



ANNUALREPORT

ISACA South Africa **2019**

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MESSAGE FROM THE PRESIDENT



Arlene-Lynn Volmink
President

As the 2018 to 2020 board term comes to an end, I want to express sincere gratitude to the outgoing Board of Directors for all that you have done for the ISACA SA Chapter over the past two years. I appreciate the bonds and friendships that were formed. It has indeed been a valuable and rewarding experience for me both personally and professionally; and I am sure that you would say the same. The ISACA South Africa Chapter is a highly-regarded chapter in the Africa region and globally, and it has been such an honour to be part of a dynamic leadership team that continues to strive to be on the cutting edge of the professions we serve, instil a practice of ethical leadership and to live the values of ISACA.

In addition to the Board, the Chapter's reputation is supported and enabled through and hard work of our small, but mighty office team and by volunteer members who willingly sacrifice their time and expertise to advance the objectives of the Chapter.

The Chapter's accomplishments over the past two years have been impressive, and it was truly a team effort fuelled by purpose and passion. There have been so many significant moments and accomplishments that we can be proud of, to name a few:

- Solid financial results for the past two years;
- Good financial and investment decisions that have benefited the Chapter;
- Successfully hosting the Africa CACS 2019 conference and the 2019 Africa Leadership meeting;
- Sterling progress in our application to SAQA for recognition as a professional body;
- An active role in the community through our CSR activities;
- New partnerships with like-minded organisations;
- Various innovative initiatives including the Africa Rising Young Professionals campaign, Directors Share online campaign etc.; and
- Multiple first-time and multiple successful events.

Taking on a role as President of the Chapter remains the highlight of my working career. I am very excited to lead an organisation, one that I have been a member of since 2007 and a board member since 2012, which has such a pivotal role to play in our communities and in our country. I want to thank Past President, Tichaona Zororo for settling in a strong foundation from which the Chapter could propel forward and for supporting me in my transition into this role. My family is my fuel that ignites my passion; so I want to thank my family for their love and support. Thank you to the ISACA South Africa membership for

MESSAGE FROM THE PRESIDENT

allowing me the opportunity to serve another term as President.

Within the ISACA community, we have so many great people and so many opportunities. Let's work together to grow the Chapter and grow the awareness of the value of ISACA within our communities, organisations, country and global network.

I want to congratulate the incoming Board of Directors and thank you for your willingness to serve. There are exciting initiatives and opportunities on the cards for 2020 and beyond including our first-ever virtual annual conference. I look forward to working in partnership with you to leverage new opportunities to increase membership value and growth for the Chapter.

We find ourselves in unusual and trying times as we navigate through the Covid-19 (coronavirus) crisis. While we navigate our way through this uncharted territory, I urge you all to remain hopeful, motivated, safe and connected.

With warm wishes for good health. God bless you.

Sincerely,
Arlene



OUR PURPOSE, PROMISE AND VALUES

OUR PURPOSE

Help you realise the positive potential of technology

OUR PROMISE

Inspire confidence that enables innovation through technology

OUR VALUES

WE ARE ONE

We care deeply about people and recognise that employees and members are our extended family who we must support and nurture.

WE ARE ACCOUNTABLE

We stand behind the work we do and the contributions we make. This is the cornerstone of our success.

WE ARE DEDICATED

We are unfailingly passionate about ISACA. We are dedicated to maximising its influence and impact globally. We are committed to lifelong learning and volunteering as part of our professional growth.

WE ARE AUTHENTIC

We operate with honesty, integrity and the highest level of professionalism in everything we do. Trust and respect is our operational foundation.

WE ARE INNOVATIVE

We thrive on being creative and innovative, and we have the will to take measured risks. We openly share our knowledge and insights to deliver solutions that build trust in our digital world.

BOARD OF DIRECTORS 2018-2020



Chair:
Arlene-Lynn Volmink
President



Director:
Kenneth Palliam
Vice President



Director:
Tshitego M. Segatsho
Secretary



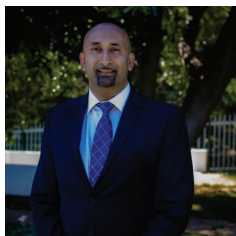
Director:
Francois le Roux
Treasurer



Director:
Jerall Toi
**Academic Relations &
Membership Coordinator**



Director:
Rudairo Zimunya
**JHB Regional
Coordinator**



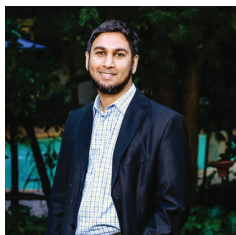
Director:
Sanjay Charavanapavan
**Education & Certification
Coordinator**



Volunteer Director:
Raymond Kene
**Pretoria Regional
Coordinator**



Director:
Nomashni Naidoo
**Marketing &
Communications
Coordinator**



Director:
Mahomed Osman
Regional Coordinator



Director:
Mokgadi Mamabolo
Program Coordinator



Director:
Tichaona Zororo
Immediate Past President

BOARD AND COMMITTEES

BOARD OF DIRECTORS

Nominations
Committee

Audit & Risk
Committee

Social & Ethics
Committee

Independent Sub-committees of the Board

Nominations Committee:

Winston Hayden (Chair)

Max Blecher

Jonanda Olivier

Naeem Seedat

Audit & Risk Committee:

Oupa Mbokodo (Chair)

Zulfikar Allie

Busiwe Quma

Letlhogonolo Moroeng

Social & Ethics Committee:

Carolynn Chalmers (Chair)

Sebenzile David Mazula

Noleen Williamson

Christabell Maziriri

Conference Committee

Scholarship Committee

Executive Sub-committees of the Board

Conference Committee:

Mokgadi Mamabolo (Chair)

Arlene-Lynn Volmink

Kenneth Palliam

Sanjay Charavanapavan

Jerall Toi

Francois le Roux

Nomashni Naidoo

Education and Scholarship Committee:

Jerall Toi (Chair)

Sanjay Charavanapavan

Nomashni Naidoo

Jerusha Naidoo

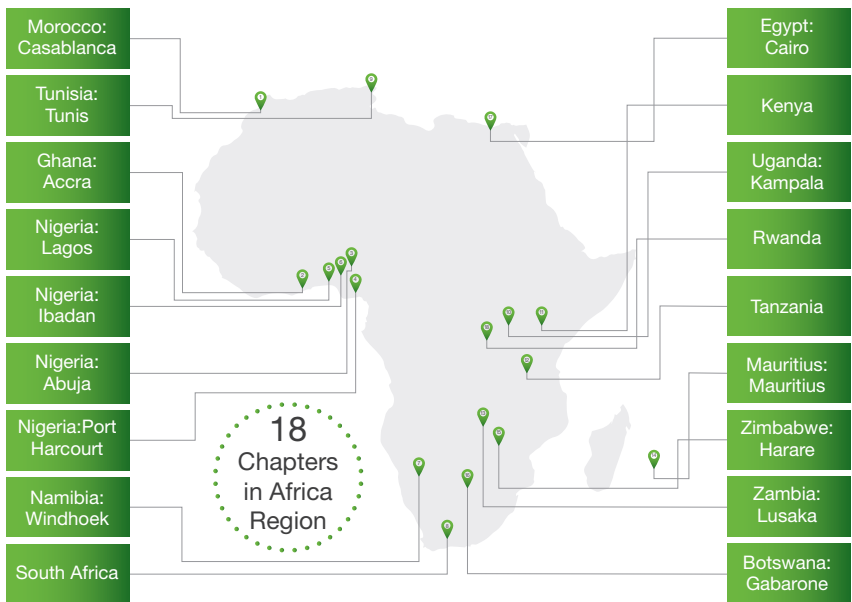
MEMBERSHIP PROFILE

ISACA welcomed the Rwanda Chapter in Africa during February 2020 and the Fargo Chapter in North Dakota, USA during April 2020. The addition of these chapters brings the total number of ISACA chapters to 224 in 97 countries!

There are 6 regions:

Africa, Asia, Europe, Latin America, North America and Oceania.

The ISACA SA chapter (130) forms part of the Africa region and represents approximately 33% of the region.



As at 10 March 2020:

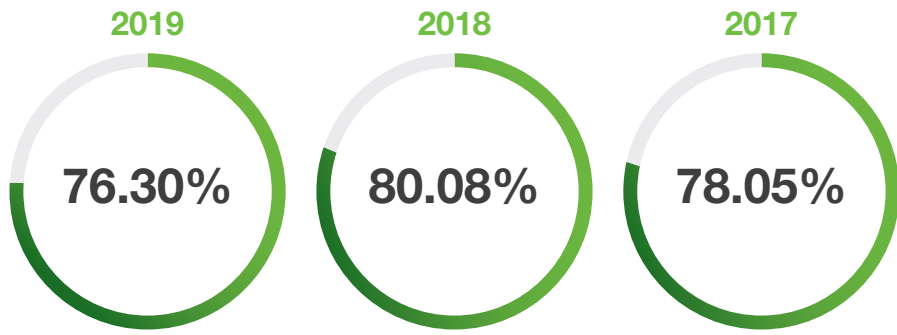
Member breakdown - 2,658 members (vs. 2,587 members in 2018)



*CSX Fundamentals indicates the number of exam passers

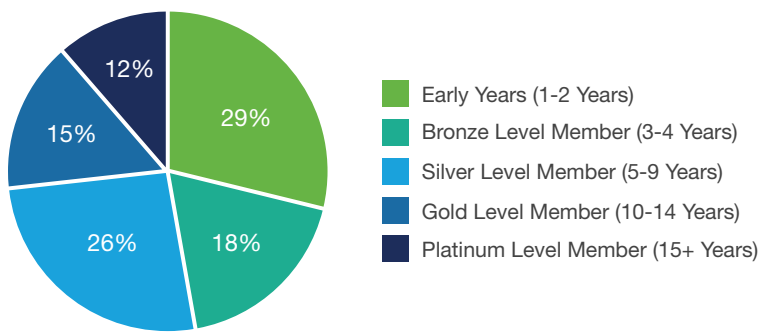
MEMBERSHIP PROFILE

Member Renewals

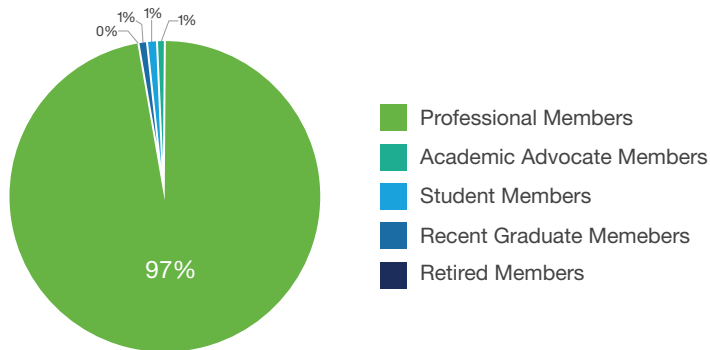


Of invoiced members have renewed

Breakdown by Member Level



Breakdown by Member Type



WELCOME NEW MEMBERS

We would like to sincerely welcome new members to ISACA and the ISACA South Africa Chapter. The ISACA South Africa Chapter proudly welcomed 508 new members during the course of 2019. We are glad to have new members on board and we look forward to the engagement and interactions through our varied events and conferences.

We're always in search of opportunities for members to develop new skills and knowledge, to expand their professional networks, and to grow their personal brands. Through our chapter events and conferences, we encourage active participation and we would appreciate you hosting or speaking at one of these events. Our events provide a platform and opportunity for members to share knowledge and experiences with a broad and diverse community.

BENEFITS OF MEMBERSHIP

An ISACA membership provides access into the world's largest global organisation for empowering IS and IT audit, control, security, cybersecurity and governance professionals to succeed in any industry. We equip and inspire individuals to be leaders in the fast-changing world of information systems, information technology and business by offering opportunities for:



Access - Unlock your access to a robust professional network, a wide range of member benefits and programs.



Savings - Beyond your career, ISACA Member Advantage also rewards you with special offers, perks and programs to fuel your success.



Knowledge - Gain expert insight, tools and guidance through our FREE or member-discounted white papers, books, webinars, virtual summits and more.







We encourage members to participate locally and globally:

- **Local ISACA SA Chapter** - Becoming involved with your local chapter will allow you to make valuable connections with peers, share knowledge and discover new opportunities in your profession.
- **Volunteer** - Give back to our professional community while you earn CPE credits, enhance your resume, expand your network, and much more! New opportunities are added regularly as projects come up that fulfill ISACA's purpose and promise.
- **Advocacy** - ISACA collaborates with other professional non-profit and standard setting organisations to address and respond to issues of mutual importance, provide professional guidance and to offer training and professional development opportunities. Such cooperation is aimed at both a global and local level.

Our Members Are Vital to the Growth of our Industry.

WELCOME NEW MEMBERS

Without active participation, technology's evolution wouldn't be possible. Here are some ways you can contribute, participate and grow with us:

 <p>Offer time & assistance to your local chapter</p>	 <p>Participate in online communities in Engage</p>	 <p>Speak at conferences and events</p>
 <p>Author an article</p>	 <p>Submit an exam item</p>	 <p>Submit a nomination for an award</p>

ISACA MEMBER LOYALTY LEVELS

As a long-standing member with ISACA, you can take pride in knowing that you have contributed to the profession's body of knowledge and best-practices, and helped build ISACA into a strong, worldwide leader with four globally recognised and accepted certifications.

Renewing your membership each year may boost you to a higher level and make you eligible for exclusive perks, such as:

- Special monthly offers on featured resources and publications
- Sneak previews and free access to exclusive ISACA content
- Additional opportunities for FREE CPEs
- Gifts and special VIP events at ISACA conferences

ISACA awards four special levels of recognition to our distinguished, long-term members:

- Platinum: 15+ years of continuous membership
- Gold: 10-14 years of continuous membership
- Silver: 5-9 years of continuous membership
- Bronze: 3-4 years of continuous membership



APPEAL TO YOUNG MEMBERS

The ISACA South Africa Chapter have embarked on two initiatives to appeal to younger professionals and students.

ISACA SA Future Leaders Membership Sponsorship Programme

The ISACA South Africa Chapter's Future Leaders Membership Sponsorship Programme is a pilot programme that aims to make the ISACA Student Membership more accessible and more affordable to as many students as possible. The ISACA South Africa Chapter Board of Directors have agreed to pilot the programme with existing South African ISACA student groups.

ISACA student membership dues currently amount to 25 USD (25 USD for ISACA Global dues + 0 USD for South African Local Chapter Dues). Within the context of South Africa, the Chapter recognises that financial and administrative barriers may limit an individual student's ability to access student membership. Through the **Future Leaders Membership Sponsorship Programme**, working through current ISACA Academic Advocates, ISACA South Africa aims to tackle these barriers.

Specifically, the programme intends to:

- Enable Student Members to transact in ZA Rands;
- Partially subsidise student member dues; and
- Centralise the processing of student membership applications and payments through Academic Advocates and the ISACA South Africa Chapter office.

For 2020, the programme will follow the following structure and procedures:

- The Academic Advocates will introduce the programme to their South African ISACA student groups;
- The programme will be capped to 120 students per institution;
- South African student members must provide the necessary information to register as student member and a payment of R300 to the Academic Advocate;
- The Academic Advocate will transfer collected applications/registrations and payment through to the ISACA South Africa Office;
- The ISACA South Africa Chapter will cover any difference between R300 and 25 USD ISACA Global dues;
- ISACA South Africa will bulk process all Student Member applications and registrations with ISACA Global; and
- The ISACA South Africa Chapter will control student membership registration finalisation against records provided by the Academic Advocates.

In rolling out this programme, the ISACA South Africa Chapter would like to encourage a pipeline of young members who will become future leaders in our chapter and in our professional industry.

APPEAL TO YOUNG MEMBERS

Africa Rising Young Professionals Campaign

ISACA SA Chapter in collaboration with other Chapters in Africa are proud to launch...

For more information
contact info@isaca.org.za
or +27 87 094 0661



ISACA
South Africa Chapter



The Africa Rising Young Professionals campaign was launched by our Marketing & Communications Coordinator, Nomashni Naidoo. The campaign seeks to inspire young professionals who are either exploring, starting or in the early stages of their careers and promote ISACA as an impactful and fashion-forward professional body in the fields of IT governance, IS audit, cybersecurity, control and assurance. The campaign is applicable to young professionals under the age of 35; and is open to Chapter members, affiliates and staff.

To date, we have featured 18 young professionals from various ISACA chapters in Africa.

The following individuals have been featured:

Name	Chapter
Prudence Keele	South Africa
Fabiola Amedo	Ghana
Alvin Federicks	South Africa
Ronan Govender	South Africa
Esther van der Walt	South Africa
Nomashni Naidoo	South Africa
Fikile Tlou	South Africa
Siviwe Tyaliti	South Africa
Emmanuel Tetteh Aguedzi	Ghana

Name	Chapter
Thirusha Moodley	South Africa
Thiroshen Naidu	South Africa
Anri Veldman	South Africa
Silindile Radebe	South Africa
Martin Kilungu	Kenya
Gcobisa Mashegoana	South Africa
Max Mitchell	South Africa
Rirhandzu Rissenga	South Africa
Mnombo Kwetana	South Africa

Have a look at the features on our LinkedIn Page:

<http://www.linkedin.com/company/isaca-south-africa>

or on our Youtube channel:

https://www.youtube.com/watch?v=8BHo4s3_a88

<https://www.youtube.com/watch?v=BkCFOCB1tI4> (Alvin Federicks)

<https://www.youtube.com/watch?v=61LNETTmqHo> (Prudence Keele)

<https://www.youtube.com/watch?v=NtjdlW5RN5Y&t=2s> (Esther van der Walt)

<https://www.youtube.com/watch?v=eIBfNsD0wmQ> (Anri Veldman)

MESSAGE FROM THE VICE PRESIDENT



Kenneth Palliam
Vice President

It has indeed been a honour and a privilege for me to serve as Vice President for the 2018-2020 term. Whilst the role has been very demanding, I am grateful for the opportunity and the support received from the board of directors, members, sponsors and well wishers. We should not under estimate the time and personal sacrifice it takes to serve as a director but we do this because we are passionate about the organisation, the people and the profession that we are a part of.

The start of the new term will see the introduction of some directors that have served previously and some that will be serving for the first time. Many are called but few are chosen ... those chosen do so at a particularly difficult time. The COVID-19,

coronavirus pandemic has had a significant impact on the global economy and the ability of the chapter to host meetings and possibly the annual conference. Our thoughts and prayers are with those infected, affected and have lost their loved ones. Fraud, corruption and the lack of governance locally has contributed to a weakening rand and a recession in the South African economy. Compounded by the high unemployment rate and a shortage of specialised skills and expertise, we have already seen the effect materialise in our member renewal rate for 2020. Notwithstanding, ISACA membership and certifications continue to offer value and we continue to register new members and exam candidates.

Volatility, uncertainty, complexity and ambiguity during difficult times, may cause us to focus on statistics, numbers and graphs. With an obsession on analytics we risk dismissing the emotional, creative, contextual, collective and normative which is the essence of being human beings. I urge you to be an active and engaging member of the profession. Resilience and perseverance, faith and determination help us to move onward and upward to greater heights.

May God bless us all.

CHAPTER AWARDS

ISACA South Africa Announced the 2019 Recognition Award Winners

The ISACA South Africa Chapter announced the winners for the 2019 ISACA SA Annual Member Awards. The awards are the most coveted and highest honours bestowed by the Chapter on individuals in the appreciation of their active roles in the field of technology, information and cyber security, governance, risk and innovation in South Africa.

The purpose of the awards are to:

- Recognise and reward excellence and professionalism;
- Attract and retain high calibre individuals in the profession; and
- Motivate members towards innovation and continuous improvement.

2019 Annual Chapter Award winners were:

The President's Award:

Lynn Martin (Director at Mobius Consulting)

Winston Hayden Leadership Award:

Carolynn Chalmers (Executive Director at Candor Governance)

Max Blecher Innovation Award:

Anton Bouwer (Director at BST Technology (Pty) Ltd)

The Tichaona Zororo Excellence Award:

Muvhango Livhusha (IT Auditor at Companies and Intellectual Property Commission (CIPC))

Contribution Award:

Nelson Mandela University Centre for Research in Information and Cyber Security. The award was presented to Prof. Mariana Gerber & Prof. Reinhardt Botha

The Young Professional of the Year Award:

Ronan Govender (Senior Specialist Auditor at RMB Bank)

Best 2018 Conference Presenter Award:

Patrick Ryan (Managing Director at Mobius Consulting) and
Amanda Hechter (Managing Consultant at Mobius Consulting)

CHAPTER AWARDS



PHOTOGRAPHS

EXAM TOP SCORER AWARDS

JANUARY TO JUNE 2019

CISA TOP SCORERS	CISM TOP SCORERS
1. Nichola Murrish	1. Mr. Brian Stanley, CISM
2. Gustav d'Assonville	2. Mr. Christoffel J. Vermeulen, CISM, CRISC
3. Rowan Parkerson	3. Ms. Yolande Elizabeth Sowden, CISM
CRISC TOP SCORERS	CGEIT TOP SCORERS
1. Mr. Hendrik Engelbrecht, CRISC	1. Shile Ndlovu
2. Miss Abbigirl Tapiwa Mahomva, CISM, CRISC	2. Philip Lemekwane
3. Mr. Nyashadzaishe Shumba, CISA, CISM	3. Reeny Thomas
CSXP TOP SCORER	
1. Jaco Cloete	

JULY TO DECEMBER 2019

CISA TOP SCORERS	CISM TOP SCORERS
1. Nathan Moroatshehla	1. Tameshnee Naicker
2. Courage Shumba	2. Sanet Butler de Kock
3. Rhyen Darren Hicks	3. Hans Lombard
CRISC TOP SCORERS	CGEIT TOP SCORERS
1. Christoffel J. Vermeulen	1. Anele Sokhabase
2. Prince Jason Chirwa	2. Prenesh Rangesamy
3. David Sello Chuene	3. Mr. Cornelius Johannes Petrus Coetzer, CGEIT

MESSAGE FROM THE TREASURER



Francois le Roux
Treasurer

ISACA South Africa was fortunate to reflect an audited profit before tax of almost R1.0m (R0.7m after tax) for the year while at the same time executing on our operational and strategic focus areas.

The chapter negotiated an agreement with ISACA International to substitute its annual conference with the Africa CACS conference in Johannesburg. All income and expenditure deferred to ISACA International and therefore the chapter negotiated a grant of R0.9m to compensate for the temporary loss of this revenue stream. The chapter hosted a few other unprofitable or unpaid local events and ended the year with an increased profit of 55% from conferences of R0.7m for the year (2018: R0.4m), inclusive of the grant from ISACA International.

A key challenge for the chapter is to meet ever increasing membership expectations, especially as it relates to digital, while only receiving the local chapter dues component of ISACA International subscriptions. The chapter increased its local membership dues again by between \$5 and \$10 a member. Coupled with a weakening of the exchange rate to the US Dollar, membership dues therefore increased favourably by 24% to R1.9m (2018: R1.5).

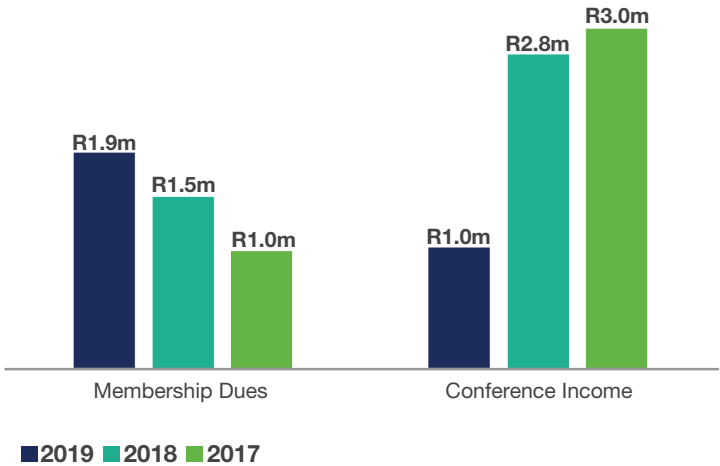
Interest received increased by 400% to R135k (2018: R35k). The chapter usually retains most of its reserves in US Dollar at ISACA International. The chapter do not earn any interest on this amount and after member queries and weighing up options, decided to bring these funds to South Africa where it will earn interest. At the same time, the chapter avoided possible large exchange rate losses due to fluctuations at year end. The chapter has decided to invest R2m in a fixed deposit at Nedbank, while retaining the remainder of the reserves at ISACA International and in the Nedbank money market account in South Africa.

Operating expenses decreased by 14% to R1.9m (2018: R2.2m) due to cost savings on the AGM, office rental and international travel.

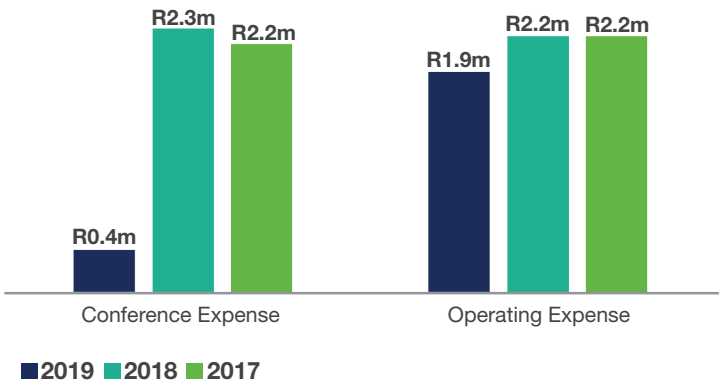
Nexia SAB&T has been appointed auditors for a second year. Triton Accounting still provide key accounting services and systems to the Chapter, therefore providing us with business continuity when the Treasurer or office financial personnel change.

SUMMARY OF FINANCIALS

Income

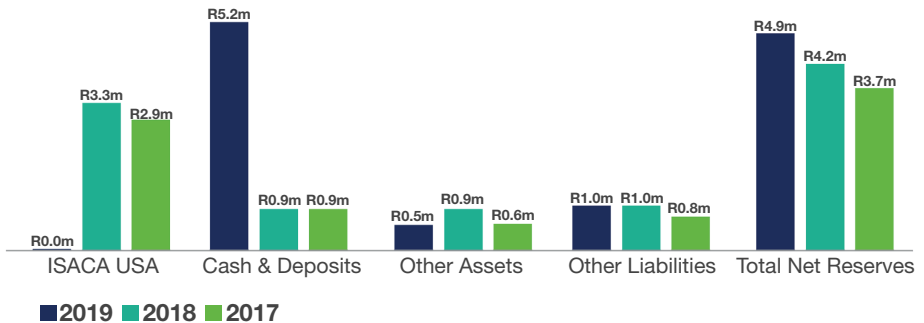


Expenses

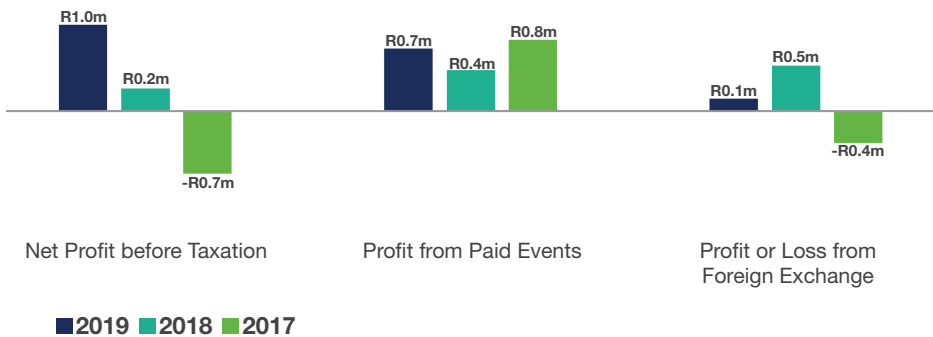


SUMMARY OF FINANCIALS

Assets & Liabilities



Profit & Loss



REGIONAL & YEAR-END EVENTS

Overall: 25 meetings in 2019 (vs. 25 meetings in 2018)

WESTERN CAPE

6 meetings held in 2019 (vs. 8 meetings held in 2018)



Mahomed Osman
Regional Coordinator

1. Professional Networking Forum 30 Jan 2019

Venue: The Foschini
Group, Parow

Speaker:
Clinton Tarboton
Topic: Business
Continuity in Action

CPEs awarded: 2

2. Professional Networking Forum 19 Feb 2019

Venue: Workshop 17,
V & A Waterfront

Speaker: Darin Morris
Topic: Building
Accountability into the
SDLC

CPEs awarded: 2

3. Professional Networking Forum in collaboration with the IIA SA

25 Apr 2019

Venue: Sanlam, Bellville

Speaker:
Sandro Buccianeri
Topic: Cybersecurity,
Focusing on Cybercrime

Speaker:
James Gourrah
Topic: The Future of
Internal Auditing and IT
Auditing

CPEs awarded: 2.5

4. Professional Networking Forum 31 Jul 2019

Venue: PWC,
V & A Waterfront

Speaker:
Bernard Chadenga
Topic:
Quantum Computing

Speaker:
Andrew Teare

Topic:
Trust in Tech

CPEs awarded: 2.8

5. Professional Networking Forum 3 Oct 2019

Venue: PWC,
V & A Waterfront

Speaker:
Sebenzile David Mazula
& Casper Lamprecht

Topic:
IT Risk Assessment

CPEs awarded: 2.2

6. Year-End Event & Member Awards Evening

15 Nov 2019

Venue: Protea Hotel,
Tygervalley

Speaker:
Liezl Groenewald
Topic: Ethics at the
Ethics institute

CPEs awarded: 3

REGIONAL & YEAR-END EVENTS

JOHANNESBURG

9 meetings held in 2019 (vs. 7 meetings held in 2018)



Rudairo Zimunya

JHB Regional
Coordinator

1. Professional Networking Forum in collaboration with the ISC⁽²⁾ Gauteng Chapter

17 Jan 2019

Venue:
Santam, Sandton

Speaker:
Sanjay Charavanapavan
Topic: 10 Keys for
Winning as a Security or
Risk Manager

CPEs awarded: 3

2. Professional Networking Forum **27 Feb 2019**

Venue:
MiWay Insurance,
Samrand

Speaker:
Tichaona Zororo
Topic:
All you need to know
about COBIT 2019

CPEs awarded: 2.5

3. Professional Networking Forum **27 Mar 2019**

Venue:
PwC, Waterfall City

Speaker:
Deon Heydenrych
Topic:
Data Analytics Process
Mining

CPEs awarded: 3

4. Annual General Meeting **26 Apr 2019**

Venue:
Protea Hotel, Sandton

Speaker:
Arlene-Lynn Volmink
Topic:
President's Report

Speaker:
Francois Le Roux
Topic:
2018 Finance Report &
2019 Budget

Speaker:
Dr Claudelle von Eck
Keynote Address with
Topic: "Leadership
Lessons I did not learn in
business school"

CPEs awarded: 3

5. Professional Networking Forum **22 May 2019**

Venue:
Nedbank, Sandton

Speaker:
Kajen Subramone
Topic:
The use of computer
forensics in an
investigation

Speaker:
Ndumi Medupe
Topic: The Digitisation
Journey of the Bank
and GIA

CPEs awarded: 2.5

REGIONAL & YEAR-END EVENTS

JOHANNESBURG...continued

9 meetings held in 2019 (vs. 7 meetings held in 2018)

6. Professional Networking Forum 12 Jun 2019

Venue:
TransUnion, Illovo

Speaker: Lee Naik
Topic: Solving Problems
That Matter

Speaker:
Rudairo Zimunya
Topic: One on one with
ISACA SA Chapter

CPEs awarded: 2.5

7. Professional Networking Forum 17 Jul 2019

Venue: Ernst and Young,
Sandton

Speaker:
Georgia Sirinidis Adams
Topic: Creating
efficiencies in business
through RPA.

Speaker:
Wessel Pieters
Topic: Project case
management in the
implementation of
technology-based
solutions at Transnet - a
case study

CPEs awarded: 3

8. Professional Networking Forum 24 Oct 2019

Venue:
BDO, Illovo

Speaker:
Michiel Jonker
Topic: Cybersecurity
as part of the bigger
geopolitics picture

Speaker:
Rudi Dicks
Topic: Meet the real
Hacker and the Dark
Web

CPEs awarded: 2.2

9. Gauteng Year-End Event & Member Awards Evening 22 Nov 2019

Venue:
Zulu Nyala, Fourways

Speaker:
Antoine Pallusseau
Topic: 7 Steps to
Building an AI-powered
ChatBot

CPEs awarded: 3

REGIONAL & YEAR-END EVENTS

PRETORIA

5 meetings held in 2019 (vs. 5 meetings held in 2018)



Raymond Kene

Pretoria Regional
Coordinator

1. Professional Networking Forum 23 Jan 2019

Venue: Santam, Menlyn

Speaker:

Lucas Mogashoa

Topic: Is IT Governance
still relevant today?

Speaker: Pono Pitsoe

Topic: Data Quality -
Doing it in Front or
Back?

CPEs awarded: 3.6

2. Professional Networking Forum 20 Feb 2019

Venue: RAF, Centurion

Speaker: Sonja Simek

Topic: It's just stress

Speaker: Kudakwashe
Charandura

Topic: Cyber Security/
Resilience

CPEs awarded: 3

3. Professional Networking Forum 29 May 2019

Venue: SNG Grant
Thornton, Garsfontein

Speaker: Kudakwashe
Charandura

Topic: Effective
Vulnerability
Management

CPEs awarded: 2

4. Professional Networking Forum 24 Jul 2019

Venue: UNISA,
Muckleneuk

Speaker: Xola Lingani

Topic: Impact of 4IR on
Higher Education

Speaker:

Craig Rosewarne

Topic: Cyber Defence:
Self/Company/Country

CPEs awarded: 3

5. Professional Networking Forum 30 Oct 2019

Venue: Auditor General
of South Africa,
Muckleneuk.

Speaker: Jason Jordaan

Topic: The Road to
hell is paved with good
intentions

CPEs awarded: 1.8

REGIONAL & YEAR-END EVENTS

KWAZULU-NATAL

4 meetings held in 2019 (vs. 4 meetings held in 2018)



Mahomed Osman
Regional Coordinator

1. Professional Networking Forum 13 Feb 2019

Venue: SNG, Grant
Thornton, La Lucia

Speaker:

Nitesh Ramsaroop

Topic: "The Internet of
Things Needs Enterprise
Architecture Behind it"

Speaker:

Sanjay Charavanapavan

Topic: 10 Keys for
Winning as a Security
or Risk Manager in your
Organisation

CPEs awarded: 3

2. Professional Networking Forum 17 Apr 2019

Venue: PwC,
Umhlanga Rocks

Speaker:

Binesh Rajkaran

Topic:

ERP Implementations

Speaker:

Tafadzwa Songore

Topic: Client driven
excellence, getting the
most out of the IT review
process

CPEs awarded: 3

3. Professional Networking Forum 21 Oct 2019

Venue: KPMG,
Umhlanga Ridge

Speaker: Ian Nyamusa

Topic:

What COBIT 2019
Means for you!

CPEs awarded: 1.8

4. Professional Networking Forum 29 Nov 2019

Venue: Kingfisher
Conference Centre,
Mount Edgecomb

Speaker:

Nolan Nadesan

Topic: Fourth
Industrial revolution

CPEs awarded: 3

REGIONAL & YEAR-END EVENTS

EASTERN CAPE

1 meeting held in 2019 (vs. 1 meeting held in 2018)



Mahomed Osman
Regional Coordinator

1. Professional Networking Forum 19 Jun 2019

Venue:

Nelson Mandela
University,
Summerstrand,
Port Elizabeth, EC

Speaker:

Prof. Reinhardt Botha

Topic: "What do we
learn from security
news?"

Speaker:

Gustav d'Assonville

Topic: "Threats,
vulnerabilities and
controls in Operational
Technology
(manufacturing/
healthcare)"

CPEs awarded: 2.5

AFRICA CACS CONFERENCE 2019

The Africa CACS 2019 conference was held by ISACA Global, in collaboration with the ISACA South Africa Chapter. The annual event for information systems audit, assurance, control, governance and security professionals took place from 19 to 20 August 2019 at the Sandton Convention Centre in Johannesburg, South Africa.

The opening session featured a special interactive presentation featuring video and images from the last 50 years of the information technology field, as well as look to the future and how it will be impacted by continually transforming technologies by David Samuelson, ISACA CEO; Tichaona Zororo (Immediate Past President, ISACA South Africa Chapter) and Nomashni Naidoo (Marketing & Communications Director, ISACA South Africa Chapter).

The opening session also included a panel titled, "From Disruptive to Daily Dependence: ISACA Pros Look Back and Look Forward to the Future in Technology."

The conference topics presented were carefully selected to address current global trends in the Information Systems management such as compliance with data protection laws, responding to cyber security incidents and cloud security issues and featured both local and international speakers. The programme was arranged into five tracks with more than 40 sessions, covering IT Audit and Assurance, IT Governance, Risk and Compliance, Security/Cybersecurity and Career and Communication Management.

These topics were presented by both local and international experienced speakers and included the following track sessions:

IT Audit and Assurance

What is the True Cost of Not Keeping Up with the Technology Evolution?	Dominic Nel
A Low Budget Approach to Log Analysis for Incident Response	Bernard Wanyama
Auditing IT Governance	Osman Azab & Mohamed Ragheb
Auditing Blockchain	Leighton Johnson
Auditing Smart Contracts	Tuan Phan
Six Control Principles for Audit of a Financial Services Blockchain	Kreeban Govender
Enterprise Resource Planning (ERP) System Audit Risk and Assurance	Moonga Mumba
Is the Adoption of IT Strategic Alignment a Panacea for Success? - From an Audit Perspective	Abraham Nyirongo

AFRICA CACS CONFERENCE 2019

IT Governance

COBIT and Governance in the World of Artificial Intelligence	Etienne Shardlow
IT Governance in the Internet of Things (IoT) Age	Leon Lukas
Your Suppliers Know You, Do You Know Them?	Sandhya Mohan-Pillai
Challenges to Effective Data Management – Solutions from a Governance Perspective.	Thembekile Mayayise
Governance, Risk and Compliance (GRC) Digital Transformation	Mahmoud Abouelhassan
Satellite Systems for Navigating Governance of Enterprise IT	Eunice Peter
The Cathedral and The Bazaar - Does Governance Still Play a Role in an Agile World?	Christian F. Nissen
The Development of a COBIT 5 / COBIT 2019 Web-based Software Toolkit	Neels Kruger & Ryno van der Walt

Security / Cybersecurity

The Art of Active Cyber Defense	Uday Ali Pabrai
Cyber Warfare & the New Threats to Security	Claudio Cilli
Auditing with SOC-CMM: Cyber Security Detection and Incident Response	Vilius Benetis
Developing a Cybersecurity Strategy to Contain Cyber Threats	Glory Omonsomwan Idehen
Digital Forensics Applications & Practices, Part 1 Digital Forensics Applications & Practices. Part 2	Arinze Umeche
When Worlds Collide	Paul Phillips
Cyberlaw and Governance in an Age of Cyber-attacks and Cyber-Crime	Trishana Ramluckan & Brett van Niekerk

Risk and Compliance

Innovative Risk Identification Approach	Neetu Choudhary
Agile, DevOps and Compliance	Guy Herbert
Risk Maturity Models: Assessing ERM Effectiveness	Daniel Udochi
Emerging Mobile Payment Technology Cybersecurity, Disruption and Risk Development	Kaya Kazmirici
Why Your Privacy Programme is Failing	Roelien Howell & Candice Jackson
Leveraging on Data Analytics as an Organisational Core Competence	Rex Idehen Eholor
Mobile Payments Rising Risks	Salah Eddine Mahrach & Asmae El Morabit

AFRICA CACS CONFERENCE 2019

Career and Communications Management

Implementing a Cybersecurity Skills Competencies Framework	Allan Boardman
Women's Role in Cybersecurity Innovation	Brencil Kaimba & Barbara Munyendo
A Structured Approach for the Effective Presentation	Neetu Choudhary
Auditors Adding Value, Technology Evolving	Panel Discussion
A Spectrum of Professions: The ISACA Global Community, Past, Present and Future	Panel Discussion
Managing Social Media	Claudio Cilli
Strategies for Dealing with an Increasingly Sophisticated Cyber Threat Landscape	Allan Boardman

The conference was closed by keynote speaker, Stafford Masie, former CEO of Google Africa and non-executive Board member of AdvTech, who shared insights on his career in the technology field.

The conference was followed by three post-conference workshops.

- COBIT 2019 Foundations Certificate Training – presented by Tichaona Zororo
- ISACA Cybersecurity Audit Certificate – presented by John Tannahill
- Cybersecurity Risk Management: A practical approach – presented by Allan Boardman

More than 460 delegates attended the conference with post-conference workshops attended by 85 delegates in total. The delegates gained new knowledge and perspectives alongside the industry's brightest and most highly respected minds at this ISACA industry-leading conference. Attendees earned up to 26 continuing professional education (CPE) hours for this successful event.

After the conference, the following top rated speakers were acknowledged as the top rated speakers on the ISACA website:

- Allan Boardman
- Guy Herbert
- Roelien Howell
- Candice Jackson
- Kaya Kazmirci
- Paul Phillips

AFRICA CACS CONFERENCE 2019

We would like to thank the event sponsors:

- BDO (Bronze Sponsor)
- SurTech Solutions (Bronze Sponsor)
- Mobius Consulting (Bronze Sponsor)
- Wolters Kluwer (Supporting Sponsor)
- Beta Software (Supporting Sponsor)
- Network Recruitment (Supporting Sponsor)

We would also like to thank the event volunteers:

- Mogammad Gierdien (ISACA South Africa Chapter)
- Prudence Keele (ISACA South Africa Chapter)
- Alinani Simuchimba (ISACA Lusaka Chapter)
- Siyabonga Mfeka (ISACA South Africa Chapter)
- Maria Kostelac (ISACA South Africa Chapter)
- Winston Hayden (ISACA South Africa Chapter)
- Rapule Kgalaki (ISACA South Africa Chapter)
- Tendai Mapfumba (ISACA Harare Chapter)
- Benedicta Mlingi (ISACA Tanzania Chapter)
- Asla Santuri (ISACA Tanzania Chapter)
- Glory Ninsiima (ISACA Kampala Chapter)

We also wish to acknowledge the planning teams and individuals:

- ISACA South Africa Chapter Conference Committee
- ISACA Global Conference Planning team including Ann-Marie Bray, Angie Coleman, Patricia Lewis and Melissa Swartz
- ISACA Global Sponsorship team including Sean Stringer, Heidi Weiss, and Marissa Prochaska

We acknowledge, with thanks, the event service providers:

- Sandton Convention Centre
- Upstage
- Event Options
- Sam Phiri Photography
- MinuteMan Press
- Moore Stellenbosch

The AfricaCACS 2020 conference is planned to take place in Lagos, Nigeria from 5 to 6 October 2020. We encourage members to attend.

AFRICA CACS CONFERENCE 2019



AFRICA REGION CHAPTER LEADERSHIP MEETING

During 2019, the Africa Chapter Leadership Meeting was hosted in South Africa for the first time.

We proudly welcomed chapter leaders from across the various chapters within the Africa region; and also connected with the ISACA Global representatives. The ISACA Global delegation included David Samuelson (CEO, ISACA), Brennan P. Baybeck, CISA, CISM, CRISC, CISSP (Chair of ISACA Board of Directors), Megan Moritz (Director, Global Volunteer Engagement) and Melissa Swartz (Senior Manager, Volunteer Engagement).

The meeting took place from 17 to 18 August 2019 at Sandton Convention Centre, Johannesburg. The agenda extended over two days and included a “State of the Union” address by ISACA director and ISACA South Africa Chapter Past President, Tichaona Zororo as well as updates on chapter offerings and services, an update on the launch of the Engage website and chapter awards, as well as ideas for chapter collaboration and strategies for member engagement. We also explored goals within the Africa region. Leaders were also presented with a unique opportunity of having a fireside chat with the ISACA Board Chair and CEO.

At the end of two long and fruitful days, we enjoyed networking and dinner at Pigalle in Sandton.

The ISACA South Africa Chapter was represented by President Arlene-Lynn Volmink, Vice President Kenneth Palliam and Education & Certification Coordinator Sanjay Charavanapavan. Representatives of most countries were present including Zambia, Ghana, Nigeria, Botswana, Namibia, Tunis, Egypt and more.



COBIT 2019 CONFERENCE

The ISACA South Africa Chapter hosted its inaugural COBIT 2019 Conference on 11 March 2019 at the Premier Hotel, OR Tambo in Johannesburg. Our theme for this conference was Leading the Way!

The objective of this event was to share practical learnings, talk about successes and wins, understand how others are overcoming implementation challenges, explore how buy-in and understanding is being fostered in other organisations to reach their ideal state of governance maturity and talk about the future.

One of our objectives as a Chapter is to strengthen the developing profession of the governance of enterprise IT by equipping professionals with the knowledge, tools and understanding to do the right things in their organisations and to do the right things in South Africa.

We are fortunate in South Africa to have strong ambassadors who have been instrumental in the development of COBIT over its long tenure since 1996, some who were present at the conference. We are fortunate to have a unique application of the governance of enterprise IT, with our strong constitution, the Companies Act, King IV and the CGICT as adopted by the DPISA and applicable to all IT departments government wide. At the same time, we have been privy to many publicly exposed governance failures. The dialogue that we created at the conference came from a place of experience; and also came from our unique South African perspective.

Many of the ISACA South Africa Chapter board members were in attendance at the event. The conference was opened by ISACA South Africa President, Arlene-Lynn Volmink and closed by ISACA South Africa Vice President, Kenneth Palliam.

The keynote speaker, Michael Sass (Independent Contractor and Board Member, and previously Auditor-General of South Africa) presented on Governance in a changing world - are we keeping up?

Further sessions included:

Governance in the Digital Enterprise	Gary Hardy (Managing Director, IT Winners)
A strategic approach towards the successful implementation of CGICT in the Public Sector	Makabongwe Siziba (CIO, Department of Social Development KZN)
Insights into the Development of COBIT 2019	Winston Hayden (Independent Advisor & Consultant)
An interactive session: COBIT 2019® - what this means for in progress COBIT 5® implementations” – successes and challenges	Carolynn Chalmers (Executive Director: Candor Governance (Pty) Ltd) and Lucas Mogashoa (Consultant, Lucas Mogashoa Consulting)

COBIT 2019 CONFERENCE

The event also included an insightful panel discussion entitled “Where to from here for COBIT 2019” moderated by Jerall Toi (Academic Relations & Membership Coordinator, ISACA South Africa Chapter).

The one-day event was followed by a post-conference workshop on Preparing for an IT Governance Initiative and COBIT2019 and COBIT2019 Guidance; presented by Gary Hardy.

We would like to thank Mobius Consulting, a sponsor at this event and regular supporter of the ISACA South Africa Chapter.



ISACA SA & ACFE SA EDUCATIONAL SEMINAR



Sanjay Charavanapavan
Education & Certification
Coordinator

For the second year running, ISACA SA collaborated with the ACFE SA to host a combined one day seminar. The seminar was held on 11 June 2019 at Sanlam Head Office, Cape Town with a theme entitled “Reinventing Your Digital Toolbox”.

The event kicked off with a keynote presentation by Futurist, Jonathan Cherry who spoke about Digital Future Trends and the Business Impact.

The rest of the programme included the following educational sessions:

- Digital Identity & Blockchain by Lohan Spies (Cyber Security Technical Expert, ixo Foundation).
- Digital Disciplines and Technologies and how they would apply and evolve in the Financial Crime space by Lucille Botha, Deloitte (Financial Crime Technology Expert).
- A Case Study presentation on Implementing and Monitoring Data Governance in the New Era of Data and Self-service BI/Analytics by Maritz Curry, PBT Group & Adel Evert, Capitec Bank.
- Robotic Process Automation and Intelligent Automation, Brian Lewkowicz, EY.
- Ethics from a Different Perspective, Deon Annandale, Remgro.

The afternoon programme also included a panel discussion moderated by Liezl Groenewald (Senior Manager: Organisational Ethics Development at The Ethics Institute) entitled The Digital Future – Risks and Opportunities for Forensics and Assurance Professionals. Panellists included Lohan Spies, Lucille Botha and Brian Lewkowicz.

This event was co-ordinated by Sanjay Charavanapavan in his portfolio as ISACA SA Education & Certifications Coordinator. Extensive collaboration and planning was done to co-ordinate events between ISACA SA and ACFE SA. In keeping with its renewed memorandum of understanding, the planning committee included members from both organisations. The ISACA SA team was represented by Mr Charavanapavan, ISACA SA Finance Manager, Esther van der Walt; President, Arlene-Lynn Volmink and Marketing & Events Coordinator, Alvin Fredericks. The ACFE SA team included ACFE SA Board member; Helen du Toit as well as Chantell Schoeman, Megan Govender, Johan Van Dyk, Graham Dawes and Liezl Groenewald.

This program was extremely well priced with a cost to members at R750 and a cost of R850 for non-members.

In total, the seminar was attended by 95 delegates and received an attendee average satisfaction score of 4.3 out of 5.

ISACA SA & ACFE SA EDUCATIONAL SEMINAR

What did delegates have to say?

“Excellent bringing the ACFE and ISACA together.”

“It was relevant and current, best one day conference I have attended in a while.”

“I enjoyed the industry knowledge that has been showed throughout the event. The fact that it was unpacked in a clever and effective manner.”

“The enthusiasm of people pioneering into the future of analytics.”

“Great variety of topics, great speakers!”

What was your greatest learning?

“A good reinforcement of how tech impacts business and where it is heading.”

“I was quite intrigued by Digital Identity”

“We should see the opportunities to develop and situate ourselves around the digital influx and embrace the 4th IR”

SHELEADSTECH EVENTS

Sheleadstech Breakfast Networking Events

ISACA's SheLeadsTech program seeks to increase the underrepresentation of women in technology leadership roles and the tech workforce. In support of this program, the ISACA SA chapter hosted a networking breakfast in Gauteng during 2018 with international visitors Jo Stewart-Rattray (Chair of the Women's Leadership Advisory Council at ISACA Global & ISACA Director) and Alisha Wenc (Director of Programs at ISACA) who had travelled from Australia and the US respectively. Following the success of this event, the ISACA SA Chapter hosted 2 more events in the Western Cape and Kwazulu-Natal region in August 2019 and September 2019 respectively.

The Cape Town event attracted an attendance of 65 delegates, and we noted an average evaluation rating of 4.5 out of 5 for the event; whereas the Durban event attracted 32 delegates, and also noted an average evaluation rating of 4.5 out of 5 for the event.

The Western-Cape SheLeadsTech Networking event was entitled, "Technology Success in Heels". The welcoming was led by ISACA South African (SA) Chapter President, Arlene-Lynn Volmink. She welcomed all the ladies and wished them a blessed Woman's Month! ISACA SA was very privileged to also welcome the Grade 8 Girls from Thope Foundation. Thope Foundation's mission is to contribute to an African society where women and girls have equal access to quality socio-economic opportunities to be healthy and productive citizens. A major highlight of the event was the Keynote Speaker, Fatima Ameer-Mia (Director in the Technology, Media & Telecommunications practice at Cliffe Dekker Hofmeyr). Fatima Ameer-Mia discussed the concepts of Artificial Intelligence ("AI"), big data and machine learning. The presentation explored the latest trends in South Africa incorporating big data analysis, AI and machine learning into business and products, including Fintech, Healthtech, AgriTech and other technology trends.

The program also included a Panel discussion which had some of Western Cape's leading Technology woman attached to it. The panel included; Moderator: Anna Collard (Founder and Managing Director of Popcorn Training (Pty) Ltd.). Other panel members included: Maria Kostelac (Director at Contrapposto), Lynn Martin (Director/principal consultant at Mobius consulting) and Kerissa Varma (Executive: IT Risk, Information security at Old Mutual Limited). The Panel was entitled: 2021, the year for Cyber woman, it focused on factors such as; Is stereotyping and gender discrimination still a thing in the industry? The closing was led by ISACA South Africa Chapter Program Coordinator, Mokgadi Mamabolo. She shared her views on the day and thanked all the woman for participating in such a wonderful global initiative.

The Kwazulu-Natal SheLeadsTech Networking was entitled: "Future Tech Workforce: Breaking the Gender Barriers." Delegates were welcomed by ISACA SA Chair of the Social and Ethics Committee and Director of Candor Governance (Pty) Ltd., Carolyn Chalmers. Ms. Chalmers also introduced a video welcome message from ISACA SA President, Arlene-Lynn Volmink. Marketing & Communications Coordinator, Nomashni Naidoo was also present at the event.

SHELEADSTECH EVENTS

The event brought interesting topics in technology and dynamic female speakers from the industry to share their knowledge and insights. The first keynote speaker of the day, Dr Tracy Cohen, Director of Business Development at Cliffe Dekker Hofmeyr specializes in telecommunications and media law and policy. Her presentation considered why the ICT industry and policymakers tend to create a perception that the 4th Industrial Revolution is an event and not an evolutionary journey. The presentation looked at how this has resulted and how we are positioned on the timeline of technology and policy. She also focused on factors such as cybercrime and security. The second keynote speaker, Dr Trishana Ramluckan is an academic and researcher in the Information Technology and Governance field. Her topic surrounded around International humanitarian Law in the Age of Cybercrime and Cyber-attacks!

The program also included a panel discussion featuring some of Kwazulu-Natal's leading women in technology; namely panel moderator: Carolyn Chalmers and panellists: Melanie Gard (Director & Head Chatterbox), Chrystal Austin (Chairperson of KZN Women in Business) and Dané Louw (Deloitte Analytics). The panel discussion was entitled "Breaking the Gender Barriers". A very engaging question and answer session took place. The closing was led by ISACA SA Events & Marketing Coordinator, Anri Veldman.

We would like to thank Deloitte for hosting the venue for both events, with notable thanks to Paula Pereira, Experience Architect at Deloitte Greenhouse, Cape Town and and Cleo Dlamini, Coordinator at The Deloitte Leadership Centre.

Delegate feedback:



SHELEADSTECH EVENTS



(Girls from the Thope Foundation with ISACA South Africa Chapter President, Arlene-Lynn Volmink and ISACA South Africa Chapter Program coordinator Mokgadi Mamabolo)



Left to right: Dané Louw (Deloitte Analytics), Carolynn Chalmers (Director of Candor Governance (Pty) Ltd), Dr Tracy Cohen (Director of business development at CDH), Chrystal Austin (Chairperson of KZN Women in Business), Melanie Gard (Director & Head Chatterbox).

CxO DINNER



Sanjay Charavanapavan

Education & Certification
Coordinator

The ISACA South Africa (SA) Chapter held a CxO Roundtable and Dinner event at Protea Hotel Fire & Ice, Melrose Arch, Johannesburg on 21 August 2019. The event was Emceed by Kgabo Ralebepa (Director: ICT Audit, SekelaXabiso Protiviti) who welcomed the 40 industry leaders in attendance.

The event theme was entitled, “Are you ready for a cyber crisis?” ISACA Global CEO, David Samuelson was in attendance and addressed the delegates on ISACA’s 50th anniversary. David Samuelson assumed the role of ISACA CEO on 1 April 2019. The address also included international keynote speaker, Allan Boardman, CISA, CISM, CGEIT, CRISC, CISSP and independent business advisor, who presented on a topic entitled, ‘Strategies for Successful Business Engagement’.

The program also included an interactive cybersecurity session co-ordinated by Kris Budnik (CISO, FNB), Sanjay Charavanapavan (ISACA SA Education & Certification Coordinator & MD, Excellenta (Pty) Ltd.) and Grant Donald (Information Security Consultant, Excellenta (Pty) Ltd.)

This session encouraged engagement and concluded with the following main takeaway points to be answered in a crisis situation:

1. What has been compromised?
2. How much time should you wait to respond?
3. Who will respond?
4. How will they respond?
5. What should they say? What shouldn’t they say?
6. What next?

The closing was led by ISACA SA Chapter President, Arlene-Lynn Volmink. A special mention was given to co-sponsor, SekelaXabiso Protiviti, and to the ISACA SA board members and ISACA international guests who attended this special event. The dinner, venue and roundtable sessions encouraged networking among the attendees, speakers and board members who were present at the event.

Delegate feedback:

“Keep doing what you are doing!”

“Excellent session! Very informative and full of energy.”

“You all are the best! Thank you for the motivation. Huge privilege and honor to have attended.”

“The dinner event was relevant and well presented.”

“This is a great improvement from previous sessions! I have really enjoyed the focused topics.”

CxO DINNER



Left to right, Julian Eisenhammer (Catalyst.), Alan Boardman (international keynote speaker) and Grant Donald (Excellenta (PTY) Ltd).



Left to Right, Beatri Meyer (ABSA), David Samuelson (ISACA International CEO) and Arlene-Lynn Volmink (ISACA SA Chapter President)

MEMBERSHIP SATISFACTION SURVEY

We value the feedback received from members through channels such as the Global membership satisfaction survey.

Our main goal is to ensure that we put action to the feedback provided in our endeavours to make sure that all members feel engaged and continually enhance each member's experience.

The membership satisfaction results presented below form part of an annual survey conducted by ISACA Global in late October 2019. The anonymous survey assesses member satisfaction, interest, and attitudes towards a variety of ISACA products and services. The survey was sent to all ISACA members globally via email, with three additional reminders emailed over the course of 6 weeks. The data was collected and analysed, and reported in January 2020.

As a Chapter of the Global association, we are privy to the information pertaining to the ISACA South Africa specifically. We have requested and analysed this information over the past 3 years.

In 2019, 239 respondents formed part of the ISACA SA Chapter survey feedback vs. 226 participants in 2018, representing a 6% increase in member participation.

The top 2 box refers to members who are satisfied and very satisfied. There is an increase in the overall satisfaction rating of the 2019 membership survey from the previous year.

As a reference, in 2018 our top 2 box satisfaction score was 61% (with 226 members participating) and for 2019 our top 2 box score was 64% (with 239 members participating). The average global chapter satisfaction score is 60%.

We were also provided with qualitative comments which we have analysed and interpreted further into themes.

The top 5 themes are as follows:

2019	2018
1. Regional events	1. Member value
2. Communication	2. Communication
3. Member value	3. Regional Events
4. Education	4. Conference
5. Digital opportunities	5. Volunteering

Based on member feedback, our top 3 themes have not changed. We continue to work on better articulating and presenting the value we add to our different membership groups; and communication and regional event planning improvements are top of the Board's agenda with many actions already in place or implemented.

We appreciate the compliments received and look forward to further, positive engagement throughout the year!

MEMBERSHIP SATISFACTION SURVEY

The following positive feedback was received by members during the 2019 survey:

“Keep up the good work.”

“Keep on doing what you're doing.”

“I am happy.”

“Chapter has met my expectations regarding the frequency of the monthly talks.”

“The local Chapter is well run.”

“The Chapter has performed well to date.”

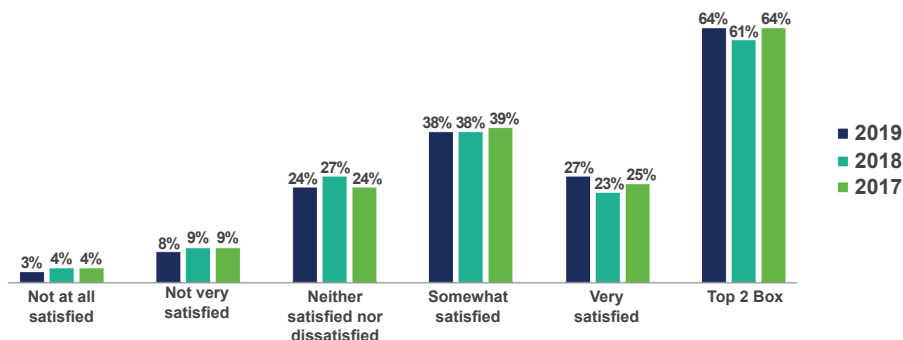
“I am satisfied.”

“My ISACA local chapter has been very responsive to all my requests. Therefore, I am content.”

Overall Satisfaction

In 2017, the chapter scored 64% and during 2018, the ISACA SA Chapter attained an overall satisfaction rating of 61%. We are happy with the achievement of 64% again in 2019.

Overall, How satisfied are you with your local chapter?



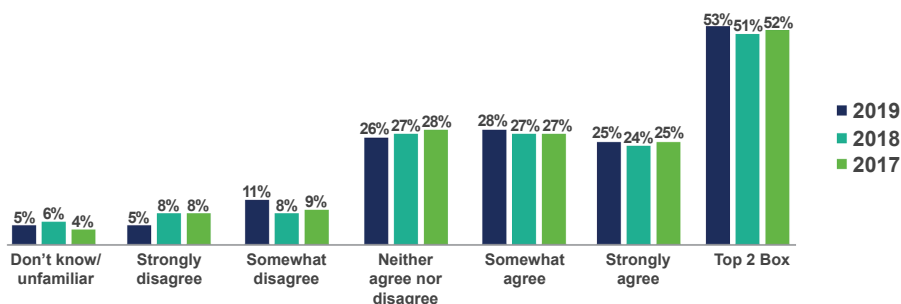
MEMBERSHIP SATISFACTION SURVEY

Value

While we acknowledge this area for improvement, we are happy to see a slight improvement.

Members are encouraged to take advantage of the benefits ISACA has to offer as part of membership. We also encourage participation in all forms – read and discuss the publications, interact with other members, attend any conferences, contribute to ongoing research, speak or host chapter events etc. The best way to receive value from ISACA is to get involved.

Value - The local chapter is a good value for the chapter fee I pay

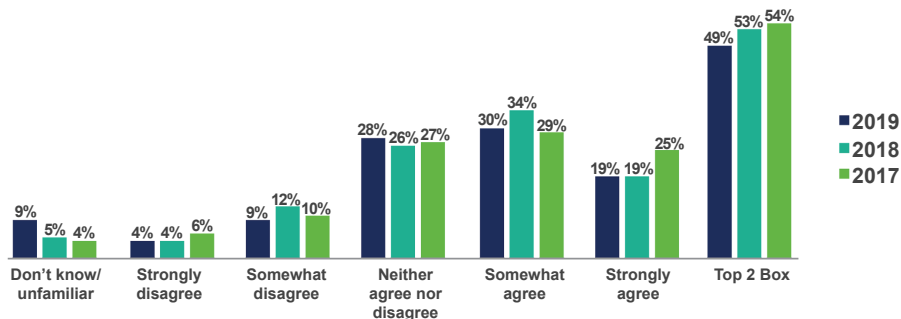


Educational Opportunities

We have seen a drop in this area, with member feedback primarily focused on the lack of online training and the Chapter not providing opportunities to earn CPE credits online.

We have recently launched a campaign called Directors | Share. In this campaign, the directors and leaders of ISACA South Africa Chapter are providing online webinars on various topics within their respective areas of expertise. We have also planned our first online workshop events. We will continue these service offerings by the Chapter; and monitor member feedback and areas for improvement.

Educational Opportunities - The local chapter offers sufficient educational opportunities



MEMBERSHIP SATISFACTION SURVEY

Informed

We are pleased to see an increase in member satisfaction in this area.

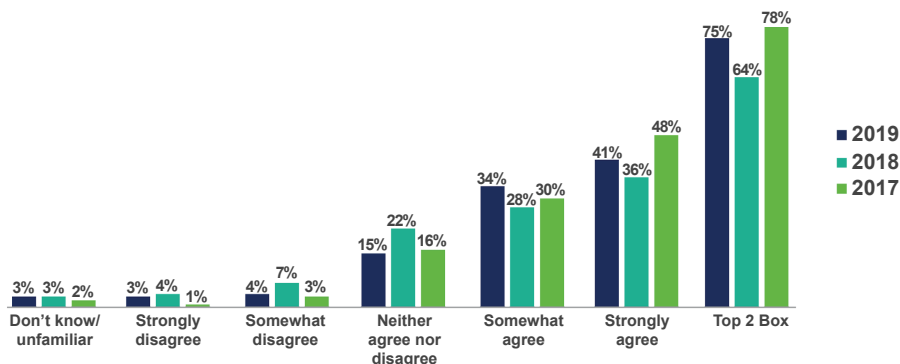
We have a Chapter communications plan and process which includes regular communication of Chapter activities and advanced notification of events.

Email communication remains the preferred form of member communication. Internally, we have grouped our communications into 3 emails per week – 1. An email regarding upcoming events 2. An email on the annual conference 3. An email regarding general chapter information. We are cognisant of the fact that members also receive communications from ISACA Global and we need to achieve a balance and appropriate level of communication only when it is deemed necessary.

We have implemented a new communications platform, Everlytic and our statistics reflect positively in terms of member reach. That said, we are dependent on member's maintaining their contact details on their myISACA profiles; this is not within our control. Often, we find that member email addresses are out of date on their myISACA profiles and this is the reason that they do not receive communication from the Chapter.

Our updates on social media channels are frequent. We have increased our profile and usage on social media channels and will continue to explore new communication platforms to further our reach.

Informed - I am adequately informed of ISACA Chapter activities



MEMBERSHIP SATISFACTION SURVEY

Network

"Networking is not about just connecting people. It's about connecting people with people, people with ideas, and people with opportunities."

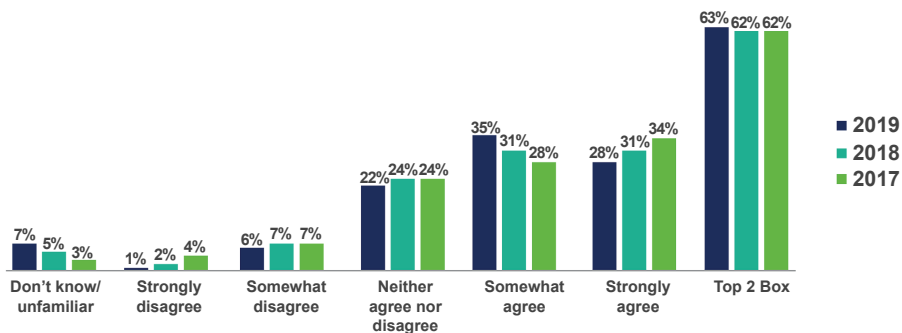
-Michele Jennae

The ISACA South Africa Chapter is very active with many events and activities throughout the year. We are proud to maintain such an active portfolio given our limited office capacity.

We continue to add value by providing members with networking opportunities through our conferences, regional meetings and events. Given the recent status of events globally with the challenges around COVID-19, our virtual events have been fast tracked and we now offer online events in addition to our traditional face-to-face meetings. We are working hard to maintain and improve on this wonderful achievement; and to offer a fully digital member experience.

Networking includes our presence and engagement over social media platforms; which has shown positive progress and momentum over the last year.

Network - The local chapter offers sufficient networking opportunities



MEMBERSHIP SATISFACTION SURVEY

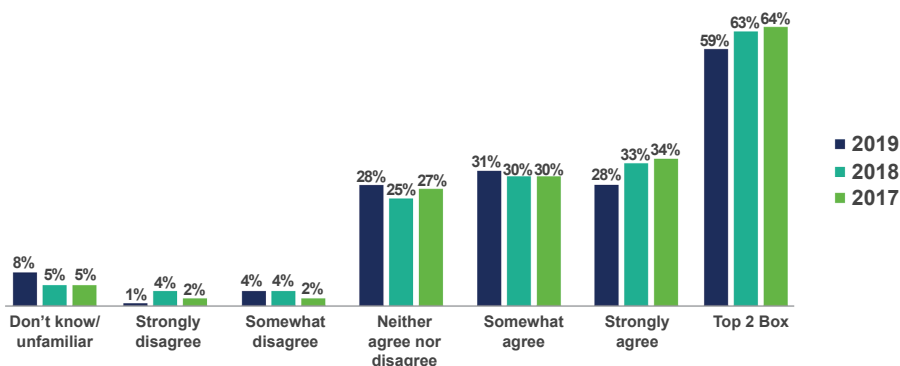
Organised

While the member feedback shows a downward trend in the organisation of the chapter, we believe that this is indicative of the trailing effects of the challenges we experienced in the prior year with regards to the Chapter office and changes in office staff. Over the past year, the office has stabilised and is effective. We are fortunate to have a skilled and passion office team led by Esther van der Walt. Anri Veldman is our Marketing and Events coordinator and is highly enthusiastic and energetic; and she delivers.

We have also managed to secure a second physical office in Midrand, Johannesburg.

We have made a concerted effort to implement a number of policies; and standardise operations over the past year. Our focus is now on continuous improvement of governance and operations within the office to ensure the effectiveness and continuity of operations.

Organised - The local chapter is well organised



INDUSTRY PARTNERSHIPS

PARTNERSHIPS FOR SUCCESS

In the past year, ISACA South Africa has entered into new partnerships through memorandums of understanding with:

- The Ethics Institute



We also renewed our existing agreements with:

- Association of Certified Fraud Examiners South Africa (ACFESA)
(Video available at <https://www.youtube.com/watch?v=WG7-QKDgBUs>)
- The Institute of Information Technology Professionals South Africa (IITPSA)



In addition to these, we have existing MOUs with the following organisations:

- University of Witwatersrand LINK Center
- CISO Alliance
- Institute of Internal Auditors South Africa (IIA SA)
- (ISC)² Gauteng Chapter
- Institute of Directors South Africa (IODSA)



We are exploring further partnerships to ensure that the ISACA SA Chapter works in close collaboration with like-minded professional bodies.

INDUSTRY PARTNERSHIPS



Helen du Toit (ACFE Board Member), Jaco de Jager (ACFE CEO), Arlene-Lynn Volmink (ISACA SA President), Sanjay Charavanapavan (ISACA Education & Certification Director) sign the Memorandum of Understanding



ISO²⁷⁰⁰¹ Gauteng Chapter and ISACA SA at the signing of the Memorandum of Understanding in January 2019

ACADEMIC LIAISON



Jerall Toi

**Academic Relations &
Membership Coordinator**

2019 was a productive year for the academic liaison portfolio. In addition to maintaining our ongoing communication with local ISACA student chapters, we've also formalised our Education and Scholarship subcommittee of the ISACA South Africa board, supported six postgraduate researchers distribute invitations to participate in their research, attended and supported two academic conferences, and investigated opportunities to improve student and graduate member access to chapter events, including our annual national conference.

For 2020, we dropped the local chapter dues for graduate members (individuals that have graduated within the last 2 years from a recognized college or university) to \$10 from \$50. We are also pleased to announce our new conference scholarship model, which aims support student and graduate members so that they may attend our annual conference. One

of our biggest goals for 2020 involves further investigation into reducing the entry barriers for student and graduate members. We plan to engage with the South African student chapters and their academic advocates to identify, recommend, and potentially implement new mechanisms.

We attended and supported the 2019 International Conference on Cyber Warfare and Security, held at Stellenbosch University during February 2019. There, we were able to take part in an important discussion on the state of cybersecurity for higher education. The discussion focused on the state of and access to formal education in cybersecurity and related fields within South Africa. We're watching out for further developments in this continuing conversation and, when opportunity arises, plan to invite members to contribute.

Finally, we also attended and supported the 2019 Southern African Association for Institutional Research (SAAIR) annual conference, held at the Tshwane University of Technology Mbombela Campus during November 2019. SAAIR draws its members from across southern Africa and includes both the academic staff and professional and administrative staff of higher education institutions. Topics included the impact and use of emerging technologies in higher education, the impact of information-related legislation, and the changing role of institutional research. For 2020, we plan to explore our relationship with SAAIR further, potentially identifying opportunities for members to contribute to the higher education sector or engage with the outcomes of SAAIR research.

ACADEMIC LIAISON



ISACA SA Chapter presenting to students at VUT



Southern African Association for Institutional Research (SAAIR) annual conference, held at the Tshwane University of Technology Mbombela Campus

CORPORATE SOCIAL RESPONSIBILITY

ISACA South Africa celebrated Mandela Day on 18 July 2019 at FoodForward SA

Mandela Day is celebrated on July 18 each year and is an international day adopted by the United Nations. The objective of Mandela Day is to inspire individuals to take action to help change the world for the better, and in doing so build a global movement for good.

Foodforward SA (<https://foodforwardsa.org/>) is a non-profit organisation that operates in South Africa. Their vision is “A South Africa without hunger” and their mission is to reduce hunger in South Africa by safely and cost-effectively securing quality food, and making it available to those who need it. FoodForward SA relies on corporate and individual partners to implement this cost-effective solution to address hunger and promote social change.

On 18 July 2019, the ISACA South Africa chapter participated in the FoodForward SA initiative. The chapter offered an open invitation to directors and members to provide 67 minutes to pack food parcels for those in need. This was a large event with many teams and organisations represented across South Africa. The spirit at the Cape Town Convention Centre was electric and the ISACA South Africa team were in high spirits as they contributed to this worthy cause. We appreciate the directors, members and volunteers who supported this event.



CORPORATE SOCIAL RESPONSIBILITY

ISACA supports technology education at Mathmoms

Mathmoms' (www.mathmoms.co.za) aim is to train more MathMoms in 2020. They will work in different schools in the Elsies River and Ravensmead, Bishop Lavis and the Breederivier area and their purpose is to create a safe space where children come to learn maths and leave having learned much more; and to accompany the women on a journey of self-discovery in which they get to know their own gifts and strengths so that they can take the next step into the future. The Mathmoms vision states "Learner by learner, school by school, community by community, we will improve maths results, resulting in an improved economy."

The ISACA South Africa chapter contributed R6,700 towards Mathmoms in 2019. In the MathMoms programme there are 45 women who have a hard road behind them, despite of which they are contributing to a future so that children can feel valued and live in hope for themselves and their community. We admire the resilience of the women involved in the MathMom programme who persevere and with no remuneration, have undertaken to give a year or two of their lives to build their community and to nurture primary school children within less privileged communities.

The chapter also treated the Mathmoms, who are mostly unemployed women, and 9 mentors to an event on 30 July 2019 with technology related topics. Mahomed Osman (ISACA SA Regional Coordinator) presented on AI and Ethics; and Arlene-Lynn Volmink (ISACA SA President) presented on "Preparing young children for a digital future" while Alvin Fredericks (ISACA SA Marketing & Events Coordinator) provided light entertainment and ice breakers at the event. The event was also attended by Esther van der Walt (ISACA SA Finance Manager), Anri Veldman (ISACA SA Marketing & Events Coordinator), Zulfikar Allie (ISACA SA Audit Committee member) and Mogammad Gierdien (ISACA SA member).

ISACA CommunitY Day 2019



CORPORATE SOCIAL RESPONSIBILITY

On 5 October 2019, ISACA members and staff gathered around the world for ISACA's first-ever worldwide day of volunteerism, CommuniTy Day. The one-day event brought together passionate members and professional community, staff, family and friends while making a meaningful difference in communities across the globe. The inaugural event was a resounding success with more than 2,800 volunteers in the 90 chapters across more than 50 countries who, after logging more than 6,100 hours of service, collectively and effectively made the world a better place.

"ISACA's strength lies in its passionate global member community, who are not only engaged in the profession and the vibrant tech landscape that they work in, but also in the world around them," said David Samuelson, ISACA CEO. "We believe that by harnessing the positive, combined energy of our dedicated membership, staff and extended network on our first ISACA CommuniTy Day, we can maximise our impact in areas of great need worldwide."

There was much excitement and activity shared on social media posts, articles and quotes using the hashtag #ISACACommuniTyDay.

On this day, ISACA made a profound impact, one we should all be proud of, and that can serve as a reminder of the potential of ISACA's global network to be a powerful force for good in the world.

The ISACA SA Chapter worked in partnership with an organisation called Mathmoms, who we had also supported earlier in the year for Mandela Day and arranged for Grade 2 learners from Valhalla Park Primary School to visit the Cape Town Science Centre. The event, coined "Love for Technology", allowed the children to look at our world with new eyes. The event was attended by directors, Arlene-Lynn Volmink, Mahomed Osman and Jerall Toi and their families as well as ISACA SA audit committee member, Zulfikar Allie (ISACA SA Audit Committee Member) and ISACA SA member volunteers Mogammad Gierdien and Mukovhe Matshonyonge.

Arlene-Lynn Volmink stated "Everyone can make a difference in the world because everyone can serve."

We encourage members and volunteers to diarise **Saturday, 3 October 2020** and look out for more information in Q2 2020 about participating in the 2020 event.

“CommuniTy Day - a worthwhile endeavor to honor ISACA's past 50 years and make a difference locally and globally for the next 50!

- Karey Barker, St. Louis Chapter”

“ISACA CommuniTy day is an opportunity for our member base to come together with a defined purpose and objective to have positive impact on the broader community.

- Melbourne Chapter Leaders”

Have a look at the ISACA SA video taken on the day:
https://www.youtube.com/watch?v=_Vi5utbdaCY&t=27s

COVID-19 DONATIONS & SUPPORT

Since the COVID-19 novel coronavirus pandemic was declared a national disaster, it has been spreading with rapid speed in South Africa with the number of confirmed cases continuing to rise daily.

Through our Chapter communications, we reiterated that the safety of our members, directors, staff, volunteers and business partners remains our top priority.

The ISACA South Africa Board of Directors are united and stand by the decisions and swift responses taken by the President and the National Coronavirus Command Council. We encourage members to do the same and remain compliant with the measures to combat COVID-19 in South Africa and in the global community.

As a Chapter, we pledged R10,000 towards the Solidarity Fund to show our commitment and support. We recognise that our country is at a pivotal moment in its history and that it is our duty to support the leadership and all national efforts in the fight against this pandemic. Our pledge to the Solidarity Fund is our humble contribution to this noteworthy cause aimed at addressing the effects of COVID-19 on the SA economy and the livelihoods of our people.



The ISACA South Africa Chapter has also donated R10,000 towards Mathmoms, an initiative we have supported since 2019. Our donation towards Mathmoms was made in support of food and other groceries to the Mathmoms volunteers, many of whom are unemployed women who have dedicated their time to serve learners and parents in the community with daily maths, physical, and mindfulness exercises.

Our donation was received with gratitude from the Mathmoms Coordinator, Sonja Cilliers.

“

Disaster doesn't sort us out by preferences;
it drags us into emergencies that require we act,
and act altruistically, bravely,
and with initiative in order to survive or save the
neighbors...

- Rebecca Solnit

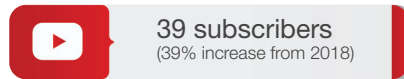
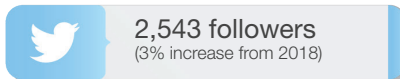
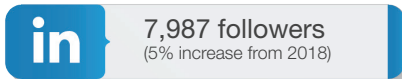
A Paradise Built in Hell:

the Extraordinary Communities that Arise in Disaster

”

MEDIA COVERAGE

The ISACA SA Chapter is more active across social media channels; and we are looking into maturing this activity into a value-adding capability by building and implementing a targeted social media marketing strategy.



We have continued our publications on current events and articles through the IT Web Press Office.

We encourage members to follow us and join in the discussions:

Register for **ISACA South Africa events**: engage.isaca.org/southafricachapter

Follow ISACA South Africa on **Twitter**: <https://twitter.com/ISACAZA>

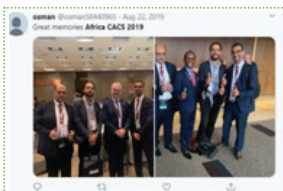
Join ISACA South Africa on **LinkedIn**: www.linkedin.com/company/isaca-south-africa

Like ISACA South Africa on **Facebook**: www.facebook.com/ISACAZA

Follow ISACA South Africa on **Instagram**: **ISACA SA Chapter**

Subscribe to the ISACA South Africa **YouTube** channel:

<https://www.youtube.com/channel/UCHmcznsOR-YecfPrPXZ5csQ>



2020 CALENDAR OF EVENTS

We encourage members to diarise dates for in-person events that have been scheduled to take place throughout the year.

January

27 - WC Regional Meeting
28 - JHB Regional Meeting

February

12 - KZN Regional Meeting
19 - JHB Regional Meeting
24 - Pretoria Regional Meeting
25/26 - Exhibition: IT Web GRC, JHB

May

22 - Virtual Annual General Meeting

July

17 - Mandela Day with ISACA SA

September

16 - WC Regional Meeting
23 - JHB Regional Meeting

October

02 - Pretoria Regional Meeting
03 - ISACA CommuniTy Day
08 - JHB Regional Meeting
30 - Member Awards Evening

November

13 - WC Year End Event
20 - Gauteng Year End Event
27 - KZN Year End Event

December

04 - Eastern Cape Year End Event

THANK YOU FOR SPONSORING OUR EVENTS



The events above exclude online events.

Please continue to check our webpage for further information:

<https://engage.isaca.org/southafricachapter/events/recentcommunityeventsdashboard>

THIRD-PARTY ADVERTISEMENTS

The ISACA SA Chapter is supportive of any third party advertisements that are of benefit to its members. Such kind of beneficial advertisements include job vacancies for IT professionals, IT related products, services and/or trainings.

Any advertisements shown on this page are meant to help you advance your career by providing you with information about vacancies/products/services/trainings which may assist you to enhance your professional skills and knowledge.

All advertisements displayed on this page are paid for by the advertiser.

Any advertisements relating to third party products, services or trainings do not constitute endorsement by ISACA South Africa of either the advertiser or their training content or quality of the product, service and/or training provided.

Information for Advertisers:

2020 ISACA Advertising Rates

Pricing Structures 2020 (all prices are exclusive of VAT)

No. of Months	Price Per Month Per Advert	Total
1 (4 weeks)	R2,247	R2,247
2 (8 weeks)	R2,235	R4,470
3 (12 weeks)	R2,022	R6,066
4 (16 weeks)	R1,910	R7,640
5 (20 weeks)	R1,798	R8,990
6 (24 weeks)	R1,685	R10,110

ISACA SA Chapter reserves the right to increase the advertising fees without prior notice.

Terms and conditions:

- Advert request are to be submitted by email to the ISACA South Africa Chapter Office at info@isaca.org.za.
- All advertisements need to be submitted in Microsoft Word format.
- Advertisement information will be restricted to one A4 page and a maximum of 450 words. Should your advert exceed the length of one A4 page and a maximum 450 words, the price for two months will be charged.
- Advertisement may only contain one company logo or image. Should you wish to include a second logo or image, additional charges will be applied (10% increase; adverts including more than 2 logos or images will not be accepted).
- All text will need to be in Arial font size 10.
- Once an advert has been accepted for placement, an acknowledgement, invoice and request to deposit the fees into ISACA South Africa Chapter bank account will be forwarded to the advertiser.
- Adverts will only be placed once payment has been received in full.
- Once the advert is placed, a link will be sent to the advertiser to approve prior to notifying the ISACA SA members.
- All chapter members will be notified via email of the advertisement.
- Notifications are sent once per advert for every month of payment.

THIRD-PARTY ADVERTISEMENTS

2020 Notification Schedule:

Advertisement notifications are generally sent out every four weeks. ISACA SA Chapter however takes Public Holidays as well as its ISACA SA Annual Conference dates into consideration.

The notification schedule for 2020 is as follows:

New Advert Announcement	Advert Submission Deadline	Proof of Payment Required by
24 January	17 January	1 pm, 23 January
21 February	14 February	1pm, 20 February
13 March	6 March	1pm, 12 March
16 April	9 April	1pm, 15 April
15 May	8 May	1pm, 14 May
26 June	19 June	1pm, 25 June
24 July	17 July	1pm, 23 July
14 August	7 August	1pm, 13 August
18 September	11 September	1pm, 17 September
16 October	9 October	1pm, 15 October
20 November	13 November	1pm, 19 November
11 December	4 December	1pm, 10 December

ISACA SA Chapter reserves the right to change the dates without prior notice.

Additional terms and conditions relating to third party products, services and/or training adverts:

- The advertisement section will clearly indicate that any products, services and/or trainings offered by third party providers do not constitute endorsement by ISACA South Africa of either the advertiser or their content or quality of the product, service and/or training provided.
- The advertisement may not be a competing product, service or event to any ISACA South Africa Chapter product or event. ISACA South Africa Chapter will not accept any third party product, services or training advertisements during the months of May to August 2020.

OUR OFFICE PRESENCE

The ISACA South Africa chapter has rented offices based in the **Western Cape** and **Gauteng**.

Western Cape:

Unit 7 Roodebloem Office Park
20 Bella Rosa Street
Rosenpark, Bellville
Cape Town, 7535

Gauteng:

Maxwell Office Park
Mac Mac Building, Ground Floor
Waterfall City
Johannesburg, 2090

Our friendly office team is ready to welcome you for a visit at any time. Come enjoy a warm cup of coffee with us!

Meet Our Office Team:



Esther van der Walt

Finance (and Office)
Manager



Anri Veldman

Marketing & Events
Coordinator

*We bring in temporary or ad-hoc office support from time to time.
Volunteers are always welcome.*

For Ease of Reference:

Office Hours: 09h00 – 15h00pm on weekdays, excluding public holidays

Tel: +27 87 094 0661 | **Email:** info@isaca.org.za

Registration Number: 2003 / 004050 / 08

Tax Number: 9949459144

VAT Number: 4950236879

Banking details:

Nedbank Cresta
Account Holder: ISACA South Africa
Account Number: 1913351386
Branch Code: 191305



ISACA®
South Africa Chapter

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