HOT TOPIC FOR 2020 IS
MANAGING CHANGE

MANAGING DIVERSE PLATFORMS
Cloud offerings and accessible analytical tools are becoming more pervasive at our organizations, challenging our members to learn how to apply these new options.

- Data, Data Everywhere
- From Applications to Services
- Disruptive Practice Technologies (AI, Blockchain, Agile Development)
- Data Analytics
- Responsible / Disruptive Innovation

MANAGING NEW RELATIONSHIPS
Our members are engaged with a deeper and more complex matrix of relationships across their organizations, and also are challenged with developing new relationships. These relationships include:

- Internal IT and Outsourced Business Partners
- Clients and Law Firm Technologists
- Legal Operations and Business Units
- Technology Departments and Management
- Attorneys and Other Professionals
- Organizations and Market Disruptors (ASPs, Big4, Consultancies)

MANAGING EVOLVING ROLES
With new and evolving relationships come new and evolving roles. How do our members evolve their roles beyond the prior scope?

- Non-Technologists Entering Legal Technology
- Professional Development for New Roles
- Leading The New Teams
- Defining and Assessing Competency in the New Roles

MANAGING SECURITY AND PRIVACY
Regulators and external groups demand that our organizations improve their security posture, and require them to implement new security and privacy models.

- Adoption of New Standard Operating Procedures
- Adherence to New Regulatory Requirements
- Promoting a Culture of Compliance