ILTA>ON Detailed Business Partner Education Session Agenda

(agenda current as of August 22, 6 PM CDT)

Monday, August 24 - ALL TIMES ARE LISTED IN CENTRAL DAYLIGHT TIME

Start Time CENTRAL	End Date	Track	Session	Description	Speaker(s)
8/24/2020 7:45 AM:00 AM Central	8/24/2020 8:00:00 AM Central	Sponsor Spotlight: iManage	Setting the Stage - The New Digital Firm		Dan Carmel

Start Time CENTRAL	End Date	Track	Session	Description	Speaker(s)
8/24/2020 8:00:00 AM Central	8/24/2020 9:00:00 AM Central	Company Updates	Company Update - Kira Systems	Though it has been a challenging year for all organizations, at Kira, we have maintained our dedication towards innovation and remaining leaders in contract technology. Join this session where we will provide an executive update on Kira and our growing impact on the legal industry, including a showcase of our latest innovation in contract analysis and machine learning technology. We will also be joined by guest speakers Catriona Wolfenden, Partner & Innovation Manager at Weightmans, and Dr. Shea Smock, Practice Innovation Analyst at Chapman and Cutler to share their use cases.	Noah Waisberg Steve Obenski Bryan Smith David Curle
8/24/2020 8:00:00 AM Central	8/24/2020 09:15:00 AM Central	Sponsor Spotlight: iManage	Enabling Smarter Collaboration and Communication for Remote Work	How do you practice law and service clients well from your kitchen table? Join us to understand how key features and functionality in iManage Work and iManage Tracker help professionals adapt and succeed in the new normal.	Shawn Misquitta
			Simplify DM with iManage Drive for consumer-like sync experience	Non-adopters of Document management are a bigger challenge when everyone is working remote. iManage Drive gives non-adopters a familiar share interface while making all content searchable, shareable, and governed. In doing so iManage Drive helps ensure that distributed teams' information is all captured to optimize knowledge value and risk management.	
			Working on the Run: iManage Collaboration and Mobility Bridge the Gap	Maximize your user and team productivity with the right tools and safeguards to keep your client data safe in iManage, the single source of truth.	

Start Time CENTRAL	End Date	Track	Session	Description	Speaker(s)
8/24/2020 9:00:00 AM Central	8/24/2020 9:30:00 AM Central	Sponsor Spotlight: NetDocuments	Solving the Collaboration Conundrum	What if you could manage your projects and matters easily with colleagues while never compromising your firm's security and governance requirements? And, what there were finally an answer to reducing inbox congestion while keeping lines of communication open and active and streamlining workflows? Discover how PLAN is helping teams become more efficient and productive in this session.	Fred Levesque Mike Sanders

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8/24/2020 10:00:00 AM Central	8/24/2020 11:00:00 AM Central	Company Updates	Company Update - Litera		Avaneesh Marwaha
8/24/2020 10:00:00 AM Central	8/24/2020 11:00:00 AM Central	Company Updates	All things Aero UI, security, and more in RelativityOne	Join Relativity's product leaders including Chief Security Officer Amanda Fennell, Chief Product Officer Chris Brown and Group Product Manager Kyle Disterheft as they walk you through the success of RelativityOne this year and what's to come. They'll cover topics such as our brand-new Aero UI, changes we've made to our security protocol, including our pursuit of FedRAMP and our brand new HIPAA compliance, and the road map for what's to come in the next few years. You'll walk away from this company update with a better understanding of where RelativityOne is going and how it fits into our company's missions to organize data, discover the truth, and act on it.	Chris Brown Kyle Disterheft
8/24/2020 10:00:00 AM Central	8/24/2020 10:30:00 AM Central	Sponsor Spotlight: iManage	Making documents smarter with AI and Knowledge Management	This session will highlight how finding, enriching, and extracting from documents in the DMS, curating knowledge directly in the DMS and putting the DMS closer to additional data sources creates Knowledge Search that is the glue to providing visibility into contracts and discovering new insights and views within the data and documents. We'll guide you through how new experiences from iManage RAVN are built on the foundation of Work 10 and surfaced in compelling new experiences for your lawyers, marrying great process, classification, and extraction beneath a modern and easy to deploy knowledge interface.	Alex Smith
8/24/2020 10:00:00 AM Central	8/24/2020 10:30:00 AM Central	Sponsor Spotlight: NetDocuments	Beyond Vanilla Document Management	Discover how NetDocuments exceeds the standards of traditional document management with best-in-class capabilities built specifically for the legal profession. See how ORGANIZE & LEARN are powering next-generation law firms to bring content to life through better user experiences, advanced workflows like Power Automate, and enterprise search.	Valerie Connell Peter Buck
8/24/2020 10:00:00 AM Central	8/24/2020 10:30:00 AM Central	Sponsor Spotlight: Thomson Reuters	The Real Cost of eBilling	Submitting your eBill correctly is pivotal to getting paid. Incorrect submissions often result in rejections that can delay payment for days, or even weeks. But with varying sets of billing guidelines that firms must follow, it's often difficult to stay on top of the rules. Especially when updates are issued. How can your firm better manage the eBilling process so that it actually works for you, as well as your clients? Join us for a webcast to learn just how your law firm can position itself in the age of eBilling.	Ken Wineke

8/24/2020 10:30:00 AM Central	8/24/2020 11:00:00 AM Central	Sponsor Spotlight: iManage	Seven Ways to Make Your Attorneys' Work Smarter	Bring knowledge management to your teams easily with Knowledge Essentials, a knowledge system built on the power of the documents, matter intelligence, and usage data in Work 10, or build a path to Knowledge Professional. Join this session to see what an end-to-end knowledge system looks like inside the iManage platform, how best to deploy with Knowledge Essentials and expand over time.	Alex Smith
Start Time CENTRAL	**End Date**	**Track**	**Session**	**Description**	**Speaker(s)**
8/24/2020 11:00:00 AM Central	8/24/2020 11:30:00 AM Central	Sponsor Spotlight: iManage	Empower Faster, More Desirable Transactions for your Clients	This session will look at how Contract Intelligence from iManage RAVN can put a firmwide AI toolkit into the hands of your creative lawyers and business services teams to drive both new business and more efficient matters for transactional lawyers. Learn how to use the DMS and RAVN extractors to expand efficiency, new business opportunities and empower practice teams to use AI in tough times. Get started with the iManage AI University where iManage RAVN experts will support your teams to learn transferrable skills and leave with the tools to solve a variety of legal operations problems and the skills to leverage the investment long after the session.	Alex Smith
8/24/2020 11:00:00 AM Central	8/24/2020 11:30:00 AM Central	Sponsor Spotlight: NetDocuments	Reimagining Content Security and Sharing	How can you secure your sensitive content not just by controlling access, but limiting user actions on the content? How can you ensure compliance with geographic and regulatory mandates? And how can you package content and deliver it to people in and outside your organization? Discover how PROTECT & DELIVER keep your most important documents, data, and information secure – even while sharing it externally with clients.	Jed Cawthorne Fred Levesque Mike Sanders
8/24/2020 11:00:00 AM Central	8/24/2020 12:00:00 PM Central	Sponsor Spotlight: Thomson Reuters	How to Increase Your Share of Client Legal Spend with HighQ	Acquiring a new customer can cost five times more than retaining an existing client. Today's GCs say the typical firm earns 14% of their outside legal spend, but firms that show an innovative approach and have collaborative teams earn 3x that amount. Learn how Thomson Reuters® HighQ can help your firm increase their share of wallet by providing innovative and collaborative experiences.	Chris Kitchener
8/24/2020 11:30:00 AM Central	8/24/2020 12:00:00 PM Central	Sponsor Spotlight: iManage	How iManage Security, Risk, and Governance products Secure the Full Matter Lifecycle	iManage's industry leading SRG products deliver comprehensive, pervasive, and unobtrusive security and governance across the entire matter lifecycle. This session will provide an overview of the integrated approach iManage takes to active governance and risk mitigation.	Ian Raine Joy E. Spicer
Start Time CENTRAL	**End Date**	**Track**	**Session**	**Description**	**Speaker(s)**
8/24/2020 12:00:00 PM Central	8/24/2020 12:30:00 PM Central	Sponsor Spotlight: iManage	Automated business continuity - Workflow and Conflicts of Interest coverage for the entire lifecycle of your clients and matters	iManage Business Intake Manager and iManage Conflicts Manager provide sophisticated and comprehensive workflow and conflicts of interest functionality to provide firms full coverage of key risk and compliance considerations throughout the lifecycle of your clients and matters. In this session we'll provide insight into the key differentiators for our solutions, real-world case studies highlighting the incredible return on investment our clients enjoy, and insight into the product roadmaps.	Joy E. Spicer
8/24/2020 12:00:00 PM Central	8/24/2020 1:00:00 PM Central	Sponsor Spotlight: Thomson Reuters	Exploring a Move to the Cloud	Join us for a free webcast as we dive deep into the cloud. We will explore the benefits, barriers, and considerations of moving to the cloud, as well as discuss how you can chart a successful migration to 3E® Cloud.	Ruby Lee
8/24/2020 12:00:00 PM Central	8/24/2020 1:00:00 PM Central	Sponsor Spotlight: iManage	Solving today's Information Governance challenges: product theory to real world application	Join this 'voice of the customer' session to understand how different leaders from IT, risk and compliance, and security operations are benefitting from iManage products to help them control access and segment content on a need-to know basis whilst securing and protecting sensitive information from internal and external threat actors.	Ian Raine
8/24/2020 12:00:00 PM Central	8/24/2020 1:00:00 PM Central	Company Updates	Company Update - Intapp		Thad Jampol Jose Lazares
Start Time CENTRAL	**End Date**	**Track**	**Session**	**Description**	**Speaker(s)**
8/24/2020 1:00:00 PM Central	8/24/2020 1:30:00 PM Central	Sponsor Spotlight: NetDocuments	Solving the Collaboration Conundrum (rebroadcast)	What if you could manage your projects and matters easily with colleagues while never compromising your firm's security and governance requirements? And, what there were finally an answer to reducing inbox congestion while keeping lines of communication open and active and streamlining workflows? Discover how PLAN is helping teams become more efficient and productive in this session.	Fred Levesque Mike Sanders
8/24/2020 1:00:00 PM Central	8/24/2020 2:00:00 PM Central	Sponsor Spotlight: Thomson Reuters	The Real Cost of eBilling (rebroadcast)	Submitting your eBill correctly is pivotal to getting paid. Incorrect submissions often result in rejections that can delay payment for days, or even weeks. But with varying sets of billing guidelines that firms must follow, it's often difficult to stay on top of the rules. Especially when updates are issued. How can your firm better manage the eBilling process so that it actually works for you, as well as your clients? Join us for a webcast to learn just how your law firm can position itself in the age of eBilling.	Ken Wineke
8/24/2020 1:00:00 PM Central	8/24/2020 2:00:00 PM Central	Company Updates	Arctic Wolf & Security Operations	The cybersecurity industry has an effectiveness problem. There are thousands of vendors in the market, with over $130 billion spent annually on defense. And yet, the number of breaches continues to rise.	Con Mallon

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8/24/2020 2:00:00 PM Central	8/24/2020 2:30:00 PM Central	Sponsor Spotlight: NetDocuments	Beyond Vanilla Document Management (rebroadcast)	Discover how NetDocuments exceeds the standards of traditional document management with best-in-class capabilities built specifically for the legal profession. See how ORGANIZE & LEARN are powering next-generation law firms to bring content to life through better user experiences, advanced workflows like Power Automate, and enterprise search.	Valerie Connell Peter Buck
8/24/2020 2:00:00 PM Central	8/24/2020 2:45:00 PM Central	Sponsor Spotlight: iManage	Considerations when moving to the Cloud – We've got you covered	Thinking about moving to the iManage Cloud? In this session, we will cover the key factors and considerations when making the move. You'll hear from customers in law firms and legal departments about their selection process, best practices, and lessons learned.	Dan Dosen
8/24/2020 2:00:00 PM Central	8/24/2020 3:00:00 PM Central	Sponsor Spotlight: Thomson Reuters	How to Increase Your Share of Client Legal Spend with HighQ (rebroadcast)	Acquiring a new customer can cost five times more than retaining an existing client. Today's GCs say the typical firm earns 14% of their outside legal spend, but firms that show an innovative approach and have collaborative teams earn 3x that amount. Learn how Thomson Reuters® HighQ can help your firm increase their share of wallet by providing innovative and collaborative experiences.	Chris Kitchener
8/24/2020 2:00:00 PM Central	8/24/2020 2:30:00 PM Central	Company Updates	Company Update - Zero Cognitive Systems, Inc.		Alex Babin Ryan Steadman
8/24/2020 2:45:00 PM Central	8/24/2020 3:30:00 PM Central	Sponsor Spotlight: iManage	Your Journey from Go-Live to Fully Adopted	Deployment and adoption are key to any technology rollout, which is why we have designed the iManage Journey – an end to end training and enablement experience, aligned to personas, to ensure you have well adopted, satisfied users. The goal? Right information to the right user at the right time. Learn how we are delivering key training and enablement content so end users, partners, and your IT team get their questions answered, quickly and simply.	Dean Leung Karl Gabbey

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8/24/2020 3:00:00 PM Central	8/24/2020 3:30:00 PM Central	Sponsor Spotlight: NetDocuments	Reimagining Content Security and Sharing (rebroadcast)	How can you secure your sensitive content not just by controlling access, but limiting user actions on the content? How can you ensure compliance with geographic and regulatory mandates? And how can you package content and deliver it to people in and outside your organization? Discover how PROTECT & DELIVER keep your most important documents, data, and information secure – even while sharing it externally with clients.	Jed Cawthorne Fred Levesque Mike Sanders
8/24/2020 3:00:00 PM Central	8/24/2020 4:00:00 PM Central	Company Updates	Company Update - Iridium Technology		Tom Jones Jeff Suhr
8/24/2020 3:00:00 PM Central	8/24/2020 4:00:00 PM Central	Sponsor Spotlight: Thomson Reuters	The Benefits of Intelligent Document Analysis	Get a first-hand look at Westlaw Edge Quick Check: an intelligent legal document analysis tool powered by advanced AI technology. Quick Check launched just last summer, but its creators have been hard at work building even more new features designed to help legal professionals work faster and more confidently. Learn more about Quick Check, hear about a new Quotation Analysis enhancement , and get a sneak peek at an exciting new functionality coming later this summer.	Carol Jo (CJ) Lechtenberg
8/24/2020 3:45:00 PM Central	8/24/2020 4:30:00 PM Central	Sponsor Spotlight: iManage	Making you successful in your iManage Journey - supporting you at every step	Service and support are key to maximizing the value of your investment and end-user productivity. At each stage of your journey, we provide you the tools and latest best practices so both your IT team and end users have the self service capabilities to learn and resolve issues just-in-time. Take away curated content, for your IT team, and end-users to be immediately be more efficient and productive with iManage.	Akash Dubey Chris Rubert

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8/24/2020 4:00:00 PM Central	8/24/2020 5:00:00 PM Central	Company Updates	Company Update - eSentire		Mark Sangster Tia Hopkins

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8/24/2020 5:00:00 PM Central	8/24/2020 6:00:00 PM Central	Company Updates	Company Update - inMailX by Digitus		Florin Boiangiu
8/24/2020 5:00:00 PM Central	8/24/2020 6:00:00 PM Central	Sponsor Spotlight: Thomson Reuters	Exploring a Move to the Cloud (rebroadcast)	Join us for a free webcast as we dive deep into the cloud. We will explore the benefits, barriers, and considerations of moving to the cloud, as well as discuss how you can chart a successful migration to 3E® Cloud.	Ruby Lee

Tuesday, August 25 - ALL TIMES ARE LISTED IN CENTRAL DAYLIGHT TIME

Start Time CENTRAL	End Date	Track	Session	Description	Speaker(s)
8/25/2020 10:00:00 AM Central	8/25/2020 11:00:00 AM Central	Company Updates	Company Update - NetDocuments	The world, as evidenced during the recent events of 2020, has the ability to change instantly, nearly overnight. With these changes comes an even greater need for a platform that can adjust and adapt with you, giving you security, peace-of-mind, and the ability to work just as you would in the office from anywhere on the globe.	Josh Baxter Dan Hauck Alvin Tedjamulia

Start Time CENTRAL	End Date	Track	Session	Description	Speaker(s)
8/25/2020 10:30:00 AM Central	8/25/2020 11:30:00 AM Central	Master Class	Automation Projects - Requirements and Evaluation	Choosing what to automate and the best product/service in a legal organization isn't easy. You can't afford to make bad choices in the current economic climate. You have to balance the risks and costs of using your own resources and skills against automating the processes yourselves or moving to a managed service. Having good requirements are key to you making good decisions and being successful in your automation projects. In this Master Class we take a deep dive into the questions to ask internally, identifying risk areas in current manual processes and prioritizing automation needs. We share our experience in developing automation requirements and evaluating automation products and services. Our focus will be on workflow tools / RPA (Robotic Process Automation) and software testing automation.	Rick Lesley, Olenick TJ Johnson, Olenick
Start Time CENTRAL	**End Date**	**Track**	**Session**	**Description**	**Speaker(s)**
8/25/2020 11:30:00 AM Central	8/25/2020 12:30:00 PM Central	Master Class	AI Frontiers in Legal	In the legal industry, as in other industries, Artificial Intelligence techniques and tools are being applied to many processes and workflows. This Master Class, led by Kira Systems' CTO Alexander Hudek, will bring you up to speed on the state of the art of AI in the legal space, and identify some of the areas where AI is proving most effective. It will also address the business and regulatory issues that AI are bringing to the industry, including privacy, explainability requirements, and the impact of AI on the legal labor market.	Alex Hudek, Kira Systems David Curle, Kira Systems
Start Time CENTRAL	**End Date**	**Track**	**Session**	**Description**	**Speaker(s)**
8/25/2020 1:30:00 PM Central	8/25/2020 2:30:00 PM Central	Ask the Expert	Stopping cyberattacks before they disrupt your firm		Mark Sangster, eSentire Tia Hopkins, eSentire
8/25/2020 1:30:00 PM Central	8/25/2020 2:30:00 PM Central	Ask the Expert	Now Is the time to Reassess, Adapt, & Renew Strategies for Office Technology at firms	No one fully foresaw the extent of this C19 crisis. Firms have been disrupted and will not necessarily go back to normal. Instead, the current havoc has changed and continues to change the working landscape as we know it…which also changes how and where office technology is being used.☐ Find out how FTG helps legal tech leaders react to the challenges, reassess what they do, reconfigure their firms' strategy and reinvent their activities to adapt to the disruption and prepare for the new normal.	Jeff Wilson, Flex Technology Group
8/25/2020 1:30:00 PM Central	8/25/2020 2:30:00 PM Central	Ask the Expert	Intapp's latest solutions for managing risk and compliance across the connected firm	In today's environment, Risk teams are faced with more pressures – and more opportunity – than ever before. From remote workforces to increasing client demands and requirements, risk and compliance functions have had to mature and professionalize to deal with new challenges. In this session, we will discuss the latest developments that Intapp's Risk solutions offer to turn these challenges into opportunities for firms to grow and thrive, including leveraging artificial intelligence (AI), gaining deeper insights with cloud capabilities, and the best ways to take advantage of the OnePlace connected platform.	Warren Knowles, Intapp Shalaka Natu, Intapp AJ Ratnaparkhi, Intapp
8/25/2020 1:30:00 PM Central	8/25/2020 2:30:00 PM Central	Ask the Expert	Conversation with a Hacker	A conversation about how vulnerabilities are exploited to gain access, where bad actors go, what they can do, what information they get and how it is leveraged	Brad Causey, SecurIT360
Start Time CENTRAL	**End Date**	**Track**	**Session**	**Description**	**Speaker(s)**
8/25/2020 3:30:00 PM Central	8/25/2020 4:30:00 PM Central	Master Class	Work From Anywhere Analysis - Virtual Desktops and/or VPN	Remote access has always been a topic of discussion in many firms. It traditionally has been an edge case, compared to primary data center operations. Now, millions of employees are working outside of the physical office. Providing employees a robust, reliable, secure workspace for delivering work product is essential. Is your firm surviving or thriving? What methods are being deployed, and do they work and are users happy? Does End User Experience matter? Come learn about a variety of methods for supporting today -- and tomorrow's remote workforce.	Will Fulmer, Helient Systems LLC
Start Time CENTRAL	**End Date**	**Track**	**Session**	**Description**	**Speaker(s)**
8/25/2020 4:30:00 PM Central	8/25/2020 6:00:00 PM Central	Company Updates	Company Update- iManage	A conversation about how vulnerabilities are exploited to gain access, where bad actors go, what they can do, what information they get and how it is leveraged	Neil Araujo, iManage Dan Carmel, iManage

Wednesday, August 26 - ALL TIMES ARE LISTED IN CENTRAL DAYLIGHT TIME

Start Time CENTRAL	End Date	Track	Session	Description	Speaker(s)
8/26/2020 7:30:00 AM Central	8/26/2020 9:00:00 AM Central	Sponsor Spotlight: iManage	User Support Session presented by iManage		Chris RuBert Shawn Misquitta
8/26/2020 8:00:00 AM Central	8/26/2020 9:00:00 AM Central	Master Class	If you don't get to know your clients, somebody else will	In an increasingly competitive business environment, with ever less loyal clients, the firms that succeed will be those who have processes in place to ensure the strongest possible connection to their clients and prospective clients. Join Tikit's Simon Elven and for a session on Wednesday August 26th, 8:00AM CDT / 2:00PM BST, that will show you how you can build, maintain and fully understand your client and prospect data and the strength of your relationship with them. We will show you how with integrated technology to you can also:	Simon Elven, Tikit

Start Date	End Date	Track	Session	Description	Speaker(s)
8/26/2020 10:30:00 AM Central	8/26/2020 11:30:00 AM Central	Master Class	Prevent Lateral Movement and Data Exploitation	Attackers gather information once they infiltrate a network. They collect critical data such as local files of interest, mapped shares, or local/domain administrator accounts and conduct discovery activity on other hosts to move laterally, escalate privileges, or encrypt and steal data for ransom. Until now, there was no single security control that could prevent attackers from discovering and exploiting information they gather to progress their attacks. Enter deception technology, which can hide, deny, misdirect, and misinform such discovery, lateral movement, and data exploitation activities.	Carolyn Crandall, Attivo Networks Joseph Salazer, Attivo Networks
8/26/2020 11:30:00 AM Central	8/26/2020 12:30:00 PM Central	Master Class	Stop Information Leaks with Azure Rights Management	This class will dive into what rights management is, how it works, and who the major providers are. The introduction to the class will discuss the goals of Information Rights Management, what specific security problems IRM solves, and some of the major challenges IRM presents, particularly focused on how to navigate the tradeoff between protection and practicality with IRM technologies.	Seth Hallem, Mobile Helix
8/26/2020 12:30:00 PM Central	8/26/2020 1:30:00 PM Central	Master Class	Activating the Change Mindset	This session will focus on helping you cultivate change in your organization. It will specifically focus on the the change mindset that is needed for the adoption of technology, particularly those technologies that are emerging and difficult to understand. We will first explore some of the most common barriers to the adoption of change and new technologies, and will then explore concrete mechanisms for helping your team break down some of those barriers, including looking at some of the techniques we use in Thomson Reuters Labs.	Aileen Schultz. Thomson Reuters Brian Romer, Thomson Reuters

Start Time CENTRAL	End Date	Track	Session	Description	Speaker(s)
8/26/2020 1:30:00 PM Central	8/26/2020 2:30:00 PM Central	Ask the Expert	Manage WFH tech (laptops, pc's, monitors, w-stations, etc) with full-service solution	FTG's proven platform and business model in providing national managed print services is now being extended to help firms manage essential WFH assets, help desk services, and solutions. Come learn and ask the experts how FTG is spearheading this creative offering to relieve technology teams from the burden of the supporting WFH employees and enhancing the overall employee work experience.	Chase Cabanillas, Flex Technology Group
8/26/2020 1:30:00 PM Central	8/26/2020 2:30:00 PM Central	Ask the Expert	Ask the Expert with NetDocuments	Ask the Expert: NetDocuments presented by Dan Hauck, CPO, Valerie Connell, Director of Document Management Solutions and Bradlee Duncan, Sr Product Manager	Dan Hauck, NetDocuments Valerie Connell, NetDocuments Bradlee Duncan, NetDocuments
8/26/2020 1:30:00 PM Central	8/26/2020 2:30:00 PM Central	Ask the Expert	Windows 10 & Office 365 Pain Points - The Doctor is in	Hear our senior engineers, Scott Christensen, Jorge Martinez, and Peter McDaniel, share their secrets to success with Windows Updates, Intune, Patching, Desktop Management in a remote world.	Scott Christensen, Olenick Jorge Martinez, Olenick Peter McDaniel, Olenick
8/26/2020 1:30:00 PM Central	8/26/2020 2:30:00 PM Central	Ask the Expert	Business Continuity and DMS Data	No firm is immune to the unpredictable nature of business disruptions in our changing environment. The data maintained in a document management system (DMS) is critical to any firm. Whatever the catastrophe, it is important to ensure users have access to essential content to continue servicing clients. Get expert advice to keep your people productive in the event of a disaster. Howard Russell, CEO of RBRO Solutions in collaboration with Andrew Powell, CIO of Macfarlanes LLP, will share their experience and answer your questions about Business Continuity and DMS Data. - Confidence of readiness for a significant interruption event - Cyberattacks preventative measures - Continuous access to DMS content through a disaster	Howard Russell. RBRO Solutions Andrew Powell, Macfarlanes

Start Time CENTRAL	End Date	Track	Session	Description	Speaker(s)
8/26/2020 2:30:00 PM Central	8/26/2020 3:30:00 PM Central	Master Class	Arriving at the Scene of a Cyber Attack	This Master Class will be lead by David Forrestall,(CISSP CISA), CEO of SecurIT360. When a cyber security incident does occur, learn about what to expect when you arrive on the scene and the best practices of what should happen next from a recognized leader in the cyber security industry.	David Forrestall, SecurIT360

Thursday, August 27 - ALL TIMES ARE LISTED IN CENTRAL DAYLIGHT TIME

Start Time CENTRAL	End Date	Track	Session	Description	Speaker(s)
8/272020 10:30:00 AM Central	8/272020 11:30:00 AM Central	Master Class	Doing More with Less: How downsizing your tech stack can transform your organization	Take a second and take inventory of your tech stack. Is there so much there that you can't take inventory off the top of your head? Do you often spend hours working to piece together your tech stack? Do you have trouble creating a cohesive experience for your internal and external clients? We feel your pain at Relativity. In a time when securing your data, maximizing operational efficiency, and being able to continue business from wherever, you must be more strategic than ever with your tech. And at Relativity we've found that slimming down our tech is how to get there. In this session, Andrew Watts, Relativity's CIO will share Relativity's journey towards slimming down our tech and what it's meant from our business. Andrew will give you tips on how to simplify your software and share the impact this can have on your team's ability to be innovative, efficient, and see strong returns on investment for every piece of software you invest in.	Andrew Watts, Relatvity

Start Time CENTRAL	End Date	Track	Session	Description	Speaker(s)
8/272020 11:30:00 AM Central	8/272020 12:30:00 PM Central	Master Class	Legal Business Analytics: Unlocking Insight with Azure AI and Cognitive Services	With the marketplace for legal services becoming increasingly competitive and demand for services potentially shrinking or dramatically changing – the need for a data-backed business strategy is urgent. Law firms worldwide are looking to make better use of technology to enhance business performance. By applying AI and machine learning, firms can find unprecedented levels of insight to make better business decisions across the complete client engagement life cycle.	Greg Murphy, Wilson Allen Cassie Breviu, Microsoft
Start Time CENTRAL	**End Date**	**Track**	**Session**	**Description**	**Speaker(s)**
8/272020 1:30:00 PM Central	8/272020 2:30:00 PM Central	Ask the Expert	The Path to Security Effectiveness	Join Sam McLane, Chief Technical Services Officer, at Arctic Wolf for an ILTA>ON Ask the Expert Session. During this presentation, Sam will highlight security operations as a service, big lessons learned from legal breaches, and cybersecurity war stories from what we've seen in the field.	Sam McLane, Arctic Wolf Networks
8/272020 1:30:00 PM Central	8/272020 2:30:00 PM Central	Ask the Expert	Legal AP Automation: Connecting paper in the office with employees at home	Legal digitization has been a hot topic for several years, specifically with client facing/related files, but with the shift to WFH environments, firms can gain efficiencies and enhanced workflow solutions that can make WFH an easy transition. Come ask our experts about some simple digitization applications that firms can use today to not skip a beat while not working in the office.	Jeff Wilson, Flex Technology Group
8/272020 1:30:00 PM Central	8/272020 2:30:00 PM Central	Ask the Expert	Is Your Firm Looking for Better Alignment with Corporate Clients? Join us for 3 Ways to Create a Stronger eDiscovery Partnership	Law Firms face the same pressures as their clients: growing data, compliance and privacy requirements, and security breaches. By more closely aligning with their Corporate clients and connecting directly to their data, Law Firms can gain critical efficiencies. By impacting lower overhead around operations, Law Firms are now enabled to focus more on the complexities of legal work while earning a higher percentage of outside legal spend.	Frederic Bourget, iPro Tech Aaron Swenson, iPro Tech
8/272020 1:30:00 PM Central	8/272020 2:30:00 PM Central	Ask the Expert	Creating an AI-First Mentality	In this session we'll discuss the end-to-end framework for starting and successfully completing AI projects, and will review some of the hottest trends in this domain. We'll also take a look at some of the applications of the technologies we're exploring at Thomson Reuters Labs. This will be your opportunity to engage with and 'ask anything' of AI experts who are on the front-line of AI innovation and its application in the legal domain.	Stephanie Hurtado, Thomson Reuters Khaled Ammar, Thomson Reuters
Start Time CENTRAL	**End Date**	**Track**	**Session**	**Description**	**Speaker(s)**
8/272020 2:30:00 PM Central	8/272020 3:30:00 PM Central	Master Class	Top Security Myths, Busted	No matter how you slice it, security is important to firms for typically 3 key reasons: 1) preventing silent subpoenas 2) protecting against internal stealing and 3) protecting against national security infringements.	Alvin Tedjamulia, NetDocuments