

SPEAKERS' TOPICS AND BIOS

Greg A. Thompson BC-HIS

IHS Policy Perspective and Updates

Born December 27, 1960 the 3rd of 5 children in Campbellsville, KY. I am married to Susan we live just east of Lexington, KY and have 5 adult children Ashley, Amanda, Jack, Ben and Kelly. 2 grandchildren Max and Julia. I enjoy watching various sports, traveling with Susan and friends, playing golf, and working with the landscaping in and around the yard.

I entered the hearing healthcare world in 2005 as an apprentice, became licensed in 2006 and earned my National Board Certification in the fall of 2008. In 2014, I acquired a partnership interest in a Miracle Ear Franchise. I have served as a volunteer with the Mid America Conference on Hearing, The Hearing Aid Association of Kentucky (HAAK) Political Action Committee and with the HAAK board serving as Vice President and President for 6 years. Additionally, I have served 4 years with the Kentucky State Licensing Board for Specialists in Hearing Instruments.

In 2022, I accepted the nomination to serve the International Hearing Society Board as the East Central Governor representing Ohio, Michigan, Indiana and Kentucky. My primary goal as governor is to improve the pathway and speed of licensing for those interested in becoming a dispenser.

Marjorie Klaskin, AuD

Ethics and the Hearing Care Professional

Marjorie Klaskin is an audiologist with over 20 years of experience. Prior to first joining Starkey in 2019, and joining Starkey's Education and Training team 2022, she worked in New York city in various settings, including private practices, a large teaching hospital, ENT offices, and as a regional trainer for a manufacturer's national retail hearing aid division. She received her master's degree in Audiology from Hofstra University and earned AuD from A.T.S.U.

Dr. Melissa Jordan, AuD

A Patient Centered Approach to Hearing Loss

Dr. Melissa Jordan earned her Bachelor's and Master's Degree from Michigan State University, and clinical Doctorate in Audiology from PCO/Salus University. She enjoyed working in a private practice setting for a majority of her career and found patient interactions and experiences to be very rewarding. She also has experience in corporate hearing healthcare centers, as well as an ENT setting. Melissa is thrilled to be on the manufacturing side of the industry where she can utilize her clinical skills to assist other professionals with serving their patient's and elevate the customer and patient experience Starkey provides.

Amanda Sines, Partner, Government Advantage Group

Ohio Updates and Importance of Advocacy

Amanda has been involved in state government relations in Columbus, Ohio for over 15 years. She began her career in state government by working as a page in both the Ohio House of Representatives and Ohio Senate while getting her degree in political science at The Ohio State University.

Amanda began her lobbying career in 2004, working for one of the first female owned independent lobbying firms (Towner Policy Group) where she represented a variety of client interests before the state legislature and Ohio regulatory agencies.

In 2015, Ms. Towner retired, and Amanda started her own business, Capitol Action Team, with the clients she had been representing with Ms. Towner. In 2016, Amanda became a partner of Government Advantage Group. Amanda currently

serves on the Board of Directors for the Ohio Lobbying Association, the planning committee for the Ohio YMCA Youth in Government program and is an active member of the Ohio Woman in Government organization. Amanda is also an Ohio Lobbying Association Certified Lobbyist.

Dr. Elaine Mormer, PhD, CCC-A and Dr. Lucas Berenbrok, PHARM.D, MS, BCACP, TTS
Teaming with Pharmacy Professionals for Hearing Healthcare

Dr. Mormer is Professor and Vice Chair for Clinical Education, and the Director of Audiology Clinical Education in the Department of Communication Science and Disorders at the University of Pittsburgh. She is a co-developer of the “Championing Hearing Using Accessible Medication Experts at the Community Pharmacy” (CHAMP) certificate course for pharmacy students and professionals. She has been an interprofessional collaborator across health professions, through grant funded teaching, mentoring and research.

Dr. Berenbrok is an Associate Professor of Pharmacy and Therapeutics at the University of Pittsburgh School of Pharmacy. As an expert in outpatient pharmacy, Dr. Berenbrok has made it his mission to cultivate pharmacist leaders who advance pharmacy practice by bettering patient health and medication-related outcomes with multidisciplinary outpatient healthcare teams. In collaboration with audiology colleagues, Dr. Berenbrok created pharmacist competencies for over-the-counter hearing aids and the nation's first OTC hearing aid training program for community pharmacists