

## Minutes of the 2017 MSOM Summer Business Meeting

Time: Tuesday 12:20pm-1:45pm, June 20, 2017

Location: Chapel Hill, North Carolina

1. President Terry Taylor welcomes the participants and started the meeting by introducing the agenda for the meeting.
2. President Terry Taylor announced the MSOM Distinguished Fellow Award winner.
  - 2017 Selection Committee:
    - Aleda Roth (MSOM Fellow)
    - Jan Van Mieghem (MSOM Fellow)
    - Brian Tomlin (MSOM Past President)
    - Serguei Netessine (MSOM Past President)
    - Terry Taylor (MSOM President)
  - 2017 MSOM Distinguished Fellow: Jeannette Song, Sridhar Tayur, Beril Toktay. Professor Song will give her talk on Jun 20<sup>th</sup>. Professor Terwiesch, Professor Tayur and Professor Toktay will give their talks on Jun 21<sup>st</sup>.
3. President Terry Talyer announced the MSOM Distinguished Service Award.
  - Service Award recognizes distinguished service to MSOM that has helped to advance significantly the goals and objectives of the Society.
  - Award is accompanied by plaque and \$400 honorarium (distributed after INFORMS Fall meeting).
  - 2016 selection committee:
    - Gad Allon (chair)
    - Noah Gans (a past winner)
    - Jeannette Song (a past winner)
  - MSOM Distinguished Service Award Winner: Mark Ferguson
4. President Terry Taylor announced the changes in M&SOM Journal Best Paper Award selection process:
  - Stage 1: Compilation of Papers.
    - All papers (excluding erratum notes and editorial pieces) in prior three years are “nominated” by default. No solicitation of nominations required.
  - Stage 2: Approval voting to select three finalists.
    - Voting open to the M&SOM journal EIC, Department Editors, and Associate Editors.
    - If there is a tie for the third ranked paper, then all of those tied papers will be finalists.
  - Stage 3: Selection of the winner.
    - Approval voting (among finalists) open to entire MSOM society.
5. President Terry Taylor announced the M&SOM Journal Best Paper Award Finalists
  - Does Multitasking Improve Performance? Evidence from the Emergency Department (2014) M&SOM 16(2):168-183. KC Diwas

- Are Call Center and Hospital Arrivals Well Modeled by Nonhomogeneous Poisson Processes? (2014) M&SOM 16 (3):464-480. Song-Hee Kim and Ward Whitt
- Making Better Fulfillment Decisions on the Fly in an Online Retail Environment (2015) M&SOM. 17 (1):34-51. Jason Acimovic and Stephen Graves
- Production Smoothing and the Bullwhip Effect (2015) M&SOM 17 (2):208-220. Robert Bray and Haim Mendelson

Winner: Making Better Fulfillment Decisions on the Fly in an Online Retail Environment.

- Jason Acimovic and Stephen Graves
- Award is accompanied by plaques and \$2000 (shared between authors) and will be distributed after INFORMS Annual meeting.

6. President Terry Taylor announced Management Science Best OM Paper Award selection process. (Same process as MSOM award with modification to account for departmental structure.)

Stage 1: Compilation of Papers.

- All papers (excluding erratum notes and editorial pieces) published *by the OM* department in prior three years are “nominated” by default. No solicitation of nominations required.
- Management Science OM Department Editor(s) solicit nominations of operations-related papers published outside the OM department.

Stage 2: Approval voting to select three finalists.

- Voting open to the OM Department Editors, OM Associate Editors, and other Management Science Associate Editors who are members of the MSOM Society.
- If there is a tie for the third ranked paper, then all of those tied papers will be finalists.

Stage 3: Selection of the winner.

- Approval voting (among finalists) open to entire MSOM society.

7. President Terry Taylor announced Management Science Best OM Paper Award 2016 Finalists.

- Dynamic Pricing of Perishable Assets Under Competition. (2014) MgmtSci 60(5) 1241-1259. Guillermo Gallego and Ming Hu
- Integration of Online and Offline Channels in Retail: The Impact of Sharing Reliable Inventory Availability Information. (2014) MgmtSci 60(6) 1434-1451. Santiago Gallino and Antonio Moreno
- Are Consumers Strategic? Structural Estimation from the Air-Travel Industry (2014) MgtSci 60(9) 2114-2137. Jun Li, Nelson Granados and Serguei Netessine

Winner: Dynamic Pricing of Perishable Assets Under Competition. (2014)

- Guillermo Gallego and Ming Hu

- Award is accompanied by plaques and \$2000 (shared between authors) will be distributed after INFORMS Annual meeting.
8. President Terry Taylor reminded the deadline and co-chairs of 2016 MSOM Student Paper Competition.
- Deadline: July 30, 2017.
  - Entrant must have been a student on or after January 1, 2017, and the research presented in the paper must have been conducted while the entrant was a student.
  - Any question(s) related to the competition should be sent by email to: [msomstudentcomp2017@gmail.com](mailto:msomstudentcomp2017@gmail.com)
  - Co-chairs: Saravanan Kesavan (UNC), Lauren Lu (UNC), Nicos Savva (LBS)
9. Editor-in-chief Christopher S. Tang gave updates about MSOM journal.
- Journal is editing a special issue on *Innovations in SC Interfaces, Value Chain Innovations in Developing Economies, Operations, Finance & Risk*
  - Departmental Structure (Jan 1, 2016)
    - Manufacturing & SCM Operations – Brian Tomlin (Dartmouth)
    - Service Operations – Morris Cohen (Upenn)
    - Innovative Operations – Hau Lee (Stanford)
  - Common pool of 70 AEs in 2017
  - MSOM Review (online blog): Press releases for some articles and re-blog using LinkedIn.
  - From MSOM Editor (online blog): E-flyer to pre-announce articles in each new issue.
  - Statistics (Jan 1 – April 24, 2017)
    - New submissions: 130 (152 in 2016 and 110 in 2015)
    - Acceptance rate: 15% (10% in 2016)
    - Review cycle: 62 days
  - Impact factor of the journal went up to 1.97 from 1.46 (2014). Similarly, 5-Year Impact Factor and Article Influence Score also increased to 2.71 and 1.91, respectively.
  - Financial Times has added M&SOM to its Top 50 list. M&SOM was selected out of 150 journals.
  - Continuous improvement initiatives include (i) new abstract requirement and (ii) outreach through panel discussions in POMS, MSOM, and INFORMS conferences by DEs and AEs
  - Several new initiatives involves:
    - The 1st Biennial *M&SOM* Practice-Based Research Competition, chaired by Jeremie Gallien, with an academic panel consists of John Birge, Feryal Erhun, Marshall Fisher, Jeremie Gallien, Geert-Jan van Houtum, and Marcelo Olivares and a practitioner panel consists of : Stephan Biller (GE), Salal Humair (Amazon), and Hugo Mora (Nike).
    - 2017 Special Issue on Responsible Operations and SCM co-edited by Vinayak Deshpande and Jay Swaminathan. Associate Editors include Baris Ata, Felipe Caro, Soo-Haeng Cho, Jeremie Gallien, Ananth Iyer, and Milind Sohoni

- In 2017, the journal encourages more submissions in Healthcare Operations, Empirical OM, and Business Analytics in OM

10. Vice President Kamalini discussed the findings from the SIG Conference working group

11. President Terry Taylor gave an update on society finances.

- Beginning Balance (1/1/2016): \$135,055
- Ending Balance (12/31/2016): \$151,453
- The main expenses are on meetings (MSOM reception at INFOMS) and awards. The main source of revenue in 2017 is the membership dues. The society is doing well in terms of financials.

12. President Terry Taylor proposed a motion on discretionary funds

- Motion: Modify the "AUTHORIZATION OF DISCRETIONARY EXPENDITURES BY THE MSOM PRESIDENT" section of the MSOM Society Bylaws, quoted subsequently, by replacing \$1,000 with \$5,000 in the two places where \$1,000 appears:  
*"AUTHORIZATION OF DISCRETIONARY EXPENDITURES BY THE MSOM PRESIDENT*  
 The president of MSOM, with the approval of at least two of the other elected officers, may authorize expenditure of funds as he or she deems necessary. This authorization is limited to the amount of \$1,000 per year.
- *Discussion*:
  - Allows for funds to be used between meetings for unforeseen and important purposes.
  - The \$1,000 amount does not include the currently approved expenditures for the receptions at INFORMS national conferences, nor does it include the standard monetary prizes already approved for the student competition."
- The motion was passed

13. President Terry Taylor proposed a motion on MSOM Fellow Award process

- Motion: Replace the "Nomination and Award Process" section of the MSOM Fellows Founding Document with the following:  
 "Nomination and Award Process
  1. The Fellows Award Committee will solicit nominations through the usual Call for Nominations sent to MSOM Members. An MSOM member can nominate one or more candidates. Self-nominations are allowed. In nominating a candidate, a nominator is encouraged, but not required, to provide a letter of support.
  2. The Fellows Award Committee can add nominees (e.g., individuals nominated in the past) to ensure that a robust set of nominees is considered.

3. The Fellows Award Committee will elect the new Fellows 'to recognize outstanding research and scholarship in operations management,' as stipulated in founding document of the MSOM Fellows Award.
4. The election of new Fellows will be announced at the MSOM Conference."

and throughout the MSOM Fellows Founding Document, replace all instances of "Fellows Committee" with "Fellows Award Committee."

- The motion was tabled
5. President Terry Taylor thanked MSOM 2017 conference organizers including student helpers and SIG Workshop Chairs:
    - Conference Co-Chairs: Jay Swaminathan and Vinayak Deshpande
    - Program Committee: Ann Maruchek, Brad Staats, Lauren Lu, and Wendell Gilland
    - SIG Day Chairs: Bob Batt for Healthcare Operations, Lauren Lu and Bin Hu for Supply Chain Management, Dan Iancu and Nikos Trichakis for iFORM, Philip Afeche and Amy Ward for Service Operations, and Vishal Agrawal and David Drake for Sustainable Operations
  6. President Terry Taylor announced Fall 2017 INFORMS Conference (October 22-25, 2017) MSOM Cluster chairs:
    - MSOM Cluster Chairs: Tunay Tunca and Wedad Elmaghraby
    - MSOM SIG Cluster Chairs:
      - Healthcare– Fernanda Bravo
      - iFORM – Kevin Shang and Alex Song
      - Services – Yehua Wei
      - Supply Chain – William Schmidt
      - Sustainability – Elena Belavina and Luyi Lui
  7. Dorothee Honhon gave an update on 2018 MSOM conference at UT Dallas.
    - Dates:
      - SIG Conference: July 1
      - MSOM conference: July 2-3
    - Conference Co-chairs: Dorothee Honhong and Elena Katok
    - Program Committee: : Alain Bensoussan, Metin Cakanyildirim, Qi (George) Chen, Milind Dawande, Ganesh Janakiraman, Alp Muharremoglu, Ozalp Ozer, Anyan Qi, Suresh Sethi, Serdar Simsek, Kathy Stecke, Shouqiang Wang, Shengqi Ye.
    - The presentation slides will be posted on MOSM website
  8. President Terry Taylor announced the 2019 MSOM Conference at NUS Business School
    - Conference chairs: Melvyn Sim, Chung Piaw Teo, Mabel Chou and Niyazi Taneri

9. President Terry Taylor thanked to 2016-2017 MSOM Officers and SIG Chairs and introduced the incoming officers and 2017-2018 SIG Chairs:
  - President: Gad Allon (Wharton)
  - President Elect: Wedad Elmaghraby (Maryland)
  - VP Meetings: Felipe Caro (UCLA)
  - Secretary/Treasurer: Robert Swinney (Duke)
  - 2017-2018 SIG chairs:
    - Service Management: Amy Ward (USC)
    - Supply Chain: Lauren Lu (UNC)
    - iFORM: Vishal Gaur (Cornell)
    - Healthcare Operations: Nicos Savva (LBS)
    - Sustainable Operations: Vishal Agrawal (Georgetown)
10. Professor Jeannette Song delivered the fellow's talk

(Minutes respectfully submitted by Qi Annabelle Feng)