

<p><b>ILTACON South America</b> <b>11 Nov, 2020</b></p>
<p>9:00 AM <b>Welcome</b></p>
<p>9:15 AM – 10:15 AM <b>Keep Calm and Lead On: Leadership in Times of Crisis</b></p> <p>In times of crisis, leaders are forced to adapt and strategize in the face of constantly changing challenges. You need to be able to lead effectively and communicate clearly while understanding the needs of your team. What are the hallmarks of a great leader? How do you manage the critical tasks that needed to be done yesterday? How do you motivate your team while being sensitive to the emotional turmoil they may be experiencing? Hear from leaders who have survived emergency situations, learn techniques and best practices for crisis management, and learn how to keep calm and lead on.</p> <p><b>Speakers: Skip Lohmeyer</b>, Chief Information Officer, Parker Poe Adams &amp; Bernstein LLP, <b>Kimberly Sully</b>, Co-Founder &amp; Partner, Pivot Legal Solutions and <b>Ray Meiring</b>, CEO, Qorus Software Inc.</p>
<p>10:15 AM – 10:30 AM <b>A word from our sponsor – Iridium Technology</b></p>
<p>10:30 AM – 11:30 AM <b>Arriving at the Scene of a Cyber Attack – Master Class</b></p> <p>This Master Class will be led by David Forrestall, (CISSP CISA), CEO of SecurIT360. When a cybersecurity incident does occur, learn about what to expect when you arrive on the scene and the best practices of what should happen next from a recognized leader in the cybersecurity industry.</p> <p><b>Speaker: David Forrestall</b> CEO, SecurIT360</p>
<p>11:30 – 11:45 AM <b>A word from our sponsor - iManage</b></p>
<p>11:45 AM – 12:45 PM <b>Re-thinking the Business of Law</b></p> <p>Law firm administrative departments can play a critical role in helping attorneys operate in the new normal, increasing their profitability, driving revenue and making themselves more marketable. This session will describe how coordination between Finance, IT, Knowledge Management, LPM, Marketing and Business Development, and Pricing can help attorneys thrive in today's evolving legal market.</p> <p><b>Speakers: Meredith Williams-Range</b>, Chief Knowledge &amp; Client Value Officer, Shearman &amp; Sterling, <b>Ari Kaplan</b>, Principal, Ari Kaplan Advisors LLC and <b>Eric Wangler</b>, President, North America, BigHand</p>
<p>12:45 – 1:00 PM <b>Break</b></p>
<p>1:00 – 2:00 PM <b>Collaboration Roundtables</b></p> <p>ILTA volunteers talk about their experiences with ILTA and how it has helped them</p>

<p><b>ILTACON South America</b> <b>12 Nov, 2020</b></p>
<p>9:00 AM <b>Welcome</b></p>
<p>9:15 AM – 10:15 AM <b>The Accidental Project Manager: Tools &amp; Methodologies to Help You Succeed</b></p>
<p>Learn about project methodologies and how today's tools can help you plan and execute your projects. This session invites both project managers as well as technologists who are not project managers but who are asked to sometimes wear a project manager hat to manage an applications rollout or upgrade. In addition to a survey of today's tools, takeaways include a sample project plan or template. In addition, the session can cover what applications firms are using such as MS Project, Smartsheet, Planview PPM, Monday, Trello, Asana.</p> <p><b>Speakers: Tracy Friedenberg</b>, Director, Technical Services and Project Management, Day Pitney LLP and <b>Scott David</b>, Director of Legal Project Management and Process Improvement, Vorys, Sater, Seymour and Pease LLP</p>
<p>10:15 AM – 10:30 AM <b>A word from our sponsor- Litera</b></p>
<p>10:30 AM – 11:30 AM <b>KM Innovation on a Shoestring Budget</b></p>
<p>Sometimes, situations call for non-traditional solutions. When an issue arises in today's economic climate, solutions often must be devised with little to no budget or resources. In this show-and-tell session, see creative, exciting, and successful Legal Tech innovations that didn't break the bank.</p> <p>Speakers: <b>Holly Hanna</b>, KM Firm Solutions Manager, Perkins Coie, <b>Jennifer Mendez</b>, Director of Knowledge Management Innovation, Fisher Phillips and <b>Helen Wang</b>, Innovation Risk Specialist at Orgainzing4Innovation</p>
<p>11:30 – 11:45 AM <b>A word from our sponsor – NetDocs</b></p>
<p>11:45 AM – 12:45 PM <b>Cloudy With a Chance of Higher Costs</b></p>
<p>There can be a sticker shock when moving your infrastructure to the cloud. Learn to shift your expenditures from large capital layouts to predictable operational annual costs. This session will help you have a clear understanding of the potential components you should consider to help you build a multi-year forecast to present to firm management and stakeholders; these components include application creep, data storage, server utilization, and more.</p> <p>Speaker: Dominic Ciacciarelli, Practice Architect, Kraft Kennedy</p>
<p>12:45 – 1:00 PM <b>Break</b></p>
<p>1:00 – 2:00 PM <b>Collaboration Roundtable &amp; Closing Remarks</b></p>