ILTACON REWIND



ILTACON 2026

From Gaylord Opryland Resort & Convention Center
to Melbourne, Australia

Thank You To Our Sponsors!

Harvey

Thomson Reuters™

Thank You To Our Host!

WOTTON KEARNEY

Wotton Kearney

Australia

Program for Today

4:00-4.15 pm:	Registration & light refreshments
4:15-5.15 pm:	ILTACON Rewind & Opening Panel
5:15–6:15 pm:	Roundtable Discussions under Chatham House Rule
6:15–7:00 pm:	Business Partner Panel
7:00-8:00 pm:	Networking





Est. 1980 and headquartered in Chicago, IL USA

Active membership of 1,090 entities and **over 27,500 individuals** representing over 300,775 lawyers

About ILTA



ILTA is the trusted resource community for legal technologists, providing education and peer connections.

ILTA provides peer connections, education, and collective intelligence for its members to leverage the strategic advantages of technology in the legal profession.

International Legal Technology Association

Annual Flagship Events

ILTA EVOLVE

Spring | 3 Days

United States

Rotating Location

ILTACON

August | 5 Days

United States

Rotating Location

ILTACON Europe

Fall | 2 Days

London

England

Australia



Priya Lele
ILTA Envoy



Justin Jeridi
Membership Coordinator
Australia & APAC

ILTACON REWIND



ILTACON 23-27 August 2026, Nashville

ILTACON 2026 in a Nutshell

29
Countries Represented

5,780
Total Attendees

241
Business Partner Booths

97.71%
Check in Rate

85%
App Adoption Rate

1,251
Gallons of Coffee Consumed

102,062
Contact Exchanges In the App

19
Average Connections Per Attendee

3,500
Hotel Room Nights Reserved

ILTACON 2026 in a Nutshell

4.5 days of peer-powered education and connection

8 Tracks

3 Specialist Tracks/Days

Over **84** peer-Curated Sessions

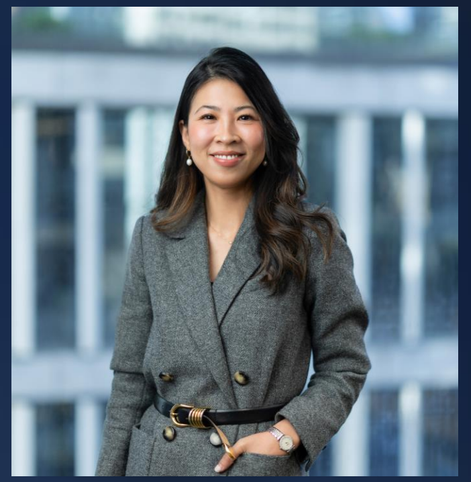
From Nashville to Melbourne: ILTACON Rewind Opening Panel



Priya Lele
ILTA Envoy



Iain McGuire
Wotton Kearney



Angela Luu
Wotton Kearney

Key Themes, Insights & Takeaways*

- **AI** – the conversation has matured
- **Governance** – gaps & opportunities
- **Value** from AI
- **Skills & Capabilities** - evolving roles, skills
- **Sustainable Change** - not just rapid roll-out
- **Human -** judgement & resilience

**Based on our personal perspectives, sessions attended and conversations at ILTACON 2026*

ILTA Tech Survey 2026 Preview

Sections: Emerging Technologies | Strategy | Applications | Infrastructure, Hardware and OS | Security

Committee:

Todd Corham, Retired, Associate Member

David Forrestall, CEO, SecurIT360

Chris Hunt, Senior Director of Administration, ILTA

TJ Johnson, Retired, Associate Member

Jim McCue, Director of Information Systems , Rodey, Dickason, Sloan, Akin & Robb

Andrew Medeiros, Managing Director of Innovation, Troutman Pepper Locke

Chris Owens, Chief Technology Officer, Kraft & Kennedy

Rich Raether, Chief Information Officer, Quarles & Brady

Michael Robinson, Systems Manager, Perkins Coie

Laura Murphy, Senior Project Manager, ILTA (Staff Liaison)

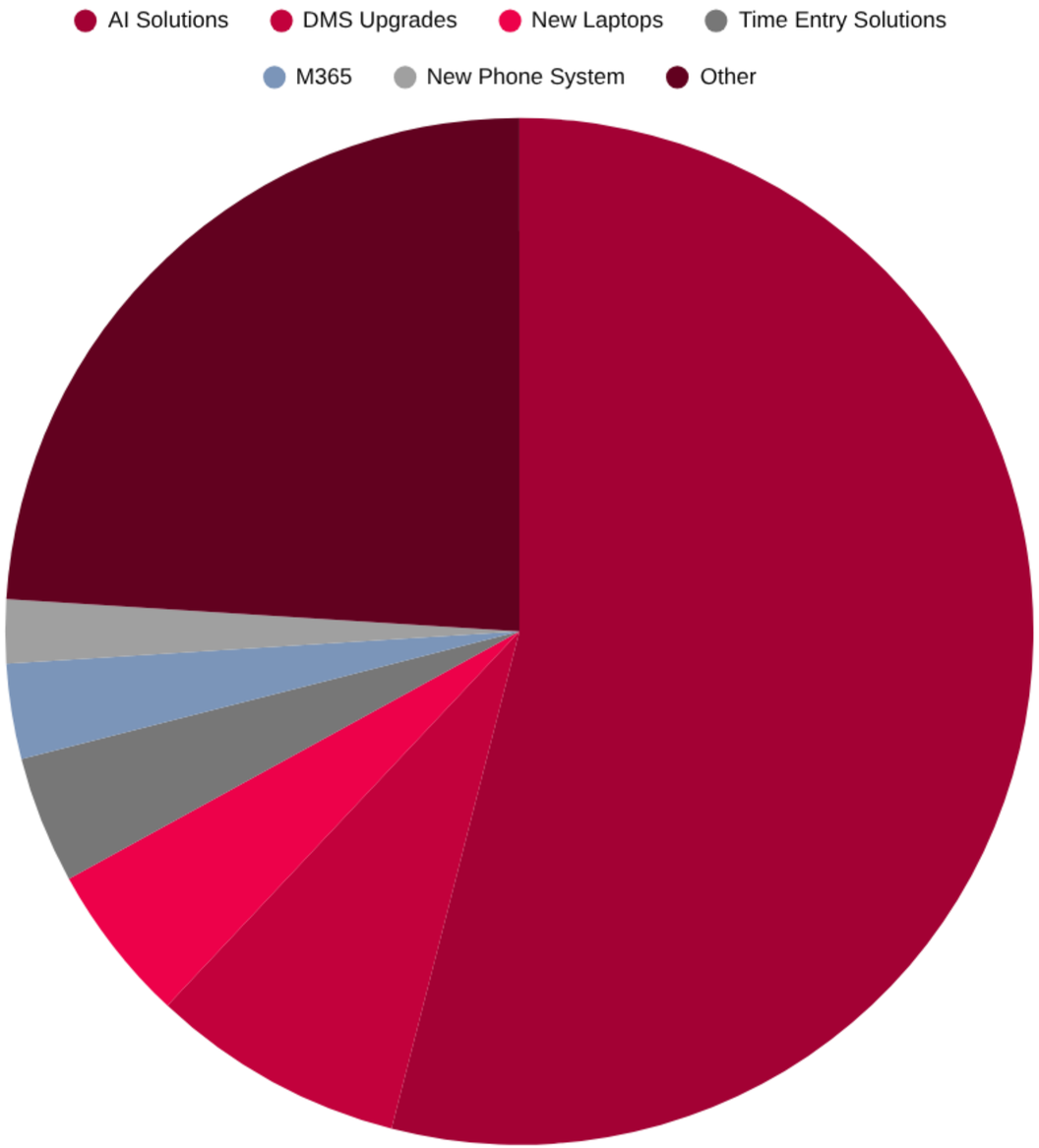
ILTA Tech Survey 2026 : Overview

- ***508 Law Firms:*** *spanning five size tiers*
- ***GAI Engagement & Maturity:***
  - *94% using or exploring GenAI (up from 80% in 2025)*
  - *Primary utilisation centers on legal research, drafting, summarization, and contract review*
- ***Top 3 Tech Issues:*** *Cost and security were the joint top technology concerns (38%) followed by change/acceptance of change (32%)*
- ***Governance Gap:***
  - *Governance and training maturity varied substantially by firm size*
  - *Formal GenAI policies range from 57% in firms under 50 lawyers to 91% in firms over 700; mandatory training shows a 60-point gap (11% vs. 72%)*
- ***Cloud Adoption:*** *continues to grow at 87% for email, 78% for DMS, and 60% for time & billing*
- ***Managing Stakeholder Expectations:*** *remains a significant challenge*

Tech with Most Positive Response

Next 3-5 years: Technologies/trends that will create significant change/major factors in legaltech.

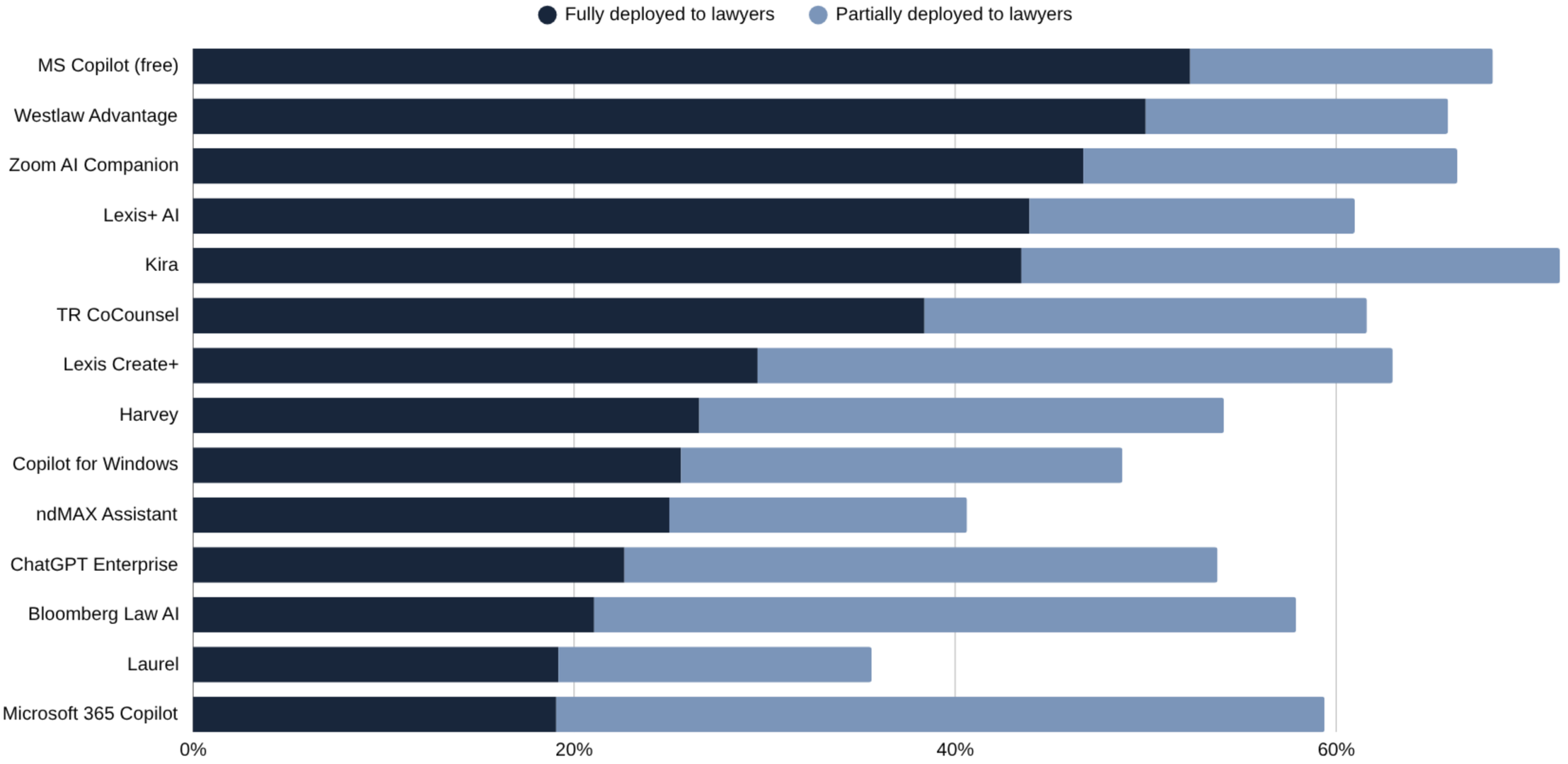
AI
AI
Did we mention AI?



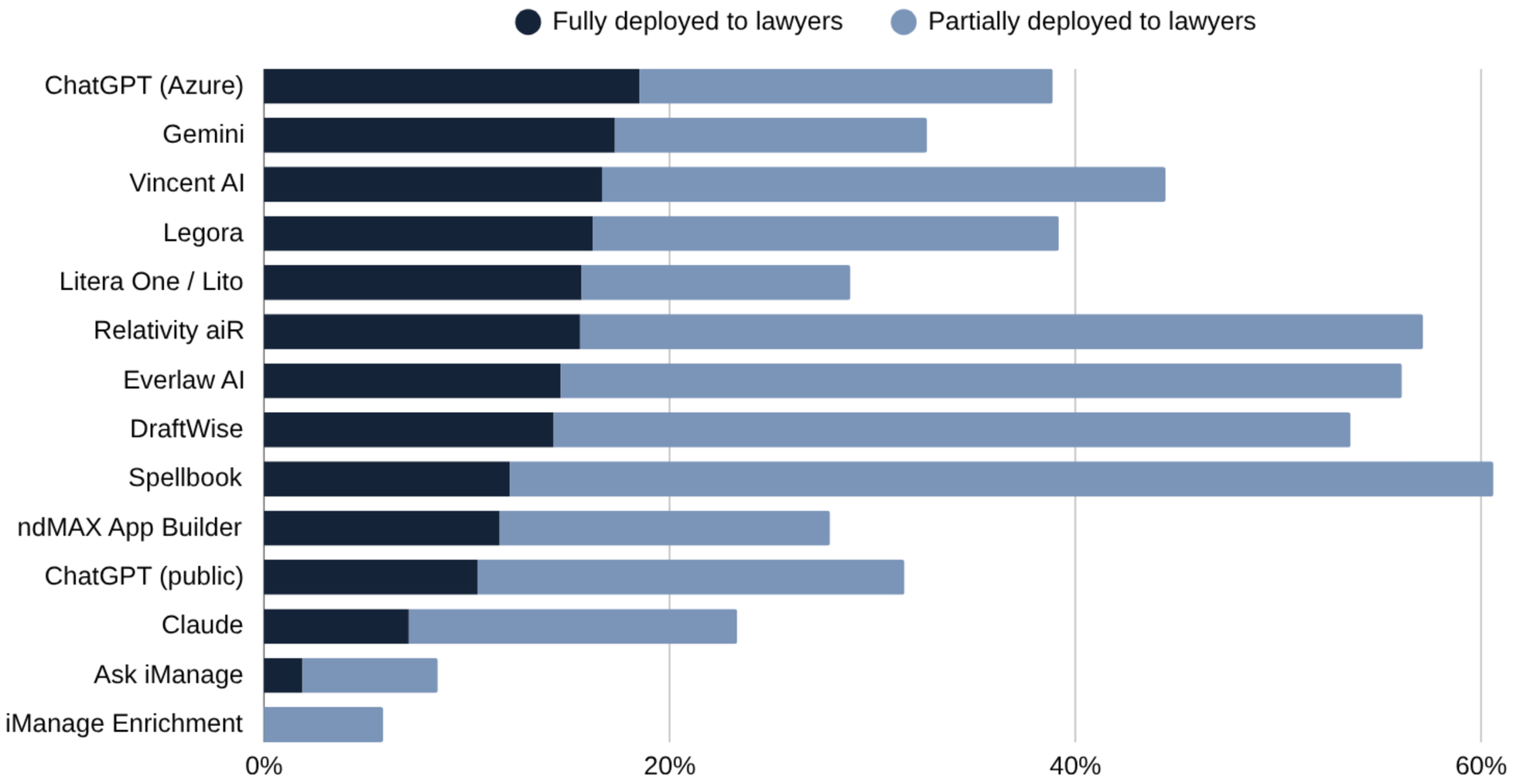
Average Number of AI Tools Per Firm



Deployed and Scaling: 14 Tools w/ Deepest Lawyer Deployment



Still Piloting:14 Tools Gaining Traction



Executive Summary - Share!

AI

Conversation has matured

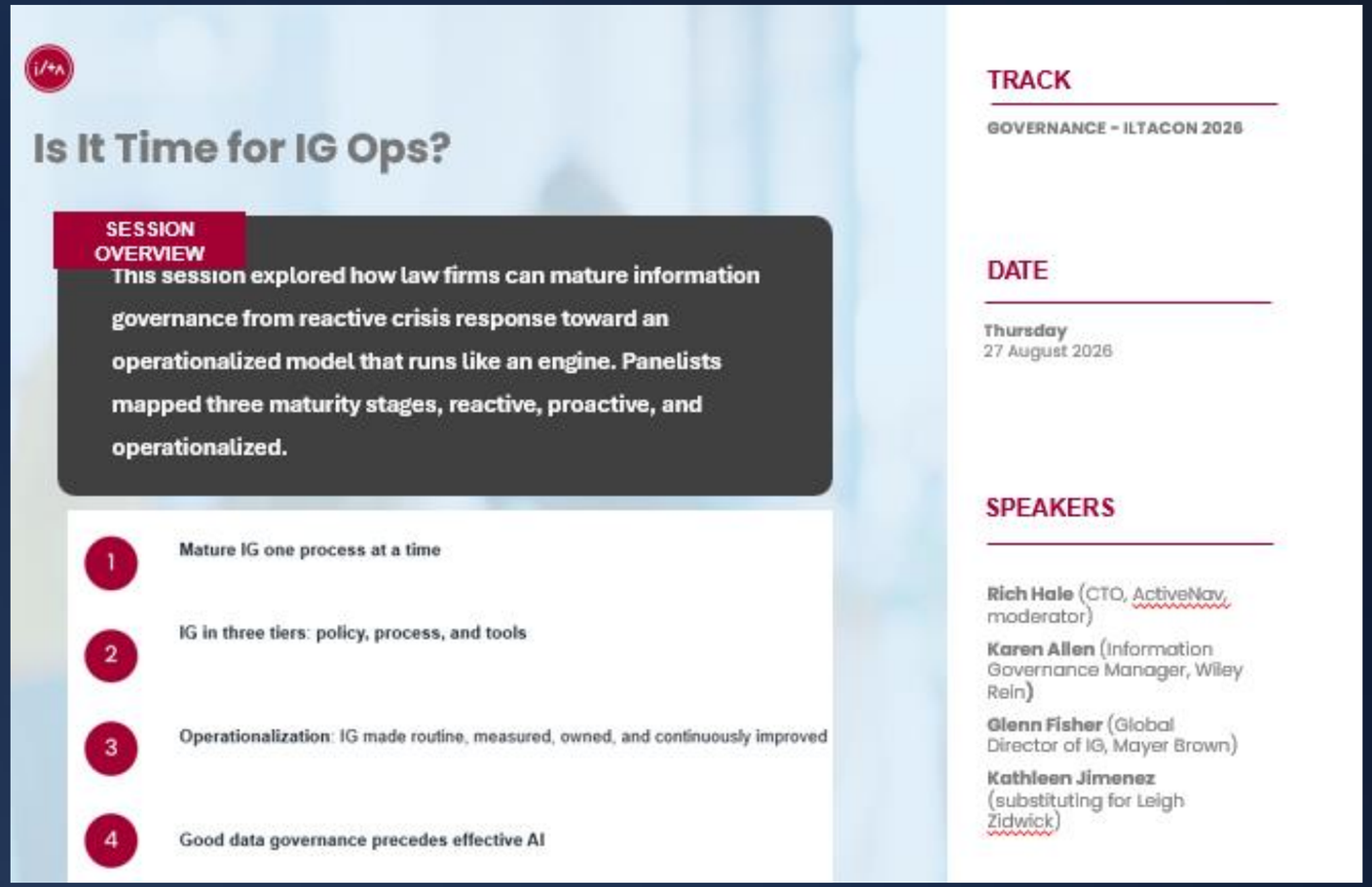
- From isolated tools to ecosystems
- From adoption to architecture
- Platform convergence and connected ecosystems: portfolio decisions
- Agents - from chatbots to autonomous legal workflows
- Tools & models are staples - context is king!



Governance

Gaps & opportunities

- Policies, processes & tools
- Operationalising governance
- Shadow AI
- Rogue AI



Value

From AI

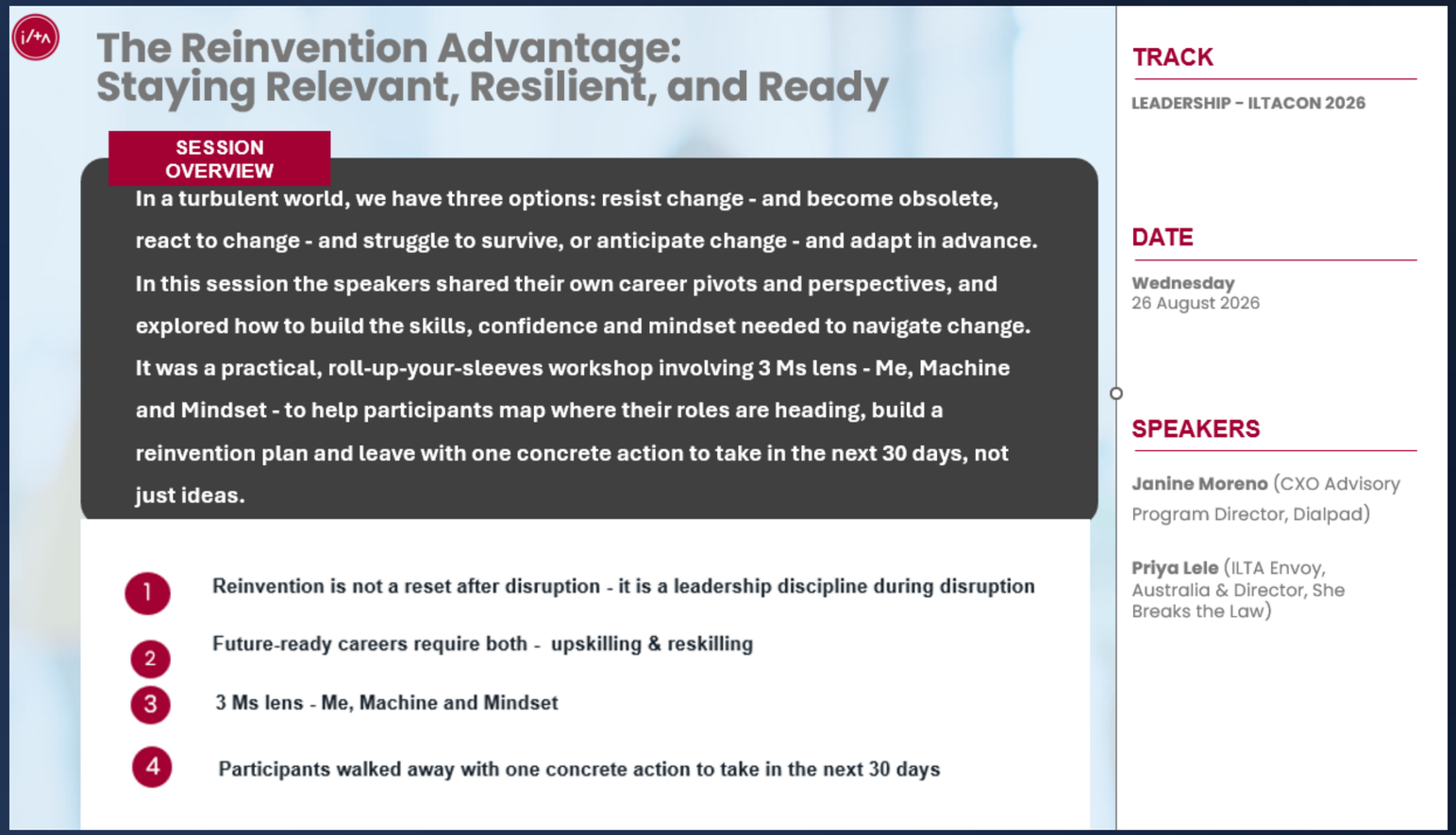
- Impact v activity
- Cost v value
- 'Productionomics' over 'Tokenomics'
- ROI v ROE



Skills & capabilities

Evolving roles & skills

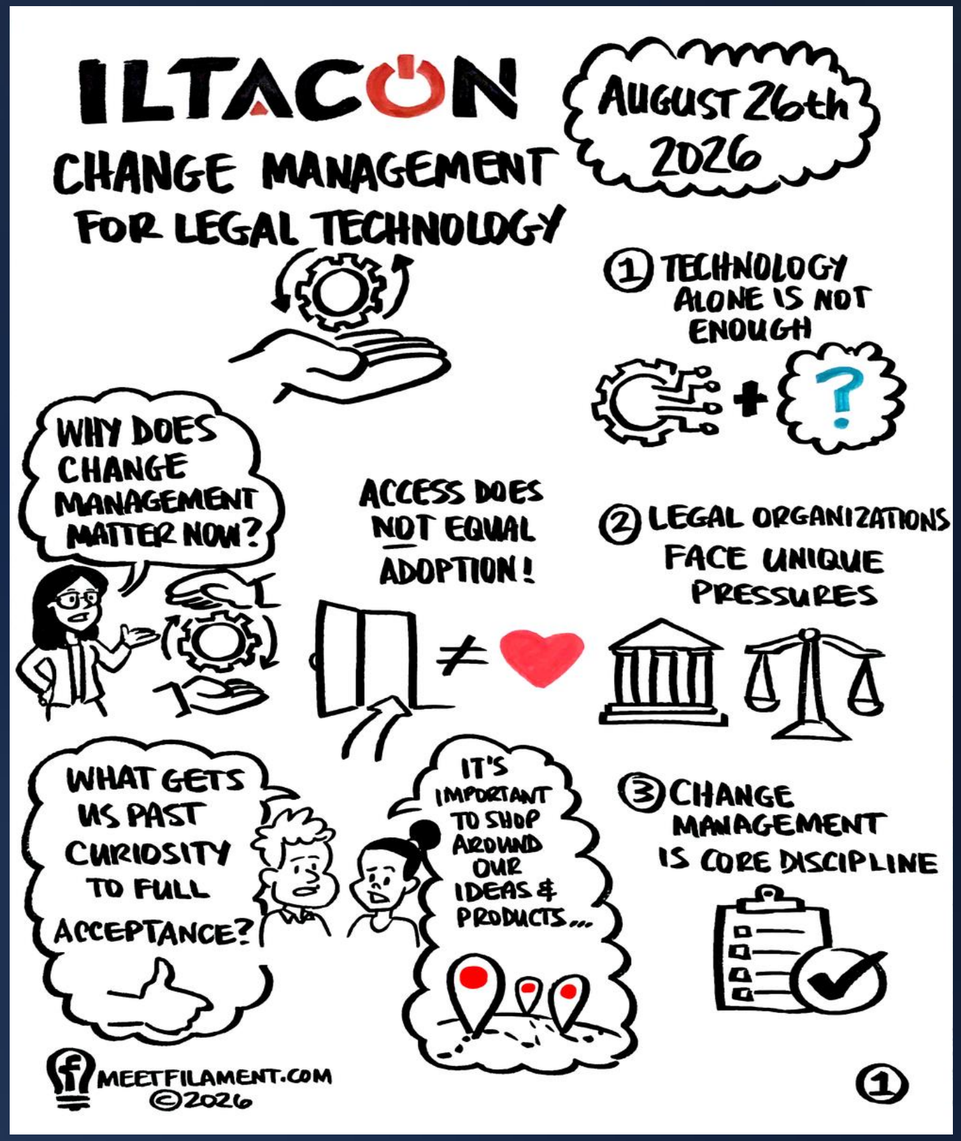
- Roles
- Skills
- Upskilling & reskilling



Sustainable change

Not just rapid roll-out

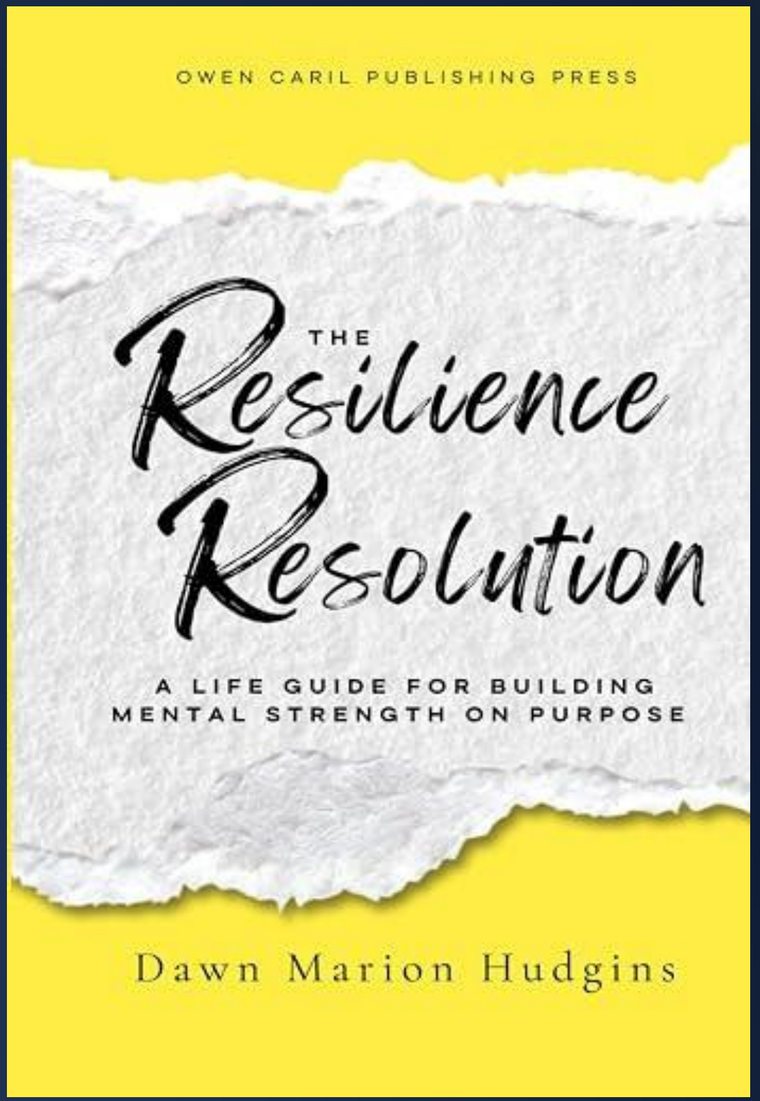
- Transformation – tech is not enough
- Deployment doesn't equal adoption
- Change management is central



Human

Judgement, efforts & resilience

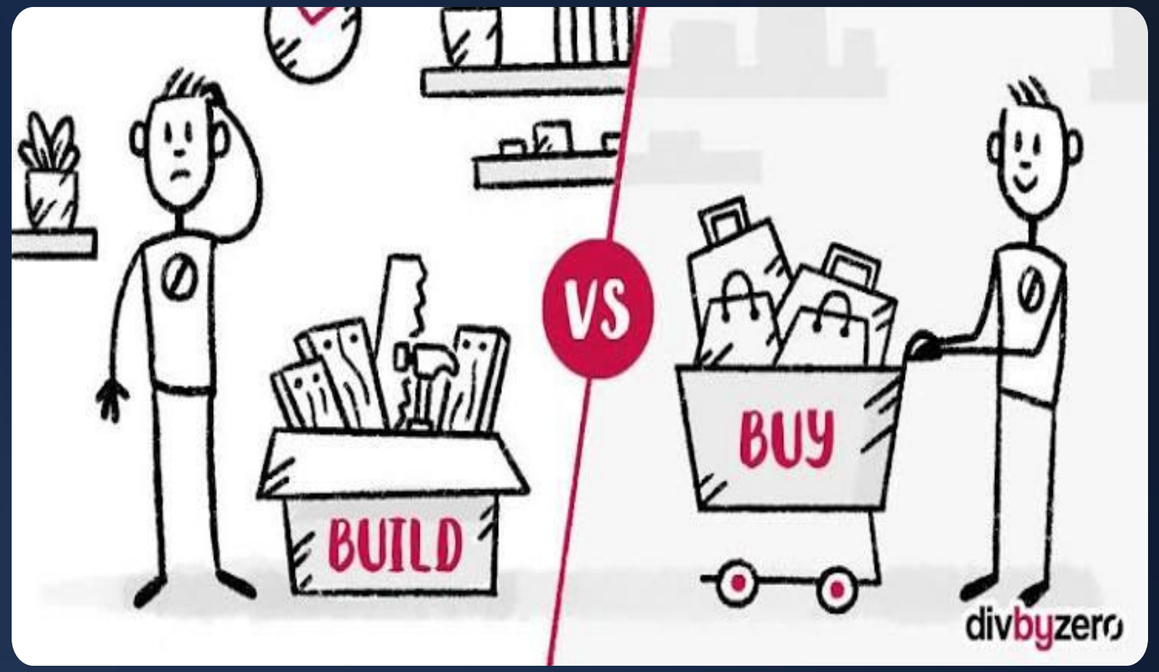
- AI doesn’t remove effort – it shifts it
- Human judgement is critical throughout the process
- Mental health, wellbeing & resilience



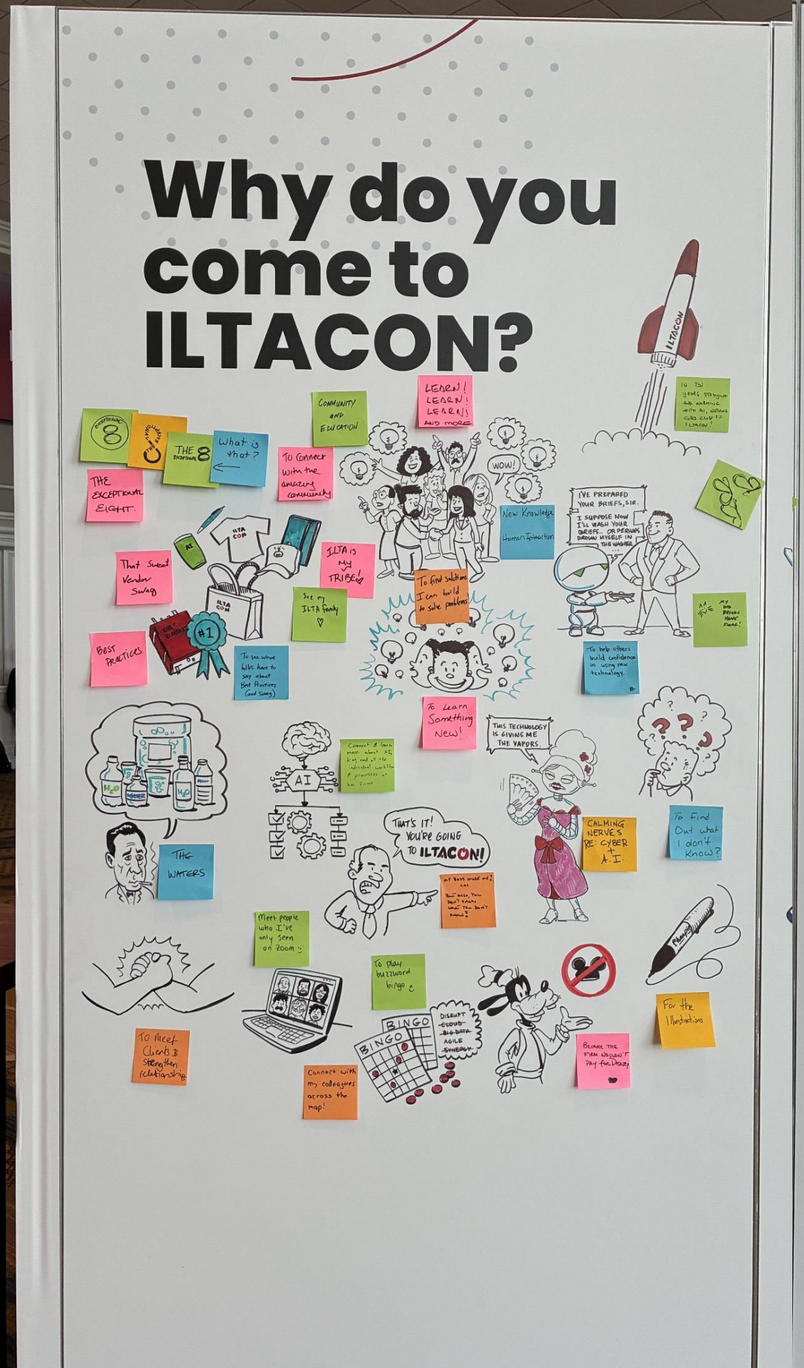
Key leadership considerations

Business & Operating Models

- Build v Buy
- Cost v value
- Talent & capabilities
- Trust & Governance



Lighter side of ILTACON 2026


Why do you come to ILTACON?
THE EXCEPTIONAL EIGHT
What is what?
Community and Education
To Connect with the amazing community
LEARN! LEARN! LEARN! and more!
WOW!
New Knowledge
I'VE PREPARED YOUR BRIEFS, SIR.
I SUPPOSE NOW I'LL WASH YOUR DISHES, OR PERHAPS DRIVE MYSELF IN THIS WHEEL
To find solutions I can build in solve problems
To Learn Something New!
ILTA is My TRIBE
See my ILTA family
That Sweet Vendor Swag
BEST PRACTICES
To see what kids have to say about Best Practices (and Swag)
To help others build confidence in using new technology!
THE WHERES
AI
Connect & learn about AI, and ask AI individual questions & generate an image
THIS TECHNOLOGY IS GIVING ME THE VAPORS
CALMING NERVES RE: CYBER + A.I.
THAT'S IT! YOU'RE GOING TO ILTACON!
To Find Out What I don't Know?
Meet people who I've only seen on Zoom
To play buzzword bingo
BINGO
DISRUPT SYNERGY BIG DATA AGILE SYNERGIZE
To Meet Client & Strengthen Relationships
Connect with my colleagues across the map!
Because the team wouldn't stay the same
For the Illustrations


RECONNECTS with amazing PARTNERS!
WHAT CAN I GET YOU?
I'LL TAKE TWO LITIGATION MOMENTS AND A CHIT-OFF!
Peddle AI
For The Socials and The Connections
Benchmarking: Am I ahead or behind?
I Came to ILTACON for days from Joy!
To my grandpa: There is way more! Ultimate "to-do" for retirement!
Learn Connect Grow
To Learn, network, Grow
To Listen, Learn, and Build
Advancing Human Justice
A voyage of discovery or legal kind
2029
To CREATE THE BEST EDUCATION EXPERIENCE OF THE YEAR
To learn about the products to use dangerous tech and be better Products to Solve issues
IF WE TAKE THE SOUTH PASS WE'LL SUMMIT BY MORNING.
ACCORDING TO THIS, THERE IS A NEW ROUTE TO GET US THERE SOONER
I Came to network and learn from other lawyers at midsize firms
Claim more Leadership Skills
To speak & participate in thought leadership
ILTA CON!
I want to see all the Vets + Newbies
To meet ERIC
To access "Smarties" from a distinct Vendor, Non-American CEO/CFO
Networking + Experiences
Eric
I came for the education, but I stay because I can't find my room keys
HELLO! ANYONE?!
NO SIGNAL


THE FUTURE OF LEGAL
Someone new to ILTA needs to know...
SLEEP SCORE
There's no shame in going to bed early.
Hope you brought sneakers!
Networking is key! You'll learn so much from making new connections!!
The people here are your life-long professional network!
There's a lot! Take your time
You need to take a nap to recharge between education and the parties!
ILTACON
MEMBERSHIPS
ONLINE EDUCATION
LOCAL EVENTS
WEBINARS
Volunteering makes you a part of ILTA instead a consumer of it!
There's a buddy program!
PUBLICATIONS
90+ YEARS OF KNOWLEDGE
GLOBAL REACH
There's more to ILTA than ILTACON
Consider Volunteering with ILTA
You get out of it, what you put into it
THIS!
Get involved locally
How the Suite Services work
You'll need a map!
Don't Miss the Keynotes!
DON'T BE AFRAID!
WISDOM WALL POWERED BY:
filament

Memorable terms

Most used? New terms/phrases?

Most used

Context

Ecosystem

Value

New

Chief Trust Officer

ROI V ROE

Ontology

Productionomics

ILTACON VIDEO



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Roundtable Discussions (Chatham House Rule)

Roundtable Discussions

Under the Chatham House Rule: Discuss one or two of the questions below,

- **ILTACON 2026:** What themes, questions or insights from ILTACON 2026 resonated most with you? Did anything surprise you?
- **Roles and capabilities:** What skills, capabilities and roles (e.g. technology, legal, knowledge, data or change-management) are becoming most important?
- **Cost & value from AI:** How are you assessing cost and value from investment in AI? How are client conversations impacting these decisions?
- **Biggest takeaway/question:** What insight or unanswered question will you take back to your organisation today?

What one insight or question will you take back today?

ILTA CON REWIND



Business Partner Panel

Closing Panel: Business Partners



Priya Lele
ILTA Envoy



Connor Molloy
Harvey



Jane Maconachie
Thomson Reuters

Business Partner Panel: inquiring minds want to know ...

- **The Shifting Conversation:** How have your conversations with law firms and legal teams shifted over the past 12 months compared to 2025?
- **Customer Readiness & Friction:** Where are organisations ready to take decisive action, and where are you still seeing hesitation, fatigue, or resistance?
- **Three Takeaways:** If you could pick three key themes from this year's ILTACON conversations (or today's Rewind session), what would they be?
- **The Blind Spots:** What are we not discussing enough about AI, legal technology, data, governance or adoption?
- **Polish Your Crystal Ball:** Looking ahead, what do you expect the industry to be discussing in 2027?

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Thank You!

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Feedback Survey

