



# 2019 Operational Goal Highlights

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- » Feature programming in support of PPC hot topic of 2019 - Embracing Change
- » Increase support for ILTA members and efforts beyond North America
- » Establish processes supporting affiliate events
- » Expand private webinar and virtual local events (as part overall Local Meeting operations improvements)
- » Improve new member and volunteer onboarding
- » New “Bleeding Edge” epublication
- » Deliver new events in leadership, diversity and inclusion, engagement and development of young professionals, and innovation
- » Introduce national in-person event wrap-ups for all members and partner communities