



## ILTA>ON 2020 Session Grid

*All Sessions are Listed in Central Time Zone*

| Monday,<br>Aug. 24<br><i>A Taste of<br/>ILTA</i>             | Leadership & Professional Development Track  | Award Nominees Presentations   |
|--|--|--|
| <b>9:00 – 10:00 - Welcome &amp; Keynote – Stephen Carver</b> |  |  |
| <b>10:00 – 10:30 - Break</b>                                 |  |  |
|  | <b>10:30 - 11:15 AM</b><br>Keep Calm and Lead On: Leadership in Times of Crisis    | <b>10:30 - 11:15 AM</b><br>Transformative Project of the Year<br>Nominees Present Their Projects |
| <b>11:15 – 11:45 AM<br/>Break</b>                            |  |  |
|  | <b>11:45 AM - 1:00 PM</b><br>Emotional Intelligence and Communication Styles       | <b>11:45 AM - 1:00 PM</b><br>ILTA Tech Survey Session  |
| <b>1:00 PM – 2:00 PM<br/>Break</b>                           |  |  |
|  | <b>2:00 – 3:15 PM</b><br>Say Anything and Fear No Evil: A Public Speaking Workshop | <b>2:00 – 3:15 PM</b><br>Transformative Project of the Year<br>Nominees Present Their Projects   |
| <b>3:15 PM – 3:30 PM<br/>BREAK</b>                           |  |  |
|  | <b>3:30 – 4:30 PM</b><br>Diversity Now: Creating a Culture of Inclusion            | <b>3:30 – 4:30 PM</b><br>Transformative Project of the Year<br>Nominees Present Their Projects   |
| <b>Networking and Socials</b>                                |  |  |

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| Tuesday, Aug. 25                                     | Training/User Support Track   | Data Science Track/<br>ILTA Track   | Knowledge Management Track   | Legal Service Delivery and Law Firm/Client Relations Tracks   |
|--|---|---|--|---|
| <b>9:00 – 10:00</b><br>Welcome & Keynote – Jia Jiang |   |   |  |   |
| <b>10:00 – 10:30 AM</b><br>Break                     |   |   |  |   |
|  | <b>10:30 – 11:15 AM</b><br>Virtual Training 1 – Being Prepared to Reach a Remote Audience | <b>10:30 – 11:15 AM</b><br>Data Science [101] - Build an Effective Data Science model   | <b>10:30 – 11:15 AM</b><br>Help Me Help You! Getting Attorneys to Participate    | <b>10:30 – 11:15 AM</b><br>Roundtable: Can't We (Corporate, Law Firms, Vendors) All Just Get Along? |
| <b>11:15 – 11:30 AM - Break</b>                      |   |   |  |   |
|  | <b>11:30 – 12:15 PM</b><br>Troubleshooting 201 - Theory and Practice                      | <b>11:30 – 12:15 PM</b><br>Digital Operations – Powering the Next Generation Enterprise with Intelligent Automation Technologies” | <b>11:30 – 12:15 PM</b><br>Create Your Own Mobile Application in 45 Minutes      | <b>11:30 – 12:15 PM</b><br>Building your Legal Operations Roadmap                                   |
| <b>12:15 PM – 12:45 PM - Break</b>                   |   |   |  |   |
|  | <b>12:45-1:30 PM</b><br>Virtual Training 2 – How to Be Effective in the New Normal        | <b>12:45-1:30 PM</b><br>Low Bar to Entry - Get started with Cloud-Based Machine Learning  | <b>12:45-1:30 PM</b><br>Innovative Alternatives to Traditional Enterprise Search | <b>12:45-1:30 PM</b><br>Case Studies: Law firm - Client Collaboration - a Tech-Driven Approach      |
| <b>1:30 – 2:30 PM - Extended Break</b>               |   |   |  |   |
|  | <b>2:30-3:15 PM</b><br>Hands on Practical Troubleshooting                                 | <b>2:30-3:15 PM</b><br><b>ILTA LegalSEC It Takes a Village Session</b>  | <b>2:30-3:15 PM</b><br>KM Innovation on a Shoestring Budget                      | <b>2:30-3:15 PM</b><br>Best Practices for Managing Outside Counsel                                  |
| <b>3:15 – 3:45 PM - Break</b>                        |   |   |  |   |
|  | <b>3:45 – 4:30 PM</b><br>Trainers Roundtable  | <b>3:45 – 4:30 PM</b><br>Women Who Lead Session   | <b>3:45 – 4:30 PM</b><br>Experience Management Gone Horribly Wrong               | <b>3:45 – 4:30 PM</b><br>Corporate Roundtable (Corporate Members Only)                              |
| <b>Networking and Socials</b>                        |   |   |  |   |

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| Wednesday,<br>Aug. 26                                       | Litigation Support Track   | IT Operations Track   | Office 365 Track  | Marketing Track  |
|---|--|---|---|--|
| <b>9:00 – 10:00 Welcome &amp; Keynote (Thomson Reuters)</b> |  |   |   |  |
| <b>10:00 – 10:30 - Break</b>                                |  |   |   |  |
|   | <b>10:30 – 11:15 AM</b><br>Litigation Support Roundtable:<br>Today's Challenges  | <b>10:30 – 11:15 AM</b><br>Creating a Zero Trust Network<br>Infrastructure          | <b>10:30 – 11:15 AM</b><br>Microsoft Power Automate 101: A<br>Hands-On Tutorial in Creating<br>Flows  | <b>10:30 – 11:15 AM</b><br>MBDKMT: You Can't Have One<br>Without the Other                                       |
| <b>11:15 – 11:30 AM – Break</b>                             |  |   |   |  |
|   | <b>11:30 – 12:15 PM</b><br>The Show Must Go On? Trials,<br>Mediations, Arbitrations and<br>Depositions – The Art & Science of<br>Remote Presentation | <b>11:30 – 12:15 PM</b><br>COVID 19 IT Operations Success<br>Stories                | <b>11:30 – 12:15 PM</b><br>Customize Collaboration Using<br>the SharePoint and Teams Admin<br>Centers   | <b>11:30 – 12:15 PM</b><br>The Mad Scramble for CCPA<br>Compliance for Legal Marketing<br>Professionals          |
| <b>12:15 PM – 12:45 PM - Break</b>                          |  |   |   |  |
|   | <b>12:45-1:30 PM</b><br>Clawbacks, Redactions, and<br>Formats...Oh My!   | <b>12:45-1:30 PM</b><br>Forecast: Cloudy with a Chance of<br>Higher Cost            | <b>12:45-1:30 PM</b><br>How Microsoft Suite It Is! A<br>Showcase of Legal Process<br>Solutions Using Office 365 Apps                                  | <b>12:45-1:30 PM</b><br>It's a Data Revolution: How<br>Marketing Departments Are Using<br>Data to Drive Strategy |
| <b>1:30 – 2:30 PM - Extended Break</b>                      |  |   |   |  |
|   | <b>2:30-3:15 PM</b><br>O365 Security and Compliance<br>Center for eDiscovery   | <b>2:30-3:15 PM</b><br>Microsoft Always-on-VPN                                      | <b>2:30-3:15 PM</b><br>14 Gotchas in 45 Minutes:<br>Migrating to Microsoft Cloud<br>Lessons Learned   | <b>2:30-3:15 PM</b><br>Next Level CRM — the Features<br>for the Next Generation of Lawyers                       |
| <b>3:15 – 3:45 PM - Break</b>                               |  |   |   |  |
|   | <b>3:45 – 4:30 PM</b><br>Disruption in eDiscovery  | <b>3:45 – 4:30 PM</b><br>Redesigning the ARK: BC/DR Plan<br>Review and Improvements | <b>3:45 – 4:30 PM</b><br>Complete Matter Visibility: Using<br>Microsoft Teams as Your Single<br>Pane of Glass for Collaborating on<br>a Client Matter | <b>3:45 – 4:30 PM</b><br>40 years and Counting – The<br>Future of Legal Marketing and<br>Business Development    |
| <b>Networking and Socials</b>                               |  |   |   |  |

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| Thursday,<br>Aug. 27                                 | Tech Adoption/Artificial Intelligence<br>Track  | Applications<br>Track  | Finance Tracks - AM<br>Info Governance Track - PM   |
|--|---|--|---|
| <b>9:00 – 10:00 - Welcome &amp; Keynote (Litera)</b> |   |  |   |
| <b>10:00 – 10:30 - Break</b>                         |   |  |   |
|  | <b>10:30 – 11:15 AM</b><br>Measure What Matters: Using Metrics to Showcase Success Part 1                   | <b>10:30 – 11:15 AM</b><br>The Accidental Project Manager: Tools & Methodologies to Help You Succeed | <b>10:30 – 11:15 AM</b><br>Financial Warehouses - If You Build it the Rewards Will Come   |
| <b>11:15 – 11:30 AM - Break</b>                      |   |  |   |
|  | <b>11:30 – 12:15 PM</b><br>Measure What Matters: Using Metrics to Showcase Success Part 2                   | <b>11:30 – 12:15 PM</b><br>How to Automate Service and Support Using PowerShell                      | <b>11:30 – 12:15 PM</b><br>Assessing the ROI of Lateral Attorney Candidates   |
| <b>12:15 PM – 12:45 PM - Break</b>                   |   |  |   |
|  | <b>12:45-1:30 PM</b><br>Like, Share and Subscribe: Building and Maintaining a Successful Influencer Network | <b>12:45-1:30 PM</b><br>Fast(er) and Furious Profile Management: Tools, Methods, and Use Cases       | <b>12:45-1:30 PM</b><br>Finance Roundtable<br><br><b>12:45-1:30 PM</b><br>Setting the Groundwork for Matter Life-cycle Management |
| <b>1:30 – 2:30 PM - Extended Break</b>               |   |  |   |
|  | <b>2:30-3:15 PM</b><br>Contract Review Evolution: Still Faces Challenges, Most Agree                        | <b>2:30-3:15 PM</b><br>An Application Manager's Survival Guide to Windows 10 Feature Update          | <b>2:30-3:15 PM</b><br>Case Studies in Modern Information Governance  |
| <b>3:15 – 3:45 PM - Break</b>                        |   |  |   |
|  | <b>3:45 – 4:30 PM</b><br>Why your AI Project Will Fail Without Clean Data and What to Do About It           | <b>3:45 – 4:30 PM</b><br>Solution Room - Document Management Systems                                 | <b>3:45 – 4:30 PM</b><br>Retention: Getting from a Policy to a Program  |
| <b>Networking and Socials</b>                        |   |  |   |

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| Friday,<br>Aug. 28 | #CreatingTheFuture<br>Together Track 1   | #CreatingTheFuture<br>Together Track 2  | Business & Legal Process Improv.<br>Track  |
|--------------------|--|---|--|
|                    | <b>9:00 – 10:00 General Session: Demystifying the Big 4</b>                          |   |  |
|                    | <b>10:00 – 10:30 - Break</b>   |   |  |
|                    | <b>10:30 – 11:15 AM</b><br>Can You Weather the Economic<br>Uncertainty of 2020/2021? | <b>10:30 – 11:15 AM</b><br>Data Driven Dream Team - Hiring, Training and<br>Retaining Key Personnel | <b>10:30 – 11:15 AM</b><br>SALI - Case in Point  |
|                    | <b>11:15 – 11:30 AM - Break</b>  |   |  |
|                    | <b>11:30 – 12:15 PM</b><br>Strategy Around Technology<br>Spend/Technology Investment | <b>11:30 – 12:15 PM</b><br>Re-Thinking the Business of Law  | <b>11:30 – 12:15 PM</b><br>Legal Project Management Quick Wins                         |
|                    | <b>12:15 PM – 12:45 PM - Break</b>   |   |  |
|                    | <b>12:45-1:30 PM</b><br>Spark Talks: Back to the Future?                             | <b>12:45-1:30 PM</b><br>A New Profit Frontier - Selling Innovation                                  | <b>12:45-1:30 PM</b><br>A Business Analyst Approach to Project<br>Management           |
|                    | <b>1:30 – 2:30 PM - Extended Break</b>   |   |  |
|                    | <b>2:30-3:15 PM</b><br>How E-Trials Are Changing the Practice<br>of Law              | <b>2:30-3:15 PM</b><br>The Future of Support Services   | <b>2:30-3:15 PM</b><br>Process Improvement Success Stories<br>Ready for Implementation |
|                    | <b>Networking and Socials</b>  |   |  |

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