



Translating Data Models into Action

INFORMS Presentation

May 10th 2018

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Global Analytics

Agenda



The Kellogg Company



CPG Recent History



The Analytics Journey at Kellogg's



Supply Chain of the Future



Translating Data Insights into Action



Forecasting Redesign



Questions & Open Discussion



The Kellogg Company

Our Vision:

To enrich and delight the world through foods and brands that matter.

Our Purpose:

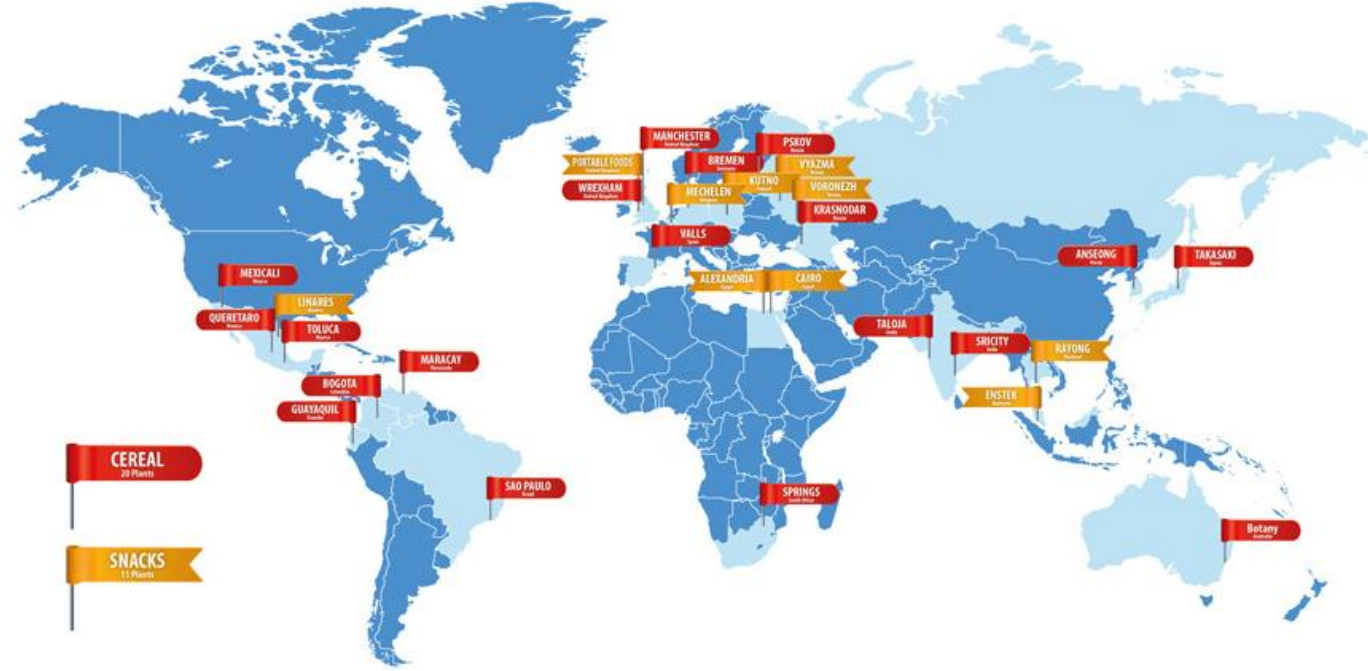
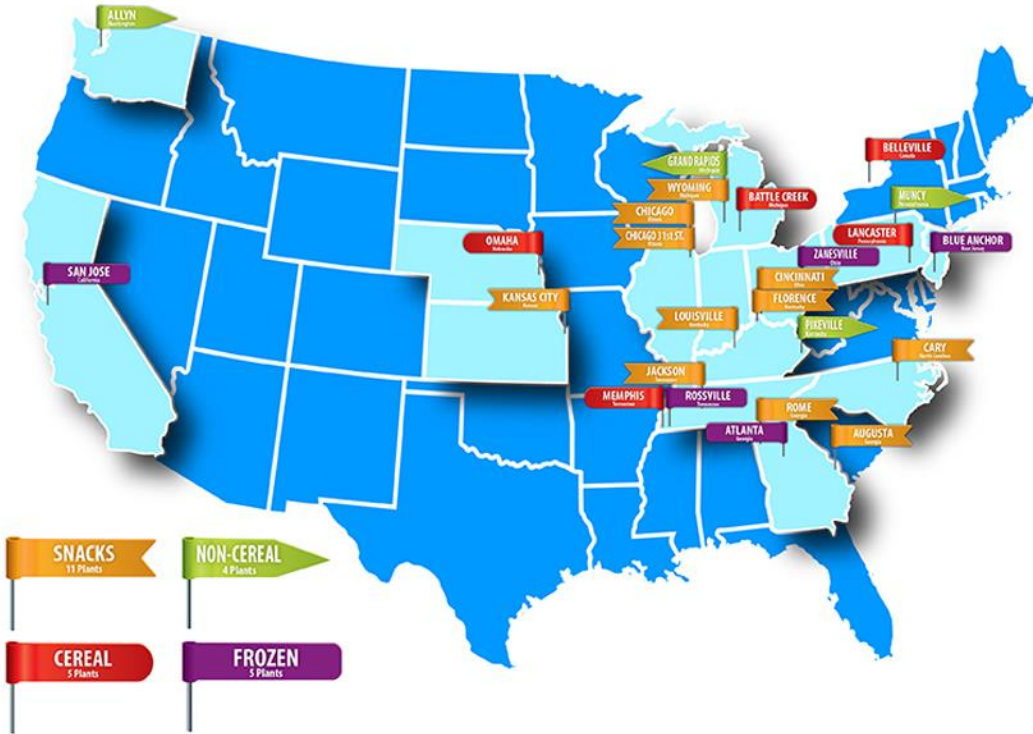
Nourishing families so they can flourish and thrive.





25 domestic US plants, plus CoMan
and CoPackers

Mfg in 18 countries and distribution in over 170 countries





The Kellogg Company

Sustainability

- Strong focus on reducing the environmental impact of our business practices

SUSTAINABILITY





The Kellogg Company

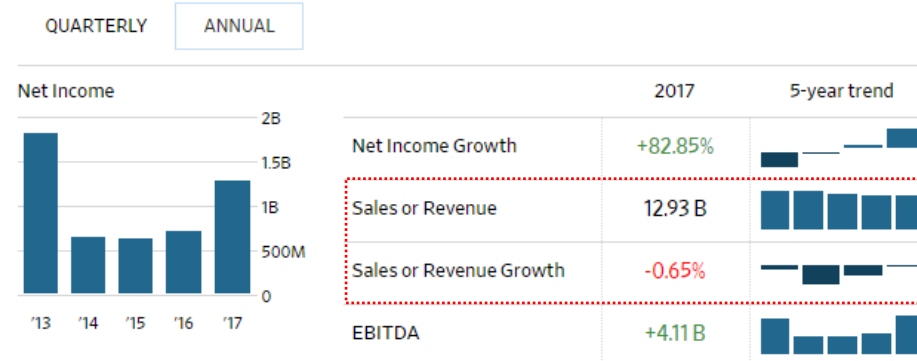
Quick Facts:

- HQ in Battle Creek, Michigan
- Founded in 1906
- 2017 revenue of 13 Billion dollars
- #216 on Fortune 500 list (2017)

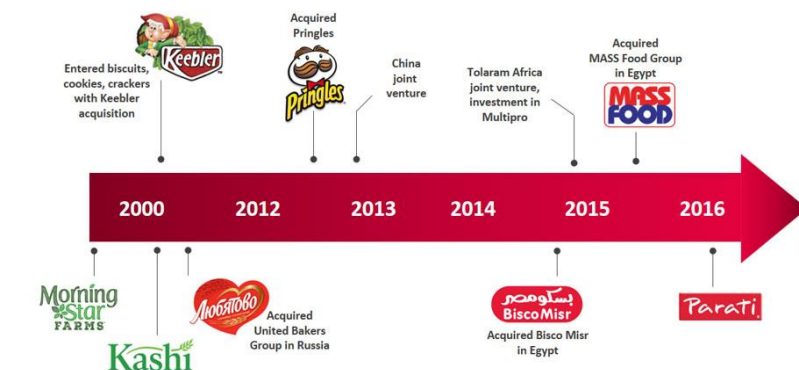


Graphics & Data courtesy of Wall Street Journal.com

Income Statement Kellogg Co. →



RECENT ACQUISITIONS





Consumer Packaged Goods - Food (CPG) Recent History

General Mills

Sales or Revenue	15.62 B	
Sales or Revenue Growth	-5.70%	

Mondelez

Sales or Revenue	25.90 B	
Sales or Revenue Growth	-0.10%	

Kraft Heinz

Sales or Revenue	26.23 B	
Sales or Revenue Growth	-0.94%	

Pepsico

Sales or Revenue	63.53 B	
Sales or Revenue Growth	+1.15%	

Five Challenges for the CPG Sector in 2018

Tough hurdles amidst a steady shift in consumer preferences

Perspectives

2018 Consumer Products Industry Outlook

Newer approaches and bolder moves in consumer goods

As consumers prosper from stable US and global economies, the consumer products industry will reinterpret traditional levers to fuel growth in a hyper-competitive market.

7 Mega-Trends, Challenges and Opportunities Disrupting the CPG Industry

by Jesper Grode and Carlos Dufour | June 21 2017

Megadeals in Consumer Packaged Goods

The Capable Deal Maker

How supersized deals are helping the sector respond to challenges.



Consumer Packaged Goods - Food (CPG) Recent History

Challenges

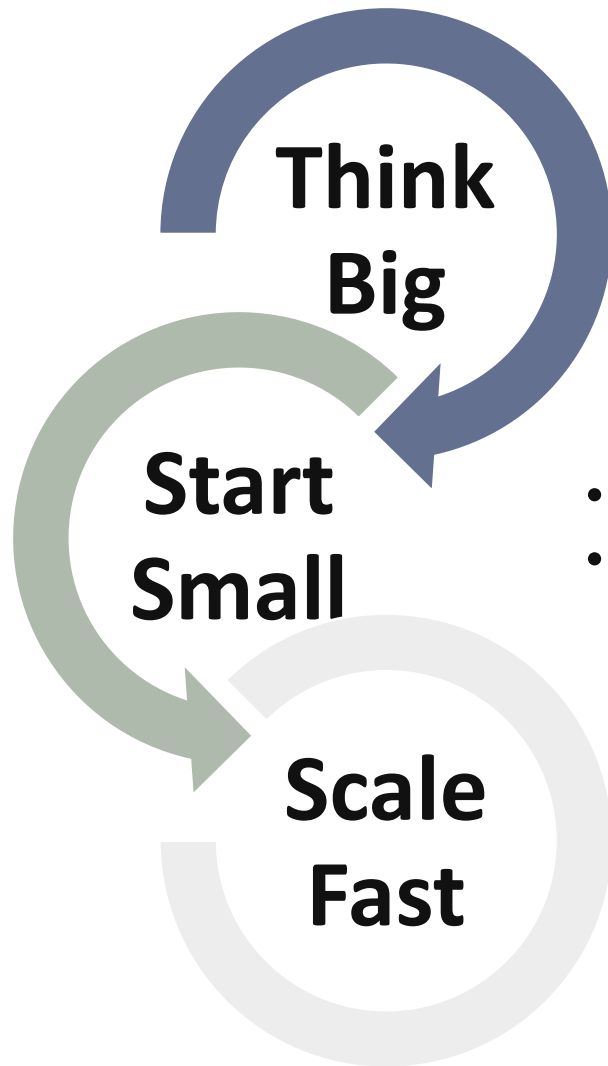
- eCommerce Disruption of Retail Landscape
- Lower barrier to entry for startups
- Changing consumer preferences – fresh – avoiding center aisles
- Private equity take overs -focus on cost cutting and efficiencies
- Increasing transportation costs

Opportunities

- New distribution methods
- Incentive to innovate and acquire
- Accelerating trend identification
- Revenue growth management analytics
- Supply chain analytics



The Analytics Journey at Kellogg



- Start with End State in mind
- Cross-functional
- Common platform for efficiency and speed

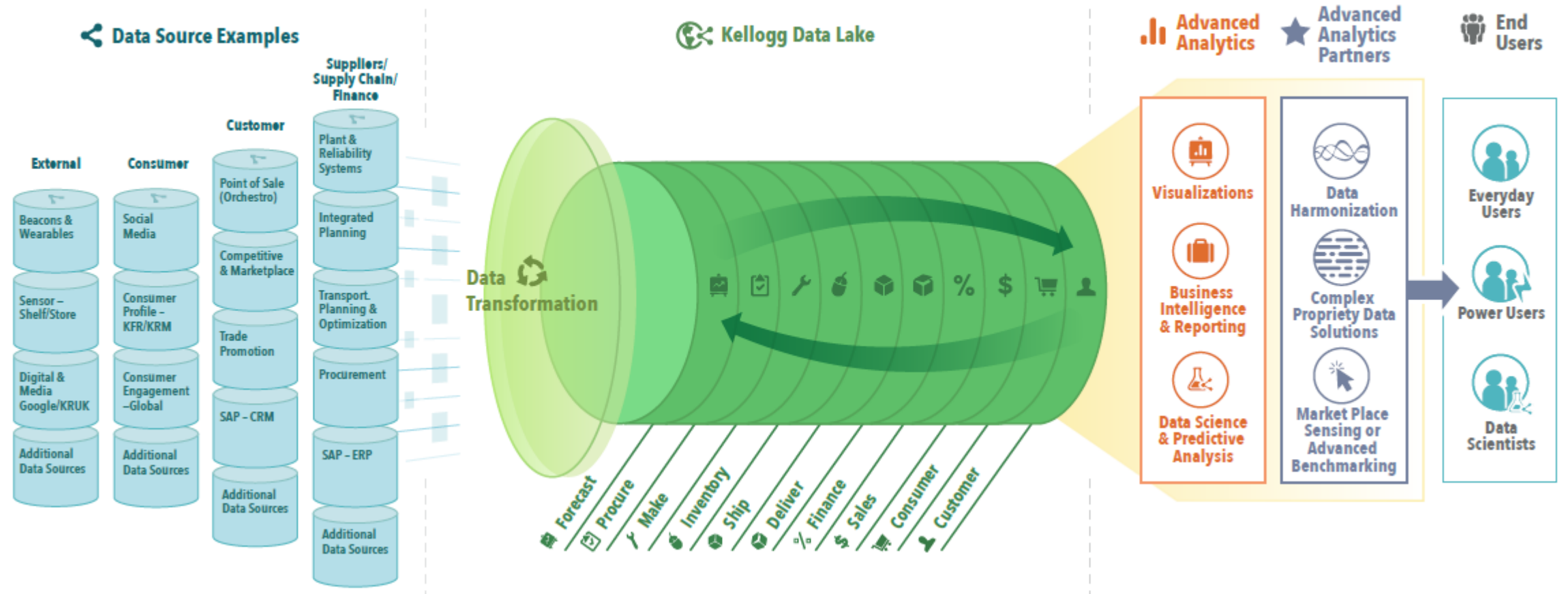
- Quick wins
- Leverage pilots to prove out business cases, new approaches, and technologies

- Once we have proven the business case, we will then scale quickly to other businesses and geographies



The Analytics Journey at Kellogg

KEYSTONE: Our Analytics Ecosystem





The Analytics Journey at Kellogg

Data Science

SWAT team approach to big opportunities; aligned to functional areas; end to end deployments (data, model, tool development).

Data Visualization COE

Proof of concept team that partners with the business to train business users on best practices of data visualization and to foster data democratization.

Reporting & Modeling

Sustainment of created models; ad-hoc reporting requests from existing data sources or models; support of data changes – entry level – data scientists in the making.

Analytics “Factory”

External resources that translate data science projects into long term ‘operationalized’ solutions. Typically IT resources that translate SAS, “R”, Python to more supported IT tools.

Data Services

Organizational responsible for connecting ‘Keystone’ to data sources and harmonizing the data. Database admins and SQL experts.

Platform Architecture

Individuals responsible for the connections among the various components of the analytics ecosystem and product management of each component.

Data Governance

Team responsible for source system data management and harmonization.



The Analytics Journey at Kellogg



FROM



TO



Large amounts of data in silos

Poor data quality

Reporting the past - reactive

Internal focus: reporting on ourselves

Inconsistent metrics

Redundant activity: significant time on data collection and reporting

Integrated data w/ improved insights

Data governance

Real-time and predictive insights

External focus: customer/consumer

Consistent exception based measures

Consolidated data collection and reporting activities

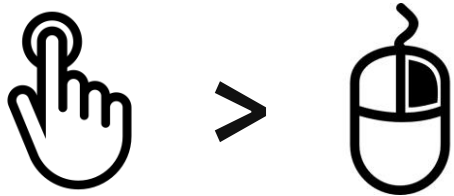


Translating Data Insights into Actions

1. Process engineering for “action-based analytics”



2. “Immersive technology” for interaction & collaboration



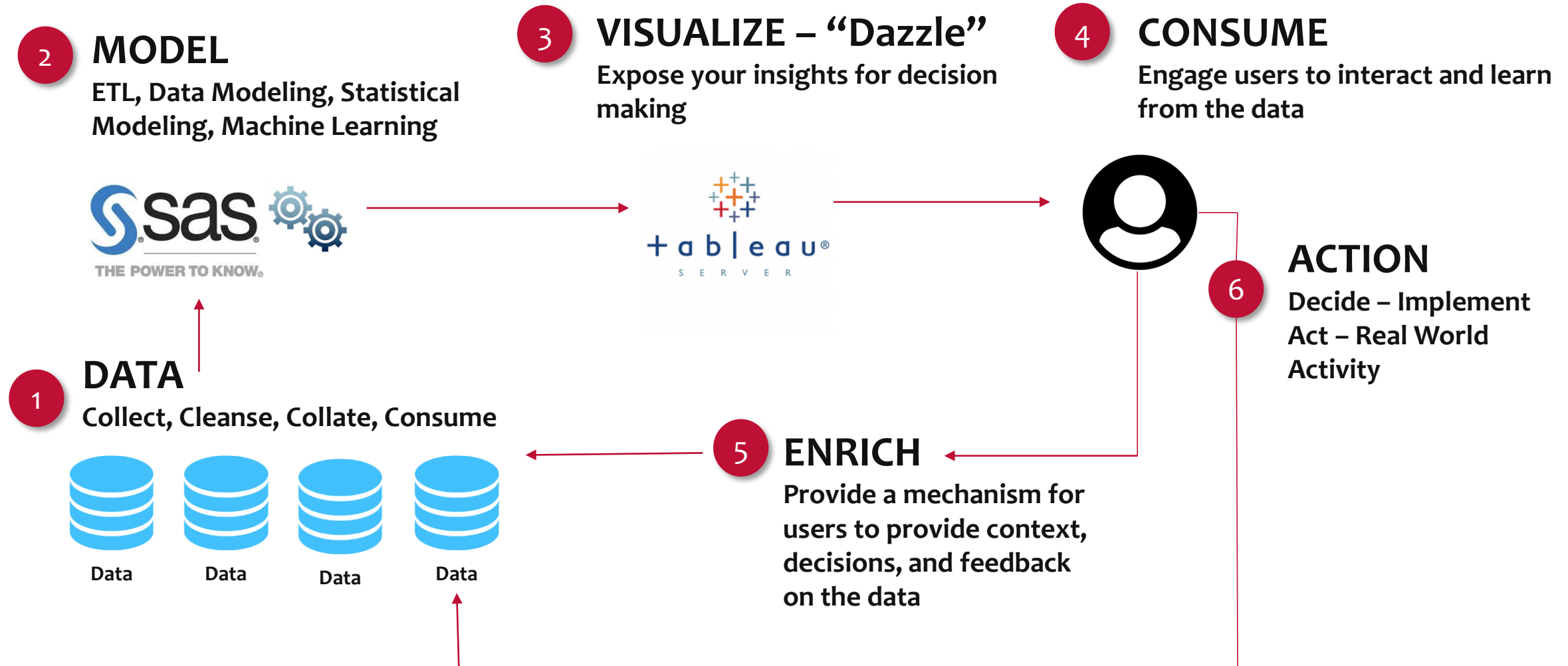
3. “Storytelling” with the full analytics ecosystem





Translating Data Insights into Actions

Process Engineering: Action Based Analytics





Business Unit (All)	Category (All)	Brand (All)	External Material Group (All)
Material Number (All)	SKU Type (All)	SKU Status (All)	Planner Initials (All)

Risk Matrix

Select a Risk Bubble to Filter

Planned Production
in the Next 8 Wks?

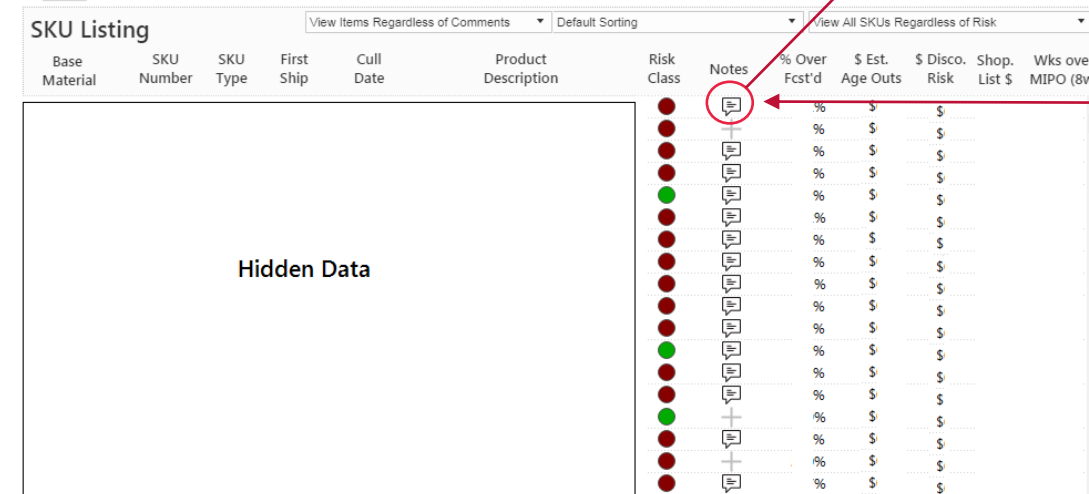
(All)


View Over or
Under Forecasted

(All)

"Snapshot"
Date

4/23/2018





Comment Tracking for the Control Model

Material Number

Material Description

Action Section: Please add comments, action owner, and due date for the actions that will help mitigate the risk associated with this material number.

Name of Action Owner:

Action Item Comments (what will be done to minimize risk)

Due Date for These Actions

< April 2018 >						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
25	26	27	28	29	30	31
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	1	2	3	4	5

Comment Section: Please add general comments from the integrated planning and commercial perspective regarding issues related to this material number.

Commercial Comments

Demand Planning Comments

Supply Planning Comments

2/9 TWO - target dropped; forecast adjusted last week; significant food in Fontana; KLK will review for redeploy if possible .

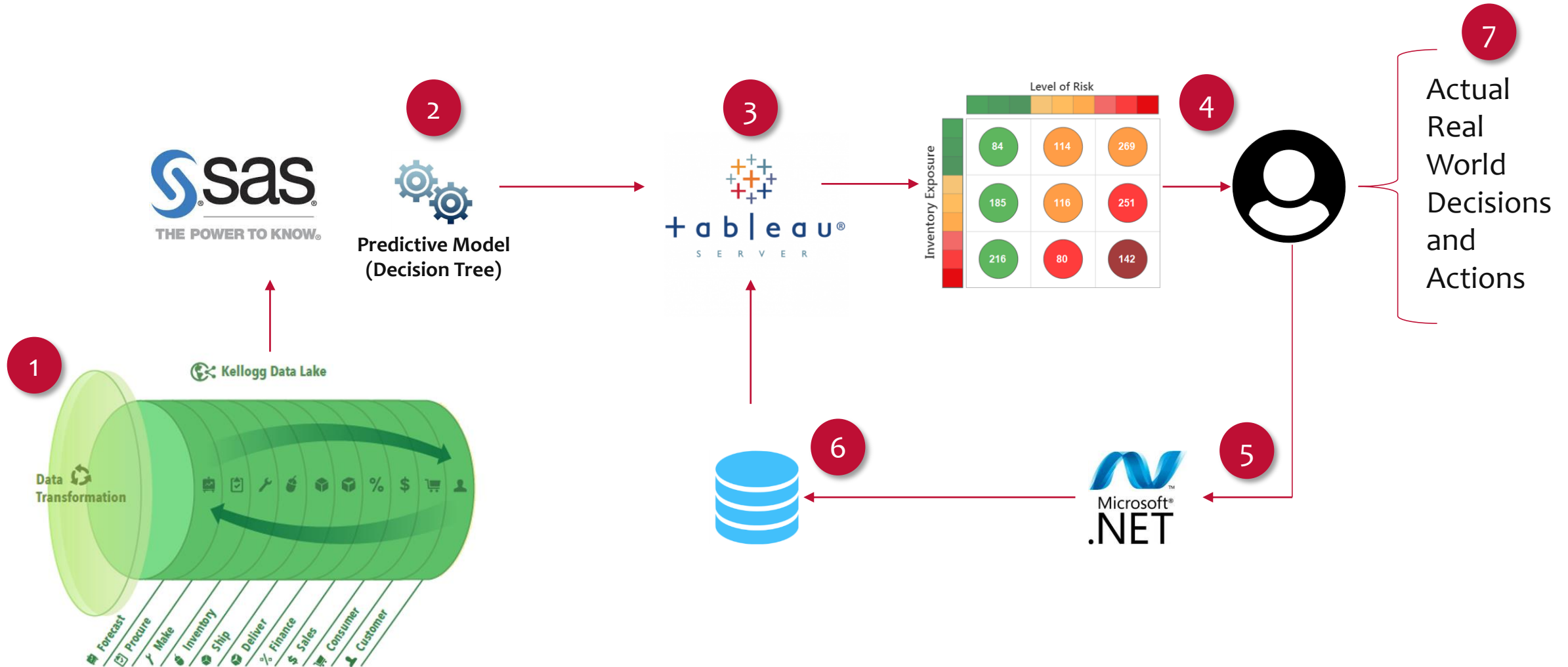
1.26.18 TWO: Age extend. Need product in 1457. Cut 260 cases in Pl. JK to review with KLK
Extended at 1405 & 1427

Save Your Changes



Translating Data Insights into Actions

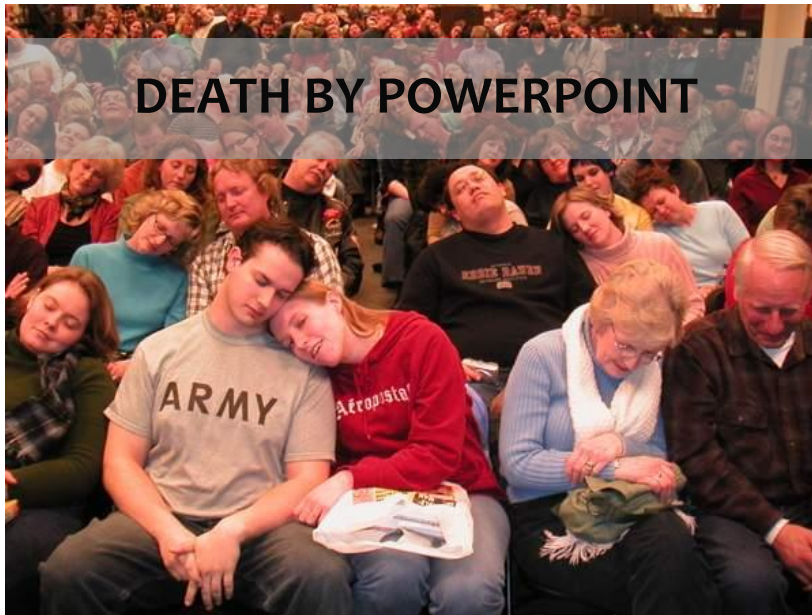
Process Engineering: Action Based Analytics



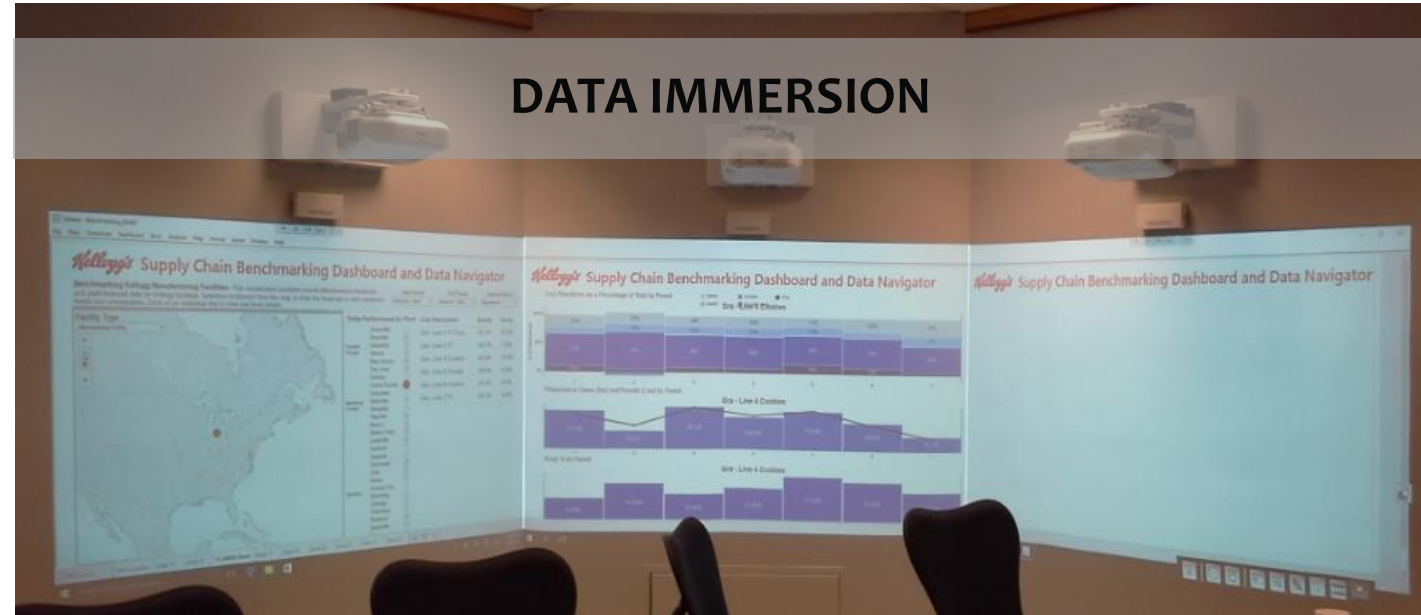


Translating Data Insights into Actions

K-Max: Immersive Technology



- A typical monthly staff meeting



- Interactive, immersive, and agile



Translating Data Insights into Actions

K-Max: Immersive Technology – Go “Big” or Go Home

Small Form Factors



- *Tablets*
- *Phones*
- *Smart Watches*

Big Form Factors



- *Touchscreen Monitors*
- *Multi-Screen Projectors*
- *Large Format Displays*

ADVANTAGES

- Mobile
- Forces simplicity
- Individualized

DRAWBACKS

- Small Screen Size
- Loss of ‘Context’
- Constrains Design

ADVANTAGES

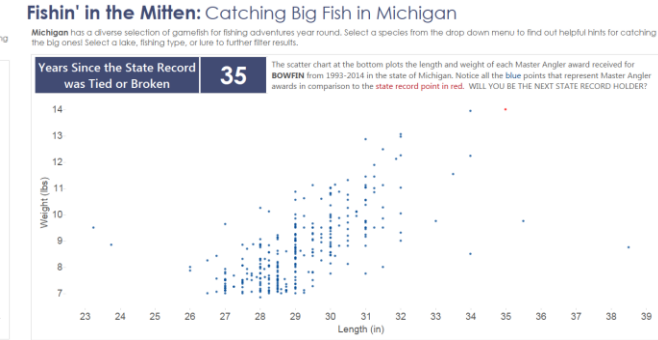
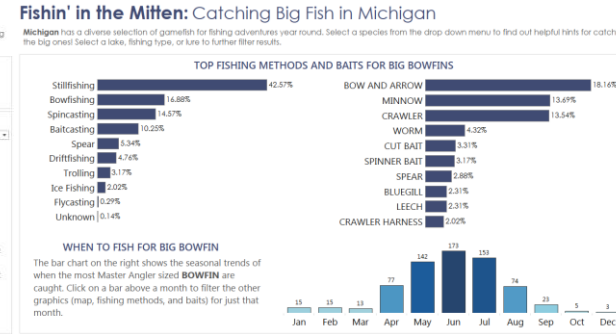
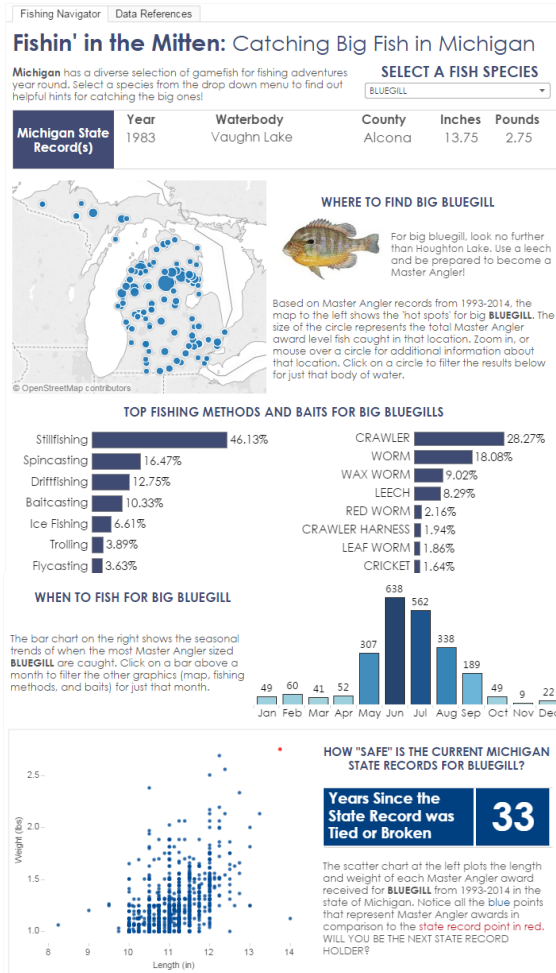
- Large Canvas Size
- Clear Context in Viz
- Collaborative
- ‘Immersive’

DRAWBACKS

- Can lead to ‘chart junk’
- Requires Dedicated Tech.
- Reqs Dedicated Dashboards



Translating Data Insights into Actions



- Multi-Screen Visualization
- (All Visible at the Same Time - Context)
- Removing 'scrolling', 'jumping', or 'hyperlinking'
- Context of visualization apparent
- Holistic view
- Guided 'flow' – filling in sections based on selections
- Extended canvas for storytelling

- “Long-form” Viz Style
- (Requires Scrolling)



Translating Data Insights into Actions

K-Max: Immersive Technology



- **Business Value**
 - Elicits interaction, collaboration
 - Moves away from static PowerPoints to interactive discussions
 - Provides a comprehensive view (E2E) performance in one view
 - Engages individuals to ask questions and 'see' interactions of data
 - Provides a multi-purpose environment:
 - *Creative problem solving*
 - *White boarding*
 - *Wireless projection of screen content*
 - *Interactive data visualizations*

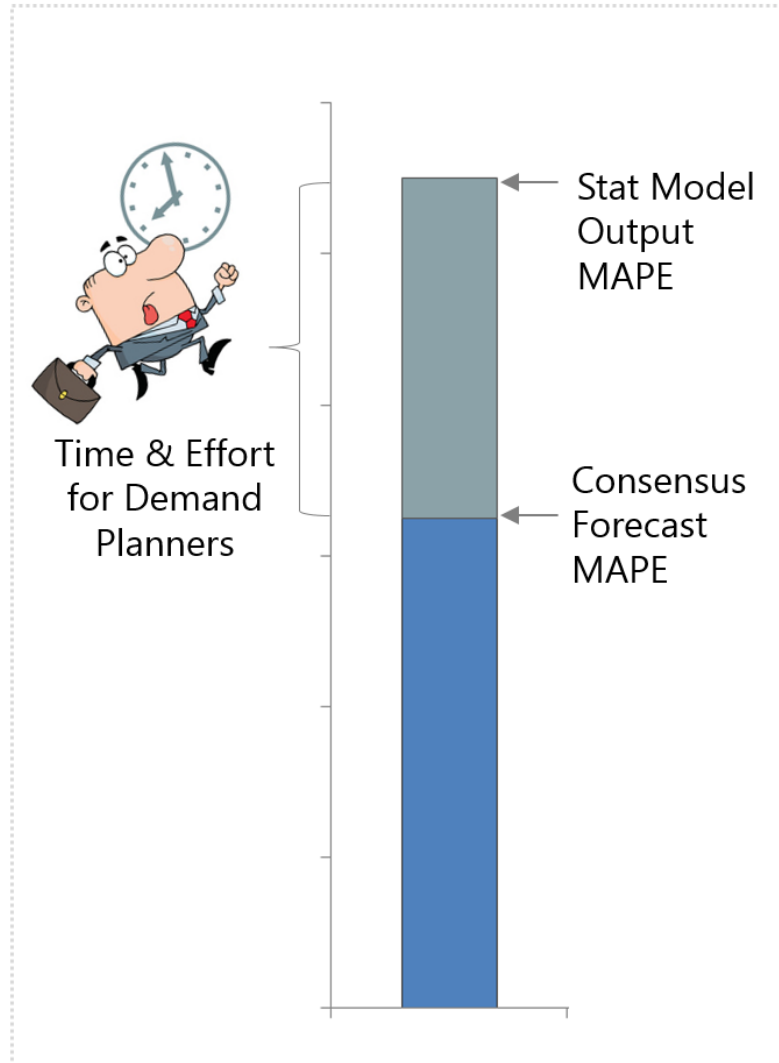


Forecasting Redesign at Kellogg

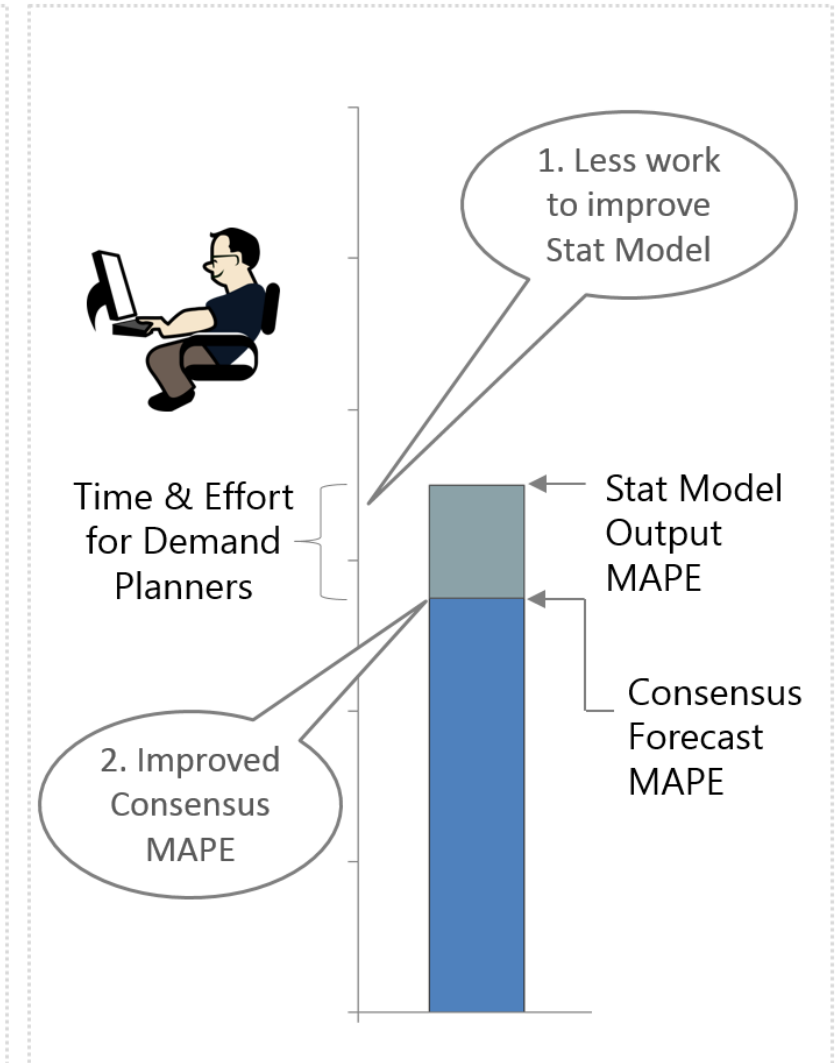
Demand Planners spent a lot of time improving the stat model output.

The efforts were not guided by a clear and updated segmentation for prioritizing effort.

Previous Forecast Method



Current Forecast Method





Forecasting Redesign at Kellogg

Objective – reduce work required to obtain the consensus forecast – move to total forecast – implement forecast value add

- **Method:** Alternative ways to forecast consumption (first tier in Multi-tiered causal analysis)
 - Broader set of forecasting models to apply to forecast consumption
 - Better use of feature, display, etc.
 - Achieved through repetitive ‘design of experiments’ to evaluate multiple settings for forecast server parameters
- **Method:** an analytical segmentation hierarchy rather than a business hierarchy



Forecasting Redesign at Kellogg

Design of Experiments for Forecast Server Settings

Forecasting Settings

Time ID
Data Preparation
Diagnostics
Model Generation
Model Selection
Forecast
Combined Model
Reconciliation

If changes are made to the settings below, the project will be automatically diagnosed. For each series, new system-generated models will be created, all other models will be refitted, and a forecast model selected.

Select how to interpret embedded missing values: 0

Select which leading/trailing missing values to remove: None

Select which leading/trailing zero values to interpret as missing: Right

☐ Ignore data points earlier than the following date: 01Jan2011:00:00:00

Forecasting Settings

Time ID
Data Preparation
Diagnostics
Model Generation
Model Selection
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Combined Model
Reconciliation

If changes are made to the settings below, models for each series will be automatically reselected. For each series, all models will be refitted, and a forecast model selected.

Use the following settings to select a forecast model for each series:

☐ Use holdout sample for model selection: 2

Maximum percentage of series that holdout sample can be: 5

☐ Maximum number of ending zero values for non-zero model: 0

Maximum percentage of ending zero values for non-zero model: 0

Minimum number of observation to perform the end-zeros test: 1

Selection criterion: Root mean square error

OK Cancel Help

Forecasting Settings

Time ID
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If changes are made to the settings below, the project will be automatically diagnosed. For each series, new system-generated models will be created, all other models will be refitted, and a forecast model selected.

Fit the following models to each series (must select at least one):

☒ System-generated ARIMA model(s)

☒ Create two models, each of which uses a different identification method for model inclusion. (Recommended)

☐ Identify inputs and events for model inclusion before ARMA components.

☐ Identify ARMA components for model inclusion before inputs and events.

☒ System-generated exponential smoothing models

☒ System-generated unobserved components models

Forecasting Settings

Time ID
Data Preparation
Diagnostics
Model Generation
Model Selection
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Combined Model
Reconciliation

If changes are made to the settings below, the project will be automatically diagnosed. For each series, new system-generated models will be created, all other models will be refitted, and a forecast model selected.

☒ Perform intermittency test. Sensitivity: 2

☐ Perform seasonality test. Sensitivity: 0.01

Minimum number of seasonal cycles for a seasonal model: 2

Minimum number of observations for a trend model: 2

Minimum number of observations for a non-mean model: 1

Functional transformation (dependent): None

Box-Cox parameter: 0

Forecast: Median

☐ Diagnose independent variables separately: Both

Outlier detection (ARIMA models only):

☐ Detect outliers: 2

Significance level: 0.01

Maximum percentage of series that can be outliers: 2

☐ Refine Parameters:

Significance level: 0.4

Factor option: INPUT

OK Cancel Help

*Thank you for
your time and
attention.*



Q & A