Jolene Joshua (supply of branded masks)
- Fairylight Events – Naomi de Stadler (supply of speaker appreciation gifts)
- CrowdCompass – Tamal Banerjee (set-up of the mobile app)

The event was a great success. Some delegate feedback:

Lucky to be the final presenter to 325 people online for the first South Africa ISACA Chapter virtual conference. Fantastic effort by the whole team of volunteers. ISACA South Africa Chapter let's change and help business engage #togetherwechange  
- Gary Hardy

That was a great panel discussion on Digital Transformation hosted by @Winston\_Hayden #isacazaconf #DigitalTransformation - Symphonise Consulting.

Currently attending the ISACA South Africa 2020 Annual "Thinking Digital" Virtual Conference (Day 2). Thought provoking presentations from yesterday to today👏. #isacazaconf  
- Kabelo Legodi

#isacazaconf  
And we are ISACA South Africa 2020 Annual Conference "Thinking Digital"  
- KayJ (@KabeloLegodi3)



**ISACA SOUTH AFRICA**  
**ANNUAL VIRTUAL CONFERENCE 2021**

Virtual Conference  
**Adapting in Changing Times**  
7 – 8 June 2021

**Be a part of this incredible experience!**

**Register today at**  
<https://engage.isaca.org/southafricachapter/events/recentcommunityeventsdashboard>

**Early Bird Prices (Only Valid until 31 March 2021)**

Virtual Conference Prices  
Member R1,500 | Non-member R1,900

**Normal Prices after 1 April 2021:**  
Member R2,000 | Non-Member R2,500

For more info contact: [info@isaca.org.za](mailto:info@isaca.org.za) or 087 550 9289  
Pre and post conference workshops are available



# Letter from the Secretary

Dear members and colleagues,

## Governance

Following the appointment of the new directors by the Chapter's membership at the AGM last year, the board undertook a comprehensive induction programme. This programme was aimed at the new board members, but was attended by the whole board with "old" directors appreciating the refresher. Board members continue to exercise ethical and effective leadership when governing the Chapter, in line with King IV and associated laws, rules and voluntary obligations and will be reviewing their performance for reporting to the members at the 2022 AGM in line with recommended practice. The board has met regularly, as required, and comprehensive minutes of each meeting are ratified by the board as an

accurate reflection of the meeting. Decisions have been made following the required procedure and no decisions have been made outside of quorum. The Board continues to work diligently fulfilling its responsibilities within the authority afforded to it.

## Risk

As members are aware, the Chapter has faced risk events since our last report, not least of which has been the global pandemic. The impact of the COVID-19 pandemic on the Chapter can be seen in the financial results primarily. In response, the Chapter has taken a cautious approach, carefully following scientific advice and national regulation. The Chapter's response to the pandemic risk event has been to provide previously held in-person member services in a virtual format. The Chapter continues to improve this engagement method using experience, member feedback and international guidance to do so.

## Compliance

The primary work of the secretary over the last year has involved updating the Chapter's Memorandum of Incorporation and the associated Chapter rules. The need to completely overhaul these two founding documents has been driven from several perspectives including changing legislation, updated ISACA international requirements and improved alignment with the King IV governance principles. This process has taken a lot longer than expected due to several complexities but we are confident that the Chapter's members will be well served when the updated documents are presented to them for commenting and ratification. Another key compliance initiative has been the Chapter's compliance with the South African privacy legislation, the Protection of Personal Information Act, requirements.

Sincerely,  
**Carolynn Chalmers**  
Secretary



# Membership Analysis

## Welcome New Members

We would like to sincerely welcome new members to ISACA and the ISACA South Africa Chapter. Notwithstanding 2021 renewals, the ISACA South Africa proudly welcomed **374** new members during the course of 2020. We are excited to have new members on board and we look forward to the engagement and interactions through our varied events and conferences.

We are always in search of opportunities for members to develop new skills and knowledge, to expand their professional networks, and to grow their personal brands. Through our chapter events and conferences, we encourage active participation and we would appreciate your hosting or speaking at one of these events. Our events provide a platform and opportunity for members to share knowledge and experiences with a broad and diverse community.

## Benefits of Membership

An ISACA membership provides access into the world's largest global organisation for empowering IS and IT audit, control, security, cybersecurity and governance professionals to succeed in any industry. We equip and inspire individuals to be leaders in the fast-changing world of information systems, information technology and business by offering opportunities for:



**Access** - Unlock your access to a robust professional network, a wide range of member benefits and programs.



**Savings** - Beyond your career, ISACA Member Advantage also rewards you with special offers, perks and programs to fuel your success.



**Knowledge** - Gain expert insight, tools and guidance through our FREE or member-discounted white papers, books, webinars, virtual summits and more.

We encourage members to participate locally and globally:

- **Local ISACA SA Chapter** - Becoming involved with your local chapter will allow you to make valuable connections with peers, share knowledge and discover new opportunities in your profession.
- **Volunteer** - Give back to our professional community while you earn CPE credits, enhance your resume, expand your network, and much more! New opportunities are added regularly as projects come up that fulfil ISACA's purpose and promise.
- **Advocacy** - ISACA collaborates with other professional non-profit and standard setting organisations to address and respond to issues of mutual importance, provide professional guidance and to offer training and professional development opportunities. Such cooperation is aimed at both a global and local level.

**Our Members Are Vital to the Growth of our Industry.**

# Membership Analysis

Without active participation, technology's evolution wouldn't be possible. Here are some ways you can contribute, participate and grow with us:



Offer time & assistance  
to your local chapter



Participate in online  
communities in Engage



Speak at conferences  
& events



Author an article



Submit an exam item



Submit a nomination for  
an award

## ISACA Member Loyalty Levels

As a long-standing member with ISACA, you can take pride in knowing that you have contributed to the profession's body of knowledge and best-practices, and helped build ISACA into a strong, worldwide leader with four globally recognised and accepted certifications.

Renewing your membership each year may boost you to a higher level and make you eligible for exclusive perks, such as:

- Special monthly offers on featured resources and publications
- Sneak previews and free access to exclusive ISACA content
- Additional opportunities for FREE CPEs
- Gifts and special VIP events at ISACA conferences

ISACA awards four special levels of recognition to our distinguished, long-term members:

- Platinum: 15+ years of continuous membership
- Gold: 10-14 years of continuous membership
- Silver: 5-9 years of continuous membership
- Bronze: 3-4 years of continuous membership



# Membership Analysis

## Membership Profile

There are more than **200** ISACA Chapters worldwide.

There are **6** regions:

Africa, Asian, Europe, Latin America, North America and Oceania.

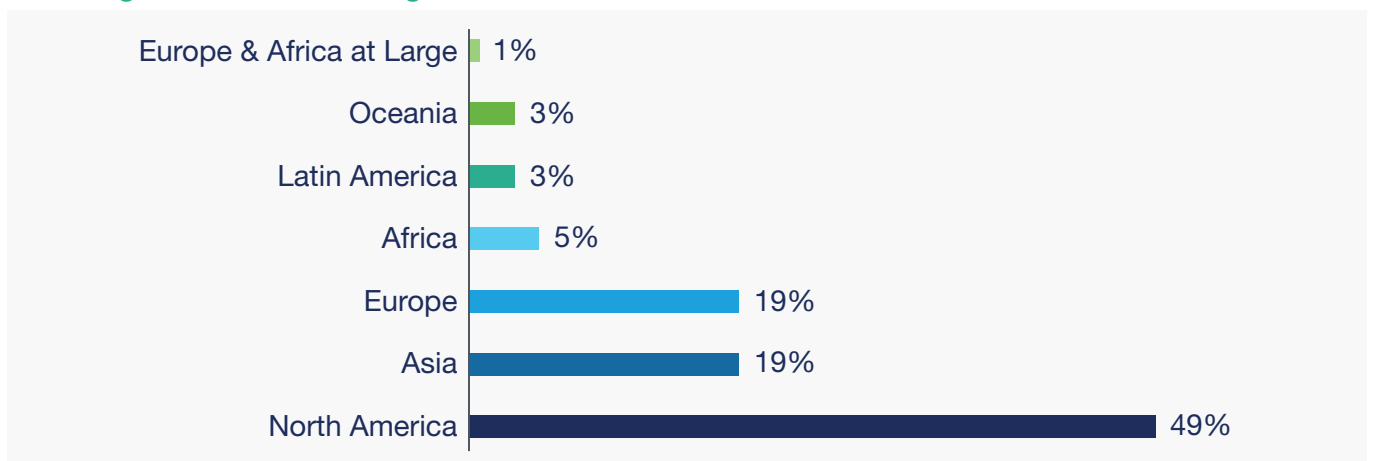
There are more than **146,000** members across the world.

There are approximately **8,096** members in the Africa region.

There are **2,552** members who are part of the ISACA South Africa Chapter.

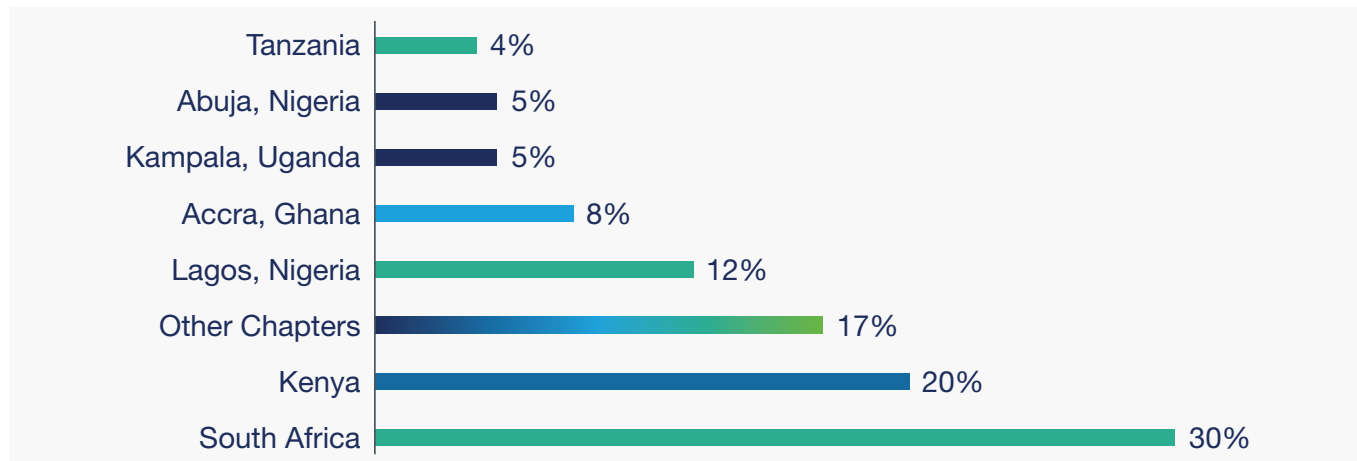


### Africa Region as a % of all Regions



# Membership Analysis - Membership Profile

## Chapter Membership as a % of the Total Africa Region



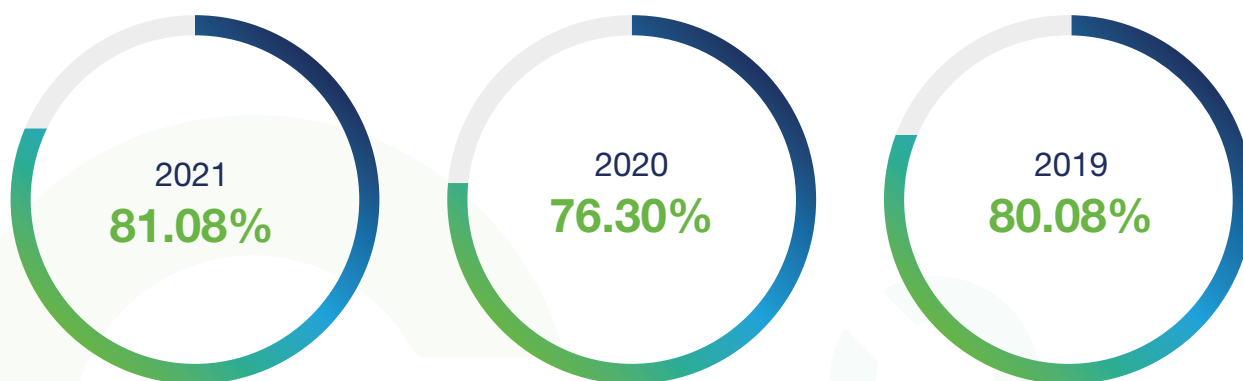
## Membership Breakdown



Number of ISACA SA Chapter members as at 31 March 2021

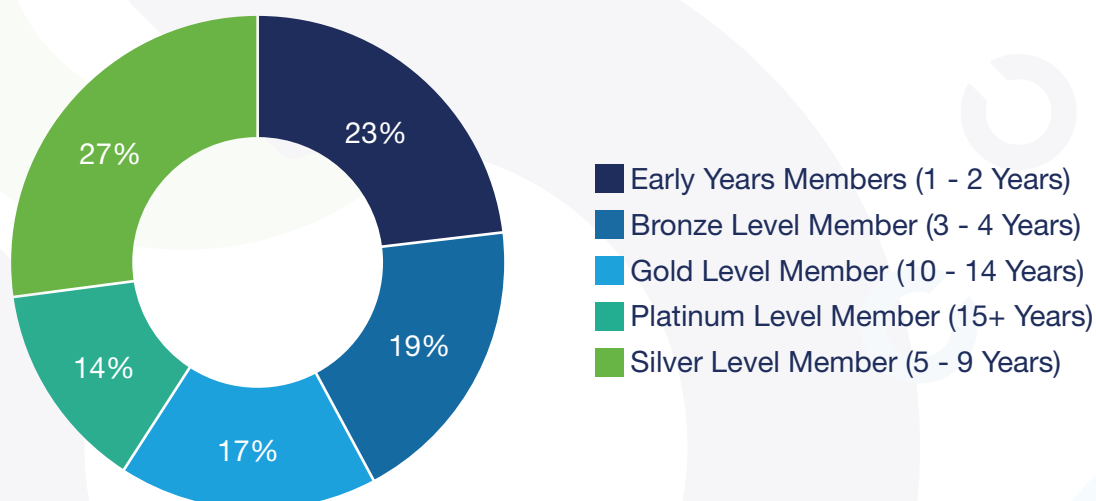
## Membership Renewal

Membership subscription income is the main source of funding of the ISACA South Africa Chapter. We would like to thank members for renewing their membership for the 2021 year, so that we can continue to do the work we do.



of invoiced members have renewed

## Membership by Level of Recognition





# Membership Analysis - Membership Profile

## Membership by Certifications

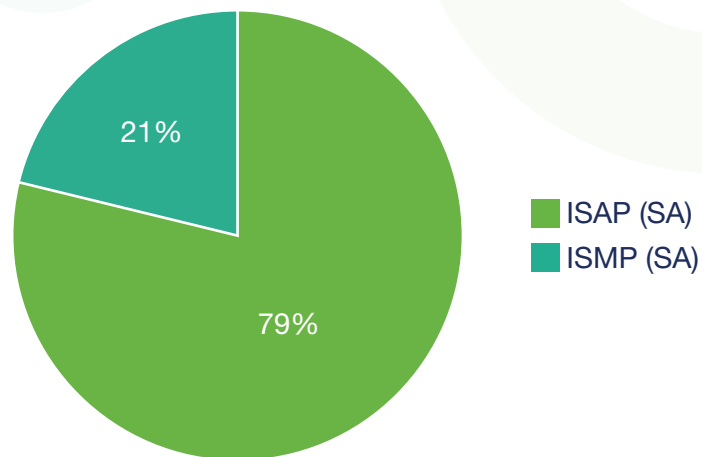


\*CSX Fundamentals indicates the number of exam passers.

Note: The results above exclude certifications held by non-members who may reside in South Africa. Certification holders are not necessarily members of the ISACA South Africa Chapter.

## Membership by Professional Designations

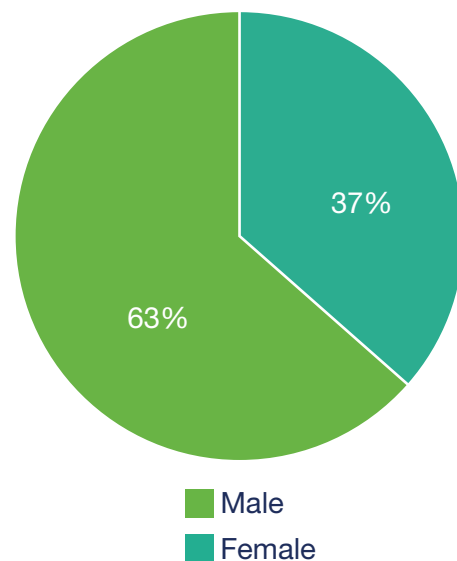
Professional designations were launched during 2020. To date, 184 professional designations have been conferred on members by the Board of Directors.



## Membership by Type



## Membership by Gender



Where data is made available

# Membership Satisfaction Survey

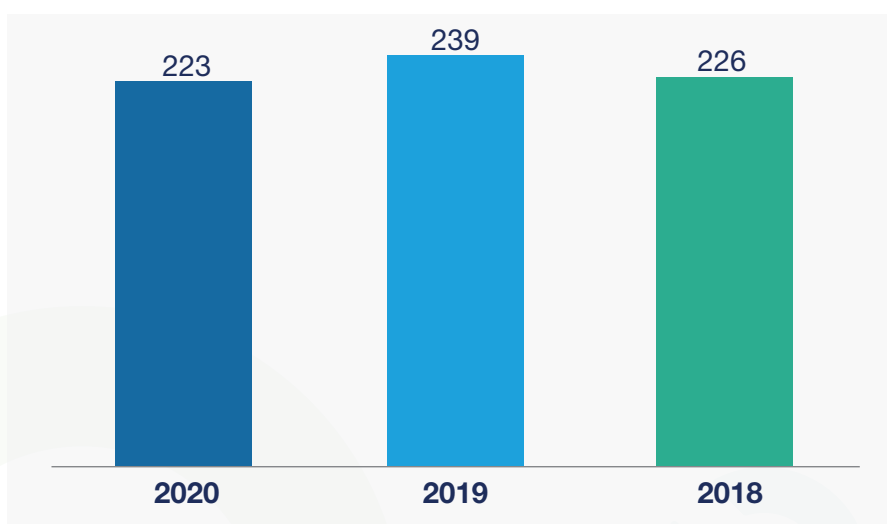
The membership satisfaction results form part of the annual survey conducted by ISACA Global in late October. The anonymous survey assesses member satisfaction, interest and attitudes towards a variety of ISACA products and services. The survey is shared with all ISACA members globally via email with three reminders emailed over the course of 6 weeks. The data is collected, analysed and reported in January each year.

The ISACA South Africa Chapter is privy to an extract of the results as it pertains to the local Chapter. We have been diligently tracking these results for the past 4 years, and using the input to inform Chapter initiatives and activities in response.

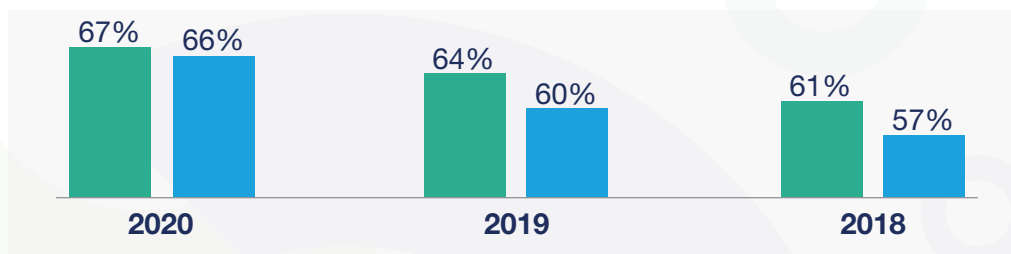
The ISACA South Africa Chapter's business model is based primarily on volunteerism. While we retain a small staff complement, we operate primarily through the commitment and energy of volunteer directors and members. We therefore appreciate the positive feedback and encouragement from members as we free-willingly sacrifice our time to continue to serve members and contribute to the success of the local Chapter.

During 2020, 223 respondents to the survey specifically for the ISACA South Africa chapter (2019: 239 members participated). We value all feedback from members through channels such as the membership satisfaction survey. Our main goal is to ensure that we are action-oriented so that we continually improve the Chapter so that members continue to feel engaged and to continually enhance member experience.

#Participants



Overall Member Satisfaction Average



We have also analysed the qualitative comments and interpreted these into themes where improvement might be required. The top 5 improvement areas are categorised as follows:

2020	2019	2018
1. Marketing	1. Regional events	1. Member value
2. Communication	2. Communication	2. Communication
3. Regional events	3. Member value	3. Regional events

# Membership Satisfaction Survey

We have made a lot of progress in the top improvement areas and we remain positive that we are doing the best we can with the resources available. We will increase our marketing efforts to bring further prominence and visibility to the work of the Chapter and its achievements throughout the year; and to further our reach beyond our ISACA South Africa Chapter membership into the South Africa and technology community at large.

Thank you for the following positive feedback recorded:

*The South Africa Chapter is the best in the world.*

*Overall the user experience is great and the training courses are very well presented.*

*I am satisfied.*

*So far the opportunities to earn CPE hours are plenty, which is a good thing. They must just continue on this trajectory so that it does not become a struggle for members to earn CPE. Keep it up.*

*Doing well.*

*I believe the chapter is doing an excellent job.*

*I am happy with my chapter.*

*SA Chapter very involved and on the go, organised.*

*I am satisfied with how things are done currently.*

*Overall, I am satisfied with my membership experience.*

*I am happy.*

*So far so good. I need to be more active in the Chapter.*

*I'm happy with local chapter.*

*Our local chapter is doing a great job, keep it up*

*My chapter has been good in organising the events.*

*The chapter is doing very well.*

*I'm happy with their current performance.*

*There is nothing to improve, I am satisfied.*

*I'm satisfied.*

*At the moment I am still satisfied.*

*I am happy with my ISACA chapter.*

Should you have further member satisfaction feedback, suggestions or complaints you are welcome to email the Chapter office.

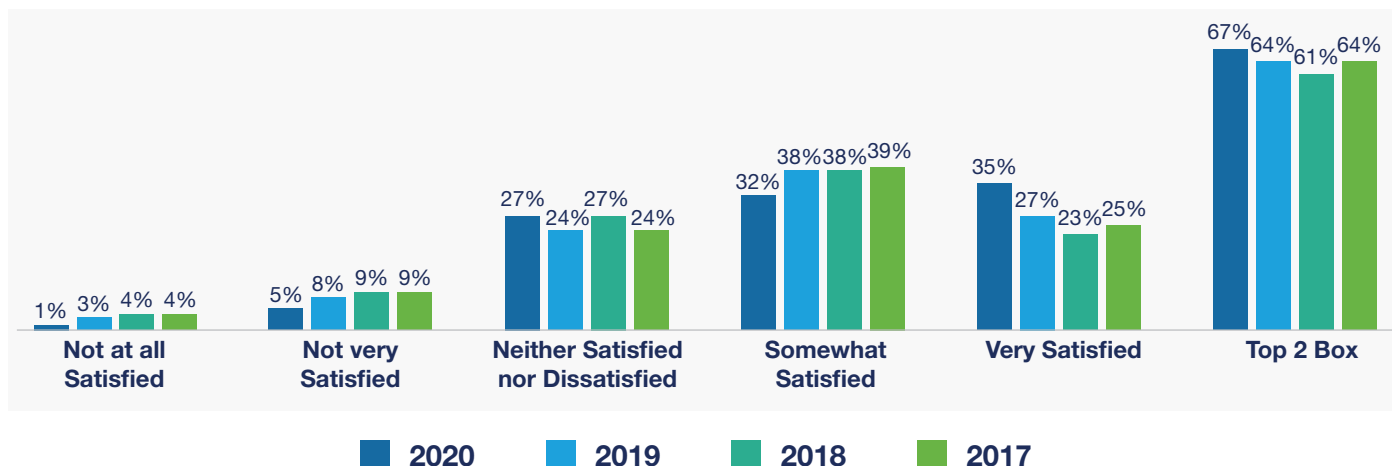
# Membership Satisfaction Survey

## Overall, how satisfied are you with your local Chapter?

**67% of members surveyed are satisfied with the ISACA South Africa Chapter**

We are delighted to report an increase in overall member satisfaction with an average top 2 box (Very Satisfied + Satisfied) satisfaction score of 67%. As a reference, last year our top 2 box satisfaction score (Very Satisfied + Satisfied) was 64% and the average global chapter satisfaction score is 66%.

### Overall, how satisfied are you with your local Chapter?



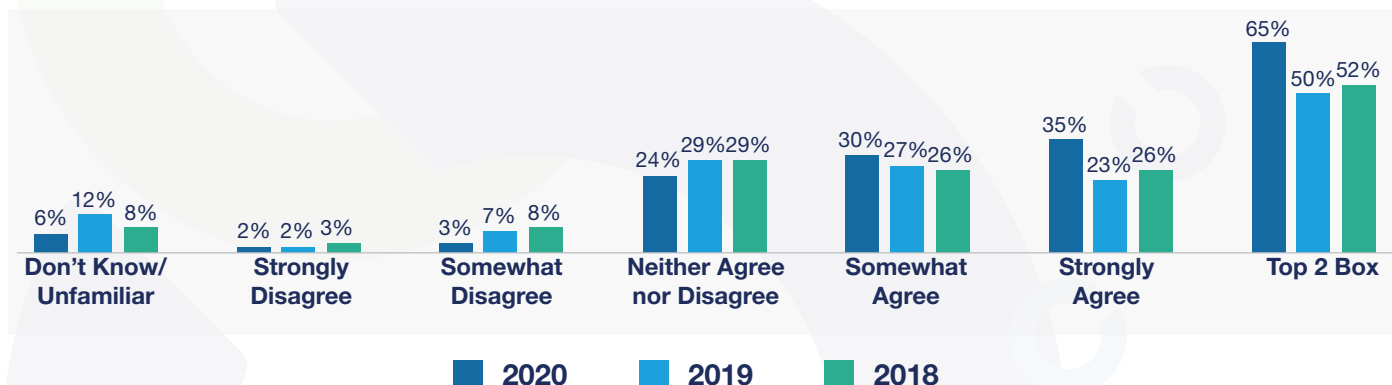
## Leadership - The local chapter provides leadership opportunities for members

**65% of members believe that the local Chapter provided leadership opportunities for members during 2020**

We acknowledge the increase in the top 2 average for the year; but would like to see this rating even higher. We would like to encourage members to take on active roles within the chapter – there are many opportunities available for involvement and additional capacity is always needed and appreciated.

Over the past year, the Chapter has formalised volunteer opportunities encouraging volunteers to sign up for involvement in Chapter activities. In addition, the Chapter has re-activated its governance structures with new appointments into leadership positions within the Chapter including the inauguration of the new board of directors in May 2020 followed by the re-establishment of the Social & Ethics and Audit & Risk Committees. Over and above this, the Chapter has established Regional Committees, which are chaired by Regional Directors (Governors) in each respective region, including the Cape region, Johannesburg, Pretoria and Kwazulu-Natal.

### Leadership - The local chapter provides leadership opportunities for members



*\* New question added to the survey in 2018*

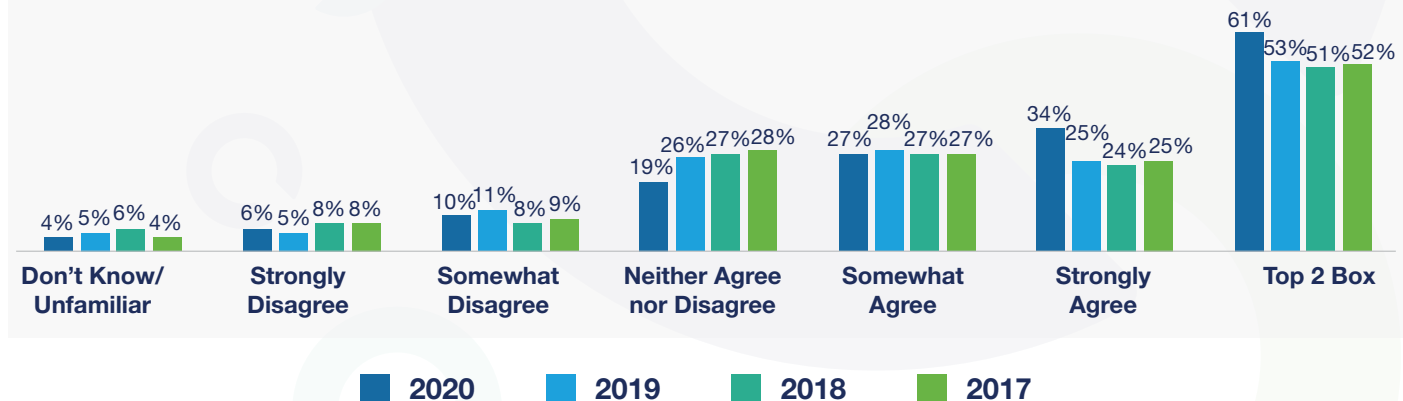


# Membership Satisfaction Survey

## Value – The local Chapter is good value for the Chapter fee I pay

61% of members surveyed believe that the Chapter provides good value for the fee they pay

### Value - The local Chapter is a good value for the Chapter fee I pay



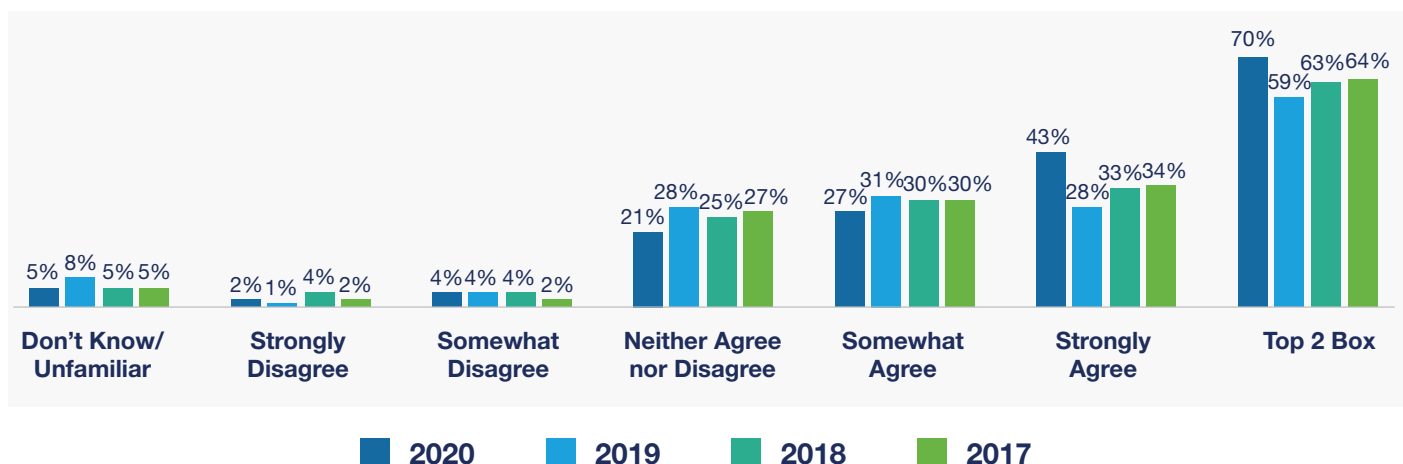
## Organised – The local Chapter is well organised

70% members believe that the Chapter was well organised during 2020

We are delighted to note a sharp 11% increase in the top 2 average for the year.

The Chapter has an established office with a physical presence and 3 permanent employees. The office team are responsible for supporting directors within their respective portfolios of responsibility and for ensuring the continuity of operations of the Chapter. The office staff play a key role in ensuring the Chapter's effectiveness, sustainability and success; particularly since the directors and volunteers operate voluntarily, with no remuneration, and in a part-time capacity. With a small office complement, the ISACA SA Chapter, has managed to achieve great things and this is primarily through the passion and dedication of each staff member.

### Organised – The local Chapter is well organised



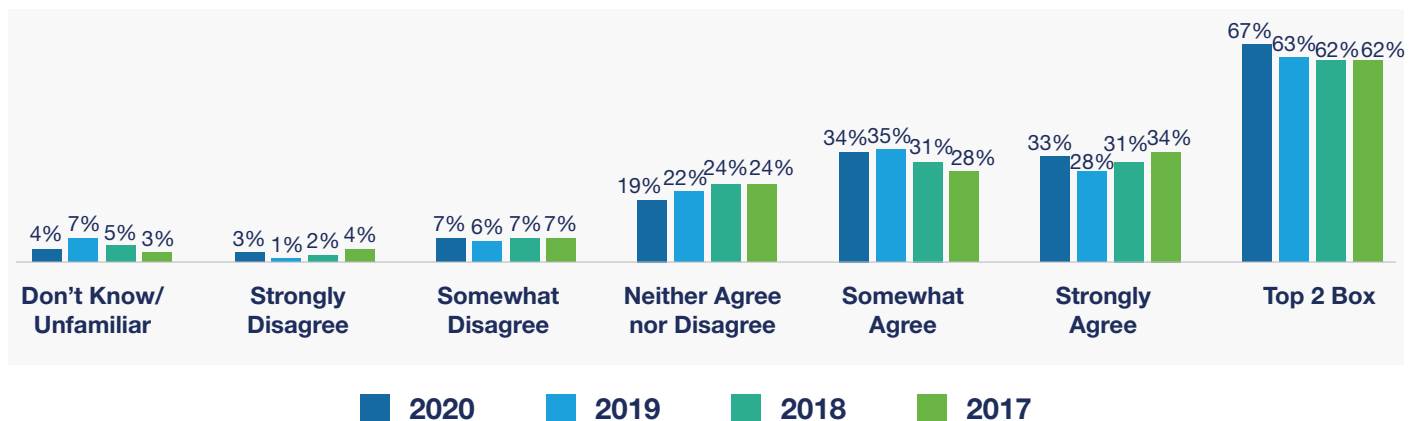
# Membership Satisfaction Survey

## Network – The local Chapter offers sufficient networking opportunities

**67% of members believe that the local Chapter offers sufficient networking opportunities**

We agree. Through the 22 professional forums, annual conference, AGM and member awards hosted during 2020 – we have afforded members the opportunity to earn a total of 58,4 CPE points! Through the Community Calendar, which is available on our Engage website, we have performed advanced planning so that members can diarise the events planned for 2021; and we encourage members to attend these events to stay connected with the ISACA South Africa Chapter and its activities.

### Network – The local Chapter offers sufficient networking opportunities

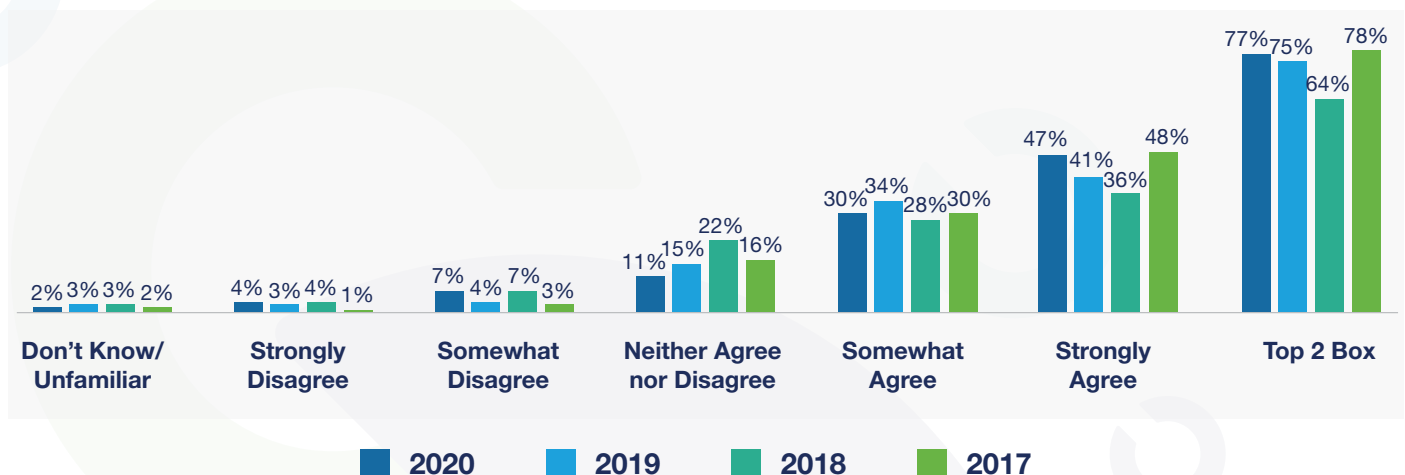


## Informed – I am adequately informed of ISACA South Africa Chapter activities

**77% of members surveyed believe that they are well informed of the Chapter's activities**

We are continuously and actively engaging members via email and social media. We are delighted to see an increase in member satisfaction in recognition of our efforts.

### Informed – I am adequately informed of ISACA South Africa Chapter activities



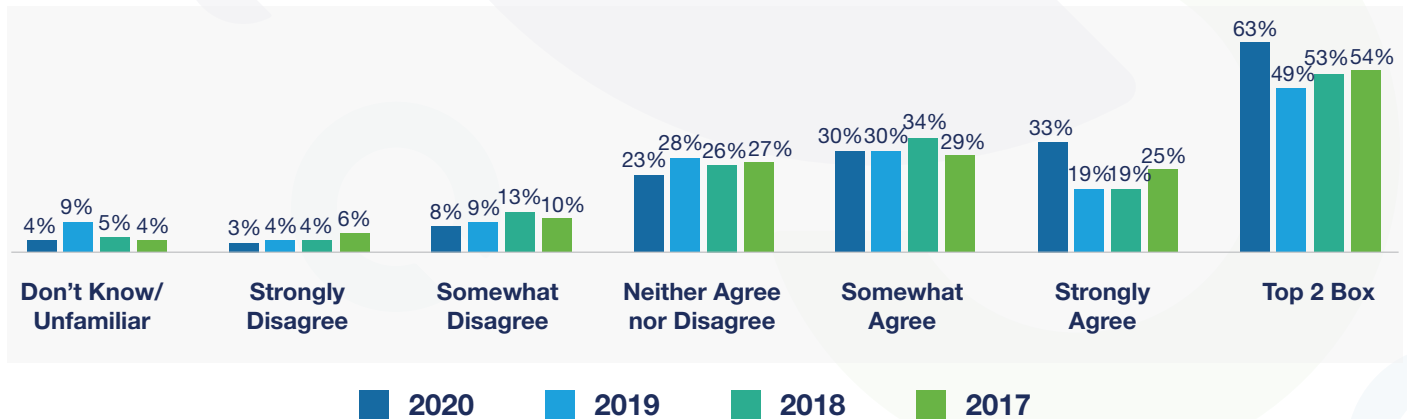
# Membership Satisfaction Survey

## Educational Opportunities: The local Chapter offers sufficient educational opportunities

**63% of members surveyed believe that the local Chapter offers sufficient educational opportunities.**

We are pleased to see a 14% increase in member satisfaction. Through partnerships with other professional bodies and organisations, the ISACA South Africa Chapter has extended its value proposition to members in terms of educational opportunities. We have also increased our efforts in hosting workshops, as can be seen in our 2021 Community Calendar. The revised Strategy talks to the ISACA South Africa Chapter as a learning organisation and we continually strive towards achieving this objective.

### Educational Opportunities: The local Chapter offers sufficient educational opportunities



## ISACA SOUTH AFRICA CHAPTER PROFESSIONAL DESIGNATIONS

The ISACA South Africa Chapter is proud to acknowledge two professional designations, namely:



**ISAP (SA)**  
Information Systems  
Audit Professional



**ISMS (SA)**  
Information Security  
Management Professional

If you are eligible and meet the criteria for these professional designations,  
please **APPLY TODAY!**

**The designation application fee has been waived until 31 December 2021!**

For more info, contact [info@isaca.org.za](mailto:info@isaca.org.za) or 087 550 9289

# Letter from the Marketing & Membership Director

Dear members and colleagues,

The last 14 months has seen all of us learning to adapt and embrace the different ways in which we carry out our work and normal daily routines. The ISACA SA Chapter was no different and resulted in us have to re-invent our business strategy and the ways in which we needed to support our member value propositions. Our virtual and online events, conference, and training workshop exceeded our expectations and also changed the way in how we engage and interact with our members and the wider information and technology industry as a whole moving from in person, to now engaging with their online digital profiles.



This has seen a significant increase in the Chapter's digital communications, social media initiatives and activities. The recipient of the ISACA Outstanding Chapter Award bears testimony of the efforts put in by a team of dedicated and passionate Board of Directors and office support staff.

Our membership continues to show positive growth and I am also pleased to note that we have surpassed our previous year's membership retention rate in one of the most challenging years. I would like to thank you all for the ongoing support of the Chapter and look forward to the journey ahead. We, as a Chapter, are excited about the road ahead of us as we continue to enhance our digital capabilities and the different opportunities that will present itself for us to take the Chapter forward and engage and provide value to our members.

Sincerely,

**Mahomed Imraan Osman**

**Marketing and Membership Director**



## ISACA South Africa Chapter Annual Member Awards

Join us to celebrate the award nominees and winners;  
and appreciate all our volunteers:

**Friday, 12 November 2021 @ 09h00am – 11h00am**  
**Theme: Life is Beautiful 生活是美好的**

**Don't miss the deadline to nominate yourself or a deserving colleague!**  
**Nominations open 1 July and close on 31 August 2021**

**Register today!**

For more info, contact 087 550 9289 or [info@isaca.org.za](mailto:info@isaca.org.za)



## Local Chapter Awards

The ISACA South Africa Chapter hosted its fourth annual members awards celebration on 30 October 2020. Due to the COVID-19 pandemic, the chapter awards were hosted online, in a virtual format, for the very first time.

The event was broadcast live from a virtual studio with well-renowned singer Jean-Carlo Ongansie as the MC and Programme Director for the event. The event theme was “Growing in Gratitude”, a theme so apt for the times we live in. Chapter President, Arlene-Lynn Volmink opened the meeting with the objective of the awards; and stated “Gratitude is more complex than just a smile on one’s face or a polite, “thank you.” It is so much more and it goes much deeper. With gratitude, I am talking about an awareness, in every waking moment that we have so much to be thankful for. Amidst all the pain, suffering and loss – there are blessings - and it is in appreciating the little things in life that we find joy. Gratitude begins in the heart and works outward into actions”.

The purpose of the local Chapter awards is to appreciate the trailblazers and trendsetters in our beloved member community and:

- Recognise and reward excellence and professionalism;
- Attract and retain high-calibre individuals in the profession; and
- Motivate members towards innovation and continuous improvement.

The event was also attended by; Mahomed Osman (Marketing & Membership Director), Kenneth Palliam (Vice President & Programme Director), Anri Veldman (Marketing & Events Coordinator), Winston Hayden (Past President of the Chapter), Esther van der Walt (previous Office & Finance Manager), Eugene May (Education & Certifications Coordinator) and Robin Williams (Cape Regional Director).

The keynote speaker of the day, who had travelled in from Durban, Bilal Kathrada, CEO of IT varsity, author, keynote speaker, newspaper columnist, strategic business digital transformation advisor, gave an insightful presentation on business and career success in the fourth industrial revolution. Jean-Carlo also entertained the online audience 145 attendees in song.

Award trophies were couriered to each award recipient; and the event was recorded and can be viewed on the ISACA SA Chapter Youtube Channel at: <https://youtu.be/I3BGt1880P4>

The event was a great success. Some delegate feedback:

I’m very humbled and grateful to ISACA South Africa Chapter for receiving this year’s President Award, it came totally unexpected and means a lot to me.  
Thank you!  
- Anna Collard

Fabulous event 🙌  
- Carolynn Chalmers

A dream does not become reality through magic; it takes sweat, determination, and hard work. Thank you ISACA!  
#thankyou  
- Grace Letseka

Recognizing individuals, making an impact.  
#isacaza #isaca  
#leadership #excellence  
#contribution #innovation  
- Kenneth Palliam

## Local Chapter Awards

As announced at the event, the 2020 annual Chapter award winners were:

### President's Award Recipient 2020:

**Anna Collard (SVP Content Strategy & Evangelist at KnowBe4 Africa)**

The President's Award is presented for gratitude and dedication to service and leadership with regards to the field of IS risk management, audit & assurance, governance, security and cybersecurity in South Africa.



Anna Collard founded security content publisher Popcorn Training – a South African company that promotes Cyber Security awareness by using innovative, story-based techniques and gamification to make complex content simple to understand and easy to remember. Anna has been working in the information security field for 18 years assisting corporates across South Africa, Europe and the US keeping their information assets safe and holds various security certifications such as CISSP, CISA, ISO 27001 lead auditor, CIPP/IT and used to be a Visa/Mastercard PCI DSS QSA. US-based Cyber Security Awareness Training giant KnowBe4 acquired Popcorn Training in 2018. Anna maintains her role as Managing Director of Popcorn Training/Knowbe4 Africa driving security awareness across the African continent.

Listen to what Anna had to say: <https://youtu.be/0j18CAbA8-I>

### Winston Hayden Leadership Award Recipient 2020:

**Mandla Ngcobo (Deputy Director General, DPSA)**



Mandla Ngcobo is the Deputy Director General responsible for Information Technology within the Department of Public Service and Administration (DPSA). Through his leadership, he has influenced the IT strategy and strategic direction set by DPSA.

Listen to what Mandla had to say: <https://youtu.be/BCavwmm2E1A>

## Local Chapter Awards

### Max Blecher Innovation Award:

Shane Naidoo (Head: Data Science, Innovation & Robotic Process Auditing at Standard Bank Group)



Shane Naidoo is a technically diverse individual with the right mixture of skills that can drive and make things happen. His strength comes from challenges and his purpose is to give more to society and industry using his talents. He leads the internal audit function at Standard Bank in providing digital and robotic assurance and risk coverage. He has delivered innovative projects which have been successfully implemented within the Standard Bank Group and in operations within the African continent.

Listen to what Shane had to say: <https://youtu.be/Sx2WNOsRKf8>

### Tichaona Zororo Excellence Award:

Grace Letseka (Head of IT Audit at EOH)



Grace Letseka is currently the Head of IT Audits (Part of Group Internal Audit "GIA") within EOH Group consisting of 180 business entities across South Africa and Internationally. Grace strives for excellence in all that she does and is a passionate advocate within the IT profession. She is also an ISACA SA Chapter volunteer on the Pretoria Regional Committee.

Listen to what Grace had to say: <https://youtu.be/-jK7aT1FEKk>



## Local Chapter Awards

### Contribution Award:

**Dr Trishana Ramluckan** (Postdoctoral Researcher International Humanitarian Law (Cyber Law) at University of KwaZulu-Natal)



Dr Ramluckan's involvement in academia and in a wide variety of bodies, review panels, and conferences indicates recognition at both local and international levels. Her research area is unique within Africa, where most of the research emanates from Europe and the USA; this is particularly important as it assesses the relevance of the international cyber laws to Africa, and ensures that the African perspective is visible. Her contributions to ISACA include the Academic Advocate duties, presenting at the ISACA SA Conference in 2015, ISACA Africa CACs in 2019, and the KZN SheLeadsTech in 2019. Due to her contributions, she was listed in the Top 50 Women in Cybersecurity in Africa in 2020.

Listen to what Dr Trishana had to say: <https://youtu.be/MRS5rLX3Kwg>

### The Young Professional of the Year Award:

**Candice Jackson** (Managing Consultant at Mobius Consulting South Africa)



Candice was just a young consultant in her early 20's when she joined Mobius. She was a natural young leader that is passionate and continues to train and groom young consultants at Mobius. She has coached and helped so many of our consultants at Mobius and the full team look up to her. Candice has proven to be a young innovative professional leading the thinking in complex areas such as third-party risk management. She continues to be the driver of business growth in multiple industries at Mobius globally and locally and her efforts are recognised locally and internationally.

Listen to what Candice had to say: <https://youtu.be/bqy2y4GKDAk>



# Local Chapter Awards

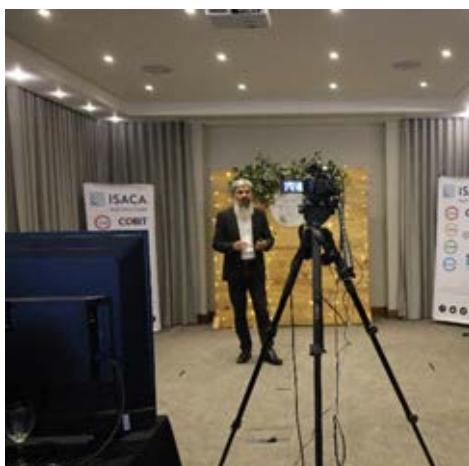
The ISACA South Africa chapter would like to congratulate all award nominees and award winners.



We invite members to submit a nomination for the 2021 awards; which will open on **1 June 2021**.



*Left to right: Mahomed Osman (Marketing & Membership Director), Kenneth Palliam (Vice President & Programme Director), Anri Veldman (Marketing & Events Coordinator), Arlene-Lynn Volmink (ISACA South Africa President), Esther van der Walt (previous Office & Finance Manager), Eugene May (Education & Certifications Coordinator) and Robin Williams (Cape Regional Director)*



*Bilal Kathrada (CEO of IT Varsity)*



*ISACA SA Annual Members Awards Virtual Studio*

# Letter from the Digital & Security Director

Dear members and colleagues,

It's been a month since I have joined and I am excited for the road ahead.

We all remember the in-person forums that allowed us to interact physically, share our knowledge and experiences with our ISACA fraternity, whether as presenters or as attendees, who are excited to tell their stories.

Though circumstances have changes, Digital has empowered us to continue interacting and sharing knowledge, core to the existence of the ISACA South Africa Chapter. In this regard, our chapter meetings, conferences and training events have continued through online channels, and in many ways increased the quantity of member engagement.

This necessary change has baselined engagement in our new normal, as digital interaction and communication has been the increasingly prevalent means of keeping in touch with our fellow ISACA members. However, baselines are a starting point for progression. ISACA South Africa aims to improve digital interaction quality, not only by enhancing current mechanisms, but also by introducing additional channels that cater for individual needs. Planned digital efforts are thematically encapsulated as:

- Enriching our knowledge sharing value proposition to the ISACA member base through improved digital channels. For this reason, we are exploring opportunities of improving access to on-demand affordable content.
- The use of mobile to increase content accessibility and improve communications to members.
- Community-based contribution to knowledge sharing. Knowledge building is a social process. Knowledge seeks community. Nothing illustrates this principle more than the Internet. We are exploring digital channels for chapter community-based knowledge contribution.

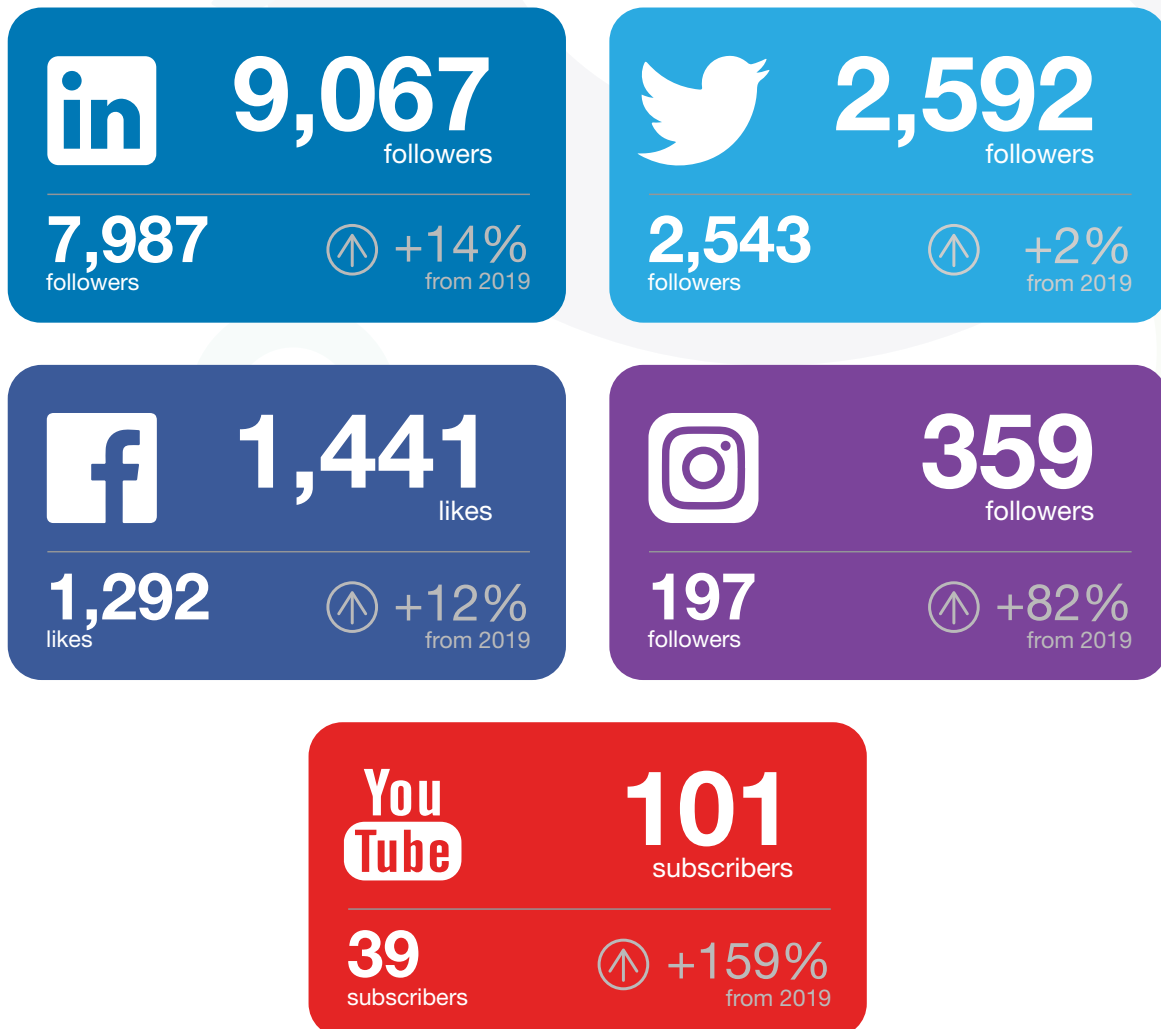
We would also like to open opportunities to the ISACA South Africa Chapter community to have your say in the ISACA South Africa Chapter digital evolution, and we trust that will increase engagement in this regard.

Sincerely,  
**Micah Daniels**  
**Digital and Security Director**



## Social Media Coverage / Other Media Engagement

The ISACA SA Chapter is active across its social media channels. We are encouraged by the increasing member engagement via this channel, as an extended service to inform members of local Chapter and International events and activities.



We continue to publish Chapter events and articles through the IT Web Press Office:  
<https://tinyurl.com/y69lb3jv>

We encourage members to follow us and join in the discussions:

Register for [ISACA South Africa events](#):

<https://engage.isaca.org/southafricachapter/events/recentcommunityeventsdashboard>

Visit our [Chapter websites](#):

<https://isaca.org.za/> and <https://engage.isaca.org/southafricachapter/home>

Follow ISACA South Africa on [Twitter](#): <https://twitter.com/ISACAZA>

Join ISACA South Africa on [LinkedIn](#): [www.linkedin.com/company/isaca-south-africa](https://www.linkedin.com/company/isaca-south-africa)

Like ISACA South Africa on [Facebook](#): [www.facebook.com/ISACAZA](https://www.facebook.com/ISACAZA)

Follow ISACA South Africa on [Instagram](#): **ISACA SA Chapter**

Subscribe to the ISACA South Africa [YouTube](#) channel:

<https://www.youtube.com/channel/UCChmcznsOR-YecfPrPXZ5csQ>

# Social Media Coverage / Other Media Engagement

## Social Media Engagement During the Annual Conference:



**Kabelo Legodi** • 1st

Junior Analyst: Technology Assurance at KPMG South Africa  
6mo •

A few hours into the Virtual Conference and wow 🤯. What a well coordinated and informative conference 🙌. Big ups to the ISACA Team 🙌 #isacazaconf ...see more



Home  
isaca.org.za



6



**Tshegofatso Tshifhango** • 2nd

Senior Consultant at Mobius Consulting South Africa  
6mo •



Learning a great deal at the ISACA South Africa Virtual Conference ISACA South Africa Chapter #isacazaconf #isacazaconf2020 The picture below is all too common in the Information Security space. <https://lnkd.in/d2gKert>



1



**Kabelo Legodi** • 1st

Junior Analyst: Technology Assurance at KPMG South Africa  
6mo •



Currently attending the ISACA South Africa 2020 Annual "Thinking Digital" Virtual Conference (Day 2). Thought provoking presentations from yesterday to today 🙌. #isacazaconf



22



**Gary Hardy** • 1st

Owner IT Winners  
Reshared from ISACA South Africa Chapter • 6mo •



lucky to be the final presenter to 325 people online for the first South Africa ISACA Chapter virtual conference. Fantastic effort by the whole team of volunteers **ISACA South Africa Chapter** let's change and help business engage #togetherwechange



25

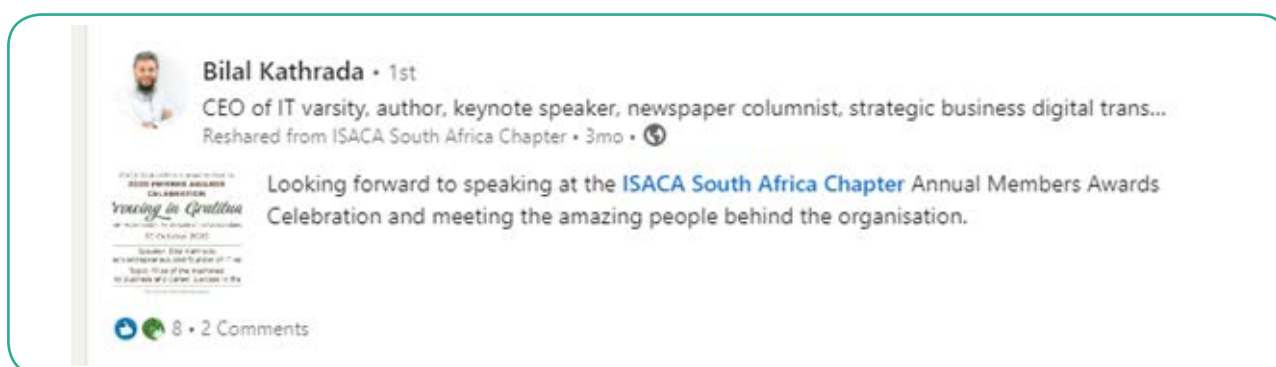


# Social Media Coverage / Other Media Engagement

## Social Media Engagement During the Annual Conference:



## Social Media Engagement During the Member Awards:



# Social Media Coverage / Other Media Engagement

## A General Look Back on Social Media Engagement During 2020:

**Tichaona Zororo**  
July 30, 2020 · 🌐

Honoured to be joined by 90 plus delegates for the [ISACA SA 2020 Virtual Conference - Pre Conference Workshop - Governance & Auditing of Social Media](#).

Join me for 20 value-adding social media auditing test procedures!!!

[#socialmedia](#) [#governance](#) [#auditing](#) [#isacaza](#)

19 1 Comment 1 Share

**ISACA SA**  
April 22, 2020 · 🌐

Dear ISACA SA Members,

We Hope you are doing well & that you and your loved ones are safe and sound!

This is a informal message to drop in and say,  
THUMBS UP & KEEP SMILING!  
From all of us here at ISACA SA!

<https://youtu.be/31JM3luG0Ow>

[#isacaza](#) [#weareallinthis together](#) [#thumbsup](#) [#supporteach other](#) [#keepsmling](#) [#flattenthecurve](#)

**Candice Padayachee** • 1st  
Governance and Risk Consulting Director  
Reshared from ISACA South Africa Chapter • 3mo · 🌐

Excited to be apart of this discussion this week! [#isacaza](#) [#fraudriskmanagement](#)

19

**Isaac T.** • 2nd  
Senior Manager: Data & Analytics at SkX  
Reshared from ISACA South Africa Chapter • 3mo · 🌐

I can't wait for this chat with Isaca to share insights on digital transformation in the Advisory and Assurance industry

9 • 1 Comment

# Letter from the Certifications & Training Director

Dear members and colleagues,

It has indeed been a great honour and a privilege for me to serve as Certification and Training director. The training and certifications portfolio is one of the essential portfolios of the ISACA SA Chapter. As a portfolio, we have continued to acknowledge top performer awards for CISA, CGEIT, CISM and CRISC respectively. This is to honour our best performing members on the outstanding effort in their exams. We have also looked at gathering member statistics in terms of active members in order to reflect the true membership statistics when it comes to certification statistics.



Some comments from our top achievers:

*"This is great news. Thank you so much*

*Please can I get a link to the post on your social media pages. I couldn't find it on your info@isaca.org.za twitter page." By Maseko, Zinhle*

*"Thank you for this kind gesture. Hopefully there were more than 2 candidates writing this exam during this time window :-)? " by Micha Katz*

*"Thank you for the recognition and award and much appreciated. I look forward to applying the knowledge in the chapter and working with my peers to continue to share ideas and knowledge and also mentor any newer members." By Edward Kiptoo*

In the past years the Chapter hosted few training sessions; but we have managed to increase the training opportunities that we offer as a portfolio. Some of the trainings include but are not limited to the CISA exam prep, POPIA, COBIT 2019 and Cyber Security audit training workshops. This is still a work in progress as we are embarking on this training journey. We also pride ourselves in having the first ISACA SA Chapter trainer for CISA. This, in a way, will allow our chapter to provide training at a reasonable cost to our members.

We also as certification and training having been engaging with other organisations with the hopes of forming strategic partnerships that will benefit our members in their respective professions and encouraging ISACA SA Chapter membership growth.

I would also like to pay tribute to the ISACA SA Chapter office for the support that they provide to the portfolio. During the new normal, we are managing more training workshops through the office. With that said, the support that we provided to our members through our office is phenomenal.

Sincerely,

**Muvhango Livhusha**

**Certifications & Training Director**

## Exam Top Scorers

The ISACA South Africa Chapter is proud to report **263** newly certified members who obtained the CISA, CISM, CGEIT, CRISC, CSXP, and/or CDPSE certification in the past 24 Months. Certifications not only attest to the knowledge and experience, but also attest to the level of skill and professionalism within the country. Certification holders maintain Continuing Professional Education requirements and abide by the Code of Professional Ethics; thus also contributing positively as practicing professionals to the ethical climate in the private and public sectors.

We also wish to acknowledge the top 3 scorers in the certification exams for each exam window during 2020. The 2020 exam top scorers have been awarded ISACA SA recognition certificates as follows:

### Top Scorers Between July 2020 - December 2020

CISA TOP SCORERS	CISM TOP SCORERS
1. Mr. Ayden Fennell	1. Mr. Roderick Mooi
2. Mr. Shiloh Ferreira	2. Mr. Mark Goad
3. Miss Robyn Brown	3. Mr. Hafiz Salasa

CRISC TOP SCORERS	CGEIT TOP SCORERS
1. Ms. Lesedi Molokela Precious Maselo	1. Mr. Mandla Isaac Mbasane
2. Mr. Micha Katz	2. Mr. Jaap Janz Kugel
3. Ms. Zinhle Duduzile Maseko	

### Top Scorers Between January 2020 - June 2020

CISA TOP SCORERS	CISM TOP SCORERS
1. Mr. Muhammad Babamia	1. Mr. Adriaan Schoonderwoerd
2. Ms. Palesa Ziphora Tlhabanelo	2. Mr. Riyadd Dhaler
3. Mr. Deveshen Govender	3. Mr. Gustav Andre d'Assonville

CRISC TOP SCORERS	CGEIT TOP SCORERS
1. Ms. Gail Michelle Francke	1. Mr. Muhammad Rushdi Solomons
2. Mr. Rhyan Darren Hicks	2. Mr. Edward Kiptoo Chepkwony
3. Ms. Lineo Eunice Matata	3. Ms. Deepa Mohanlal

## Educational Workshops

One of the key tenets of the ISACA South Africa Chapter is its ability to contribute to the ISACA community, as a learning organisation.

***“EDUCATION  
is not the learning of facts,  
but the training of the  
mind to think.”  
~ Albert Einstein ~***

With the COVID-19 pandemic, the ISACA South Africa Chapter quickly pivoted to hosting educational workshops online; and we are proud to report the following educational workshops that were successfully hosted during 2020. The feedback from delegates was overwhelmingly positive; and we would like to thank the trainers and delegates for their participation in these events.

Through the educational workshops hosted in 2020, we were able to afford members an opportunity to attract a total of **41** CPE points!

### 2020 EDUCATIONAL WORKSHOPS

DATE	FORMAT	TOPIC	TRAINER	TOPIC	ATTENDANCE	CPE
Friday, 31 July 2020	Educational workshop	Governance & Auditing of Social Media	Tichaona Zororo	Pre-Conference Workshop: Governance & Auditing of Social Media Workshop	77	6.5
Wednesday - Thursday, 5 - 6 August 2020	Educational workshop	Cybersecurity for Auditors	Tichaona Zororo	Post-Conference Workshop: COBIT 19 Foundation Certification Training Online (ISACA International approved curriculum)	51	6.5
Monday – Thursday, 5 - 8 Oct 2020	Educational workshop	Cybersecurity Audit Certificate Course	John Tannahill (International Trainer)	Cybersecurity Audit Certificate Course (ISACA International approved curriculum)	25	7
Thursday – Saturday, 19 - 21 November 2020	Educational workshop	CISA Exam Review (Boot Camp) Training November 2020	Zulfikar Allie (ISACA SA Chapter Trainer)	CISA exam covers 4 information systems audit areas (ISACA International approved curriculum)	17	14.5



# Letter from the Academic Relations & Education Director

Dear members and colleagues,

I honoured my call to service to the broader ISACA professional community in 2020. The first port of call was to leverage on the work of the outgoing Academic Liaison to further strengthen the existing governance structures, refine existing policies, and develop new policies, procedures and processes as necessary to ensure greater consistency in the execution of the portfolio's programmes and facilitate smooth handover of the portfolio's activities between successive Boards. To this end, the Education & Scholarship Committee was replaced with the Academic Relations and Education Committee (AREC), which is responsible for steering the implementation of the Chapter's initiatives that fall under five key focus areas, namely the CyberGen scholarship, Research Assistance programme, liaison with relevant accreditation bodies such as SAQA and related work activities, Mentorship programme and industry internship facilitation programme.



A summary of the some of the work entailed under these focus areas and the progress that was achieved is detailed below.

## SAQA Accreditation and Award of ISAP & ISMP Designations

At the time of joining the Board, the ship had already set sail in terms of the submission by the Chapter of an application to be recognised as professional body by SAQA. There was however still much work to be done, and ample opportunities to participate in various tasks, along with fellow board members, in order to help the Chapter to attain the coveted professional body status. These activities among other things included engaging and communicating the value proposition of recognition as a professional body to the broader stakeholder community such as our member network, other professional bodies, as well as some of the key organisations that utilise the services of our members. The AREC has also been instrumental in vetting all the applications for the ISMP (SA) and ISAP (SA) designations that have been issued by the Board.

## CyberGen Scholarship

The purpose of the scholarship is to provide financial assistance to deserving students or recent graduates with strong academic performance, but come from financially disadvantaged backgrounds, who wish to pursue any of the various cyber career pathways. The name "CyberGen" was inspired by the realisation that the current generation is now living in a Cyber driven global economy and as a key player in this space and a good corporate citizen, the Chapter's intention is to contribute in broadening and deepening the scarce cybersecurity skills in the country. The Scholarship has two headline programmes, namely the CyberGen professional education scholarship and the CyberGen academic scholarship. The inaugural scholarship for 2021 seeks to provide sponsorship to four (4) recent graduates wishing to write any of the professional certifications offered by ISACA such as CISA, CISM, CGEIT, CDPSE and CRISC. The programme will be open for applications on dates to be advised between April and May 2021.

As the old adage goes, it is more blessed to give than to receive, the Chapter invites members and stakeholders alike who would like to make a financial contribution and/or donation to the programme to contact the Chapter office. This is the insurance premium we have to pay for a more just and equitable present and future society.

## Research Assistance Programme

The purpose of the programme is to provide students who are in their final year or are pursuing post graduate studies in areas where there is potential to advance the Chapter's programmes with access to a database of potential research participants, thus not only helping the students to advance their studies, but also contributing to the creation of knowledge. To date the Chapter has confirmed support for two students who had submitted their applications and will distribute their research instruments to our member database at the appropriate time.

# Letter from the Academic Relations & Education Director

## Industry Internship Facilitation Programme

The purpose of the programme is to assist recent graduates who have an interest in the Chapter's programs or are affiliated to the Chapter to secure internships within the cyber/information security, IT Audit/Governance, Information Technology and related fields. The Chapter does this by spotlighting recent graduates or students seeking internships on its social media platforms and inviting companies with internship opportunities of interest to also consider making use of ISACA to advertise these opportunities. To date we were able to spotlight one recent graduate who submitted a request and she has since secured a job with a big 5 audit firm.

## Mentorship programme

The programme aims to leverage the knowledge, skills and experience of ISACA's member database and strategic partners to among a host of benefits, provide guidance and support to aspiring or new entrants as well existing members (mentees) in the Cyber/Information Security, Information Systems Audit, IT Governance, and related fields so that they can effectively help their organisations to better govern today's digital systems and tomorrows emerging technologies. The programme is yet to formally take off but is expected to commence during the course of the year. Members and non-member stakeholders who want to participate as mentors or mentees can contact the Chapter office.

## Other initiatives

The AREC facilitated the sponsorship of three students, two from the University of Johannesburg and one from UNISA, to attend the Chapter's virtual annual conference in August 2020. The Chapter also sponsored one recent graduate to attend the CISA training bootcamp.

The AREC will continue to invest its efforts in advancing the above programmes in the current year and hopes to count on the continued support of our members and the broader stakeholder community in delivering these programmes.

Sincerely,

**Edmore Taruvinga**

**Academic Relations & Education Director**

**Meet the ISACA South Africa Chapter  
Academic Relations & Education Committee (AREC)  
2020 – 2022**

 <b>Edmore Taruvinga</b> Academic Relations & Education Committee Chair & Director	 <b>Eugene May</b> Academic Relations & Education Committee Secretariat	 <b>Jenusha Naidoo</b> Academic Relations & Education Committee Member	 <b>Muvhango Livhusha</b> Academic Relations & Education Committee Member	 <b>Prof. Dr. Cameron Modisane</b> Academic Relations & Education Committee Member	 <b>Arlene-Lynn Volmink</b> Academic Relations & Education Committee Member
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For all enquiries relating to the AREC, contact [academic.relations@isaca.org.za](mailto:academic.relations@isaca.org.za) or [info@isaca.org.za](mailto:info@isaca.org.za)

# CommuniTy Day 2020



CommuniTy Day has become an annual event where ISACA chapters and staff across the world exemplify our purpose and promise with a day of service around the world. The purpose of the day is to demonstrate that not only can we help individuals realise the positive potential of technology but together, we can help people realise the positive potential of ISACA's global society.

Across the world, ISACA achieved the following:



Following the successful ISACA South Africa Chapter CommuniTy Day event in 2019, we continued to make an impact during CommuniTy Day 2020. On the 3 October 2020, ISACA started in New Zealand at the stroke of midnight and circled the globe live with you, our dear members, capturing your pictures and excitement as events across all chapters of the world unfolded.

In South Africa, we held an online event entitled "The CyberGen Xpedition". The event was attended by 90 attendees online. The event was opened by Arlene-Lynn Volmink (President) who also introduced the Academic Relations & Education Committee 2020 - 2022.

The agenda included presentations by:

- Edmore Taruvinga (Academic Relations and Education Director) shared information on the ISACA SA Chapter Cybergen Scholarship Programme.
- Muvhango Livhusha (Certifications and Training Director) shared his insights on ISACA Certifications & Career Options.
- Dr Cameron Modisane (Pretoria Regional Director) presented on Research Assistance Programme, Training & Events.
- Jerusha Naidoo (Academic and Relations Committee Member) delivered a presentation on Tips for Writing a good CV, Tips for Job interviews, Internships & Enhancing effectiveness of Job searches.
- Mahomed Osman (Marketing and Member Director) presented on the topic of ISACA Membership and its Benefits.

The event closed with lucky draw prizes and a closing message from Eugene May (Education & Training Coordinator).

Leading up to the event, the Chapter held a fun My Pet & Me Competition. ISACA SA members were asked to submit photos of their pets; and we received a wonderful response. Following deliberation by the ISACA SA Chapter Board, the prize was awarded to future ISACA SA Chapter member, Miss Aluwani Livusha.



# CommuniTy Day 2020

Leading up to the event, the Chapter held a fun My Pet & Me Competition. ISACA SA members were asked to submit photos of their pets; and we received a wonderful response. Following deliberation by the ISACA SA Chapter Board, the prize was awarded to future ISACA SA Chapter member, Miss Aluwani Livusha.

Our CommuniTy Day activities extended beyond the world of technology, and into the world of pets.

On 3 October 2020, the ISACA SA team visited two animal shelters, Kitty and Puppy Haven situated in Midrand Johannesburg and The Kitten Cottage situated close to Malmesbury in Cape Town. Both organisations are NPOs that rescue neglected and abandoned cats. The cats get extensive veterinary care and are well looked after. Both organisation rely on the support of donations; and were appreciative of the time and contribution by the ISACA South Africa Chapter. Directors from Johannesburg visited Kitty and Puppy Haven and spent half a day with staff and pets while gifting them with some donations from the chapter; while the Cape Town office staff paid a visit to The Kitten Cottage where also shared donations from the chapter and met no less than 112 cats!

If you would like to donate to these organisations, we encourage you to get in touch:



## Kitty and Puppy Haven

**Email:** [info@kittyhaven.co.za](mailto:info@kittyhaven.co.za)

**Website:** <https://www.kittypuppyhaven.org.za>



## The Kitten Cottage

**Email:** [thekittencottage@icloud.com](mailto:thekittencottage@icloud.com)

**Website:** <https://www.kittenscapetown.co.za>

## 2021 Privacy in Practice Research

### MOST COMMON PRIVACY FAILURES

**64%**

Lack of training  
or poor training

**53%**

Failure to perform  
a risk analysis

**50%**

Bad or nonexistent  
detection of personal  
information



### BIGGEST PRIVACY SKILLS GAPS:

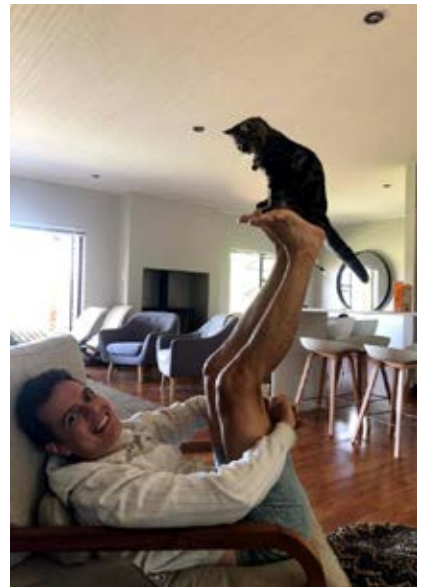
- 1 Experience with different types of technologies and applications **60%**
- 2 Understanding the laws and regulations to which the organization is subject **51%**
- 3 Experience with frameworks or controls **50%**

# CommuniTy Day 2020

## ISACA SA My Pet & Me Competition Entries



**Winning Entry!**





# CommuniTy Day 2020

## ISACA SA visit to Kitty and Puppy Haven



## ISACA SA visit to The Kitten Cottage



## One in Tech Foundation

Launched in 2020, One In Tech (OIT) is a non-profit foundation created by ISACA to build equity and diversity within the technology field. OIT's mission is to build a healthy digital world that is safe, secure and accessible for all.

The OIT vision is that technology knows no gender, no color, no age. It makes no assumptions, holds no biases and has no bounds. When used for good, technology can level the most uneven playing fields and better the world. We believe that together, the tech community can create a digital world of which we are proud to be a part, a place where all people are safe, secure and most definitely equal.



Let's Create a Better Digital World Together! OIT advocates, collaborates, and provides programming to:

- **Build Understanding** about the social and ethical implications of technology as well as the impacts on public and private sectors.
- **Grow and Diversify the Workforce**, developing programs to help under-represented groups enter and succeed in the profession
- **Increase Access and Affordability of Resources**, which includes supporting professionals and organizations that develop and donate solutions and skills to the most vulnerable, at-risk groups.

In delivering on this mission, OIT invites individuals and organisations who want shape the future of tech to join us in creating a digital world of which we all can be proud.

The ISACA South Africa Chapter supports OIT. We have specifically planned events during the 2021 year that are aligned with the OIT programmes, namely Young Leaders in Tech, She Leads Tech and We Lead Tech. In addition, Chapter President Arlene-Lynn Volmink currently serves on the Sheleadstech Advisory Council, supporting the She Leads Tech strategic objective of moving She Leads Tech into the next "action" level for an overall growth of 5,000 women and allies engaged globally, in the first year of operation.



There are many opportunities for members and member enterprises to donate, collaborate and volunteer.

Take action today and create real change!

<https://oneintech.org/take-action/>



The ISACA South Africa Chapter  
Academic Education & Research Committee is proud to launch the  
**ISACA South Africa CyberGen Scholarship**

This scholarship programme consists of both a CyberGen Professional Education Scholarship (CPES) and a Cybergen Academic Scholarship (CAS)

**Applications close 31 May 2021**

For more info,  
contact [info@isaca.org.za](mailto:info@isaca.org.za)  
or 087 550 9289

Note: This programme is limited to members  
of the ISACA South Africa student groups  
and the ISACA South Africa Chapter,  
as an ongoing value-add to members





# Corporate Social Responsibility



Notwithstanding the CommuniTy Day activities, it has become customary for the ISACA South Africa Chapter to host activities on or around Mandela Day. Nelson Mandela International Day (or Mandela Day) is an annual international day in honour of Nelson Mandela, celebrated each year on 18 July, Mandela's birthday. The day was officially declared by the United Nations in November 2009, with the first UN Mandela Day held on 18 July 2010.

With the onset of the COVID-19 pandemic during 2020, we donated towards two initiatives, namely:

- Solidarity Fund – the ISACA South Africa Chapter donated **R10,000** towards the Solidarity Fund during 2020.
- Mathmoms – the ISACA South Africa Chapter donated **R10,000** towards Mathmoms during 2020.

As we are a not-for-profit organisation ourselves, it is an honour and privilege that we are able to still make a financial contribution to the broader South Africa economy.



The Solidarity Fund was designed as a rapid response vehicle to mobilise South Africa in the fight against the COVID-19 pandemic and the resulting health, humanitarian and social consequences. Having received in excess of R3 billion in the form of donations, the Fund works to augment the government's response to this unprecedented challenge by assisting existing programmes and initiatives across all 9 provinces. Inspired by our nation's resolve, unity and spirit, we are committed to creating impact through our ongoing work to manage and, eventually, contain this virus.



**33,9 Million**

Adults reached through the Solidarity and behavioural campaign



**1,2 Million**

Reagent and extraction kits to enable testing



**52 Thousand**

Critical health care equipment for hotspot provinces



**280 Thousand**

Households reached and provided with food parcels

**Website:** <https://solidarityfund.co.za/>

**Email:** <https://solidarityfund.co.za/>



# Corporate Social Responsibility



## Aim

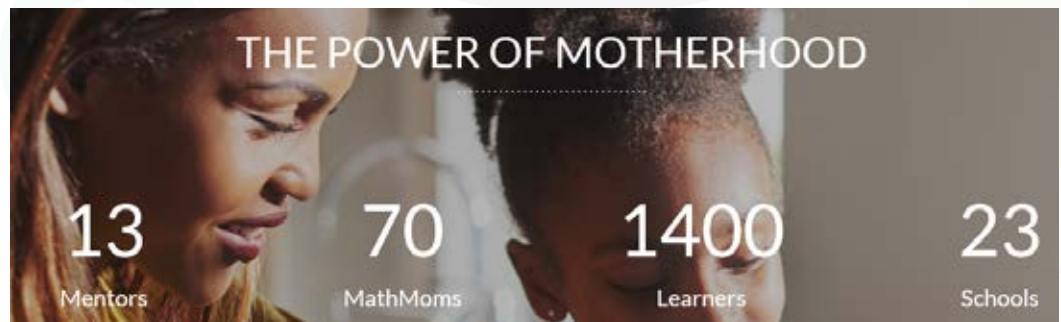
Is to train more MathMoms in 2020. They will work in different schools in the Elsies River and Ravensmead, Bishop Lavis and the Breede River area.

## Purpose

Creating a safe space where children come to learn maths and leave having learned much more. To accompany the women on a journey of self-discovery in which they get to know their own gifts and strengths so that they can take the next step into the future.

## Vision

Learner by learner, school by school, community by community, we will improve maths results, resulting in an improved economy.



**Website:** <https://solidarityfund.co.za/>

**Email:** <https://solidarityfund.co.za/>



## A Note of Thanks from the ISACA SA Chapter to our 2020 Corporate Sponsors

We wish to acknowledge and appreciate the following organisations who have supported the ISACA South Africa over the past year, in the form of event sponsorship, meeting host and other services to the Chapter.



# Letter from the Pretoria Regional Director

Dear members and colleagues,

With the emergence of the Covid -19 pandemic, we had to restructure how we do our member events and activities. We had to move from in-person meetings that were venue based to online webinars on the Zoom application. The immediate key strategic goals that I was set out to achieve as the new Pretoria Regional Director were to establish a regional committee; grow and retain member attendance in regional events; source of high-profile speakers with relevant topics for regional events; and to hosting a regular of online webinars for members. During the period of August 2020, the following names were approved by the Board to serve as regional committee members:

- Ms. Grace Letseka, CISA
- Mr. Makabongwe Siziba, CGEIT
- Mr. Mnombo Kwetana, CISA

This is a diverse team from both the public sector and private sector environments who are deeply motivated and ready to serve the Pretoria region. The key objectives that the team and I were set out to achieve were to increase membership participation in member events; widely market events for the region; and to discuss topical issues that affect members in the Pretoria region. We had regular meetings as the regional committee and discussed matters that affect the region including sourcing speakers and making sure that our topics are relevant to the private and public sector.

The ISACA SA Pretoria region hosted the Heritage Day online webinar on 23 September 2020. We had Ms. Yamkela Mehlomakulu (Head of IT Governance, Risk Compliance & Security Assupol) as our guest speaker. She presented on the topic: Developing strategies to address factors that impede successful implementation of IT Governance in both the Private and Public Sector. This proved to be a successful event as majority of our members who registered for this event attended.

We also held an ISACA SA professional online forum on 16 February 2020. We had two guest speakers, namely: Dr. Mark Nasila (Chief Analytics Officer at FNB) and he presented on the topic: The Era of Emerging Technologies and Its Impact on the Future. The second speaker was Ms. Letticia Mahlangu (Head of Audit – Quality Assurance and Reporting at EOH Holdings), She presented on the topic: The Significance of the internal and IT auditors' role in the introduction of new technologies by businesses. We had good attendance and interaction from the members who attended as they found these topics relevant and interesting based on the engagement we had.

As the Pretoria Regional Director, I am satisfied with the events and activities that we have achieved as a region despite the trying times we find ourselves in.

It is my hope that the region will grow from strength to strength and most importantly to meet the needs of our members.

Sincerely,

**Prof. (Dr.) Cameron Modisane**  
**Pretoria Regional Director**



# Letter from the Johannesburg Regional Director

To our dear members,

What an eventful year 2020 has been – not only did the year call for agility and innovation, it also called for being comfortable with discomfort. I started my tenure as the JHB Regional Director in June 2020, 3 months into the COVID-19 pandemic, with everyone around the world acclimatising to the so-called “new normal”.

Coming into 2020, ISACA SA Chapter heeded the call of our members, and for the first time the JHB region was split, with JHB region being separated from the Pretoria region. Taking on the JHB, which happens to still remain the biggest region, I soon realised the responsibilities were too grand to think I could carry on my own. As the JHB Region, we set out to work on the following key strategic items:

- Establish a strong regional committee of volunteers
- Grow and retain member attendance in regional events
- Sourcing of high-profile, quality speakers for regional events
- Host impactful events to maintain the personalised connections with our members

I'm delighted to report that we are well on track to achieving our objectives. We have established a Regional Committee, thanks to our volunteers Brian Makume, Prudence Keele and Trymore Hove. I'd like to thank them for raising their hands, stepping up and giving their time and expertise to ISACA. It warms my heart to see young, brave professionals step up and raise their hand to take up leadership roles and be of service to their fellow professionals.

As the committee, we recognise that it's not about the number of events we host, but the attendance of our members to those events, the quality of content presented and speakers, as well as keeping our members engaged. The opportunities created by online events has been that most of our members have been able to attend and consequently we have experienced an increase in member attendance. The online events have also attracted a number of non-members and international guests. Our social media platforms statistics, LinkedIn in particular, indicates that the JHB region boasts the highest number of followers, and our aim is to ensure those followers are turned into events attendees and ultimately members.

Our committee meets regularly to ensure we bring our members quality speakers, our events relevant in line with our members expectations and fun. As a committee, we recognise the impact of COVID-19 on our members, both from a professional as well as a personal perspective. We have therefore introduced our events in such a way that at every other event we have a speaker that addresses personal development, and one that addressed the professional development, to maintain a fair balance in our holistic development. So far we have held 2 such events, with great attendance and positive feedback. We continue to encourage meaningful participation at our events, and we will continue to reward such member. We congratulate those members who have won prizes in our past events, and we hope you are enjoying them.

As COVID-19 continues to linger around, to keep our members and guests safe, we continue to hold online events, however, we know our members are yearning for that personal touch, and we are working on introducing hybrid events as soon as it is safe to do so. Our in-person events, which will be held within COVID-19 regulations, will be streamed live, allowing online members to participate and remain engaged, and be able to also claim their CPEs.



## Letter from the Johannesburg Regional Director

Some key initiatives and activities members can be on the lookout for over the next financial year are:

- Loads and loads of prizes.
- Host hybrid forums - live streaming of in person events.
- Host panel discussions and workshops with knowledgeable leaders / experts on topical issues.
- Continuation of a hybrid of speakers to balance the personal and technical development of our members.

Come what may, the Joburg Region is ready to bring amazing, impactful events to our members, addressing topical issues. We remain agile, and look forward to engaging with our members. On behalf of the Jhb Regional Committee, I'd like to thank you, our dearest members, for trusting us to serve you. I look forward to continue serving and engaging you, our members, to ensure we continue to bring the best value that we can to you, and to the profession, while remembering that, before we are professionals, we are human. Stay safe!

Yours sincerely,

**Kgabo Ralebepa**

**Johannesburg Regional Director**

### ISACA SOUTH AFRICA ANNUAL VIRTUAL CONFERENCE 2021



#### RPA AUDITING

1-day Pre-Conference Workshop  
Friday, 4 June 2021

**Hosted by: Shane Naidoo**

Head: Data Science, Innovation & Robotic Process Auditing  
at Standard Bank Group

**Members R800 | Non-Members R1,100**

Registration Link: <https://eur.cvent.me/2Pn9k>



### ISACA SOUTH AFRICA ANNUAL VIRTUAL CONFERENCE 2021



#### COBIT 2019 FOUNDATIONS

2-day Post Conference Workshop  
Wednesday, 9 to Thursday, 10 June 2021

**Hosted by: Tichaona Zororo**

CIA, CISA, CISM, CDPSE, CRISC, CRMA, CGEIT, COBIT Certified Assessor,  
Director, EGIT, Digital & Innovation Advisory, Advisor, SANBI,  
Audit & Risk Committee, Strategist & Non-Ex Director

**Members R2,200 | Non-Members R2,500**

Registration Link: <https://eur.cvent.me/2Pn9k>





## Professional Forums

The ISACA South Africa Chapter continued to maintain its active and impactful event portfolio and host events to share thought leadership and insights with Chapter members and to promote networking and collaboration opportunities. Due to COVID-19, the Chapter swiftly pivoted from in-person Professional Forum events to online events, with the first online event hosted soon after the nationwide lockdown on 25 March 2020.

While the number of Professional Forum events might have slightly decreased for the year, we are delighted to report the success of our online hosted events, with a significant increase in the average event attendance. While we do miss the face to face interaction with members, we are encouraged by the fact that member engagement has increased overall. We are cognizant of the safety of members as our foremost concern and we are monitoring the status of the COVID-19 pandemic with a possible third-wave in South Africa, where after we hope to pivot further into a hybrid event model, hosting events both in-person and online simultaneously. As experienced in 2020, we may move forward with this approach during 2021; and take lessons learned as we continuously innovate and improve through trial and error.

For the first time, the ISACA South Africa Chapter now boasts Regional Committees which are entrusted to assist and co-ordinate in the advance planning and organisation of chapter events and further opportunities to enlist and engage members all 4 major regions in South Africa – i.e. Johannesburg, Pretoria, Cape (including Western, Eastern and Northern Cape) and Kwazulu-Natal. Excluding the annual conference and other special events, through the 22 professional forums and events hosted for the 2020 year, the ISACA SA Chapter provided a total of 39 CPE opportunities to members and guests!

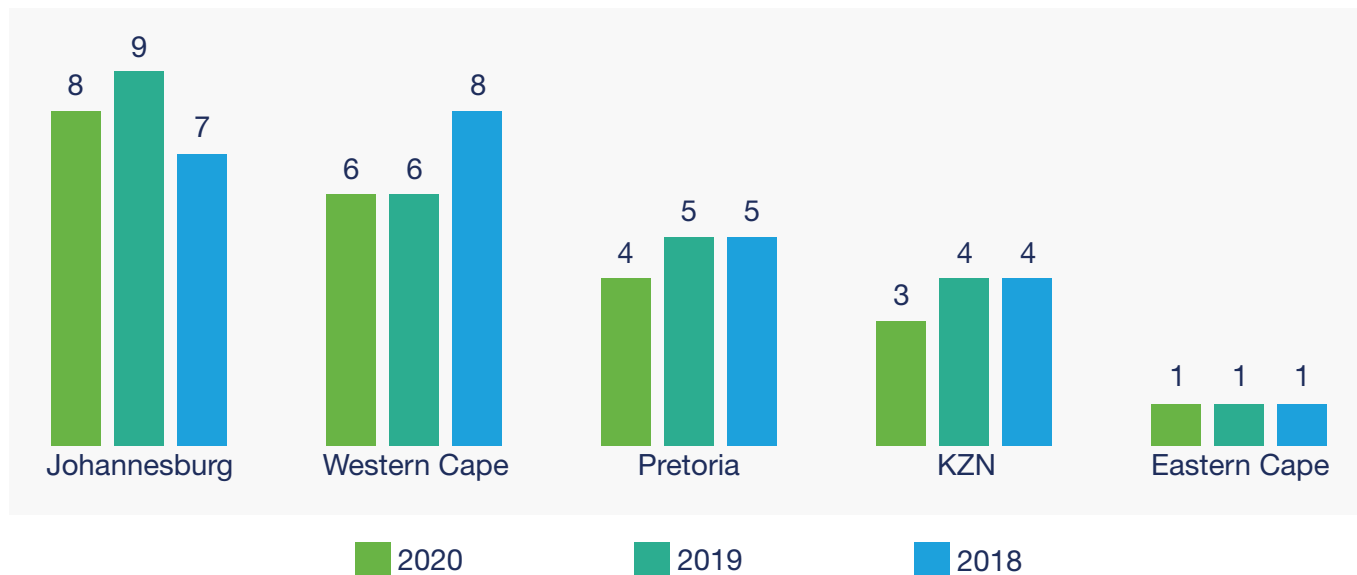
We are extremely proud of what the Chapter is able to achieve, through the commitment of its leadership and volunteer community. We would like to thank all volunteers, event hosts and speakers for their contribution to the Chapter's impressive event calendar throughout the 2020 year. We are proud to continue this momentum in 2021; and we appreciate the ongoing support from members and guests.

2020  
22

2019  
25

2018  
25

### Number of Professional Forums per Region



# Professional Forums

JOHANNESBURG						
DATE	FORUM	SPEAKER	TOPIC	LOCATION	ATTENDANCE	CPE
Tuesday, 28 January 2020	In-person Professional Forum	Hendrik Jansen van Rensburg (Partner at PwC South Africa)  Bheki Mazibuko (Associate Director at PwC South Africa)	SAP Security  Internet of Things	PwC, 4 Lisbon Lane, Waterfall City, Johannesburg	82	3.6
Monday, 24 February 2020	In-person Professional Forum	Tichaona Zororo (Director, EGit   Digital & Innovation Advisory, Advisor, SANBI   Audit & Risk Committee, Strategist & Non-Ex Director)	How to Implement a Fit for Purpose Digital & Innovation Governance Solution. Using COBIT, "A Demonstration of COBIT 2019 Design Tool"	Road Accident Fund (RAF), Johannesburg	43	1
Friday, 3 April 2020	Online Professional Forum	Sanjay Charavanapavan CISSP, CISM, CDPSE, CM, TOGAF (Founder & Consultant   Excel Cyber Security)	Establishing Security in your SDLC	Online, Zoom	69	1
Tuesday, 14 April 2020	Online Professional Forum	Francois le Roux (ISACA South Africa Treasurer)	Lessons learned from IT spending patterns	Online, Zoom	43	1
Thursday, 30 April 2020	Online Professional Forum	Jerall Toi (Institutional Information Officer at Stellenbosch University)	A practical introduction to privacy impact assessments	Online, Zoom	109	1
Wednesday, 19 August 2020	Online Professional Forum	Fatima Ameer-Mia (Head of Legal at Simfy Africa)  Kgabo Ralebepa, CISA CRISC CDPSE (ISACA SA Johannesburg Regional Director)	Information Security-Focusing on recent developments in cybercrime legislation.  POPI and how this impact all of us during COVID-19 and working remotely & How can Auditors assist their clients to mitigate risks	Online, Zoom	46	1.5
Friday, 30 October 2020	Online, event	Bilal Kathrada (CEO of IT Varsity, Author, Keynote Speaker, Newspaper Columnist and Strategic Business Digital Transformation Advisor)	Annual Members Award Celebration	Virtual Studio/ Online, zoom	98	2.5
Monday, 9 November 2020	Online Professional Forum	Gareth Laing (Information Security Officer at Snode Technologies)  Isaac Tarume (Senior Manager: Data & Analytics at SkX)	Cyber Security Insights  Making Digital Transformation a Reality	Online, Zoom	168	3

# Professional Forums

## CAPE TOWN

DATE	FORUM	SPEAKER	TOPIC	LOCATION	ATTENDANCE	CPE
Monday, 27 January 2020	ISACA SA In-person Professional Forum	Ilhaam Frieslaar Business (Continuity Manager at The Foschini Group)  Tasneem Norath (Risk Manager at Clicks Group)	Business Continuity in the emerging tech world  Future Proofing Internal Audit	The Foschini Group Auditorium, Cape Town	27	2.2
Friday, 24 April 2020	Online Professional Forum	Andrew Turpin (Managing Director at Cyber-Mint (Pty) Ltd)	Everything as Code - An Introductory Conversation	Online, Zoom	100	1
Wednesday, 6 May 2020	Online Professional Forum	Carolynn Chalmers (ISACA SA Chapter Secretary)	COBIT 2019 - A year on	Online, Zoom	77	1
Friday, 15 May 2020	Online Professional Forum - SheLeadsTech Panel Discussion	Arlene-Lynn Volmink CISA, CDPSE, ISAP (SA) (ISACA SA Chapter President), Chipo Majele, CISA, CGEIT (Internal Audit Head (IT)) Nsuhoridem Ndeokwelu( Head, IT Compliance at Central Bank of Nigeria), Dorine Nalo(Digital Transformation Consultant), Samari Kakibale( Senior Information Systems Auditor at Bank of Uganda), Onalenna Giddie (Manager - Information Risk and IT Advisory at KPMG Botswana), Adjoa Asamoah (InfoSec Audit   Speaker   Cybersecurity   Techpreneur   Consultant   Mentor)	Leadership in the time of COVID-19	Online, Zoom	144	2
Wednesday, 1 July 2020	ISACA SA Online Professional Forum	Etienne Shardlow (IT Service Management & Governance Consultant)	Future-proofing your business with BCM	Online, Zoom	23	1
Wednesday, 2 September 2020	ISACA SA Online Professional Forum	Keith Makan (Research Assistant at University of the Western Cape)	Symbolic execution and its security application	Online, Zoom	118	1

## Professional Forums

PRETORIA						
DATE	FORUM	SPEAKER	TOPIC	LOCATION	ATTENDANCE	CPE
Wednesday, 25 March 2020	ISACA SA Online Professional Forum	Mahomed Osman (Marketing and Membership Director at ISACA South Africa Chapter)	Technology Disruption in the Retail Industry	Online, Zoom	45	1
Tuesday, 21 April 2020	ISACA SA Online Professional Forum	Kenneth Palliam (ISACA South Africa Vice President)	IT Audit	Online, Zoom	96	1
Wednesday, 23 September 2020	ISACA SA Online Professional Forum	Yamkela Mehlomakulu (Manager: Technology Risk at EY)	Developing Strategies to address factors that impede successful implementation of IT Governance in Both Private and Public Sector		71	1
Saturday, 03 October 2020		Arlene Volmink, CISA, CDPSE, ISAP(SA) (ISACA SA President), Edmore Taruvinga CISA, CIA, CISM, CRMA, CISM, ISAP(SA) (Academic Relations and Education Director), Dr Cameron Modisane, Ph.D., CISA, ISAP (SA) (Pretoria Regional Director), Jerusha Naidoo LLB (Academic and Relations Committee), Mahomed Osman, CISA, ISAP(SA) (Marketing and Member Director) and Eugene May (Education & Training Coordinator)	CommunitY Day: Cybergen Xpedition	Online, Zoom	91	4.5



## Professional Forums

### KWAZULU-NATAL

DATE	FORUM	SPEAKER	TOPIC	LOCATION	ATTENDANCE	CPE
Tuesday, 18 February 2020	ISACA SA In-person Professional Forum	Kudakwashe Charandura (Director - Cybersecurity at SNG Grant Thornton)  Tichaona Zororo (Director, EGIT   Digital & Innovation Advisory, Advisor, SANBI   Audit & Risk Committee, Strategist & Non Ex Director)	Cyber Security How to Implement a Fit for Purpose Digital & Innovation Governance Solution. Using COBIT, "A Demonstration of COBIT 2019 Design Tool"	SNG Grant Thornton, KwaZulu-Natal	36	2.5
Wednesday, 8 July 2020	Online Professional Forum	Nolan Nadesan (ISACA SA KZN Regional Director)	POPI- Where to begin?	Online, Zoom	97	1
Thursday, 22 October 2020	Online Professional Forum	Lushaylin Naidoo (Supervisor at KPMG South Africa) & Candice Padayachee (Governance and Risk Consulting Director)  Terry-Lisa Hadden (Senior Forensic Investigator at KPMG South Africa)	Cyber Incident Detection & Response   Fraud Risk Management in the COVID Era.	Online, Zoom	179	3

### EASTERN CAPE

DATE	FORUM	SPEAKER	TOPIC	LOCATION	ATTENDANCE	CPE
Thursday, 5 March 2020	In-person Professional Forum	Jerall Toi (Institutional Information Officer at Stellenbosch University)  Dr. Thomas Hilmer (Deputy Director: Digital Communication & Marketing at Nelson Mandela University)	Privacy Impact Assessment   IT Service Management	Nelson Mandela University, Port Elizabeth	19	2

# Letter from the Cape Regional Director

Dear members and colleagues,

Despite 2020 being a challenging year for most, the chapter has done well in continuing to serve our members using digital platforms to spread our reach and encourage membership activity. We have seen a good event participation since conducting our events online, with us achieving average attendance of 120 delegates per event.

Covid-19 has presented many risks and opportunities to businesses, and a lot of our talks and forum themes were aligned to Covid-19's impact on businesses and the profession at large and has attracted a number of non-members and international guests registering for our events.



For most of us, we do miss the face-to-face meeting and the networking activities, but the reality pre-Covid-19 is that a big part of our member base struggled to attend events due to work commitments, travelling for work, and at times, the location of the event subjecting members to spend a considerable amount of time in traffic to get to the event. A key part of our strategy going forward into the new financial year is to have hybrid events and marry in person events with online forums. This will entail streaming our in-person events live where members can dial in to view and participate in the event and claim CPE.

We have also established regional committees to increase our capacity to better serve our members. For the Cape Region, we have appointed three individuals in the Western and Eastern Cape to serve on the Cape Regional Committee and will be responsible for ensuring that our regional events are relevant and in line with our members expectations. Over time, the responsibility and mandate of the committees will grow to include other value-added initiatives and help drive better engagement to our members and the profession at large.

Some key initiatives and activities members can be on the lookout for over the next financial year are:

- Host hybrid forums (i.e. live streaming in person events).
- Establish a presence in the Eastern Cape, Northern Cape and Free State through the assistance of our newly established regional structures and partner organisations.
- Host panel discussions and workshops with knowledgeable leaders / experts on trending topics in the information technology space.
- Engage more actively with universities, do guest lecturing and market the institute and ISACA career paths to students.

As far as we have come over the past few years, what excites me most is the fact that there is so much more opportunity to do good work within our regions. On behalf of the Cape Region, I look forward to engaging and serving our members to provide the best value that we can to our members and to the profession.

Sincerely,  
**Robin Williams**  
**Cape Regional Director**

# Letter from the Kwazulu-Natal Regional Director

Dear members and colleagues,

While 2020 has been a challenging year for many in South Africa and has pushed businesses to change their traditional ways of working toward a new normal; it has bolstered ISACA South Africa Chapter's reach. In terms of Kwa-Zulu Natal, it has expanded our reach to not just beyond our province but beyond our country as we've had members join from other parts of Africa and abroad.

With coming compliance act, POPI, the ISACA South Africa Chapter has managed to host multiple meetings to address the topic and assist many professionals and organisations on this journey.

During the lockdown the KZN Regional volunteers committee was formed, completely online with no in-person meetings. Our team meets online and chats via digital social channels to stay in touch and we have been able to collaborate productively to the benefit of the KZN region.

We successfully kicked off the discussions between Project Management South Africa and ISACA to enter into a memorandum of understanding to enable members from each respective organization to benefit from each other's events. This was done in an effort to expand the reach of the ISACA South Africa Chapter into other governance related entities in which mutually beneficial content is shared with its members.

Sincerely,

**Nolan Nadesan**  
Kwazulu-Natal Regional Director



## ADVERTISE WITH US!



Engage with more than 2,500 members and business leaders in technology, information and cyber security, governance, risk, innovation and privacy.

CONTACT US!

E: [info@isaca.org.za](mailto:info@isaca.org.za)

T: 087 550 9289

W: <https://engage.isaca.orgsouthafricachapter>



Follow us on social media



## Partnerships

The ISACA South Africa Chapter is proud of its partnerships with other professional bodies and organisations across South Africa.

These partnerships extend opportunities to ISACA South Africa Chapter members to engage, grow and retain the community of business leaders in technology across the country.



### Institute of Internal Auditors South Africa

**Email:** [iiasouthafrica@iiasa.org.za](mailto:iiasouthafrica@iiasa.org.za)

**Tel:** +27 11 450 1040

**Website:** <https://www.iiasa.org.za/>



### Association of Certified Fraud Examiners South Africa Chapter

**Email:** [memberservices@acfesa.co.za](mailto:memberservices@acfesa.co.za)

**Tel:** +27 12 346 1913

**Website:** <https://www.acfesa.co.za/>



### The Ethics Institute

**Email:** [info@tei.org.za](mailto:info@tei.org.za)

**Tel:** +27 12 342 2799

**Website:** <https://www.tei.org.za/>



### South African Institute of Professional Accountants

**Email:** [info@saipa.co.za](mailto:info@saipa.co.za)

**Tel:** +27 11 207 7840

**Website:** <https://www.saipa.co.za/>



### Institute of Directors South Africa

**Email:** [info@iodsa.co.za](mailto:info@iodsa.co.za)

**Tel:** +27 11 035 3000

**Website:** [www.iodsa.co.za](http://www.iodsa.co.za)



## Partnerships



### Business Relationship Management Institute South Africa Chapter

**Email:** <https://brm.institute/south-africa-chapter-interest-form/>

**Website:** <https://brm.institute/chapters/south-africa-chapter/>



### Alliance Media Group – CISO Alliance

**Email:** <https://www.alliances.global/contact-us/>

**Tel:** +44 1443 67 2002

**Website:** <https://www.alliances.global/>



### Institute of Information Technology Professionals South Africa

**Email:** [info@iitpsa.org.za](mailto:info@iitpsa.org.za)

**Tel:** +27 87 655 1679

**Website:** <https://www.iitpsa.org.za/>



### (ISC)² Gauteng Chapter

**Tel:** +27 87 073 9484

**Website:** <https://isc2chapter-gauteng.co.za/>



### University of Witwatersrand Johannesburg Link Center

**Email:** [community@tshimologong.joburg](mailto:community@tshimologong.joburg)

**Tel:** +27 10 822 3530

**Website:** <https://tshimologong.joburg/>

## Partnerships



### Good Governance Academy

**Email:** [info@thegoodgovernanceacademy.com](mailto:info@thegoodgovernanceacademy.com)

**Tel:** +27 11 717 3300

**Website:** <https://www.goodgovernance.academy>



### Project Management South Africa

**Email:** [support@projectmanagement.org.za](mailto:support@projectmanagement.org.za)

**Tel:** +27 115932072

**Website:** <https://www.projectmanagement.org.za/>



Institute of Commercial  
Forensic Practitioners  
*Recognised. Respected. Regulated.*

### Institute of Commercial Forensic Practitioners

**Email:** [membership@icfp.co.za](mailto:membership@icfp.co.za)

**Tel:** +27 12 663 1893

**Website:** <https://www.icfp.co.za/>

## Industry Credentials and Partnerships



### Partnerships



Information Technology -  
Information Sharing and  
Analysis Center (IT-ISAC)



NYU Tandon School  
of Engineering

## Partnerships

**ISACA SA was a proud Display Sponsor  
at the ITWeb Governance, Risk & Compliance 2020 Conference**



Tichaona Zororo (Immediate Past President, ISACA SA Chapter)  
at the ITWeb Governance, Risk & Compliance 2020 Conference



Delegate networking at the ISACA SA stand  
at the ITWeb Governance, Risk & Compliance 2020 Conference



Anri Veldman (Marketing & Events Coordinator) congratulating our lucky draw  
winner Etienne Shardlow (IT Service Management & Governance Consultant)

## Third-Party Advertisements

The ISACA SA Chapter is supportive of any third-party advertisements that are of benefit to its members. Such kind of beneficial advertisements include job vacancies for IT professionals, IT related products, services and/or trainings.

Any advertisements shown are meant to help you advance your career by providing you with information about vacancies/products/services/trainings which may assist you to enhance your professional skills and knowledge.

All advertisements displayed are paid for by the advertiser.

Any advertisements relating to third party products, services or trainings do not constitute endorsement by ISACA South Africa of either the advertiser or their training content or quality of the product, service and/or training provided.

### Information for Advertisers:

#### 2021 ISACA Advertising Rates

Pricing Structures 2021 (all prices are exclusive of VAT):

Number of Months	2021 Advert Price Excluding VAT (round off)
1 (4 weeks)	R2 314
2 (8 weeks)	R2 302
3 (12 weeks)	R2 083
4 (16 weeks)	R1 967
5 (20 weeks)	R1 852
6 (24 weeks)	R1 736

ISACA SA Chapter reserves the right to increase the advertising fees without prior notice.

#### Terms and conditions

- Advert request are to be submitted by email to the ISACA South Africa Chapter Office at [info@isaca.org.za](mailto:info@isaca.org.za).
- All advertisements need to be submitted in Microsoft Word format.
- Advertisement information will be restricted to one A4 page and a maximum of 450 words.
- Should your advert exceed the length of one A4 page and a maximum 450 words, the price for two months will be charged.
- Advertisement may only contain one company logo or image. Should you wish to include a second logo or image, additional charges will be applied (10% increase; adverts including more than 2 logos or images will not be accepted).
- All text will need to be in Arial font size 10.
- Once an advert has been accepted for placement, an acknowledgement, invoice and request to deposit the fees into ISACA South Africa Chapter bank account will be forwarded to the advertiser.
- Adverts will only be placed once payment has been received in full.
- Once the advert is placed, a link will be sent to the advertiser to approve prior to notifying the ISACA SA members.
- All chapter members will be notified via email of the advertisement.
- Notifications are sent once per advert for every month of payment.



# Third-Party Advertisements

## 2021 Notification Schedule

Advertisement notifications are generally sent out every four weeks. ISACA SA Chapter however takes Public Holidays as well as its ISACA SA Annual Conference dates into consideration.

The notification schedule for 2021 is as follows:

New advert announcement	Advert submission deadline	Proof of payment required by
25 January 2021	18 January 2021	1pm, 25 January 2021
22 February 2021	15 February 2021	1pm, 22 February 2021
15 March 2021	8 March 2021	1pm, 5 March 2021
19 April 2021	9 April 2021	1pm, 16 April 2021
17 May 2021	14 May 2021	1pm, 10 May 2021
28 June 2021	21 June 2021	1pm, 25 June 2021
26 July 2021	19 July 2021	1pm, 23 July 2021
16 August 2021	9 August 2021	1pm, 13 August 2021
20 September 2021	13 September 2021	1pm, 17 September 2021
18 October 2021	11 October 2021	1pm, 15 October 2021
22 November 2021	15 November 2021	1pm, 19 November 2021
13 December 2021	6 December 2021	1pm, 10 December 2021

ISACA SA Chapter reserves the right to change the dates without prior notice.

Additional terms and conditions relating to third party products, services and/or training adverts:

- The advertisement section will clearly indicate that any products, services and/or trainings offered by third party providers do not constitute endorsement by ISACA South Africa of either the advertiser or their content or quality of the product, service and/or training provided.
- The advertisement may not be a competing product, service or event to any ISACA South Africa Chapter product or event.

# 2021 Community Calendar at a Glance

**Theme:** *Decide to Rise, Do your Work, Chase Joy, Be Strong*

## JANUARY

- 4 - Office Opens
- 13 - Professional Forum hosted by JHB Region
- 26 - Professional Forum hosted by Pretoria Region
- 29 - Professional Forum hosted by WC Region

## FEBRUARY

- 3 - Professional Forum hosted by EC Region
- 10 - Professional Forum hosted by JHB Region
- 18 - Professional Forum hosted by WC Region

## MARCH

- 1 - 4 - COBIT® 2019 Foundation Certificate Training & Examination
- 10 - Sheleadstech Event
- 12 - Professional Forum hosted by Pretoria Region
- 18 - Professional Forum hosted by KZN Region
- 22 - Professional Forum hosted by JHB Region

## APRIL

- 14 - Professional Forum hosted by Johannesburg Region (Online)
- 28 - Professional Forum hosted by Eastern Cape Region (Online)

## MAY

- 19 - Annual General Meeting (Online)

## JUNE

- 7, 8 - Virtual Annual Conference: Adapting in Changing Times (Online)
- 9, 10 - Post Conference Workshop: COBIT® 2019 Foundation (Online)
- 23 - Professional Forum hosted by Johannesburg Region (Online)
- 30 - Professional Forum hosted by Cape Region (Online)

## JULY

- 1 - Professional Forum hosted by KZN Region
- 3 - CISM Examination Review Workshop
- 7 - Professional Forum hosted by Johannesburg Region
- 10 - CISM Examination Review Workshop
- 12,13 - King IV and Governance of I&T
- 16 - ISACA SA Mandela Day Activity
- 17 - CISM Examination Review Workshop
- 22 - Professional Forum hosted by Pretoria Region
- 24 - CISM Examination Review Workshop
- 28 - Professional Forum hosted by Western Cape Region

## AUGUST

- 6 - One in Tech She Leads Tech Event
- 7 - CISA Workshop
- 14 - CISA Workshop
- 21 - CISA Workshop
- 23 - Public Sector Forum
- 25, 26 - Workshop: COBIT® 2019 Implementation
- 28 - CISA Workshop

## SEPTEMBER

- 6, 7 - IT for non-IT Auditors
- 8 - Professional Forum hosted by Johannesburg Region
- 16 - Professional Forum hosted by Pretoria Region
- 27 - Professional Forum hosted by Western Cape Region

## OCTOBER

- 2 - ISACA CommuNity Day
- 4 - 7 - CSX Fundamentals Workshop
- 14 - Professional Forum hosted by Johannesburg Region
- 18 - Cyber Security for Auditors Workshop
- 21 - Professional Forum hosted by Eastern Cape Region
- 27 - Professional Forum hosted by Eastern Cape Region

## NOVEMBER

- 3 - Year-End Breakfast hosted by Northern Cape Region
- 5 - Year-End Breakfast hosted by Eastern Cape Region
- 11 - Year-End Breakfast hosted by Pretoria Region
- 12 - ISACA SA Members Awards
- 15 - Collaborative ACFE SA Fraud Awareness Event
- 18 - Year-End Breakfast hosted by KZN Region
- 19 - Year-End Breakfast hosted by Johannesburg Region

## DECEMBER

- 1 - One in Tech We Lead Tech Event

**LINK:** [https://higherlogicdownload.s3.amazonaws.com/ISACA/583ac694-051a-4186-ae65-6e0950c52114/UploadedImages/2021\\_ISACA\\_South\\_Africa\\_Chapter\\_Calendar\\_Updated\\_09032021\\_.pdf](https://higherlogicdownload.s3.amazonaws.com/ISACA/583ac694-051a-4186-ae65-6e0950c52114/UploadedImages/2021_ISACA_South_Africa_Chapter_Calendar_Updated_09032021_.pdf)

## Letter from the Treasurer

Dear members and colleagues,

ISACA South Africa is thankful to show an audited profit before tax of R0.3m (R0.2m after tax) for the year while at the same time weathering the impact of COVID-19 and the strengthening of the Rand against the USD. The net reserves of the chapter therefore increased from R4.9m to R5.1m year on year.

After granting ISACA International the right to host the Africa CACS conference in 2019, as a substitute to the local annual conference, the chapter was looking forward to generating revenue from this kind of event again in 2020. By March 2020 everything changed and the country went into lockdown. The chapter shifted at short notice to a virtual conference format and managed to negotiate with vendors to carry over conference deposits already paid to the next year. At the same time the chapter budget for the year was reworked to balance the books to reflect the new reality. The virtual conference format and other training events were surprisingly successful and generated a fair amount of profit of R0.3m (2019: R0.6m) even though pricing was put at a roughly 80% discount.

A key challenge for the chapter during the year was to continue to deliver to member expectations while at the same time not being able to host physical events. Digital events became the norm and an unintended cost savings of R0.4m arose from less travelling, catering, venue costs and speaker fees. The benefits of digital transformation are a now a strong focus area for the chapter.

Member subscription revenue was slightly lower than the previous year at R1.8m (2019: R1.9m) mainly due to the unexpected strengthening of the Rand during the invoicing period of 2019.

Operating expenses stayed at the same level R1.9m (2019: R1.9m) due to cost controls implemented in the wake of COVID-19. With much of the office and administrative costs being fixed costs, these expenses stay at roughly fixed levels regardless of uncontrollable events such as COVID-19.

Nexia SAB&T conducted the audit for a second year. Triton Accounting still provide certain accounting services and systems to the chapter.

Finally, it is worth noting that the books would not balance if it was not for the sponsors, volunteers and board members who donate their time and expertise for no compensation.

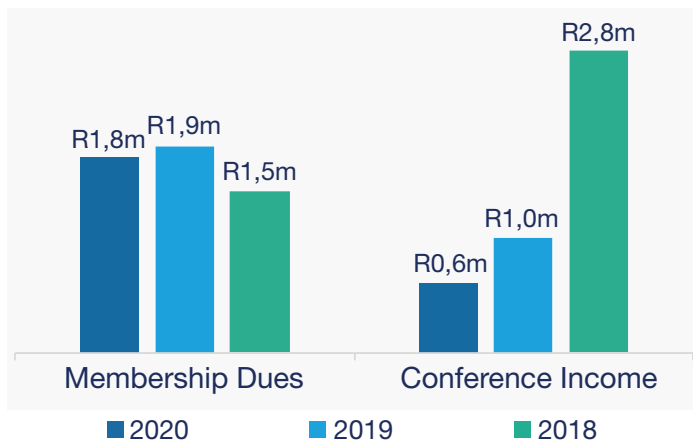
Sincerely

**Francois Le Roux**  
Treasurer

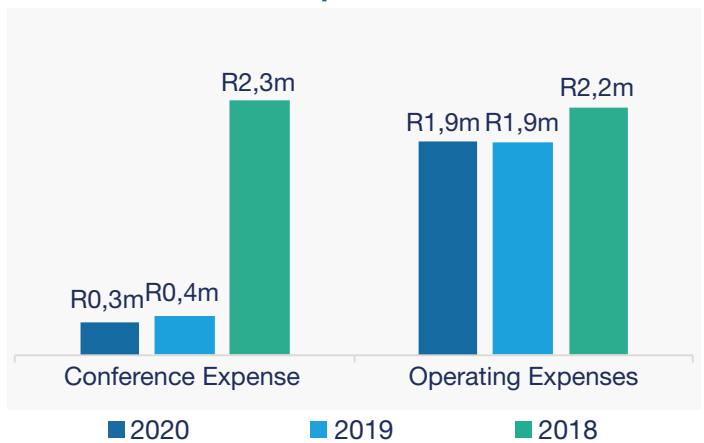


# Summary of Chapter Financials

## Income



## Expenses



## Assets and Liabilities



## Profit and Loss







# ISACA®

## South Africa Chapter

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