Engage Community Posting Guide

Engage online discussions were created for professionals worldwide to share resources and upcoming trends, seek advice, and provide guidance.

The purpose of this guide is to help users understand what constitutes appropriate content in these communities in addition to the Code of Conduct. ISACA Community Managers reserve the right to remove any content that does not comply with ISACA policy or that could be detrimental to the integrity of the organization or to remove users who consistently disregard these guidelines.

All communities are self-moderated. This means any community member may flag questionable content for further review by the community manager by clicking “mark as inappropriate” in the post. This hides the content from public view until the community manager removes or re-publishes it.

Please direct all questions regarding acceptable content to volunteer@isaca.org.

Language

All conversations should be respectful of differing perspectives. Debates are healthy, reasonable, and even encouraged. However, inappropriate, unprofessional, or demeaning language or tone will not be tolerated.

Job Posts

ISACA hosts a Career Centre where job posters and job seekers can connect on specific opportunities. Engage forums should not be used for this.

Marketing

Direct marketing or sales messages are not permitted. Recommendations for business solutions are welcome within the context of assisting a community member with a specific need, but advertising is not permitted.

ISACA Chapters may promote chapter events. Calls for speakers are also permitted. Research studies or surveys for academic research may be posted with an appropriate source cited and disclaimer that ISACA is not involved in the research project.

Intellectual Property

Sharing resources, articles, etc. is encouraged to promote learning and engagement. Links to content should be used whenever possible and sources must be cited. All external paywalls or log in
requirements must be respected; content may not be shared to bypass rules by any vendor. Please acknowledge sources when possible. ISACA content must be shared via links.

Questions related to your ISACA account, membership, exam status, etc.

Please direct all personal account-related inquiries to ISACA’s Customer Experience Center. ISACA is happy to assist members or exam candidates that have individual questions about their status, exam registration, testing site, etc., but Engage is not an appropriate platform for resolving these questions quickly or accurately.

The following rules are specific to Exam Prep Forums but should be considered across all communities.

ISACA does NOT permit the following:

Soliciting Study Groups

ISACA does not permit the solicitation of study groups in our exam prep forums (i.e. WhatsApp, in-person, etc.). The online forum is intended to be a study community that can offer a wider variety of perspectives and assistance in guiding your studying and preparation for taking the exam. Solicitations for individual contact information from community members will be deleted as will posts marketing non-ISACA exam prep materials.

Posting Questions Taken Directly from the Exam

To protect the integrity of the exam, discussions about actual exam questions and concepts are not permitted. Any items of this nature will be deleted from the community. Any person posting such content will be removed from further community participation and appropriate action will be taken.

Posting Questions without Context

Designated volunteer Topic Leaders have been granted authority to post up to one question per day taken from the ISACA Questions, Answers, and Explanations Database along with the correct answer and explanation in a follow up response. (Schedule varies by forum.) No other users may post questions from this database without context to protect the integrity of the exam and the exam study materials. Topic Leaders can be identified by this ribbon under their profile picture, and their profiles are linked on each community home tab.

As a user, we encourage your questions to understand why one answer in your study materials is correct over another as you learn to think like the exam. When posting a question, please provide context such as the source of the question in addition to what you do not understand about the correct answer, what answer you thought was correct, and why. Posts that do not contain this additional context that is not from a Topic Leader will be removed from the forum.