

Mon, Aug 19	Asia 1	Asia 4	America's Seminar	Southern Hemisphere 2	Southern Hemisphere 4/5	Northern Hemisphere E1/E2	Northern Hemisphere A1/A2	Northern Hemisphere E3/E4	Northern Hemisphere A3/A4	Southern Hemisphere 1	Southern Hemisphere 3
6:30-7:30	Fun Run/Yoga										
7:00–8:45	Breakfast										
9:00–10:30	Welcome & Key	note - Harnessing	Innovation: Turn	ing Raw Ideas Into	Powerful Results	3					
10:30–11:30	Break										
11:30–12:30	LexisNexis Company Update	The Good, The Bad and The Abandoned: Experience Management Winners and Losers	Organizing for Innovation (Innovation Series, Session 1 of 4)	How Much Will This Really Cost? Calculating the True Cost of IT	Al Foundations: Artificial Intelligence Basics in Legal (Al Series, Session 1 of 4)	Look 'Ma, No Hands! - Automating User Provisioning to Eliminate Errors	Electronic Signatures Solutions and Scenarios Showcase	Eenie Meenie (Minnie) Mo - Office on Premises or Office 365Which Way to Go?	Leading Through a Crisis: Data Breach	Diversity and Inclusion in the Legal Industry	Outsource the App, But You Can't Outsource Your Responsibility
12:30–2:00	Lunch										
2:00–3:00	iManage Company Update	Cloud PBX: Drink the KoolAid or Just a SIP?	Preparing Today's Lawyers for Tomorrow's Technology	Corporate Roundtable (Closed to Law Firms and Business Partners)	Client Security Audits: I Get Them All the Time. How Can I Make Responding to Them Easier?	Artificial Intelligence and Learning and Development - The Road to Adaptive Learning	Taming the Windows as a Service Beast – A Blueprint for Ongoing Success	Financial System Migration: Success Has Many Parents	Successfully e- Reaching Your Clients and Prospects	Thinking Like A Disruptor (Disruption Series, Session 1 of 3)	Blockchain, Cryptocurrency & Smart Contracts; Disputes & Investigations Best Practices
3:00-3:30	Break										
3:30-5:00	Thomson Reuters Company Update: Transforming the Legal Industry	Improving Business Processes with No-Code Solutions	Going the Extra Inch: Small Solutions with Big Impact	The Price is Right, Come on Down! Controlling Your Security Dollars	Build-a- Blockchain Workshop: A Live Demonstration of Blockchain Fundamentals (without Computers!) (Blockchain Series, Session 1 of 4)	Implementing Disposition Programs	Building Blocks: Planning, Implementation, Administration (Office 365 Series, Session 1 of 3)	Building a Secure and Compliant Azure Infrastructure-as- a-Service Environment	Exploration of Chatbots in the Legal Ops Space	Pitch Your Lit Support Challenges	Law in the Era of Legal Data Science: The Impact of Data Analytics in the Legal Industry, (Legal Data Science Series, Session 1 of 4)
7:00–9:00	Exhibit Hall Ope	ning Reception			,						



Tues, Aug 20	Southern Hemisphere 1	Northern Hemisphere A1/A2	Southern Hemisphere 2	America's Seminar	Northern Hemisphere E1/E2	Southern Hemisphere 3	Southern Hemisphere 4/5	Northern Hemisphere E3/E4	Northern Hemisphere A3/A4	Asia 4	Asia 1
6:30 – 7:30	Yoga/Zumba										
7:00–8:45	Breakfast										
9:00–10:00	Tuesday Keyno	te									
10:00-11:30	Break in the Ext	hibit Hall									
11:30–12:30	Tuesday Collaboration Session - Litigation Support	Tuesday Collaboration Session - Knowledge Management	Tuesday Collaboration Session - Innovation	Tuesday Collaboration Session - Corporate	Tuesday Collaboration Session - C-Suite	Tuesday Collaboration Session - Core IT	Tuesday Collaboration Session - Small-Mid-Size Firm	Tuesday Collaboration Session - Marketing Technologies	Tuesday Collaboration Session - Technology Support Services	Finance Roundtable	
12:30–1:30	Lunch										
1:30-2:30	Microsoft Company Update	How Law Firms Really Get Hired	Micro- Segmentation - From 'Free' to Enterprise Solutions	What's New in Voice-Based Virtual Assistants for Legal?	Client and Law- Firm Driven Blockchain Solutions (Blockchain Series, Session 2 of 4)	The Dance Between a GC and a Vendor: A Tango in Orlando	The Aftermath of Going to the Cloud	Data Privacy - Everyone's Getting In On It - Privacy From Europe to California and Beyond	Enterprise Search Vendor Shoot-Out	Taking Your CRM to the Next Level	Disrupting without Destroying (Disruption Series, Session 2 of 3)
2:30-3:30	Break in the Ext	nibit Hall									
3:30-5:00	Aderant Company Thought Leadership Session: Streamline Process with Mobility	Legal Department & Law Firm Collaboration: The New Normal	Innovative Thinking Workshop (Innovation Series, Session 2 of 4)	Machine Learning and AI in Action (AI Series, Session 2 of 4)	Blockchain Smart Contracts Live! (Blockchain Series, Session 3 of 4)	I'm a CISO! What's a CISO?! Cybersecurity Management for Beginners	Living in Our Office 365 House: Support, Adoption, Change Management (O365 Series, Session 2 of 3)	Women Who Lead: Leading by Example: Balancing 'Always On' and How to Turn It Off	Information Governance Roundtable - Security Edition	Trends in Service Desk Roundtable	The Rise of the Legal Data Science Team: Establishing Data Analytics Capabilities Within the Legal Environment: (Legal Data Science Series, Session 2 of 4)



Wed, Aug 21	Asia 4	Southern Hemisphere 2	Northern Hemisphere A1/A2	Southern Hemisphere 3	Northern Hemisphere E1/E2	Northern Hemisphere E3/E4	Northern Hemisphere A3/A4	Southern Hemisphere 1	Southern Hemisphere 4/5	America's Seminar	Asia 1
6:30 – 7:30	Yoga/Zumba										
7:00–8:45	Breakfast										
9:00–10:00	Wednesday Keynote - How To Motivate Yourself and Others Through Change Litigation Support State of the Union (Litigation Support Day, Session 1 of 4) Litigation Support State of the Union (Litigation Support Day, Session 1 of 4) Patching Strategies to Stay Secure Without Losing Your Sanity										
10:00 - 11:30	Break in the Exh	nibit Hall									
11:30–12:30	Landscape of Information Governance for Small Firms	Demonstrating the Value of Knowledge Management During a Recession	Disaster Recovery as a Service Roundup	Innovation Success Stories (Innovation Series, Session 3 of 4)	Hidden Benefits of ISO Certification	Teams - The Collaboration House that Microsoft Built (O365 Series, Session 3 of 3)	A View From the Top: A CIO's Perspective on Winning in Leadership	The Great Equalizer: Cloud Transformation and Litigation Support (Litigation Support Day, Session 2 or 4)	Taking Your Document Management System to the Cloud		ILTA's Town Hall
12:30 - 1:30	Lunch										
1:30-2:30	OpenText Company Update	Debating the Merits of Behavioral Threat Detection	60 Tools in 60 Minutes - Favorite Powershell Scripts and Low- Cost Operations Utilities	Three Girls and an Intranet	Deployment Times, They Are A Changin'	What Keeps Firm Leadership Up at Night?	Using AI to Automate Lawyer Work Product - It's No Longer a Pipe Dream	Tools and Technologies that Impact Litigation Services and Support (Litigation Support Day, Session 3 of 4)	Long Time Worker, First Time Manager: Congratulations on Your Promotion! Now What?	When the Cloud Breaks - Business Continuity and Disaster Recovery for Software as a Service	Training Up - Emerging Roles in Legal Operations
2:30-3:30	Break in the Exh	nibit Hall						,			
3:30-5:00	NetDocuments Company Update: The Unlimited Possibilities of the NetDocuments Platform	Contract Review Automation (AI Series, Session 3 or 4)	Telling Stories with Impact - Using Stories to Sell Your Ideas	Consortia Roundtable and the Future of Blockchain (Blockchain Series, Session 4 of 4)	Deep Dive Into the Dark Web	Managing User Profiles - The Good, The Bad and The Ugly	Moving On-Prem Servers to Cloud Infrastructure as a Service - How It's Done	Position Yourself for Success: Show Them The Money (Litigation Support Day, Session 4 of 4)	Disruption on the Front Lines (Disruption Series, Session 3 of 3)	Data Engineering and Data Mining: Exploring Trends and Approaches from Inside and Outside of Our Industry (Legal Data Science Series, Session 3 or 4)	Industry Experts and Legal Media Panel
6:30–11:00	Evening to Your	self									



Thurs, Aug 22	America's Seminar	Northern Hemisphere A3/A4	Northern Hemisphere A1/A2	Southern Hemisphere 3	Southern Hemisphere 2	Northern Hemisphere E3/E4	Southern Hemisphere 1	Northern Hemisphere E1/E2	Southern Hemisphere 4/5	Asia 1
6:30 - 7:30	Yoga/Zumba									
7:00 – 8:45	Breakfast									
9:00-10:00	Law Firm Intelligence - So You Want to Be a Law Firm IT Leader (Law Firm 101 Series, Session 1 of 3)	Al-Powered Knowledge Management	Security Policy Development from the Trenches	Lead Your Team to Success by Learning to Navigate Your Organizational Culture	Governing the Cloud: A Workshop	Impact of Advanced Legal Research Tools	Show Me The Money - Law Firm Business Models	The Software Dating Game: Finding the Best Match for Your Organization	10 Litigation Support Tips in 60 Minutes	Best Applications in Visualization Software for Legal Operations
10:00 -11:30	Break in the Ex	hibit Hall								
11:30 – 12:30	Law Firm Business: "Chutes & Ladders" or "FORTNITE"? (Law Firm 101 Series, Session 2 of 3)	Mobile Device Management: Not Just For Phones Anymore	Cloud Platforms on Your Premise: The New Hybrid Cloud	Now Presenting! Pushing the Envelope to Gain Engagement and Retention	Looking Outside Vendor Hall for Cool Personal Productivity Software Solutions	Meet Your New Innovation Partner: Your Client (Innovation Series, Session 4 of 4)	Choosing a Predictive Coding Approach - "Predictive Coding For Dummies"	I'm (Not) Just a Bill: An Exploration of a Time Card's Journey to Becoming Part of a Bill	Data Visualization in the Legal Industry: Mixing Art and Science for Impact (Legal Data Science Series, Session 4 of 4)	ILTA's Tech Survey Session
12:30 – 1:45	Lunch, Annual	Meeting and Vol	unteer Recognitio	n						
2:00 – 3:00	Back to the Future Technologies in Law Firms – the "Jeopardy" Edition (Law Firm 101 Series, Session 3 of 3)	Sharon Swartworth Leadership Session	A Non-Technical Introduction to the Application Program Interface - What It Is and How to Use It	Scaling Up Adoption: Getting Attorneys to Use and Trust AI (AI Series, Session 4 of 4)	"Got Change?" Automating Change Control in Your Organization		Data Privacy: The Anniversary of GDPR and the Shape of Things to Come	A New Age of Legal Technology: Startups and Trends to Keep an Eye on		
3:00 – 3:30	Break - Foyers									
3:30- 5:00	Thursday Collaboration Session - Litigation Support	Thursday Collaboration Session - Knowledge Management	Thursday Collaboration Session - Innovation	Thursday Collaboration Session - Corporate	Thursday Collaboration Session - C-Suite	Thursday Collaboration Session – Core IT	Thursday Collaboration Session – Small-Mid-Size Firm	Thursday Collaboration Session – Technology Support Services	Thursday Collaboration Session – Marketing Technologies	
6:30 - 11:00	Closing Recept	tion								