

Grounded AI: The Governance Imperative

Every organization racing to adopt AI is running the same experiment, usually without realizing it: what happens when a model is given a voice in the business before anyone has built a layer to govern what it's allowed to say, see, or decide. The failures are already public record — a Canadian tribunal held Air Canada liable for its own chatbot's fabricated refund policy; Samsung engineers pasted proprietary source code into a public AI tool and the company banned generative AI internally within weeks. These aren't edge cases — they're the predictable result of deploying AI with no orchestration layer standing between the model and the enterprise. This session makes the case directly: why an AI governance layer is no longer optional infrastructure but a prerequisite for deploying AI at all, what such a layer actually has to do, and why getting this right before scaling matters more than getting to scale first.



Michael Leggett

Founder, CEO, Levantto | Organizational & Digital Transformation Advisor

Michael Leggett is the founder of Levantto, a strategic advisory practice working at the nexus of organizational and digital transformation. Levantto treats the two as a single body of work: when a new technology is introduced, AI above all, the processes, human systems, decision rights, leadership structures, and learning culture around it have to be redesigned in the same motion. Change management and strategic advisory are woven around and alongside digital advisory, so that what an institution adopts and how it is prepared to hold it are addressed together.

Over twenty years, Michael has advised boards, executives, founders, and leadership teams across four continents and more than 80 organizations, spanning banking, healthcare, telecom, government, defense, and education. He has also founded five ventures and carried them through to exit, and holds an MSc in [degree title to confirm]. His work starts with looking from entirely different angles at what is actually happening, what is working and what is stuck, inside an organization, and continues until the people there can carry the change on their own.

Levantto's team advises institutions on AI readiness, AI governance, and risk management for responsible adoption, and its engineering team builds custom, fully governed AI orchestration solutions. As the strategic regional partner of NeuralSeek, an enterprise AI orchestration and governance platform, Levantto brings both to financial institutions, health organizations, and public-sector bodies across the Caribbean and Latin America, grounded in data sovereignty, verifiability, and human oversight that keeps accountability with people. Michael is based in Curaçao and has previously lived in Colombia, Guyana, the Middle East, and the South Pacific.