

# Recruitment of a Chief Information Officer

Our client the **National Social Security Fund (NSSF/The Fund)** would like to recruit a competent person as Chief Information Officer (CIO) to head its Technology Department. The CIO will be a member of the Fund's Senior Management organ (Exco) and he/she will be responsible for formulating a robust Digital, Data and Technology strategy with a clear roadmap across applications, infrastructure, security, and team capabilities in line with the Fund's strategy.

## Duties and responsibilities

- Lead the formulation and continuous improvement of Data and Technology policies, strategies, and standards in line with industry standards and best practices, which are a crucial part of the Fund's digital transformation.
- Translate the data, digital, innovation and technology roadmap into well-structured and well managed projects that can be executed within competitive timelines, budgets, and risk levels.
- Guide as well as support the EXCO to make sound data, and technology decisions on infrastructure, applications, security, methodologies, talent and skills development, compensation, and other areas necessary to achieve the Fund's strategy.
- Create an IT enabled environment that encourages innovation and risk-taking ensuring proper alignment between the Fund's strategy and the department objectives with a performance management culture that attracts and retains only the best talent for the Fund.
- Offer guidance, support, and coaching to the department's staff that results in higher productivity and career growth from and for the team through the departmental balance scorecard and ensuring delivery of the agreed commitments on an ongoing basis.
- Spearhead the development and continuous improvement of clearly detailed data and technology procedures to

help drive new revenue opportunities and cost-efficient operations.

- Help the Fund grow into a customer centric data driven organization using technology to drive product innovation and investment diversity.
- Work with the other members of the Funds EXCO to lead cross functional teams to experiment and innovate together, deliver new products, develop new ways of doing business, improve collaboration and communication across the entire business.
- Negotiate and enforce external Service Level Agreements especially with key Technology and Data vendors and service providers that in turn affect ability to meet internal SLAs.
- Secure the Fund's data, systems, information and technology resources against attacks and breaches from both inside and outside the organization, while maintaining high levels of internal business-as-usual service delivery, amidst a highly dynamic, always changing systems, processes, and people environment.

## Qualifications and experience

- A Bachelor's Degree in Mathematics, Computer Sciences, Software Engineering, Information Systems or other related field;
- A Master's Degree in Mathematics, Computer Sciences, Software Engineering, Information Systems or related field;
- Professional certifications in Project Management, Innovation Management, ITIL4, Digital Transformation, Data Science, Quality Assurance or any such similar certification;
- A post graduate qualification in Business Administration or Management such as an MBA would be an added advantage;

- At least 15 years working experience of which not less than 5 years should be at a Senior Digital Transformation, Technology and Data Leadership and Operations position in the Financial Services industry;
- At least 3 years' experience in leveraging technology and data to transform business models, with a track record of managing and delivering large technology and business transformation projects;
- Demonstrated ability to deliver impactful technology and data-driven innovation and business solutions, working in a complex, diverse environment with multiple changing demands;
- Familiarity with new technologies and digital solutions such as AI, Machine learning, Data Science, Robotics, Block Chain, etc;
- Ability to think strategically, a great communicator and visionary with a strategic mindset and strong relationship building skills;
- Ability to translate technical information, knowledge and data into commercial, pragmatic and practical business solutions and insights that will help drive continuous improvement in the Fund; and
- A business as well as techy savvy IT professional with strong leadership and people management skills.

**Interested persons who meet the above criteria should submit their CV and a cover letter highlighting how their experience is relevant to the Duties and Responsibilities described above to [ug\\_hrs@pwc.com](mailto:ug_hrs@pwc.com) by not later than Friday 4th June 2021. The CV must include 3 referees together with their e-mail addresses and telephone numbers. Candidates who previously applied for the role and are still interested are encouraged to apply.**

**Only shortlisted candidates will be contacted.**