



# ILTA's Distinguished Peer Awards

## Application 2024 Solution Provider of the Year - Business Partner

The Solution Provider of the Year Award is intended to recognize an individual Business Partner or a Business Partner company for outstanding achievements and exceptional advancement of a software or technology solution.

① Important Information    ② Instructions    ③ Application

### Applicant Information:

Name \*

First

Last

Firm/Company Name \*

Email \*

Phone \*

Do you want to include a secondary contact? \*

☐ Yes    ☐ No

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### Question 1:

Describe your software or technology solution, citing specific milestones, achievements, transformational impact, and recognition.

**NOTE: At least one customer must have deployed software or technology solution from pilot to production between 1/1/2023 and 12/31/2023.**

#### Question 1 Response: \*

### Question 2:

Provide a brief description of what is unique about the solution you provide?

#### Question 2 Response: \*

### Question 3:

Explain how your solution delivers value to the legal community.

#### Question 3 Response: \*

### Question 4:

Describe how your solution has been adopted within law firms and / or legal departments.

#### Question 4 Response: \*

### Question 5:

Describe how you support an internal culture of continuous innovation and adaptation to client needs.

**Question 5 Response: \***

**Question 6:**

What does customer service mean to you, and how do you meet—and exceed—client expectations in this area?

**Question 6 Response: \***

**Question 7:**

Beyond the examples cited above, describe how your organization demonstrates and embodies ILTA's core values (shown below).

**ILTA's Core Values:**

- Foster a trusted resource community
- Provide relevant, timely, and accurate information
- Nurture skills and talents to promote professional development and success
- Embrace and encourage volunteerism
- Respect our colleagues
- Commit to the highest standards of ethics and professionalism
- Foster diversity, equity, and inclusion throughout the ILTA community

**Question 7 Response: \***

### Question 8:

Please submit a PowerPoint presentation (no more than 20 slides) providing a case study of an implementation of your software or technology solution. Include screenshots (where applicable), and details regarding:

1. Challenges/opportunities being addressed.
2. Why the solution was selected (decision points).
3. Description of implementation process (pilot to production, timelines, etc.).
4. How the solution is being used today and by whom.
5. How the solution has transformed the organization (security, efficiency, outcomes, collaboration, growth, knowledge transfer, agility, etc.).
6. What KPIs have been delivered on.
7. Testimonial(s).

### Question 8 Response:

**Upload** or drag files here.

### Question 9:

In addition to the PowerPoint presentation requested in Question 8, please provide the following supporting documentation.

1. Three endorsement letters from a legal industry professional (not affiliated with your organization) summarizing your performance and leadership is required to be submitted with this application form.

Documents can be uploaded using the **"Upload"** button below.

### Supporting Documents Upload

**Upload** or drag files here.

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