

Management Leadership Program

The Management Leadership Program has been created to develop the business skills of public works practitioners in or seeking management roles.

With a focus on contemporary management practice and leadership approaches, the Program aims to develop professional leaders.

This Program comprises 12 half-day sessions presented by experienced IPAA facilitators. Each session features live and interactive presentations, group exercises and discussion.

**All dates are tentative and subject to change*

Wednesday

26

May

&

Wednesday

2

June

Change and Innovation

9:30am - 1:00pm

Presented by Jo Clancy

Learning Objectives

- Expand theoretical knowledge and learning about service design with an introduction to design thinking and lean innovation
- Identify new opportunities for their teams using design thinking ideation methods and tools
- Work out how to rate the new opportunities to know where to start
- Test new ideas quickly and at low cost while collecting data that helps in getting funding for progressing and scaling ideas, and
- Use this whole approach to identify and manage risks while speeding through the right governance

Wednesday

16

June

&

Wednesday

23

June

Strategy, Innovation and Business Planning

9:30am - 1:00pm

Presented by Dahle Suggett

Learning Objectives

- Applying strategic thinking and frameworks to:
 - developing objectives
 - analysing data
 - identifying options
 - choosing strategies
 - planning implementation
- Knowing how business planning aligns to local council strategy and understand the importance of aligning people, performance and culture to executing strategy

Wednesday

21

July

&

Wednesday

28

July

Leadership and Building an Engaged Culture

9:30am - 1:00pm

Presented by Susan Inglis

Learning Objectives

- Exploring values-based leadership and why this is a successful model to achieve outcomes
- Developing a shared leadership approach to genuinely engage and empower others
- Reflecting on leadership practice, develop strategies and approaches to improve leadership effectiveness
- Understanding the importance of building and sustaining a high performing and engaged culture

Wednesday

11

August

&

Wednesday

18

August

Stakeholder Engagement and Communications Management

9:30am - 1:00pm

Presented by David Hawkins

Learning Objectives

- Developing a stakeholder engagement plan for internal and external stakeholders
- Selecting appropriate marketing and communication tools, including social media and media liaison
- Developing a customer service culture and service measures

Wednesday

1

September

&

Wednesday

8

September

Finance and Risk Management

9:30am - 1:00pm

Presented by Mark Priadko

Learning Objectives

- Understanding local government business principles and interpreting local government financial statements and accounting reports
- Managing budgets and reporting expenditure
- Exploring strategic risk approaches, frameworks and embedding a risk culture

Wednesday

6

October

&

Wednesday

13

October

People Management

9:30am - 1:00pm

Presented by Susan Inglis

Learning Objectives

- Knowing how to align and manage staff performance through creating performance objectives to deliver on strategy
- Understanding and applying current coaching, feedback and development models
- Applying techniques to manage poor performance
- Understanding the stages in selecting, inducting and developing staff
- Understanding recognition techniques as a method for motivating staff