Minutes of the MSOM Business Meeting

Time: Monday 12:15pm – 1:30pm, July 29, 2013
Location: Fontainebleau, France

1. The meeting was called to order by President Beril Toktay at 12:15pm. Beril started the meeting by introducing the agenda for the meeting.

2. President Beril Toktay announced the 2013 MSOM Distinguished Fellows
    - John Birge (Chicago)
    - Guillermo Gallego (Columbia)
    - David Simchi-Levi (MIT)

    Selection Committee: Marshall Fisher, Steve Graves, Steve Gilbert, Stefanos Zenios, Beril Toktay

3. President Beril Toktay announced the 2013 MSOM Distinguished Service Award
    - Noah Gans (Wharton)

    Selection Committee: Tava Olsen, Serguei Netessine, Mark Ferguson

4. President Beril Toktay announced the MSOM 2013 Best Paper Award
    Omar Besbes, Robert Phillips, and Assaf Zeevi, Testing the Validity of a Demand Model: An operations Perspective, *M&SOM* 12(1), 162-183, 2010.

    Finalists in the Last Year of Eligibility:
    - Soo-Haeng Cho (2010). The Optimal Composition of Influenza Vaccines, *M&SOM*, Volume 12, Issue 2.
    - Felipe Caro and Victor Martinez-de-Albeniz (2010). The Impact of Quick Response in Inventory-Based Competition, *M&SOM*, Volume 12, Issue 3.
    - Yimin Wang, Wendell Gilland, and Brain Tomlin (2010). Mitigating Supply Risk: Dual Sourcing or Process Improvement, *M&SOM*, Volume 12, Issue 3.
    - Gustavo Vulcano, Garrett van Ryzin, and Wassim Chaar (2010). Choice-Base Revenue Management: An Empirical Study of Estimation and Optimization, *M&SOM*, Volume 12, Issue 3.
    - Sameer Hasija, Edieal Pinker, and Robert Shumsky (2010). Work Expands to Fill the Time Available: Capacity Estimation and Staffing Under Parkinson's Law, *M&SOM*, Volume 12, Issue 1.

    Recognition of judges:
    - o Phase 1 judges: Gad Allon, Opher Baron, Brian Denton, Nicole DeHoratius, Mark Ferguson, Joseph Milner, Serguei Netessine, Tava Olsen, Nicholas Petruzzi, Saibal Ray, Nicola Secomandi, Richard Steinberg, Tunay Tunca, Fuqiang Zhang, Yong-Pin Zhou
    - o Phase 2 judges: Laurens Debo, Ramandeep Randawa, Terry Taylor

5. Editor-in-Chief of *M&SOM* Steve Graves provided an update on the journal
   - Submissions (1/1/13 – 6/30/13): 153 new papers; 58 revisions
   - Current backlog has been holding at about 3 issues; now extends into issue #2 (May 2014)
   - 55 % of reviews completed by due date (nominally 5 weeks); 63 % completed by due date + 1 day
   - Review Cycle 2013: Average cycle time = 38 days, Median cycle time = 50 days, 96.5% (100%) within 75 (90) days.
   - 2012 M&SOM Meritorious Service Awards:

Krishnan Anand	Hans S. Heese	Valery Pavlov
Fernando Bernstein	Fikri Karaesmen	Michael Pinedo
Felipe Caro	Elena Katok	Nicola Secomandi
Jiri Chod	Eda Kemahlioglu Ziya	Kevin Shang
Leon Chu	Gurhan Kok	Alan Scheller-Wolf
Laurens Debo	Guoming Lai	Greys Sosic
Nicole Dehoratius	Adam Mersereau	Che-Lin Su
Sarang Deo	Tava Olsen	Yimin Wang
Qi Feng	Anton Ovchinnikov	Owen Wu
Vishal Gaur	Özalp Özer	Dan Zhang

   - Published eight OM Forum articles in past two years:
     - Peter Kolesar, Some Lessons on Operations Management Model Implementation Drawn from the RAND Fire Project, *M&SOM, Vol 12, No. 1*
     - Gérard P. Cachon, What Is Interesting in Operations Management? *M&SOM, Vol 12, No. 2*
     - Linda Green, The Vital Role of Operations Analysis in Improving Healthcare Delivery, *M&SOM, Vol 12, No. 4*
     - Jan Van Mieghem, 3Rs of Operations Management: Research, Relevance, and Rewards, *M&SOM, Vol 13, No. 1*
     - Ward Whitt, Offered Load Analysis for Staffing, *M&SOM, Vol 13, No. 2*
     - Erica Plambeck, Operations Management Challenges for Some 'Cleantech' Firms, *M&SOM, Vol 13, No. 4*
     - Karan Girotra and Serguei Netessine, Business Model Innovation for Sustainability, *M&SOM, Vol 13, No. 4*
     - David Drake and Stefan Spinler, Sustainable Operations Management: An Enduring Stream or a Passing Fancy?" *M&SOM, Vol 13, No. 4*
   - Special Issue on Healthcare Operations Management
       Bruce Golden & Avi Seidman, Co-Editors.

11 papers, plus OM Forum and Comments; appeared Fall 2012
- Special Issue on the Environment
  Erica Plambeck & Beril Toktay, Co-Editors.
  9 papers, plus 3 OM Forums; to appear Fall 2013
- Special Issue on Practice-Focused Research
  Jérémie Gallien and Alan Scheller-Wolf, Co-Editors
  47 letters of intent received; full papers due by Jan. 31, 2014

6. Department Editor of *Management Science* Yossi Aviv provided a brief update on the journal

7. President Beril Toktay gave an update on the financial condition of the MSOM society. The ending balance as of March 31, 2013 was $101,493.26. The organization is doing well in terms of financials.

8. President Beril Toktay summarized 2012 M&SOM awards review conducted by Steve Gilbert (chair), Marty Lariviere, Jeannette Song, Beril Toktay, Garrett Van Ryzin. The recommendations are:
   - MSOM Student Paper Award: Committee continuity.
   - Distinguished Service Award: Clarify that recipients typically have served in multiple leadership roles.
   - Introduce Young Scholar Award.
   - Introduce "Best Paper Awards" for the SIGs.

9. President Beril Toktay introduced the SIG Best Paper Proposal procedure (to be voted):
   - **Purpose:** To recognize outstanding research in operations management within the domain of each of the individual SIGs.
   - **Policy:** The MSOM Officers will be authorized to approve processes for selecting a Best Paper Award in the individual SIGs. Each SIG may propose a single Best Paper Award that would be awarded at most annually. The prize for each award is limited to $500 and would be paid for from the general MSOM funds.
   - **Criteria:** Proposed awards should include a rigorous selection process that ensures transparency. In order to avoid the dilution of existing awards, including the M&SOM Best Paper Award and the M&SOM Student Paper Award, the awards should be clearly focused in the domains of the individual SIGs and should not be specifically targeted towards students.
   - **Procedures:**
     o The deadline for SIGs to submit proposals for a Best Paper Award, or revisions to a previously approved process in any year is October 1.
     o The MSOM officers will decide whether to approve the proposed processes by no later than November 1. Approval will be based on the following:
     o The extent to which the proposed award process will ensure a rigorous and transparent selection of a paper that makes outstanding contribution to the literature in both operations management and to the domain of the SIG.
     o The extent to which the proposed award will avoid duplication or dilution of existing awards, including the M&SOM Best paper Award, and the M&SOM Student Paper Prize.

- o The process should include a timeline that will allow the award to be presented at the annual SIG Conference.
- o Once approved, the awards will be presented at the annual SIG Conferences.

Comments provided by the audience:
- Consider imposing a uniform standard/guideline for SIG awards to prevent too much variation across SIGs: for example, one SIG award may focus on student papers while others do not, or one SIG may require published papers while others do not.
- The name of the SIG awards may want to reflect the award type (e.g., best published paper, unpublished paper, paper presented at the conference, etc.).
- The award decision could be taken at the conference itself for the SIG award.

The audience voted and approved the SIG Best Paper Proposal procedure.

10. President Beril Toktay introduced MS Journal Best Paper Award in OM (to be voted)
- Committee: Beril Toktay (chair), Marty Lariviere, Jeannette Song, Steve Gilbert, Garrett Van Ryzin.
- Feedback/Recommendations:
  - o It would be valuable to have an MS best paper award.
  - o The award should be "totally owned" by the Society, i.e. it exists at the discretion of the MSOM Society, and the process is defined and managed by the Society with help from the Journal.
  - o The award should be for Operations Management papers.
  - o This award should not be named.
  - o Who's going to be responsible for each stage of the process should be clear.
- **Policy:** Each year, the Manufacturing and Service Operations Management Society selects one paper for the Management Science Best Paper Award. This paper is deemed most deserving for its contribution to the theory and practice of operations management.
- **Prize:** The MSOM Society will provide a $2000 award for each winning paper, distributed equally among co-authors. A plaque will also be presented to each co-author.
- **Eligibility:** (a) All papers published by the Operations Management Department, and (b)Management Science papers from other departments that are nominated for the award. To qualify, papers must have been published in the prior three years and not already have won the MS Best Paper Award.
- **Process:**
  Stage 1. Compilation of eligible papers (by Journal).
  Stage 2. Approval voting by eligible stage 2 voters (EIC, the Department Editors, the Associate Editors from the Department and other Management Science editorial board members who are members of the MSOM Society). The three papers receiving the most approval votes will be labeled "finalists". If there is a tie for the third ranked paper, then all of those tied papers will be finalists.
  Stage 3. Society voting. The MSOM society (excluding student members) is given access to the set of finalists and votes for the best paper. INFORMS runs the voting process. In case of a tie, there is more than one winner.

Comments provided by the audience:
- Consider creating an award that recognizes achievement in a broad sense, i.e., beyond best papers published in MSOM & MS.
- Consider requiring finalists to present their papers at the MSOM conference before the final voting.
- It is debatable whether voting should be limited to MSOM society members considering that MS is a more comprehensive journal that appeals to a broad audience.

The audience voted and approved the MS Journal Best Paper Award in OM.

11. VP of Meetings Jérémie Gallien thanked the organizers of the 2013 MSOM conference
- Conference Co-chairs: Stephen Chick, Serguei Netessine and Francis de Vericourt
- SIG Workshop Chairs
    o Healthcare Operations - Diwakar Gupta
    o iFORM - Vishal Gaur
    o Service Operations - Zeynep Aksin
    o Supply Chain Operations - Karan Girotra
    o Sustainable Operations – Peng Sun and Sang-Hyun Kim

12. VP of Meetings Jérémie Gallien announced upcoming conferences
- Fall 2013 INFORMS Conference, October 6-9, 2013, Minneapolis, MN
    o Overall MSOM Track Chairs
        ▪ Nitin Bakshi, London Business School
        ▪ Sarang Deo, Indian School of Business
    o SIG Track Chairs
        ▪ Healthcare Operations - Wen-Ya Wang
        ▪ iFORM - Onur Boyabatli
        ▪ Service Operations - Pnina Feldman
        ▪ Supply Chain Operations - Greys Sosic and Albert Ha
        ▪ Sustainable Operations – Francis de Véricourt
- MSOM Conference Summer 2014
    o June 19-21, Seattle, Washington
- MSOM Conference Summer 2015
    o June 21-23, Rotman School of Management, University of Toronto, Canada

13. Organizers of MSOM 2014 gave an introduction about the conference
- Conference website: http://www.foster.washington.edu/2014msom
- Dates: June 20-21, 2014 (MSOM Conference), June 19, 2014 (SIG Conferences)
- Location: Foster School of Business, University of Washington, Seattle, Washington
- Conference administrator:
  Shawna M. Reimers: sreimers@uw.edu
- Conference co-chairs:
  Ted Klastorin: tedk@uw.edu
  Apurva Jain: apurva@uw.edu

15. President Beril Toktay announced the 2013-2014 MSOM Officers
   • President: Mark Ferguson (University of South Carolina)
   • President Elect: Serguei Netessine (INSEAD)
   • VP of Meetings: Greys Sosic (University of Southern California)
   • Secretary / Treasurer: Lauren Lu (University of North Carolina at Chapel Hill)
   • MSOM SIG Chairs:
      o Service management: Guillaume Roels (UCLA)
      o Supply chain management: Özalp Özer (UT Dallas)
      o iFORM : Vlad Babich (Georgetown)
      o Healthcare: Diwakar Gupta (University of Minnesota)
      o Sustainable Operations: Francis de Vericourt (INSEAD)

(Minutes respectfully submitted by Lauren Lu)