



# Mid-Law CIO Summit Agenda

17 November 2020

Mid-Law CIO Summit
<b>9:00 AM Central Standard Time (CST) / 3:00 PM Greenwich Mean Time (GMT)</b> <b>Virtual Breakfast</b>
<b>9:30 AM – 10:15 AM CST / 3:30 PM – 4:15 PM GMT</b> <b>Mini-Keynotes: What Issues Should Be Top of Mind for Mid-Law CIOs Heading Into 2021 (especially in a climate of “haves and have-nots”)?</b> <b>Speakers: Chris Hatch</b> , Senior Manager, Proposition Strategy, Thomson Reuters, <b>Matt James</b> , VP, Pre-Sales, Litera, <b>Kyle Kissell</b> , Solutions Expert, NetDocuments, <b>Dean Leung</b> , Chief Customer Success Officer, iManage, and <b>Adv. Jackie Nagtegaal</b> , Managing Director, Law For All
<b>10:15 AM – 10:30 AM CST / 4:15 PM – 4:30 PM GMT</b> <b>Break</b>
<b>10:30 AM – 11:45 AM CST / 4:30 PM – 5:45 GMT</b> <b>Session 1: New Tech For Old Tasks</b>  When we all transitioned from working at home to working from home in March of 2020, that felt hard. In some ways, though, that was the easy stuff. Now are coping with a short-term situation that has become long term. Certain operational functions – e.g., mail room, onboarding, equipment deployment and recovery, client pitches, depositions – that were well established had to be turned on their heads. We quickly identified new tools and techniques for accomplishing these tasks.  Now that the genie is out of the bottle, will we ever go back to 2019 tools and techniques? Do we want to? What does this mean for tools and technology? And the skill sets CIOs and IT teams need to develop and enhance? How do we help lawyers embrace these new tools?  <b>Moderator: Tony McKenna</b> , Director of Information Technology, Howard Kennedy  <b>Panelists: Matthew Basile</b> , Partner, Kelley Drye & Warren, <b>Michael Gordon</b> , Partner, Taft Stettinius & Hollister, <b>Pay Mansuy</b> , Chief Information Officer, Cole Schatz, <b>Andrew Powell</b> , Chief Information Officer, Macfarlanes, <b>Jamie Rhodes</b> , Solicitor, Howard Kennedy, <b>Amy Sellars</b> , AGC and Director of the Discovery Center of Excellence, Cardinal Health
<b>11:45 AM - 12:00 PM CST / 5:45 PM – 6:00 PM GMT</b> <b>Break</b>
<b>12:00 PM – 1:15 PM CST / 6:00 PM – 7:15 PM GMT</b> <b>Session 2: Talent Management in a Hybrid Workplace</b>  In good times, leadership is fun. In crisis, leadership is essential. In coming out of a crisis and preparing for the future, leadership is transformative. For decades, we lived in an office. People sometimes worked at home but seldom from home. For the last nine months, home has been our office. It is unrealistic to think that we will be 100% either in the office or at home going forward. Instead, we will manage to a hybrid workplace.  Consequently, new roles are emerging. Existing roles are diminishing or being re-imagined.



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In this session, we will explore how the changing world has affected the nature of leadership, with a focus on talent management. We will discuss which skills are “rising to the top” as the most necessary for CIOs and for members of their teams.

**Moderator: Gina Buser**, Chief Executive Officer, Traveling Coaches

**Panelists: Kelli Kohout**, Chief Administrative Officer, Davis Wright Tremaine, **Molly McEneny**, Chief Human Resources Officer, Kelley Drye & Warren, and **Adv. Jackie Nagtegaal**, Managing Director, Law For All

**1:15 PM – 1:30 PM CST / 7:15 PM – 7:30 PM GMT**  
**Break**

**1:30 PM – 2:45 PM CST / 7:30 PM – 8:45 PM GMT**

### **Session 3: Business Continuity and Disaster Recovery in a Cloud-First Environment**

Mid-law firms have been much quicker to adopt cloud technologies than the largest law firms in the world.

In many ways, this cloud adoption eased the transition to remote working and provided instant disaster recovery and business continuity.

However, the broad implementation of cloud technologies may have left us with no fall back in the event of failures in our cloud providers. Similarly, we are still learning about security attack vectors associated with cloud technology.

In this session, we will discuss the implications for law firms of a working environment where remote is the rule rather than the exception and how using cloud technologies from home providers different challenges from using cloud technologies in the office.

**Moderator: John Kuttler**, Chief Information Officer, Finnegan Henderson

**Panelists: David Forrestall**, Chief Executive Officer, SecurIT360, **Scott Rolf**, Chief Information Officer, Tucker Ellis, **Sherri Vollick**, Senior Manager, Information Security and Governance, Hinshaw, and **Jon Washburn**, Chief Information Security Officer, Stoel Rives

**2:45 PM CST / 8:45 PM GMT**  
**Virtual Happy Hour**