

## Minutes of the 2016 MSOM Summer Business Meeting

Time: Thursday 12:00pm-2:00pm, June 30, 2016

Location: Auckland, New Zealand

1. President Brian Tomlin welcomes the participants and started the meeting by introducing the agenda for the meeting.
2. President Brian Tomlin announced the MSOM Distinguished Fellow Award winner.
  - 2016 Selection Committee:
    - Guillermo Gallego (MSOM Fellow)
    - Hau Lee (MSOM Fellow)
    - Mark Ferguson (MSOM Past President)
    - Serguei Netessine (MSOM Past President)
    - Brian Tomlin (MSOM President)
  - 2016 MSOM Distinguished Fellow: Christian Terwiesch (Wharton). Professor Terwiesch will deliver his Fellow's talk at MSOM 2017.
3. President Brian Tomlin announced the MSOM Distinguished Service Award.
  - Service Award recognizes distinguished service to MSOM that has helped to advance significantly the goals and objectives of the Society.
  - Award is accompanied by plaque and \$400 honorarium (distributed after INFORMS Fall meeting).
  - 2016 selection committee:
    - Steve Gilbert (a past winner)
    - Tava Olsen (a past winner)
    - Terry Taylor (chair)
  - MSOM Distinguished Service Award Winner: Serguei Netessine (INSEAD)
4. President Brian Tomlin announced the changes in M&SOM Journal Best Paper Award selection process:
  - Stage 1: Compilation of Papers.
    - All papers (excluding erratum notes and editorial pieces) in prior three years are "nominated" by default. No solicitation of nominations required.
  - Stage 2: Approval voting to select three finalists.
    - Voting open to the M&SOM journal EIC, Department Editors, and Associate Editors.
    - If there is a tie for the third ranked paper, then all of those tied papers will be finalists.
  - Stage 3: Selection of the winner.
    - Approval voting (among finalists) open to entire MSOM society.
5. President Brian Tomlin announced the M&SOM Journal Best Paper Award Finalists
  - Prioritizing Burn-Injured Patients During a Disaster (2013) M&SOM 15 (2):170-190.  
(Carri Chan, Linda V. Green, Yina Lu, Nicole Leahy, and Roger Yurt)

- Efficient Distribution of Water Between Head-Reach and Tail-End Farms in Developing Countries (2013) M&SOM 15 (2) 221-238.  
(Milind Dawande, Srinagesh Gavirneni, Mili Mehrotra, and Vijay Mookerjee)
- Engaging Supply Chains in Climate Change (2013) M&SOM 15 (4) 559-577  
(Chonnikarn (Fern) Jira and Michael Toffel)
- Complexity-Augmented Triage: A Tool for Improving Patient Safety and Operational Efficiency (2014) M&SOM 16 (3) 329-345.  
(Soroush Saghafian, Wallace J. Hopp, Mark P. Van Oyen, Jeffrey S. Desmond, and Steven L. Kronick)
- Are Call Center and Hospital Arrivals Well Modeled by Nonhomogeneous Poisson Processes? (2014) M&SOM 16 (3) 464-480.  
(Song-Hee Kim and Ward Whitt)

Winner: Complexity-Augmented Triage: A Tool for Improving Patient Safety and Operational Efficiency.

- Soroush Saghafian, Wallace J. Hopp, Mark P. Van Oyen, Jeffrey S. Desmond, and Steven L. Kronick
- Award is accompanied by plaques and \$2000 (shared between authors) and will be distributed after INFORMS Annual meeting.

6. President Brian Tomlin announced Management Science Best OM Paper Award selection process. (Same process as MSOM award with modification (in italics) to account for departmental structure.)

Stage 1: Compilation of Papers.

- All papers (excluding erratum notes and editorial pieces) published *by the OM* department in prior three years are “nominated” by default. No solicitation of nominations required.
- Management Science OM Department Editor(s) solicit nominations of operations-related papers published outside the OM department.

Stage 2: Approval voting to select three finalists.

- Voting open to the OM Department Editors, OM Associate Editors, and other Management Science Associate Editors who are members of the MSOM Society.
- If there is a tie for the third ranked paper, then all of those tied papers will be finalists.

Stage 3: Selection of the winner.

- Approval voting (among finalists) open to entire MSOM society.

7. President Brian Tomlin announced Management Science Best OM Paper Award 2016 Finalists.

- A Nonparametric Approach to Modeling Choice with Limited Data (2013) Management Science 59(2) 305-322.  
(Vivek Farias, Srikanth Jagabathula, and Devavrat Shah)
- Measuring the Effect of Queues on Customer Purchases (2013) Management Science 59(8) 1743-1763.  
(Yina Lu, Andrés Musalem, Marcelo Olivares, and Ariel Schilkrut)

- Are Consumers Strategic? Structural Estimation from the Air-Travel Industry (2014) Management Science 60(9) 2114-2137.  
(Jun Li, Nelson Granados, and Serguei Netessine)

Winner: A Nonparametric Approach to Modeling Choice with Limited Data.

- Vivek Farias, Srikanth Jagabathula, and Devavrat Shah
- Award is accompanied by plaques and \$2000 (shared between authors) will be distributed after INFORMS Annual meeting.

8. President Brian Tomlin reminded the deadline and co-chairs of 2016 MSOM Student Paper Competition.

- Deadline: July 29, 2016.
- Any question(s) related to the competition should be sent by email to: [msom2016studentcompetition@gmail.com](mailto:msom2016studentcompetition@gmail.com).
- Co-chairs: Sameer Hasija (INSEAD), Nicos Savva (LBS), Tolga Tezcan (LBS)

9. President Brian Tomlin gave updates about MSOM journal in place of Journal Editor in chief Chris Tang.

- Departmental Structure (Jan 1, 2016)
  - Manufacturing & SCM Operations – Brian Tomlin (Dartmouth)
  - Service Operations – Morris Cohen (Upenn)
  - Innovative Operations – Hau Lee (Stanford)
- Common pool of AEs to maximize flexibility
- MSOM Review (online blog): Press releases for some articles and re-blog using LinkedIn.
- From MSOM Editor (online blog): E-flyer to pre-announce articles in each new issue.
- Statistics (Jan 1 – May 1, 2016) – 4 months
  - New submissions: 164 (similar to 2015)
  - Acceptance rate: 10%
  - Review cycle: 48 days
- Impact factor of the journal went up to 1.97 from 1.46 (2014). Similarly, 5-Year Impact Factor and Article Influence Score also increased to 2.71 and 1.91, respectively.
- Brian thanked on behalf of Chris to all the referees and AEs.
- Financial Times has added M&SOM to its Top 50 list. M&SOM was selected out of 150 journals! Brian stated the importance of being in the Financial Times list for promotion and tenure decisions. President Brian Tomlin thanked Chris Tang for all the effort and energy that he has put into this.

10. President Brian Tomlin announced the Biannual M&SOM Practice-Based Research Competition. The goal of the competition is to motivate, help develop, reward and publish high-quality OM research papers with significant practical relevance. The submission deadline: September 1, 2016. Brian thanked Jeremie Gallien for leading the competition.

- Submission Guidelines:

- Original unpublished paper complying with all existing M&SOM submission requirements
- Evidence of potential or realized practical impact (e.g., supporting letter by a practitioner)
- Commitment to attempt any offered revision in good faith and publish paper in M&SOM if accepted
- Evaluation Criteria:
  - Extent and validity of realized or potential practical impact
  - Academic contributions
  - Quality of exposition
  - Potential for academic impact and future related work
- Competition Process:
  - Academic Competition Committee composed of M&SOM Journal Associate Editors
  - Desk selection → Review process → Finalist selection
  - Finalist presentations at 2017 MSOM Conference in Chapel Hill, panel of high-profile practitioners
  - Questions: Jérémie Gallien (Chair), [jgallien@london.edu](mailto:jgallien@london.edu)

11. President Brian Tomlin gave an update on society finances.

- Beginning Balance (1/1/2015): \$98,419
- Ending Balance (12/31/2015): \$135,055
- Two main sources of revenues: dues and meeting surpluses. \$25K dues covers two main expenses (meeting refreshments and awards) which increased over time. The organization is doing well in terms of financials.

12. President Brian Tomlin thanked MSOM 2016 conference organizers including student helpers and SIG Workshop Chairs:

- Conference Co-chairs : Tava Olsen and David Robb
- Academic Program Chair: Valery Pavlov
- SIG Workshop Chairs
  - Healthcare – Carri Chan and Nicos Sava
  - iFORM – Tunay Tunca
  - Service – Varun Gupta, Mirko Kremer and Yongpin Zhou
  - Supply Chain – Nitin Bakshi and Sang Kim
  - Sustainability – Tim Kraft and Karen Zheng

13. Brian announced Fall 2016 INFORMS Conference (November 13-16, 2016) MSOM Cluster chairs:

- MSOM Cluster Chairs: Mumin Kurtulus (Vanderbilt) and Michael Lapre (Vanderbilt)
- MSOM SIG Cluster Chairs:
  - Healthcare– Pengyi Shi (Purdue)
  - iFORM – Danko Turcic (Washington University)
  - Services – Shiliang [John] Cui (Georgetown)
  - Supply Chain – Ozge Sahin (Johns Hopkins)

- Sustainability – Nur Sunar (UNC)
14. Bin Hu gave an update on 2017 MSOM conference at UNC Chapel Hill.
- New dates:
    - SIG Conference: June 19,
    - MSOM conference: June 20-21.
  - Conference Co-chairs: Jayashankar Swaminathan, Vinayak Deshpande
  - Program Committee: Ann Maruchek, Brad Staats, Lauren Lu, Wendell Gilland
15. President Brian Tomlin stated that MSOM board was awaiting finalization of some logistical details of 2018 MSOM Conference and the host to be announced very soon.
16. President Brian Tomlin thanked to 2015-2016 MSOM Officers and SIG Chairs. Brian introduced the incoming officers and 206-2017 SIG Chairs:
- President: Terry Taylor (Berkeley)
  - President Elect: Gad Allon (UPenn)
  - VP Meetings: Kamalini Ramdas (LBS)
  - Secretary/Treasurer: Annabelle Feng (Purdue)
  - 2016-2017 SIG chairs:
    - Service Management: Itai Gurvich (Cornell Tech)
    - Supply Chain: Gurhan Kok (Koc)
    - iFORM: Vishal Gaur (Cornell)
    - Healthcare Operations: Carri Chan (Columbia)
    - Sustainable Operations: Vishal Agrawal (Georgetown)
17. President Brian Tomlin thanked Suleyman Demirel (Amazon) who has served as MSOM Webmaster since 2012 for his service. Incoming MSOM Secretary / Treasurer Annabelle Feng is leading the search for a new Webmaster. Brian invited individuals who are interested to to learn more about the role to contact Annabelle.

(Minutes respectfully submitted by Ozge Sahin)