



Content Solutions Team

Requirements: Members of the Content Solutions Team should be active voting members of IAUG in good standing.

Charges:

- Develop a process and evaluation criteria to identify resources to support IAUG members
- Develop a process and evaluation criteria to identify resources to support IAUG members in their professional settings.
- Evaluate external tools/resources that should be linked on the IAUG website for members
- Identify and create professional resources
- Oversee the creation of an IAUG resource library
- Identify and prioritize which resources, tools, standards are needed and develop an implementation timeline
- Generate and solicit content for IAUG Webinars, Blog and Podcast
- Monitor IAUG Technical Forums for information that is timely and relevant to the membership
- Make recommendations to the Board for new innovative educational programs, including any budgetary needs
- Review proposals for conference sessions via online review program based on set review criteria

Member Skill Set Preferred:

- Experience developing, implementing and evaluating education & training programs
- Knowledge of online and other electronic learning modalities
- Knowledge of current trends and educational needs of IT/IS Professionals
- Knowledge of the Avaya Product Suite

Time Commitment: 2 hours per month participation

Responsibilities:

- Assist with providing fast and satisfactory resolution of member issues.
- Research and provide future needs to the appropriate Avaya contact.
- Attend monthly committee call and relay relevant information from Councils