



Member Education & Advocacy Committee

Requirements: Members of the Member Education & Advocacy Committee should be active voting members of IAUG in good standing in addition to active Council Chairs. The purpose of the IAUG Member Education & Advocacy Committee is to assist with resolving sales, services, and billing issues with Avaya or any of our business partners. In addition, the committee works with Avaya to ensure IAUG members are included in discussions regarding new products and services, product improvements, and feature suggestions.

Time Commitment: 2 hours per month + Council participation

Responsibilities:

- Assist with providing fast and satisfactory resolution of member issues.
- Research and provide future needs to the appropriate Avaya contact.
- Attend monthly committee call and relay relevant information from Council.