1. **President Wedad Elmaghraby** welcomed the participants and started the meeting by introducing the agenda for the meeting.

2. **President Wedad Elmaghraby** introduced the 2018-2019 MSOM Officers
   a. President: Wedad Elmaghraby (Maryland).
   b. President Elect: Kamalini Ramdas (LBS).
   c. VP Meetings: Eda Kemahliloglu Ziya (NCSU).
   d. Secretary/Treasurer: Ming Hu (Toronto).
   e. INFORMS Subdivision Liaison: Ozge Sahin (JHU).
   f. MSOM SIG Chairs:
      i. Service Management: Amy Ward (USC).
      ii. Supply chain management: Lauren Lu (UNC).
      iii. iFORM: Burak Kazaz (Syracuse).
      v. Sustainable Operations: Atalay Atasu (Georgia Tech).

3. **President Wedad Elmaghraby** gave an update on the MSOM Membership distribution from 2008 to 2018 by membership type (regular, student, retired members).
   a. At all time high in membership in 2018 (1813 members in 2018).
   b. Student members are about 35.5% among all of the members.

4. **President Wedad Elmaghraby** gave an update on the MSOM Society finances. Finances are healthy and the cash balance continues to grow steadily:
   a. Cash balance of $166,934 at the beginning of 2018.

5. **President Wedad Elmaghraby** gave an update on the academic job market.
   a. thanked to Serguei Netessine (Wharton) and Kostas Stouras (University College Dublin).
   b. 12 month salaries at all time high ($170,000) in data set.
   c. The number of job postings at all time high (165) in data set.
   d. The median salary of U.S. is $160, 000 which is higher than other country or district.

6. **General Co-Chair Professor Melvyn Sim** introduced the MSOM 2019 SIG meeting.
   b. Location: Marina Bay Sands Expo and Convention Centre, Singapore.
   d. Accommodation: Marina bay sand’s outstanding deluxe room.
   e. The tourist spots and famous food in Singapore are introduced.
   f. MSOM 2019 SIG Chairs:
      ii. Service Management: Laurens Debo (Dartmouth) and Luyi Yang (JHU).
iii. Supply chain: Lingxiu Dong (WUSTL) and Dennis Zhang (WUSTL).
iv. iFORM: Onur Boyabatli (SMU) and Alex Yang (LBS).
v. Sustainable Operations: Gokce Esenduran (Purdue) and Nur Sunar (UNC).
g. The Plan:
i. 8 sessions, 10 tracks for each of the 2 Days.
ii. Theme: Smart Operations for Smart Cities (M& SOM special issue).
iii. Plenary Speaker: Teck Ho, Senior Deputy President & Provost, NUS.
iv. Registration fee: Welcome reception, Gala Dinner and 2 Buffet Lunch, 4 Coffee Breaks.
h. The Team:
i. Mabel Chou (general chair).
ii. Melvyn Sim (general chair).
iii. Niyazi Taneri (general chair and MSOM program committee chair).
iv. Chung-Piaw Teo (general chair, special issue chair and MSOM program committee chair).
v. Sameer Hasija (special issue chair).
vi. James Pang (local organizing committee chair).
vii. Kok-Choon Tan (local organizing committee chair).

7. President Wedad Elmaghraby introduced the 2019 INFOEMS Annul Meeting.
   a. MSOM cluster Co-Chairs: Hamed Mamani (Washington) & Saed Alizamir (Yale).
   b. MSOM SIG Chairs:
      ii. Service Management: Srikanth Jagabathula (NYU) & Song-Hee Kim (USC).
     iii. Supply chain management: Shiliang (John) Cui (Georgetown) & Jose Guajardo (UC Berkeley).
      iv. iFORM: Yasin Alan (Vanderbilt) & Dan Iancu (Stanford).

8. President Wedad Elmaghraby introduced the 2020 MSOM conference.
   a. Location: Banff, Alberta, Canada.

9. President Wedad Elmaghraby introduced the 2021 MSOM conference.
    a. Location: Kelly School of Business Indiana University, Bloomington, IN.
    c. Co-chairs: Alfonso Pedraza-Martinez (Kelly) & Owen Wu (Kelly).

10. President Wedad Elmaghraby introduced new initiatives from the following aspects.
    a. Initiative #1: MSOM code of conduct policy and INFORMS code of conduct.
       MOSM code of conduct policy
       i. Exploratory Committee created based on Summer 2018 feedback.
      ii. Society and Conference Concerns regarding Gender or Racial discrimination/harassment.
11. President Wedad Elmaghraby announced the Management Science Best OM paper.
   a. Process:
      i. All papers published by the OM Department of Management Science in the previous three years are “nominated” by default. No solicitation of nominations required.
      ii. Approval voting to select three finalists.
      iii. Selection of the winner.
   b. Competition Co-Chairs:
      i. Saravanan Kesavan (UNC at Chapel Hill).
      ii. Lauren Lu (UNC at Chapel Hill).
   c. Finalists:
      i. Song-Hee Kim, Carri W. Chan, Marcelo Olivares and Gabriel Escobar.
      ii. Omar Besbes and Ilan Lobel.
      iii. Ludwig Kuntz, Roman Mennicken and Stefan Scholtes.
   d. Winners: Song-Hee Kim (USC), Carri W. Chan (Columbia), Marcelo Olivares (Universidad de Chile) and Gabriel Escobar.
   e. Award accompanied by plaques and $2000.

12. President Wedad Elmaghraby announced the MSOM Young Scholar Award.
   a. This prize is intended to recognize exceptional young researchers (40 or younger) who have made outstanding contributions to scholarship in operations management.
   b. Prize accompanied by plaque and $1000 honorarium (split equally among multiple co-winners if any).
c. The Committee:
   i. Fikri Karaesmen (chair).
   ii. Saif Benjaafar.
   iii. Vishal Gaur.
   iv. Pinar Keskinocak.
   v. Robert Shumsky.

d. Co-Winners:
   i. Victor Martinez de Albéniz (IESE).
   ii. Ilan Lobel (NYU).

13. **President Wedad Elmaghraby** announced the MSOM Service Management SIG Best Paper Award.
   a. All papers in prior three years (2015-2017) eligible.
   b. Award accompanied by plaque and $500 honorarium.
   c. The committee:
      i. Opher Baron.
      ii. Laurens Debo.
      iii. Diwas KC.
      iv. Tava Olsen (chair).
      v. Bradley Staats.
      vi. Amy Ward.
   d. Co-Winners:
      i. Hummy Song, Anita Tucker, Karen Murrell.
      ii. Junfei Huang, Boaz Carmeli, Avishai Mandelbaum.

14. **President Wedad Elmaghraby** announced the iFORM SIG Best Paper Award.
   a. Papers since 2015 are eligible.
   b. Award accompanied by plaque and $500 honorarium.
   c. The committee:
      i. Steve Graves (MIT).
      ii. Vishal Gaur (Cornell).
      iii. Scott Webster (ASU).
   d. Finalists:
      i. Chod, J.
      ii. Hekimoğlu, M.H., B. Kazaz, S. Webster.

15. **President Wedad Elmaghraby** announced the Data Driven Research Challenge Best Paper Award
   a. The Competition: CAINIAO (Alibaba's logistics arm), the M&SOM Journal and the MSOM society are partnering to offer MSOM members access to Cainiao's Transaction level data to encourage them to conduct data driven research.
   b. Process: 21 submissions in a variety of areas and methods.
   c. The committee:
      i. Chris Tang.
      ii. Gad Allon.
iii. Nillan Lobel.
iv. Lauren Lu.
v. Max Shen.
vi. Gabriel Weintraub.
vii. Dennis Zhang.
d. Finalists:
i. Robert Bray (Kellogg, Northwestern).
ii. Maggie Li, Xiang Liu, Yan Huang, Cong Shi (Michigan) and Cheng Hua.
iii. Xiaocheng Li, Yufeng Zheng, Zhenpeng Zhou and Zeyu Zheng (UC Berkeley).
iv. Vinayak Deshpande (UNC at Chapel Hill) and Pradeep Pendem.
e. Winner: Robert Bray (Kellogg, Northwestern).

16. President Wedad Elmaghraby announced the MSOM Student Paper Competition.
a. Competition Co-Chairs:
i. Saravanan Kesavan (UNC at Chapel Hill).
ii. Yi Xu (University of Maryland).
iii. Tunay Tunca (University of Maryland).
b. Overview:
i. 86 research papers received.
ii. 80 judges on the review committee.
iii. Standard reviewer conflict-of-interest rules applied.
iv. Each paper reviewed by 3-4 different judges in the first round.
v. First and second prize winners and four finalists selected by votes of 35 judges in the second round.
vi. All six finalists presented their work in the two special sessions earlier today.
c. Four Finalists:
i. Pornpawee Bumpensanti (Georgia Tech).
ii. Taylor Corcoran (UCLA).
iii. Baek Jung Kim (NYU).
iv. Lai Wei (University of Michigan).
d. Second Place: Bhavani Shanker Uppari (INSEAD).
e. Second Place: Sajad Modaresi (Duke University).

17. Department Editor Brian Tomlin, on behalf of Editor-in-Chief Chris Tang, gave an update on the MSOM Journal.
a. Number of submissions increase to a new record.
b. Acceptance rate is 14% including special issues.
c. Ave. Review cycle time is 68 days.
d. 2017-18 Panel Discussions & Outreach (by EIC, DEs and AEs).
i. POMS meeting (Seattle, May 2017).
ii. MSOM meeting (UNC, June 2017).
iii. INFORMS meeting (Houston, October 2017).
iv. POMS meeting (Houston, May 2018).
v. INFORMS International Conference (Taiwan, June 2018).
vi. MSOM meeting (Dallas, July 2018).
vii. INFORMS meeting (Phoenix, Nov 2018).
viii. IE International meeting (Hong Kong, December 2018).

f. Research Competitions:
   i. 2018 Alibaba (Cainiao) data driven research competition – Co-Chairs: Gad Allon & Chris Tang.
   ii. 2019 Second Biennial M&SOM Practice-Based Research – Competition Chair: Jeremie Gallien.

g. Special Issues (2018/2019):
   i. Sharing Economy and Online Platforms – Co-editors: Saif Benjaafar & Ming Hu.
   ii. People-Centric Operations – Co-editors: Guillaume Roels & Brad Staats.
   iii. Smart City Operations – Co-editors: Sameer Hasija & Chung-Piaw Teo.

h. Goal for 2020/1 – Make M&SOM a bi-monthly journal!
   i. Need more submissions + shorter cycle time.
   ii. Need good stats by 2019.

   a. Major Initiatives:
      i. Modifying Departmental Structure.
      ii. Re-positioning of Existing Departments.
      iii. Encouraging Diverse Methodologies.
   b. Number of Submission:
      i. The total number of regular and fast-track papers is projected to be 2880 for 2018 and the total number of regular papers is projected to be 2661.
      iii. The three new departments are projected to receive about 200 submissions by end of the year.
      iv. Significant submission volume of Fast Track papers.
   c. Cycle Time:
      i. Average time for regular papers is 58 days.
      ii. Average time for fast track is 21 days.
   d. Acceptance Rates is 9.4% for average.
   e. Challenges:
      i. Replicability of Results. A committee was established to develop Management Science’s Data and Code disclosure policy.
      ii. Legal and Ethics Issues. Management Science has modified its data provenance policy. The intent of the policy is for authors to not use data obtained by means that materially harms individual, business, public sector, or societal interests.
   f. Management Science Special Issue: Data-driven prescription Analytics.

   a. Moved to 4 issues per year, smaller issues.
   b. Applying for Web of Science indexing shortly.
   c. Aiming to return reviews within 90 days of submission: 104 day average so far.
   d. Publishing a paper with the abstracts of finalists of the Applied Probability Society Best Paper Award.
e. Recent AE appointees: Alex Belloni, Agostino Capponi.
f. Thanks to those who have submitted – keep ’em coming!

20. President Wedad Elmaghraby recapped from MSOM Summer Meeting Announcements/News.
   a. 2018 MSOM Distinguished Fellows: Edward Kaplan (Yale) & Serguei Netessine (Wharton).
   b. 2018 MSOM Distinguished Service Award: Beril Toktay (Georgia Tech).
   c. Toward mass adoption of electric vehicles: Impact of the range and resale anxiety: Michael Lim, Ho-Yin Mak, Ying Rong.

21. President Wedad Elmaghraby thanked outgoing officers and conference chairs
   b. The 2018 SIG day track chairs.
      ii. Service Operations: Rouba Ibrahim & Ming Hu.
      iv. iFORM: Nikolay Osadchiy & Wenqiang Xiao.
   c. MSOM Cluster Chairs of 2018 INFORMS Annual Meeting: Hongmin Li & Scott Webster.
   d. INFORMS SIG Track Chairs of 2018 INFORMS Annual Meeting
      i. Healthcare Operations: Feng (Susan) Lu.
      ii. Service Operations: Bora Keskin.
      iii. Supply Chain Mgmt: Guoming Lai.
      iv. iFORM: Yasin Alan & Danko Turcic.

22. President Wedad Elmaghraby invited all award winners to come to podium to take pictures with the award plaques.

Respectfully Submitted,

Ming Hu

MSOM Secretary/Treasurer