

MSOM SOCIETY BUSINESS MEETING



Monday, July 13, 2026

Agenda

- **Welcome**
 - MSOM conference organizers
 - MSOM Society officers
- **MSOM Society Board Updates:**
 - Membership and Finances
 - 1RR update, conference data and OMList
 - INFORMS 2026 and MSOM Conferences (2027 and 2028)
 - Social media
 - NBER
- **Research and Service Awards:**
 - MSOM Distinguished Fellow
 - MSOM Distinguished Service Award
 - Young Scholar Prize
 - MSOM Society Award for Responsible Research in OM
- **Journal Updates:**
 - MS, M&SOM, OR, Service Science
- **New MSOM Officers**

Welcome & Thank You

Program Planning Committee



Michael Lingzhi Li

Assistant Professor of Business Administration



Christian Kaps

Assistant Professor of Business Administration



Robert S. Huckman

Albert J. Weatherhead III Professor of Business Administration, Howard Cox Health Care Initiative Faculty Co-Chair, Senior Associate Dean for External Relations



Ananth Raman

UPS Foundation Professor of Business Logistics, Co-Unit Head, Technology and Operations Management



Anita Carson

Larz Anderson Professor of Operations & Technology Management, Questrom School of Business, Boston University



Daniel Freund

Robert G. James Career Development Associate Professor, Sloan School of Management, Massachusetts Institute of Technology



Jinglong Zhao

Assistant Professor, Questrom School of Business, Boston University



Antonio Moreno

Sicupira Family Associate Professor of Business Administration



Georgia Perakis

William F. Pounds Professor of Management, Sloan School of Management, Massachusetts Institute of Technology



Y. Karen Zheng

George M. Bunker Professor of Management and an Associate Professor of Operations Management, Sloan School of Management, Massachusetts Institute of Technology

HBS Operations & Administrative Support



Christine Snively



John Galvin



Dalia Cohen

More Thank Yous

SIG Day Chairs, 1RR Department Editors & Conference Track Editors + MSOM Leadership:

Philipp Afeche
Gad Allon
Priyank Arora
Volodymyr Babich
Michael Becker-Peth
Agostino Capponi
Soo-Haeng Cho
Jiri Chod
Maxime Cohen
Yao Cui
Pascale Crama
Tinglong Dai
Daniel Ding
Jing Dong
Kris Ferreira
Annabelle Feng
Pnina Feldman
Jeremie Gallien

Negin Golrezaei
Jose Guajardo
Luyi Gui
Dorothee Honhon
Ming Hu
Srikanth Jagabathula
Beste Kucukyazici
Cuihong Li
Hongmin Li
Rong Li
Xiaoyang Long
Susan Feng Lu
Vahideh Manshadi
Sebastien Martin
Lesley Meng
Alex Mills
Velibor Misic
Suresh Muthulingham

Steve Onesun Yoo
Nikolay Osadchiy
Alfonso Pedraza-Martinez
Anyan Qi
Karthik Ramachandran
Ricky Roet-Green
Gonzalo Romero
Masha Shunko
Manuel Sosa
Ioannis Stamatopoulos
Nur Sunar
Nikos Trichakis
Tunay Tunca
Owen Wu
Qi Wu
Jing Wu
Yuqian Xu
Alex Yang
Wenhui Zhao

All of You Reviewers 😊

MSOM Society Officers 2025-2026



President
Dorothee Honhon
UT Dallas



President-Elect
Nikolay Osadchiy
Emory



VP of Meetings
Hongmin Li
Arizona State



Secretary/Treasurer
Priyank Arora
U. Of South Carolina



Webmaster
Wanning Chen
U. of Washington

INFORMS Subdivision
Liaison
Luyi Gui
U. of California Irvine



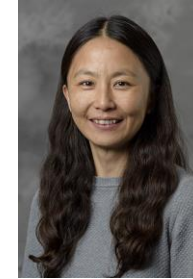
MSOM Society Officers 2025-2026



MSOM 2026 Conference Organizing Committee (SIG Day Co-chairs)

Healthcare Operations

Jing Dong
Nikos Trichakis



Supply Chain Management

Yao Cui
Annabelle (Qi) Feng

iFORM

Qi Wu
Weihui Zhao

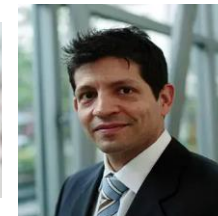


Sustainable Operations

Jose Guajardo
Gonzalo Romero

Service Management

Vahideh Manshadi
Sebastien Martin



Technology, Innovation, and Entrepreneurship

Steve Onesun Yoo
Manuel Sosa

MSOM SIG Chairs 2025-2026

Healthcare Operations

Daniel Ding
McGill University



iFORM

Rong Li
Syracuse University



Service Management

Philipp Afeche
U. Of Toronto



Supply Chain Management

Anyan Qi
UT-Dallas



Sustainable Operations

Owen Wu
Indiana University



Technology, Innovation and Entrepreneurship

Pascale Crama
Singapore Mgt. U.



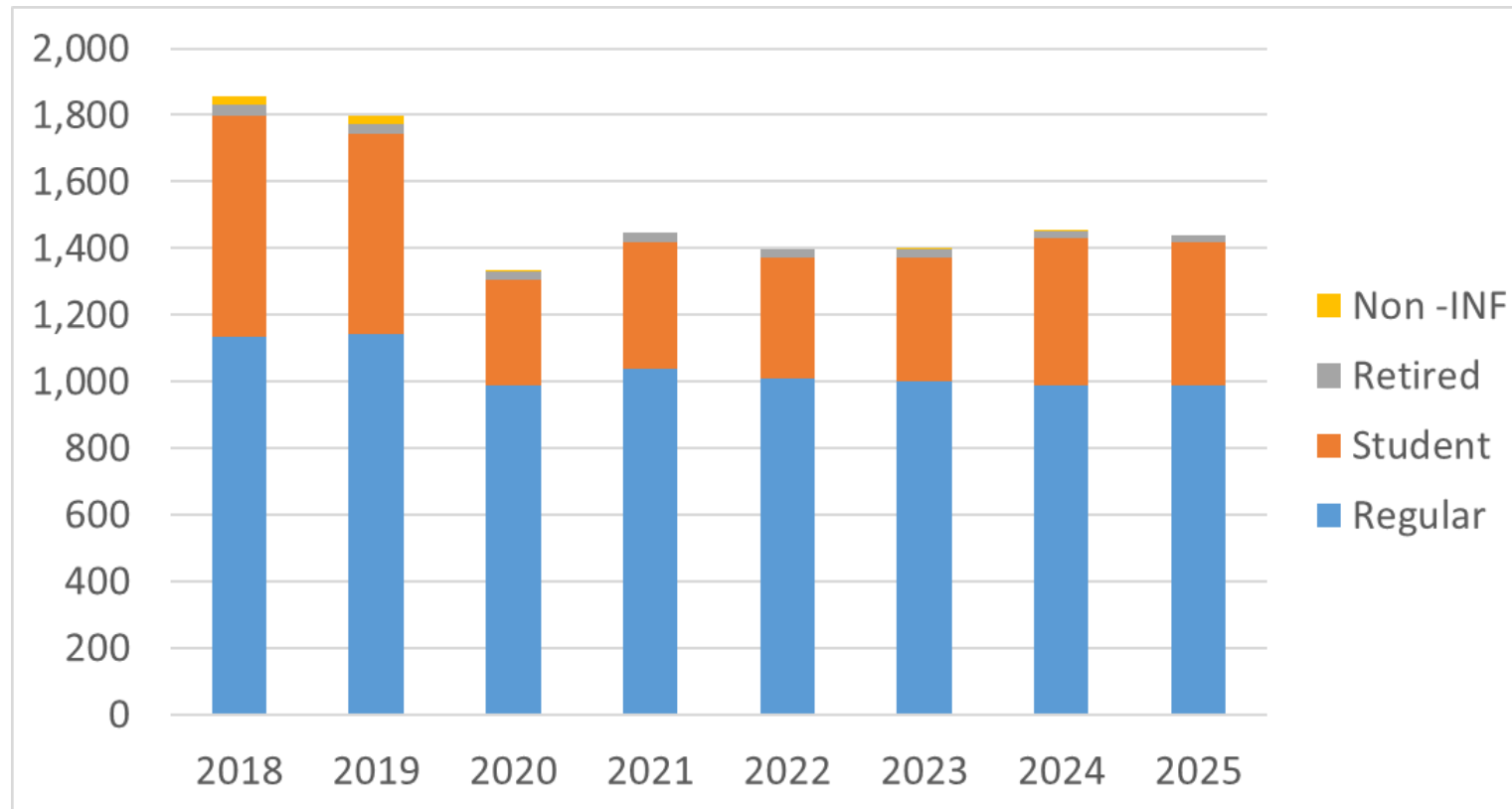
2026 SIG Day/MSOM Conference Referees

Thank You!

Agenda

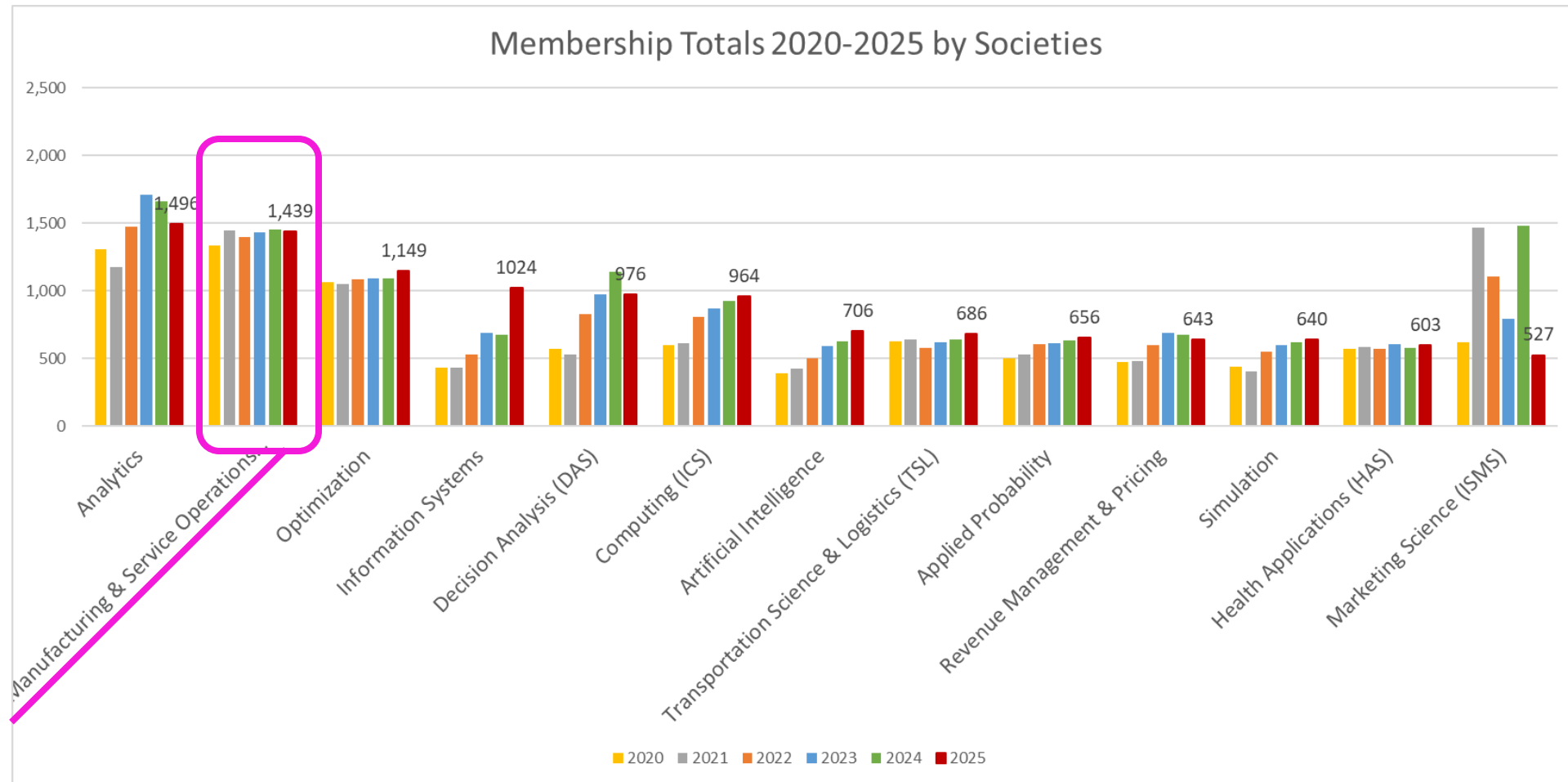
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MSOM Society Membership 2018-2025



- Total membership = 1439 at the end of 2025
 - Low was 1336 in 2020 and high was 1858 in 2018.
- Student members ~ 30% of membership
 - Room for improvement (used to be 39%)
- **Please ask colleagues and students to become members**

Comparisons to Other INFORMS Societies



- Memberships of all societies have not recovered to the pre-pandemic level.
- MSOM society is the **second** largest in terms of membership at the end of 2025.
- MSOM society membership numbers stable between 2021-2025

MSOM Society Financials

Financial position remains healthy with:

Cash balance of \$258,157 on April 30th, 2026

Comparisons:

Cash balance of \$202,698 at the end of 2025

Cash balance of \$191,621 at the end of 2024

Cash balance of \$178,994 at the end of 2023

MSOM Society Annual Financials

Beginning Balance (1/1/2025):	\$191,621
-------------------------------	-----------

Revenues	\$28,354
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Expenses:	\$17,277
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– Local Meeting Expenses (consulting/sponsorship)	\$5,807
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– Membership Expenses (bank/labor benefits)	\$1,369
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– Awards (cash/supplies)	\$10,101
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Gain	\$11,077
------	----------

Ending Balance (12/31/2025):	\$ 202,698
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1RR Initiative

- **Joint Venture:**
 - MSOM SIG-Day Conferences and M&SOM
- **Goals:**
 - Increase the number of high-quality submissions to M&SOM
 - Avoid duplicating referee work
- **Submission Step:**
 - Authors opt-in for 1RR (paper cannot be under review at any journal).
- **Review step:**
 - 1RR papers routed through M&SOM review process (reviews shared with SIG-Day Conference Co-Chairs)
 - SIG-Day only papers handled by SIG-Day Event Co-Chairs

1RR Initiative – 2026 numbers

SIG / Dep	No of papers submitted	No of papers SIG only	No papers indicating 1RR
Healthcare Operations Management	52	36	16
Interface of Finance, Operations, and Risk Management (iFORM)	29	24	5
Service Management	115	82	33
Supply Chain Management	81	54	27
Sustainable Operations	52	42	10
Technology, Innovation, and Entrepreneurship (TIE)	68	52	16
Total			107
Invited for major revision			23

1RR Initiative – Guest DEs

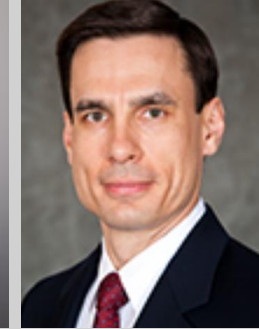
Healthcare Operations

Tinglong Dai
Susan Feng Lu



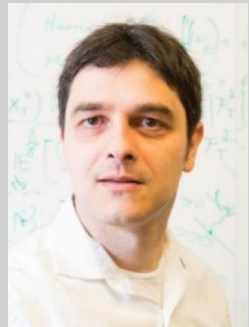
Supply Chain Management

Cuihong Li
Volodymyr Babich
Velibor Misisic



iFORM

Agostino Capponi



Sustainable Operations

Luyi Gui
Alfonso Pedraza-Martinez



Technology, Innovation, and Entrepreneurship

Soo-Haeng Cho



Service Management

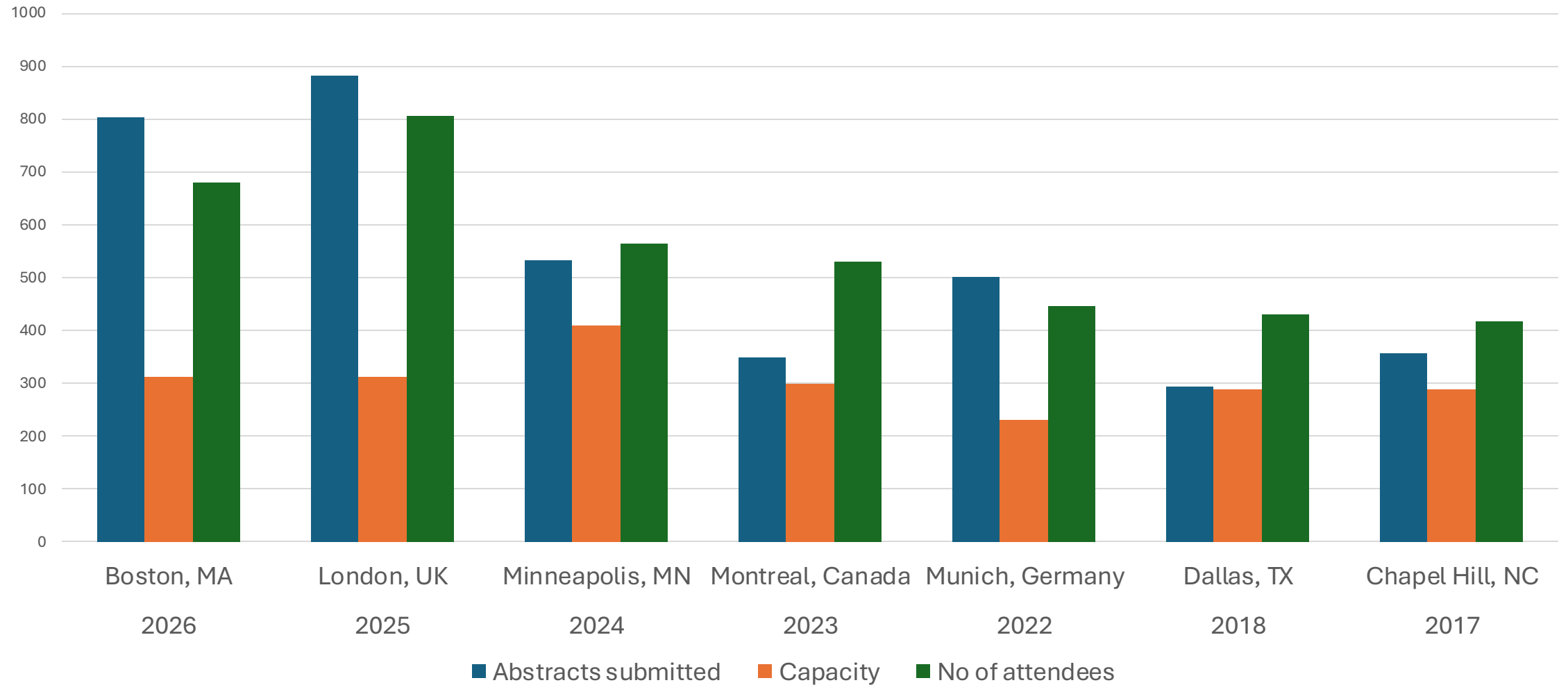
Maxime Cohen
Ioannis Stamatopoulos
Gad Alon
Dorothee Honhon



MSOM conference data

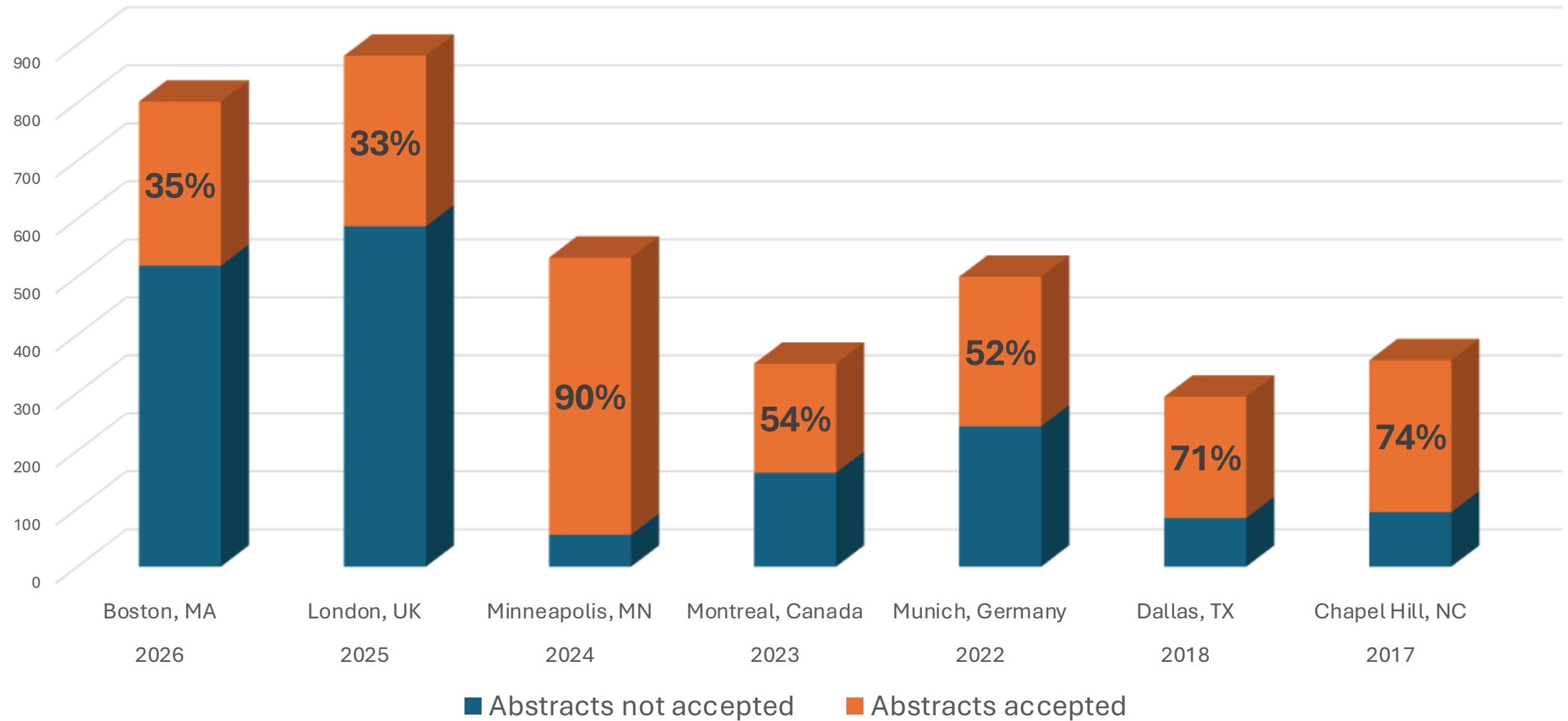
- The MSOM conference has been growing more popular over the years
 - More papers submitted
 - More attendees
- But the capacity of host institutions is generally flat
- This means the acceptance rate is generally decreasing

MSOM conference data



Capacity = (No. of rooms/tracks) × (No. of sessions across 2 days) × (No. of papers per session)

MSOM conference data



Community web platforms for OM research & OM teaching

An open directory of the OM/SCM academy — and a home for classroom-ready webapps. Free, community-built, and live today.



esiensen@wisc.edu

OM/SCM Directory

All SchoolsAll FacultyAll PapersRankingsToolsNewsMethodologyContact

Operations & Supply Chain Management Faculty

Browse OM/SCM departments at top business schools, compare faculty counts, and jump directly into school and faculty profiles without losing the context of the directory.

Last publication data pull: **2026-07-11**

FOR THE RESEARCH COMMUNITY

The OM Faculty List

157

business schools

1,728

TT OM faculty

17,206

papers · 93% CV-verified

Browse & compare — schools, faculty, papers, rankings

Reviewer tools — finder, COI check, conflict-aware assignment

Cohort analysis — tenure-matched peers, PhD placements

omlist.edutool.org
scan or type to connect

Build, share, and iterate on webapps — in the open.

edutool.org is a growing collection of small, practical webapps for builders and users. Each app is linked to a hosted demo and (when possible) an open-source repository — plus a place to discuss improvements and new ideas.

FOR THE CLASSROOM

Educational Webapps

17

apps shipped

19

contributors

100%

free & open source

Games & simulations — Beer Game, ED queuing & more

Runs in the browser — no installs, no licenses, classroom-ready

Open source & community — GitHub repos, reviews, blog

edutool.org
scan or type to connect



2026 INFORMS Annual Meeting

November 1-4, 2026 | San Francisco, CA

MSOM Cluster Co-Chairs



Luyi Yang
Berkeley



Murray Lei
Queen's University

2026 INFORMS Annual Meeting

SIG Track Co-Chairs

Healthcare Operations

Kraig Delana

Guohua Wan



iFORM

Rowena Jingxing Gan

Fasheng Xu



Supply Chain Management

Soraya (Nadia) Fatehi

Huanan Zhang



Service Management

Hamsi Hssaine

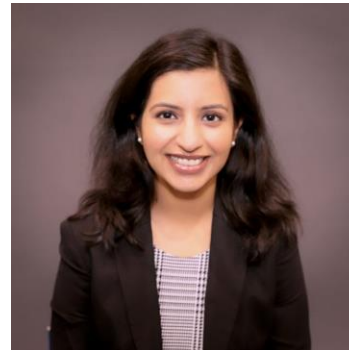
Chen-An (Andy) Lin



Sustainable Operations

Vibhuti Dhingra

Siddharth Singh



Technology, Innovation and Entrepreneurship (TIE)

Panos Markou



MSOM 2027 Conference

MSOM 2027 Conference

Banff, AB (Canada)

June 20-22, 2027

Haskayne
School of Business

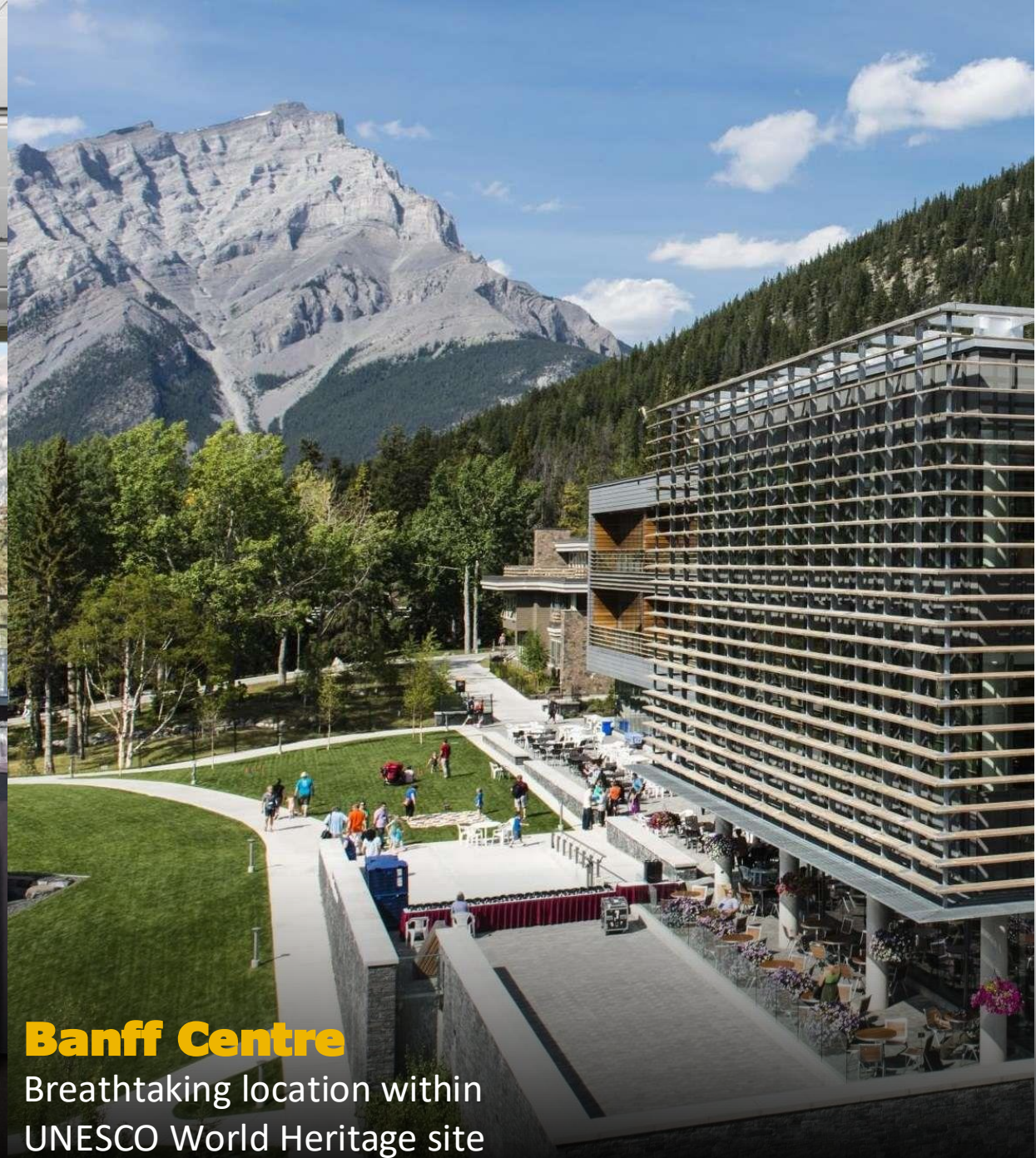


UNIVERSITY OF
CALGARY



Kinneer Centre

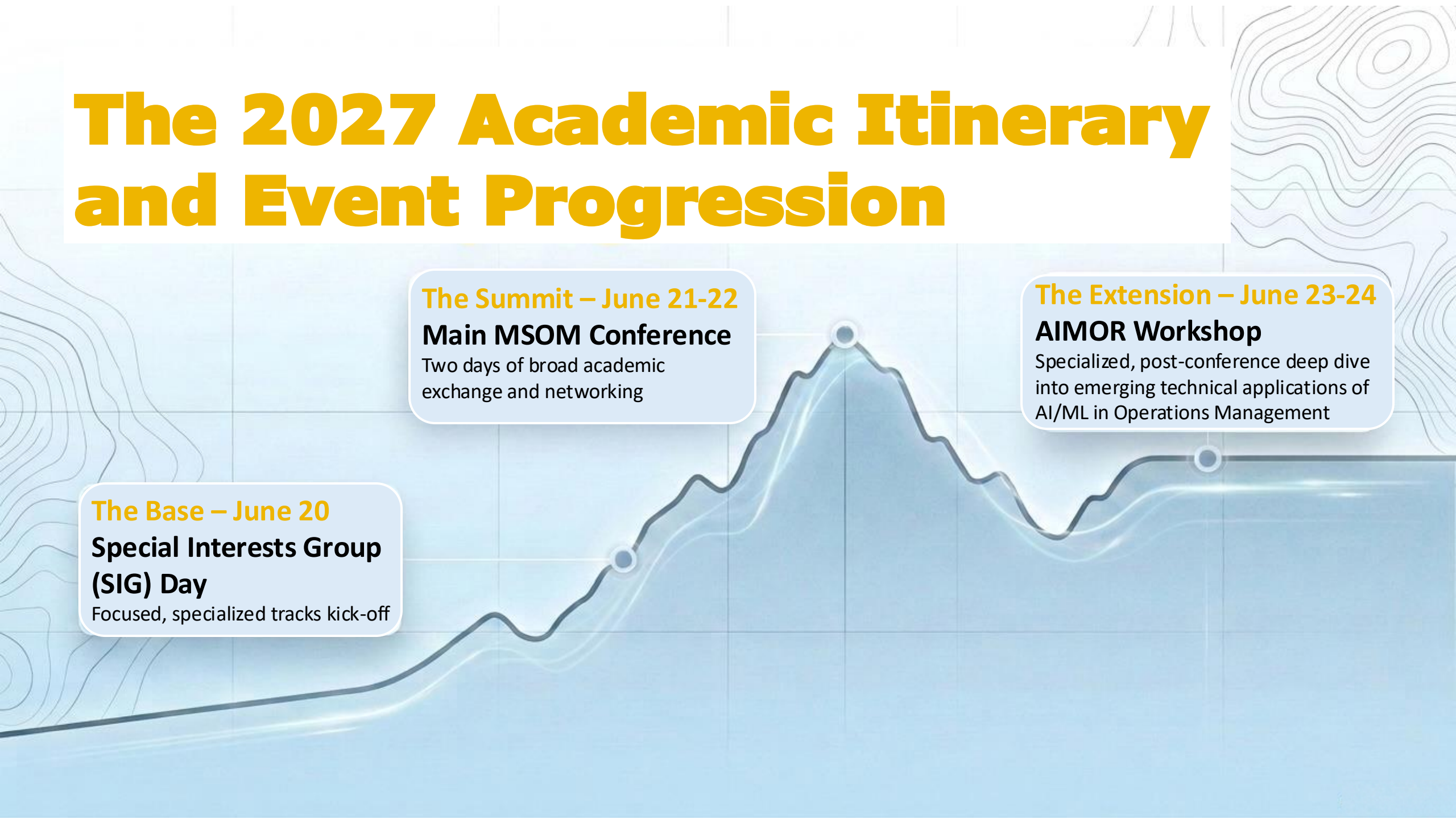
designed to create an environment that encourages interaction and engagement among attendees



Banff Centre

Breathtaking location within UNESCO World Heritage site

The 2027 Academic Itinerary and Event Progression



The Base – June 20
Special Interests Group (SIG) Day
Focused, specialized tracks kick-off

The Summit – June 21-22
Main MSOM Conference
Two days of broad academic exchange and networking

The Extension – June 23-24
AIMOR Workshop
Specialized, post-conference deep dive into emerging technical applications of AI/ML in Operations Management



Experiences Beyond the Sessions

-
-
-

Getting to Banff

1

Fly to Calgary
International Airport



YYC CALGARY
INTERNATIONAL
AIRPORT

International airport offers non-stop flights
from over 100 cities in North America, Europe,
and Asia

3

Scenic Drive



1.5 hours through stunning mountain
landscapes



Arrive in Banff

2

Ground transportation



Airport shuttles
and car rentals available



Critical Milestones for Your 2027 Planning

STEP 1
Early Fall 2026
(Info on Website)



STEP 2
Nov/Dec 2026
(Abstract Submission Live)

STEP 3
January 2027
(Deadlines)

SIG Day paper submission:
January 4
MSOM Conference extended abstract submission:
January 18

STEP 4
Fall 2026 until February 2027
(Registration & Hotels)



STEP 5
June 2027
(Destination)



**Recommended to make hotel reservations early
Banff accommodations for June 2027 start selling out by
February 2027**

Organizing Committee

haskayne
School of Business



**Save the Date:
June 20-22, 2027**

<https://haskayne.ucalgary.ca/msom>



Marco Bijvank



Serasu Duran



Osman Alp



Yiwen Jin



Hossein Piri



Giovani da Silveira



Janice Eliasson

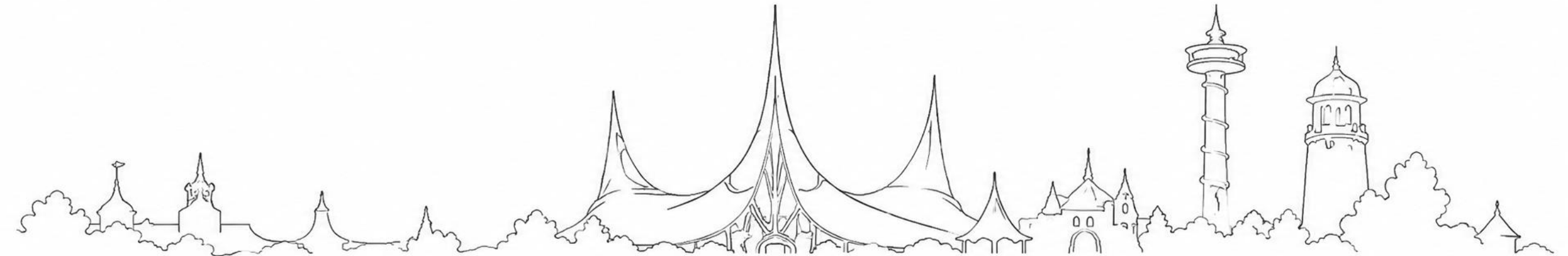


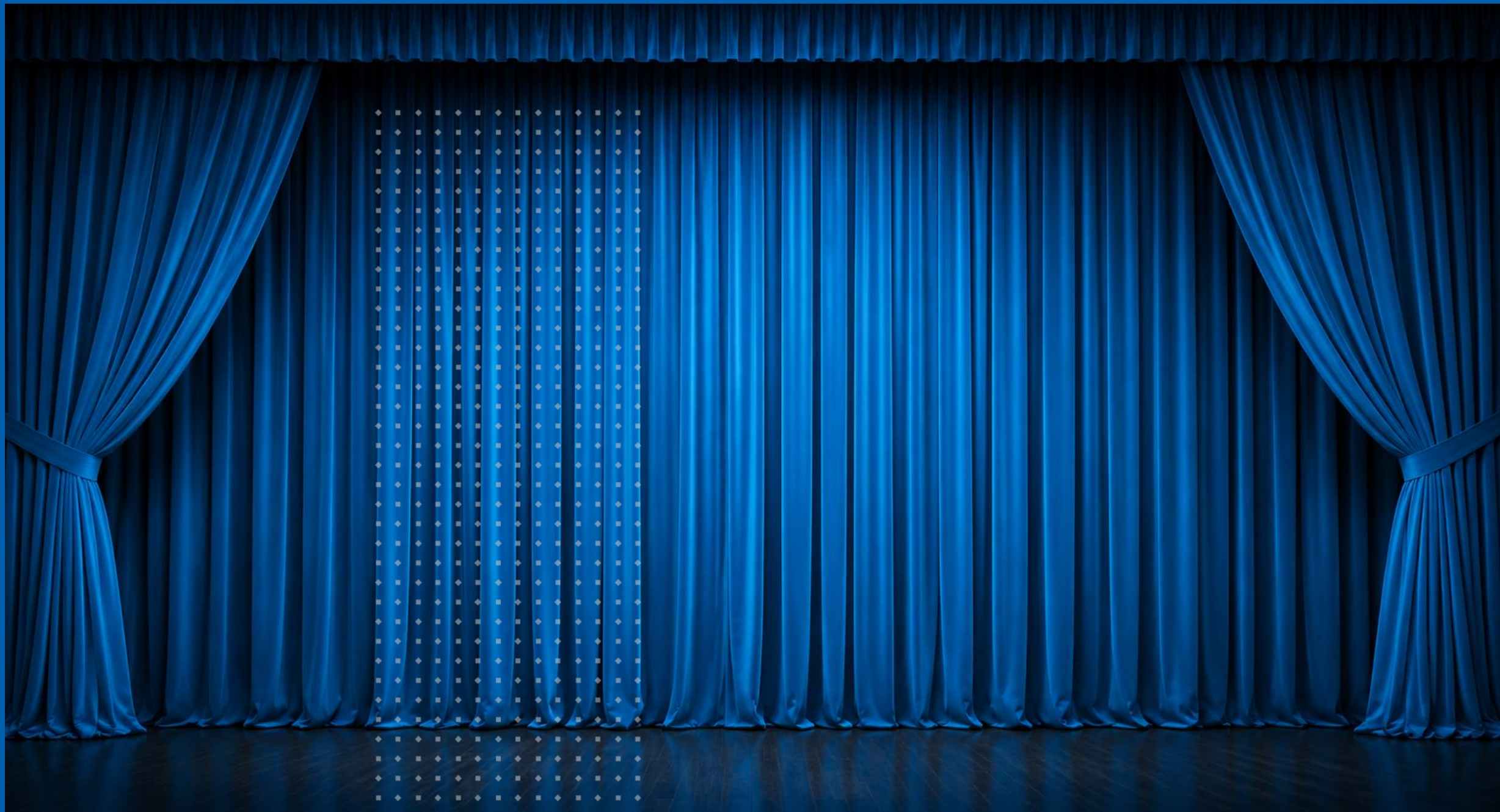
Hooman Hidaji



MSOM 2028

will be held in





MSOM 2028

Sustainable, Affordable, Inclusive

Hosted by Tilburg University

Tilburg, The Netherlands

June 30 – July 3

www.msom2028.org



Social media

- MSOM Society website:
<https://connect.informs.org/msom/>
- LinkedIn
 - Previously a group, now a Company page:
<https://www.linkedin.com/company/129134141/>
 - Now you can TAG MSOM in your posts!



MSOM-NBER: *Linking OM & Econ Communities*

Tariffs, Resilience, Energy



Oleg Itskhoki
Harvard



Gad Allon
Wharton



Chris Knittel
MIT Sloan



John Birge
Chicago Booth

Operations-Economics Panel Discussion

Moderated by Wedad Elmaghraby and Nikolay Osadchiy

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2026 MSOM DISTINGUISHED FELLOW

TO RECOGNIZE EXCEPTIONAL CONTRIBUTIONS TO SCHOLARSHIP IN OPERATIONS
MANAGEMENT.

2026 Committee:

Izaak Duenyas

Saif Benjaafar

Dorothee Honhon (chair)

2026 MSOM Distinguished Fellow



Erica Plambeck
Stanford University

"Her work on environmental and social issues in supply chains has opened a new area of study and greatly influenced other scholars."

"She has been a true thought leader on very important topics."

"Her pioneering research has influenced both academia and industry."

"It is difficult to overstate the practical significance of such a project on the health of millions of people."

"Her research exemplifies how rigorous operations management studies can address some of the most pressing challenges of our time."

"By integrating theoretical advancements with empirical validation, she has provided frameworks that help firms and policymakers navigate complex trade-offs."

2026 MSOM Distinguished Fellow Talk



When: Tuesday, July 14
1:30 – 2:30 pm

Where: Klarman Hall

Erica Plambeck
Stanford University

2026 MSOM DISTINGUISHED SERVICE AWARD

TO RECOGNIZE DISTINGUISHED SERVICE TO MSOM THAT HAS HELPED TO ADVANCE
SIGNIFICANTLY THE GOALS AND OBJECTIVES OF THE SOCIETY.

PRIZE ACCOMPANIED BY PLAQUE AND \$1000 HONORARIUM.

2026 Committee:

Dorothee Honhon

Nikolay Osadchiy (chair)

Nicholas Petruzzi

2026 MSOM Distinguished Service Award



Burak Kazaz

Syracuse University

"His contributions stand among the most consequential in the Society's history."

"Visionary leadership, sustained commitment... and innovative initiatives that have strengthened the Society and broadened its impact."

"He has helped to build MSOM as an inclusive, innovative and supportive organization."

"His leadership, innovation, and commitment have significantly advanced the Society's mission and will continue to benefit the community for years to come."

"Perhaps the most impactful and lasting of Burak's contributions... is his role in establishing the 1RR initiative."

2026 MSOM YOUNG SCHOLAR PRIZE

TO RECOGNIZE EXCEPTIONAL YOUNG RESEARCHERS WHO HAVE MADE
OUTSTANDING CONTRIBUTIONS TO SCHOLARSHIP IN OPERATIONS MANAGEMENT.

PRIZE ACCOMPANIED BY PLAQUE AND \$1000 HONORARIUM.

2026 Committee:

Tinglong Dai

Jan Fransoo

Yash Kanoria

Bora Keskin

Nikolay Osadchiy (chair)

Sridhar Seshadri

2026 MSOM Young Scholar Prize



Hummy Song
Wharton



Rad Niazadeh
Chicago Booth

2026 MSOM Young Scholar Prize



Hummy Song
Wharton

“First and foremost, Hummy is truly passionate about having a **meaningful impact** on healthcare operations. She works on important questions that are motivated by either directly collaborating with healthcare organizations or using their data to **underline significant phenomena** and is effective at communicating her findings to these organizations thereby affecting change.”

“Hummy Song’s work **exemplifies** the qualities this prize is designed to recognize: **advancing knowledge, introducing original ideas, shaping the research community, and influencing practice.**”

“I am constantly impressed with her breadth of knowledge and her ability to **identify important trends** in the healthcare sector **well before the topic becomes a primary focus by the OR/MS community.**”

2026 MSOM Young Scholar Prize

“His research portfolio is not only deep and rigorous, but also creative and impactful, tackling **real-world problems with elegant theory and fresh insight.**”

“His work is **rigorous and insightful**—developing innovative models, algorithms, and managerial insights—often grounded in real-world applications and industry collaborations.”

“One after another, Rad writes technically **important and impactful papers.** The papers study modern applications motivated by online platforms. Rad’s papers are not dead ends in the sense that others can and do use Rad’s results to do something else, which is the **hallmark of impactful research.**”

“A hallmark of Rad’s scholarship is his ability to identify emerging operational problems and **develop elegant theory with clear real-world relevance.**”



Rad Niazadeh

Chicago Booth

2026 MSOM SOCIETY AWARD FOR RESPONSIBLE RESEARCH IN OM

TO ENCOURAGE STUDIES CONTRIBUTING KNOWLEDGE THAT MAY HAVE IMPLICATIONS FOR MAKING THE WORLD A BETTER PLACE BY INFORMING EVIDENCE-BASED, HIGH-QUALITY, AND SOCIETALLY BENEFICIAL ORGANIZATIONAL PRACTICES ACROSS THE BUSINESS, GOVERNMENT, AND NON-GOVERNMENT ORGANIZATIONS.

PRIZE ACCOMPANIED BY PLAQUE AND \$500 HONORARIUM.

2026 Committee:

Priyank Arora

Suvrat Dharnorkar

Nikolay Osadchiy (chair)

Anton Ovchinnikov

Jean Pauphilet

Daniela Saban

2026 MSOM Society Award for Responsible Research in Operations Management Nominations

A Data-Driven Approach to Improve Artisans' Productivity in Distributed Supply Chains	Divya Singhvi; Somya Singhvi; Xinyu Zhang
Designing Payment Models for the Poor	Bhavani Shanker Uppari; Saša Zorc
Donations for Refugee Crises: In-kind Versus Cash Assistance	Telesilla O. Kotsi; Owen Q. Wu; Alfonso J. Pedraza-Martinez
Improving the Quality of In-Kind Donations: A Field Experiment	Sindy De La Torre Pacheco; Mahyar Eftekhari; Chao Wu
Setting Retail Staffing Levels: A Methodology Validated with Implementation	Marshall Fisher; Santiago Gallino; Serguei Netessine
Incorporating Income Disparity and Utility Heterogeneity in Resource Allocation	Siddharth Prakash Singh; Owen Q. Wu
Emission Reduction Through Regulating Indirect Sources	Sai Zhao; Luyi Gui; Shiliang Cui
Evidence from the first Shared Medical Appointments (SMAs) randomised controlled trial in India: SMAs increase the satisfaction, knowledge, and medication compliance of patients with glaucoma	Nazlı Sönmez; Kavitha Srinivasan; Rengaraj Venkatesh; Ryan W. Buell; Kamalini Ramdas
Frontiers in Operations: Last-Mile Delivery in Healthcare: Drone Delivery for Blood Products in Rwanda	H. Harriet Jeon; Claudio Lucarelli; Jean Baptiste Mazarati; Donatien Ngabo; Hummy Song
Technology-Enabled Agent Choice and Uptake of Social Assistance Programs: Evidence from India's Food Security Program	Rakesh Allu; Maya Ganesh; Sarang Deo; Sripad K. Devalkar

2026 MSOM Society Award for Responsible Research in Operations Management

Finalists

A Data-Driven Approach to Improve Artisans' Productivity in Distributed Supply Chains

Divya Singhvi; Somya Singhvi; Xinyu Zhang

Improving the Quality of In-Kind Donations: A Field Experiment

Sindy De La Torre Pacheco; Mahyar Eftekhari; Chao Wu

Setting Retail Staffing Levels: A Methodology Validated with Implementation

Marshall Fisher; Santiago Gallino; Serguei Netessine

Evidence from the first Shared Medical Appointments (SMAs) randomised controlled trial in India: SMAs increase the satisfaction, knowledge, and medication compliance of patients with glaucoma

Nazlı Sönmez; Kavitha Srinivasan; Rengaraj Venkatesh; Ryan W. Buell; Kamalini Ramdas

Frontiers in Operations: Last-Mile Delivery in Healthcare: Drone Delivery for Blood Products in Rwanda

H. Harriet Jeon; Claudio Lucarelli; Jean Baptiste Mazarati; Donatien Ngabo; Hummy Song

Technology-Enabled Agent Choice and Uptake of Social Assistance Programs: Evidence from India's Food Security Program

Rakesh Allu; Maya Ganesh; Sarang Deo; Sripad K. Devalkar

2026 MSOM Society Award for Responsible Research in Operations Management Runner Up

A Data-Driven Approach to Improve Artisans' Productivity in
Distributed Supply Chains

Operations Research
74(1):281-300



Divya Singhvi



Somya Singhvi



Xinyu Zhang

2026 MSOM Society Award for Responsible Research in Operations Management

Winner

Evidence from the first Shared Medical Appointments (SMAs) randomised controlled trial in India: SMAs increase the satisfaction, knowledge, and medication compliance of patients with glaucoma

*PLOS Global Public Health 3,
no. 7 (2023): e0001648.*



Nazlı Sönmez



Srinivasan
Kavitha



Rengaraj
Venkatesh



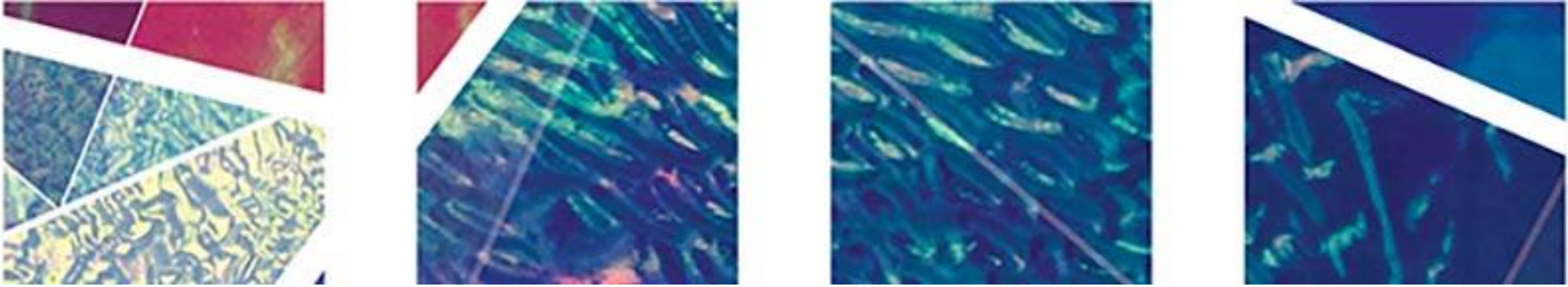
Ryan Buell



Kamalini Ramdas

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MSOM Conference

Updates on *Management Science*

July 2026



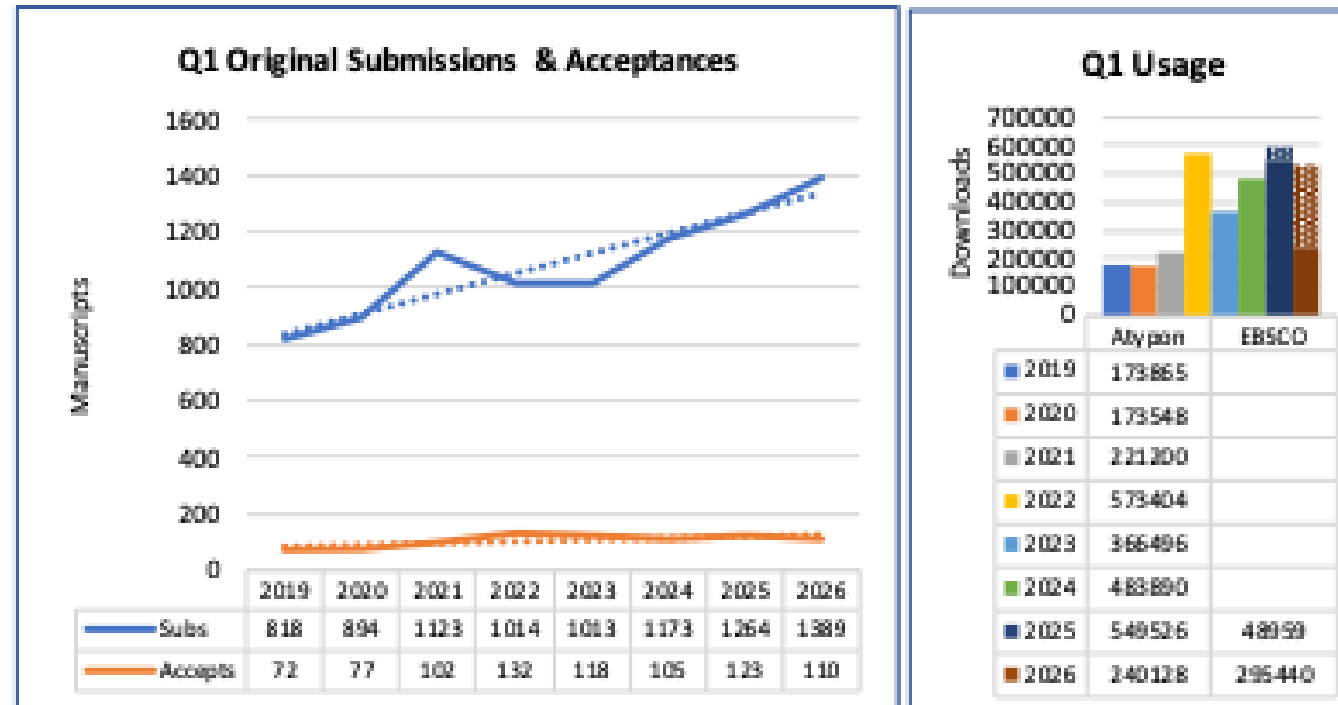
Again: Thank You!

Management Science is a Community Project

Many reviewers and AEs contribute, guided by DEs.

Thank you for your effort!

Management Science Submissions



Impact Case Factor:

2024: 4.9

2025: 5.7

Initiative Status

- LinkedIn channel and CEO comments on papers.
- Submission fee of \$75 introduced finances data reproducibility and integrity.
- Data integrity just now widened to “ascollected.org” entries: involve all authors in data source and responsibility, increase hurdle for fraud.
- A discussion paper with 3 comments on the use of AI in reviewing is coming out. Goal: discussion on how to benefit from AI as a tool without losing our core. This is to lead to new policies by the end of 2026.

M&SOM Journal

Manufacturing & Service Operations Management Journal

July 12–14, 2026

INFORMS/MSOM Society Conference

2nd Term DE Board

MANUFACTURING & SUPPLY CHAIN



Wedad
Elmaghraby
U. Maryland



Dorothee
Honhon
UT Dallas



Feryal
Erhun
U. Cambridge



Mahesh
Nagarajan
UBC

SERVICES, PLATFORMS & REVENUE MANAGEMENT



Mor
Armony
NYU



Marcelo
Olivares
U. Chile



Jun Li
Michigan



Robert
Swinney
Duke

ENVIRONMENT, HEALTH & SOCIETY



Atalay
Atasu
INSEAD



Lauren Lu
Dartmouth



Ozlem
Ergun
Northeastern

OPERATIONAL INNOVATION



Felipe
Caro
UCLA



Ryan
Buell
HBS



Kamalini
Ramdas
LBS

ANALYTICS IN OPERATIONS



Melvyn
Sim
NUS



Huseyin
Topaloglu
Cornell Tech



Maxime
Cohen
McGill



Tinglong
Dai
Johns
Hopkins

AI IN OPERATIONS



Pavithra
Harsha
IBM



Ananth
Raman
HBS



Jérémie
Gallien
LBS

PRACTICE PLATFORM

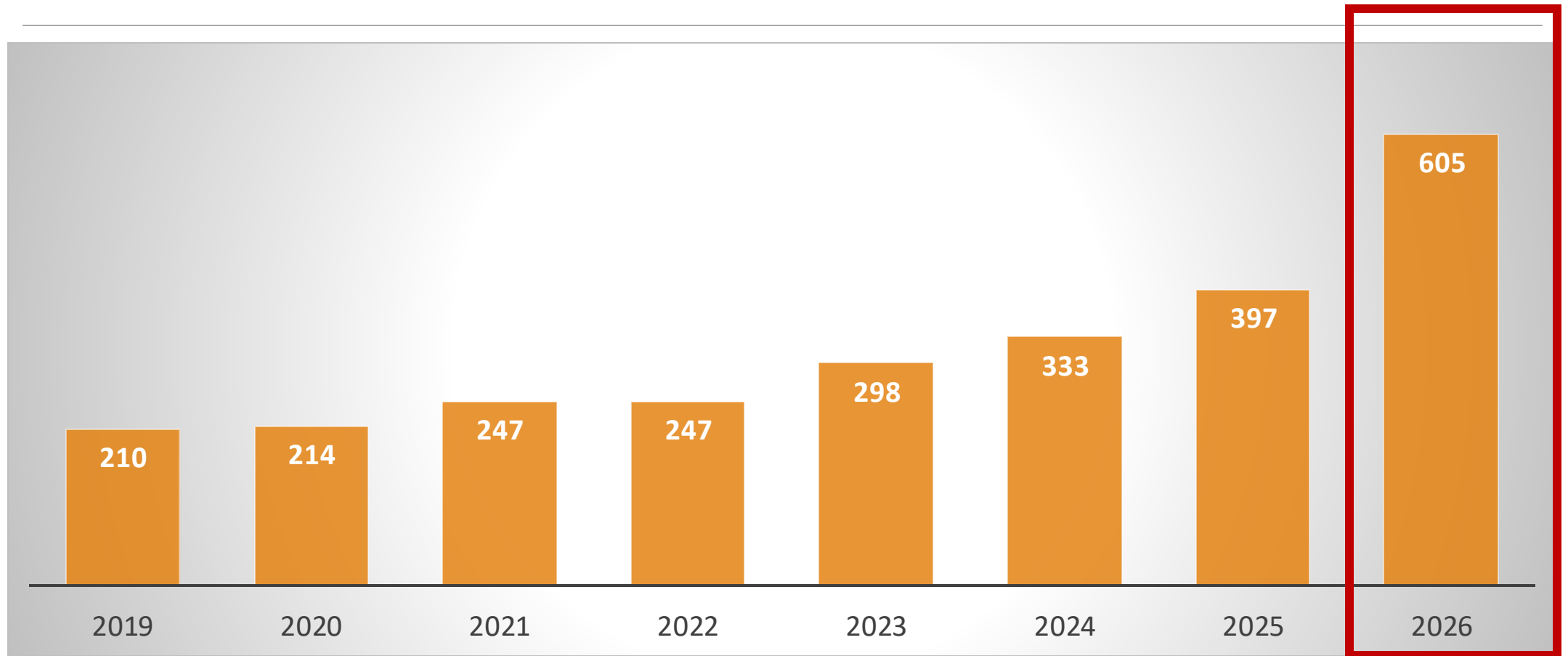


Dorothee
Honhon
UT Dallas

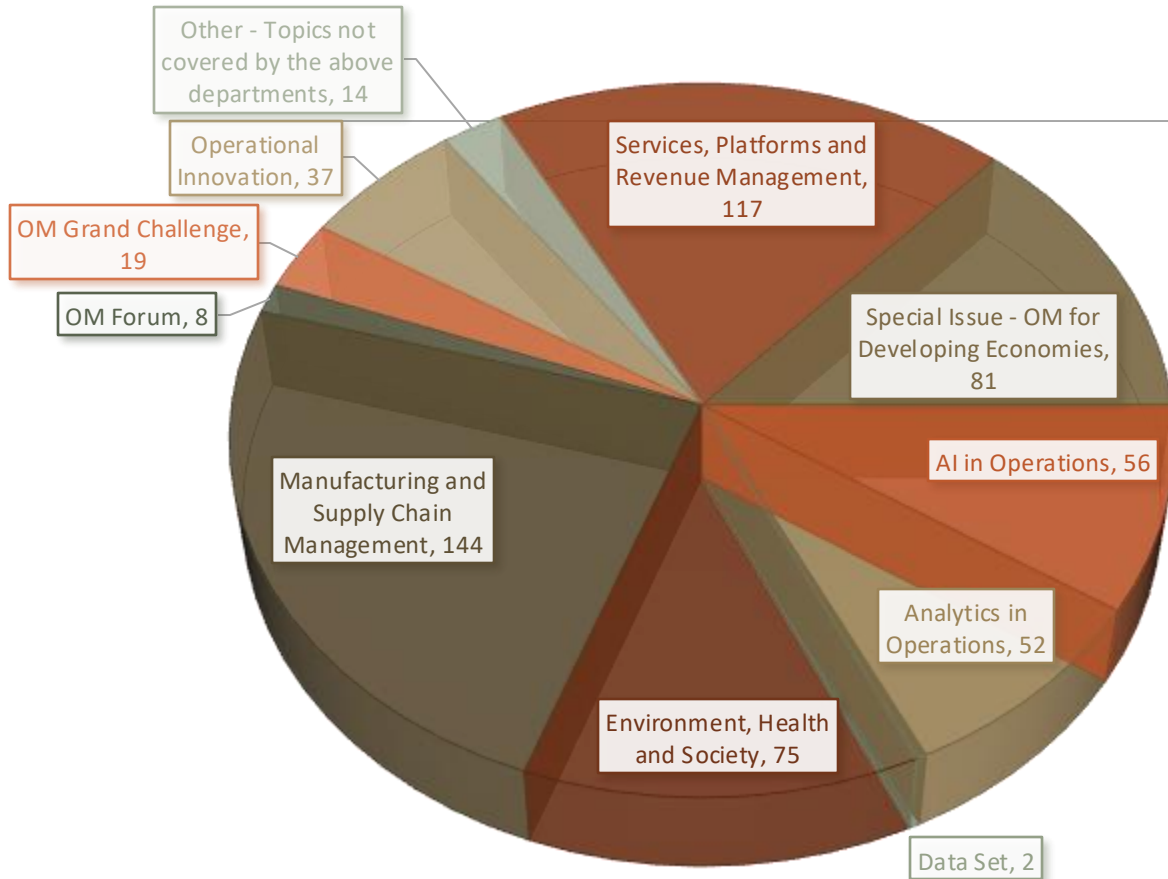
OUTREACH

THANK YOU!

Original submissions January 1 – May 31

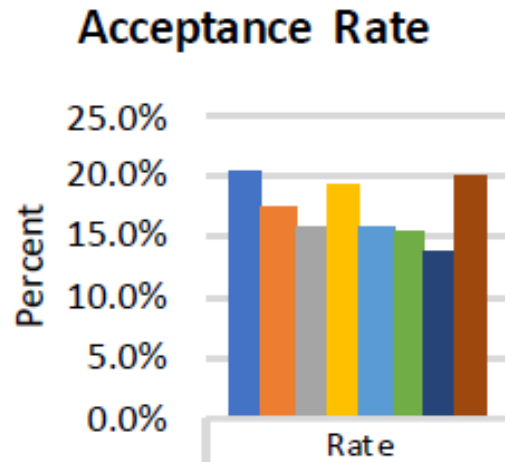


Original Submissions by Department January 1 – May 31, 2026



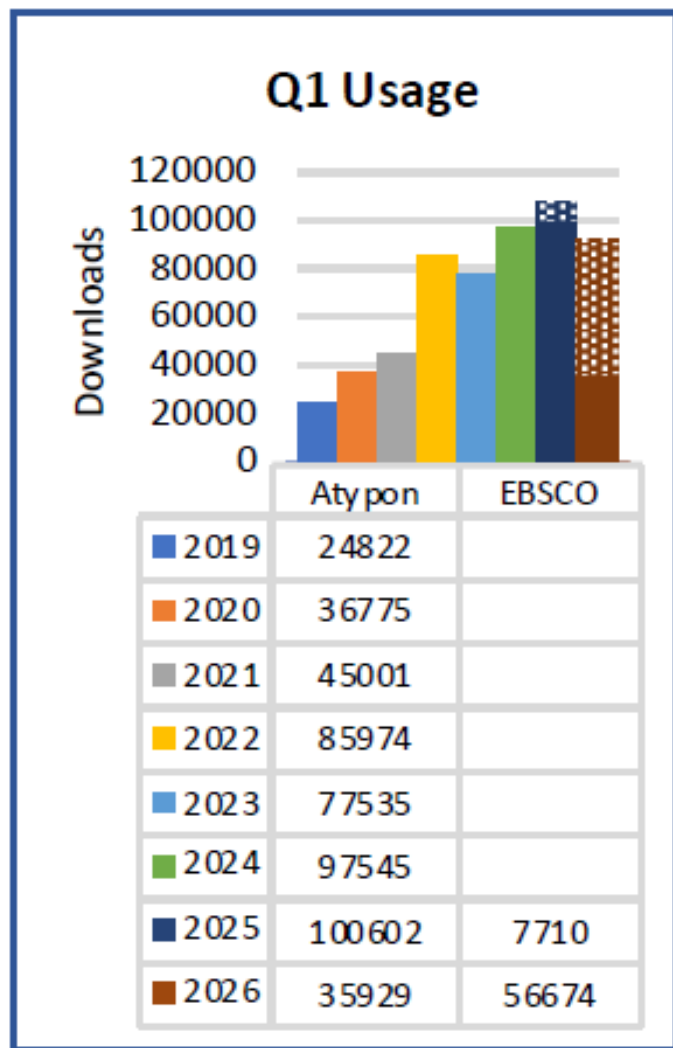
Manuscript Type	# Manuscripts	Percentage
AI in Operations	56	9.3 %
Analytics in Operations	52	8.6 %
Data Set	2	0.3 %
Environment, Health and Society	75	12.4 %
Manufacturing and Supply Chain Management	144	23.8 %
OM Forum	8	1.3 %
OM Grand Challenge	22	3.1 %
Operational Innovation	37	6.1 %
Other - Topics not covered by the above departments	14	2.3 %
Services, Platforms and Revenue Management	117	19.3 %
Special Issue - OM for Developing Economies	81	13.4 %
Summary	605	100.0 %

Summary: 605 papers

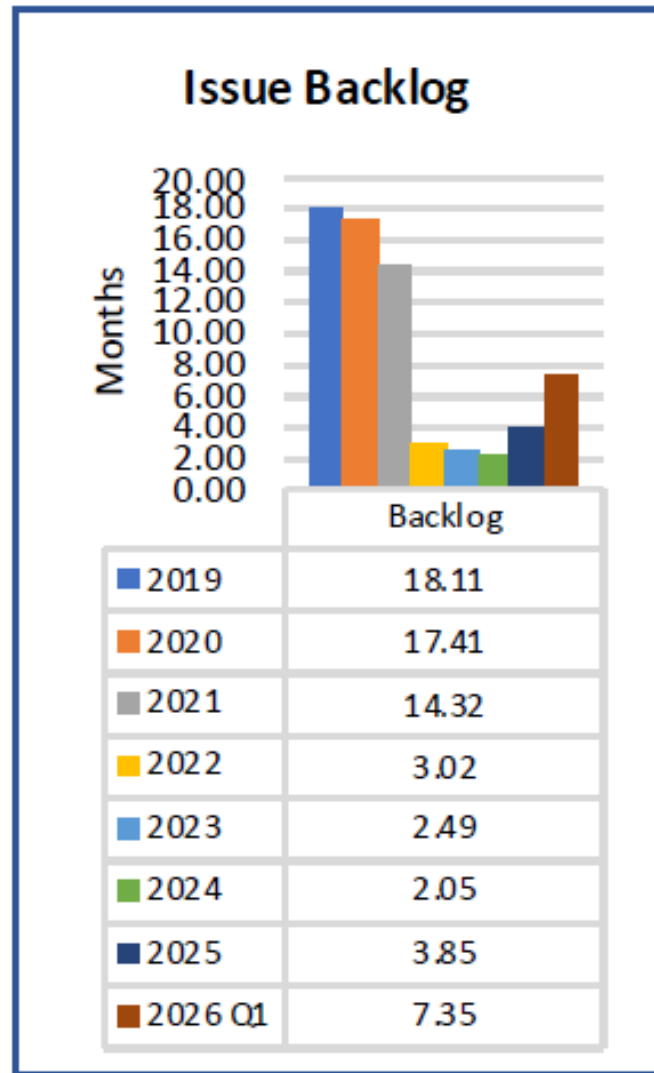


	Rate
2019	20.3%
2020	17.3%
2021	15.7%
2022	19.0%
2023	16.0%
2024	15.4%
2025	13.8%
2026 Q1	20.1%

Acceptance Rate 2019 – 2026 (Q1)



Downloads 2019 – 2026 (Q1)



**DE Suggestions: Authors indicating
2 DEs to make it more author
friendly**

Social media to increase visibility

We have a **LinkedIn** page for the M&SOM journal

<https://www.linkedin.com/company/manufacturing-and-service-operations-management-journal-m-som/>

We now also have a page in **X**: https://x.com/msom_outreach

Please follow the pages, if you are not already. Helps with exposure.

We are featuring a layman terms discussion of selected M&SOM papers

We are advertising Practice Platform seminars etc.

We are featuring news related to the journal from conferences (INFORMS, M&SOM)

Dorothee Honhon is DE for outreach and is taking this to the next level!

New Department AI in Operations — Department Overview

AI and in particular Generative & agentic AI are transforming prediction, planning, and decision-making

DEs: Maxime Cohen (McGill) and Tinglong Dai (Johns Hopkins)

Focus on rigorous research explaining when, how, and why AI creates operational value

Key areas:

- AI-enabled planning & control
- Language-to-decision systems
- AI lifecycle operations & multi-agent systems
- Human–AI collaboration (trust, bias, accountability, workforce impact)
- Evaluation, transparency, and reproducibility for agentic systems

Broad methodological openness: modeling, econometrics, experiments, computational work

Commitment to faster, fairer, more transparent review for high-impact AI research

Received **62 papers** since the department was established in early January

Visit <https://pubsonline.informs.org/page/msom/editorial-statement> to see the Editorial Statement

M&SOM Practice Platform

Vision: Voice of practitioners discussing new and important practical problems that could benefit from academic OM research, and facilitate this research (e.g., datasets, contextual literature)

- Structured presentation / interview + open Q&A
- Online forum (via **journal, YouTube, LinkedIn**) to interact with speaker(s) for one month after presentation
- See LinkedIn webpage <https://lnkd.in/gvRVY6ef> and Practice Platform website <https://pubsonline.informs.org/page/msom/practice-platform> and **YouTube**

2022: *“Pooled Purchasing for Vaccines, Medicines and Other Health Technologies: Issues and Opportunities for Research”* by **Brenda Waning (Stop TB Global Drug Facility), Aurelia Nguyen (COVAX) and Prashant Yadav (INSEAD)**. **50+ attendees,**

Walmart (Prakhar Mehrotra) , **Wizsoft (software system) / H-ERP** (A. Avrahami)

2023: **Merck** (Marc Baaijens, Oscar Repping, Bram van Ravenstein, Annick Nusselder, and Coen Dirckx),

Flipkart (Chandrasekhar K, Shailendra Kumar, Debjit Roy), **Energy Industry** (Jarand Rystad of Rystad Energy)

2024: **PCCI** (Steve Miff, (Can AI save lives)), **Microsoft** (Cloud Supply Chain Optimization by Ishai Menache)

2025: **Google** (Ana Radovanovich, Carbon-Aware Computing @ Google, and Beyond)

New Initiative

OM Grand Challenges - M&SOM Journal

Goal: Define the most important Operations Management challenges for the next 5–10 years

Align research efforts with the **UN Sustainable Development Goals (SDGs)** (e.g. SDG2 - Zero Hunger)

Teams that bring together **academics and practitioners**

Selected teams **present at MSOM 2026** (this July at Harvard)

Pathway to **M&SOM Journal Special Issue**

EICs: Georgia Perakis and Wedad Elmaghraby (**Guest EIC**)

DEs: Jeremie Gallien, Pavithra Harsha, Dorothee Honhon, Ananth Raman

New Practice-Based Research Competition

<https://pubsonline.informs.org/page/msom/practice-based-research-competition>

2020/2021 Competition

Finalists papers appeared in July–August 2023 M&SOM issue (v25n4)

2022/2023 Competition

Finalists papers appeared in November–December 2025 M&SOM issue (v27n6)

2024/2025 Competition

Finalists papers to appear in July–August 2026 issue (v28n4)

2026/2027 Competition

Submission **deadline September 16, 2026.**

A Big Thank you to Jérémie Gallien (LBS)

Frontiers in Operations Initiative Piloted in 2023 and 2025

- (i) Pilot a different way of reviewing papers that is more holistic, as **papers will be reviewed all together by a panel of senior scholars** (that will include all the DEs, EIC and senior scholars who serve as AEs) who will make an “up or down” recommendation.
- (ii) Due to this more **holistic approach**, an outcome will be to encourage and publish **more risky research** in the *M&SOM* journal.

Frontiers in Operations — 2025

<https://pubsonline.informs.org/page/msom/frontiers-in-operations>

We received a total of 30 submissions (by January 15, 2025)

After Stage 1, panel meeting and then Editorial Board anonymous vote:

- **11 papers moved forward in Frontiers (Stage 2)**
- 8 moved to regular *M&SOM* submissions (R&R papers)
- 8 papers were rejected (but still allowed to resubmit)

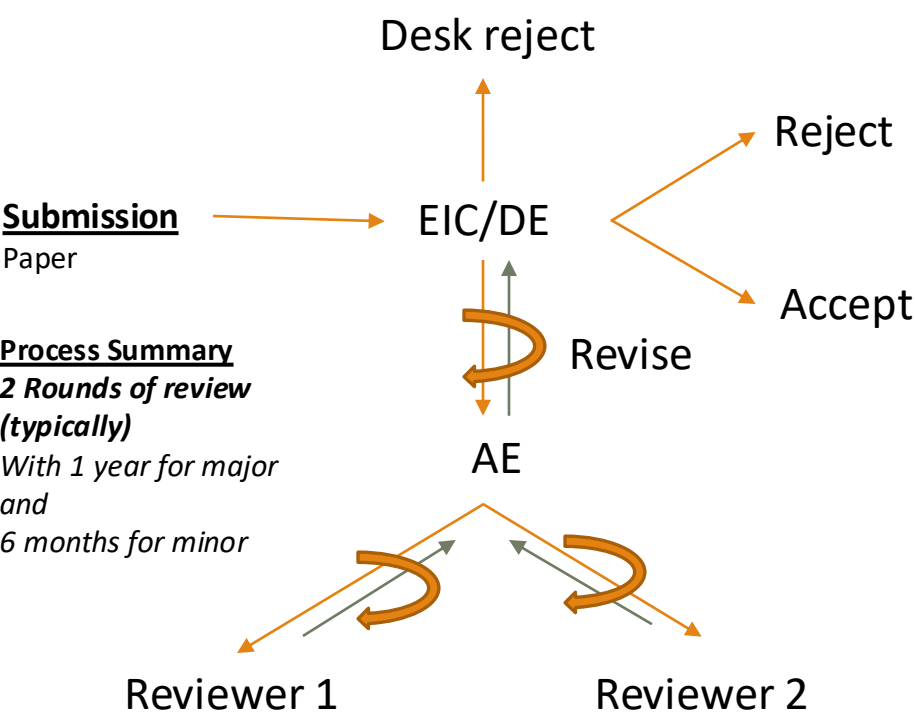
Stage 3, panel meeting occurred in December 2025

- **Out of 11 papers, 9 papers are either accepted or under minor revision**
 - **9 papers were accepted**
 - 5 papers were given minor revision/conditional accept
 - 2 papers were rejected with the option to continue as a regular *M&SOM* submission

Outcome: As of May 31, 2026, the 9 accepted papers are either online (AiA) or in production and will appear in an upcoming *M&SOM* issue.

Frontiers in Operations

Traditional Process



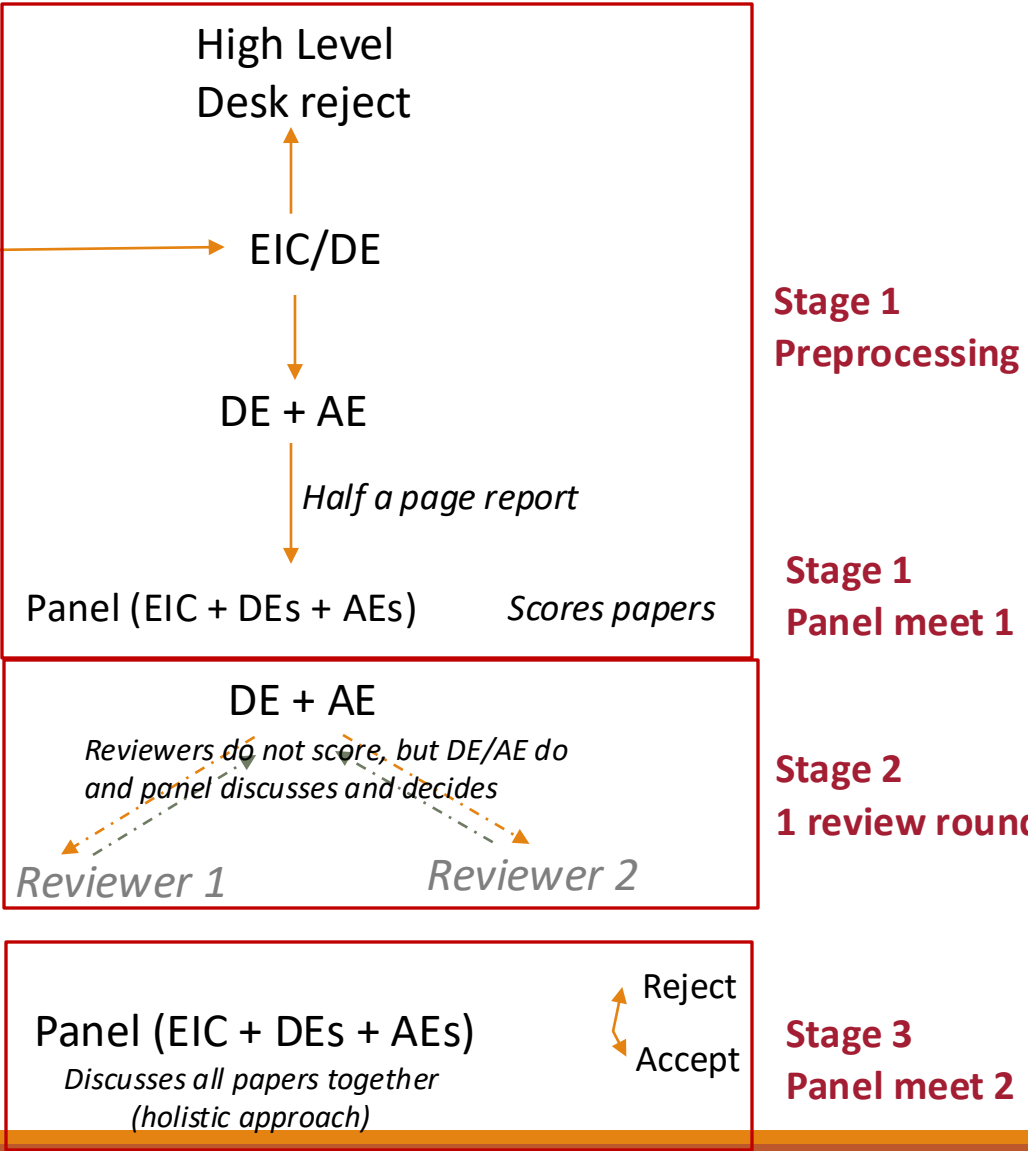
* At any stage, the paper can be rejected or transfer to traditional track

Batch of papers enter at a given deadline

Submission
Paper +
2-page extended abstract (impact, innovation, new contribution) + commitment letter

Process Summary
1 round of review with 2-3 months revision + panel discussion + May have 2nd round only minor with 3 months revision (BUT only if needed)

Frontiers Process



Accepted papers will be presented at INFORMS or MSOM Conference

Originally called Fast Track between MSOM Society/SIG and M&SOM
Renamed: First Round Review (1-RR) papers from the SIG Day to *M&SOM* journal

- Increase the number of high-quality submissions to *M&SOM*
- Entice authors to submit early work to the MSOM SIG conferences
- Avoid duplicating referee work
- Raise the quality standards of referee reports for the SIG conferences
- **New Name:** No longer called Fast Track but **First Round Review (1-RR)**
- **ScholarOne system** to **better interface** the papers/SIG reviews with journal (1st round)
- **Same review forms, reviewers, AE and DE** to continue in 2nd round at M&SOM
- **Separate SIG selections** from **1-RR recommendations**
- **Earlier deadline** to allow for more time for better reviews
- Assigned **guest DEs and senior AEs from the journal** to be the second SIG event chair
- **We are keeping the same team to handle your paper going forward at the *M&SOM* journal.**

Special Issues/Sections

Practice-Based Research Competition

- Editor: Jérémie Gallien
-

COVID-19 Virtual Special Issue

- Editor: Georgia Perakis, ongoing
- Special Issue on Operations Management for Developing Economies – **Submission deadline was June 1, 2026**
 - Editors: Mahyar Eftekhari, Serguei Netessine, Yanchong Zheng, **156 submissions**

Responsible Retail Operations – **Submission deadline was August 1, 2025**

- Editors: Jan C. Fransoo and Dorothee Honhon, **72 submissions**

Interface of Operations, Finance and Technology (OpsFinTech)

- Editors: Dan Iancu and S. Alex Yang, published November/December 2023 (v25n6)

Responsible Research in Operations Management

- Editors: Serguei Netessine, Chris Tang, and Michael Toffel, published November/December 2022 (v24n6)

Smart City Operations

- Editors: Sameer Hasija and Chung Piau Teo, published in September/October 2022 (v24n5)

**A HUGE Thank you to Machele Zellers!
Managing Editor of the *M&SOM* Journal!**



2nd Term DE Board

MANUFACTURING & SUPPLY CHAIN



Wedad
Elmaghraby
U. Maryland



Dorothee
Honhon
UT Dallas



Feryal
Erhun
U. Cambridge



Mahesh
Nagarajan
UBC

SERVICES, PLATFORMS & REVENUE MANAGEMENT



Mor
Armony
NYU



Marcelo
Olivares
U. Chile



Jun Li
Michigan

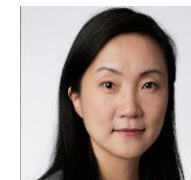


Robert
Swinney
Duke

ENVIRONMENT, HEALTH & SOCIETY



Atalay
Atasu
INSEAD



Lauren Lu
Dartmouth



Ozlem
Ergun
Northeastern

OPERATIONAL INNOVATION



Felipe
Caro
UCLA



Ryan
Buell
HBS



Kamalini
Ramdas
LBS

ANALYTICS IN OPERATIONS



Melvyn
Sim
NUS



Huseyin
Topaloglu
Cornell Tech



Maxime
Cohen
McGill



Tinglong
Dai
Johns
Hopkins

AI IN OPERATIONS



Pavithra
Harsha
IBM



Ananth
Raman
HBS



Jérémie
Gallien
LBS

PRACTICE PLATFORM



Dorothee
Honhon
UT Dallas

OUTREACH

THANK YOU!

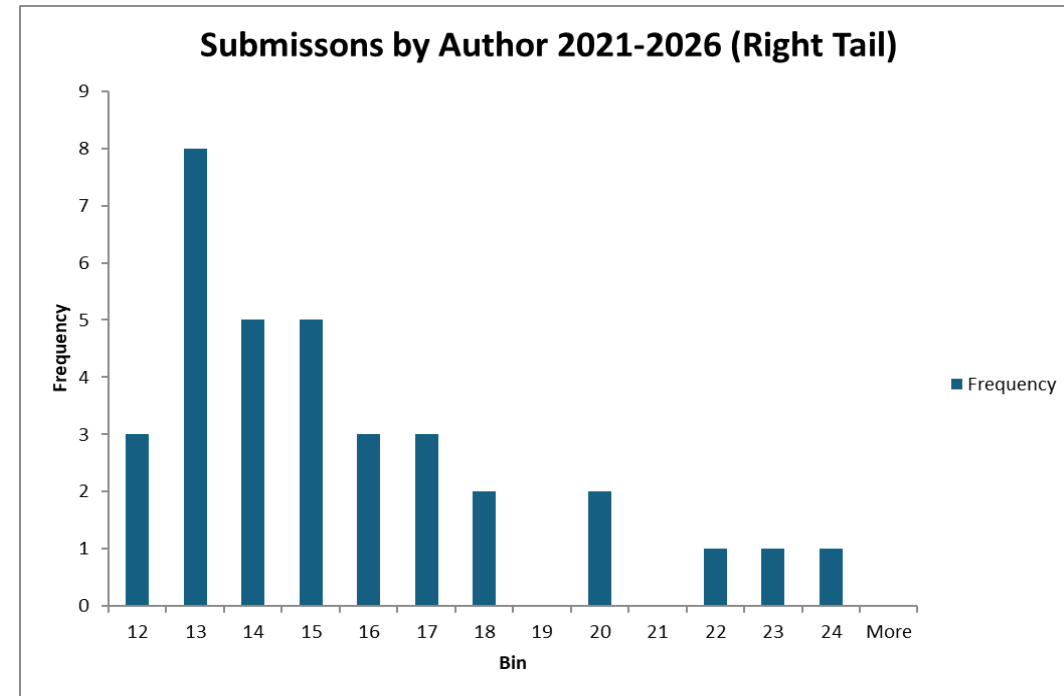
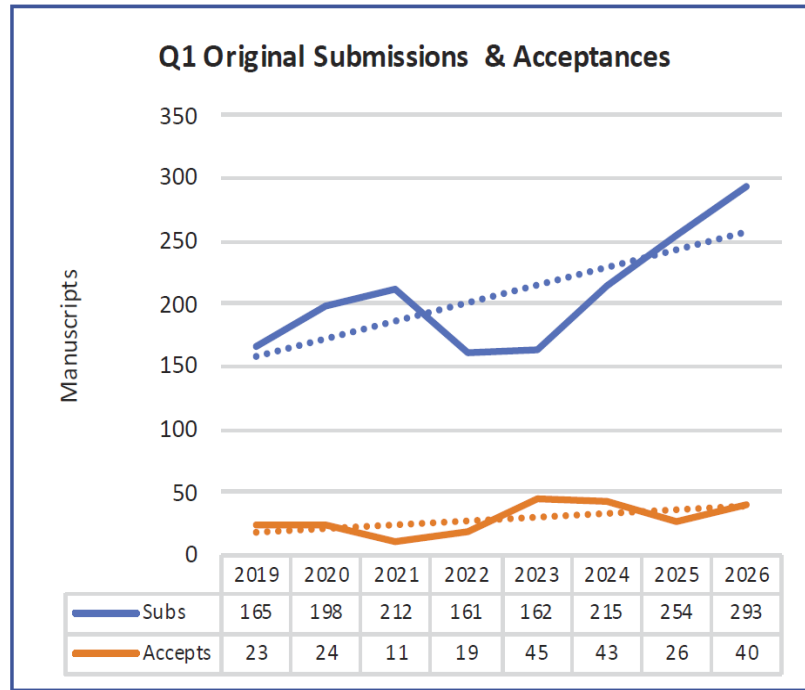
OPRE UPDATE

MSOM BUSINESS MEETING 2026

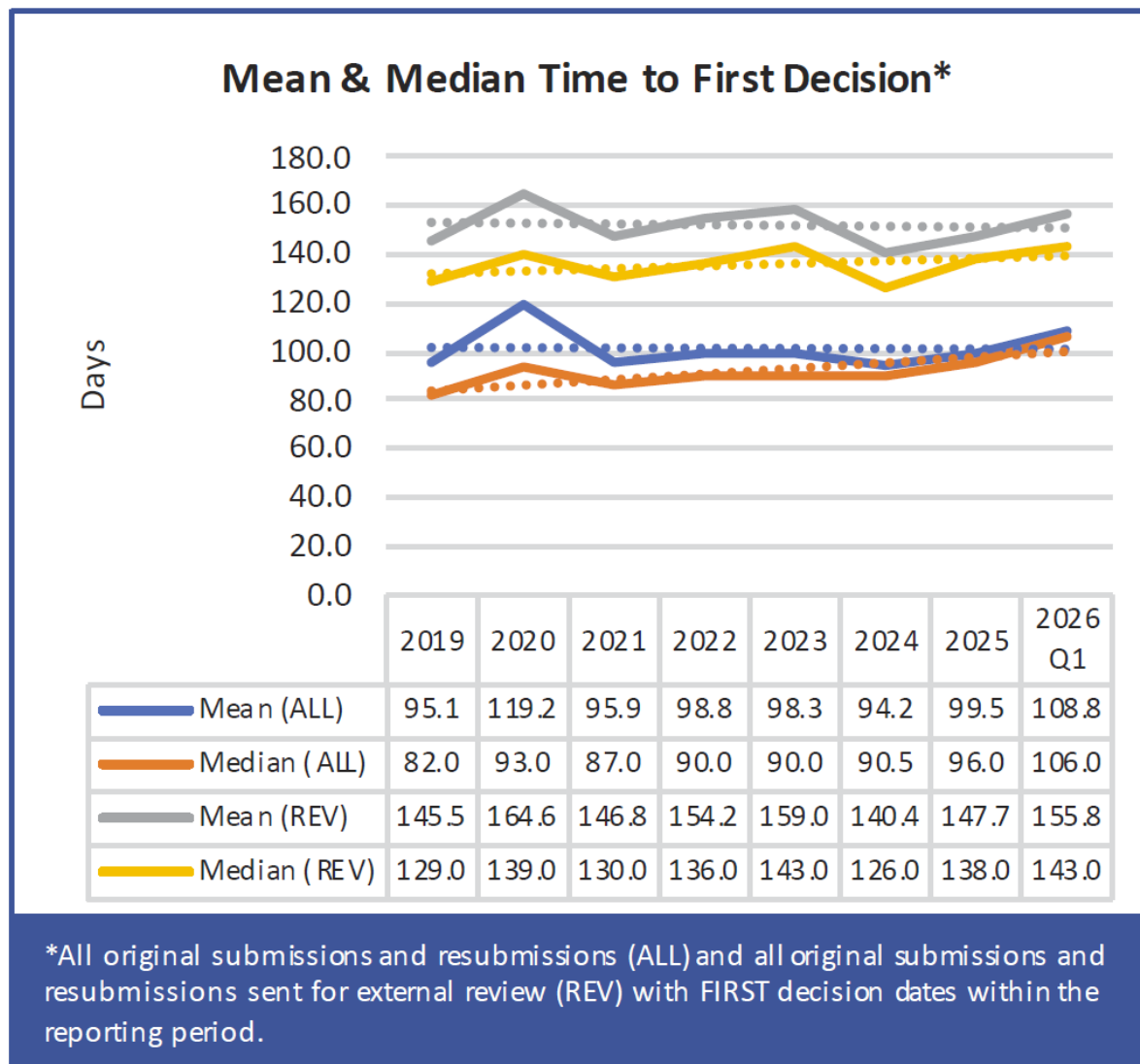
AreaEd Rene Caldentey for EiC Amy R. Ward



SUBMISSIONS ARE INCREASING



REVIEW TIMES SHOW SMALL INCREASE



AI AND OPRE

- OPRE did a first draft update to the journal's AI guidelines, but did not publish.
- The (perhaps obvious) realization was: This is a big topic, larger than one person.
- There is a committee convened with the following charge:
 - (1) To gather information on how authors and reviewers are using AI,
 - (2) To survey what other journals are doing;
 - (3) To make recommendations for what OPRE should be doing.
- Committee members are the OPRE AreaEds: David Brown, Rene Caldentey, Dan Iancu, Rouba Ibrahim, Raman Randhawa, Cong Shi

QUESTIONS FOR THE COMMUNITY

- What are reasonable ways for authors to engage with AI during the research phase, and during the writing phase?
- What are reasonable ways for reviewers to engage with AI, assuming confidentiality is protected?
- Given that use of AI is not enforceable, what incentives can the journal put in place to encourage appropriate use of AI by authors and reviewers?

I highly encourage you to read the Leiden Declaration on Artificial Intelligence and Mathematics, <https://leidendeclaration.ai/>



THANK YOU TO THE AREA AND ASSOCIATE EDITORS, AND THE REVIEWERS

Area Name

Data, Software, and Computation

Decision Analysis

Energy and Environment

Financial Engineering

Machine Learning and Data Science

Markets, Platforms, and Revenue Management

Operations and Supply Chains

Optimization

Real World OR Innovations

Security and Defense

Simulation

Societal Impact

Stochastic Models

Transportation

Area Editor

Ted Ralphs

David Brown and Ilia Tsetlin

Golbon Zakeri

Agostino Capponi and Xuedong He

Cong Shi and Dennis Zhang

Rene Caldentey and Ilan Lobel

Rouba Ibrahim and Francis de Vericourt

Samuel Burer and Dan Iancu

Turgay Ayer

Cole Smith

Sandeep Juneja

Andrew Schaefer

Neil Walton and Raman Randhawa

Jose Correa



Service Science

Journal update

Guillaume Roels (EIC)

July 2026



Topics of Interest and Deputy Editors

- Customer Experience, Behavior, & Decision Making
- Digital Services, Online Platforms, & Social Media
- Environmental & Social Responsibility
- Financial Services & Fintech
- Healthcare
- Retail, Hospitality, Tourism, & Entertainment
- Revenue Management & Marketplace Analytics
- Service Analytics & Big Data
- Service Design & Service Innovation
- Service Marketing
- Service Operations
- Supply Chain Services & Logistics
- Urban Services & Mobility



Opher Baron



Timothy Chan



Ying-Ju Chen



Pascale Crama



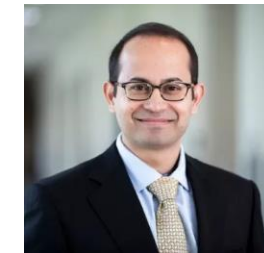
Joy Field



Tingliang Huang



Baojun Jiang



Diwas KC



Beibei Li



Christopher Tang



Michal Tzur



Alison Xu



Karen Zheng

Editorial Board Structure

- Multidisciplinary and cross-functional (engineering/business, IS/OM/Marketing)
- No formal departments
 - To encourage multi-disciplinary research
- Authors self-select DEs and AEs
 - Authors responsible for the best match based on research interests; use of standard keywords to make it easy to search
 - Opportunity for load balancing
- New review track since Jan 2026: “Minor or Reject”
 - Fast-track decision (minor revision or rejection),
 - Lean review process (one referee, AE and Deputy Editor),
 - Focused on papers that are ready for prime time (typically, papers that have been under review elsewhere, though with a fresh start, without the history of referee reports),
 - Self-selected by authors.

Our Goal: To Be Author-Friendly – Efficiency and Constructive Feedback

- Review statistics from July 2025 to June 2026
 - 163 new submissions (doubled in 3 years)
 - Mean review cycle time: 44 days (more than halved in 3 years)
 - Mean time from first submission to rejection: 47 days (more than halved in 3 years)
 - Mean time from first submission to acceptance: 420 days (stable)
 - Acceptance rate at 15% (reduced by a 1/3 in 3 years after a larger dip last year)
- Impact factor recovered to 2.2
 - Improved to Q3 in Management and maintained Q3 in Business
- Q1 journal on SCJ ranking in 3 out of 4 categories

Forthcoming Special Issues

- The Impact of AI on Service Design and Delivery
 - Guest Editors: Maxime Cohen, Tinglong Dai, Beibei Li
- Service Engineering: Data Driven Service Design and Optimization
 - Guest Editors: Opher Baron, Arik Senderovich, Desheng (Dash) Wu
- Sustainability-Driven Service Innovations
 - Guest Editors: Vishal Agrawal, Luyi Gui
- People-Centric Retail and Last-Mile Services
 - Guest Editors: Alexander Hübner, Fredrik Eng-Larson, Robert Rooderkerk
 - Submission deadline: November 1, 2026

Agenda

- **Welcome**
 - MSOM conference organizers
 - MSOM Society officers
- **MSOM Society Board Updates:**
 - Membership and Finances
 - 1RR update, conference data and OMList
 - INFORMS 2026 and MSOM Conferences (2027 and 2028)
 - Social media
 - NBER
- **Research and Service Awards:**
 - MSOM Distinguished Fellow
 - MSOM Distinguished Service Award
 - Young Scholar Prize
 - MSOM Society Award for Responsible Research in OM
- **Journal Updates:**
 - MS, M&SOM, OR, Service Science
- **New MSOM Officers**

MSOM Society Officers 2026-2027

MSOM Society Officers 2026-2027



President
Nikolay Osadchiy
Emory



President-Elect
Ozge Sahin
John Hopkins



VP of Meetings
Dmitry Mitrofanov
Boston College



Treasurer
Yuqian Xu
UNC



Webmaster
Wanning Chen
U. of Washington

INFORMS Subdivision
Liaison
Luyi Gui
U. of California Irvine



MSOM SIG Chairs 2026-2027

Healthcare Operations

Daniel Ding
McGill University



iFORM

Qi Wu
Case Western Reserve



Service Management

Philipp Afeche
U. Of Toronto



Supply Chain Management

Anyan Qi
UT-Dallas



Sustainable Operations

Safak Yucel
Georgetown



Technology, Innovation and Entrepreneurship

Pascale Crama
Singapore Mgt. U.



**Thank you and Have a Great
Conference!**