

Supported Operating System Platforms

Operating System		Windows Server 2008	Windows Server 2008 Standard and Enterprise Edition		Windows Server 2012 *10 Datacenter and Standard Edition		Windows 7 Professional, Ultimate, Enterprise Edition *4	Windows 8.x Pro and Enterprise	Suse Linux Enterprise Server		Red Hat Enterprise Linux Server*1				Solaris				HP-UX	AIX		Mac OS X
Version			R2			R2			11 SPx	6.x		7.x		10		11		11i v3	6.1	7.1	10.9	
Processor		x86-64	x86-64 *5	Amazon EC2 64-bit	x86-64 *5	x86-64	x86-64	x86-64	IBM System z 64-bit	x86-64 *5	IBM System z 64-bit	Amazon EC2 64-bit	x86-64 *5	IBM System z 64-bit	SPARC 64	x86-64	SPARC 64	x86-64	IA 64	Power64-bit	Power64-bit	
AgileApps Live (LongJump)	10.4								✓		✓											
Apama Studio	5.3		(✓)*7		(✓)*7	(✓)*7	(✓)*7	(✓)*7														
Apama Server	5.3		(✓)*7	(✓)*7	(✓)*7	(✓)*7	(✓)*7	(✓)*7			(✓)*7		(✓)*7	(✓)*7								
Apama Capital Markets Foundation	5.3		(✓)*7	(✓)*7	(✓)*7	(✓)*7	(✓)*7	(✓)*7			(✓)*7		(✓)*7	(✓)*7								
Apama Capital Markets Adapters	5.3		(✓)*7	(✓)*7		(✓)*7	(✓)*7	(✓)*7			(✓)*7		(✓)*7	(✓)*7								
Applinx*2	9.8	✓			✓	✓	✓	✓	✓		✓	✓	✓	✓	✓		✓		✓		✓	
CentraSite	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	(✓)*8	✓	(✓)*8	✓	✓	✓	✓	
Entirex*2	9.7	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓		✓	✓	✓	
MashZone	9.8	✓	✓	✓	✓	✓	✓	✓	(✓)*12		✓		✓									
My webMethods Server	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
PPM	9.8	✓	✓	✓	✓	✓	✓	✓	(✓)*12		✓		✓									
Presto	3.9	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓								✓
Software AG Command Central	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Terracotta BigMemory	4.3	✓	✓		✓	✓	✓	✓	✓	✓	✓	(✓)*11	✓	✓	✓	(✓)*11	✓	✓	✓	✓	✓	
Terracotta Web Sessions	4.3	✓	✓		✓	✓	✓	✓	✓	✓	✓		✓				✓					
Universal Messaging	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	(✓)*10	✓	✓	✓
webMethods ActiveTransfer Gateway	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods ActiveTransfer Server	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods API-Portal	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓								
webMethods Application Platform Server	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Asset Build Environment	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Broker*6	9.6	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Business Console	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Business Rules	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Closed Loop Analytics	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods CloudStreams Server	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Content Service Platform Client Components	9.0	✓	✓				✓	✓	✓		✓		✓		✓	✓	✓	✓	✓	✓	✓	
webMethods Content Service Platform Server	9.0	✓	✓			✓	✓	✓	✓		✓		✓		✓	✓	✓	✓	✓	✓	✓	
webMethods Database Configuration	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Deployer	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Infrastructure Data Collector	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Integration Server	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Locate	9.8	✓	✓		✓	✓	✓	✓	✓	✓	✓		✓									
webMethods Logging Utility	9.6	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Mediator	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Mobile Administrator	9.8								✓		✓											
webMethods Mobile Designer	9.8		✓		✓	(✓)*9	✓															✓
webMethods Adapter Development Kit	6.5	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Monitor	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	

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Operating System		Windows Server 2008	Windows Server 2008 Standard and Enterprise Edition		Windows Server 2012 ^{*10} Datacenter and Standard Edition		Windows 7 Professional, Ultimate, Enterprise Edition ^{*4}	Windows 8.x Pro and Enterprise	Suse Linux Enterprise Server	Red Hat Enterprise Linux Server ^{*1}				Solaris				HP-UX	AIX		Mac OS X		
		Version	R2		R2			11 SPx	6.x	7.x	10	11	11i v3	6.1	7.1	10.9							
Processor		x86-64	x86-64 ^{*5}	Amazon EC2 64-bit	x86-64 ^{*5}	x86-64 ^{*5}	x86-64	x86-64	x86-64	IBM System z 64-bit	x86-64 ^{*5}	IBM System z 64-bit	Amazon EC2 64-bit	x86-64 ^{*5}	IBM System z 64-bit	SPARC 64	x86-64	SPARC 64	x86-64	IA64	Power64-bit	Power64-bit	
webMethods OneData	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Optimize for B2B	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Optimize for Infrastructure	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Optimize for Process	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods SAP Process Monitor Agent ^{*3}	8.0.1	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Platform Manager	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
webMethods Process Engine	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Tamino XML Server	9.7	✓	✓		✓	✓	✓	✓	✓		✓			✓									
XTools	9.7	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Task Engine	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Trading Networks	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Events	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Notes:

^{*1} Includes the Base Server and Advanced Platform

^{*2} EntireX and ApplinX support additional operating systems. See the Release Notes of these products.

^{*3} For information about the webMethods SAP Process Monitoring Agent and webMethods SAP Adapter, which are components of webMethods Optimize for SAP, see the webMethods Adapter System Requirements.

^{*4} Windows Desktop platforms are supported for server functionality for development environments only.

^{*5} Also supported on VMWare ESX 5.x.

^{*6} - Broker C client library supported for both 32-bit and 64-bit Solaris, HP-UX and AIX

- Broker Server and command line utilities are supported on listed platforms

- Broker C# API is supported on Windows only

- Broker Java/JMS API also supported on Mac OSX

^{*7} Apama Support is very specific:

- Win2008R2 is SP1 only; Win2012 is R2 only; Win7 is

SP1 only; Win8 is 8.1 only,

- RHEL6 is 6.1+.

- SLES11 is SP3 only,

- Bloomberg BPOD adapter only supported on Linux and 32-bit Windows.

^{*8} Please contact your Software AG representative if you plan to install on a Solaris CMT system.

^{*9} Only Windows 7 Professional is supported

^{*10} On HP-UX systems, shared memory drivers are currently not supported - for more information see the Universal Messaging installation guide.

^{*11} Platforms are only supported for webMethods customers

^{*12} The platform is supported after installing the respective fix (Fix1).

Language packs are available for some products on all supported operating systems except Mac OS X.

This document will be updated whenever support for additional operating systems becomes available.

Please refer to Disclaimer on last page!

Operating System		Win Server 2008 Standard and Enterprise Edition			Windows Server 2012 Datacenter and Standard Edition		Windows 7 Professional, Ultimate, Enterprise Edition ^{*1}		Windows 8.x Pro and Enterprise		Suse Linux Enterprise Server	Red Hat Enterprise Linux		Mac OS X	
		Version		R2		R2					11 SPx	6.x	7.x	10.9	
Processor		x86-64	x86-64 ^{*2}	Amazon EC2 64-bit	x86-64	x86-64	x86	x86-64	x86	x86-64	x86-64	x86-64 ^{*2}	Amazon EC2 64-bit	x86-64 ^{*2}	x86-64
Software AG Designer	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
CentraSite SOA Governance	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Application Platform Development	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods ApplinX	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓					
webMethods Business Rules	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods CloudStreams Development	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Composite Application Framework	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods EntireX	9.7	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Events	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Mobile Development	9.8		✓		✓	✓	✓	✓	✓	✓					✓
webMethods Process Development	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Process Simulation	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Service Development	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Local Service Development	9.8	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
webMethods Tamino XML Server	9.7	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	

Notes:
^{*1} Windows Desktop platforms are supported for webMethods server functionality for development environments only
^{*2} Also supported on VMWare ESX 5.x

Please refer to Disclaimer on last page!

Supported RDBMSs

webMethods products support their database components on all platforms on which the RDBMS vendor supports the RDBMS. Unless otherwise mentioned all webMethods products come with the client component of the DataDirect Connect JDBC 5.1.3 driver. This driver is a Type 5 JDBC driver that does not have a server component. For information about the database components and the webMethods products that use them, see "*Installing webMethods Products*".

		Oracle		DB2 LUW		MS SQL Server	
		11 g (R1 / R2) ^{*1}	12 c ^{*1}	10.1	10.5	2012	2014
AgileApps Live (LongJump) ^{*7}	10.4						
Apama Server ^{*7}	5.3	(✓) ^{*8}	✓		✓	✓	✓
JDBC-2-PPM Extractor	9.8	(✓) ^{*3}	✓		✓	✓	✓
MashZone	9.8	(✓) ^{*2}	(✓) ^{*2}			(✓) ^{*2}	
My webMethods Server	9.8	✓	✓	✓	✓	✓	✓
PPM ^{*7} ^{*8}	9.8	(✓) ^{*3}	✓		✓	(✓) ^{*5}	(✓) ^{*5}
Presto ^{*7}	3.9	(✓) ^{*3}	✓			✓	
webMethods ActiveTransfer Server	9.8	✓	✓	✓	✓	✓	✓
webMethods API-Portal	9.8	✓	✓			✓	✓
webMethods Business Console	9.8	✓	✓	✓	✓	✓	✓
webMethods Business Rules	9.8	✓	✓	✓	✓	✓	✓
webMethods CloudStreams Server	9.8	✓	✓	✓	✓	✓	✓
webMethods Content Service Platform Server ^{*4}	9.0	✓	(✓) ^{*9}			✓	✓
webMethods Integration Server	9.8	✓	✓	✓	✓	✓	✓
webMethods Monitor	9.8	✓	✓	✓	✓	✓	✓
webMethods OneData	9.8	✓	✓			✓	✓
webMethods Optimize	9.8	✓	✓	✓	✓	✓	✓
webMethods Process Engine	9.8	✓	✓	✓	✓	✓	✓
webMethods Trading Networks	9.8	✓	✓	✓	✓	✓	✓

Notes:

^{*1} Also supported when implemented as RAC.

^{*2} Database connections use the standard JDBC interface. The required JDBC drivers are database-specific and are either part of the database installation or can be acquired from the database manufacturer. Selecting a suitable JDBC driver is not critical as only standard JDBC features are used.

^{*3} Supported JDBC driver: 11.1.0.6.0 and higher

^{*4} Supported DB2 9.7

^{*5} Standard and Enterprise Edition are supported

Supported JDBC driver: 4.0.2206.100 and higher. It is mandatory with Java to use the sqljdbc4.jar driver.

PPM supports SQL Server databases set up for collation Latin1_General_BIN. SQL Server databases with other collations are not supported. You can assign the collation at the database level.

If you use MS SQL Server on a single database instance and plan to set up a scaled PPM system with one master server and several sub-servers to connect to that instance, you need to ensure that the individual servers (especially master server and sub-servers) access different databases within the instance.

^{*6} Database connections use the standard JDBC interface. The required JDBC drivers are database-specific and are either part of the database installation or can be acquired from the database manufacturer. The jDTS driver is the recommended driver for use of Presto with a SQL Server database

^{*7} These products support additional DBMSs. For details please see the the respective product documentation.

^{*8} Database connections use the standard JDBC interface. The required JDBC drivers are database-specific and are either part of the database installation or can be acquired from the database manufacturer.

^{*9} For Oracle 12c support the odbc driver needs to be updated manually.

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Delivered JDKs

Operating System		Windows / LINUX / Solaris	HP-UX IA64	AIX	LINUX IBM System z	Mac OS X
JDK		Oracle Java 1.8.0_31	HP Java 1.8.0.0	IBM Java 1.7.0 SR7 SP1		Oracle Java 1.8.0_31
AgileApps Live (LongJump)	10.4	✓				
CentraSite	9.8	✓	✓	✓	✓	
MashZone ^{*2}	9.8	✓				
My webMethods Server	9.8	✓	✓	✓	✓	
PPM ^{*2}	9.8	✓				
Presto	3.9	✓				✓
Software AG Command Central	9.8	✓	✓	✓	✓	✓
Software AG Designer	9.8	✓				✓
Software AG Installer	9.8	✓	✓	✓	✓	✓
Terracotta BigMemory ^{*1}	4.3	✓	✓	✓	✓	
Terracotta Quartz ^{*1}	2.2.1	✓				
Terracotta Web Sessions ^{*1}	4.3	✓				
Universal Messaging ^{*1}	9.8	✓	✓	✓	✓	✓
webMethods ActiveTransfer Gateway	9.8	✓	✓	✓	✓	✓
webMethods ActiveTransfer Server	9.8	✓	✓	✓	✓	✓
webMethods API-Portal	9.8	✓				
webMethods Application Platform Server	9.8	✓	✓	✓	✓	
webMethods Application Platform Development Plug-in	9.8	✓	✓	✓	✓	
webMethods ApplinX	9.8	✓	✓	✓	✓	
webMethods Asset Build Environment	9.8	✓	✓	✓	✓	✓
webMethods Broker	9.6	✓	✓	✓	✓	
webMethods Business Rules	9.8	✓	✓	✓	✓	
webMethods CloudStreams Server	9.8	✓	✓	✓	✓	
webMethods Content Service Platform Server	9.0	✓	✓	✓		
webMethods Database Component Configurator	9.8	✓	✓	✓	✓	✓
webMethods Deployer	9.8	✓	✓	✓	✓	✓
webMethods EntireX	9.7	✓	✓	✓	✓	
webMethods Events	9.8	✓	✓	✓	✓	✓
webMethods Infrastructure Data Collector	9.8	✓	✓	✓	✓	
webMethods Integration Server	9.8	✓	✓	✓	✓	✓
webMethods Logging Utility	9.6	✓	✓	✓	✓	✓
webMethods Mediator	9.8	✓	✓	✓	✓	
webMethods Mobile Designer	9.8	✓				✓
webMethods Monitor	9.8	✓	✓	✓	✓	
webMethods OneData	9.8	✓	✓	✓		
webMethods Optimize for B2B	9.8	✓	✓	✓	✓	
webMethods Optimize for Infrastructure	9.8	✓	✓	✓	✓	
webMethods Optimize for Process	9.8	✓	✓	✓	✓	
webMethods Platform Manager	9.8	✓	✓	✓	✓	✓
webMethods Process Engine	9.8	✓	✓	✓	✓	
webMethods Tamino XML Server	9.7	✓				
webMethods Task Engine	9.8	✓	✓	✓	✓	
webMethods Trading Networks	9.8	✓	✓	✓	✓	✓

Notes:

^{*1} These products support additional JDKs. For details please see the the respective product documentation.

^{*2} The GA version will be available using JDK 1.8_25. Please refer to product documentation for further fixes that could support other versions.

The JDKs listed above are part of the webMethods 9.8 delivery.

For Apama JDK delivery please see the the Apama 5.3 documentation

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Supported Browsers

		Microsoft Internet Explorer		Mozilla Firefox 31 and higher	Google Chrome	Safari 8	
		10.x	11.x			desktop	mobile
AgileApps Live (LongJump)	10.4	✓		✓	✓	✓	✓
Apama Server ^{*1}	5.3	✓	✓	✓	✓	✓	✓
CentraSite	9.8	✓	✓	✓	✓	✓	
MashZone	9.8	✓	✓	✓	✓		
My webMethods Server	9.8	✓	✓	✓	✓	✓	
PPM	9.8	✓	✓	✓	✓		
Presto	3.9	✓	✓	✓	✓	✓	
Software AG Command Central	9.8	✓	✓	✓	✓		
Terracotta BigMemory	4.3	✓	✓	✓	✓		
webMethods Active Transfer Server	9.8	✓	✓	✓	✓		
webMethods API-Portal	9.8	✓	✓	✓	✓		
webMethods Application Platform	9.8	✓	✓	✓	✓		
webMethods ApplinX	9.8	✓	✓	✓	✓	✓	✓
webMethods Broker	9.6	✓	✓	✓	✓	✓	
webMethods Business Console	9.8	✓	✓	✓	✓		
webMethods Business Rules	9.8	✓	✓	✓	✓		
webMethods CloudStreams Server	9.8	✓	✓	✓	✓		
webMethods Deployer	9.8	✓	✓	✓	✓		
webMethods Integration Server	9.8	✓	✓	✓	✓		
webMethods Mediator	9.8	✓	✓	✓	✓		
webMethods Mobile Administrator	9.8	✓	✓	✓	✓		
webMethods Monitor	9.8	✓	✓	✓	✓		
webMethods OneData	9.8	✓	✓	✓	✓		✓
webMethods Optimize	9.8	✓	✓	✓	✓		
webMethods Trading Networks	9.8	✓	✓	✓	✓		
Software AG Designer	9.8	✓	✓	✓	✓	✓	

Notes:

^{*1} These products support additional browsers. For details please see the the respective product documentation.

Please refer to Disclaimer on last page!

Supported Application Servers

Unless otherwise mentioned all products only support the application server that is included with the suite. For additional application server support please contact your Software AG representative.

EntireX and ApplinX support additional Application Servers.
See the Release Notes of these products.

Universal Messaging/webMethods Broker supports application servers based on Java EE standards by way of the Java EE Connector Architecture (JCA) 1.5 and JMS Application Server Facilities (ASF). Universal Messaging/webMethods Broker includes a resource adapter that works with JCA 1.5, uses the JMS client library, and integrates well with application servers. You can use Universal Messaging/webMethods Broker with application servers using either the JCA resource adapter or ASF. Universal Messaging/webMethods Broker is tested to work with Oracle WebLogic, JBoss enterprise editions, and IBM WebSphere application servers. Software AG Support will handle any issues pertaining to resource adapter operation with JCA 1.5 or ASF. For issues specific to the application server configuration or the JCA container of the application server, report those issues to the respective application server vendors.

Please refer to Disclaimer on last page!

Disclaimer:

Unless otherwise specified in our documentation, we encourage installing the latest service packs, patch-bundles and fixes for the supported operating systems and products if those are recommended by the respective vendor. Please report defects resulting from 3rd party supplied fixes, patches or service packs to the vendor directly.

Except where otherwise specified by a special arrangement, we support our software operation only on the supported Linux distributions mentioned above. Customers may run webMethods software on Linux distributions like Oracle Linux and other Linux distributions that are stated to be compatible with the Linux distributions supported by webMethods products. If they encounter an issue that might be related to webMethods software, Technical Services may ask the customer to reproduce the issue on the Red Hat or SUSE distributions that are supported before analyzing the issue further.

Software AG tests its software against specific versions of operating systems and supported products (RDBMSs, JDKs, browsers, application servers, directory servers) and not specifically against all possible combinations of patches, fixes and hardware that might comprise that platform. Therefore, Software AG may not use the exact same versions of fixes, patches or service packs for operating systems and supported software products, when troubleshooting a customer issue.