INFORMS 2025 MSOM Society Business Meeting

INFORMS Annual Meeting Sunday, October 26, 2025

Agenda

Welcome

- Informs Update
- MSOM Officers
- Thank yous

Journal Updates and Pitches:

- M&SOM
- Operations Research
- Management Science
- Service Science

• State of the Society:

- 2026 and Beyond
- Society Update (Membership, Finances)
- Initiatives Update

Awards:

- MSOM Distinguished Fellows
- MSOM Distinguished Service Award
- Young Scholar Award
- Best Paper Awards
- MSOM Responsible Research Award
- Best AE in OM Awards
- SIG Awards
- MSOM Student Paper Competition

Home > Communities







With communities spanning technical areas, industries, geographies, and interest groups, you're sure to find one (or more) of interest to you.

Each Community serves as a platform for enthusiasts, scholars, and experts to share their passion, research, and expertise. **LEARN MORE** >

13 SOCIETIES

22 SECTIONS

7 FORUMS

21 CHAPTERS 63 STUDENT CHAPTERS



CREATING A WELCOMING ENVIRONMENT

INFORMS Code of Conduct

Created by INFORMS Board of Directors to ensure participants in INFORMS activities:

- Act in a professional manner
- Are welcoming to all participants
- Are free from any form of discrimination, harassment, intimidation, or retaliation
- Treat each other with respect/consideration to ensure a collegial, inclusive, and professional environment

The policy includes information on how to report a potential violation, including how to do so anonymously.

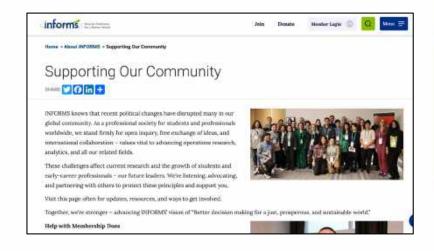
https://www.informs.org/About-INFORMS/Governance/INFORMS-Code-of-Conduct





SUPPORTING OUR COMMUNITIES

- INFORMS created a Supporting Our Community resource
- Expanding opportunities and sense of belonging for all continue to be a broad effort at INFORMS
- All forums remain and are fully supported
- Continue to engage with Congress and others to share the impact of and support the work of INFORMS members







NEW FOR THE 2025 ANNUAL MEETING

Job Market Showcase: Consolidated job talks into curated sessions to create a more efficient experience for both job seekers and prospective employers.

Session Allocations: Community sessions assigned based on membership size and past participation. (Feedback will be collected.)

Virtual Lite Access: Based on feedback from members, a virtual lite option (live and recorded access to plenary, keynote and tutORial sessions) is available for those who can't travel. Additionally, all registered attendees have access.

Family Room: Introduced a Family Room with daily hours to better support attendees with children.

GWCC building A level 3, A308b. Open from 7am-6pm



MSOM Officers 2025-2026



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UT Dallas



President-Elect Nikolay Osadchiy Emory



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Operations
Daniel Ding
McGill University



iFORMRong Li
Syracuse University



Service
Management
Philipp Afeche
U. Of Toronto



Supply Chain Management Anyan Qi UT Dallas



Sustainable
Operations
Owen Wu
Indiana University



Technology, Innovation and Entrepreneurship
Pascale Crama
Singapore Mgt. U.



SPECIAL THANKS TO ...

THANK YOU!



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Susan F. Lu
U. of Toronto



Service Mgt SIG Rouba Ibrahim UCL



SCM SIG Yimin Wang Arizona State



TIE SIG
Guillaume Roels
INSEAD

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Andre Calmon Georgia Tech



Hummy Song
Wharton

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Yichuan Ding
Ujjal Mukherjee





Service Management Yue Hu Agni Orfanoudaki





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Sustainable Operations
Tarkan Tan
Safak Yucel





Supply Chain Management
Christopher Chen
Xuying Zhao





Technology, Innovation and Entrepreneurship (TIE)
Hallie Cho
Alp Sungu





MSOM 2025 Conference Organizing Committee



Jérémie Gallien (Co-chair)



S. Alex Yang (Co-chair)



Ali Aouad



George Chen



Nitish Jain



Jean Pauphilet



Kamalini Ramdas



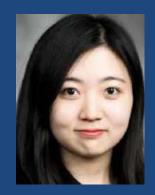
Nicos Savva



Yueyang Zhong



Alp Sungu



Helen Wang



Erica Plambeck



ManMohan Sodhi



Naireet Ghosh 13

2025 MSOM Conference SIG Day Co-Chairs

Healthcare
Operations
Hui Zhao
Michael Freeman









Supply Chain Management Nikolai Osadchiy Steve Yoo

iFORMJie Ning
Weihui Zhao









Sustainable
Operations
Natalie Huang
Morvarid Rahmani











Technology, Innovation, and Entrepreneurship Hamsa Bastani Stelios Kavadias

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M&SOM Journal

Manufacturing & Service Operations Management Journal

October 26, 2025 INFORMS

Quick Refresher: 1st Term DE Board

MANUFACTURING & SUPPLY CHAIN



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Ferval Erhun U. Maryland U. Cambrdge



Mahesh Nagarajan **UBC**

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Marcelo **Olivares U.** Chile



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Kamalini Ramdas LBS



Francis de Vericourt **ESMT** Berlin

ANALYTICS IN OPERATIONS



Melvyn Sim NUS



Huseyin Topaloglu **Cornell Tech**

PRACTICE PLATFORM



Pavithra Harsha **IBM**



Ananth Raman **HBS**



Jérémie Gallien LBS

THANK YOU!

Purple color highlights DEs who from now on are only handling revisions and no new submissions

2nd Term DE Board

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Wedad
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Dorothee Honhon
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Heryal
Erhun
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Feryal Mahesh Erhun Nagarajan Cambridge UBC

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Jun Li Robert Michigan Swinney Duke

THANK YOU!

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Huseyin Topaloglu Cornell Tech

PRACTICE PLATFORM



Pavithra Harsha IBM



Ananth Raman HBS



Jérémie Gallien LBS

OUTREACH



Dorothee Honhon UT Dallas

Red color highlights new DEs who have joined the M&SOM DE Board in the past year or so

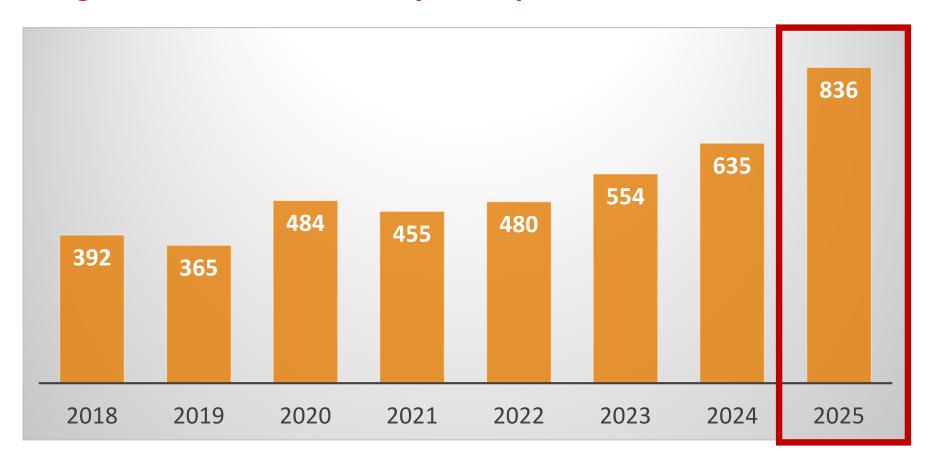
THANK YOU to M&SOM AE Finalists for Best AE Award

Vishal Agrawal, Vlad Babich, Hamsa Bastani, Ryan Buell, Tinglong Dai, Rouba Ibrahim, Cuihong Li, Feng (Susan) Lu, Tugce Martagan, Maria Maryorga, Vahideh Mashadi, Velibor Misic, Toni Moreno, Karthik Natarajan, Siqian Shen.

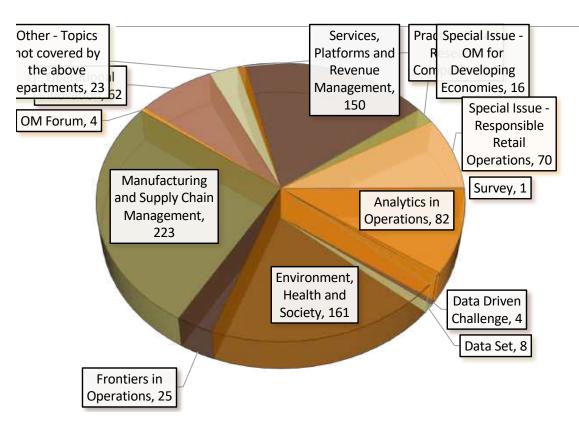
THANK YOU also to all AEs and all the reviewers!

THANK YOU for your service to the journal!

Original submissions January 1 – September 30



Original Submissions by Department January 1 – September 30, 2025



Manuscript Type	# Manuscripts	Percentage
Analytics in Operations	82	9.8 %
Data Driven Challenge	4	0.5 %
Data Set	8	1.0 %
Environment, Health and Society	161	19.3 %
Frontiers in Operations	25	3.0 %
Manufacturing and Supply Chain Management	223	26.7 %
OM Forum	4	0.5 %
Operational Innovation	62	7.4 %
Other - Topics not covered by the above departments	23	2.8 %
Practice-Based Research Competition	7	0.8 %
Services, Platforms and Revenue Management	150	17.9 %
Special Issue - OM for Developing Economies	16	1.9 %
Special Issue - Responsible Retail Operations	70	8.4 %
Survey	1	0.1 %
Summary	836	100.0 %

Summary: 836 papers

Median/Min/Max time to first and final decisions

for journal overall

Average time to **first decision** for externally

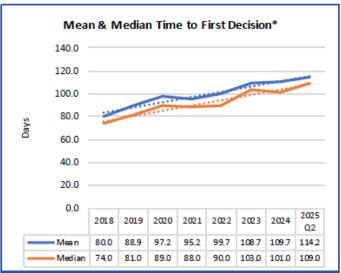
reviewed papers submitted on or after

January 1, 2021: 105 days

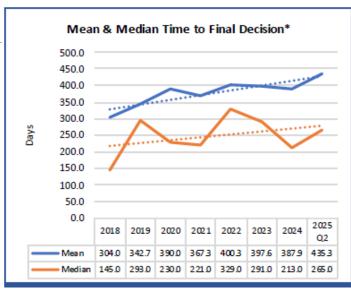
Minimum: 24 days

Maximum: 435 days

Median: 97 days



Desk Rejects not counted



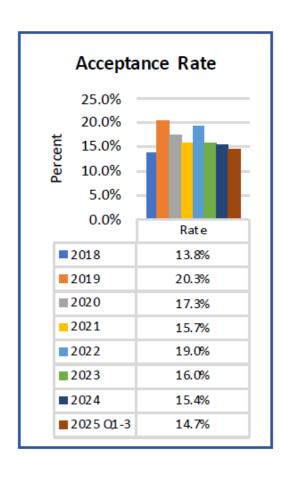
Average time to <u>final decision</u> for externally reviewed papers submitted on or after

January 1, 2021: **183 days**

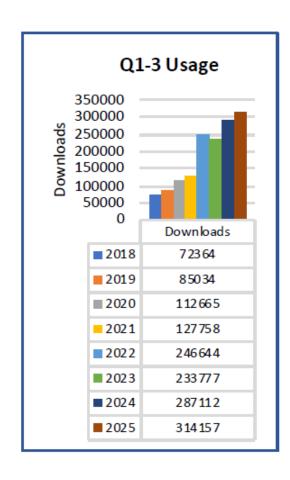
Minimum: 24 days

Maximum: 2104 days

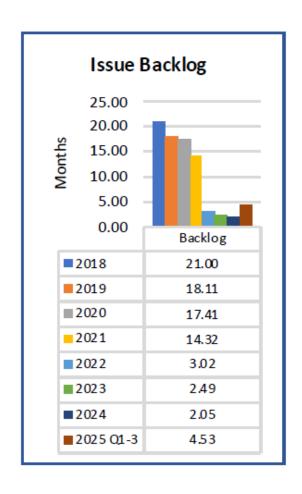
Median: 104 days



Acceptance Rate 2018 – 2025 (Q3)



Downloads M&SOM 2018 – 2025 (Q3)



Backlog

Authors indicating 2 DEs to make it more author friendly

Backlog reduced

M&SOM Practice Platform

<u>Vision</u>: Voice of practitioners discussing new and important practical problems that could benefit from academic OM research, and facilitate this research (e.g., datasets, contextual literature)

- Structured presentation / interview + open Q&A
- Online forum (via journal, YouTube, LinkedIn) to interact with speaker(s) for one month after presentation
- See LinkedIn webpage https://pubsonline.informs.org/page/msom/practice-platform and YouTube

2022: "Pooled Purchasing for Vaccines, Medicines and Other Health Technologies: Issues and Opportunities for Research" by Brenda Waning (Stop TB Global Drug Facility), Aurelia Nguyen (COVAX) and Prashant Yadav (INSEAD). 50+ attendees,

Walmart (Prakhar Mehrotra), Wizsoft (software system) / H-ERP (A. Avrahami)

2023: Merck (Marc Baaijens, Oscar Repping, Bram van Ravenstein, Annick Nusselder, and Coen Dirckx),

Flipkart (Chandrasekhar K, Shailendra Kumar, Debjit Roy), Energy Industry (Jarand Rystad of Rystad Energy)

2024: PCCI (Steve Miff, (Can AI save lives)), Microsoft (Cloud Supply Chain Optimization by Ishai Menache)

2025: Google (Ana Radovanovich, Carbon-Aware Computing @ Google, and Beyond)

Social media to increase visibility

We have a **LinkedIn** page for the M&SOM journal

https://www.linkedin.com/company/manufacturing-and-service-operations-management-journal-m-som/

We now also have a page in X: https://x.com/msom_outreach

Please follow the pages, if you are not already. Helps with exposure.

We are featuring a layman terms discussion of selected M&SOM papers

We are advertising Practice Platform seminars etc.

We are featuring news related to the journal from conferences (INFORMS, M&SOM)

Dorothee Honhon is DE for outreach and is taking this to the next level!

Practice-Based Research Competition

https://pubsonline.informs.org/page/msom/practice-based-research-competition

2020/2021 Competition

Finalists papers appeared in July-August 2023 M&SOM issue

2022/2023 Competition

Winners to appear in an upcoming M&SOM issue

2024/2025 Competition

Winners announced at MSOM Business Meeting.

A Big Thank you to Jérémie Gallien (LBS)

2025 Data-Driven Challenge

- Merck & Co., Inc. and the M&SOM Journal are partnering to offer the MSOM Society members access to Merck & Co., Inc.'s operational level data to encourage them to conduct data driven research.
- ❖ All researchers are welcome to submit papers to compete. Can build ML/econometric /data driven models using real data either to address some of the suggested questions in paper, or address questions of their own interest.
- The *M&SOM* paper describing the **data** and **discusses questions** is available at https://doi.org/10.1287/msom.2024.0860.
- More information + a link to the data at (need to be member of MSOM Society) https://pubsonline.informs.org/page/msom/data-driven-challenge.
- Deadline was March 14. Papers were judged by the committee.
- **❖** The 3 finalists presented their papers at the MSOM conference in London
- **❖** A big thank you to Tugce Martagan (NE) and Ananth Raman (HBS)!

2025 Data-Driven Challenge Papers

Session SAC11: DD-COMP – MSOM Data Challenge Competition

Session Chair: Ananth Raman

From Data to Decision: AI-Powered Adaptive Optimization in Continuous Pharmaceutical Manufacturing

Li, Wenting; Jiang, Yu; Wang, Yige; Xu, Hao

Interrupted Continuity: An Empirical Analysis of Interruptions in Continuous Pharma Manufacturing

Choudhary, Vivek; Shao, Xiaodan; Ding, Jiatao (Winners)

Optimizing Pharmaceutical Control with Multi-Task Contextual Bandits: Addressing Batch Heterogeneity for Improved Manufacturing Efficiency

Wang, Tianyu; Taskiran, Naz; Iyengar, Garud

Frontiers in Operations -- New Initiative Piloted in 2023

- (i) Pilot a different way of reviewing papers that is more holistic, as **papers will be reviewed all together by a panel of senior scholars** (that will include all the DEs, EIC and senior scholars who serve as AEs) who will make an "up or down" recommendation.
- (ii) Due to this more **holistic approach**, an outcome will be to encourage and publish **more risky research** in the *M&SOM* journal.

New Frontiers in Operations this year. Deadline was January 15, 2025.

Frontiers in Operations --- Pilot 2023

https://pubsonline.informs.org/page/msom/frontiers-in-operations

We received a total of 31 submissions (by Jan 15, 2023)

After Stage 1, panel meeting and then Editorial Board anonymous vote:

- 12 papers moved forward in Frontiers (Stage 1)
- 11 moved to regular M&SOM submissions (R&R papers)
- 8 papers were rejected (but still allowed to resubmit)

After Stage 2, panel meeting and then Editorial Board anonymous vote:

- 9 papers were Accepted or received Minor Revisions before acceptance.
- 2 moving to regular M&SOM submissions (R&R papers)
- 1 rejection

All 9 papers are published in Volume 26, Issue 4 (July–August 2024).

6 papers resubmitted as a regular submissions.

Frontiers in Operations — 2025

https://pubsonline.informs.org/page/msom/frontiers-in-operations

We received a total of 30 submissions (by January 15, 2025)

After Stage 1, panel meeting and then Editorial Board anonymous vote:

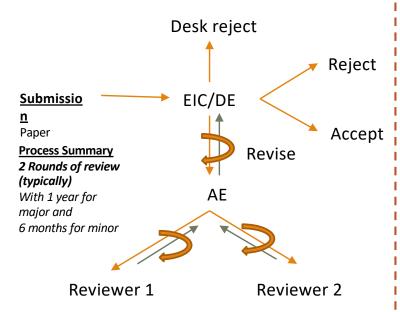
- 11 papers moved forward in Frontiers (Stage 2)
- 8 moved to regular M&SOM submissions (R&R papers)
- 8 papers were rejected (but still allowed to resubmit)

Stage 3 panel meeting to take place in December/January

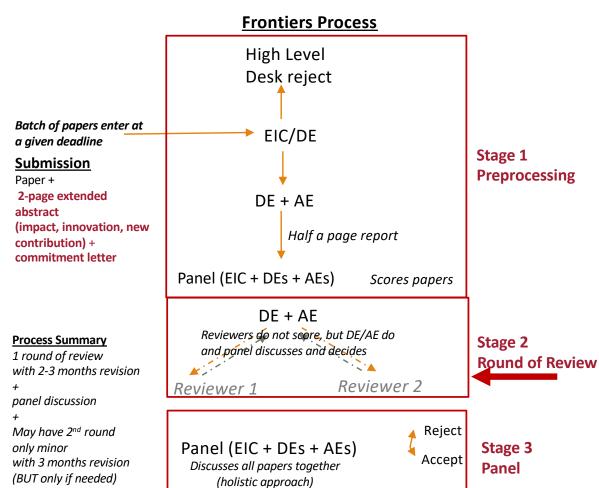
3 papers resubmitted as a regular submissions as of 9/19/2025.

Frontiers in Operations

Traditional Process



^{*} At any stage, the paper can be rejected or transfer to traditional track



Fast Track piloted with MSOM Society/SIG Renamed: First Round Review (1-RR) papers from the SIG Day to M&SOM journal

- Increase the number of high-quality submissions to M&SOM
- Entice authors to submit early work to the MSOM SIG conferences
- Avoid duplicating referee work
- Raise the quality standards of referee reports for the SIG conferences
- New Name: No longer called Fast Track but First Round Review (1-RR)
- ScholarOne system to better interface the papers/SIG reviews with journal (1st round)
- Same review forms and same reviewers to continue in 2nd round of journal
- Separate SIG selections from 1-RR recommendations
- Earlier deadline (Feb) to allow for more time for better reviews
- Assigned guest DEs and senior AEs from the journal to be the second SIG event chair
- If received major revision, authors are welcome to submit to the *M&SOM* journal.

 The idea is to keep the same team to handle your paper going forward.

Special Issues/Sections

Practice-Based Research Competition

Editor: Jérémie Gallien

COVID-19 Virtual Special Issue

• Editor: Georgia Perakis

- Special Issue on Operations Management for Developing Economies Submission deadline is June 1, 2026
 - Editors: Mahyar Eftekhar, Serguei Netessine, Yanchong Zheng, 13 submissions as of September 19, 2025.

Responsible Retail Operations – Submission deadline was August 1, 2025

Editors: Jan C. Fransoo and Dorothee Honhon,

Interface of Operations, Finance and Technology (OpsFinTech)

Editors: Dan Iancu and S. Alex Yang, published November/December 2023 (v25n6)

Responsible Research in Operations Management

Editors: Serguei Netessine, Chris Tang, and Michael Toffel, published November/December 2022 (v24n6)

Smart City Operations

Editors: Sameer Hasija and Chung Piaw Teo, published in September/October 2022 (v24n5)

Responsible Retail Operations Special Issue

Retail has an important and visible role to play that has received increasing attention in the society at large.

- waste in food, apparel and electronics retail,
- labor conditions in stores and delivery operations,
- carbon emissions generated by highly responsive online or on-demand retail operations,
- the role of retail stores in the livability of rural communities,
- the presence of food deserts and food banks in low-income urban communities,
- the subsistence role of retail stores in developing countries and communities,
- increasing concerns wrt data privacy such as face recognition in stores or data tracking online.

Deadline August 1, 2025, 72 Submissions!

Final decisions (subject to minor revisions): September 1, 2026

Special Issue Editors

Jan C. Fransoo, Tilburg University (jan.fransoo@tilburguniversity.edu)

Dorothee Honhon, University of Texas at Dallas (dorothee.honhon@utdallas.edu)

Full Call for Papers available at https://pubsonline.informs.org/page/msom/calls-for-papers

Operations Management for Developing Economies Special Issue

We invite submissions that explore operations management in resource-constrained environments, aiming to promote inclusive economic growth and align with the UN Sustainable Development Goals.

Topics of Interest Include:

- Extending OM theory to bottom-of-the-pyramid contexts
- Designing solutions for infrastructure-poor and institutionally fragile settings
- Exploring local innovations and context-specific practices
- Addressing cultural, legal, and economic complexities in developing regions
- Developing **new tools, methods, or frameworks** tailored to these environments

Deadline June 1, 2026

Final decisions (subject to minor revisions): June 1, 2027

Special Issue Editors

Mahyar Eftekhar, Arizona State University, (eftekhar@asu.edu)

Serguei Netessine, University of Pennsylvania, (netessin@wharton.upenn.edu)

Yanchong Zheng, Massachusetts Institute of Technology, (yanchong@mit.edu)

Full Call for Papers available at https://pubsonline.informs.org/page/msom/calls-for-papers

2nd Term DE Board

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U. Cambridge



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PRACTICE PLATFORM



Pavithra Harsha IBM



Ananth Raman HBS



Jérémie Gallien LBS

OUTREACH



Dorothee Honhon UT Dallas

THANK YOU!

A HUGE Thank you to Machelle Zellers! Managing Editor of the *M&SOM* Journal!

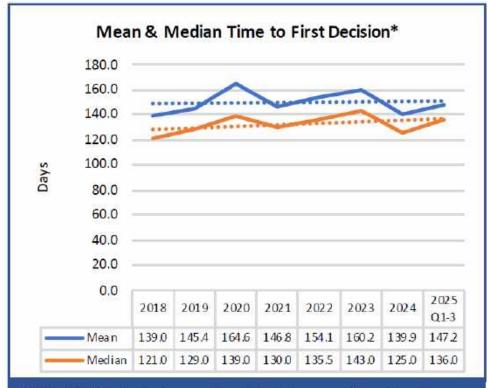


OPRE UPDATEINFORMS ANNUAL MEETING 2025

Amy R. Ward, EiC



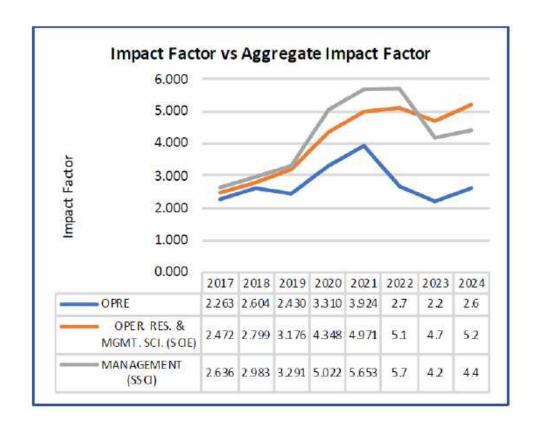
SOME STATISTICS (1/3)



*All original submissions and resubmissions sent for external review with first decision dates within the reporting period.

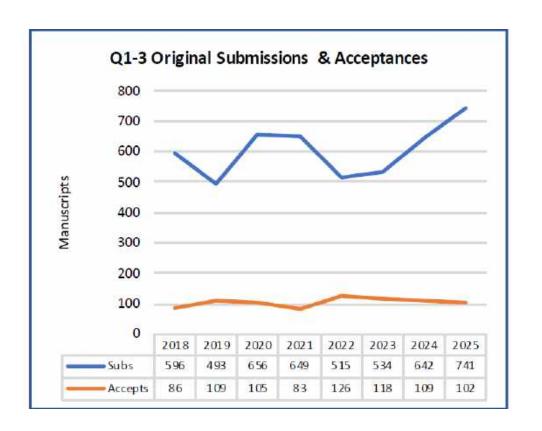


SOME STATISTICS (2/3)





SOME STATISTICS (3/3)





RISE OF LLMS: MY THOUGHTS

- One main worry is that the time to produce sloppy LLM work (for example, unchecked proofs) is much less than the time required by the review team to find errors.
- We do <u>NOT</u> want an equilibrium where LLMs assist with paper writing, and then LLMs assist with paper reviewing, and no one actually fully reads the paper. (There is a conference experimenting with this: https://agents4science.stanford.edu/)
- I firmly believe that human intellectual energy is essential to the paper writing and review process.
- I am open to your thoughts (email me at amyward@chicagobooth.edu).

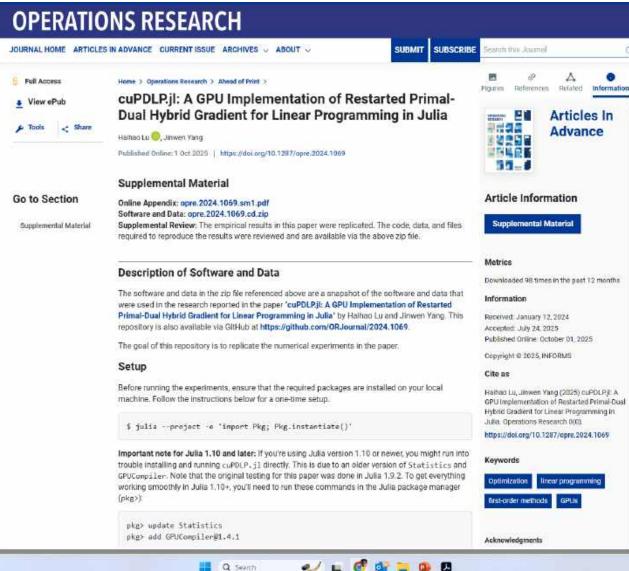


DATA AND CODE REVIEW

- Goal is transparency and empirical rigor.
 - All papers should make their data and code available to readers.
 - We do not have the bandwidth to do a comprehensive review for all papers (which requires subject matter expertise and cannot be outsourced).
 - Papers whose contribution is more heavily on the empirical side are prioritized for data and code review (empirical rigor workshop hosted by AreaEd Ted Ralphs was held Saturday).
 - So far, 3 papers have completed the process, and 6 more are inprocess.
 - Please check the latest paper to complete the process:
 https://pubsonline.informs.org/doi/suppl/10.1287/opre.2024.1069

Our algorithms have higher chance of being impactful when accompanied by code.







OR-Tools/PDLP is used through its Python interface. OR-Tools can be installed as follows:

```
$ python -m pip install ortools
```

A valid license is required to use Gurobi. See https://www.gurobi.com/academia/academic-programand-licenses/ for an academic license.

Benchmarking

The repository includes scripts to download and prepare benchmark datasets required for numerical experiments. Refer to the detailed instructions in the ./benchmark directory for setting up the datasets.

Running Experiments

The following commands assume the repository's root directory as the working directory. The scripts are located in the ./scripts folder, the source code for the algorithms and methods developed in the paper are located in the ./src folder.

Run All Instances

To run all instances across solvers and summarize results, use the script:

```
$ ./scripts/run_all.sh \
MIPLIB INSTANCE DIR \
MITTELMANN_INSTANCE_DIR \
MIPLIB_OUTPUT_DIR \
MITTELMANN OUTPUT DIR
```

Run Instances by Solver

Below are the commands to run instances for individual solvers.

CUPDLP

```
$ ./scripts/run_cuPDLP_miplib.sh \
MIPLIB INSTANCE DIR \
MIPLIB OUTPUT DIR
$ ./scripts/run_cuPDLP_mittelmann.sh \
MITTELMANN INSTANCE DIR \
MITTELMANN_OUTPUT_DIR
```













Articles In Advance

Article Information

Supplemental Material

Metrics

Downloaded 98 times in the past 12 months

Information

Received: January 12, 2024 Accepted: July 24, 2025 Published Online: October 01, 2025

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Cite as

Haihao Lu, Jinwen Yang (2025) cuPDLPJI: A GPU Implementation of Restarted Primal-Dual Hybrid Gradient for Linear Programming in Julia, Operations Research 0(0).

https://doi.org/10.1287/opre.2024.1069

Keywords

Optimization linear programming

first-order methods

Acknowledgments

The authors thank Azam Asl and Miles Lubin for the early discussions on the GPU implementation of PDLP and David Applegate for encouragement and support.

THANK YOU TO REVIEWERS

The journal cannot function without you. You are the "crown jewels".

- The names of all reviewers that reviewed in 2025 are published to the web site.
- 2024 Distinguished Service Awards
 - Sebastien Martin
 - Sentao Miao
 - Huanan Zhang
- 2024 Meritorious Service Awards
 - Dohyun Ahn
 - Jinzhi Bu
 - Francisco Castro O Will Ma
 - Ningyuan Chen
 - Janso Flesch

- o Rui Gao
- Jun Luo
- o Ali Makhdoumi
- Jannik Matuschke o
- o Rad Niazadeh

- Jean Pauphilet
- Scott Rodilitz
- o Nian Si
- Afzal Siddiqui
- John Silberholz
- **Bradley Sturt**

- o Johannes Thurauf
- Linwei Xin
- Zhuoran Yang
- Jingwei Zhang
- o Ruihao Zhu
- o Ran Zhuo



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Data, Software, and Computation

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Energy and Environment

Financial Engineering

Machine Learning and Data Science

Markets, Platforms, and Revenue Management Rene Caldentey and Ilan Lobel

Operations and Supply Chains

Optimization

Real World OR Innovations

Security and Defense

Simulation

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Sandeep Juneja

Andrew Schaefer

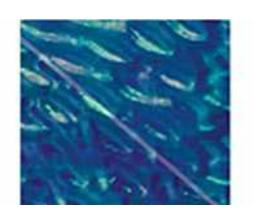
Neil Walton and Raman Randhawa

Jose Correa







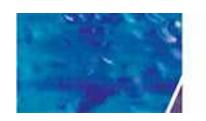




MSOM Business Meeting

UPDATES ON MANAGEMENT SCIENCE

OCTOBER 2025



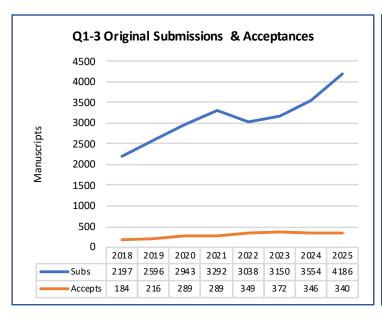


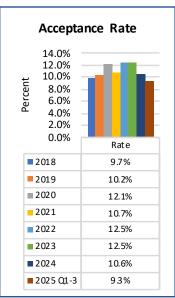


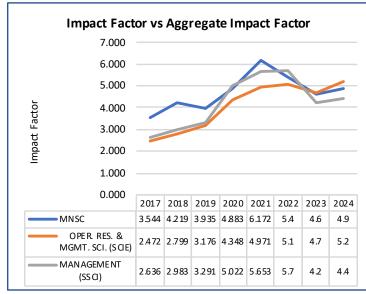


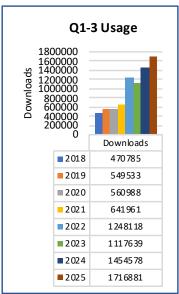


Management Science Dashboard

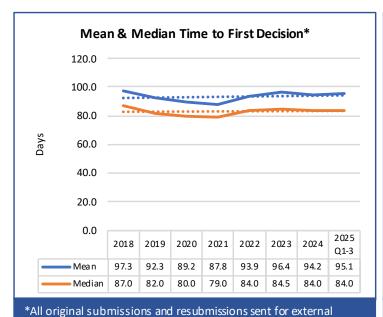




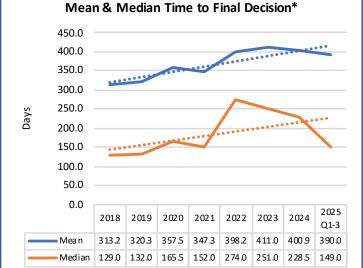




Management Science Dashboard



review with first decision dates within the reporting period.



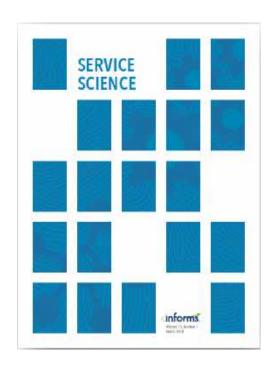
*All original submissions, resubmissions, and revisions sent for external review with final decisions within the reporting period.

Initiative Status

- 4,500 followers of summaries on LinkedIn. The first three practitioner advisory board short reviews on selected papers are out.
- Submission fee of \$75 introduced. Targeted for data reproducibility and integrity, and to support dissemination. Appropriate wavers included.
- Data integrity needs to be widened to safeguard against data manipulation (including ghost NDI).
 Difficult to prosecute, but we will increase the hurdle, and I will go after abuse cases.

Service Science Journal update Guillaume Roels (EIC)

October 2025



Topics of Interest and Deputy Editors

- Customer Experience, Behavior, & Decision Making
- Digital Services, Online Platforms, & Social Media
- Environmental & Social Responsibility
- Financial Services & Fintech
- Healthcare
- Retail, Hospitality, Tourism, & Entertainment
- Revenue Management & Marketplace Analytics
- Service Analytics & Big Data
- Service Design & Service Innovation
- Service Marketing
- Service Operations
- Supply Chain Services & Logistics
- Urban Services & Mobility











Timothy Chan

Ying-Ju Chen

Maxime Cohen







Joy Field



Baojun Jiang



Diwas KC



KC Beibei Li



Christopher Tang



Michal Tzur



Alison Xu



Karen Zheng

Editorial Board Structure



JOURNALS - MAGAZINES - PUBLICATIONS - PRICING & SUBSCRIPTIONS

- Online journal, since 2009
- Multidisciplinary and cross-functional (engineering/business, IS/OM/Marketing)
- No formal departments
 - To encourage multi-disciplinary research
- Authors self-select DEs and AEs
 - Authors responsible for the best match based on research interests; use of standard keywords to make it easy to search
 - · Opportunity for load balancing
- New review track in Jan 2026: "Minor or Reject"
 - · Fast-track decision (minor revision or rejection),
 - Lean review process (one referee, AE and Deputy Editor),
 - Focused on papers that are ready for prime time (typically, papers that have been under review elsewhere, though with a fresh start, without the history of referee reports),
 - Self-selected by authors.

Editor-in-Chief

Guillaume Roels

Timken Chaired Professor of Global Technology and Innovation INSEAD

Fontainebleau, France

guillaume.roels@insead.edu

Deputy Editors

Opher Baron

University of Toranta

Areas of Expertise: Environmental & Social Responsibility. Healthcare: Service Analytics & Big Data: Service Operations: Supply Chain Services & Losistics

Methods of Expertise: Analytical Modeling; Optimization/Mathematical Programming, Stochastic Processes

Timothy Chan

University of Taranto

Areas of Expertise: Healthcare; Service Operations; Urban Services & Mobility

Methods of Expertise: Analytical Modeling, Optimization/Mathematical Programming, Machine Learning/Artificial Intelligence

Ying-Ju Cher

Hong Kong University of Science and Technology

Areas of Expertise: Digital Services, Online Platforms, & Social Media, Environmental & Social Responsibility, Revenue Management & Marketplace Analytics, Supply Chain Services & Logistics

Methods of Expertise: Analytical Modeling, Game Theory; Optimization/ Mathematical Programming; Dynamic Programming/Optimal Control, Stochastic Programs.

Maxime Cohen

McGill University

Areas of Expertise: Digital Services, Online Platforms, & Social Media, Revenue Management & Marketplace Analytics, Service Analytics & Elig Data, Service Operations

Methods of Expertise: Analytical Modeline: Machine Learning/Artificial intelligence: Empirical Analysis: Lab & Field Experiments

Our Goal: To Be Author-Friendly — Efficiency and Constructive Feedback

- Review statistics from September 2024 to August 2025 (compared to 2022-23)
 - 164 new submissions (~70% increase in 2 years)
 - Mean review cycle time: 41 days (dropped from 92 days)
 - Mean time from first submission to rejection: 48 days (dropped from 104 days)
 - Mean time from first submission to acceptance: 353 days (dropped from 387 days)
- Q1 journal on SCJ ranking

Forthcoming Special Issues

- The Impact of AI on Service Design and Delivery
 - Guest Editors: Maxime Cohen, Tinglong Dai, Beibei Li
- Service Engineering: Data Driven Service Design and Optimization
 - Guest Editors: Opher Baron, Arik Senderovich, Desheng (Dash) Wu
 - Submission deadline: November 2025
- Sustainability-Driven Service Innovations
 - Guest Editors: Vishal Agrawal, Luyi Gui
 - Submission deadline: November 2025
- People-Centric Retail and Last-Mile Services
 - Guest Editors: Alexander Hübner, Fredrik Eng-Larson, Robert Rooderkerk
 - Submission deadline: November 2026

Agenda

- Welcome
 - Informs Update
 - MSOM Officers
 - Thank yous
- Journal Updates and Pitches:
 - M&SOM
 - Operations Research
 - Management Science
 - Service Science
- State of the Society:
 - 2026 and Beyond
 - Society Update (Membership, Finances)
 - Initiatives Update
- Awards:
 - MSOM Distinguished Fellows
 - MSOM Distinguished Service Award
 - Young Scholar Award
 - Best Paper Awards
 - MSOM Responsible Research Award
 - Best AE in OM Awards
 - SIG Awards
 - MSOM Student Paper Competition

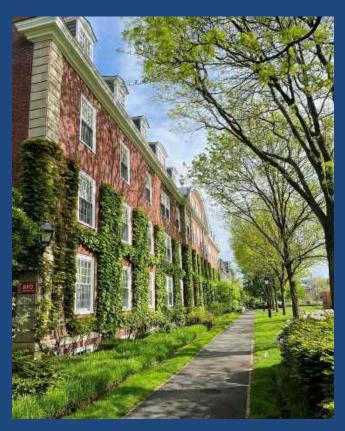
2026 and Beyond

- 2026 MSOM Conference
- 2026 INFORMS Annual Meeting
- 2027 MSOM Conference
- Inviting Proposals for Hosting 2028 MSOM Conference

MSOM 2026 - Boston, MA







July 12th-14th, 2026 HBS Campus

MSOM 2026 - The HBS Campus



Main Sessions Aldrich Hall Poster Sessions Spangler Main SIG Sessions

Harvard Innovation Labs

Boston 2026: 250 Years in the Making



250th Anniversary of USA



Museum of Fine Arts



Boston Symphony Orchestra



World Cup Quarterfinal July 9th - Boston

Organizing Committee



Rob Huckman (Co-chair)



Ananth Raman (Co-chair)



Daniel Freund



Georgia Perakis



Karen Zheng



Christian Kaps



Michael Lingzhi Li



Antonio Moreno



Anita Carson



Jinglong Zhao







2026 MSOM Conference SIG Day Co-Chairs

Healthcare
Operations
Jing Dong
Nikos Trichakis









Supply Chain Management Annabelle Feng Yao Cui

iFORMWenhui Zhao
Qi Wu









Sustainable
Operations
Jose Guajardo
Gonzalo Romero

Service
Management
Vahideh Manshadi
Sebastien Martin









Technology,
Innovation, and
Entrepreneurship
Steve Onesun Yoo
Manuel Sosa

2026 INFORMS Annual Meeting San Francisco, California



2026 INFORMS Annual Meeting

November 1-4, 2026 | San Francisco, CA

2026 INFORMS Annual Meeting MSOM Cluster Co-Chairs







Murray Lei Queens University

2026 INFORMS Annual Meeting SIG Track Co-Chairs

Healthcare Operations
Kraig Delana
Guohua Wan



And the state of t

Service Management Chamsi Hssaine Chen-An Lin





iFORM
Fasheng Xu
Rowena Jingxing Gan



Sustainable Operations
Vibhuti Dhingra
Siddharth Singh





Supply Chain Management Soraya (Nadia) Fatehi Huanan Zhang



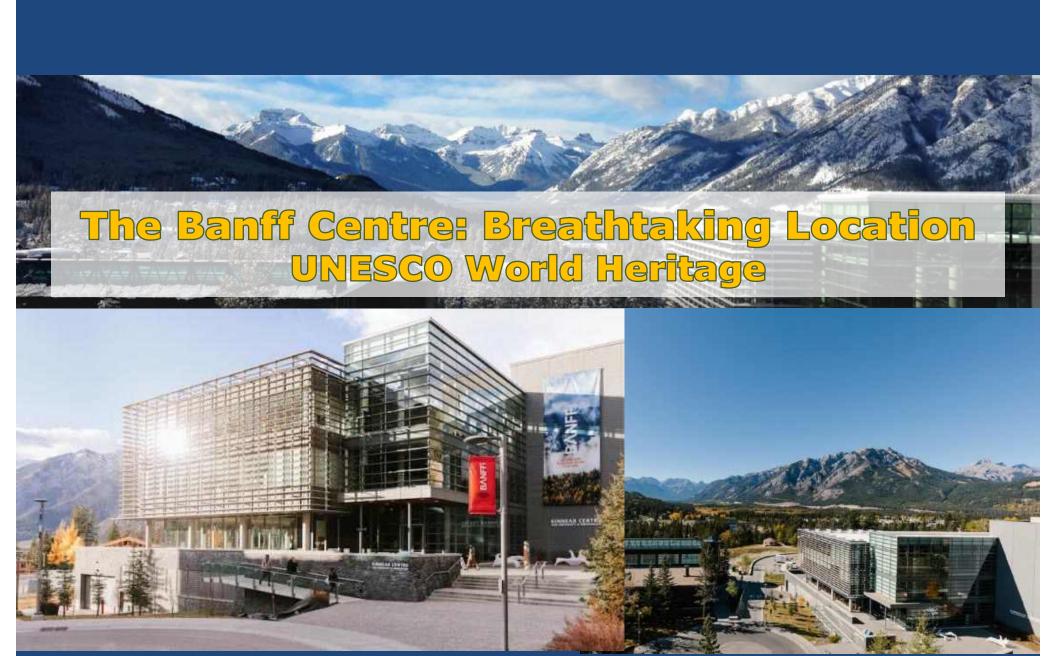


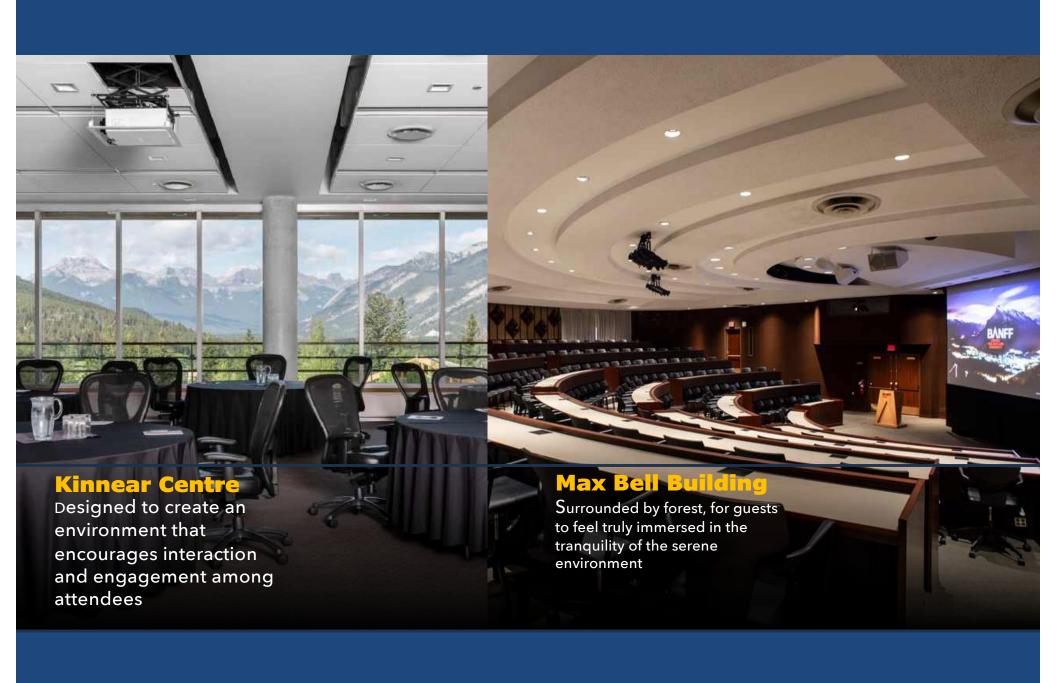
Technology, Innovation and Entrepreneurship (TIE)

Panos Markou















Experiences Beyond the Sessions

- World-class hiking and wildlife viewing
- Soothing hot springs and spa experiences
- Shops, restaurants, and museums







Getting to Banff

Fly to Calgary
International Airport



International airport offers non-stop flights from over 100 cities in North America, Europe, and Asia







1.5 hours through stunning mountain landscapes





Airport shuttles or car rentals available



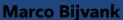
Arrive in Banff





Organizing Committee







Serasu Duran



Osman Alp



Yiwen Jin



Hossein Piri



Giovani da Silveira



Janice Eliasson



Hooman Hidaji





Save the Date: June 20-22, 2027



2028 MSOM Conference

Inviting Proposals for Hosting

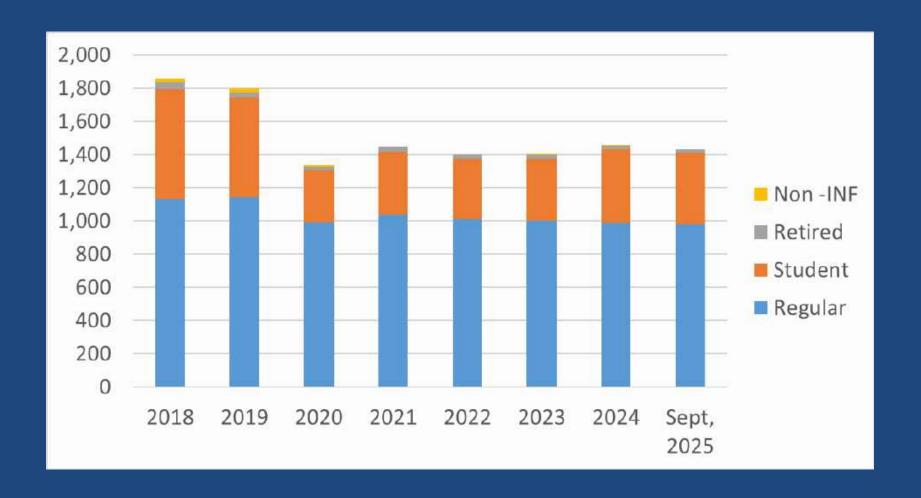
2028 MSOM Conference (Summer)

Outside of North America Location

Call for Proposals coming soon

MSOM Society Update

MSOM Society Membership 2018-2025

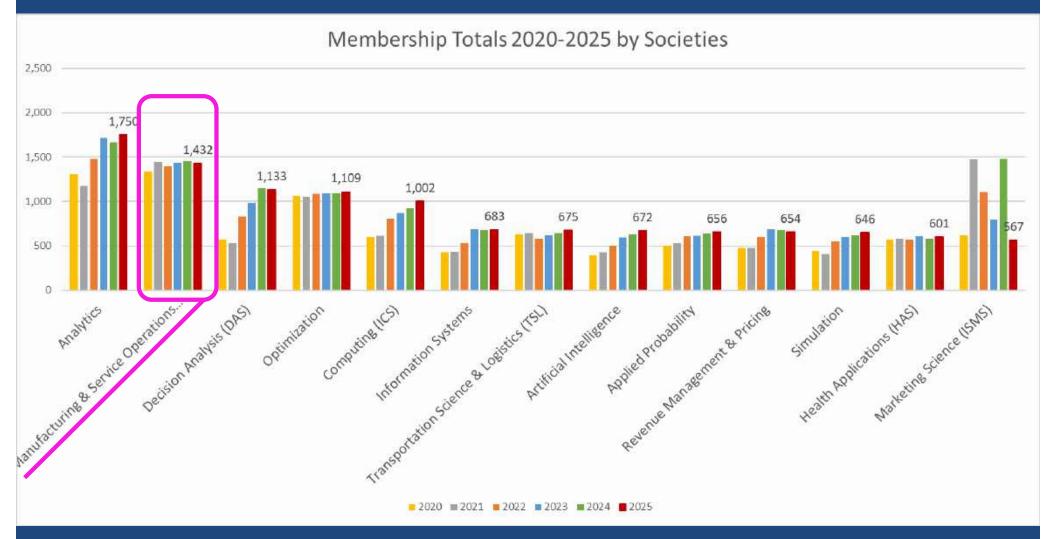


Notes:

Total membership = 1432 in Sept 2025. Low was 1336 in 2020 and high was 1858 in 2018. Student members = 30% in Sept 2025.

Numbers are based on download of active membership in Sept 2025.

Comparison to Other INFORMS Societies



Notes:

Memberships of all societies have not recovered to the pre-pandemic level. MSOM society is the second largest in terms of membership in Sept 2025.

MSOM Society Finances

Financial position remains healthy with Cash balance of \$ 201,004 on 7/31/2025

Cash balance of \$ 189,342 on 7/31/2024

Comparisons:

Cash balance of \$191,621 at the end of 2024 Cash balance of \$178,994 at the end of 2023 Cash balance of \$174,086 at the end of 2022

MSOM Society Finances

Beginning Balance (1/1/2024): \$178,994.53

Revenues \$32,337.26

Expenses: \$19,710.83

National Meeting (food and beverage) \$9,644.35

Meeting Expenses \$2,475.00

– Membership Expenses (bank/labor benefits) \$2,374.64

Awards (cash/supplies) \$5,216.84

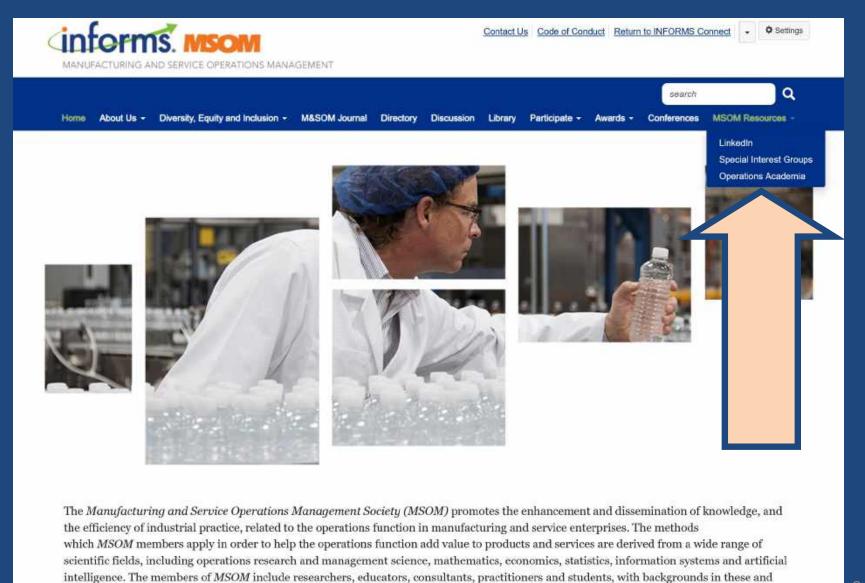
Gain \$12,626.43

Ending Balance (12/31/2024): \$ 191,620.96

Ongoing Initiatives

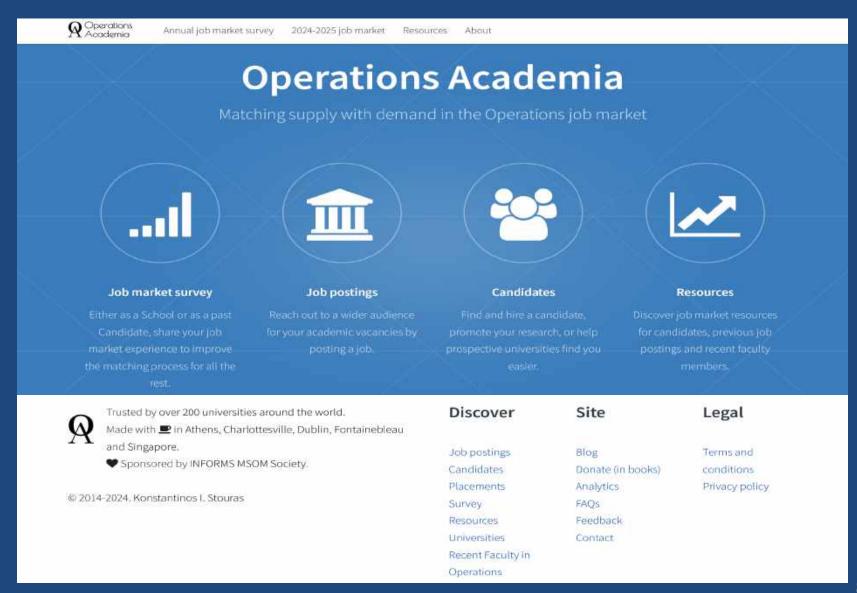
- Operations Academia Sponsorship
- SIG Conference and First Round Review (1RR)

Operations Academia Sponsorship



other applied sciences.

Operations Academia Sponsorship



SIG Conference and First Round Review (1RR) (M&SOM): Goals and Team

- Joint Venture:
 - MSOM SIG-Day Conferences
 - M&SOM
- Goals:
 - High quality reviews for papers submitted to SIG-Day conferences
 - Increase the number of high-quality submissions to M&SOM
 - Avoid duplicating referee work
- SIG-Day Conference Leadership Team:
 - SIG Chair: Elected by the MSOM Society
 - SIG-Day Conference Co-Chairs: Appointed by the SIG Chair
 - M&SOM Guest DEs: Appointed by M&SOM Senior Editorial Board

SIG Conference and First Round Review (1RR) (M&SOM): Goals and Team

- Submission Step:
 - Authors opt-in for 1RR (paper cannot be under review at any journal).
- Review step:
 - 1RR papers routed through M&SOM review process (reviews shared with SIG-Day Conference Co-Chairs)
 - SIG-Day only papers handled by SIG-Day Event Co-Chairs

Submission Options	Review	Decisions
Dual-Purpose: (1) SIG-Day Presentation (2) M&SOM 1RR	 Double-blind Journal Review Form Handled by M&SOM editorial review team 	(1) M&SOM journal decision made by M&SOM guest DE(2) SIG-Day presentation decision made by SIG-Day Co-Chair
Single-Purpose: SIG-Day Presentation	 Double-blind SIG Review Form Handled by SIG-Day Conference review team 	(1) SIG-Day presentation decision made by SIG-Day Co-Chair

SIG Conference and First Round Review (1RR) (M&SOM): Goals and Team

This year: Manuscript Central again

SIG	No. of Papers Submitted	No. of Papers Indicating 1RR
Healthcare	60	17
iFORM	21	9
Service	109	22
SCM	84	22
Sustainable Ops	60	12
TIE	71	13
Total	405	95
Last Year:	378	77

(22 invited by M&SOM for major revision)

Agenda

Welcome

- Informs Update
- MSOM Officers
- Thank yous

Journal Updates and Pitches:

- M&SOM
- Operations Research
- Management Science
- Service Science

• State of the Society:

- 2026 and Beyond
- Society Update (Membership, Finances)
- Initiatives Update

Awards:

- MSOM Distinguished Fellows
- MSOM Distinguished Service Award
- Young Scholar Award
- Best Paper Awards
- MSOM Responsible Research Award
- Best AE in OM Awards
- SIG Awards
- MSOM Student Paper Competition



Process for Award Recipients

 All winners please come to the podium at the end of the meeting for a group picture

2025 MSOM DISTINGUISHED FELLOW

TO RECOGNIZE EXCEPTIONAL CONTRIBUTIONS TO SCHOLARSHIP IN OPERATIONS MANAGEMENT.

2025 Committee:

Gerard Cachon

Vishal Gaur

Nicholas Petruzzi (Chair)

Jeannette Song

Jan Van Mieghem

2025 MSOM Distinguished Fellow



Izak DuenyasUniversity of Michigan

A prolific and versatile researcher, Izak's contributions span a vast number of fundamental areas in operations management, including queueing theory, inventory management, revenue management, pricing, and supply chain management.

From his early work on the design and control of production systems that helped pioneer leadtime management policies to his more recent work on resale markets for event tickets, his hallmark has been to provide thought leadership to our field through state-of-the-art modeling of highly relevant business problems in manufacturing and service operations.

2025 MSOM DISTINGUISHED SERVICE AWARD

TO RECOGNIZE DISTINGUISHED SERVICE TO MSOM THAT HAS HELPED TO ADVANCE SIGNIFICANTLY THE GOALS AND OBJECTIVES OF THE SOCIETY.

PRIZE ACCOMPANIED BY PLAQUE AND \$1000 HONORARIUM.

2025 Committee:

Lingxiu Dong Dorothee Honhon (chair) Nicholas Petruzzi

2025 MSOM Distinguished Service Award



Georgia PerakisMIT

"The most visible service accomplishment of Georgia has been to serve as the Editor in Chief of M&SOM, the flagship journal of the M&SOM Society, for a bit more than the past four years (while partly acting as the Interim Dean at MIT Sloan!). [...] First, she has broaden the editorial board, making it more diverse and inclusive. [...] The diversity comes in multiple dimensions: diversity in university affiliations, diversity in geographical locations, diversity in demographics, and diversity in areas of expertise"

"First, she was very forceful in stressing that her editorial board demonstrate an openness and broadminded view of research without compromising quality. [...] This has seen some nice results, MSOM has increased its impact scores and AIS much more than before."

"Three things stand out in how Georgia has served our profession as EIC of MSOM. First, fairness and transparency. This includes her efforts to recruit a diverse editorial board and also her efforts to ensure that every paper gets a fair chance. [...] Second, Georgia has brought a lot of innovation to the MSOM journal. [...] First, she created 3 new departments and added a sub-departmental structure. to reflect how our field has evolved over time. [...] Third, Georgia pushes hard for constructive processes and leads by example in highlighting the best aspects of her team members' performance whilst also providing feedback on where things can be tightened up."

"As EiC of the M&SOM journal she has been an extraordinary leader in not just managing the day-to-day operations of the journal but also in introducing several innovations that strengthen the journal. [...] Overall, under Georgia's leadership, the journal is in excellent shape and continues to grow in reputation, quality and impact. I would also highlight Georgia's role in the 2009 MSOM conference at MIT Sloan"

2025 MSOM YOUNG SCHOLAR PRIZE

TO RECOGNIZE EXCEPTIONAL YOUNG RESEARCHERS WHO HAVE MADE OUTSTANDING CONTRIBUTIONS TO SCHOLARSHIP IN OPERATIONS MANAGEMENT.

PRIZE ACCOMPANIED BY PLAQUE AND \$1000 HONORARIUM.

2025 Committee:
Maxime Cohen
Jun Li
Dorothee Honhon (chair)
Victor Martinez de Albeniz
Daniela Saban
Xuanming Su

2025 MSOM Young Scholar Prize



Srikanth Jagabathula
New York University



Yash Kanoria
Columbia University

2025 MSOM Young Scholar Prize



Srikanth Jagabathula
New York University

"I view Srikanth as **one of the top scholars in our field**—not just within his cohort of young researchers, but across the broader Operations Management community.."

Srikanth does **high-quality work** at the intersection of operations management and quantitative marketing. His research has been influential. [...] Srikanth has been an innovative and influential researcher doing work that benefit both modelers and algorithm designers. His work forms an important bridge for multiple communities."

"He has an amazing ability to recognize and formulate important research questions that are inspired by practical industry problems [...] He is the **leading young scholar** who is working on topics at the most innovative frontier of operations, machine learning, and marketing, and producing work of the highest quality. It is truly **a joy to read his papers**."

2025 MSOM Young Scholar Prize

"Yash is part of a selected group of top young researchers who have embraced the much needed challenge of expanding and modernizing our OM eld with fresh ideas and applications incorporating a broad range of new methodologies from Economics, Computer Science, and Statistics. His research is broad, deep, and of extremely high quality."

"Yash is an **exceptionally talented** researcher and practitioner - among the best scientists I have ever worked with in terms of **creativity and technical ability**."

"I regard him as one of the foremost young researchers on matching markets in the world today. I think he may be at the **very top of the cohort** that received their Ph.D.s since he received his in 2012".



Yash Kanoria
Columbia University

2025 MS BEST PAPER IN OM AWARD:

Finalists (in chronological order)

Vol. 68 No. 9 2022. Manlu Chen, Ming Hu, Jianfu Wang. "Food Delivery Service and Restaurant: Friend or Foe?"

Vol. 68 No. 10 2022. Ramesh Johari, Hannah Li, Inessa Liskovich, Gabriel Weintraub. "Experimental Design in Two-Sided Platforms: An Analysis of Bias."

Vol. 68 No. 12 2022 Samantha M. Keppler, Jun Li, Di (Andrew) Wu. "Crowdfunding the Front Lines: An Empirical Study of Teacher-Driven School Improvement."

Vol. 69 No. 2 2023. Pnina Feldman, Andrew Frazelle, Robert Swinney. "Managing Relationships Between Restaurants and Food Delivery Platforms: Conflict, Contracts, and Coordination."

Vol. 70 No. 5 2024. Hessam Bavafa, Jónas Oddur Jónasson. "The Distributional Impact of Fatigue on Performance."

2025 MS BEST PAPER IN OM AWARD:

Winner

Vol. 70 No. 5 2024. Hessam Bavafa, Jónas Oddur Jónasson. "The Distributional Impact of Fatigue on Performance."



Hessam Bavafa



Jónas Jónasson

2025 M&SOM BEST OM PAPER AWARD:

Finalists (in chronological order)

Vol. 24 No. 2 2022. Ruomeng Cui, Hao Ding, Feng Zhu. "Gender Inequality in Research Productivity During the COVID-19 Pandemic."

Vol. 24 No. 3. 2022. Xiaoyang Long, Javad Nasiry. "Sustainability in the Fast Fashion Industry."

Vol. 24 No. 4. 2022. Vishal Agrawal, L. Beril Toktay, Safak Yucel. "Non-ownership Business Models for Solar Energy."

2025 M&SOM BEST OM PAPER AWARD:

Winner

Vol. 24 No. 3. 2022. Xiaoyang Long, Javad Nasiry. "Sustainability in the Fast Fashion Industry."



Xiaoyang Long



Javad Nasiry

2025 BEST OM PAPER IN OPERATIONS RESEARCH AWARD

2025 Committee:

Xiuli Chao

Xin Chen

Francis de Vericourt (co-chair)

Vishal Gaur

Rouba Ibrahim (co-chair)

2025 BEST OM PAPER IN OR AWARD:

Finalists (in chronological order)

Vol. 71 No. 4. 2023. Negin Golrezaei, Vahideh Manshadi, Jon Scheider, Shreyas Sekar. "Learning Product Rankings Robust to Fake Users."

Vol. 72 No. 4. 2024. Theodore Papalexopoulos, James Alcorn, Dimitris Bertsimas, Rebecca Goff, Darren Stewart, Nikolaos Trichakis. "Reshaping National Organ Allocation Policy."

Vol. 73 No. 3. 2025. Dick den Hertog, Jean Pauphilet, Yannick Pham, Bruno Sainte-Rose, Baizhi Song. "Optimizing the Path Towards Plastic-Free Oceans."

2025 BEST OM PAPER IN OR AWARD:

Winner

Vol. 71 No. 4. 2023. Negin Golrezaei, Vahideh Manshadi, Jon Schneider, Shreyas Sekar. "Learning Product Rankings Robust to Fake Users."



Negin Golrezaei



Vahideh Manshadi



John Schneider



Shreyas Sekar

2025 MSOM SOCIETY AWARD FOR RESPONSIBLE RESEARCH IN OM

TO ENCOURAGE STUDIES CONTRIBUTING KNOWLEDGE THAT MAY HAVE IMPLICATIONS FOR MAKING THE WORLD A BETTER PLACE BY INFORMING EVIDENCE-BASED, HIGH-QUALITY, AND SOCIETALLY BENEFICIAL ORGANIZATIONAL PRACTICES ACROSS THE BUSINESS, GOVERNMENT, AND NON-GOVERNMENT ORGANIZATIONS.

PRIZE ACCOMPANIED BY PLAQUE AND \$500 HONORARIUM.

2025 Committee:
Vishal Agrawal
Dorothee Honhon (chair)
Tim Kraft
Tao Lu
Anna Sáez de Tejada Cuenca
Owen Wu

2025 MSOM Society Award for Responsible Research in Operations Management

Nominations

Decarbonizing OCP	Dimitris Bertsimas, Ryan Cory-Wright, Vassilis Digalakis, Jr.
Antidiscrimination Laws, Artificial Intelligence, and Gender Bias: A Case Study in Nonmortgage Fintech Lending	Stephanie Kelley, Anton Ovchinnikov, David R. Hardoon, Adrienne Heinrich
Fast Delivery: B2B Field Experiments Amid COVID-19 Outbreak and New Normal	Meng Li, Shichen Zhang
Emancipatory technology and developing-world supply chains: A case study of African women gemstone miners	Jordana George, Dwayne Whitten, Richard Metters, James Abbey
Saving Millions in Government Procurement Through Data Science and Market Design	Marcelo Olivares, Daniela Saban, Gabriel Y. Weintraub, Eduardo Lara, Piero Zanocco,Paula Moreno
Optimizing the Path Towards Plastic-Free Oceans	Dick den Hertog; , Jean Pauphilet; , Yannick Pham, Bruno Sainte-Rose, Baizhi
Food Safety Audits in Developing Economies: Decentralization vs. Centralization	Lingxiu Dong, Iva Rashkova, Duo Shi
Operational Strategies for Distributing Durable Goods in the Base of the Pyramid	Andre P. Calmon, Diana Jue-Rajasingh, Gonzalo Romero, Jackie Stenson
Treat, Dump, or Export? How Domestic and International Waste Management Policies Shape Waste Chain Outcomes	Sytske C. Wijnsma, Dominique Olié Lauga, L. Beril Toktay
Reshaping National Organ Allocation Policy	Theodore Papalexopoulos, James Alcorn, Dimitris Bertsimas, Rebecca Goff, Darren Stewart, Nikolaos Trichakis
Policy Optimization for Personalized Interventions in Behavioral Health	Jackie Baek, Justin J. Boutilier, Vivek F. Farias, Jonas Oddur Jonasson, Erez Yoeli
Right to Repair: Pricing, Welfare, and Environmental Implications	Chen Jin, Luyi Yang, Cungen Zhu
Planning Bike Lanes with Data: Ridership, Congestion, and Path Selection	Sheng Liu, Auyon Siddiq, Jingwei Zhang
Designing Hydro Supply Chains for Energy, Food, and Flood	Kwon Gi Mun, Yao Zhao, Raza Ali Rafique
Tax-Induced Inequalities in the Sharing Economy	Yao Cui, Andrew M. Davis

2025 MSOM Society Award for Responsible Research in Operations Management

Finalists

Antidiscrimination Laws, Artificial Intelligence, and Gender Bias: A Case Study in Nonmortgage Fintech Lending	Stephanie Kelley, Anton Ovchinnikov, David R. Hardoon, Adrienne Heinrich
Saving Millions in Government Procurement Through Data Science and Market Design	Marcelo Olivares, Daniela Saban, Gabriel Y. Weintraub, Eduardo Lara, Piero Zanocco,Paula Moreno
Optimizing the Path Towards Plastic-Free Oceans	Dick den Hertog; , Jean Pauphilet; , Yannick Pham, Bruno Sainte-Rose, Baizhi
Treat, Dump, or Export? How Domestic and International Waste Management Policies Shape Waste Chain Outcomes	Sytske C. Wijnsma, Dominique Olié Lauga, L. Beril Toktay
Reshaping National Organ Allocation Policy	Theodore Papalexopoulos, James Alcorn, Dimitris Bertsimas, Rebecca Goff, Darren Stewart, Nikolaos Trichakis
Planning Bike Lanes with Data: Ridership, Congestion, and Path Selection	Sheng Liu; , Auyon Siddiq; , Jingwei Zhang

2025 MSOM Society Award for Responsible Research in Operations Management Runner Up

Optimizing the Path Towards Plastic-Free Oceans



Dick den Hertog



Jean Pauphilet



Yannick Pham



Bruno Sainte-Rose



Operations Research, 72(4) (2024)

Baizhi Song

2025 MSOM Society Award for Responsible Research in Operations Management Winner

Reshaping National Organ Allocation Policy

Operations Research 73(3) (2024)



Theodore Papalexopoulos



James Alcorn



Dimitris Bertsimas



Rebecca Goff



Darren Stewart



Nikolaos Trichakis

MSOM Society Best AE Award

- A newer award to show appreciation to AEs for the often challenging and time-consuming voluntary service they provide
- A total of three awards every year
 - MSOM Society Best AE Award (M&SOM)
 - MSOM Society Best AE Award (Management Science)
 - MSOM Society Best AE Award (Operations Research)
- Each journal manages its own selection process
- Common criteria
 - Constructive, nourishing reports
 - Volume of papers processed by the AE
 - Speed of processing the reviews
 - Leadership and creativity

MSOM Society Best AE Award

M&SOM



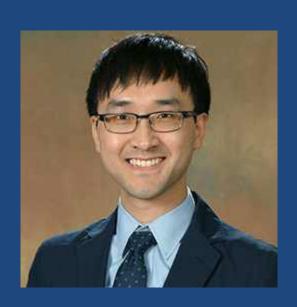
Operations Research



Tinglong Dai
Johns Hopkins Carey
Business School



Song-Hee Kim
Seoul National
University Business
School



Shouqiang Wang
Naveen Jindal School
of Management,
University of Texas at
Dallas

2025 MSOM SIG Best Paper Award Service Management

- All papers in prior three years (2022-2025) eligible.
- Award accompanied by e-certificate and \$500 honorarium for winners (shared amongst authors).
- 1 winner, 1 runner-up, and 2 finalists.









This year's judging committee:



Hummy Song (chair) Jing Dong Jun Li Daniela Saban Nikos Trichakis



Philipp Afeche (Service Management SIG chair)

2025 MSOM SIG Best Paper Award Service Management

FINALISTS

Decentralized Platforms: Governance, Tokenomics, and ICO Design Jingxing (Rowena) Gan, Gerry Tsoukalas, Serguei Netessine; 2023

Workforce Scheduling with Heterogeneous Time Preferences: Effective Wages and Workers' Supply

Omar Besbes, Vineet Goyal, Garud Iyengar, Raghav Singal; 2024

RUNNER-UP

The Co-Production of Service: Modeling Services in Contact Centers Using Hawkes Processes

Andrew Daw, Antonio Castellanos, Galit B. Yom-Tov, Jamol Pender, Leor Gruendlinger; 2025

2025 MSOM SIG Best Paper Award Service Management

Winner:

Service operations for justice-on-time: A data-driven queueing approach; 2025



Nitin Bakshi



Jeunghyun Kim



Raman S. Randhawa

2025 MSOM SIG Best Paper Award iFORM

- All papers in the past 3 years are eligible (2022-2025)
- Award accompanied by e-certificate and \$500 honorarium (shared amongst co-authors)
- 1 winner
- This year's iFORM Best Paper Award Committee



John Birge University of Chicago



Maqbool Dada John Hopkins University



Lingxiu Dong
Washington University
in St Louis

2025 MSOM SIG Best Paper Award iFORM

Winner:

Inventory Productivity and Stock Returns in Manufacturing Networks, *Manufacturing* & Service Operations Management, 26(2): 573-593



Deepak Agrawal
Carnegie Mellon
University



Nikolay Osadchiy Emory University

2025 MSOM Student paper competition

2025 Competition co-chairs:



Vasiliki Kostami (HEC Paris)



Jónas Oddur Jónasson (Imperial Business School)



Georgina Hall (INSEAD)

2025 MSOM Student paper competition

Competition overview:

- We received about 140 papers this year.
- About 200 judges were on the review committee.
- The finalists presented their work in a special session earlier today
- 1 first-prize winner, 2 second-prize winners, 1 finalist

2025 MSOM Student paper competition: Finalist

Sara Mohammadi (UCL School of Management)

The NHS Blended Payment
Scheme: Incentive Issues and
Optimal Reform

Coauthors:

Kenan Arifoglu, Bilal Gokpinar



2025 MSOM Student paper competition: 2nd Prize winner

Borja Apaolaza (The Wharton School, University of Pennsylvania)

Rented Today, Bought Tomorrow: Buyout Pricing in the Circular Economy

Coauthors:

Gerard Cachon, Santiago Gallino, Antonio Moreno



The Impact of Information-Granularity and Prioritization on Patients' Care Modality Choice

Coauthors:

Yue Hu, Ricky Roet-Green, Shujing Sun





2025 MSOM Student paper competition: 1st Prize winner

Baizhi Song
(London Business School)
Optimizing the Path Towards
Plastic-Free Oceans

Coauthors:

Dick den Hertog, Jean Pauphilet, Yannick Pham, Bruno Sainte-Rose



We are done!

Let's give an applause to all award winners!

Now time for photos and refreshments ©

(Award winners please come to the podium at the end of the meeting for pictures.)

