

Monday, Aug. 24 A Taste of ILTA	Leadership & Professional Development Track	Award Nominees Presentations			
	9:00 – 10:00 - Welcome & Keynote – Stephen Carver				
	10:00 – 10:30 - Break				
	10:30 - 11:15 AM Keep Calm and Lead On: Leadership in Times of Crisis	10:30 - 11:15 AM Transformative Project of the Year Nominees Present Their Projects			
	11:15 – 11:45 AM Break	11:15 – 11:45 AM Break			
	11:45 AM - 1:00 PM Emotional Intelligence and Communication Styles	11:45 AM - 1:00 PM ILTA Tech Survey Session			
	1:00 PM - 2:00 PM Break	1:00 PM – 2:00 PM Break			
	2:00 – 3:15 PM Say Anything and Fear No Evil: Public Speaking Tips, Tricks and Techniques to Help You Present Like a Pro!	2:00 – 3:15 PM Transformative Project of the Year Nominees Present Their Projects			
	3:15 PM – 3:30 PM BREAK	3:15 PM – 3:30 PM BREAK			
	3:30 – 4:30 PM Diversity Now: Creating a Culture of Inclusion	3:30 – 4:30 PM Transformative Project of the Year Nominees Present Their Projects			
	Networking and Socials				



Tuesday, Aug. 25	Training/User Support Track	Data Science Track/ ILTA Track	Knowledge Management Track	Legal Service Delivery and Law Firm/Client Relations Tracks	
	9:00 – 10:00 Welcome & Keynote – Jia Jiang 10:00 – 10:30 AM				
	Break				
	10:30 – 11:15 AM Virtual Training 1 – Being Prepared to Reach a Remote Audience	10:30 – 11:15 AM Data Science [101] - Build an Effective Data Science model	10:30 – 11:15 AM Design Thinking Virtually 10:30 – 11:15 AM Help Me Help You! Getting Attorneys to Participate	10:30 – 11:15 AM Roundtable: Can't We (Corporate, Law Firms, Vendors) All Just Get Along?	
	11:15 – 11:30 AM - Break				
	11:30 – 12:15 PM Troubleshooting 201 - Theory and Practice	11:30 – 12:15 PM Digital Operations – Powering the Next Generation Enterprise with Intelligent Automation Technologies	11:30 – 12:15 PM Create Your Own Mobile Application in 45 Minutes	11:30 – 12:15 PM Building your Legal Operations Roadmap	
	12:15 PM – 12:45 PM - Break				
	12:45-1:30 PM Virtual Training 2 – How to Be Effective in the New Normal	12:45-1:30 PM Low Bar to Entry - Get started with Cloud-Based Machine Learning	12:45-1:30 PM Innovative Alternatives to Traditional Enterprise Search	12:45-1:30 PM Case Studies: Law firm - Client Collaboration - a Tech-Driven Approach	
	1:30 – 2:30 PM - Extended Break				
	2:30-3:15 PM Hands on Practical Troubleshooting	2:30-3:15 PM ILTA LegaISEC <i>It Takes a</i> <i>Village</i> Session	2:30-3:15 PM KM Innovation on a Shoestring Budget	2:30-3:15 PM Best Practices for Managing Outside Counsel	
	3:15 – 3:45 PM - Break				
	3:45 – 4:30 PM Trainers Roundtable	3:45 – 4:30 PM Women Who Lead Session	3:45 – 4:30 PM Experience Management Gone Horribly Wrong	3:45 – 4:30 PM Corporate Roundtable (Corporate Members Only)	
	Networking and Socials				



Wednesday, Aug. 26	Litigation Support Track	IT Operations Track	Office 365 Track	Marketing Track
Aug. 20				
	9:00 – 10:00 Welcome & Keynote (Thomson Reuters) After the Quake: Predictions for an Uncertain Legal Future 10:00 – 10:30 - Break			
	10:30 – 11:15 AM Litigation Support Roundtable: Today's Challenges	10:30 – 11:15 AM Creating a Zero Trust Network Infrastructure	10:30 – 11:15 AM Microsoft Power Automate 101: A Hands-On Tutorial in Creating Flows	10:30 – 11:15 AM MBDKMT: You Can't Have One Without the Other
	11:15 – 11:30 AM – Break			
M	11:30 – 12:15 PM The Show Must Go On? Trials, Mediations, Arbitrations and Depositions – The Art & Science of Remote Presentation	11:30 – 12:15 PM COVID 19 IT Operations Success Stories	11:30 – 12:15 PM Customize Collaboration Using the SharePoint and Teams Admin Centers	11:30 – 12:15 PM Is Your Firm Ready for CCPA and its Domino Effect? Data Privacy Compliance in the United States, What Your Firm Needs to Know
	12:15 PM – 12:45 PM - Break			
	12:45-1:30 PM Clawbacks, Redactions, and FormatsOh My!	12:45-1:30 PM Forecast: Cloudy with a Chance of Higher Cost	12:45-1:30 PM How Microsoft Suite It Is! A Showcase of Legal Process Solutions Using Office 365 Apps	12:45-1:30 PM It's a Data Revolution: How Marketing Departments Are Using Data to Drive Strategy
	1:30 – 2:30 PM - Extended Break			
	2:30-3:15 PM O365 Security and Compliance Center for eDiscovery	2:30-3:15 PM Microsoft Always-on-VPN	2:30-3:15 PM 14 Gotchas in 45 Minutes: Migrating to Microsoft Cloud Lessons Learned	2:30-3:15 PM Next Level CRM — the Features for the Next Generation of Lawyers
	3:15 – 3:45 PM - Break			
	3:45 – 4:30 PM Disruption in eDiscovery	3:45 – 4:30 PM Redesigning the ARK: BC/DR Plan Review and Improvements	3:45 – 4:30 PM Complete Matter Visibility: Using Microsoft Teams as Your Single Pane of Glass for Collaborating on a Client Matter	3:45 – 4:30 PM 40 years and Counting – The Future of Legal Marketing and Business Development
	Networking and Socials			



All Sessions are Listed in Central Time Zone *As of August 7, 2020

hursday, Aug. 27	Tech Adoption/Artificial Intelligence Track	Applications Track	Finance Tracks - AM Info Governance Track - PM		
	9:00 – 10:00 - Welcome & Keynote (Litera)				
	10:00 – 10:30 - Break				
	10:30 – 11:15 AM Measure What Matters: Using Metrics to Showcase Success Part 1	10:30 – 11:15 AM The Accidental Project Manager: Tools & Methodologies to Help You Succeed	10:30 – 11:15 AM Financial Warehouses - If You Build it the Rewards Will Come		
	11:15 – 11:30 AM - Break				
	11:30 – 12:15 PM Measure What Matters: Using Metrics to Showcase Success Part 2	11:30 – 12:15 PM How to Automate Service and Support Using PowerShell	11:30 – 12:15 PM Assessing the ROI of Lateral Attorney Candidates		
	12:15 PM – 12:45 PM - Break				
	12:45-1:30 PM Like, Share and Subscribe: Building and Maintaining a Successful Influencer Network	12:45-1:30 PM Fast(er) and Furious Profile Management: Tools, Methods, and Use Cases	12:45-1:30 PM Finance Roundtable 12:45-1:30 PM Setting the Groundwork for Matter Life-cycle Management		
	1:30 – 2:30 PM - Extended Break				
	2:30-3:15 PM Contract Review Evolution: Still Faces Challenges, Most Agree	2:30-3:15 PM An Application Manager's Survival Guide to Windows 10 Feature Update	2:30-3:15 PM Case Studies in Modern Information Governance		
	3:15 – 3:45 PM - Break				
	3:45 – 4:30 PM Why your AI Project Will Fail Without Clean Data and What to Do About It	3:45 – 4:30 PM Solution Room - Document Management Systems	3:45 – 4:30 PM Retention: Getting from a Policy to a Program		
	Networking and Socials				

Session times are subject to change. Thank you!



y, 28	#CreatingTheFuture Together Track 1	#CreatingTheFuture Together Track 2	Business & Legal Process Improv Track	
	9:00 – 10:00 General Session: Demystifying the Big 4 10:00 – 10:30 - Break			
Ca	10:30 – 11:15 AM an You Weather the Economic Uncertainty of 2020/2021?	10:30 – 11:15 AM Data Driven Dream Team - Hiring, Training and Retaining Key Personnel	10:30 – 11:15 AM SALI - Case in Point	
	11:15 – 11:30 AM - Break			
	11:30 – 12:15 PM Strategy Around Technology pend/Technology Investment	11:30 – 12:15 PM Re-Thinking the Business of Law	11:30 – 12:15 PM Legal Project Management Quick Wins	
	12:15 PM – 12:45 PM - Break			
Sp	12:45-1:30 PM ark Talks: Back to the Future?	12:45-1:30 PM A New Profit Frontier - Selling Innovation	12:45-1:30 PM A Business Analyst Approach to Projec Management	
	1:30 – 2:30 PM - Extended Break			
How E	2:30-3:15 PM E-Trials Are Changing the Practice of Law	2:30-3:15 PM The Future of Support Services	2:30-3:15 PM Process Improvement for Everyone: 10 Success Stories Ready for Implementation	
	Networking and Socials			