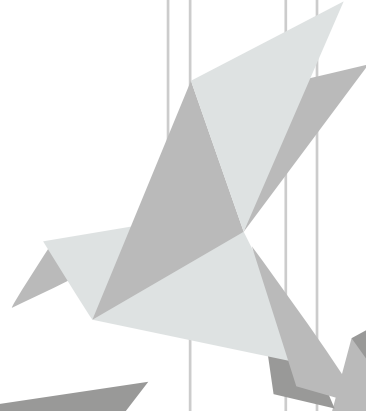
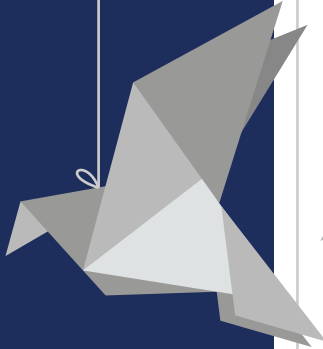


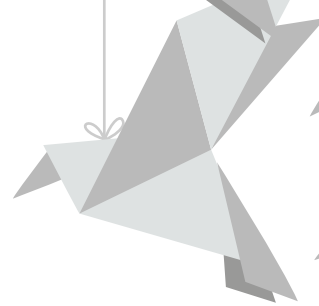
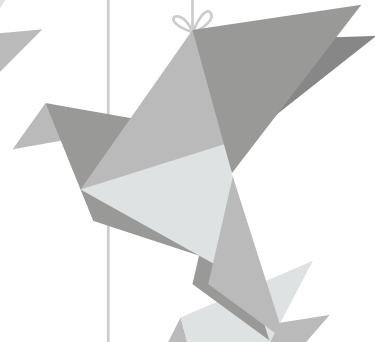


ISACA®

South Africa Chapter



Leading with Impact



2021

Annual Report

Content

Message from the President	3
Our Strategy	6
Chapter Strategy, Mission and Vision	7
Our Purpose, Promise and Values	13
ISACA SA Chapter at a Glance	14
2021 Achievements at a Glance	15
Our Structure	16
Board of Directors 2020 - 2022	17
Board Committees 2020 - 2022	18
Our Awards	19
Global Recognition and Achievement	20
Celebrating Gary Hardy	22
Our Profession	23
SAQA Recognition	24
AEPF Recognition	25
MoU and Other Partnerships	26
Message from the Secretary	28
Our Digital Presence	29
Social Media Coverage	30
Other Media and Communication Coverage	33
Message from the Digital and Security Director	34
Our Members	35
Membership at a glance	36
Membership Satisfaction Survey	42
Chapter Member Awards	48
Message from the Marketing and Membership Director	54
Our Community	55
One in Tech Foundation	56
CommuniTy Day	59
Inaugural Cybergen Scholarship Awards	62
Message from the Academic Relations and Education Director	63
Message from the Membership and Education Coordinator	65
Our Educational Workshops	66
Prior Year Workshops at a Glance	67
Exam Top Scorers	68
Message from the Certifications Director	69
Our Annual Conference	70
Annual Conference 2021	71
Identity Security Africa Conference	76
Message from the Vice President and Programme Director	78

Our Professional Forum Events	79
Prior Year Events at a Glance	80
Message from the Johannesburg Regional Director	90
Message from the Cape Regional Director	92
Message from the Pretoria Regional Director	93
Message from the Marketing and Events Coordinator	94
Our Operations	95
Office at a Glance	96
Message from the Finance and Office Manager	97
Third-Party Advertising	98
Our Finances	100
Message from the Treasurer	101
Summary of Chapter Financials	102

Message from the President

Dear members

Leading with Impact

We have now come to the end of my term as President and Chair of the Board of Directors of the ISACA South Africa Chapter. What a journey it has been! I have truly enjoyed my time in the chair and I have many highlights, memories, friendships, lessons to fondly look back on.

At the outset, I would like to thank my tribe for the never-ending motivation and support. To my incredible husband and children, my mother and father and my entire family and close friends – thank you for your understanding, love and prayers.

I would also like to use this opportunity to humbly express my sincerest gratitude to the members, directors, staff, volunteers and business partners for the enormous support you have given to me and to the ISACA SA Chapter.

I would like to acknowledge the 2018 - 2020 and 2020 - 2022 Boards of Directors - they served at a high level of commitment and what we have achieved together would not have been possible without their support.

With all your support, we have created an amazing ISACA South Africa Chapter - an organisation of substance and purpose that all members can be proud of!

I cannot believe that this is already the 4th Annual Report presented by the ISACA SA Chapter, time sure flies when you are having fun! I started preparing this Annual Report as an initiative in 2018; to bring transparency and light to the hard work and achievements that we do at the Chapter through the passion and determination of volunteers and an office complement of only 3 staff. I appreciate you all and lack the adjectives to describe the happiness and joy it brings. I hope that the next Board will continue the tradition of sharing the achievements and activities of the ISACA in an annual report – many stakeholders are not aware of what we do on a daily basis and in compiling this report, it is a good opportunity to take a moment to reflect on what we have done together for the past year.

I decided on the theme for this AGM exactly a year ago while trying to find a suitable catch phrase for the new board strategy. We played around with words and ended with Leading with Impact. Looking back now, this theme was truly inspired. It aptly signals my closing words on how I would love to see this Chapter move forward, where we lead in every way with impact being top of mind. ISACA is a conduit, a channel for us to lead with impact - to realise the positive potential of technology. Over recent years, the ISACA SA Chapter has improved in terms of its ability to measure and present data on output and outcomes. But this Chapter is not only about output and outcomes, instead it is about making an impact and a lasting impact, in essence a legacy – for our future members, staff, leaders and volunteers.

Subsequent to deciding on the theme, I was asked to speak at an event on impact and outcomes as it relates to social change; and in researching this topic I stumbled on the Logical Model and the Theory of Change. I encourage you to read more about this if you have not come across these concepts before. What I found is that professional philanthropy, like our profession, uses unique language that speaks to outputs, outcomes and impact – and while we may consider it to be jargon, it actually makes sense once you think of it in the context of ISACA, its vision and purpose.

A simple but relevant example:

- **Outputs:** These are our activities. E.g. The number of scholarships and event networking opportunities we offer are outputs.
- **Outcomes:** These are the observed effects of the outputs on our beneficiaries. E.g. The degree to which the scholarships and event networking opportunities reduce unemployment and promotes employability and skills development amongst our members.
- **Impact:** This is the degree to which the outcomes are attributable to its activities in the population it serves. The impact of the activities is the degree to which reduced unemployment and a reduced critical skills shortage in South Africa is attributable to ISACA SA Chapter efforts.



Message from the President

“Outcomes” tell us the change in objective terms that has occurred as a result of a planned intervention; whereas “Impact” tells the story, experiences, and/or feelings of people or society as a result of the change. Each of us has a story, and once you internalise what you need to do in life to achieve your personal purpose, then everything aligns and the time sacrifice becomes less relevant. I feel honoured to have been able to live my personal purpose through the ISACA SA Chapter over the past 10 years on the board.

It has been a distinguished pleasure and the highlight of my career to serve as your President for two board terms, from April 2018 to May 2022. As your 7th Chapter President and 1st woman President, it was certainly an opportunity and honour to be able to build on the contributions of Past Presidents and leaders who have served this organisation over the 29 years that we have been in existence. I had big shoes to fill and when people asked me how I would do it, I always jokingly responded that I would do it in heels. What a privilege it has been - I have grown personally and professionally, skills and experiences that will stand me in good stead for my next adventures. I now look forward to my time in retirement with fellow Past President alumni Peter Hill, Max Blecher, Eddie Pelcher, Winston Hayden, Kenneth Chikwanha and Tichaona Zororo.

I certainly was presented with a challenge when I took over in April 2018 shortly before Nadine Schreiber, Office Manager at the time resigned to return to Germany. To string things together after Nadine left was no small task. But we slowly recovered – and at the 2019 AGM we followed the theme “Adjusting Our Sails” with reference to our resilience and the Jimmy Dean quote that says “I can’t change the direction of the wind, but I can adjust my sails to always reach my destination”. All was going well as operations stabilised; and we thought we could pick up momentum again and gain traction on initiatives – but then the COVID-19 pandemic hit and we had to pivot and adjust yet again. And adjust we did, and found that together we are strong to overcome the challenge set before us – and we celebrated this at the first virtual AGM in 2020 themed “Unity is Strength”. I am proud to say that with all the setbacks over the years, we have still persevered and achieved great things. We were deliberate in what we set out to do and we focused on leveraging our strengths and opportunities within our resource limitations – we looked at the glass as half full instead of half empty and we chose to “Decide to Rise”, the theme of our 2021 second virtual AGM. This brings us to today, at our first hybrid AGM themed “Leading with Impact”. Our achievements are well articulated in this report (and prior year annual reports); and I do hope you will enjoy the read and join me in feeling a great sense of pride in our beloved Chapter.

There are quite a few initiatives that I’ve pioneered or landed at the Chapter (including SAQA recognition, AEPF, multiple Memorandums of Understanding with strategic partners and other professional bodies, local Chapter Member Awards, formalisation of Chapter policies) and many initiatives that other directors have also pioneered (Digital strategy, Young Professionals Rising campaign, Cybergen Scholarships to name a few); and I look forward to the fresh perspectives and energy that will come from our new Board of Directors in continuing to advance and embed these initiatives.

I had a very brief introduction speech in April 2018 and I stated that I would set my mind to 3 topline activities:

1. Better Financial Control
 2. Recognition in South Africa
 3. Digital Improvement Strategy
- The Chapter has been profitable in the past 4 years – and this requires strong team work primarily between President, Vice President and Treasurer - supported by all directors. My negotiation skills have proved to be useful; supported by Kenneth’s keen eye on every expense and Francois’ strong financial discipline - with his wealth of experience, Francois has kept us all accountable with prudent decision making to ensure that we have a healthy and financially sustainable chapter as a going concern.
 - Recognition in South Africa is now established with our recognition as a Professional Body in South Africa; and with **220 members** already being designated with either the ISAP (SA) or ISMP (SA) recognized professional designations. The addition of the ISACA SA Chapter onto the AEPF also supports our goal of contribution to a positive ethical climate amongst professionals in the country.
 - Our traction with Digital was sparked by COVID-19; but in addition to hosting a successful online AGM, online annual conferences and regular online events and educational workshops – we have also piloted digital solutions such as the new Helpdesk service desk system and DEMIO on-demand webinars facility.

I can confidently say that all the topline activities have been achieved - the processes and mechanisms are established and can be enhanced and improved on by the future leaders. While more can always be done, we have worked hard to leave the incoming board with a well-functioning, successful and profitable Chapter. The Board of Directors will continue to rely on members for their continued and unwavering support, commitment and

Message from the President

empathy that shows that we really care for our wonderful, diverse and dynamic Chapter and the impact it can and does create in our communities and society at large. Please contribute, participate and join our volunteer community.

In closing,

I thank you for giving me the opportunity to serve as your President. It has been a rewarding, uplifting and invaluable experience. Thank you for the privilege.

I would like to congratulate the Incoming President and all members who have availed themselves and been elected to serve on the 2022 - 2024 Board of Directors. I pledge my support and wish you all the best in the adventure that awaits you. Remember the late Honorable Former President Nelson Mandela's words "It is in your hands now."

May God bless you all.

Sincerely,

Arlene-Lynn Volmink

President | Chair of the Board



All ISACA SA Chapter Annual Reports are available at:
<https://engage.isaca.org/southafricachapter/aboutchapter/annualreports>

ISACA South Africa Chapter PAST PRESIDENTS



Peter Hill
President & Chair of the board
1992 - 2004



Max Blecher
President & Chair of the board
2004 - 2008



Eddie Pelcher
President & Chair of the board
2008 - 2012



Winston Hayden
President & Chair of the board
2012 - 2014



Kenneth Chikwanha
President & Chair of the board
2014 - 2016



Tichaona Zororo
President & Chair of the board
2016 - 2018



Arlene-Lynn Volmink
President & Chair of the board
2018 - 2022



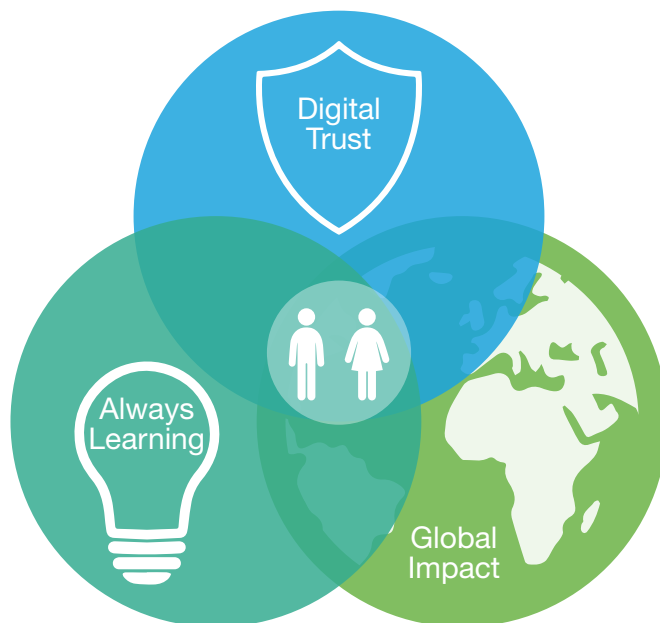
Our Strategy

Chapter Strategy, Mission and Vision

ISACA International Strategy

ISACA Global Strategy Development team i.e. ISACA CEO, David Samuelson and the Executive Leadership team developed a new strategy.

They set out the following strategic objectives:



Improve our global impact and effectiveness



Earn recognition as the standard-maker in Digital Trust globally



Serve our members' learning and other needs better



Be the standard-maker for **digital trust** everywhere.



Be **relevant, valued and trusted** by our members, as individuals and as leaders at work, as the *essential* global association for digital trust professionals. Nurture a **vibrant global community** of digital trust professionals who are **always learning**.



Realize the **positive potential** of technology.

Chapter Strategy, Mission and Vision

“If the lifeblood of the digital economy is data, its heart is digital trust.”

– Daniel Dobrygowski and William Hoffman, Wired.com, May 2019

The world is changing rapidly with the penetration of **digital technologies** accelerated through the pandemic. Creating value and ensuring **business continuity** as consumer behaviors shift towards digital has become front page news.

Digital trust has emerged as a term to encapsulate the confidence users have in the ability of people, process and technology to **create a secure digital world**.

The ISACA universe of audit, security, risk and IT is witnessing **increasing demand as a result of this digital trend**, both in managing IT and in securing and providing assurance in these new digital-enabled business models.

Audit | Risk | Assurance | Governance | Security | Privacy

Digital Trust Professionals

Our ISACA SA Chapter Strategy

In the 2020 Annual Report, we provided background and context into the ISACA SA Chapter strategy development. We reported that the next step was for the Board of Directors to delve into greater detail on the strategic focus areas and determine more tactical elements and possibly strategic initiatives that cut across multiple Board portfolios.

During May and November 2021, the ISACA SA Chapter Board of Directors unpacked and refined the strategy and vision for 2025 further.

The May session was held online; and the November session was hosted in-person at the Premier Hotel, Sea Point. Having been inaugurated in May 2020, this session was the first time that the Board of Directors had an opportunity to meet each other face to face. All engagements until November had been online, given the restrictions posed by the COVID-19 pandemic.

Arlene-Lynn Volmink stated “The directors could have been anywhere else over a weekend. When you are sitting next to an ISACA colleague on a Saturday at 16h30 in the afternoon and debating Chapter initiatives and activities, you realise that you are in the midst of an inspired group. I commend every director for taking the time and making personal sacrifices to share their passion and wisdom in service of the ISACA SA community. I believe it will make a positive impact in years to come”.

The session was once again facilitated by dynamic strategist, Baz Barends from Radishweed Consulting who kept the Board excited, engaged and productive throughout the day.

We considered the 2020 areas of focus; and based on the new 2025 vision and strategy developed new focus areas. We also studied the ISACA International strategy updates as inputs into this process.



Baziel Barends

Baz is the founder of Radishweed Consulting and has nearly twenty years' experience as a corporate executive skilled in strategy, digital transformation and business relationship management.

He has an Executive MBA with distinction at the University of Cape Town and has also coached on the Executive MBA program in the areas of systemic leadership and organizational viability.

He is a board member for the US based Business Relationship Management and was the opening keynote speaker for their BRM Connect global conference in October 2021.



Chapter Strategy, Mission and Vision

The Board set out the following tactical activities and potential strategic initiatives that can be used as a solid starting point to the success of the incoming Board of Directors; and ultimately the continued success story of the Chapter.

The ISACA SA Chapter Strategy is entitled “**LEADING WITH IMPACT**”

Our Journey

April 2020



- The ISACA SA Chapter adopted a strategy from the 2016 – 2018 Board with a tagline “Engage. Grow. Retain”.
- This strategy was carried over into the 2020 Board of Directors with minor change and specific measurable criteria.
- Over the past 2 strategy sessions the 2020 – 2022 Board has now revisited the strategy, in a new strategy entitled “Leading with Impact”.

May 2022



- On 20 May 2022, the ISACA SA Board 2022 – 2024 will be inaugurated; and the 2020 - 2022 Board of Directors will effectively become the old guard.
- The work will continue – the new guard will gain momentum faster if they are provided with good starting point.

*“Your life has **PURPOSE**. Your story is **IMPORTANT**.
Your dreams **COUNT**. Your voice **MATTERS**.
You were born to make an **IMPACT**.”*

ISACA SA Chapter Vision 2025

To be the leading professional organisation in South Africa for business leaders in technology risk and assurance, information and cyber security, privacy, governance and innovation.

Vision 2020	Vision 2025
Growing Membership Excellence Effective Communication High Membership Retention Rate Sustainable Organization	Engaged Stakeholders Excellence Thought Leadership Digital First Structured and Funded to Lead with Impact

Chapter Strategy, Mission and Vision

Strategy Focus Areas

Engaged Stakeholders

Definition:

Knowing our stakeholders and understanding their needs, interests and expectations. Having them participating and contributing actively in our activities.

Initiatives and Activities:

- Secure & defined operations– make use of smart sourcing options
- Transform Operations – explore process automation and a digital workplace
- Transform and grow the business - identify dependencies and opportunities through cross portfolio engagement alignment

Measures of Success:

- Increased number of members (growth)
- Target average attendance at events
- % of Chapter members attend annual event
- % of Chapter members attend AGM
- % of younger individuals joining our events is increased

Priority Actions:

- Regional directors and their Volunteer teams - use existing structures to understand stakeholder needs, interests and expectations
- Include Stakeholder mapping such as interests, demographics and methods of communication
- Clarify approach to understand stakeholder needs, produce value document and execute

Excellence

Definition:

Despite our limited capacity, whatever we do, we do well. We know what is expected of us. We measure our performance, and we continuously strive for excellence.

Initiatives and Activities:

- We have a current list of our services that we offer
- We have SOPs for our services (including committees)
- We have target levels for our services
- We have identified risks associated with our services
- We have plans to address the risks associated with our services
- We have responsibilities assigned for our services
- Our performance is measured and rewarded on this basis

Measures of Success:

- Success criteria are in place for key initiatives and are actively measured
- Transparency of KPIs and where we are falling short, root causes clearly understood

Priority Actions:

- Clear definitions for success, updated and measured regularly against key initiatives
- Pilot in key areas, grow incrementally
- Start with minimum of three KPIs. e.g. calls missed

Chapter Strategy, Mission and Vision

Thought Leadership

Definition:

We want to be the thought leaders in the ISACA's environment from a local perspective. We want to give a voice to our community and be a trusted voice for our community.

Initiatives and Activities:

- Effective locally relevant insights and thought leadership

Measures of Success:

- Multi-channel media campaigns
- To be expert analysts on IT, Risk and Digital matters
- Simplification of complex IT matters
- Skills shortage in cybersecurity, emerging technologies
- Create database of media contacts

Priority Actions:

- Content creation approach including standard format.
- Build on research database for students and make accessible for broader stakeholders
- Publication channel for all members for thought leading articles to generate excitement
- Business Plan for Learnership Program to be concluded
- Need to confirm feasibility of structure, revenue, SAQA approval processes, etc

Digital First

Definition:

ISACA South Africa chapter embracing digital internally and to enhance member experience.

Initiatives and Activities:

- Increase visibility and continuous tracing of member queries and complaints
- Enhance understanding of internal utilisation of tech and consolidation of IT infrastructure platforms
- Increase and enhance digital channel engagement

Measures of Success:

- How quickly and accurately do we answer member complaints
- Our own internal use of tech, seen to be leading
- Improving membership reach
- Improving membership experience
- Effective use of the technology that ISACA SA Chapter has and has access to via ISACA International

Priority Actions:

- Digital Transformation Strategy
 1. Member Experience
 2. Back Office Operations including outsource possibilities
 3. New Revenue channels
 4. Digital Workplace
 5. Secure Operations
 6. Run, Grow, Transform
- Director's workshop on immediate actions, understand current operational challenges
- Low hanging fruit incremental value delivery

Chapter Strategy, Mission and Vision

Structured and Funded to Lead with Impact

Definition:

Having the right people, structures and sources of funding to lead with impact.

Initiatives and Activities:

- Consider and implement appropriate governance vs. management structures
- Maintain good internal financial controls
- Package our membership offerings, and consider attractive student offerings
- Corporate donations for specific projects/events
- Finalise tax exempt status
- Evaluate the pricing model for local chapter dues
- Build our advertising income
- Review budget line items; and analyse underspending
- Reach more revenue through digital
- Consider investment income
- Grow membership

Measures of Success:

- Funding think tank in place
- Revenue channels being created
- Mission is funded
- Right-sized structure
- Active volunteer network

Priority Actions:

- Implement a Treasury Function / Committee with financial acumen to consider investment opportunities and act in an advisory capacity to the Board of Directors to make good financial choices and decisions
- Through digital and other means, explore alternative sources of revenue
- Finalise Public Benefit Organisation (PBO) application and building it as a new corporate stream
- Communicate the tax rebates and skills development opportunities for corporates
- Setup Board, Management and Chapter office structure, roles and responsibilities to achieve mission



ISACA South Africa Chapter Team - November 2021

Our Purpose, Promise and Values

“We were born to make an impact”

Our Purpose and Promise remind us that we are driven by something greater, not just relevant for right here and right now, but for the future and beyond.

The ISACA Community

members, volunteers and professional staff - are guided by our Purpose and Promise, which define the essence of who we are and what we do.

ISACA's Purpose

is to help business technology professionals and their enterprises around the world realise the potential of technology – *it is why we exist and the impact we seek to make in the world.*

Our Promise

is to inspire confidence that enables innovation through technology – *it is the “what” that proves why we exist, and the value we provide.*

Our Values

are the foundation of our organisation - *these values are the “how” behind what we do.*

We are **ONE**

We care deeply about people and recognise that employees and members are our extended family who we must support and nurture.

We are **ACCOUNTABLE**

We stand behind the work we do and the contributions we make. This is the cornerstone of our success.

We are **DEDICATED**

We are unfailingly passionate about ISACA. We are dedicated to maximising its influence and impact globally. We are committed to lifelong learning and volunteering as part of our professional growth.

We are **AUTHENTIC**

We operate with honesty, integrity and the highest level of professionalism in everything we do. Trust and respect is our operational foundation.

We are **INNOVATIVE**

We thrive on being creative and innovative, and we have the will to take measured risks. We openly share our knowledge and insights to deliver solutions that build trust in our digital world.

Our work, and the work of the more than 460,000 engaged business technology professionals across the world and more than 2,500 in South Africa, whom we support, has never been more important.

The value and services we provide:

- ISACA is in the technology business, and we believe that in capable hands technology can be a positive force.
- ISACA provides credibility to our profession – through certifications, knowledge and tools.
- ISACA serves, trains and nurtures the people who are required to keep pace with the fast-changing technology landscape on behalf of their organisations.
- ISACA helps make our community smarter and more capable of applying technology in ways that instill confidence, drive innovation and create positive momentum for their organisations.

ISACA SA Chapter 2021 at a Glance



2,607 Members
392 New members



34 Regional events
Multiple other events including our
annual online agm, online conference
and first hybrid year end events



41 Volunteers



9 Workshops



92 Email comms



263 Newly certified members
Multiple exam top scorers



319 Posts on Facebook & LinkedIn
266 Posts on Instagram
Multiple posts on Twitter &
videos on Youtube



9 Published articles

2021 Achievements at a Glance

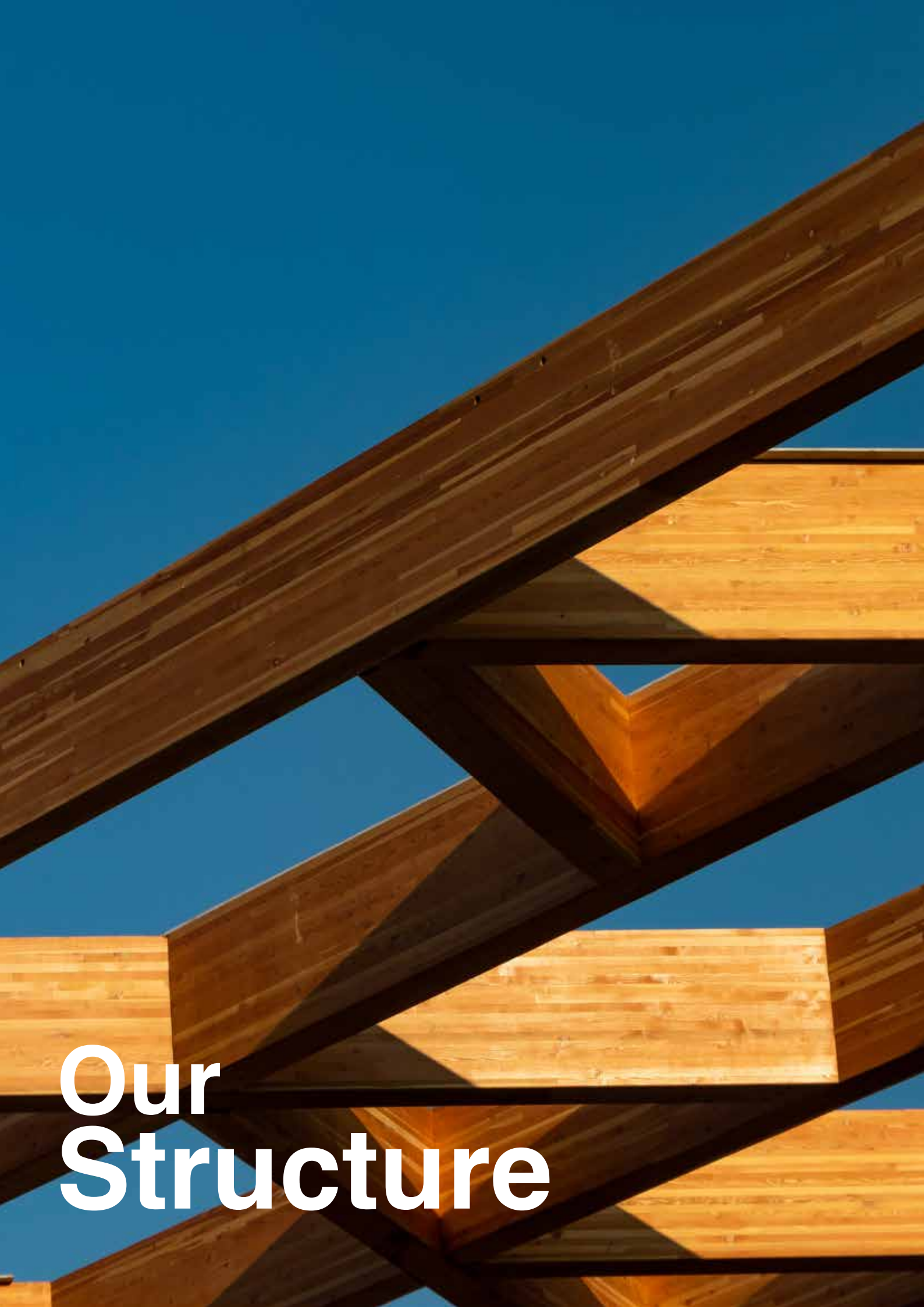
“Every accomplishment starts with the decision to try”

– John F. Kennedy

The ISACA South Africa chapter achieved key strategic objectives during 2021. Through the commitment of the directors, staff and volunteers the Chapter has repositioned its strategy from being adaptive to “Leading with Impact”; and continued to be innovative, resilient, and responsive, through the ongoing COVID-19 coronavirus pandemic.

Achieved South African Qualifications Authority (SAQA) Recognition as a Professional Body in South Africa with Professional Designations, ISAP (SA) and ISMP (SA)





Our Structure

Board of Directors 2020 - 2022

We would like to thank the members and volunteers who serve on the Chapter committees. Through the time, passion and willingness of the following individuals, we are able to improve the overall governance posture and extend the leadership of the ISACA South Africa Chapter.

Volunteer committees also greatly assist the Chapter in extending its operational capacity and delivery; given resource and funding constraints.



Arlene-Lynn Volmink

President | Chair of the Board



Kenneth Palliam

Vice President & Programme Director



Francois Le Roux

Treasurer



Carolynn Chalmers

Secretary



Robin Williams

Cape Regional Director



Kgabo Ralebepa

Johannesburg Regional Director



Prof. Dr. Cameron Modisane

Pretoria Regional Director



Edmore Taruvinga

Academic Relations & Education Director



Muvhango Livhusha

Certifications & Training Director



Micah Daniels

Digital & Security Director
(since February 2021)



Mahomed Imraan Osman

Marketing & Membership Director



Tichaona Zororo

Past President



Nolan Nadesan

Kwazulu-Natal Regional Director
(Resigned February 2022)



Terence Forgarty

Digital, Security and Communications Director
(Resigned February 2021)

Board Committees 2020 - 2022

Independent Sub-Committees of the Board

The following committees of the Board are independently chaired and independently constituted by member volunteers who bring an element of objectivity and independence to the Board of Directors; each committee with its own terms of reference.

Audit & Risk Committee	Social & Ethics Committee	Nominations Committee
Letlhogonolo Moroeng - Chair * Justin Williams - Member * Busiwe Quma - Member * Zulfikar Allie - Member * Simbongile Manzi - Member* <i>Lizahn Human - Secretariat</i>	Jerall Toi - Chair * Bella Maziriri - Member * Noleen Williamson - Member * David Mazula - Member * <i>Lizahn Human - Secretariat</i>	Winston Hayden - Chair * Jonanda Olivier - Member * Oupa Mbokodo - Member * <i>Lizahn Human - Secretariat</i>

Executive / Management Committees of the Chapter

The following committees are constructed by member volunteers who extend the capacity and reach of the Chapter within selected portfolios and networks; each committee with its own terms of reference.



Academic Relations & Education Committee	Conference Committee	Digital & Security Committee
Edmore Taruvinga - Chair Prof. Cameron Modisane - Member Muvhango Livhusha - Member Jerusha Naidoo - Member * Arlene-Lynn Volmink - Member <i>Eugene May - Secretariat</i>	Kenneth Palliam - Chair Arlene-Lynn Volmink - Member Mahomed Osman - Member Muvhango Livhusha - Member Francois Le Roux - Member <i>Atikah Hendricks - Secretariat</i>	Micah Daniels - Chair Sandika Daya - Member* Sekhwela Mokgala - Member* <i>Lizahn Human - Secretariat</i>

Cape Regional Committee	Johannesburg Regional Committee	Pretoria Regional Committee
Robin Williams - Cape Regional Director & Governor Dumisani Gumbi - Member * Lincoln Matjan - Member * Lucy Chizunza - Member * <i>Atikah Hendricks - Secretariat</i>	Kgabo Ralebepa - Johannesburg Regional Director & Governor Brian Makume - Member * Trymore J Hove - Member * Prudence Keele - Member * <i>Atikah Hendricks - Secretariat</i>	Prof. Cameron Modisane - Pretoria Regional Director & Governor Grace Tabea Letseka - Member * Makabongwe Siziba - Member * Mnombo Kwetana - Member * <i>Atikah Hendricks - Secretariat</i>

Kwazulu-Natal Regional Committee
Vacant - Chair Thansen Singh - Member * Mohammed Khan - Member * Lushaylin Naidoo - Member * Thandeka Zulu - Member * <i>Atikah Hendricks - Secretariat</i>

* Indicates an independent member to the Board of Directors



Our Awards

Global Recognition and Achievement



Our International Awards

ISACA International will be hosting an Awards Gala to recognize outstanding technology professionals for their exceptional contributions. During 2021, the ISACA South Africa Chapter received award recognition with the Outstanding Chapter Achievement Award.

During 2022, we are proud to celebrate another award acknowledging ISACA South Africa Chapter President, Arlene-Lynn Volmink with the 2022 Outstanding Chapter Leader Award.



ISACA International CEO David Samuelson had this to say: "This award recognizes ISACA Chapter Leaders for their effective and inspiring leadership within the chapter resulting in increased member engagement and a positive impact on ISACA's professional community. We are pleased to recognize you among only five Outstanding Chapter Leader Award recipients in 2022. A group of experienced chapter leaders reviewed all nominations and selected you as an honoree. The bar has been set high with your achievements. We are inspired by your accomplishments, and we are thrilled to recognize the positive impact you have had within our community."

On behalf of all ISACA SA Chapter members, congratulations Arlene!

We are also proud to celebrate with fellow-Africa Chapter, the ISACA Abuja Chapter, as a recipient of the 2022 Outstanding Chapter Achievement Award!



Global Recognition and Achievement

Other 2022 Global Achievement Award winners included:

ISACA Technology for Humanity Award:

Code Your Dreams, USA - "For leadership in empowering the next generation of civic-minded technologists."

ISACA Educational Excellence Award:

Andre Pitkowski, CRISC, CGEIT, Professor, SENAC University, Brazil - "For significant contributions to undergraduate student education in IT governance and information security, and empowering future and current ISACA members and professionals."

ISACA Inspirational Leadership Award:

Kashifu Inuwa Abdullahi, Chief Information Technology Officer, National Information Technology Development Agency, Nigeria - "For leadership in bridging the digital divide by providing computers and other IT infrastructure to rural areas and schools and for providing virtual libraries."

ISACA Innovative Solutions Award:

Eventcombo, USA - "For enabling community connections and continuing education virtually during a global pandemic through innovative EventTech solutions."

Hall of Fame Inductees

The 2022 class of the Hall of Fame—members honored for showing exemplary dedication to advancing ISACA's purpose through volunteer service and/or member engagement activities — are member-nominated inductees:

- Abdul Hamid Abdullah, CISA (Singapore)
- Steven Ross, CISA CDPSE (USA)
- Nalin Wijetilleke, CISA CGEIT (New-Zealand)
- Frank Yam, CISA (Hong Kong)
- Turhan Yukseliyor, CISA, CRISC, CISM, CGEIT, CDPSE (Turkey)



Global Achievement Awards



2021 ISACA Outstanding Chapter Achievement Award	2015 K.Wayne Snipes Chapter Recognition Award	2014 K. Wayne Snipes Chapter Recognition Award	2013 K. Wayne Snipes Chapter Recognition Award	2013 K. Wayne Snipes Chapter Recognition Award	2013 Growth Recognition Award	2010 K. Wayne Snipes Chapter Recognition Award	2008 K.Wayne Snipes Chapter Recognition Award	2008 K. Wayne Snipes Chapter Recognition Award for Best Newsletter
--	---	--	--	--	-------------------------------	--	---	--

Celebrating Gary Hardy



**Gary Hardy, Managing Director and Trainer, BRMP, CBRM, COBIT2019, CGEIT
joined ISACA on 1 January 1981!**

We are proud and honoured to have a member of Gary's calibre in our local Chapter; and we were ecstatic to celebrate his 40-plus years of ISACA membership with him!

On behalf of all members, we thank you Gary for your mentorship, guidance, support through the years!

More about Gary:

Gary has over 40 years of experience in the IT industry, and is recognised globally as an expert and thought leader in gaining business value from technology. He has helped private and public sector enterprises around the world to deliver improved governance and management practices. Gary is Ambassador for the Business Relationship Management Institute in sub-Saharan Africa. Gary was one of the originators of the COBIT initiative in 1992 and has been a key member of ISACA's COBIT development team for the past 20 years.

He has been a lead developer of all the COBIT versions including COBIT5 and acted as an advisor to ISACA, and author of many of the ISACA IT governance guidance publications. He is often referred to as "Mr. COBIT". Gary was instrumental in initiating the COBIT education program in 2003 and is the architect of the IT preneurs IT governance education portfolio. Gary has a Computer Science degree and has worked as a systems analyst, project leader, computer audit manager, consultant and Director for Gulf Oil, British Aerospace, Deloitte and Touche, Zergo, and Arthur Andersen. Gary is the Owner and Director of IT Winners in South Africa.


He has always been passionate about enabling business leaders to deliver value from technology. He also believes in "true consulting and education" i.e. enabling clients to improve performance by facilitating adoption and implementation of new capabilities.

Affectionately known as "Mr COBIT" (Gary is one of the 3 creators of the COBIT framework), Gary is more recently credited with establishing the Worlds first BRM Institute physical chapter, here in South Africa (BRMI-SA).

During 2021, Gary connected the ISACA SA Chapter with BRMI-SA, and we are also proud to announce our MoU with future partnership ventures and collaboration opportunities on the horizon.

More about the BRMI-SA: <https://brm.institute/chapters/south-africa-chapter/>

ISACA SA and BRMI-SA MoU: <https://www.youtube.com/watch?v=-lOgx7pTq-k>

**PROFESSIONAL
MEMBER**

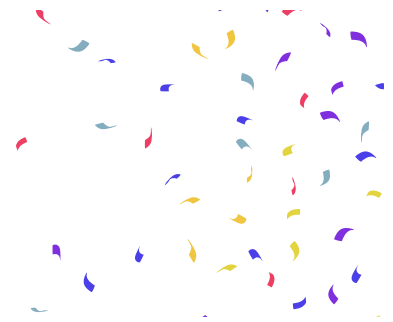
• Gain immediate access to:
A growing collection of useful Concepts
Frameworks | Models | Techniques
and much more

LOOKING FOR MORE?
JOIN NOW



Our Profession

SAQA Recognition



Our Major Achievement

During 2021, the ISACA South Africa Chapter achieved a significant milestone! After many years of hard work to achieve this strategic goal, the ISACA South Africa Chapter has been **formally recognised as a Professional Body with Professional Designations by the South African Qualifications Authority (SAQA)** in terms of the NQF Act, Act 67 of 2008.

The ISACA South Africa Chapter is now recognised as a Professional Body in South Africa! In addition, SAQA also recognizes the Chapter's Professional Designations, the Information Systems Audit Professional or ISAP (SA) and the Information Security Management Professional or ISMP (SA).

We have already conferred this designation on **220 members**; and we encourage members who meet the application criteria to apply and promote these designations.



Arlene-Lynn Volmink said “this level of recognition sets the tone not only in South Africa but we are pioneering a path for all Africa Chapters to achieve this status of recognition in-country. It took 7 years of hard work behind the scenes to achieve this status. It has been my dream and goal for the Chapter for so long – and I am appreciative to all the volunteers, staff and service providers who committed their time and knowledge to see this recognition come to fruition. I am immensely proud of this achievement – it leaves a legacy for decades to come for future Chapter leaders to build on. It does not end here; this is only the beginning. We need to replicate the success story in other countries; and in South Africa we need to keep building from here.”

Our objective is to:

- Increase our relevance and credibility in South Africa;
- Create pride in SA Chapter members; and
- Create a proudly South African, well respected community of professionals.

Distinction between a designation and a certification:

A certification refers to the ISACA Global courses whereby an exam is offered by ISACA Global and subsequent application is made to ISACA Global to become certified. Currently, ISACA Global offers a number of certifications including CISA®, CISM®, CRISC®, CGEIT®, CSX-P®, CDPSE®.

Whereas a designation refers to an occupational qualification and the professional status conferred on an individual by the ISACA South Africa Chapter once they meet certain requirements as stipulated in the ISACA SA Policy on Awarding and Revoking Professional Designations. As mentioned, the ISACA SA Chapter has proceeded to register 2 designations with SAQA that are linked to the first two certifications mentioned above – Information Systems Audit Professional or ISAP (SA) and Information Security Management Professional or ISMP (SA). These designations require the holder to be a member of ISACA SA Chapter and to have signed and to abide with the Code of Ethics. The designations can be revoked if a holder ceases to be a member, fails to abide with the Code of Ethics or the provisions of the Policy on Awarding and Revoking Professional Designations.

For more information and frequently-asked-questions, kindly refer to <https://engage.isaca.org/southafricachapter/aboutchapter/saqa-application>.

AEPF Recognition

In addition to this major milestone, we were also proud to celebrate our acceptance its approval and participation as a valued Forum Partner in the **AEPF forum (The Anti-Intimidation and Ethical Practices Forum)**. This is another milestone achievement for the Chapter, where the Chapter continues to provide input and make a difference at senior levels of governance within South Africa.

Objectives of the AEPF:

1. To be a collective professional voice and make recommendations to improve accountability within the public and private sectors with a view to creating a more enabling environment for members and others to blow the whistle on corruption;
2. Provide a platform for professionals to raise concerns and awareness of unethical behavior; and
3. Provide advice, support and guidance to professionals on ethical practices and dealing with unethical behavior.

The AEPF was created to assist professionals in certain fields who are being intimidated for exposing corruption in the workplace.

The AEPF also provides advice to potential whistle-blowers in the governance, accounting, auditing, business, risk management and related fields on how to blow the whistle safely, responsibly and effectively.



“Ethics and ethical practices are the roots that anchor a healthy society.”



ISACA SA Chapter and WiCys Southern Africa sign MoU
Arlene-Lynn Volmink (President, ISACA SA Chapter) & Kerissa Varma (President, WiCys Southern Africa)

MoU and Other Partnerships

The ISACA South Africa Chapter is proud of its partnerships with other professional bodies and organisations across South Africa. Through Memorandum of Understanding (MoU) agreements, these partnerships extend opportunities to ISACA South Africa Chapter members to engage, grow and retain the community of business leaders in technology across the country.



Institute of Internal Auditors South Africa

President: Mr. Julius Mojapelo
Email: iiasouthafrica@iiasa.org.za
Tel: +27 11 450 1040
Website: <https://www.iiasa.org.za/>



Association of Certified Fraud Examiners South Africa

CEO: Mr. Jaco de Jager
Email: memberservices@acfesa.co.za
Tel: +27 12 346 1913
Website: <https://www.acfesa.co.za/>



The Ethics Institute

President: Mr. Paul O Connor
Email: info@tei.org.za
Tel: +27 12 342 2799
Website: <https://www.tei.org.za/>



South African Institute of Professional Accountants

President: Mr. Kantha Naicker
CEO: Shahied Daniels
Email: info@saipa.co.za
Tel: +27 11 207 7840
Website: <https://www.saipa.co.za/>



BRM Institute South Africa

President: Mrs. Mpho Madolo
Email: collaboration@brminstitute.org
Website: <https://brm.institute/chapters/south-africa-chapter/>



Alliance Media Group

President: Mr. Leigh Thomas
Tel: +44 (0) 1443 67 2002
Website: <https://www.alliances.global/>



Institute of Information Technology Professionals South Africa

President: Mr. Thabo Mashegoane
CEO: Mr. Tony Parry
Email: info@iitpsa.org.za
Tel: +27 87 655 1679
Website: <https://www.iitpsa.org.za/>

MoU and Other Partnerships



Wits Link Center

President: Dr Lucienne Abrahams
Email: info.ccd@wits.ac.za
Tel: +27 11 717 1000
Website: <https://www.wits.ac.za/>



WiCyS Southern Africa: Southern Africa Cybersecurity Spotlight

President: Kerissa Varma
Vice President: Michelle Wynne Griffith
CEO & Founder: Kelly Bentley
Email: wicyssouthafrica@wicys.org
Website: <https://www.wicys.org/>



SAIGA

President: Mr Phillip Rakgwale
CEO: Russel Morena
Email: support@saiga.co.za
Tel: +27 12 004 0741
Website: <https://www.saiga.co.za/saiga/>



PSAAA

President: Thereso Sebaka
CEO: Russel Morena
Email: support@saiga.co.za
Tel: +27 10 109 6243
Website: <https://publicsectoracademy.co.za/>



ISACA SA Chapter, PSAAA and SAIGA sign MoU - Back row: Kenneth Palliam (Vice President, ISACA SA Chapter), Portia Morai (Training Coordinator, PSAAA), Russel Morena (CEO, SAIGA) & Front row: Arlene-Lynn Volmink (ISACA SA Chapter) and Phillip Rakgwale (President & Chairman of Council, SAIGA)

Message from the Secretary

Governance

The process this year to nominate and appoint new directors has been problematic. As members would have experienced, the voting process was halted mid-process and delayed by a number of weeks. Although the errors uncovered were unfortunate, it did afford the Board the opportunity to undertake an independent review and improve the associated controls. In summary the errors experienced were unintentional and as a result of increased complexity of the process as the Board sought to make improvements. The Board is certainly handing over an improved and robust nominations and appointment process to the next Board which will stand the Chapter in good stead. Board members continue to make decisions in the best interest of the Chapter, in line with King IV and associated laws, rules and voluntary obligations. The board has met regularly, as required, and comprehensive minutes of each meeting are ratified by the board as accurate reflections of its meetings. Decisions have been made following the required procedure and no decisions have been made outside of quorum. The Board continues to work diligently fulfilling its responsibilities within the authority afforded to it.



Risk

The Chapter is still experiencing negative impacts resulting from the global pandemic. This includes an overall reduced capacity for training and development activities as both organizations and individuals try to make up for past losses. The financial controls have been tight as the Chapter effectively responds to this impact. Several other improvements in internal controls have been implemented during the course of the year. Most significant have been in the nominations process, which has been described, as well as in the area of the exercise of director authority. Non-profit organizations, in particular, need to guard against negative impacts of non-executive directors having to roll-up their sleeves and get involved. This last year the Board experienced an incident the root cause of which was precisely this issue. The Board expertly minimized all impacts and has subsequently improved the associated controls and associated policies.

Compliance

The revisions of the Chapter's Memorandum of Incorporation and the associated Chapter by-laws were unfortunately not completed in time for this year's AGM. A comprehensive hand-over will be provided for the new Secretary to ensure a smooth continuation of the work done to date.

Sincerely,
Carolynn Chalmers
Secretary



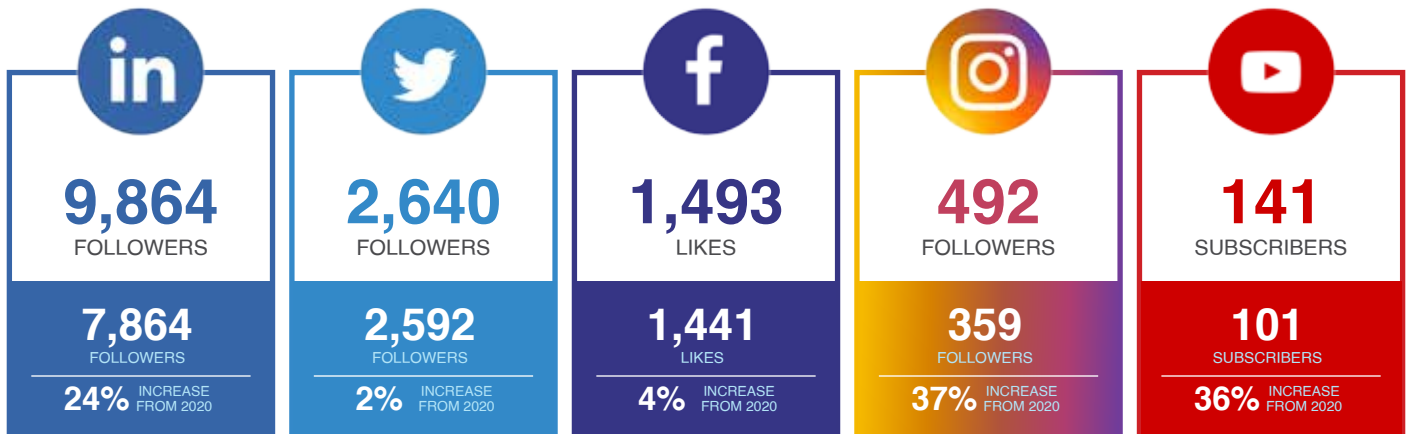
ISACA SA Chapter Team working hard and playing hard

Our Digital Presence



Social Media Coverage

The ISACA SA Chapter is more active across social media channels. In recent months, we outsourced social media management to Pivot Digital Marketing Hub; and they have been assisting us in delivering regular and timely content to members across all social media channels. During 2022, we will continue our social media success by implementing actions to bring a targeted, creative, authentic and practical digital marketing strategy into fruition.



We would like to thank Julia Butterworth at Pivot Digital Marketing Hub for her contribution over the past few months.



We have continued our publications on current events and articles through the IT Web Press Office:
<https://tinyurl.com/3uch9yh2>

We encourage members to follow us and join in the discussions:

Register for **ISACA South Africa** events:
<https://www.isaca-events.org.za>

Follow ISACA South Africa on **Twitter**:
<https://twitter.com/ISACAZA>

Join ISACA South Africa on **LinkedIn**:
www.linkedin.com/company/isaca-south-africa

Like ISACA South Africa on **Facebook**:
www.facebook.com/ISACAZA

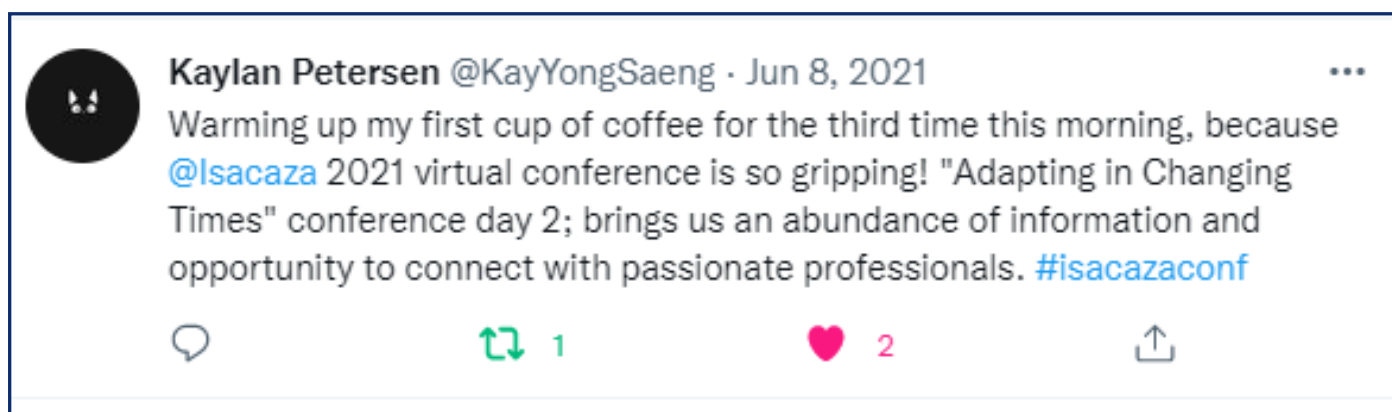
Follow ISACA South Africa on **Instagram**:
ISACA SA Chapter

Visit our **conference website**:
<https://isaca.org.za/>

Subscribe to the ISACA South Africa **YouTube** channel:
<https://www.youtube.com/channel/UChmcznsOR-YecfPrPXZ5csQ>

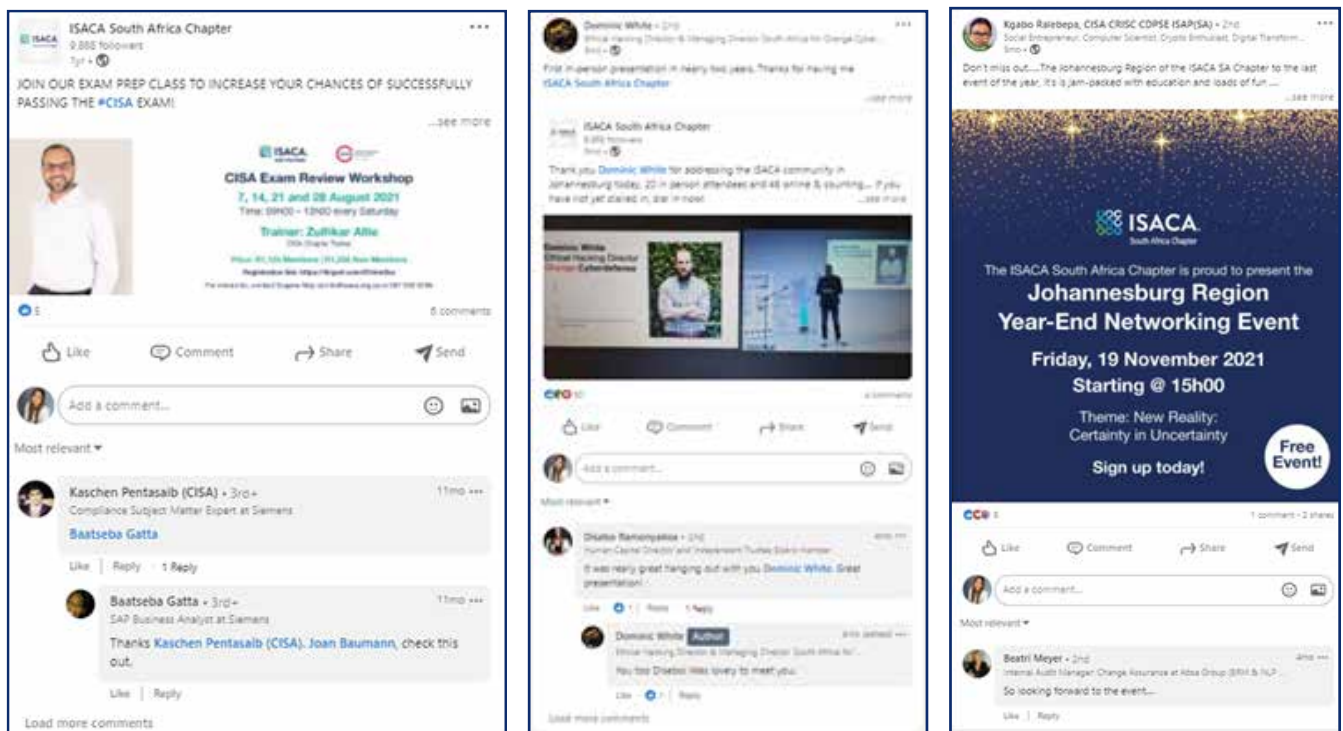
All our 2021 **webinars** are now available on our new on-demand system, DEMIO:
<https://engage.isaca.org/southafricachapter/aboutchapter/ondemand-webinars>

Social Media Coverage



Social Media Coverage

A general look back on 2020 Webinars/Workshops:



Just some General Content:



Other Media and Communication Coverage

Through the course of the year, the ISACA South Africa Chapter has published multiple key communication messages on Youtube; formal articles via the IT Web Press Office and other channels as appropriate. Communication via these channels allows the Chapter to have a multi-prong approach to communication so that the reach is far, wide and varied.

These releases include the following:

- Dec 2020 - SAIPA and ISACA SA Chapter announce signing of memorandum of understanding - <https://www.itweb.co.za/content/rW1xLv59jgWvRk6m>
- May 2021 - IIA SA and ISACA SA Chapter sign Strategic Alliance Agreement - <https://www.itweb.co.za/content/KBpdgvpzZzGMLEew>
- May 2021 - ISACA South Africa Chapter supports International Women's Month and One in Tech Sheleadstech - <https://www.itweb.co.za/content/Gb3BwMW8jEVq2k6V>
- October 2021 - BRM Institute South Africa and ISACA South Africa Chapter enter into Partnership Agreement - <https://youtu.be/-IOgx7pTq-k>
- October 2021 - ISACA South Africa Chapter sponsors the Cyber 9/12 Strategy Challenge hosted by the University of Cape Town
- Nov 2021 - ISACA South Africa signs MoU with SAIGA - <https://youtu.be/wnR6ZIScq6w>
- Dec 2021 - ACFE South Africa Chapter and ISACA South Africa Chapter Renew MoU - <https://youtu.be/refJH1iNUtg>
- May 2022 - ISACA South Africa hosts Inaugural and Successful Identity Security Africa Conference
- May 2022 - Looking Forward to the First ISACA South Africa Chapter Hybrid Annual Conference



ISACA South Africa Chapter Board of Directors 2020 - 2022

Message from the Digital and Security Director

Dear members and colleagues,

A year has passed since I was welcomed into the ISACA leadership. Time has moved so quickly, and we have matched time with progress.

During the COVID times, digital has empowered us to continue interacting and sharing knowledge, core to the existence of the ISACA South African chapter. However, first and foremost, we are humans and are social beings. Transitioning to a hybrid event model allowed us a blend of the old and the new normal. This was made possible by teamwork across the entire ISACA South African team and has provided ISACA members with the choice of in-person online attendance. The Digital team will continue to support online events. Something different, and for the first time in the history of the ISACA South Africa Chapter, was the introduction and sustained use of on-demand events that reward attendees with CPE points that allow you to maintain your ISACA accreditations at a time and location that is convenient to you.



Equally important to progressing digital interaction, is the securing of our digital footprint. To this end, we have partnered with a service provider that provides security monitoring services over ISACA South Africa web services and intend on increasing the scope of these services where needed.

Responding to your needs as best as we are able to, is one of the reasons why we are here. We have implemented a helpdesk system that allows us to better prioritise, respond and monitor the quality of our responses to you, to make sure your voice is heard.

In order to improve our ISACA South Africa digital journey, we ask that you continue to interact with digital services and provide the valued input that we need improve what we are doing and additional digital services that you require to succeed.

We thank you for your ongoing support.

Sincerely,
Micah Daniels
Digital & Security Director

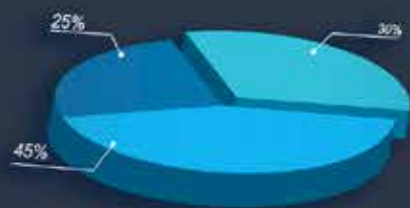


 SINCE 1991 Chosen as partners. Trusted by industry leaders.	Managed IT Solutions Company What we do: Connect Enable Secure Recover	Get in Touch: Call us: (+27) 21 530 1600 Email us: online@mmc.za.com www.mmc.za.com Pinelands Business Park, New Mill Road, Pinelands, Western Cape, 7405 The Fire Station, 16 Baker Street, Rosebank, Johannesburg, Gauteng, 2196
---	--	---



The ISACA South Africa Chapter wishes to thank Adam Whittington and the team at MMC for the Security Services offered

Join Us



GO

[click here for more information](#)

Our
Members

Membership at a Glance

Welcome New Members

We would like to sincerely welcome new members to ISACA and the ISACA South Africa Chapter. Notwithstanding 2022 renewals, the ISACA South Africa proudly welcomed **392 new members** during the course of 2021. We are excited to have new members on board and we look forward to the engagement and interactions through our varied events and conferences. We are always in search of opportunities for members to develop new skills and knowledge, to expand their professional networks, and to grow their personal brands. Through our chapter events and conferences, we encourage active participation, and we would appreciate your hosting or speaking at one of these events. Our events provide a platform and opportunity for members to share knowledge and experiences with a broad and diverse community.

Benefits of Membership

An ISACA membership provides access into the world's largest global organisation for empowering IS and IT audit, control, security, cybersecurity, and governance professionals to succeed in any industry. We equip and inspire individuals to be leaders in the fast-changing world of information systems, information technology and business by offering opportunities for:



Access

Unlock your access to a robust professional network, a wide range of member benefits and programs.



Savings

Beyond your career, ISACA Member Advantage also rewards you with special offers, perks, and programs to fuel your success.



Knowledge

Gain expert insight, tools and guidance through our FREE or member discounted white papers, books, webinars, virtual summits and more.

We encourage members to participate locally and globally:

- **Local ISACA SA Chapter** - Becoming involved with your local chapter will allow you to make valuable connections with peers, share knowledge and discover new opportunities in your profession.
- **Volunteer** - Give back to our professional community while you earn CPE credits, enhance your resume, expand your network, and much more! New opportunities are added regularly as projects come up that fulfil ISACA's purpose and promise.
- **Advocacy** - ISACA collaborates with other professional non-profit and standard setting organisations to address and respond to issues of mutual importance, provide professional guidance and to offer training and professional development opportunities. Such cooperation is aimed at both a global and local level.

Our Members Are Vital to the Growth of our Industry.

Membership at a Glance

Membership Analysis

Without active participation, technology's evolution wouldn't be possible. Here are some ways you can contribute, participate, and grow with us:



Offer time & assistance to your local chapter



Author an article



Participate in online communities in Engage



Submit an exam item



Speak at conferences & Events



Submit a nomination for an award

ISACA Member Loyalty Levels

As a long-standing member with ISACA, you can take pride in knowing that you have contributed to the profession's body of knowledge and best-practices, and helped build ISACA into a strong, worldwide leader with four globally recognised and accepted certifications.

Renewing your membership each year may boost you to a higher level and make you eligible for exclusive perks, such as:

- Special monthly offers on featured resources and publications
- Sneak previews and free access to exclusive ISACA content
- Additional opportunities for FREE CPEs
- Gifts and special VIP events at ISACA conferences

ISACA awards four special levels of recognition to our distinguished, long-term members:

- Platinum: 15+ years of continuous membership
- Gold: 10-14 years of continuous membership
- Silver: 5-9 years of continuous membership
- Bronze: 3-4 years of continuous membership



Odette Smith and Lynn Martin (Mobius Group) visit the ISACA SA Chapter office

Membership at a Glance

Membership Profile

There are more than **200** ISACA Chapters worldwide.

There are **6 regions**:

Africa, Asian, Europe, Latin America, North America and Oceania.

There are more than **158,000** members across the world (2020: approx. 146,000).

There are approximately **7,966** members in the Africa region (2020: approx. 8,096).

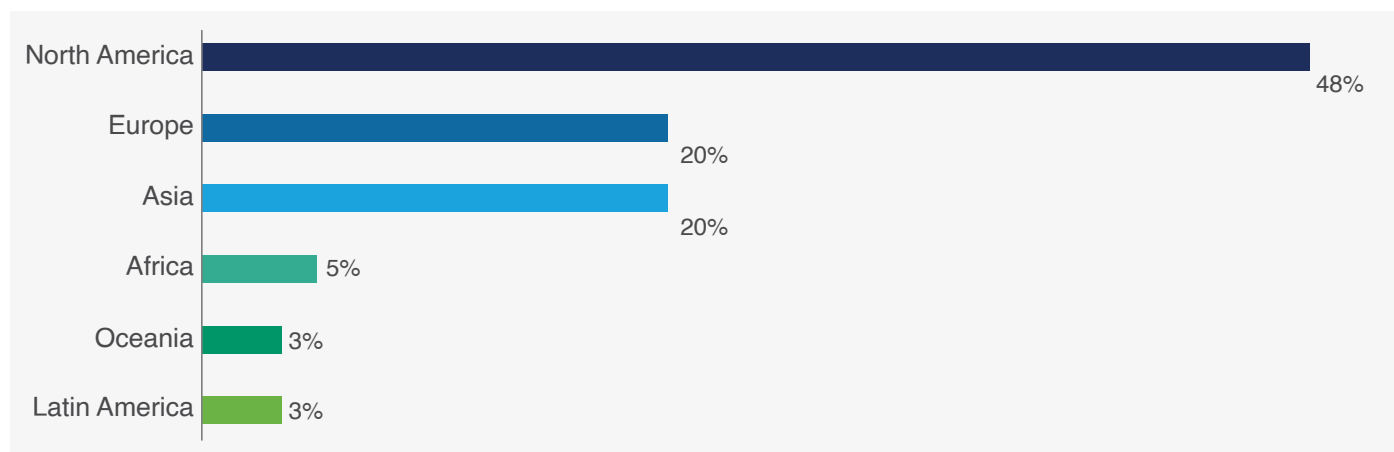
There are **2,607** members who are part of the ISACA South Africa Chapter.

There are 18 Chapters in the Africa Region:



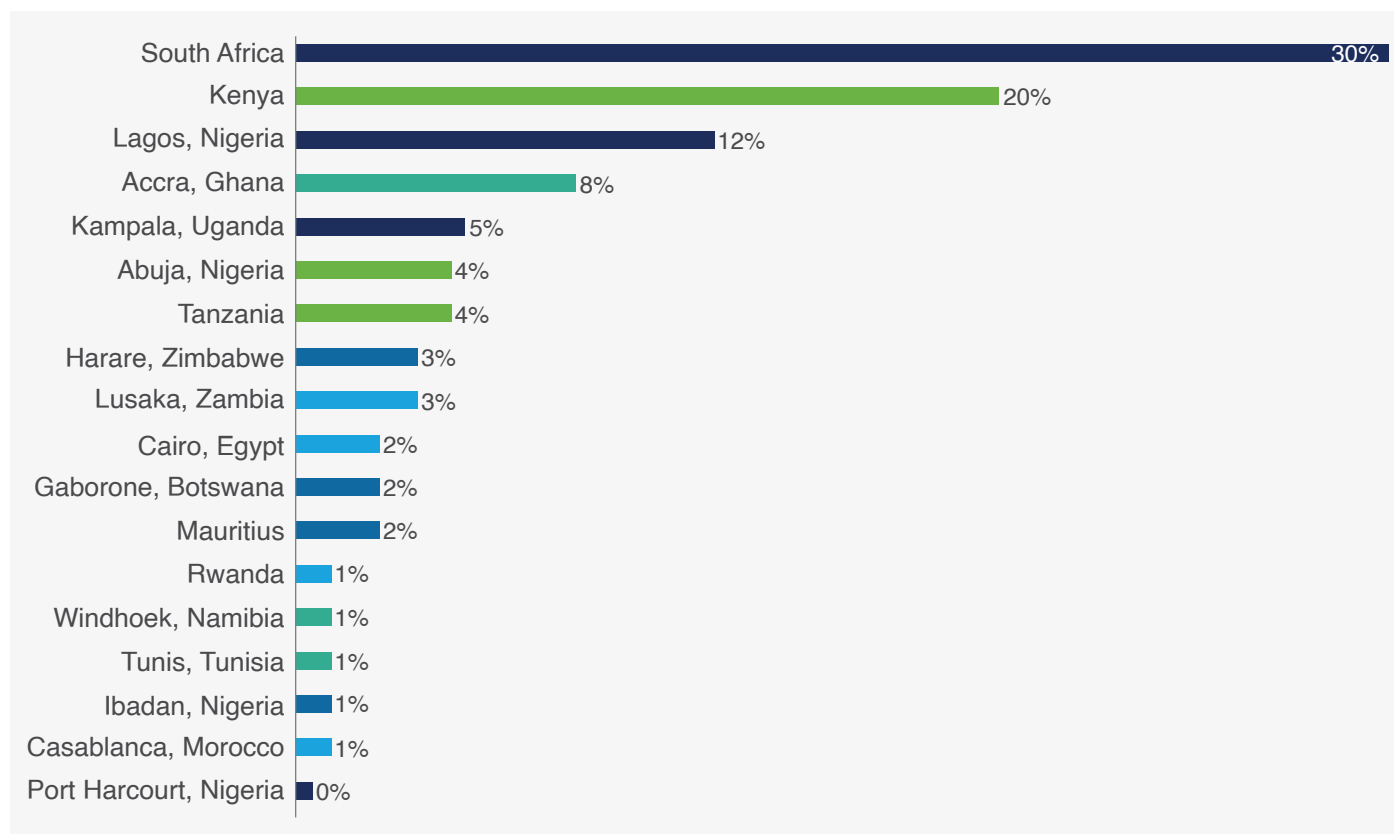
Membership at a Glance

Regional Chapter Membership as a % of All Chapters Globally



The Africa Region represents 5% of the total ISACA Chapter memberships globally, as previously reported last year.

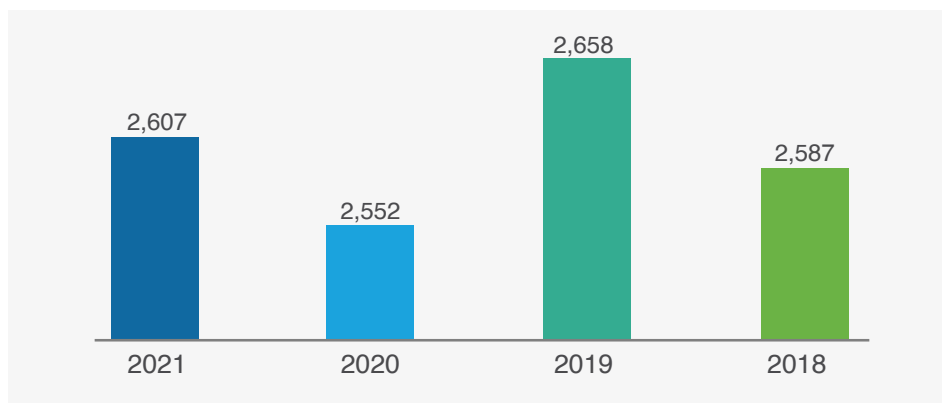
Chapter Membership as a % of the Total Africa Region



Membership at a Glance

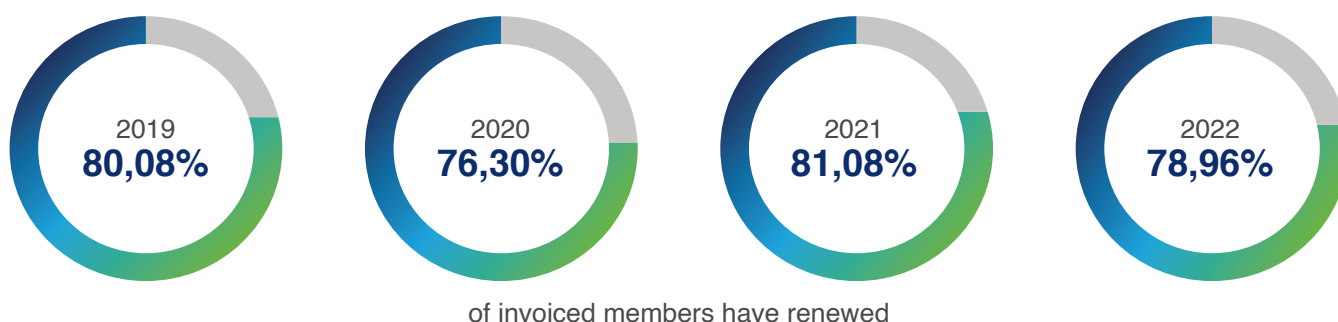
Membership Breakdown

Number of Members of the ISACA SA Chapter



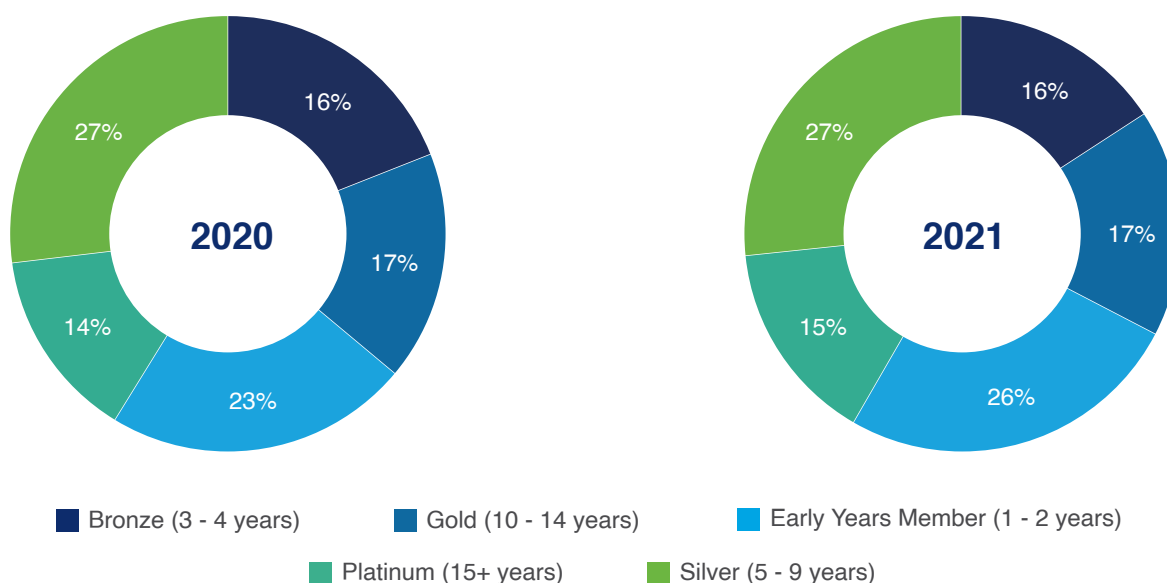
Membership Renewal

Membership subscription income is the main source of funding of the ISACA South Africa Chapter. We would like to thank members for renewing their membership for the 2021 year, so that we can continue to do the work we do.



Membership by Level of Recognition

Membership Distribution by Member Level



Membership at a Glance

Membership by Certifications

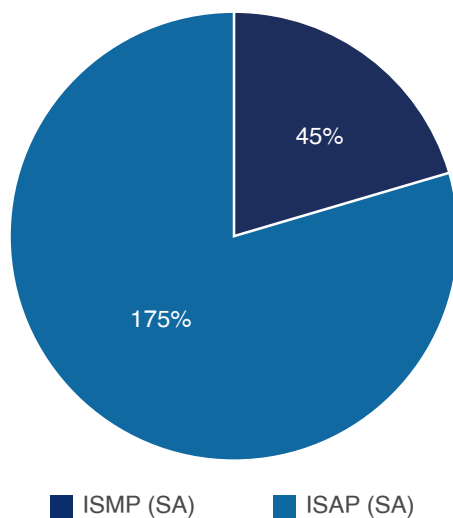


Note: The results above exclude certifications held by non-members who may reside in South Africa. Certification holders are not necessarily members of the ISACA South Africa Chapter.

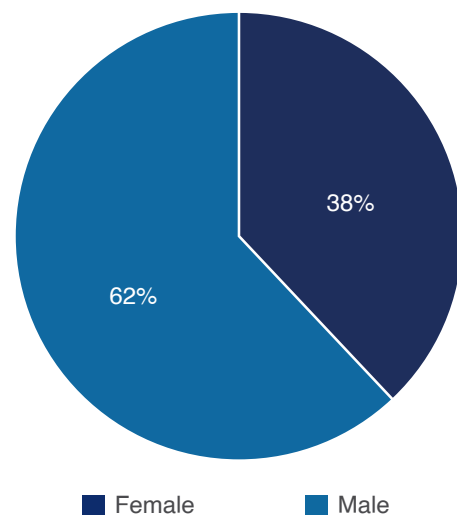
Membership by Professional Designations

Professional designations were launched during 2020. To date, **220** professional designations have been conferred on members by the Board of Directors (2020: 184).

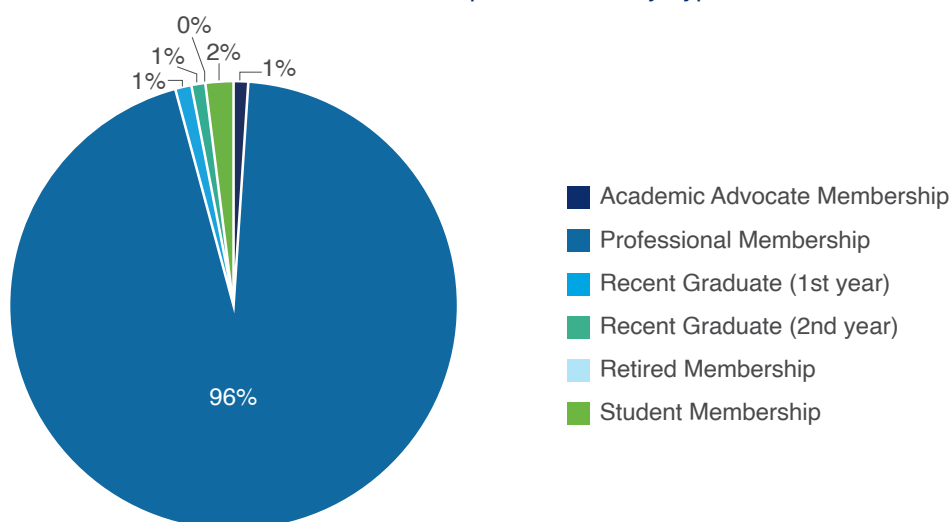
Membership Distribution by Member Level



Membership Distribution by Gender
(Where data is made available)



Membership Distribution by Type



Membership Satisfaction Survey

The membership satisfaction results form part of the annual survey conducted by ISACA Global in late October. The anonymous survey assesses member satisfaction, interest and attitudes towards a variety of ISACA products and services. The survey is shared with all ISACA members globally via email with three reminders emailed over the course of 6 weeks. The data is collected, analysed and reported in January each year.

The ISACA South Africa Chapter is privy to an extract of the results as it pertains to the local Chapter. We have been diligently tracking these results for the past 5 years, and using the input to inform Chapter initiatives and activities in response.

NEW! In addition to the member satisfaction survey results, we are now also tracking member feedback through our newly implement Helpdesk system. We encourage members to rate our service at the end of a call once their query has been resolved by the Chapter office team.

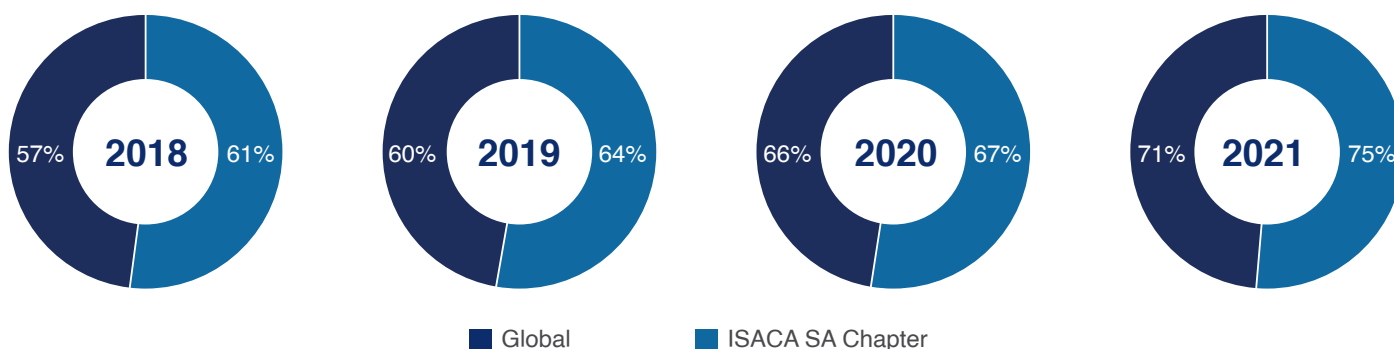
The ISACA South Africa Chapter's business model is based primarily on volunteerism. While we retain a small staff complement, we operate primarily through the commitment and energy of volunteer directors and members. We therefore appreciate the positive feedback and encouragement from members as we free-willingly sacrifice our time to continue to serve members and contribute to the success of the local Chapter.

During 2021, 209 respondents to the survey specifically for the ISACA South Africa chapter (2020: 223 members participated). We value all feedback from members through channels such as the membership satisfaction survey. Our main goal is to ensure that we are action-oriented and responsive to member feedback so that we continually improve the Chapter so that members continue to feel engaged and to continually enhance member experience.

Number of Participants in the Survey



Overall Member Satisfaction Average



We have also analysed the qualitative comments and interpreted these into themes where improvement might be required.

The top 3 improvement areas are categorised as follows across the years:

2018	2019	2020	2021
1. Member Value 2. Communication 3. Regional Events	1. Regional Events 2. Communication 3. Member Value	1. Marketing 2. Communication 3. Member Value	1. Regional Events 2. Compliment 3. Member Value

We have made a lot of progress in the top improvement areas and we remain positive that we are doing the best we can with the resources available. We will increase our marketing efforts to bring further prominence and visibility to the work of the Chapter and its achievements throughout the year; and to further our reach beyond our ISACA South Africa Chapter membership into the South Africa and technology community at large.

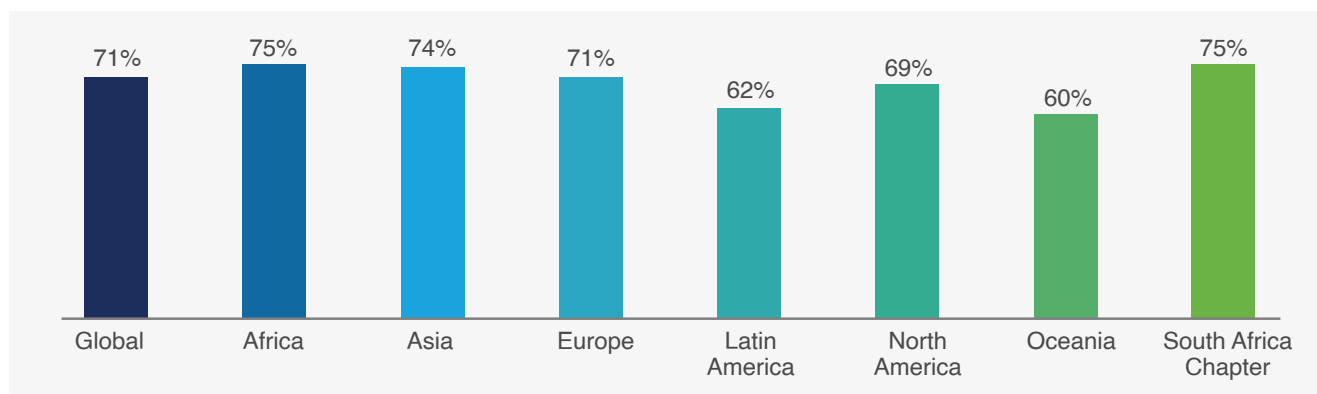
Membership Satisfaction Survey

Thank you for the following positive feedback recorded:

"I'm very satisfied with my local chapter."	"Happy so far."	"Nothing much to improve on."	"I am really very satisfied and cannot think of anything."
"Best tool for my development."	"Happy."	"Happy with the current experience."	"Thank you."
"Very satisfied at the current Local South African Chapter."	"I'm currently content my ISACA chapter."	"I am currently satisfied."	"I am happy with the current virtual platform."
"I am happy with the current membership experience."	"They do a good job."	"Happy as is."	"More webinars, but keep up the good work."
"Satisfied with the level of service and education received."	"The current ISACA Chapter provide adequate membership experience."	"The chapter is really doing a good job it's just that now due to COVID-19 we don't have a physical meeting where you likely engage with others and presenters. This is part that I miss about the chapter."	"The SA chapter does some really fantastic work and while I may not attend every meeting, I make sure to read up on all the topics."

Should you have further member satisfaction feedback, suggestions or complaints you are welcome to email the Chapter office.

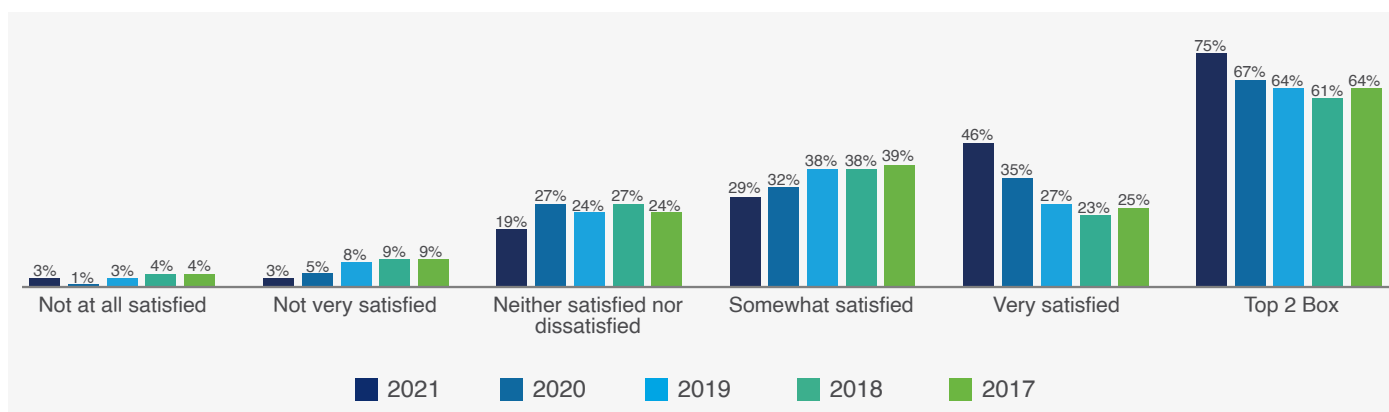
Overall, Average Chapter Satisfaction Score



Overall, how satisfied are you with your local Chapter?

75% of members surveyed are satisfied with the ISACA South Africa Chapter (2020: 67%)

We are delighted to report an increase in overall member satisfaction with an average top 2 box (Very Satisfied + Satisfied) satisfaction score of 75%! As a reference, last year our top 2 box satisfaction score (Very Satisfied + Satisfied) was 67% and the average global chapter satisfaction score is 71%.



Membership Satisfaction Survey

Leadership - The local chapter provides leadership opportunities for members

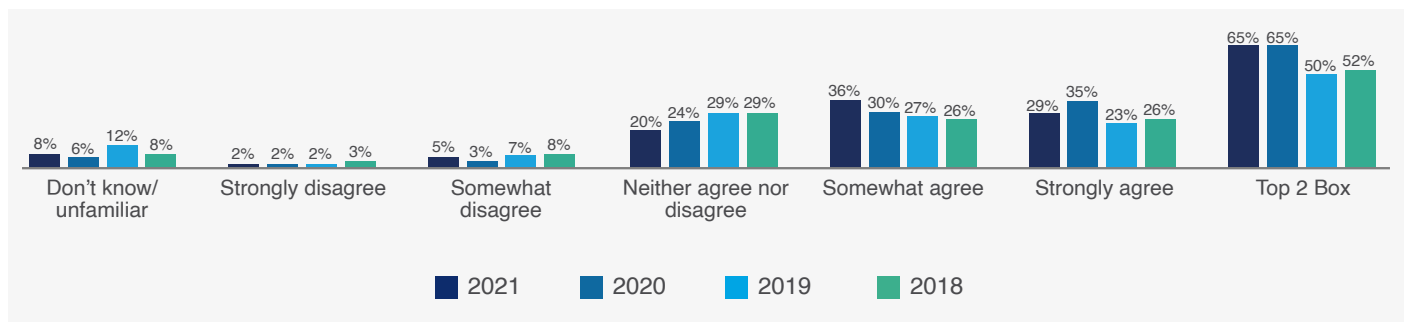
** New question added to the survey in 2018*

65% of members believe that the local Chapter provided leadership opportunities for members during 2021 (2020: 65%)

We would like to encourage members to take on active roles within the chapter – there are many opportunities available for involvement and additional capacity is always needed and appreciated.

We are excited to learn about the OneinTech SheLeadsTech Leadership Academy initiative; and we look forward to the developments in this space over the coming year.

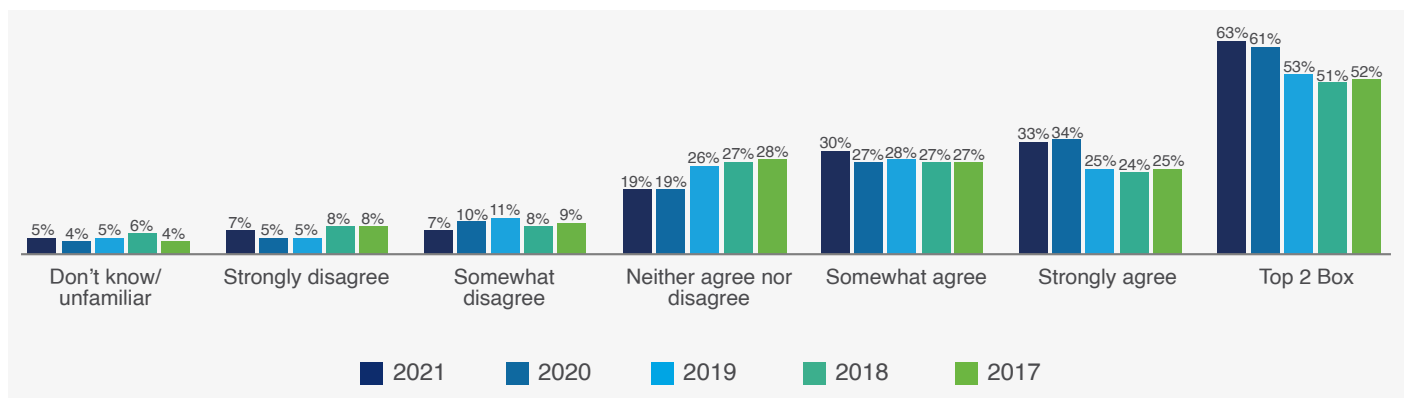
Over the past year, the Chapter has formalised volunteer opportunities encouraging volunteers to sign up for involvement in Chapter activities. In addition, the Chapter has re-activated its governance structures with new appointments into leadership positions within the Chapter including the inauguration of the new board of directors in May 2020 followed by the re-establishment of the Social & Ethics and Audit & Risk Committees. Over and above this, the Chapter has established Regional Committees, which are chaired by Regional Directors (Governors) in each respective region, including the Cape region, Johannesburg, Pretoria and Kwazulu-Natal. During 2021, we also gained traction with the Digital & Security Committee. All volunteer governance structures have operated effectively for the 2021 period; so that the ISACA SA Chapter capacity to serve is enhanced.



Value – The local Chapter is good value for the Chapter fee I pay

63% of members surveyed believe that the Chapter provides good value for the fee they pay (2020: 61%)

We are delighted to note a 2% increase in the top 2 average for the year. We can do more to advertise the value proposition across the various stakeholders; and we will work on this in the coming year.



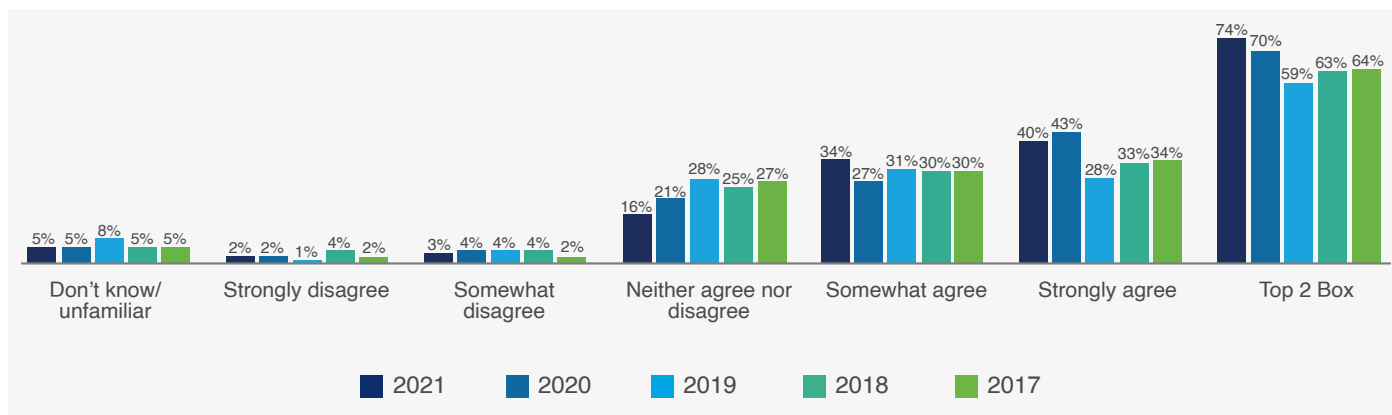
Membership Satisfaction Survey

Organised – The local Chapter is well organised

74% members believe that the Chapter was well organised during 2021 (2020: 70%)

We are delighted to note a 4% increase in the top 2 average for the year.

The Chapter has an established office with a physical presence and 3 permanent employees. The office team are responsible for supporting directors within their respective portfolios of responsibility and for ensuring the continuity of operations of the Chapter. The office staff play a key role in ensuring the Chapter's effectiveness, sustainability and success; particularly since the directors and volunteers operate voluntarily, with no remuneration, and in a part-time capacity. With a small office complement, the ISACA SA Chapter, has managed to achieve great things and this is primarily through the passion and dedication of each staff member.



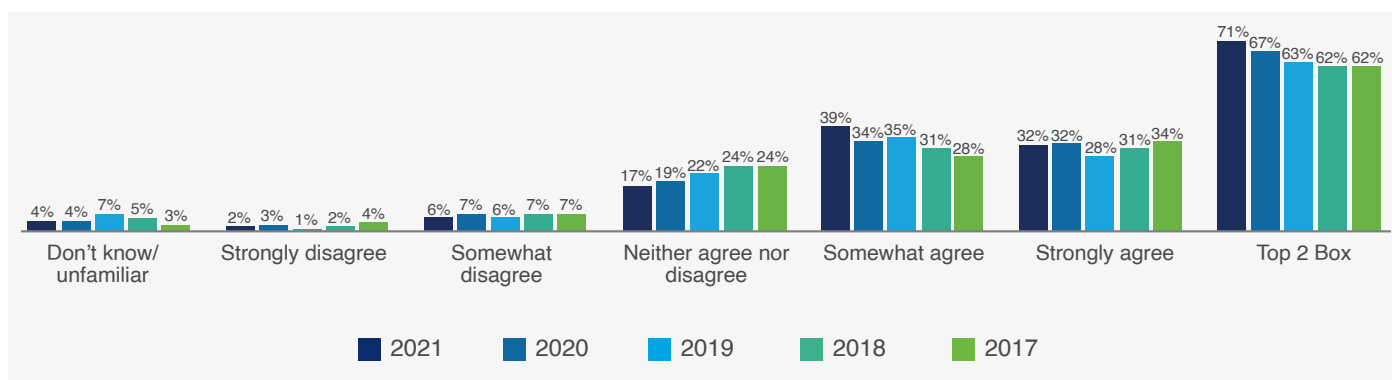
Network – The local Chapter offers sufficient networking opportunities

71% of members believe that the local Chapter offers sufficient networking opportunities (2020: 67%)

We are delighted to note a 4% increase in the top 2 average for the year.

Through the 34 professional forums hosted during 2021 – we have afforded members the opportunity to earn a total of 106.2 CPE points! In addition, to professional forum events the annual conference, member awards and educational workshops hosted by the Chapter provided even more networking and CPE opportunities! Wow, what an active year! – well done to all the volunteers and staff for this exceptional achievement!

Through the Community Calendar, which is available on our Engage website, we have performed advanced planning so that members can diarise the events planned for 2022; and we encourage members to attend these events to stay connected with the ISACA South Africa Chapter and its activities.

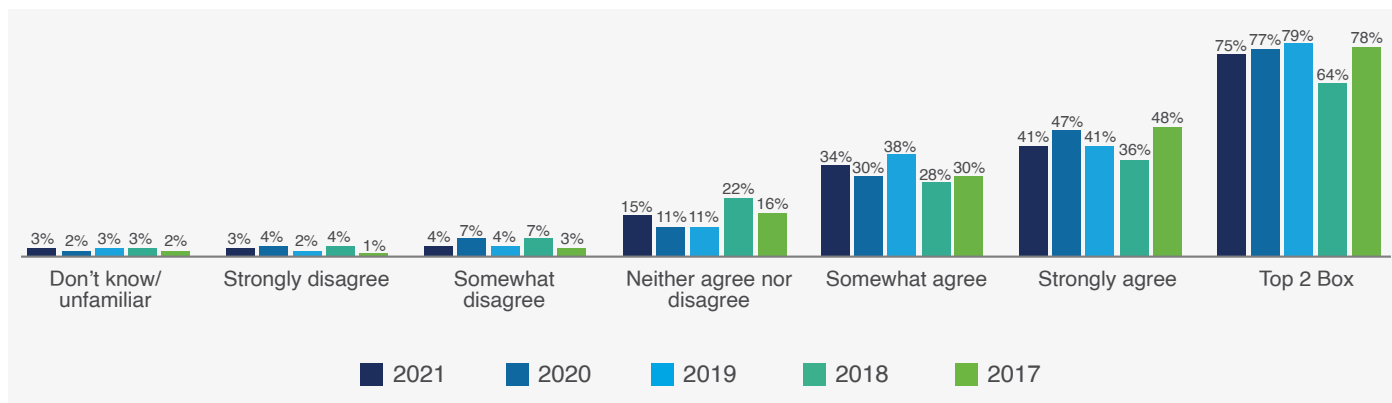


Membership Satisfaction Survey

Informed – I am adequately informed of ISACA South Africa Chapter activities

77% of members surveyed believe that they are well informed of the Chapter's activities (2020: 77%)

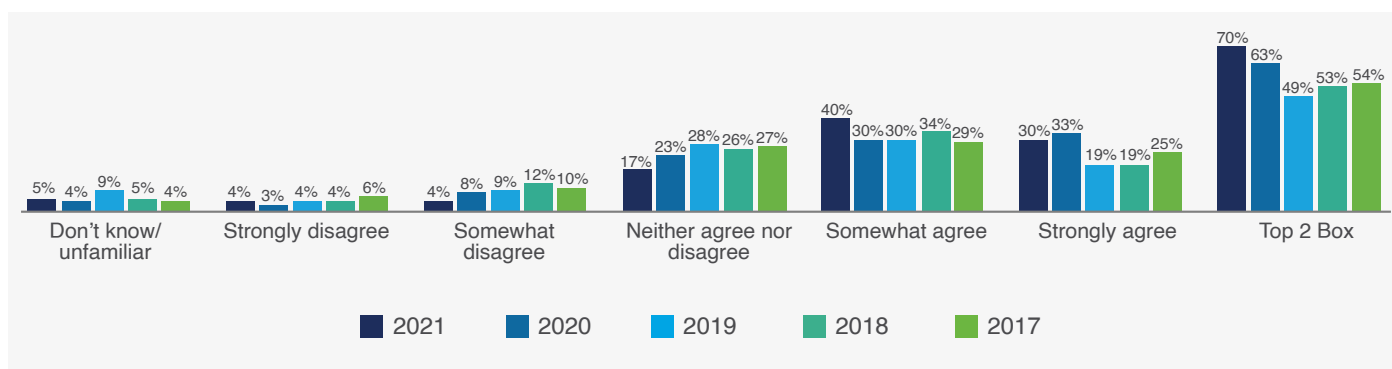
We are continuously and actively engaging members via email and social media. We have appointed a Social Media expert who is assisting us daily with regular posts across all our social media channels. Email remains the preferred style of communication amongst members; and we continue to post weekly content about the activities and initiatives of the Chapter via our Everlytic bulk mail software. We notice that a number of member emails are rejected – it is member's responsibility to ensure that their email addresses are kept up to date on their MyISACA profiles. We also encourage members to "white list" the ISACA SA Chapter emails so that they do not automatically get rejected or pushed to a "junk" folder.



Educational Opportunities: The local Chapter offers sufficient educational opportunities

70% of members surveyed believe that the local Chapter offers sufficient educational opportunities (2020: 63%)

We are pleased to see a 7% increase in member satisfaction. Through partnerships with other professional bodies and organisations, the ISACA South Africa Chapter has extended its value proposition to members in terms of educational opportunities. We have also increased our efforts in hosting workshops, as can be seen in our 2021-2022 Community Calendar. The revised Chapter Strategy "Leading with Impact" positions the ISACA South Africa Chapter as a learning organisation and we continually strive towards achieving this objective.



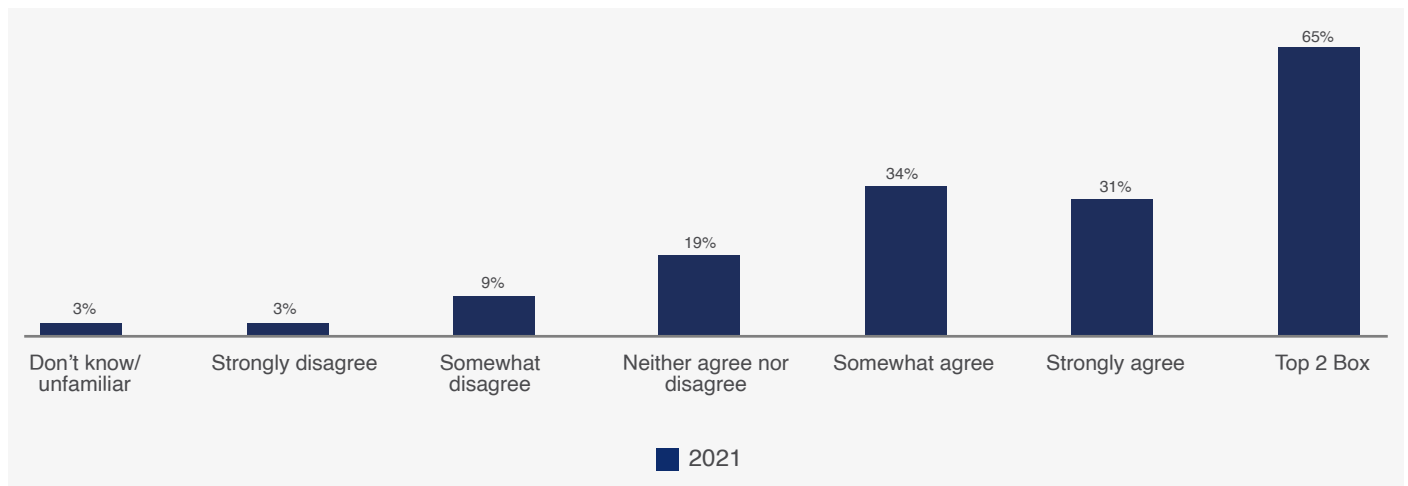
Membership Satisfaction Survey

Level of Engagement - You are satisfied with your level of engagement in your local chapter

**New survey question added in 2021*

65% of members surveyed are satisfied with their level of engagement with the local ISACA South Africa Chapter

ISACA International added a new question to the 2021 survey; and we are very happy with the result which indicates that most members are satisfied with their level of engagement. We would like to see more members actively engaged; through volunteering and other opportunities available through the Chapter. We encourage members to reach out to us – speak to any of the directors to see where you can get involved – there are always opportunities for engagement!



Members enjoying the “For the Love of Tech” event

Chapter Member Awards

The ISACA South Africa Chapter hosted its fifth (5th) annual members awards celebration on 12 November 2021. Due to the relaxing of the COVID-19 regulations in South Africa, the chapter awards were hosted as a hybrid event; in a virtual format as well as in-person.

The event was attended by multiple ISACA SA Chapter directors, the ISACA SA Chapter office staff, 30 in-person invited guests and 90 online attendees; including Gary Hardy who is the longest serving ISACA member for 40 years!

The purpose of the local Chapter awards is to appreciate the trailblazers and trendsetters in our beloved member community and:

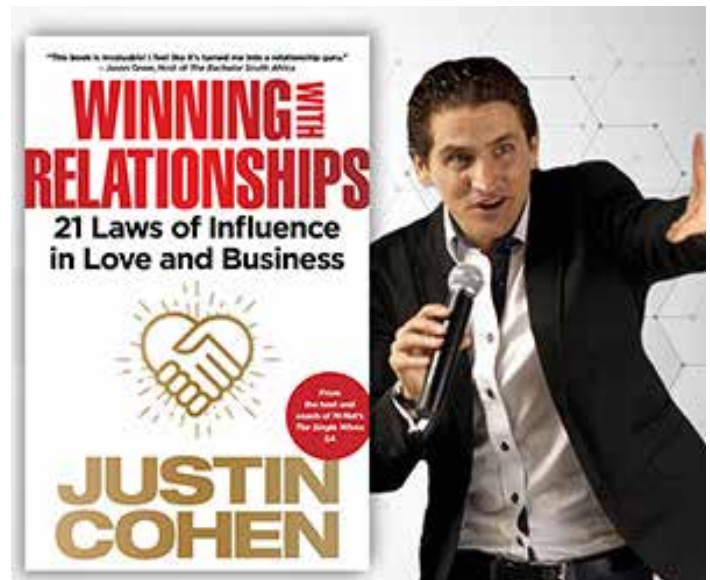
- Recognise and reward excellence and professionalism;
- Attract and retain high-calibre individuals in the profession; and
- Motivate members towards innovation and continuous improvement.

The live broadcast was run from the Premier Hotel in Cape Town with Regional Director, Robin Williams as the MC and Programme Director for the event. The event theme was “Life is Beautiful”, a theme so apt for the times we live in. Chapter President, Arlene-Lynn Volmink opened the meeting with the objective of the awards; and stated “We all been through many challenges with Covid-19, and she explained its significance as a signal to slow down. With current times it has allowed us to reflect and be grateful, blessed, and present with each other because life is beautiful and short. She thanked everyone for being present and to be proud of coming this far and striving forward under circumstances given. Amidst all the challenges there has been blessings that we should all be proud of and celebrate.”

Entertainment at the event was provided by Marelize Zeeman. The live streaming of the event was provided by the team at MW Productions; and event décor was supplied and setup by FairyLight Events. Spot prizes were awarded at the event with winners receiving a copy of Justin Cohens book titled “Winning with Relationships”.

Marketing & Membership Director, Mahomed Osman explained the nomination and selection process for the awards; and announced the award winners. Award trophies were couriered to each award recipient; and the event was recorded and can be viewed on Demio: <https://my.demio.com/ref/nKolC50hRAy6jrxg>

The event was a great success; with positive feedback all round.



Some feedback received:

"So proud to have gotten such an incredible award. Thanks to the ISACA SA Chapter team and members!"
- Bilal Kathrada

"Humbled & #grateful to have been recognized by ISACA SA Chapter. Continue building digital trust in our country and empowering assurance professionals!! A Big Thank You!!"
- Dumisani Gumbi

"Biggest blessing ever. Thank you ISACA SA Chapter."
#youngprofessionals
award2021
- Alyssa Prinsloo

"Congratulations to Lee Bistow and the Phinity Risk Solutions team and thank you ISACA South Africa Chapter for this honour!"
- Phinity Risk Solutions

Chapter Member Awards

As announced at the event, the 2021 annual Chapter award winners were:

President's Award Recipient 2021:

Dumisani Gumbi (IT Governance & Compliance Manager, Advisory Board Member at Cape Peninsula University of Technology, ISACA SA Chapter Cape Regional Committee Volunteer)

The President's Award is presented for gratitude and dedication to service and leadership with regards to the field of IS risk management, audit & assurance, governance, security, and cybersecurity in South Africa.

Dumisani Gumbi is a spirited change agent who believes in the undying spirit and tenacity of our people. As a leader in the IT industry, he is passionate about paying it forward and mentoring the next generation of leaders. He is currently the IT Governance and Compliance Manager for a large listed South African Insurer, sits on the advisory board of Cape Peninsula University of Technology, and is a part of ISACA's Western Cape committee as a volunteer. Dumisani's passion lies in areas of governance, legal technological research, executive leadership development and student mentorship. When not juggling work and studies, Dumisani enjoys watching sport and spending quality time with his family of four.



Listen to what Dumisani had to say: <https://www.youtube.com/watch?v=wf3Wf9SXj6M>

Winston Hayden Leadership Award Recipient 2021:

Dr Brett Van Niekerk (Senior Lecturer at University of KwaZulu- Natal)

Dr Brett van Niekerk is currently a senior lecturer in computer science at the University of KwaZulu-Natal. He has numerous years' experience in information/cyber-security (and related fields) through industry, academia, and civil society. He has consistently shown leadership in the field, contributing to the growth locally and internationally, and encouraging others to perform and develop personally and professionally. He also regularly engages with the media to provide awareness of the relevant issues that arise and examples of his leadership in information/cyber-security include leading a multi-disciplinary team from SA to win the Global Cyberpeace Challenge 2.0 strategy and policy track in January 2021. He has also mentored numerous student teams within multiple institutions helping others to grow and become leading industry professionals. Brett is also a participant in a number of international initiatives and research within the cyber security profession by special invitation of these local and international committees.



Listen to Dr Brett had to say: <https://www.youtube.com/watch?v=GsvIRPZg1ZQ>

Max Blecher Innovation Award Recipient 2021:

Lee Bistow (Chief Technology Officer at Phinity Risk Solutions (Pty) Ltd)

Phinity Risk Solutions introduced the Triplicity platform and customized the platform to the unique needs and increasing legislative compliance obligations placed on the insurance industry, making it increasingly difficult for insurers to maintain and monitor compliance. These onerous risk and compliance processes can be very challenging and present multiple organizational challenges and consequently, a tech platform was much needed to conduct cloud risk assessments and third-party risk assessment in an easy to understand, standardized and consistent manner across a number of entities with automated workflow and reporting.

The Phinity team were responsive to our requests and creative/innovative in the way they approached problems with solutions and automation within the tool. They produced a customized, fit for purpose, affordable tool which served our business needs and was relatively seamless and easy to implement in our IT environment. The tool has been tried and tested across some business entities with more entities in the pipeline for implementation.



Listen to what Lee had to say: <https://www.youtube.com/watch?v=aP44A2JNPgQ>

Chapter Member Awards

Tichaona Zororo Excellence Award Recipient 2021: **Mikara Naidoo** (Service Designer at EOH)

"Mikara Naidoo holds a master's in architecture from the University of Witwatersrand and is a member of the South African Council for the Architectural Profession. She is an experienced, human-centric architect, urban designer, and researcher. She then branched out into Service Design with the intent to scale her ability to solve complex, foundational problems within organisations, using design-thinking. Alongside her day job, she is a part-time lecturer in architecture, with an immense passion to learn and share as much as possible. She was also selected to represent EOH at the annual One Young World Summit which convenes the brightest young talent from every country and sector, working to accelerate social impact.



Contribution Award Recipient 2021: **Venisha Nayagar** (CISO at Crypt IT)

Venisha Nayagar is the Managing Director and CISO of Crypt IT Information Security and Risk Management and an IT professional with more than 16 years of experience. Venisha is a self-driven, skilled, and experienced information security and risk professional with multitude of hands-on experience in various industries and embedding security strategies globally. She was previously the CISO, responsible for the Global Cyber Security Function for the Sun International Group. She was Awarded the top 50 women in cyber security Africa 2020 and was also elected on numerous Advisory Boards and programmes both locally and internationally. She was also the Winner of the 2017 Cyber leader award Africa CIS and winner of the Women cyber security Leader award-MESA council -CISO top 100 in 2018.



The Young Professional of the Year Award Recipient 2021: **Alyssa Prinsloo** (IT Auditor at BDO)

Alyssa is a dynamic young professional that began her IT audit career at the beginning of 2020, having completed her honours in BCom at the University of Pretoria. As an audit intern, she displayed a strong willingness to learn and followed a disciplined and structured approach that made her excel in completing assigned tasks quickly and efficiently. Alyssa was able to thrive and continued to work diligently and produce exceptionally good work, even through the Covid 19 pandemic and changing working environments. She takes initiative to learn and develop, requesting exposure to new and varied projects that stretches her thinking and forces her to do independent research. Furthermore, during this period of uncertainty Alyssa became a member of ISACA and sat to write her CISA exams, which she passed in December 2020 (after only one year of practical work experience).



Listen to what Alyssa had to say <https://www.youtube.com/watch?v=FkHu0850OpA>

Chapter Member Awards

The ISACA SA Best Conference Speaker 2021 was awarded to:
Bilal Kathrada (Director and Founder at IT Varsity)

Bilal is a software engineer, lecturer, author, entrepreneur and public speaker. Bilal has been in the fields of technology and education for over 20 years. He is a passionate about youth development focusing on the practical development of skills in response to the ever-changing technological landscape and increasing diversity of skills at all levels within Information Technology. In response to this requirement, he founded IT Varsity where students are developed and upskilled based on global technology needs, using modern teaching methods and providing accredited qualifications.



Bilal has worked with a number of notable companies and institutes like Vodacom, Blackberry, Morevest Group, Durban University of Technology, University of KZN and MANCOSA. His current focus is to promote Technology Integrated Learning at a higher education level through his work with Educor, and at primary school level through his work with CompuKids (an online Technology Academy for kids).

Listen to what Bilal had to say: <https://www.youtube.com/watch?v=fUg2ACMLhSU>

The ISACA South Africa chapter would like to congratulate all award nominees and award winners.

Nominations for the 2022 Annual Chapter Member Awards are open; and we encourage members to recognize their peers and colleagues in the ISACA SA community. The 2022 Member Awards event, themed “A Colourful Life”, will be celebrated at Emperors Palace on 22 August 2022, at the end of the first day of the Annual Hybrid conference.



HYBRID EVENT

LIFE IS ART, LIVE IT IN COLOUR

at the
ISACA South Africa Chapter
6th Annual Chapter Member Awards 2022

“A Colourful Life”

Join us as we celebrate the award nominees and winners;
and appreciate all our Chapter volunteers.

Monday, 22 August 2022

In Person:
Venue: Emperors Palace, Johannesburg
Time: 18h00 for 18h30 - until late

Online via Zoom:
Time: 18h30 - 19h30



**“LISTEN TO THE COLOUR
OF YOUR DREAMS”**
- The Beatles

**Register
Early!**

Chapter Member Awards



Cape Regional Director, Robin Williams as event MC and Programme Director



Chapter Secretary, Carolynn Chalmers enjoying the event!



Treasurer, Francois Le Roux, pondering on the cost of the event



Marketing & Membership Director, Mahomed Osman announcing award winners



Johannesburg Regional Director, Kgabo Ralebepa, enjoying the event!



Cape Regional Director, Robin Williams, handing over a prize to Lynn Martin from the Mobius Group



Pretoria Regional Director, Prof. Dr. Cameron Modisane enjoying the event

Chapter Member Awards



Left to Right: Kgabo Ralebepa (Johannesburg Regional Director), Justin Cohen (Bestselling Author & Global Speaker) & Arlene-Lynn Volmink (President & Chair of the Board)



Justin Cohen (Best-selling Author & Global Speaker)



Left to Right: Arlene-Lynn Volmink (President & Chair of the Board) & Eugene May (Certifications & Training Coordinator)

Message from the Marketing and Membership Director

Dear members and colleagues,

Another challenging year during a global pandemic has gone by, but also encouraged in the ability of organisations and professionals to learn, adapt and change which has led to new levels of innovation and digital enablement, founded on the use of Information and Technology. After two Board strategy sessions during 2021 in which the operations of the Chapter were analysed and critiqued, we are excited about the new journey that lies ahead for the ISACA SA Chapter.

The Chapter is committed to achieving its objectives by growing its membership, increasing attendance at its various events through innovation and making an impact to members and professionals within the technology industry. Attendance at our online events have doubled over the past 2 years and special events such as our annual conference, annual general meeting and annual membership awards, have removed the physical location barriers and attracted international speakers and attended by members on a global scale.

Our social media presence and interaction has also grown significantly and together with the investment in technology, we are looking forward in how we, as a Chapter support and engage with our members in the future. Watch this space!

I would also like to welcome our new marketing and events coordinator, Atika Hendricks who hails from a marketing background and excited about the prospects she will introduce to take the Chapter forward.

As we now move to a model of hybrid events, I look forward to once again meeting and engaging with you in person.

Sincerely,

Mahomed Imraan Osman

Marketing and Membership Director



Arlene-Lynn Volmink (President, ISACA SA Chapter), David Mazula (Risk Assurance Partner, PwC SA), Tammy Bortz (Senior Legal Consultant, PwC SA), Carli Wilbers (Risk Assurance and Certified Software Asset Manager, PwC SA), Kerissa Varma (President, Woman in Cybersecurity Southern Africa) & Robin Williams (Cape Regional Director, ISACA SA Chapter)



Our Community

One in Tech Foundation

ISACA is committed to the highest standards in the cyber world, and they believe that diversity and inclusion are important issues to address. The membership organisation founded One In Tech (OIT) as a way for ISACA to philanthropically support the mission of advancing the professional space.



As technology advances every single day, the need for talent continues to be a critical issue. A serious workforce shortage threatens the growth and innovation of the technology industry on a global level. Building diversity and inclusion in cyber careers is one of the ways to address the workforce crisis and ensure innovation that meets all perspectives. One in Tech removes barriers to ensure untapped individuals receive equitable access to begin and advance their career within the Cybersecurity and IT Audit professions.

OIT Vision, Mission and Purpose



VISION

Build a diverse and inclusive global community of Cybersecurity and IT Audit professionals.



MISSION

Provide opportunity for under-represented individuals to enter security professions and support the advancement of untapped talent into leadership positions.



PURPOSE

Remove barriers to ensure the Cybersecurity and IT Audit professions are accessible for all.



The ISACA SA Chapter introduces a

BOOK DRIVE

in preparation for CommuNity Day in October 2022

March - October 2022

DONATE A BOOK

Share the joy of reading!

Share your new or gently used books on business or technology topics

All books can be dropped off at the Chapter office or arrangements can be made to collect books from you.

Contact info@isaca.org.za or 087 550 9289 for further info.



One in Tech Foundation

OIT Strategies

One in Tech is laser-focused on three strategies to reach our mission:



Accelerate

As an Accelerator, One In Tech provides a new vision for SheLeadsTech to support women in advancing their careers into leadership positions. Our work will include creating toolkits, events, and resources that identify and provide pathways to educational, professional, and career-building opportunities for under-represented populations. OIT will also launch Allyship as a component of the SLT focus.



Fund

One In Tech as a Funder supports continuous learning through a robust Scholarship Program awarding funding to individuals who are of a population under-served and/or under-represented in the tech space. The over 100 scholarships presented in 2 annual cycles include both academic and professional development awards. By providing funding and resources, OIT Scholarships are designed to secure, accelerate, and retain career trajectories and, subsequently, narrow the workforce gap by pipelining untapped talent into employment opportunities. OIT is also providing matched funding and management for ISACA chapters who want to give back within their own regions and communities.



Connect

In the role of Connector, One In Tech is coordinating global stakeholders to shape a collective agenda on advancing inclusion to narrow the workforce gap in the industry.

Celebrating the women of the ISACA South Africa Chapter



Arlene-Lynn Vomink
President & Chair of the Board



Lizahn Human
Finance & Office Manager



Atikah Hendricks
Marketing & Events Coordinator



Carolynn Chalmers
Secretary



Kgabo Ralebepa
Johannesburg Regional Director



Jerusha Naidoo
Academic Relations & Education Committee Member



Sandika Daya
Social & Ethics Committee Member



Busive Quma
Audit & Risk Committee Member



Bella Maziriri
Social & Ethics Committee Member



Noleen Williamson
Social & Ethics Committee Member



Lucy Chizunza
Cape Regional Committee Member



Prudence Keele
Johannesburg Regional Committee Member



Grace Letseka
Pretoria Regional Committee Member



Thandeka Zulu
KZN Regional Committee Member



One in Tech Foundation

OIT currently runs two programmes:

SheLeadsTech

One In Tech seeks to amplify the reach and impact of our banner program, SheLeadsTech, which provides women and allies with access to educational, professional skill, and career-building development to enter and advance within the cyber workforce.

In this capacity, SheLeadsTech offers comprehensive resources, substantive toolkits, and secure pathways to accelerate gender balance in the cyber profession.

Scholarships

One In Tech seeks to make both broad and in-depth impacts in infusing untapped talent into the cyber workforce. Through a robust Scholarship Program, OIT provides awards in a multitude of methods including OIT's CORE Scholarships, OIT Diversity in Leadership Scholarships, and OIT ISACA Chapters Scholarships.

The ISACA South Africa Chapter supports OIT. ISACA South Africa Chapter President Arlene-Lynn Volmink currently serves on the Sheleadstech Advisory Council, supporting the She Leads Tech strategic objective of moving She Leads Tech into the next "action" level for an overall growth of 5,000 women and allies engaged globally, in the first year of operation.

There are many opportunities for members and member organisations to donate, collaborate and volunteer. Your support can help OIT build a diverse and inclusive global community of cyber professionals.

Donating, volunteering, and staying informed are great ways for you to join the movement for inclusion and diversity.

Take action today and create real change! <https://oneintech.org/take-action/>

Find out more at <https://oneintech.org/>

ISACA
South Africa Chapter

www.isaca.org.za

Applications for the ISACA South Africa Cybergen Scholarship for 2022 Are Open!

The 2022 scholarship will sponsor ISACA certification exams for 3 individuals

Eligibility Criteria
This programme is limited to members of the ISACA South Africa student groups and the ISACA South Africa chapter, as an ongoing value-add members

About the Scholarship
This scholarship programme consists of both a Cybergen Professional Education Scholarship (CPES) and a Cybergen Academic Scholarship (CAS)

For more info, contact
info@isaca.org.za
087 550 9289

2021 OUTSTANDING CHAPTER ACHIEVEMENT AWARD

CommuniTy Day

“To move forward, you have to give back”

– Oprah Winfrey

CommuniTy Day has become part of ISACA's culture over the years where the chapters illustrate our purpose and promise with a day of service and giving back to our community. The purpose of the day is to demonstrate that not only can we help individuals realise the positive potential of technology but together, we can help people realise the positive potential of ISACA's global society.

In recent years, the Chapter focussed on animal shelters and also on cybersecurity education initiatives. During 2021, the Chapter wanted to give back to the communities where directors and staff live and spent their childhood years; communities that remain close to our hearts.

Our chosen focus was on diabetes education as this remains a real problem in South Africa.

Here are some facts to be aware of:

- Diabetes is a chronic disease that occurs either when the pancreas does not produce enough insulin or when the body cannot effectively use the insulin it produces. Insulin is a hormone that regulates blood sugar.
- The 2021 report on mortality and causes of death by Statistics South Africa, found that diabetes is the second deadliest disease in the country.
- Diabetes has killed more people than HIV, hypertension, and other forms of heart disease combined.
- Diabetes is a major cause of blindness, kidney failure, heart attacks, stroke, and lower limb amputation.
- According to statistics from the International Diabetes Federation over 4.5 million South Africans have diabetes.
- Around 50 percent of South Africans living with diabetes are unaware they have the disease.
- World Diabetes Day is observed on 14 November every year.
- Diabetes has been identified as the highest risk factor for COVID-19 patients. There is a lack of awareness of diabetes and access to proper healthcare among South Africans.
- While there may not be a cure yet, there are ways to educate yourself and manage the disease.

In the Western Cape region on CommuniTy Day, Chapter directors, staff and volunteers selected 20 families in need; and prepared and delivery parcels of fruit and veg to the Cape Flats community. In the Gauteng Region, directors and volunteers also took time out to support and donate food parcels to one of the hospitals in need in the Soweto community.

The ISACA SA Chapter would like to thank all office staff, directors and volunteers that took the time to contribute to the ISACA Global CommuniTy Day initiative.

CommuniTy Day

Activities in the Western Cape Region



CommuniTy Day

Activities in the Gauteng Region



Inaugural Cybergen Scholarship Awards

The ISACA South Africa Chapter is proud to report our very first recipients of the ISACA SA Chapter Cybergen Scholarship Programme. This Scholarship Programme awarded 3 individuals, young recent graduates or students with financial aid to pursue their various cyber career pathways with ISACA certifications. The recipients were awarded Chapter membership as well as coverage of exam fees and exam materials.

2021 Scholarship Award Recipients

Lerato Zinhle Jiyane



Masana Alina Ndleve



Thamsanqa Ernest Dubase



We are excited to walk the journey with our first round of scholarship recipients; and we look forward to seeing them flourish in their careers.



Lerato Jiyane • 1st

Technology Risk Associate 3(IT Auditor) ...
Reshared from ISACA South Africa Chapter • Smo

I'm truly out of words and so grateful for this opportunity. I would like to thank Ipeleng Masimong (CISA,CRISC,ISAP (SA), CDPSE) , Katlego Mnguni and Rudrik du Bruyn for assisting with my application.

#isaca #itaudit #rising star



Lerato Jiyane • 1st

Technology Risk Associate 3(IT Auditor) ...
Smo • 5

My Cybergen scholarship award and goodies arrived this morning. What a beautiful way to end my week and begin my festive season. Thank you Arlene-Lynn Volmink, CISA, CDPSE, ISAP (SA), Edmore Taruvinga - MBA, LLB, BBSCT, CISA, CISM, CDPSE, CIA, CRMA, ITIL and ISACA South Africa Chapter. Looking forward to a great year filled with learning opportunities #thankyou #learning #opportunities



Thami Dubase AGA(SA) • 1st

associate-General accountant, General Tax ...
Smo • 6

I am grateful for this opportunity 2022,

ISACA South Africa Chapter
9,927 followers
Smo • 6

We would like to congratulate Thamsanqa Ernest Dubase, [Lerato Jiyane](#) and Masana Alina Ndleve who are the recipients of the ISACA SA Chapter CyberGen Scholarship, and wish them well with their studies.

The Academic & Research Committee of the ISACA SA Chapter recently launched the CyberGen Scholarship, consisting of two headline programmes: The CyberGen Professional Education Scholarship (CPES) and the CyberGen Academic Scholarship (CAS).

As a leading professional organisation and good corporate citizen, this scholarship is part of ISACA SA's initiatives to broaden and deepen scarce cybersecurity skills in the country in the context of a global economy that is now predominantly cyber-driven.

#CyberSecurity #isacaza #itaudit #itrisk #networking



We are now accepting applications for the next cohort of Cybergen Scholarship applicants.
For more info, please email info@isaca.org.za.

Important Notice: Should member organisations wish to contribute to this fund, a tax rebate will become available as soon as our PBO status is confirmed. We applied for this recognition and we received feedback from SARS that our application will be assessed and possibly finalised by July 2022.

Message from the Academic Relations and Education Director

As the curtain draws comes down on the 2020-2022 Board term, I would like to extend my gratitude to all the directors and volunteers who served on the Academic Relations and Education Committee (AREC) which I had the honour of chairing.

Enhancing governance structures and processes

In the first year of the board term, the immediate priority was to enhance the governance systems, processes, and structures to ensure greater consistency in the execution of the Academic Relations and Education portfolio's programmes. This was successfully achieved through the refining of existing policies, developing new standard operating procedures (SOPs), setting up the oversight committee for the portfolio (AREC), as well as developing AREC's Terms of Reference among other things.

As part of my responsibilities as the responsible director for the Academic Relations and Education portfolio, I also got to put my hands on the plough along with fellow directors to finalise the outstanding work required to get the Chapter recognised by SAQA as a professional body. This entailed engaging in exciting, but at times challenging engagements with various stakeholders to communicate the value proposition of recognition as a professional body to members, and to lobby other critical players in the industry to support the Chapter's application for recognition.



CyberGen Scholarship

Launching the CyberGen scholarship and parameters for the scholarship was one of my proudest moments. The purpose of the scholarship is to provide financial assistance to deserving students or recent graduates with strong academic performance, but come from financially disadvantaged backgrounds, who wish to pursue any of the various cyber career pathways. The name "CyberGen" was inspired by the realization that the current generation is now living in a Cyber driven global economy and as a key player in this space and a good corporate citizen, the Chapter's intention is to contribute in broadening and deepening the scarce cybersecurity skills in the country. The Scholarship has two headline programmes, namely the CyberGen professional education scholarship and the CyberGen academic scholarship. The professional scholarship provides a membership, exam and study materials sponsorship package to qualifying students or members of the Chapter intending to write exams for certification programs offered by ISACA such as CISA, CGEIT, CISM, CDPSE, & CRISC among others. The inaugural scholarship in 2021 was awarded to three (3) individuals, namely Masana Ndleve, Lerato Jiyane, and Thamsanqa Dubase. The year 2022 scholarship has already been advertised and will again be awarded to three (3) successful applicants. The award of the scholarship has so far been a case of the Chapter's will to sow the seeds of success for the future generations outweighing any budgetary constraints, as reliance has largely been on limited discretionary funds available to the Chapter. Looking ahead and pressing on with this developmental agenda, the Chapter intends to expand the reach of the scholarship program by seeking sponsorship from corporates, members or any other stakeholders who are driven by a similar cause. The Chapter is reachable on info@isaca.org.za to anyone who is driven by the adage "it is more blessed to give than to receive" and wants to find out how then participate in making this program a success. Providing any financial seed that that one can towards this program (individually, as a group, or as corporate body) is the insurance premium we all must pay to ensure a just and equitable society.

Awarding of ISAP & ISMP designations

Following the recognition of the Chapter as a professional body, the AREC has been instrumental in vetting all the applications for the ISMP and ISAP designation applications and recommending successful applicants to the ISACA SA Chapter for final approval. To date 222 designations have been awarded to members.

Research Assistance Programme

The purpose of the programme is to provide students who are in their final year or are pursuing post graduate studies in areas where there is potential to advance the Chapter's programmes with access to a database of potential research participants, thus not only helping the students to advance their studies, but also contributing to the creation of knowledge. During 2020-2022 board term, the Chapter provided support to four students who submitted their applications for assistance under this program. As the current board term comes to an end, we once again continually call on students to take advantage of this opportunity to leverage ISACA SA Chapter's database of expert professionals as they make their mark in creating industry enhancing knowledge.

Message from the Academic Relations and Education Director

Industry internship facilitation programme

The purpose of the programme is to assist recent graduates who have an interest in the Chapter's programs or are affiliated to the Chapter to secure internships within the cyber/information security, IT Audit/Governance, Information Technology and related fields. The Chapter does this by spotlighting recent graduates/ students seeking internships on its social media platforms and inviting companies with internship opportunities of interest to consider making use of ISACA to advertise these opportunities. There is still much work to be done in respect of this program to make the Chapter a nexus that brings together the employers who have Internship opportunities, with recent graduates seeking internship opportunities. I extend an invitation to my successor for the new Board term to deploy the necessary effort to ensure full realization of this noble cause. There is also a lot of work ahead in kickstarting a mentorship program that will benefit the interns which the Chapter will have managed to successfully connect with job opportunities as well as any other ISACA members who require mentorship.

Thank you

Sincerely,

Edmore Taruvinga

Academic Relations & Education Director



Social Media Content Creation

- Graphics/Images
- Captions
- #Hashtags

pivot
digital marketing hub

SOCIAL MEDIA CONTENT CREATION PACKAGES

R1 160	R2 088	R2 819
STARTER	STANDARD	PREMIUM
2 Social Platforms	2 Social Platforms	2 Social Platforms
10 posts	20 posts	30 posts
Images & Captions	Images & Captions	Images & Captions
5 Hashtags	10 Hashtags	10 Hashtags
2 Revisions	2 Revisions	2 Revisions
4 days delivery	6 days delivery	10 days delivery

www.pivotdigitalhub.com

Message from the Membership and Education Coordinator

Dear Members

As Membership and Education Coordinator, my role thus far has been eventful. I started with ISACA SA Chapter in July 2020 and I learn new things daily - from assisting members with queries, helping to set up regional webinars to now even writing reports. The most humbling experience for me is when we give back to our community at our CommuniTy Day which happens once a year. The other highlight is when we awarded students with scholarships in the Cybersecurity field. Our SA Chapter awarded three students a scholarship last year, and we have just advertised our programme for 2022.

Initially, I joined the ISACA SA Chapter to assist the Board of Directors with all duties related to the South African Qualifications Authority (SAQA). My main role has expanded over time to assisting the Certifications Director in providing educational workshops to our members to attend to further develop their skills and progress their careers. I also assist the Academic Relations and Education Director with various duties, including vetting members that apply for our Professional Designations and coordinating the process of approval and recognition of the successful applicants. Over the past year, I have also planned and co-ordinated multiple events in the Pretoria and Johannesburg regions; and worked closely with the Pretoria and Johannesburg Regional Committees. During 2021, I was the primary member-facing interface, offering first line telephone and email support and fulfilling other all-round office duties as and when directors require support.

I would like to thank our President and every director on the board for always being able to lend a helping hand to get the job done, for their mentorship and helping me grow in my position. To my colleagues, thank you for all your support and camaraderie. We surely work well together under pressure; and we have achieved great things together.

I am looking forward to continuing to grow with this organisation and to soar to new heights - after all, we are just getting started.

Sincerely,

Eugene May

Membership and Education Coordinator



ISACA SA Chapter office team at the April Fool's Day event

A black wooden chair with a curved backrest and vertical slats. On the seat, there is a stack of approximately ten books. The books have various colored spines, including light brown, white, and blue. The background is a solid dark color.

Our Educational Workshops

Prior Year Workshops at a Glance

“Education is the most powerful weapon which you can use to change the world.”
– Nelson Mandela

The ISACA SA Chapter continues to promote itself as a learning organisation; and we are proud to report the following educational workshops that were successfully hosted during 2021. The feedback from delegates was overwhelmingly positive; and we would like to thank the trainers and delegates for their participation in these events.

Through the educational workshops hosted in 2021, we were able to afford members an opportunity to attract a total of 153 CPE points!

2021 EDUCATIONAL WORKSHOPS					
Date	Format	Topic	Trainer	Attendance	CPE
Monday-Tuesday, 1-2 March 2021	Educational Workshop	POPIA Complying with the Act and Regulations	Peter Hill	35	15.5
Monday-Tuesday, 8-9 March 2021	Educational Workshop	POPIA: Auditing the Status of POPIA Compliance	Peter Hill	52	15.5
Friday, 4 June 2021	Pre-Conference Workshop Educational	RPA Workshop	Shane Naidoo	23	6.5
Saturday 9-10 June 2021	Post Conference Workshop Educational	COBIT2019 Foundations Workshop	Tichaona Zororo	29	13
Saturday 3, 10, 17, and 24 July 2021	Educational Workshop	CISM Exam Review Workshop	Tichaona Zororo	20	33.5
Saturday 7, 14, 21 and 28 August 2021	Educational Workshop	CISA Exam Review Workshop	Zulfikar Allie	26	16.5
Saturday 9, 16 and 23 October 2021	Educational Workshop	COBIT2019 Implementation Workshop	Tichaona Zororo	13	21
Monday – Thursday 7-10 February 2022	Educational Workshop	Cybersecurity Audits Workshop	John Tannahill	11	16
Monday, 9 – Thursday, 12 May 2022	Educational Workshop	Cloud Computing	John Tannahill	10	15.5

Exam Top Scorers

The ISACA South Africa Chapter is proud to report **263** newly certified members who obtained the CISA, CISM, CGEIT, CRISC, CSXP, and/or CDPSE certification in the past 24 Months.

Certifications not only attest to the knowledge and experience, but also attest to the level of skill and professionalism within the country. Certification holders maintain Continuing Professional Education requirements and abide by the Code of Professional Ethics; thus, also contributing positively as practicing professionals to the ethical climate in the private and public sectors.

We also wish to acknowledge the top 3 scorers in the certification exams for each exam window during 2021. The 2021 exam top scorers have been awarded ISACA SA recognition certificates as follows:

Top Scorers Between July 2021 - December 2021

Exam Code	Full Name	Rank
CGEIT	Musi Sehlabaka, CGEIT	1
CGEIT	Cosmo Baloyi, CISA, CISM, CGEIT	2
CGEIT	Keshan Pillay, CISA, CRISC, CISM	3
CISA	Thabo Harris Mthembi, CISA	1
CISA	Mlungisi Sithole, CISA	2
CISA	Kudakwashe Zhou	3
CISM	Sherneal Subban, CRISC, CISM	1
CISM	Obrian Shiriyaenga CISA, CRISC, CISM	2
CISM	Nikeshen Govender, CGEIT, CISA, CRISC, CISM	3
CRISC	Samson Temidayo Akinlade, CRISC, CISM	1
CRISC	Kossam Ndlovu, CISA	2
CRISC	Nkhangweleni Mashau, CISA	3
CDPSE	Faizel Husainudeen, CGEIT, CISA, CRISC, CISM, CDPSE	1

Top Scorers Between January 2021 - June 2021

Exam Code	Full Name	Rank
CGEIT	Dikwetje Tebogo Skosana	1
CISA	Tshepo Muriel Moremedi, CISA	1
CISA	Lebohang Elizabeth Nkadimeng, CISA	2
CISA	Mbuyiselwa Madonsela	3
CISM	Leigh Williams, CISM	1
CISM	Anna Elizabeth Fokker, CGEIT	2
CISM	Neil Bouwer Thomas, CISM	3
CRISC	Nicole Jamieson, CISA, CRISC	1
CRISC	Khulisani Hlongwane, CISM, CRISC	2
CRISC	Charles Mathebula, CISA, CISM	3

Message from the Certifications Director

It has been an honour and privilege to serve in the ISACA SA Chapter board. Due to Covid-19, we had to adjust our model to be agile as most of our members were working from home. We offered more training that are interactive through online mediums.

We also dealt with challenges that were caused by the new normal where often members will enquire about services and our product offering. We also awarded our top performers in various categories of our certification such as CISA, CGEIT, CISM, CRISC and CDPSE. Well done to all the winners. You are an inspiration and ISACA ambassadors.

We also dealt with challenges that were caused by the new normal where often members will enquire about services and our product offering. We also awarded our top performers in various categories of our certification such as CISA, CGEIT, CISM, CRISC and CDPSE. Well done to all the winners. You are an inspiration and ISACA ambassadors.

Sincerely,
Muvhango Livhusha
Certifications Director



ISACA South Africa Chapter
Celebrates 30 Year Anniversary in 2022!
Celebrate with us at our Annual Hybrid Conference!

 **Did you know?**
29 February 2022 will mark 30 years since the ISACA SA Chapter was established!

Activities:

- Pre-Conference Workshops - 18 to 19 August 2022
- Main Conference - 22 to 23 August 2022
- Member Awards - 22 August 2022
- Post-Conference Workshops - 24 to 25 August 2022



Our Annual Conference

Annual Conference 2021

The ISACA South Africa Chapter held its second Virtual Annual Conference entitled: “Adapting in Changing Times” on 7 to 8 June 2021.

The opening address was delivered by President, Arlene-Lynn Volmink who extended a warm welcome to the second online conference within ISACA South Africa Chapter’s history. Volmink highlighted the significance of the chosen event theme: ‘Adapting in Changing Times’ and how this was the outcome of a brainstorm session by the Conference Committee of the 2020 - 2022 Board of Directors. The theme remained appropriate given the pivot that organisations across the world have had to make to embrace digital solutions in response to the COVID-19 world pandemic.

Volmink noted the conference was the flagship event of the ISACA South Africa Chapter and featured multiple industry experts and thought leaders. Through this event, the Chapter’s objective was to contribute to the knowledge base that promotes leadership in technology, information, and cyber security, as well as governance, risk, and innovation in South Africa. The aim was further to unlock adapting in changing times and encourage new ways of thinking, new innovative ideas and set a platform that provokes collaborative conversations with action planning around a digital agenda that has been fast-tracked under the current circumstances.

Over **321** delegates were positively engaged throughout the conference with a chat facility, mobile application, and activity across various social media channels. Delegates included members of the Board of Directors 2018-2020 and 2020-2022, past presidents of the Chapter who were special invitees to the event, representatives from other professional bodies and other ISACA chapters, as well as practicing professionals from both private and public sectors and from different parts of the world.

The production and back-office administration took place from the ISACA SA Chapter Office in Cape Town, while most speakers and delegates accessed the event from the comfort of their homes.

The ISACA South Africa Chapter is appreciative of the enormous effort of the production team, which included staff, volunteers, and the Board of Directors. Several engaged staff members were present at the event to co-ordinate and arrange all proceedings. These included Lizahn Human (Office & Finance Manager), Anri Veldman (Marketing and Events Coordinator) and Eugene May (Membership and Education Coordinator).

The speaker line-up over the two-day main event featured industry leaders who provided the audience with insights, risks, benefits, challenges, and the solutions to help us overcome these in a digital era.

Featured speakers included the list below and many others:

- **Dion Chang** (Founder of Flux Trends. Business strategist. Trends columnist. Keynote Speaker. Professional cage rattler): “State we’re in 2021”
- **Allan Boardman** (Director at Cyber Advisor, London and ISACA London Chapter Past President) “Security Champions: A Practical Approach to Addressing Cybersecurity Skills Shortages in the New Normal”
- **Phillimon Zongo** (CEO – Cyber Leadership Institute, Bestselling Author & Multi-Award- Winning Cyber Executive): “From a Mediocre IT Risk Manager to Globally Acclaimed Cyber Executive in Four Years: How did It
- **Anna Collard** (SVP Content Strategy & Evangelist at KnowBe4 Africa): “The state of Africa’s Cybersecurity Awareness in 2021 – Insights from KnowBe2 African Research Data”
- **Mobius Consulting** ran a break-away room on Day 1 from 12:00pm - 01:00pm with Speakers: Graeme Huddy (Senior Manager) & Robert Len (Lead Security Analyst) and discussed: “Advantages and Impacts of Cyber Insurance on Incident Response”
- **Wendy Goucher** (Information Security and Risk Consultant at Goucher Consulting): “Cyber Security Awareness in a Post COVID-19 Age”
- **Beta Software** ran a break-away room on both days of the conference: Day 1: 14:45pm - 15:15pm and Day 2: 14:30pm – 15:00pm with speakers Marius Bosman (Head of IT Audit at Janus Henderson Investors, Denver USA) and Anton Bouwer (Director, Audit & Data Analysis Consultant at Beta Software) speaking on “Implementing SAP SOX Audit Robots”
- **SecureAuth** ran two break-away rooms on both days of the conference with speaker Chris Clarkson (Lead Solution Architect) Day 1: 16:45pm - 17:30pm speaking on “The case of password less MFA Authentication in your Enterprise and Day 2: 12:00pm – 13:00pm speaking on “Enabling Your Digital Strategy Through Frictionless Customer Authentication”
- **John Wallhoff** (CEO: Scallani Sweden & Immediate Past President: ISACA Sweden): “Shorter & Stronger – The dangerous evolution of ransomware code”
- **Prof. Gert Cruywagen** (Chief Operations Officer – Risk and Insurance Services at GRIPP Advisory): “From Risk

Annual Conference 2021

to Resilience – the New Leadership Challenge”

- **Mobius Consulting** ran a break-away room on Day 2 from 10:00am - 10:30 am with Speakers: Raymond du Plessis (Senior Management Consultant) & Tshego Tshifhango (Senior Consultant) “Advantages and Impacts of Cyber Insurance on Incident Response”
- **Mark Thomas** (President, Escoute Consulting): “Risk based assurance in a high velocity environment using COBIT”
- **Jo Stewart-Rattray** (BEd, MEdStud (Psych), CISA, CISM, CGEIT, CRISC, FACS CP (Cyber) (ISACA Global Board Director, 2011-2014, 2015-2018 Volunteer Founder, SheLeadsTech Initiative Information Security Advisory Group, fellow of the Australian Computer Society (ACS) & Vice President (Community Boards) for the ACS): “The Gender Perception Gap: Diversity and Inclusion in the Time of Pandemic”
- **Callie Baney**, PMP, CSPO, CSM (Head of PMO at Ignition Group: Leadership, Career Coaching & Founder: Red Shoe Coaching): “Flexibility - The Key to Successful Change”
- **Bilal Kathrada** (CEO of IT Varsity, Author, Keynote Speaker, Newspaper Columnist and Strategic Business Digital Transformation Advisor): “Rise of the African Techpreneur - How Entrepreneurs Across Africa are Using Technology and Winning”
- **Veronica Rose** CISA, CDPSE (Director, ISACA Board of Directors, Senior Information Systems Auditor, Author, Speaker, Member of National Association for Corporate Directors, Host of Experts Corner Podcast, DPO): “Career Capital”

The event also featured a Data Privacy panel discussion moderated by Lynn Martin (Director Mobius Consulting) and joined by panellists Nerushka Brown (Founder, L.I.T.T. Institute), Prof Sizwe Snail Ka Mtuze (Adjunct Professor-Nelson Mandela University & Adjunct Research Fellow – Fort Hare University), Peter Hill (Director, POPIA (PTY) Ltd), Dr Peter Tobin (Chief Executive Officer, Peter Tobin Consultancy) and Leon Jacobs (Chief Information Officer, BNP Paribas Personal Finance South Africa, trading at RCS).

The conference feedback was overwhelmingly positive. Delegates expressed that the conference was well organised, interactive, and informative. MC and programme coordinator of the day, Verity Price (Speaker & Facilitator on Leading for Innovation & Sustainability) also received glowing praise from delegates and speakers.

The event was proudly sponsored by:

- KnowBe4 Company – Diamond Sponsor
- Mobius Consulting – Gold Sponsorship
- Mobius Binary – Gold Sponsorship
- Beta Software & Arbutus – Platinum Sponsorship
- Secure Auth & Excellenta – Gold Sponsorship
- Grip Advisory – Silver Sponsorship



A Note of Thanks from the ISACA SA Chapter to our 2021 Conference Sponsors

We wish to acknowledge and appreciate the following organisations who have supported the ISACA South Africa over the past year, in the form of event sponsorship, meeting host and other services to the Chapter.



Annual Conference 2021

Members were treated to lucky draws & prizes at end of the first day. Some members were also fortunate to receive sponsored prizes during the lucky draws and spot prizes awarded over the two days.

The prizes included:

GRIPP Advisory sponsored a prize for most engaging online; and the prize was awarded to Sharon Carson.

The best tweets on twitter over the two days were sponsored by Mobius Binary awarding the prize of a IT security assessment of one's home IT security that was awarded to the following winners:

MC Bekker	Ghaafiha Holt
Justin Williams	Zulfikar Allie
Mofumadi Nthabi	Letlhogonolo Moroeng
Mkateko Mathonsi	Thabiso Tsaone
Twando	Mark Wyllie
Kaylan Petersen	Max Bosanquet
Phaks	Sally Warncke

The ISACA South Africa Chapter also sponsored multiple branded prizes to delegates over the 2 day conference.

The ISACA SA branded Hamper Winners were awarded to:

7 June 2021:

Zulfikar Allie
Anthony Futter
Ashraf Anter

8 June 2021:

Nozipho Misibi
Alyssa Prinsloo
PJ Motau

Verity Price Sponsored the prize of her "Lead with Optimism programme" where members won a 90-minute programme where Verity shared tools and techniques on growth and keeping your mindset alive. This prize was awarded to the following winners:

Kaylan Petersen	Hendricks Maryam
Nonkanyiso Thaba	Anita Ferraira
Ronelle Nkabinde	Cynthia Chimwanda
Debbie De Bruin	Callie Baney
Loreen Mupazi	Mokhema Nthabiseng
Ghaafithah Holt	Mkateko Mathonsi
Karuna Gounden	Akashni Naidoo
Thabile Mgidi	Melissa Anumanthoo Naidoo
Dorothy Mhlanga	Yimika Oluwadare
Melissa Naidoo	Loreen Mopazu
Nozipho Misibi	Candice Fung
Tau Ya Tswako	Sibongile Boo
Sara Banda	Kgoloko Maripane
Yimika Oluwadare	Ingrid Ravenscroft
Anter Ashraf	Diana Nakedi
Maame Fremah	Sandika Diya

A pre-conference workshop entitled "RPA Auditing" was led by Shane Naidoo (Head: Data Science, Innovation & Robotic Process Auditing at Standard Bank Group) on Friday, 4 June 2021.

A post-conference Workshop Entitled 'COBIT 2019 Foundations Training was led by Tichaona Zororo, CIA, CISA, CISM, CGEIT, CRMA, CRISC, COBIT Certified Assessor from 9 to 10 June 2021. Muvhango Livhusa (Training & Certifications Director) acted as MC & Programme Coordinator for these workshops with back-office support by Eugene May. The workshops were well attended.

Kenneth Palliam (Vice-President and Programme Director) closed the conference by thanking the ISACA SA Chapter Conference Committee and everyone who made the conference a success. He attributed the success of these events to the hard work, passion and dedication of a team committed to going the extra mile; each contributing in their own way. He extended appreciation to attendees for their continued support and stated that "no conference would be complete without you".

Annual Conference 2021

The ISACA SA Chapter wishes to recognise service providers and suppliers who contributed to the planning and ultimate success of this event:

- To the T Designs – Taahirah Ganie (creative artwork and graphic design)
- MW Productions – Marc Wylie & Max
- Fairy Light events - Naomi de Stadler
- Sportrait SA - Zaahid Appoles
- AfroDizzyActs – Jacques le Sueur

The event was a great success.

Some delegate feedback:

"Thanks, ISACA South Africa Chapter for a great first conference day today! Really enjoyed the keynotes, discussions, and Q&A. Thanks for having me! Amazingly smooth- kudos to the organizers"
- Anna Collard

"Warming up my first cup of coffee for the third time this morning, because @isacaza 2021 virtual conference is so gripping! "Adapting in Changing Times" conference day 2: brings us an abundance of information and opportunity to connect with passionate professionals. #Isacazaconf"
- Kaylan Petersen

"Looking forward to seeing old friend @allanboardman presenting some practical ideas around addressing the Cybersecurity skills shortage - up next at #isacazaconf"
- Justin J Williams

"ISACA South Africa hosted their annual conference over the last two days, I was honoured to present amongst accomplished professionals from all over the world. Thank you for this amazing opportunity, it was inspiring to be part of this incredible event! #isaca #ignitiongroup #redshoecoaching"
- Callie Baney

**ISACA**
South Africa Chapter

SAVE THE DATE



ISACA SA Chapter Hybrid Annual Conference 2022

Theme: Continuity, Agility & Resilience in the New Normal

In-Person Event 22 - 23 August 2022 Emperors Palace, Johannesburg	Virtual Event 22 - 23 August 2022 Online, in the comfort of your own home
Pre-Conference Workshops: 18 - 19 August 2022 IT for non-IT auditors (2 days) CSX Fundamentals (2 days)	Post-conference Workshops: 24 - 25 August 2022 CISA Exam preparation workshop (2 days) CISM Exam preparation workshop (2 days) Cybersecurity for Auditors (2 days)

Register early to take advantage of Super Early Bird discounts
For more info, contact info@isaca.org.za or 087 550 9289

Register Today!

ISACA SA Chapter Hybrid Annual Conference 2022

Themed "Continuity, Agility & Resilience in the New Normal"

22 - 23 August 2022

MC & PROGRAMME DIRECTOR

VERITY PRICE

Keynote Speaker, facilitator & professional MC



I am back!



Annual Conference 2021



Arlene-Lynn Volmink Chapter President & Chair of the Board



Verity Price MC & Programme Director



Kenneth Palliam Vice President of ISACA SA Chapter



Marc & Max from MW Productions



Kenneth Palliam & Magician, Jacques le Sueur



ISACA SA Chapter Team Left to Right: Kenneth Palliam, Eugene May, Arlene-Lynn Volmink, Robin Williams & Anri Veldman

Identity Security Africa Conference

The ISACA SA Chapter hosted a two-day conference titled “The Identity Security Africa Conference” in collaboration with Excellenta in Johannesburg and Cape Town on 31 March 2022 and 1 April 2022 respectively. The event was sponsored by One Identity Quest, who are market leaders in identity management solutions.

The first day of the conference was hosted at Hotel Sky in Sandton, Johannesburg. Hotel Sky created the perfect experience for delegates through its African contemporary conference venue design and cutting-edge technology. Delegates were encouraged to dress to an African theme; and were welcomed with traditional African instrumental drum music, face painting and an essential oil hand washing.

The conference proceedings were initiated by William Despard, the CEO of Excellenta Holdings who fulfilled the role of MC and Programme Director. Arlene-Lynn Volmink, the ISACA South Africa President opened the event setting the theme for the conference highlighting the importance of identity management and encouraged delegates to learn, grow and become trusted advisors on the topic of digital trust.

The second day of the conference was hosted at Nitida Wine Farm in Durbanville, Cape Town; with joint MCs and Programme Directors, Arlene-Lynn Volmink and Robin Williams (Cape Regional Director at the ISACA SA Chapter). The event celebrated “April Fool’s Day” with quirky décor provided by Fairy Light Events; including a colorful photo booth area for delegates to enjoy and have a memorable experience. The delegates were encouraged to wear fun attire; and enjoyed the humour displayed in all forms across the day.

The speaker line-up over the 2-day conference featured industry leading professionals providing the audience with their insights on the risks, benefits and challenges of identity proofing and security; and how to address and overcome identity management risks in an evolving digital landscape. Featured speakers included:

- Sanjay Charavanapavan, Managing Director of Excellenta Holdings shared his perspectives on identity proofing and data privacy risks;
- Henry Denner, who is an Information Security Officer at Gautrain Management Agency presented on with the topic: Identity Management: ‘a long and complex journey’; and
- Saeed Ahmad Field Strategist at Quest, presented the topic: Identity Management as an enabler for Digital Business and Zero Trust.

Charavanapavan focused on demands from digital business with regards to identity proofing, identity fraud, identity privacy and the acceptance and useability of usernames and passwords. Denner focused on the business case for identity management, the challenges one faces with identity management as well as the identity management journey. Ahmed focused on the factors influencing the importance of identity security in today’s era, and the specifics on Identity Access Management criteria that should be identified, addressed, and implemented as well as how one’s identity’s unified identity security enables zero trust to reduce risk.

The conference included a panel discussion on “All of Africa perspectives on the Digital Identity Challenges and Solutions”. The panel was led and moderated by Charavanapavan with panelists, Despard, Denner, Kgabo Ralebepa (Johannesburg Regional Director at the ISACA South Africa Chapter) and Reto Bachmann (Architect at One Identity). The panel brought insight that encouraged a high level of participation and engagement from delegates.

On Day 2 of the conference, a roundtable discussion was held to source feedback from delegates on practical challenges and personal experiences. This was followed by a feedback session lead by Volmink.

Prize giveaways and competitions encouraged active participation; and prizes were awarded for best dressed at both events. Ralebepa thanked One Identity and Excellenta for the sponsorship of prizes; including Ferro Roche chocolates and Takealot vouchers. During the Cape Town event, the Chapter also hosted an Easter Egg hunt competition and pop quiz where prizes were also awarded. Thank-you gifts were also offered to delegates and guest speakers.

Volmink closed the conference and shared her gratitude towards One Identity Quest for their sponsorship; and thanked Excellenta for their ongoing support and contribution to the ISACA SA Chapter over many years. She also thanked the ISACA Office team for their efforts in assisting with the event, and the guest speakers for their time and contribution to the conference.

The first ISACA SA Chapter Hybrid Conference will be held at Emperors Palace on 22 - 23 August 2022; where thought leadership and knowledge sharing on Identity Security will continue.

Identity Security Africa Conference



A panel discussion at the Johannesburg Identity Security conference. From left to right: Sanjay Charavanapavan, William Despard, Kgabo Ralebepa, Henry Denner, Reto Bachmann



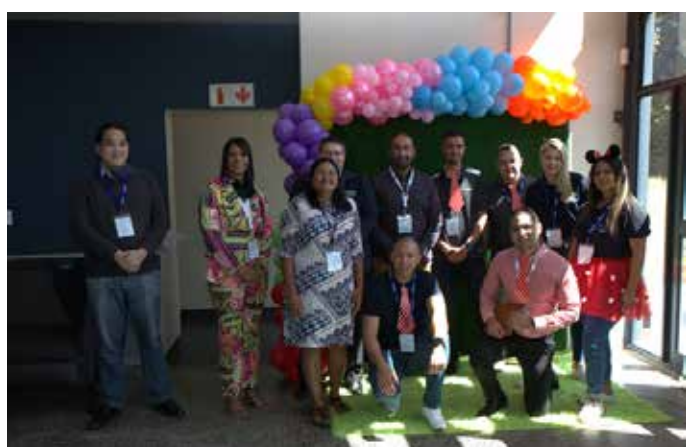
Delegates at the Johannesburg Identity Security conference



Afrodizyacts provided drumming and hand-washing for delegates at the Johannesburg Identity Security conference



Robin Williams MC the Cape Town Identity Security Roundtable Discussion



The ISACA SA Chapter Team, Excellenta & One Identity: Left to right(back): Jerall Toi, Arlene-Lynn Volmink, Francois Le Roux, Sanjay Charavanapavan, Bradley Du Preez, Juan Fourie, Lizahn Human (Front): Jerusha Naidoo, Eugene May, Robin Williams and Atikah Hendricks



Delegates enjoying the April Fool's Day photo wall at the Cape Town Identity Security Roundtable Discussion

Message from the Vice President and Programme Director

Dear members and colleagues,

I trust that this message finds you keeping well.

It is hard to believe that the 2020-2022 term of office is over! Two years of COVID-19 lockdown and restrictions have passed and whilst there are new strains and mutations of the virus being identified on a regular basis, it appears that the worst is over. This does not mean that one should be complacent and whilst there has been much debate regarding the efficacy of vaccinations, I believe that it is our social responsibility to take necessary measures to safeguard ourselves, our family and friends, and the broader community that we come into contact with.

Notwithstanding all the challenges of the past two years, the ISACA South Africa Chapter continued to deliver on their

mandate ensuring that our members are appropriately equipped to perform their respective functions and promote the calibre, expertise, and experience of IT professionals operating within the areas of assurance, risk, security, governance and privacy.

The activities of the Chapter are detailed in the Annual Report. I would like to thank my fellow Board members for their dedication and commitment over the past two years and wish the incoming Board of Directors for the 2022-2024 term everything of the best and success in their endeavours.

Faith and Wisdom: My brothers and sisters, whenever you face trials of any kind, consider it nothing but joy, because you know that the testing of your faith produces endurance; and let endurance have its full effect, so that you may be mature and complete, lacking in nothing. - James 1:2 - 4 NRSV

As always, I encourage and urge you to be an active and engaging member of the profession by doing your share in contributing to our growth and collective successes.

May God bless us all.

Sincerely,

Kenneth Palliam

Vice President & Programme Director



ISACA SA Chapter Team Dinner at Pigalle Restaurant



Our Professional Forum Events

Prior Year Events at a Glance

The ISACA South Africa Chapter continued to maintain its active and impactful event portfolio and host events to share thought leadership and insights with Chapter members and to promote networking and collaboration opportunities.

We made a collective decision at the start of 2021 that given the same resource capacity to host events, we would balance our portfolio more evenly by hosting less Professional Forums; so that we could host more educational workshops. While hosting less events, we were then able to focus more keenly on the quality of events – striving towards seamless and operationally excellent hosting of events; and promoting thought leadership through high calibre speakers and thoughtful topics.

This was also enabled through the newly established governance structures in the form of volunteers serving on Regional Committees who were entrusted to assist and co-ordinate in the advance planning and organisation of chapter events and further opportunities to enlist and engage members all 4 major regions in South Africa – i.e. Johannesburg, Pretoria, Cape (including Western, Eastern and Northern Cape) and Kwazulu-Natal. We believe that this working model capacitates the Chapter to do more in terms of hosting Professional Forum events; and we encourage members to serve and join these committees.

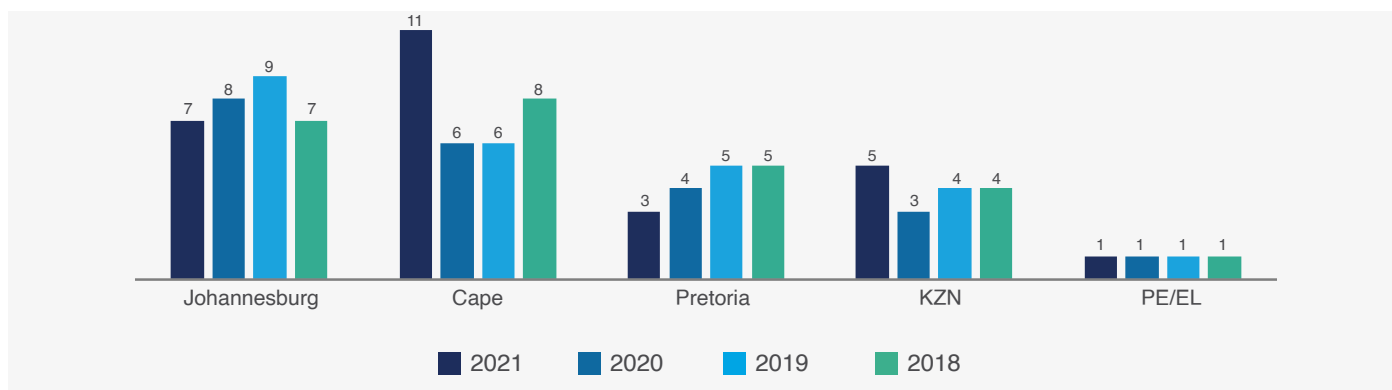
In recent years, we used the number of events as the only key metric to measure event portfolio success; however, we are starting to enhance our metrics – and for 2021, we have also monitored total attendance and total number of CPEs that were made available to members across events.

We are extremely proud of what the Chapter is able to achieve, through the commitment of its leadership and volunteer community.

We would like to thank all Regional Committee members, event MCs, sponsors and speakers for their contribution to the Chapter's impressive event success throughout the 2021 year.

What do the metrics tell us?

Number of Professional Forum Meetings



Graph 1

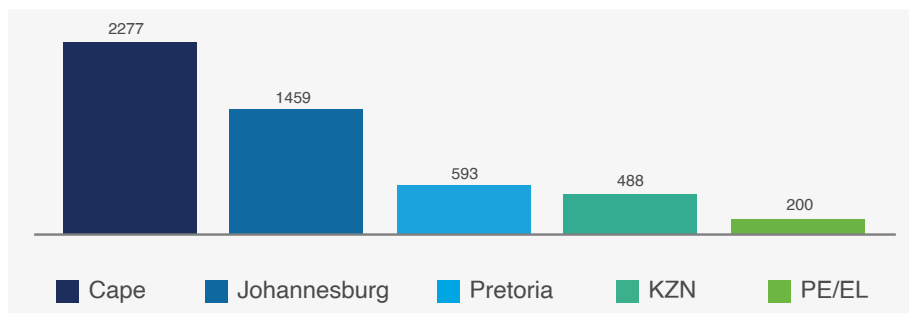
Graph 1 tells us that we can be proud of increasing the level of member activity, engagement and value offered over the past year. We have managed to host 37 professional forum events across the regions; and for the Q1 2022 we are on a good track having already delivered 7 events for the year-to-date.



Robin Williams, Francois Le Roux, Kenneth Palliam, Sandro Bucchianeri, Arlene-Lynn Volmink and Carolynn Chalmers at the 2021 AGM

Prior Year Events at a Glance

Total attendance at events for 2021 to 2022 YTD

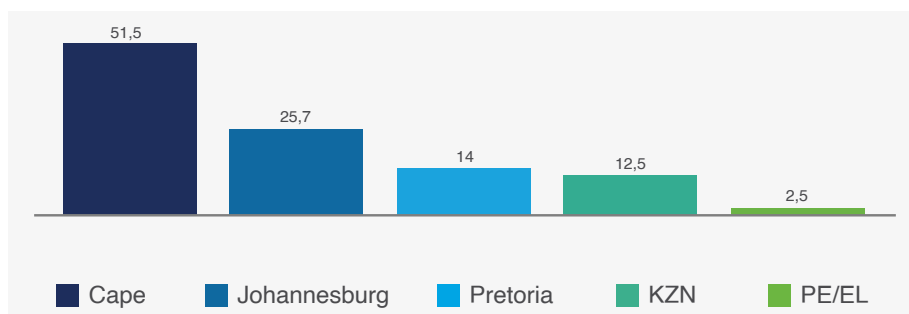


Graph 2

Graph 2 tells us that we are active in the major regions in South Africa. The Cape Region is the most active region; followed by Johannesburg and then Pretoria. More work can be done to reach out to the smaller regions; and we call on member volunteers to help us build a presence in these regions.

Prior to the COVID-19 pandemic, we were finding a challenge with lower attendance at professional forum events. Transitioning to an online event format has increased our event attendance over the past two years.

Total Number of CPE Points from Professional Forum Events for 2021 to 2022 YTD



Graph 3

Graph 3 is an indication of the member value added through hosting Professional Forum events. Through the 2021 and 2022 YTD, the ISACA SA Chapter offered member value through an offer of a total of 106.2 FREE CPE points for professional forum events attended! Our value proposition extends to members of MoU organisations who could also use these free events to gather CPD points and in so doing, maintain their certifications and professional designations. This is a wonderful achievement!



ISACA SA Chapter office hard at work to understand SAQA requirements

Prior Year Events at a Glance

The following table sets out the table of events hosted:

CAPE TOWN						
Date	Forum	Speaker	Topic	Location	Attendance	CPE
Wednesday, 27 January 2021	Cape Professional Forum	Junaid Amra (Partner at PwC (Cybersecurity & Incident Response - Africa) Callie Baney (Head of PMO Ignition Group Founder Red Shoe Coaching)	1. Evolution of Cybercrime 2. The DevOps Environment – People, Processes and Playthings	Online, Zoom	121	2.5
Wednesday, 24 February 2021	Cape Professional Forum	Fariel Hoosen (Associate Partner at Ernst and Young) Danny Myburg (Managing Director at Cyanre)	Being Occupied to Handle and ever – evolving threat landscape Living with Cyber Threat Equals Living with Covid - 19	Online, Zoom	133	2.5
Wednesday, 10 March 2021	OneInTech SheLeadsTech Online	Candice Jackson (COBIT5, CISA, CRISC, CGEIT, CIPPE) Kholofelo Makula (ISACA/ IAA Student Body President & Academic tutor, Tshwane University of Technology) Kaylan Petersen (IT Auditor, Santam)	Stay positive and live a colourful life	Online, Zoom	141	4.2
Wednesday, 28 April 2021	Cape Professional Forum	Trifon Katakuzinos (Senior Risk Consultant at F – Secure Consulting, ZA) Charles Fischer (Associate Director PwC)	Practical Steps to Prioritize 3rd Party risk against the threat actor pyramid POPIA Practical Insights from an Implementation Team Perspective, Yesterday, Today and Tomorrow	Online, Zoom	200	2.5
Wednesday, 19 May 2021	Online Annual General Meeting	Sandro Bucchianeri (Group Chief Security Officer, Cpnverged Security Office, ABSA Group Limited.)	Uplifting Youth and Alleviating Poverty	Online, Zoom	316	2.5
Monday & Tuesday, 7-8 June 2021	Annual Conference	ISACA SA Annual Virtual Conference	Adapting in Changing Times	Online, Zoom	321	13
Wednesday, 30 June 2021	Cape & KZN Professional Forum	Jerall Toi (Institutional Information Officer at Stellenbosch University) Jarusha Janine Naidoo (Institutional Information Officer at Stellenbosch University)	POPIA Webinar Series	Online, Zoom	158	2.5

Prior Year Events at a Glance

CAPE TOWN						
Date	Forum	Speaker	Topic	Location	Attendance	CPE
Tuesday, 17 August 2021	Cape & KZN Professional Forum	Junita Van Der Colff (Managing Director, Protean Business Solutions) Manesh Purshotam (Manager Technology Assurance KPMG South Africa)	Resilience 2.0 Preparing for the next normal: Redefining resilience to ensure sustainability, growth, and productivity Preparing for tomorrow, today	Online, Zoom	110	2.5
Friday, 20 August 2021	OneInTech SheLeadsTech event	Speaker 1: Arlene-Lynn Volmink (ISACA SA Chapter President and Senior Manager, Santam) Carolynn Chalmers (Secretary, ISACA SA Chapter and CEO) Sandhya Mohan-Pillai , (Managing Director, Mobius Consulting South Africa) - Panel Discussion (Panel Discussion moderated by Kgabo Ralebepa, Johannesburg Regional Director, ISACA SA Chapter and CEO, V-Sic Consulting (Programme MC): Patrick Ryan , Managing Director at Phinity Risk Solutions and Director at Mobius Consulting, Tshego Tshifhango , Senior Consultant at Mobius Consulting, Arlene-Lynn Volmink , ISACA SA Chapter President and Senior Manager, Santam, Kenneth Palliam Vice President & Programme Director, ISACA SA Chapter and Senior Manager, BDO & Edmore Taruvunga , Academic Relations & Education Director, ISACA SA Chapter and IT Audit Manager, Public Investment Corporation	COVID-19: Building planes whilst flying Peace & Resilience in Times of Uncertainty - Practical steps to taking the IT leadership high road Beautiful journeys we share as women	Online, Zoom	304	4.8
Wednesday, 27 October 2021	Cape Professional Forum	Mark E.S. Bernard (Chief Information Security Officer, Sr. Security and Privacy Architect, Cybersecurity ISMS Chairman, and Sector Specialist) Bernard Chadenga (Senior Manager: Cyber Security at PWC)	The Keys to Every Successful Cybersecurity program Third-Party Cyber Risk, what should you do when the ball isn't even in your court?	Online, Zoom	130	2.5

Prior Year Events at a Glance

CAPE TOWN						
Date	Forum	Speaker	Topic	Location	Attendance	CPE
Friday, 12 November 2021	Cape Year-End	Justin Cohen Dumisani Gumbi	Bounce Forward Bette Tech at Heart	Online, Zoom	90	4.0
Tuesday, 15 February 2022	Cape Professional Forum – For the love of the TECH	Kerissa Varma (Managing Executive Cybersecurity at Vodacom and President at Woman in Cybersecurity Southern Africa) David Mazula (PWC Partner) Panel: - Carli Wilbers (CA (SA) Risk Assurance and Certified Software Asset Manager at PWC SA), Tammy Bortz (Senior Legal Consultant at PWC SA) and Gary Henderson (IT Asset Management and Software Licencing Manager at PWC UK)	How to lead when your cyber superheroes need a superhero Software Asset Management Panel Discussion	Hybrid	109	2.5
Friday, 1 April 2022	Identity Security Roundtable Discussion	Saeed Ahmad (Field Strategist, Quest) Virtual	The concept of Identity Management as an enabler for Digital Business and Zero Trust	In- person	36	3
Tuesday, 12 April 2022	Cape Professional Forum	Sharon Knowles (Founder & Chief Innovator & Motivator at DA Vinci Forensics & Cyber Security Specialists) Fanie Botha (COO at FIRtech)	Cyber Scenario Planning: A Technique You May Not Be Using The Evolving Role of Internal Audit in Light of Emerging Artificial Intelligence (AI) Technologies that can Automate Internal Controls and other Audit Functions	Online, Zoom	108	2.5



ISACA SA Chapter office enjoying breakfast time outside the office

Prior Year Events at a Glance

JOHANNESBURG						
Date	Forum	Speaker	Topic	Location	Attendance	CPE
Wednesday, 10 February 2021	Johannesburg Professional Forum	Karabo Hutamo (CISA, COBIT, ITIL, EBDP, PRINCE2) Information Technology Risk Manager at Ernst & Young	Social Engineering	Online, Zoom	129	2.5
Wednesday, 14 April 2021	Johannesburg Professional Forum	Tebello Mokheema (Founder of Mozite Pty Ltd. Business & Leadership Coach) Candice Jackson (Senior Consultant at Mobius Consulting)	Authentic Personal Leadership To Know or not to know your external business partner	Online, Zoom	119	2.5
Wednesday, 23 June 2021	Johannesburg Professional Forum	Venolan Naidoo (Senior Associate) Ziyanda Mazamisa (Masiza) MD/ Leadership Coach & Facilitator at ZiyandaM & Associates	Navigating Labour Law in the 4th Industrial Revolution New Era, Now What?	Online, Zoom	119	2.5
Thursday, 22 July 2022	Johannesburg Professional Forum	Euphodia Mathase (VP Change Audit at ABSA)	POPIA Guest Presentation & Panel Discussion	Online, Zoom	225	2.5
Wednesday, 29 September 2021	Johannesburg Professional Forum	Johan Steyn (Chair of Special Interest Group on Artificial Intelligence and Robotics at IITPSA) Dr Eben van Blerk (Business Change Manager at Santam) Prishani Nundkisun (Internal Auditor at Discovery)	The Future of Automation: Intelligence and Autonomy Emotional Intelligence for Agile Teams Internal Auditor at Discovery	Online, Zoom	182	2.5
Thursday, 14 October 2021	Johannesburg Professional Forum	Robert Len (Lead Security Analyst at Mobius Binary) Bharat Bhanji (Senior Consultant at Mobius Consulting Mauritius) Tshego Tshifhango (Senior Consultant at Mobius South Africa)	Open – Source Intelligence Tools (OPINT) Threat Profiting Developing Threat Management Capabilities	Online, Zoom	180	2.5
Friday, 19 November 2021	Johannesburg Year-End 2021	Dominic White (Ethical Hacking Director of Orange Cyberdefens) Disebo Ramonyalioa	Deception Engineering Our New Normal “learning, unlearning and re-learning”	Online, Zoom	132	4.0
Thursday, 17 February 2022	Johannesburg Professional Forum	Nashikta Authar Angadh President of the BCI Southern Africa Chapter, KPMG Tech Assurance Partner Chapter Loritta Kudumba (Group Head IT Governance)	The Infodemic and Business Resilience The Importance of Creating Sustainable, Adaptable governance	Online, Zoom	150	2.5

Prior Year Events at a Glance

JOHANNESBURG						
Date	Forum	Speaker	Topic	Location	Attendance	CPE
Thursday, 31 March 2022	Identity Security Africa Conference hosted by ISACA SA Chapter organized by Excellenta & Sponsored by One Identity	Henry Denner (Information Security Officer, Gautrain Management Agency) Saeed Ahmad (Field Strategist, Quest) Sanjay Charavanapavan (Managing Director & Consultant, Excellenta Holdings) William Despard - CEO, Excellenta Holdings, Kgabo Ralebepa - Johannesburg Regional Director, ISACA South Africa Chapter, Henry Denner - Information Security Officer, Gautrain Management Agency, Reto Bachmann - Architect, One Identity, Andrew Voges - Regional Director Sub-Saharan Africa, Quest Bradley Du Preez Presales Engineer - Quest	A long and complex journey The concept of Identity Management as an enabler for Digital Business and Zero Trust. Perspectives on identify proofing and privacy Panel Discussion: All of Africa perspectives on the Digital Identity Challenges and Solutions Optional Attendance: Live Demo Track by One Identity - Short customer case studies and live demo/ presentation of IGA and/or PAM	Hybrid	Online - 185 In - Person - 38	4.2
Thursday, 12 May 2022	Johannesburg Professional Forum	Grant Murray (Senior Consultant at Deloitte) Kholofelo Majiki (Group Internal Audit at Telkom)	Blockchain Technology - Does blockchain have the potential to change assurance as we know it? The Role of Assurance Providers in the Implementation of Robotics Process Automation Solutions	Online	87	2.5

Prior Year Events at a Glance

PRETORIA						
Date	Forum	Speaker	Topic	Location	Attendance	CPE
Tuesday, 16 February 2021	Pretoria Professional Forum	Dr Mark Nasila (Chief Analytics officer at FB Risk) Leticia Mahlangu (Head of Audit: Quality Assurance and Reporting at EOH Holdings)	The Era Emerging Technologies & It Impact on The Future The Significance of the Internal and IT Auditors Role in The Introduction of New Technologies by Businesses	Online, Zoom	96	2.5
Thursday, 16 September 2021	Pretoria Professional Forum	Dr. Sizwe Gwala (Enterprise Data Governance Manager at Alexander Forbes) Jacky Mampana (Data and Analytics Director for Africa OU)	Arriving at data-centricity through advanced technologies 4IR and Emerging Technologies	Online, Zoom	178	2.5
Friday, 05 November 2021	Pretoria Year-End	Prof. Ray M Kekwaletswe , Independent IT Consultant Pranisha Rama , Auditing Lecturer – University of Johannesburg Dr. Michael Modiba , Oracle DB Infrastructure Lead - Standard Bank Group	IT governance and emerging technologies Cybersecurity awareness, a fundamental ingredient to being #Cybersmart Designing a future that performs today using digital transformation	Online, Zoom	100	4.0
Thursday, 24 March 2022	Pretoria Professional Forum	Robyn Williams van Dyk (Cyber Security Product Manager at Worldview) Muhammad Kamran Khan (Manager of Information Security, International Speaker, GRC)	The Importance of Cyber Security Awareness Training for Businesses The Importance of AI and Automation in Security Operations Center	Online, Zoom	131	2.5
Tuesday, 26 April 2022	Pretoria Professional Forum	Josephine Naicker Certified Cloud Security Professional (CCSP), CISSP, CPA, CRMA, CIA, CISA, CFE (Senior Manager, Technology Audit) Pamela Mkosana CISA, SBCI, CCNA (Division Head, ICT Governance & Compliance at Ekurhuleni)	Demystifying what it takes for Internal Audit to perform Cybersecurity Audits. The myths of ICT Governance in the Public Sector: Looking beyond audit reports.	Online, Zoom	88	2.5

Prior Year Events at a Glance

KWAZULU-NATAL						
Date	Forum	Speaker	Topic	Location	Attendance	CPE
Wednesday, 27 January 2021	KZN In-person Professional Forum	Kudakwashe Charandura (Director - Cybersecurity at SNG Grant Thornton) Tichaona Zororo (Director, EGIT I Digital & Innovation Advisory, Advisor, SANBI I Audit & Risk Committee, Strategist & Non-Ex Director)	Cyber Security How to Implement a Fit for Purpose Digital & Innovation Governance Solution. Using COBIT, "A Demonstration of COBIT 2019 Design Tool"	SNG Grant Thornton, KwaZulu-Natal	36	2.5
Monday, 29 March 2021	KZN Professional Forum	Dr Trishana Ramluckan (Research Manager at Educor Holdings and Honorary Research Fellow, (IHL) UKZN School of Law) Sandika Daya , CISA, CDPSE, ISAP (SA) Digital Assurance, Digital Technology Transformation Advisor & Cybersecurity	The Implications of Net Neutrality: A Legal Approach Digital Business Transformation and the Role of Internal Audit	Online, Zoom	93	2.5
Wednesday, 30 June 2021	Cape & KZN Professional Forum	Jerral Toi (Institutional Information Officer at Stellenbosch University) Jarusha Janine Naidoo (Institutional Information Officer at Stellenbosch University)	POPIA Webinar Series	Online, Zoom	153	2.5
Tuesday, 17 August 2021	Cape & KZN Professional Forum	Junita Van Der Colff (Managing Director, Protean Business Solutions) Manesh Purshotam (Manager Technology Assurance KPMG South Africa)	Resilience 2.0 Preparing for the next normal: Redefining resilience to ensure sustainability, growth, and productivity Preparing for tomorrow, today	Online, Zoom	111	2.5
Monday, 27 September 2021	KZN Professional Forum	Baziel (Baz) Barends (BRM Institute SA Chapter Board Director & Founder of Radishweed Consulting) Panel: Thansen Singh (ISACA SA KZN Regional Committee Member & IT Consultant - strategy, governance, auditing, risk, and business continuity), Kgabo Ralebepa (Johannesburg Regional Director, ISACA SA Chapter and CEO, V-Sic Consulting) Winston Hayden (ISACA SA Chapter Past President) Gary Hardy (BRMI SA Chapter Relationship Coordinator, longest standing ISACA SA Chapter member & MD, IT Winners)	Leading in a Digital World: A Conversation Focused on IT Governance, Value & Business Engagement	Online, Zoom	95	2.5

Prior Year Events at a Glance

EASTERN CAPE						
Date	Forum	Speaker	Topic	Location	Attendance	CPE
Wednesday, 28 April 2021	Eastern Cape Professional Forum	Trifon Katakuzinos (Senior Risk Consultant at F-Secure Consulting, ZA)	Practical steps to prioritize 3rd party risk against the threat actor pyramid	Online, Zoom	200	2.5
		Charles Fischer (Associate Director - Risk Assurance at PwC)	POPIA practical insights from an implementation team perspective, yesterday, today, and tomorrow			



Memories of ISACA SA events during 2021

Message from the Johannesburg Regional Director

While 2020 was an eventful year, 2021 was a rather lost one. We all expected some early relief from the COVID fatigue, and it was a rather long wait. It was indeed a delight to finally be able to meet in person in November 2021 for our phygital year-end event. As the JHB Region, we strived to emulate our Chapter's 2020-2022 business model to "Lead with Impact", and we soldiered on in our quest to reach the goals we had set in 2020.

As Benjamin Mays states,

"The tragedy of life doesn't lie in **NOT** reaching your goals. The tragedy lies in having **NO GOALS** to reach".



My greatest gratitude goes out to the Johannesburg Regional Committee, Brian Makume, Prudence Keele and Trymore Hove, who have heeded the call to serve our members and

volunteer their time. I also recognise our office staff for their continued support. They have truly made my tenure an easy one, bringing fresh ideas, sourcing good quality speakers and sharing the load in delivering the events to our members and guests.

As a committee, we continued meet monthly to ensure the following key strategic items were monitored and met:

- Establishing a strong regional committee of volunteers > **Fully Achieved**;
- Growing and retaining member attendance in regional events > **Partially Achieved**;
- Sourcing of high-profile, quality speakers for regional events > **Fully Achieved**; and
- Hosting impactful events to maintain the personalised connections with our members > **Fully Achieved**.

I'm delighted to report that, as indicated above, we fully achieved 3 out of 4 strategic objectives, with the last one, growth and retention of attendance in regional events partially achieved, and it continues to receive our focus for the remainder of our term. We call out to you our members, to continue to support us in this quest, and to extend the invitation to our events to non-members, so we can continue to bring you insightful and topical events, increase the ISACA membership and grow our profession.

The accelerated digital transformation in this past 2 years has certainly proven that we need more business technology professionals to help enterprises adapt to the new normal, while improving business performance and maintaining governance, risk and compliance to relevant regulatory and legal frameworks.

In my 2020 annual report, I indicated that as the committee we were working on the following initiatives for the remainder of 2020 going into 2021:

- Loads and loads of prizes (to well deserving members) > **congratulations to all those who truly engaged and managed to scoop up some prizes**;
- Host hybrid forums - live streaming of in-person events > **our year-end event proved a successful hybrid event, and we look forward to more and bigger such events in 2022**;
- Host panel discussions and workshops with knowledge leaders / experts on topical issues > **Our POPIA and Cyber security panel discussions hit the cord with our members, look out for more in 2022**;
- Continuation of a hybrid of speakers to balance the personal and technical development of our members > **this continued to be our regular offering, and was well received by our members**.

As we set out in the beginning of our term in 2020, in 2021 we continued to ensure that we maintained a balance between the technical aspects of our profession, as well as the personal development that had proven to be a big gap, given the challenges brought about by the COVID pandemic. Thanks to you our members, who gave us a big thumbs up with this new initiative. This theme continued right into our year-end function, which was our first hybrid event, the first for the regional committee, and I'm proud to report that it was a great success. Albeit a small onsite audience of 20 attendees due the COVID protocols and restrictions, it was a beautiful sundowner event of education, personal development, music and poetry, a good dose of comedy and loads and loads of prizes. It was a great honour to host some of the speakers and our region's top achievers. We are hoping with the relaxation of the COVID regulations we will be to increase our numbers for hybrid events so we can be able to network in person in 2022.

Message from the Johannesburg Regional Director

As I approach the end of my 2 years serving our members, I honestly feel like the 2 years flew by with supersonic speed. As we sat with the Board Members in November 2021 to finalise our 2020-2022 strategy and looked back to take stock of our achievements, it dawned on all of us that despite the challenges brought about by the COVID-19 pandemic, as set out by our President, we have achieved a lot, amongst others, being accredited by SAQA and being awarded the 2021 Outstanding Chapter Achievement award. This we have been able to achieve because of our members' tremendous support.

On behalf of the Johannesburg Regional Committee, I'd like to extend my greatest gratitude to all our members for stretching us and for showing up and taking your seat at the table – we truly thank you. It has really been an honour to be of service, and I look forward to seeing you in person and online in 2022.

Stay safe, stay blessed!

Sincerely,

Kgabo Ralebepa

Johannesburg Regional Director



Happy times at the Johannesburg year end function

Message from the Cape Regional Director

Dear ISACA members and colleagues

Going into our second year since the start of the pandemic, we started to see a glimpse of the “new” normal in our lives and in terms of how businesses are operating under these new set of circumstances. While many of us were hopeful that things would return back to normal at this stage, the reality is that Covid-19 has changed the trajectory and playing rules for how business are to operate and how individuals need to live life.

2021 has been a rather eventful year for the ISACA South African chapter; as we continued to embrace serving our members with various digital platforms and towards the latter part of 2021, ISACA SA Chapter started moving towards “phygital” engagements (hybrid events consisting of in person and online attendees).



We started off our first set of hybrid events during November 2021 with our regional year end event, and despite Covid-19 challenges, it was evident that members wanted to attend events in person and have physical and interactive engagement with the presenters at the events, and to network and catch-up with old colleagues and members. The option of attending events both in person and online has shown that this is the new normal; and is an approach that ISACA SA Chapter will drive to ensure that our content and events are accessible to all members and guests.

Our Cape Regional Committee has been hard at work assisting with the regional events; and extending our involvement to other regions such as the Eastern Cape, Northern Cape and Free State and establishing relationships with tertiary institutions where we would like to cater and extend our value proposition to the future technology professionals at tertiary level. These are long-term projects, but we do hope to see the fruits of the committee’s labour coming into fruition between 2022 and 2023.

As far as we have come over the past two years, what excites me most is the fact that there is so much more opportunity to do good work within our regions. We have committed and passionate members who are volunteering their time on serving on the regional committees, and we have a dedicated office team that is also committed to moving the chapter forward and ensuring that we provide the most value to our members. There are so many initiatives in the pipeline, and excited to see these initiatives play out in the future.

Sincerely,
Robin Williams
Cape Regional Director



Message from the Pretoria Regional Director

Dear members and colleagues,

The 2020 - 2022 board term was undoubtedly one of the rockiest for mankind in recent history as we had to adjust to the new normal of the COVID pandemic. Despite the challenges that we encountered during this term we managed to host a number of vibrant and informative events over the past 2 years.

We hosted online events with various themes ranging from digital transformation, IT governance, artificial intelligence, POPIA and big data etc. We also had several expert speakers for our events to ensure that had knowledge leaders in various fields as our speakers. Our speakers ranged from chief technology officers, IT managers, audit consultants, doctors and professors in the field of information technology.

In November 2021, we hosted a hybrid year-end event at the Fire & Ice in Pretoria. The event was well attended both physically and virtually. In times of uncertainty, we anticipate that we will continue to host hybrid events as we adapt to the changes and challenge that we continue to be faced with.

A special thank you to the Pretoria Regional Committee members who served with distinction namely:

- Ms. Grace Letseka, CISA
- Mr. Makabongwe Siziba, CGEIT
- Mr. Mnombo Kwetana, CISA

The main goals and objectives of the team were to increase the membership participation; organise and present relevant topics for our members; canvass expert speakers for our events and widely market our events to ensure maximum attendance during the sessions. I believe that we achieved that with the team, and we met regularly over the past 2 years to plan and strategize on the way forward for our members.

Thank you to all the support and for our members with their feedback on our events as continue to grow the Chapter from strength to strength.

God bless you all.

Sincerely,

Prof. Cameron Modisane
Pretoria Regional Director



Message from the Marketing and Events Coordinator

I joined the ISACA SA Chapter in January 2022 as the Marketing & Events Coordinator. It will be my first Annual Conference at the ISACA SA Chapter that will take place on the 22 and 23 August 2022, however I have been a part of planning and arranging many other regional events since the time that I have joined the organisation.

Since joining the Conference Committee, I have enjoyed experiencing the negotiations and processes up close as it has helped me in understanding the order in which the annual conference flows as well as the interaction among the speakers and delegates, and the theme emphasised at the conference.

Attending a conference can be a professionally rewarding experience. In addition to socializing with colleagues from other institutions, there are two main reasons to attend a conference - to hear presentations and to converse with other researchers. Listening to presentations will inform you of what others are doing (sometimes more clearly than an article and give you the ability to ask questions). It will inspire research ideas of your own, and will expose you to different styles of presentation.

As my career advances, I've learned that even though listening to other presentations is extremely valuable, in person conversations can be even more fruitful as well as virtual conversations. This is something we at ISACA SA Chapter have had to navigate due to COVID-19 pandemic restrictions. This has given new challenges and ideas of how to "think digital" and brought on the concept of "hybrid" - creating a conference experience that allows delegates the opportunity to experience a conference without missing in person conversations and interactions.

We at ISACA SA Chapter have challenged delegates and created gripping conversation topics that align with different sectors and leaders with our annual conference as well as regional webinars. The chapters' objective is to contribute knowledge through industry leaders; that promotes leadership in technology, information, cyber security as well as governance, risk and innovation in South Africa helping delegates navigate the "new normal". This has also afforded ISACA SA Chapter the opportunity to introduce speakers from all around the world giving you a broad understanding from different parts of the digital world. The aim is to further unlock adapting in changing times and encourage new ways of thinking, new innovative ideas and set a platform that provokes collaborative conversations with action planning around a digital agenda that has been fast-tracked under the current circumstances.

I look forward to adapting to changing times with the ISACA SA Chapter; and thinking of new ways to accommodate a fast-changing technology society we have become under current circumstances, and being on the forefront of technology as the digital world becomes more advanced and innovative.

Sincerely,

Atikah Hendricks

Marketing & Events Coordinator





ISACA SOUTH AFRICA CHAPTER
HYBRID ANNUAL CONFERENCE 2022
Continuity, Agility & Resilience in the New Normal

Virtual Event
22 - 23 August 2022
Online, in the comfort of your own home

In-Person Event
22 - 23 August 2022
Emperors Palace, Johannesburg

Connect with your target audience
BECOME A SPONSOR TODAY!

Sponsorship packages are available
starting from as little as
R4,000

For more info contact: info@isaca.org.za or 087 550 9289

Find our sponsorship prospectus online at:
www.isaca.org.za

A dimly lit office space with a large, arched window in the background. The window is divided into a grid of many small panes. In the foreground, there are two long wooden desks with various office equipment, including computers, lamps, and chairs. A person is sitting at one of the desks, talking on a phone. The word "CREW" is written in large, bold, black letters across the middle of the image, partially obscuring the window and the desks.

CREW

Our
Operations

Office at a Glance

The ISACA South Africa chapter provides a national service to all members, volunteers, directors and business partners across South Africa.

Office hours: 09h00 – 15h00pm on weekdays, excluding public holidays
Tel: +27 87 550 9289 | **Tel to reach ISACA International:** +27.800.08250871
Email: info@isaca.org.za

The Chapter is physically located with offices based in Cape Town, South Africa.

Physical Address:

Unit 1, Bellfour Office Park
C/o Edmar & Rogers Street
Bellville
Cape Town, Western Cape, 7600

Postal Address:

Postnet Suite #235
Private Bag X22
Tygervally, Western Cape, 7536

Our friendly office team is ready to welcome members and guests for a visit at any time. Come enjoy a warm cup of coffee with us!

Meet our amazing office team:



Lizahn Human
Finance (and Office) Manager



Eugene May
Membership & Education Coordinator



Atikah Hendricks
Marketing & Events Coordinator

For ease of reference:

Registration number: 2003 / 004050 / 08

Tax number: 9949459144

VAT number: 4950236879

Banking details:

Nedbank Cresta

Account Holder: ISACA South Africa

Account Number: 1913351386

Branch Code: 191305



Message from the Finance and Office Manager

I joined the ISACA South Africa Chapter as Finance and Office Manager, last year February 2021. Entering a new organisation and new industry in the middle of a pandemic, had its challenges, but I am proud to say that we have overcome our challenges. It appears that the worst is over from this pandemic, and we can start building on the new normal! I believe this pandemic will bring out the best in us. The office is small, but we have our hands in everything that needs to be done. Everyone is involved, passionate and supportive - something that I very proud of.

Coming from a more finance-focused background, my focus has moved more to everything involved in the business, ensuring that ISACA is governance compliant, financially sound but also giving that necessary support to directors and office staff in order to serve our members.

As I reflect on 2021, the Chapter has grown in so many places given the current circumstances. We've had unqualified results during our annual audit, SAQA recognition, successful sponsorship of three students via ISACA Cybergen sponsorships, hosted a successful annual virtual conference, as well as many professional forum events and workshops. We also had much fun in our year-end events, gathering in-person for the first time in a while.

What I am excited about for the year ahead, is that there are many opportunities to do more work within the South Africa region, improve our support to members, and think of new ways to get members involved to be on the forefront of a technology community in the digital world.

As we are leaning towards a new board of directors, I would like to thank every director from the 2020 to 2022 term for your guidance, support, encouragement, and wisdom to learn from. A special thank you to Arlene-Lynn Volmink, Kenneth Palliam and Francois le Roux, for leading in your examples, words of wisdom and support over the past year.

Sincerely,
Lizahn Human
Finance and Office Manager



Thank you to Odette Smith & Lynn Martin (Mobius Group) and Julia Butterworth (Pivohub Digital) for visiting the ISACA SA Chapter Office

Third-Party Advertising

The ISACA SA Chapter is supportive of any third-party advertisements that are of benefit to its members. Such kind of beneficial advertisements include job vacancies for IT professionals, IT related products, services and/or trainings.

Any advertisements shown are meant to help you advance your career by providing you with information about vacancies/products/services/trainings which may assist you to enhance your professional skills and knowledge.

All advertisements displayed are paid for by the advertiser.

Any advertisements relating to third party products, services or trainings do not constitute endorsement by ISACA South Africa of either the advertiser or their training content or quality of the product, service and/or training provided.

Information for Advertisers:

2021 ISACA Advertising Rates

Pricing Structures 2021 (all prices are exclusive of VAT):

No. of Months	2022 Advert Price Excluding VAT (Price per Month per Advert)
1 (4 weeks)	R2,407
2 (8 weeks)	R2,394
3 (12 weeks)	R2,166
4 (16 weeks)	R2,046
5 (20 weeks)	R1,926
6 (24 weeks)	R1,805

ISACA SA Chapter reserves the right to increase the advertising fees without prior notice.

Terms and conditions

- Advert request are to be submitted by email to the ISACA South Africa Chapter Office at info@isaca.org.za.
- All advertisements need to be submitted in Microsoft Word format.
- Advertisement information will be restricted to one A4 page and a maximum of 450 words.
- Should your advert exceed the length of one A4 page and a maximum 450 words, the price for two months will be charged.
- Advertisement may only contain one company logo or image. Should you wish to include a second logo or image, additional charges will be applied (10% increase; adverts including more than 2 logos or images will not be accepted).
- All text will need to be in Arial font size 10.
- Once an advert has been accepted for placement, an acknowledgement, invoice and request to deposit the fees into ISACA South Africa Chapter bank account will be forwarded to the advertiser.
- Adverts will only be placed once payment has been received in full.
- Once the advert is placed, a link will be sent to the advertiser to approve prior to notifying the ISACA SA members.
- All chapter members will be notified via email of the advertisement.
- Notifications are sent once per advert for every month of payment.

Third-Party Advertising

2022 Notification Schedule

Advertisement notifications are generally sent out every four weeks. ISACA SA Chapter however takes Public Holidays as well as its ISACA SA Annual Conference dates into consideration.

The notification schedule for 2022 is as follows:

New Advert Announcement	Advert Submission Deadline	Proof of Payment Required by
25 January 2022	18 January 2022	1pm, 25 January 2022
22 February 2022	15 February 2022	1pm, 22 February 2022
15 March 2022	8 March 2022	1pm, 14 March 2022
19 April 2022	8 April 2022	1pm, 15 April 2022
17 May 2022	13 May 2022	1pm, 10 May 2022
28 June 2022	21 June 2022	1pm, 24 June 2022
26 July 2022	19 July 2022	1pm, 22 July 2022
16 August 2022	9 August 2022	1pm, 12 August 2022
20 September 2022	13 September 2022	1pm, 16 September 2022
18 October 2022	11 October 2022	1pm, 14 October 2022
22 November 2022	15 November 2022	1pm, 18 November 2022
13 December 2022	6 December 2022	1pm, 9 December 2022

ISACA SA Chapter reserves the right to change the dates without prior notice.

Additional terms and conditions relating to third party products, services and/or training adverts:

- The advertisement section will clearly indicate that any products, services and/or trainings offered by third party providers do not constitute endorsement by ISACA South Africa of either the advertiser or their content or quality of the product, service and/or training provided.
- The advertisement may not be a competing product, service or event to any ISACA South Africa Chapter product or event.





Message from the Treasurer

Dear members and colleagues

It is often said that accountants and auditors have no personality at all, but it is indeed an emotional time for me to hand over to another Treasurer after a little over four years in the hot seat. Looking back a few years from 2017 to 2021, there were several major global events and threats to the local business model that had the potential to impact Chapter finances.

These included:

- The Rand fluctuated over the four years between a strong R11.61 and a weak R18.80 to the US Dollar. In context, the Chapter earns up to two-thirds of its revenue from Local Chapter Dues in USD.
- The Chapter ceded its annual conference to ISACA International's AfricaCACS conference. In context, the Chapter earns up to a third of its annual revenue through its annual conference. The Board negotiated a grant instead which reduced the financial impact.
- During the two years of the COVID-19 epidemic, the Chapter switched to online events and launched our digital strategy to improve our infrastructure.
- The business model was again expanded through the successful SAQA initiative. This attracted initial project costs and ongoing operational expenses. The costs were closely managed, but there will be cross-subsidising of SAQA costs from other Chapter income until such time as a break-even point is achieved.
- Over the last 4 years, the office was also moved two times and there was a relatively high staff and Board turnover. Since 2018, the structure of the office was changed to include a financially qualified staff member, which improved financial discipline.
- Local Chapter Dues was historically at very low levels which was not sustainable anymore. Simple calculations showed that a small increase each year significantly improved the Chapter's finances, while having little impact on the members' overall invoice.



Notwithstanding all of the above the financials from 2017 through 2021 indicate that the net reserves of the Chapter increased from its lowest of R3.7m to its current highest of R5.3m (2020: R5.1m).

Looking at this financial year, the Chapter was fortunate to generate another surplus of R0.3m (2020: R0.3m).

Member subscription revenue was more or less at the same level of the previous year at R1.8m (2020: R1.8m) as there was no increase in Local Chapter Dues.

This year's virtual conference format and other training events were again surprisingly successful and generated a fair amount of net profit of R0.4m (2020: R0.3m) even though virtual conference pricing is at a material discount to normal pricing.

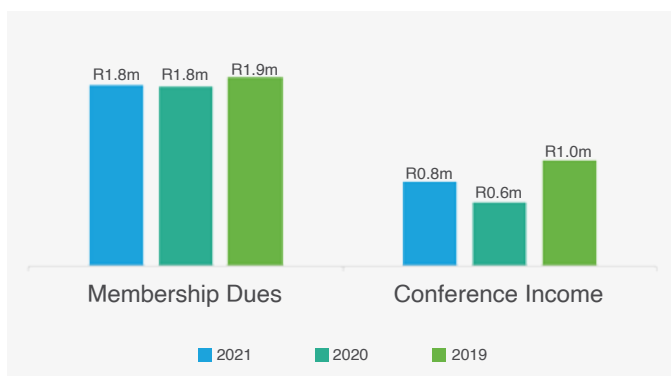
Operating expenses increased to R2.3m (2020: 1.9m) mainly due to a return to normal from the COVID-19 normal.

As a closing statement to my term, I would like to express my appreciation to the sponsors, volunteers and board members who donate literally millions of Rands each year of their own time, expertise and resources to the Chapter and receive no compensation in return. This is what ISACA is all about.

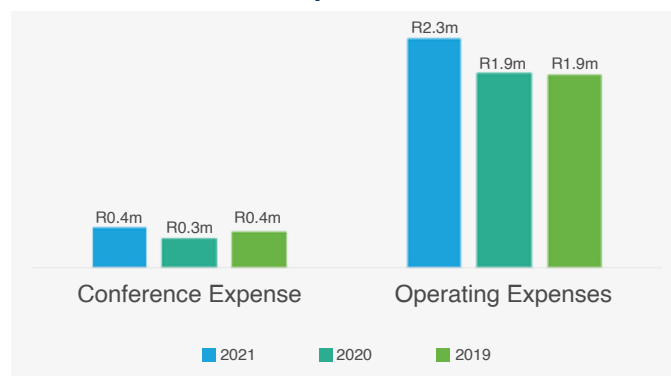
Sincerely,
Francois Le Roux
Treasurer

Summary of Chapter Financials

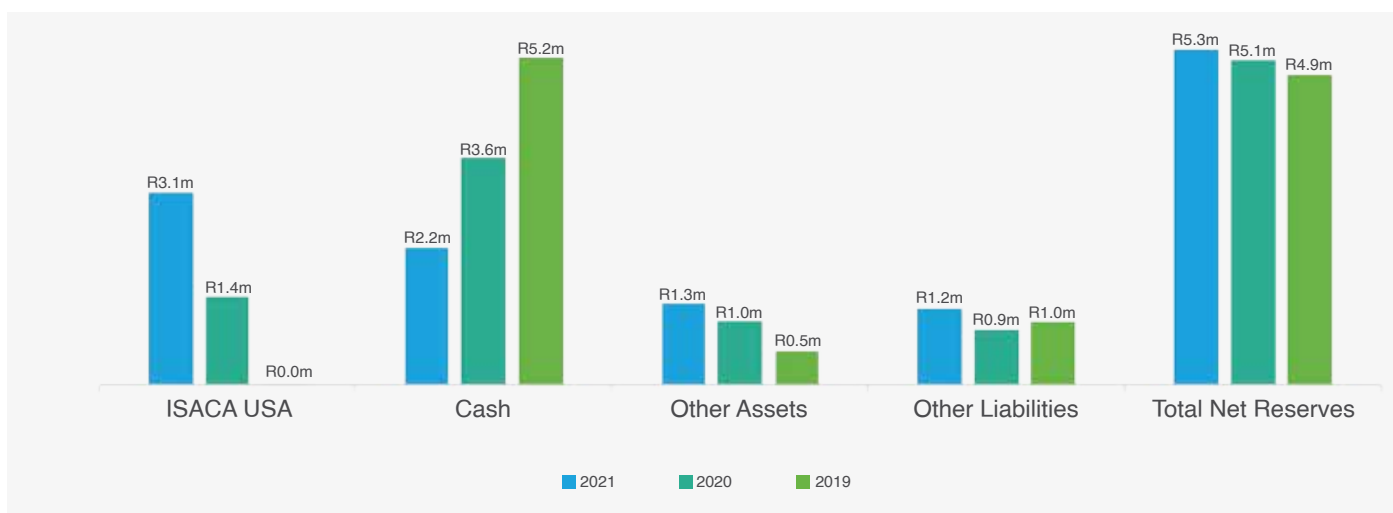
Income



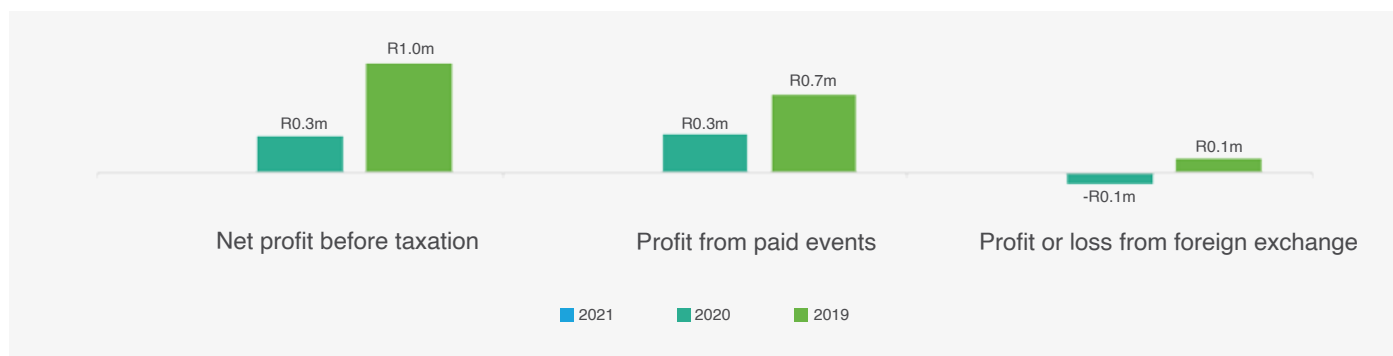
Expenses



Assets & Liabilities

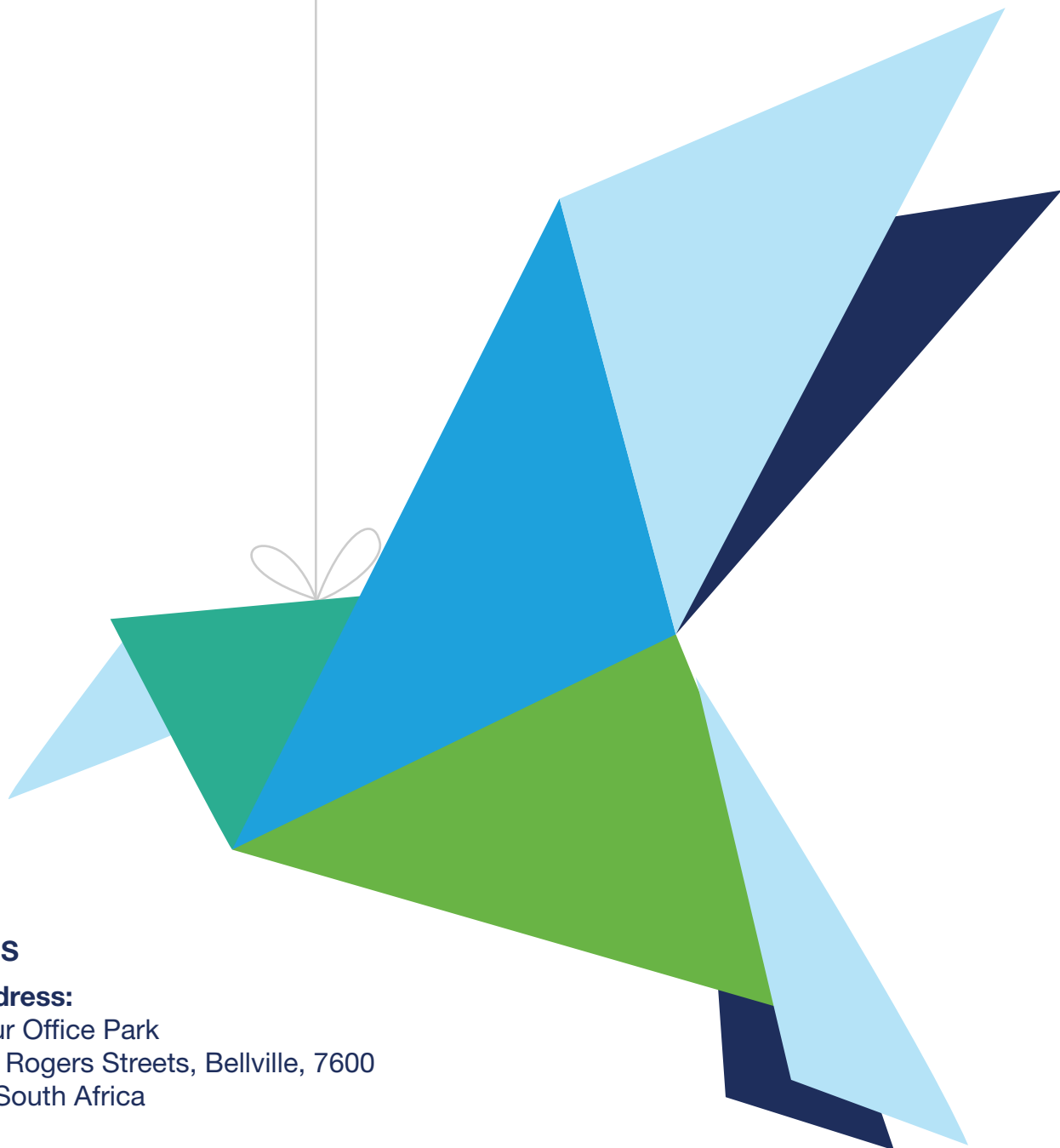


Profit & Loss





ISACA®
South Africa Chapter



CONTACT US

Physical Address:

Unit 1 Bellfour Office Park
C/o Edmar & Rogers Streets, Bellville, 7600
Cape Town, South Africa

Postal Address:

Postnet Suite 235, Private Bag X22,
Tygervally, 7536

Email: info@isaca.org.za

Tel: +27(0)87 550 9289

