

Minutes of the 2020 MSOM Business Meeting

Time: Sunday, August 13th, 2020.

Location: Virtual meeting.

1. [President Kamalini Ramdas](#) welcomed the participants and started the meeting by introducing the agenda for the meeting.
2. [President Kamalini Ramdas](#) announced the winner of the MSOM Distinguished Fellow Award for this year. This year's committee members are:
 - a. Gad Allon (MSOM Past President)
 - b. Charles Corbett (MSOM Fellow)
 - c. Wedad Elmaghraby (MSOM Past President)
 - d. Guillermo Gallego (MSOM Fellow)
 - e. Kamalini Ramdas (MSOM President)

Congratulations to Prof. Jay Swaminathan for winning this award!

3. [President Kamalini Ramdas](#) announced the winner of the MSOM Distinguished Service Award for this year. This year's selection committee members are:
 - a. Atalay Atasu (chair)
 - b. Chris Tang (a past winner)
 - c. Tava Olsen (a past winner)

Congratulations to Prof. Brian Tomlin winning this award!

4. [President Kamalini Ramdas](#) ran a vote on a Proposal for a Bylaws Amendment to institute a permanent MSOM Diversity and Inclusion committee. The proposal will institute the following:
 - a. A committee of six that has a diverse makeup including underrepresented groups (e.g., ethnic minority, LGBTQ+). There is a 3-year term, with 2 persons rotating off each year.
 - b. The Committee will conduct an annual Harassment and Inclusion Survey of the MSOM Society membership. Highlights of the results of this survey will be presented at an MSOM Business Meeting each year.
 - c. The Committee will share the survey analysis report with the INFORMS Diversity, Equity, and Inclusion (DEI) Committee each year to help this committee make recommendations and to support policies and activities that advance DEI principles across the organization.

- d. The INFORMS DEI Committee can update this committee on INFORMS efforts around harassment and inclusion. Any such shared information can be communicated to the MSOM membership through MSOM Business Meetings or other forms of communication.
- e. The Committee will advise the MSOM leadership on initiatives to prevent/reduce harassment problems and improve the inclusiveness of the society.

President Kamalini Ramdas ran the poll online and there was a strong support from the community. The proposal passed.

5. President Kamalini Ramdas announced the procedure, finalists, and winners of the M&SOM Journal Best Paper Award.

The finalists are:

- a. Gao, Fei and Xuanming Su. " Online and Offline Information for Omnichannel Retailing." *Manufacturing & Service Operations Management* 19.1 (2017).
- b. Cachon, Gerard P., Kaitlin M. Daniels, and Ruben Lobel. "The role of surge pricing on a service platform with self-scheduling capacity." *M&SOM* 19.3 (2017).
- c. Taylor, Terry. "On-Demand Service Platforms." *M&SOM* 20.4 (2018).

The winners are Fei Gao and Xuanming Su.

Congratulations to the winners and finalists!

6. President Kamalini Ramdas announced the procedure, finalists, and winners of the M&SOM Responsible Research Award. This year's committee is:

- a. Wedad Elmaghraby (Chair)Ravi Anupindi
- b. Atalay Atasu
- c. Marcelo Olivares
- d. Francis de Vericourt

The two honourable mentions (tied) are:

- "Are Hazardous Substance Rankings Effective? An Empirical Investigation of Information Dissemination About the Relative Hazards of Chemicals and Emissions Reductions" by Wayne Fu, Basak Kalkanci, and Ravi Subramanian
- "Reducing Discrimination with Reviews in the Sharing Economy: Evidence from Field Experiments on Airbnb" by Ruomeng Cui, Jun Li and Dennis J. Zhang

The two winners (tied) are:

- “Optimal Allocation Without Money: An Engineering Approach” by Itai Ashlagi and Peng Shi
- “The impact of unifying agricultural wholesale markets on prices and farmers’ profitability” by Retsef Levi, Manoj Rajan, Somya Singhvi, and Yanchong Zheng

Congratulations to the winners and finalists!

7. [President Kamalini Ramdas](#) went over a summary of the main results of the 2020 MSOM Diversity, Equity, and Inclusion Survey. The survey’s committee is:
 - a. Anupam Agrawal
 - b. Tinglong Dai
 - c. Jorge Mejia
 - d. Chris Parker
 - e. Terry Taylor
 - f. Wedad Elmaghraby (chair)

The survey results are as follows:

- i. Survey launched July 10th, closed July 31st
- ii. Got 167 responses
- iii. 34% of the total number of respondents have been treated differently, at an MSOM-sponsored event in the past five years, because of their race. For under-represented minorities, the figure jumps to 47%.
- iv. 31% have heard offensive racist remarks made in their presence. For under-represented minorities, the figure jumps to 38%.
- v. 41% have heard sexist remarks made in their presence (53% female)
- vi. 32 % were treated differently because of their gender (67% female)
- vii. 20% felt that they were stared, leered, or ogled in a way that made them uncomfortable (40% female)
- viii. 54% felt they were treated with less courtesy and respect than other people
- ix. 49% felt that people acted around them as if they thought that they were not smart
- x. There were several accounts of specific incidents reported, as well as suggestions for the MSOM society to implement to tackle these important issues

8. [President Kamalini Ramdas](#) gave an update on the M&SOM journal.
 - a. The number of submissions this year is 335

- b. The acceptance rate is 13%
- c. The impact factor of M&SOM is on the rise, and is currently at 4.281
- d. There were several M&SOM initiatives this year:
- e. M&SOM became a bi-monthly journal in 2020
- f. 2020 Special Issues
 - i. OpnsFinTech – Iancu & Yang
 - ii. Socially Responsible Research in OM – Netessine, Tang & Toffel
- g. 2020 Second MSOM Data-Driven Research Competition (JD.com)
 - i. Committee co-chairs -- Gad Allon, Max Shen & Chris Tang
- h. 2021 Second Biennial *M&SOM* Practice-Based Research Competition
 - i. Chair: Jeremie Gallien – deadline September 18, 2020
- i. 2021 Third MSOM Data-Driven Research Competition
 - i. In Progress – Gad Allon, Yugang Yu
- j. M&SOM announced its new EIC: Georgia Perakis. Congratulations Georgia, and thank you Chris for the wonderful service!

9. [Professor David Simchi-Levi](#) gave an update on the Management Science journal:

- i. Submissions to the OM area have increased by 15%
- ii. OM mean time to first decision is 70 days
- iii. The current impact factor is 4.0
- iv. The OM acceptance rate is 20%

There were four major initiatives:

- i. Virtual Special Issue on Diversity, Equity and Inclusion (DEI)
- ii. New Special Issue on Business and Climate Change
- iii. Management Science Task Force on DEI
- iv. Task Force to Examine Management Science Review Process

10. [President Kamalini Ramdas](#) gave a reminder about the 2020/2021 M&SOM Practice-Based Research Competition.

11. [President Kamalini Ramdas](#) discussed the finances of the M&SOM Society. In the year between January 31 2019 and January 31 2020, there was a gain of \$30, 440. The ending balance is \$188,824.

12. [President Kamalini Ramdas](#) gave a “Post Mortem” of the 2020 MSOM conference which has to be cancelled because of the COVID pandemic. The total loss was \$19,764.

[President Kamalini Ramdas](#) announced the board’s decision to cover this financial shortfall, due to these unusual circumstances.

13. [President Kamalini Ramdas](#) extended thanks to

- i. The organizers of MSOM 2020: Osman Alp and Arman Ingolfsson
- ii. The SIG day track chairs: Diwas KC & Lauren Lu (Healthcare operations), Ryan Buell & Qiuping Yu (Service management), George Chen and Santiago Gallino (Supply chain management), M. Hakan Hekimoglu & William Schmidt (iForm), Luyi Gui and Gonzalo Romero (Sustainable operations).
- iii. The 2020 INFORMS MSOM cluster co-chairs Andrew Davis and Kostas Bimpikis
- iv. The 2020 INFORMS SIG chairs: Burhaneddin Sandikci & Hui Zhao (Healthcare operations), Jing Dong and Rouba Ibrahim (Service operations), Cong Shi and Yehua Wei (Supply chain), Jiri Chod and Rong Li (iForm), Andre Calmon & Joann de Zegher (Sustainable operations)

14. [President Kamalini Ramdas](#) gave a reminder of the MSOM 2021 conference in the Kelley School of Business, Indiana, June 6-8 2021, co-chaired by Alfonso Pedraza-Martinez and Owen Wu.

15. [President Kamalini Ramdas](#) announced that the MSOM 2022 conference which will take place at the Technical University of Munich, June 26-28, co-chaired by Prof Dr Alexander Hubner and Prof Dr Stefan Minner.

16. [President Kamalini Ramdas](#) announced the MSOM officers for 2020-2021:

- a. President Atalay Atasu
- b. President elect Feryal Erhun
- c. VP meetings Burak Kazaz
- d. Secretary/ treasurer Luyi Gui

17. [President Kamalini Ramdas](#) announced the MSOM SIG chairs for 2020-2021:
- a. Manpreet Hora (Service management)
 - b. Gah-Yi Ban (Supply chain)
 - c. Onur Boyabatli (iForm)
 - d. Anita Tucker (Healthcare management)
 - e. Gokse Esenduran (Sustainable operations)

Respectfully Submitted,

Rouba Ibrahim (MSOM Secretary/Treasurer)