

# Mastering the Review Tools for Confident Compliance

#### Overview of the AR Process





#### Meal Compliance & Accountability Review (MCAR) Monitors

- Cook and Collar Counties
  - Latricia London
  - Mary Newman
  - Jessica Smith
  - Matthew Whitaker
- Northwest
  - Paul Hansen
- Northwest Central
  - Harley Hepner

- Northeast Central
  - Kari Perkins
- West Central
  - Carol Montague
- East Central
  - Andrea Gregory
- Central
  - Judy Foster
- Metro East
  - Abby Beckmann
- South
  - Kim Nesler



# Meal Compliance & Accountability Review (MCAR) Goals



Assess compliance with program requirements



Provide technical assistance



Recommend corrective action



Ensure integrity of program payments



### The Announcement Notice

**Announcement Letter Preliminary Data Collection Entrance Conference On-site Review Exit Conference Corrective Action** 



### **Announcement Letter**

6

|        | socre (nomton SD 154 (07-016-1540-02).xlsx           | Dietary Specs   | Dietary Specs Tool  |                        |
|--------|--|---|---------------------|------------------------|
|        | samenu worksheet gr K-8.xls                          | FY20 Breakfast Worksheet  | Menu Worksheet(s)   | 2/6/2020 11.11         |
| _ ^    | FY20 Lunch K-8 - Thorton SD 154 (07-016-1540-02).xls | FY20 Lunch Worksheet  | Menu Worksheet(s)   | 2/6/2020 11:11:13 AM   |
| $\sim$ | C4550000 7055 4474 5048 5050 d00874d8 5d8            | School Nutrition Programs - administrative review - Announcement letter | Announcement Letter | 11/23/2019 1:24:21 AM  |
| X      | decf8209-f355-45ef-9fc2-992a740df6a0.pdf             | Auto-Generated Approval Letter  | Approval Letter     | 11/2/2019 1:01:09 AM   |
|        | f77188ff-0de3-45c4-969e-3685ef960735.pdf             | Auto-Generated Approval Letter  | Approval Letter     | 10/30/2019 12:01:33 AN |
|        | 66669-4c8b-84fc-da831cd0f349.pdf                     | Auto-Generated Approval Letter  | Approval Letter     | 7/12/2019 12:00        |
|        |  |   | Code of Conduct     |                        |



#### **Illinois State Board of Education**

100 North First Street, Springfield, Illinois 62777-0001

Darren Reisberg

Dr. Carmen I. Ayala State Superintendent of Education

November 23, 2019

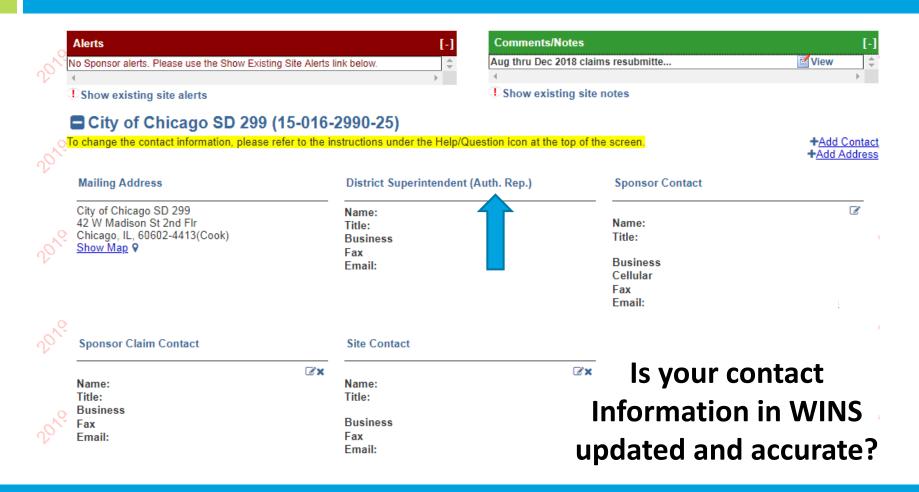
Agreement No.

Our records indicate you are eligible for a School Nutrition Programs Administrative Review. Financial Management reviews are areas of the Administrative Review which include Resource Management and Procurement for Fiscal Year 2019 (2018-2019 school year). The Illinois State Board of Education Nutrition Department (ISBE) is required to review School Food Authorities (SFAs) to ensure compliance that all applicable purchases meet federal procurement statutes/executive orders and to ensure federal regulations that support the financial health of the school meal program's nonprofit food service account are followed as outlined in 7 CFR 210.21(c) and 2 CFR part 200.

- IWAS generated letter to the listed Authorized Representative
- Delivered in the fall
- Retrieve a copy of the letter under the paperclip icon in WINS



#### Web-based Illinois Nutrition System (WINS)





# Off-Site Preliminary Data Collection





Eligibility Documentation

Summary of program practices/procedures

Dietary Specification
Assessment Tool

Resource Management





Eligibility Documentation

Summary of program practices and procedures

Dietary
Specification
Assessment Tool

Resource Management





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Summary of program practices/procedures

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#### SNP Administrative Review Checklist

#### **School Nutrition Programs** Administrative Review Checklist

The School Nutrition Administrative Review includes an evaluation of the National School Lunch Program, School Breakfast Program, Special Milk Program, Afterschool Snack Program, and/or Fresh Fruit and Vegetable Program. The Illinois State Board of Education reviews program records for compliance with state and federal regulations. This checklist assists in preparing for the administrative review which will include an evaluation of records for the current fiscal year unless otherwise noted.

The SNP Administrative Handbook is a helpful resource when you have questions or concerns regarding any of the items in this checklist.

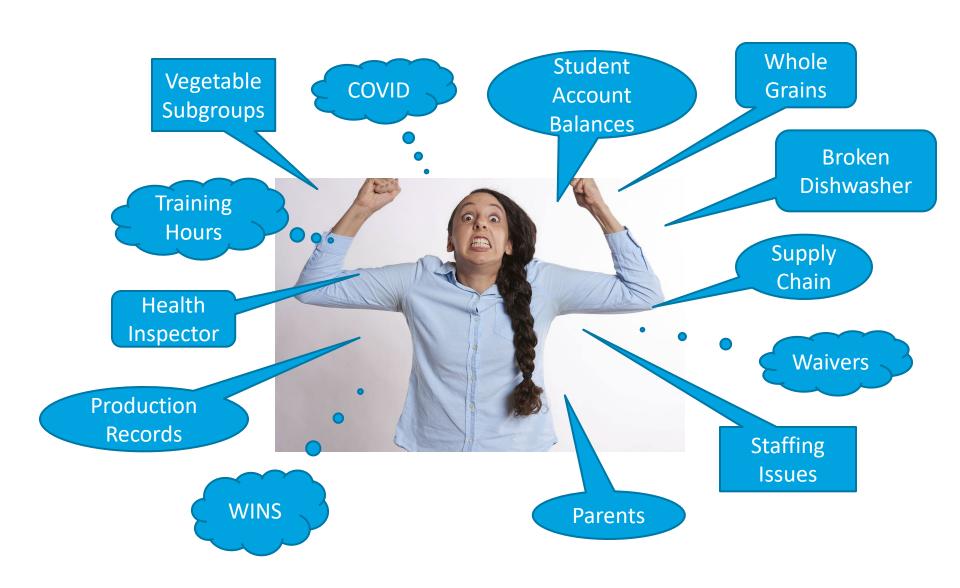
#### Eligibility Documentation

| <br>Official Direct Certification reports will be evaluated.   |
|--|
| Documentation of the extension of benefits will be evaluated. Click here for a sample form: Extension of Benefits form                         |
| The Direct Certification Notification Letter will be reviewed. Click here for a sample letter: <u>Direct Certification Notification Letter</u> |
| ncome applications must contain the required information:  Names of all household members  |

- · All household income and how frequently received
- Signature of an adult household member
- · Last four digits of the social security number of the adult household member who signs the application

Temporary Assistance for Needy Families (TANF) or Supplemental Nutrition Assistance Program (SNAP) applications must contain the required information:







## Binder-Table of Contents

- Eligibility
   Documentation
- Verification
- Claim for Reimbursement
- On-Site Reviews
- Menus

- Food & Beverage
   Requirements
- Sanitation
- Program Outreach
- Professional Standards
- Local Wellness Policy
- Other Programs
- Day of Review



# BUILD A BINDER FOR SUCCESS TABLE OF CONTENTS

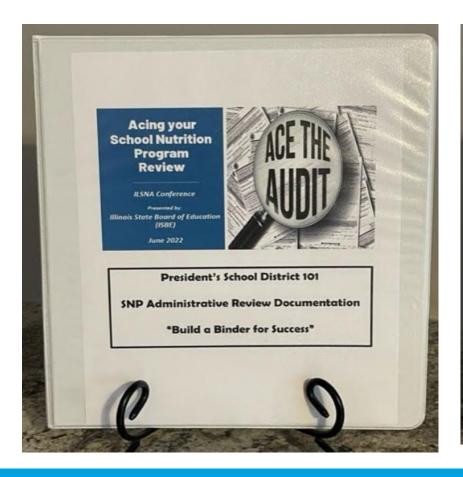
July 2022

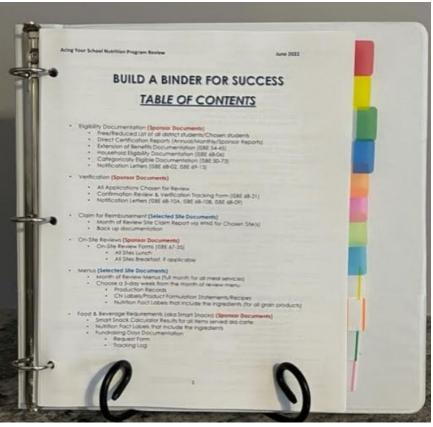
- Eligibility Documentation (Sponsor Documents)
  - Free/Reduced List of all district students/Chosen students
  - Direct Certification Reports (Annual/Monthly/Sponsor Reports)
  - Extension of Benefits Documentation (ISBE 54-45)
  - Household Eligibility Documentation (ISBE 68-06)
  - Categorically Eligible Documentation (ISBE 50-73)
  - Notification Letters (ISBE 68-02, ISBE 69-15)
- Verification (Sponsor Documents)
  - All Applications Chosen for Review
  - Confirmation Review & Verification Tracking Form (ISBE 68-21)
  - Notification Letters (ISBE 68-10A, ISBE 68-10B, ISBE 68-09)
- Claim for Reimbursement (Selected Site Documents)
  - Month of Review Site Claim Report via WINS for Chosen Site(s)
  - Back up documentation
- On-Site Reviews (Sponsor Documents)
  - On-Site Review Forms (ISBE 67-35)
    - All Sites Lunch
    - All Sites Breakfast, if applicable
- Menus (Selected Site Documents)
  - · Month of Review Menus (full month for all meal services)
  - · Choose a 5-day week from the month of review menu
    - Production Records
    - CN Labels/Product Formulation Statements/Recipes
    - · Nutrition Fact Labels that include the ingredients (for all grain products)
- Food & Beverage Requirements (aka Smart Snacks) (Sponsor Documents)
  - · Smart Snack Calculator Results for all items served ala carte
  - Nutrition Fact Labels that include the ingredients
  - Fundraising Days Documentation
    - Request Form
    - Tracking Log

- Sanitation (Selected Site Documents)
  - Last 2 Health Inspections (if completed this school year, if not, the 2 inspections from last year)
    - If they didn't do 2 inspections, then your letter the district sent to the HD requesting 2 inspections
  - HACCP Plan
    - Food Safety Template
    - Standard Operating Procedures (SOP's)
  - · Temperature Logs (month of review)
- Program Outreach (Sponsor Documents)
  - School Breakfast Program Outreach
  - · Summer Food Service Program Outreach
- Professional Standards (Sponsor Documents)
  - · Tracking Tool
  - Documentation to prove training hours (including Civil Rights)
- Required Policies (Sponsor Documents)
  - Local Wellness Policy
    - Triennial Assessment
- Other Programs (Selected Site Documents)
  - · Fresh Fruit and Veaetable Program
    - Claim for Reimbursement
    - Copies of Invoices and Labor Costs
  - Special Milk Program
    - Claim for Reimbursement
    - · Monthly Counts
    - Copies of Invoices
  - After School Snack Program
    - Claim for Reimbursement
      - Monthly Counts
      - · Menus & Production Records
      - · On-Site Reviews for the Snack Program
- Day of Review (Selected Site Documents)
  - Meal Counts
  - Menus & CN/PFS/Recipes
  - Production Records
  - · Meal Modification Requests
  - QvsS Sianage
  - · Drinking Water Available
  - Milk Variety Offered
  - Portion Size Accurate
  - · Other Programs Reviewed On-Site
  - · Health Inspection Posted
  - Civil Rights Poster Posted



## **Build a Binder for Success**







## The Entrance Conference On-Site





### The On-Site Review





# A Comprehensive Review

| Section 1  | Section 2   | Section 3  | Section 4  | Section 5  |
|--|---|--|--|--|
| Access & Reimbursement   | Nutritional Quality/Meal Pattern  | Resource<br>Management   | General Program Compliance   | Other Federal<br>Program Reviews   |
| <ul> <li>Eligibility         Determination</li> <li>Benefit Issuance</li> <li>Verification</li> <li>Meal Counting         &amp;         Reimbursement</li> </ul> | <ul> <li>Meal         Component</li> <li>Offer versus         Serve</li> <li>Dietary         Specification         &amp; Nutrient         Analysis</li> </ul> | <ul> <li>Nonprofit         School Food         Service         Account</li> <li>Paid Lunch         Equity</li> <li>Revenue from         Non-Program         Foods</li> <li>Indirect Costs</li> </ul> | <ul> <li>Civil Rights</li> <li>Professional<br/>Standards</li> <li>On-Site<br/>Monitoring</li> <li>Local Wellness<br/>Policy</li> <li>Smart Snacks</li> <li>Water</li> <li>Food Safety</li> <li>Buy American</li> <li>Outreach</li> <li>Recordkeeping</li> </ul> | <ul> <li>Fresh Fruit &amp;         Vegetable         Program</li> <li>Afterschool         Snack Service</li> <li>Special Milk         Program</li> <li>Seamless         Summer         Option</li> </ul> |



## The Exit Conference





# Corrective Action Plan (if applicable)





## **Corrective Actions**

- Corrective actions are typed in WINS and due within 30 days of notification.
  - Reminders and links sent via alerts in WINS.
    - Multiple reminders can lead to withholding reimbursement.
  - Consider the following points as you prepare your corrective actions.
    - What procedures were implemented to address the citation?
    - Who is responsible for implementation?
    - How was staff informed?



# Corrective Action Plan (CAP)



Click on the "pencil icon" to the left to open your citations

Step 9 - Type corrective action responses to each citation in the text box provided, or if a check box is provided, check the box to indicate that you agree.



Step 10 - Click the Submit/Save button to submit your corrective action responses to ISBE

Save Responses

Step 11 - Check back periodically to see if your responses were accepted or if more information is required.



## Closure Letter

- When citations for both the MCAR and RM review have been addressed, WINS will generate one SNP administrative review closure letter.
- Fiscal assessments, if any, will be communicated.
  - If fiscal action is over \$600, you will be provided appeal procedures.
    - If the assessment holds, Funding & Disbursements will either adjust a future claim in the amount of the assessment or will contact you for repayment by check.



# Monitoring





School Nutrition Programs
National School Lunch Program

Monitoring and Review Information

#### RESOURCES

 A to Z Index of School Nutrition Programs

#### NUTRITION

#### MONITORING AND REVIEW INFORMATION

#### Administrative Review Process

The Administrative Review is an assessment conducted by the Illinois States Board of Education (ISBE) of the School Food Authority's (SFA) administration of the NSLP and SBP, and other school nutrition programs. The objectives of the Administrative are to determine whether the SFA meets program requirements, provide technical assistance, secure any needed corrective action, and assess fiscal action, if applicable.

ISBE must conduct Administrative Reviews of all SFAs participating in the NSLP and/or SBP at least once during each three-year review cycle period, provided that each SFA is reviewed at least once every 4 years.

- SNP Administrative Review Checklist
- SNP Administrative Review Checklist for CEP Districtwide Sponsors
- Dietary Specifications Assessment Tool
- · Resource Management Guidance and Resources
- Review Resource List \( \bigsimes \)
- School Meals Administrative Review Q & A \( \begin{align\*} \text{ A \text{ \ \text{ \ \text{ \text{ \text{ \text{ \text{ \text{ \text{ \text{ \text{ \
- SFAs Tentatively Selected for SY 22-23 Administrative Reviews
- School Nutrition Programs Back to School Conference
  - Build a Binder for Success Acing your School Meals Administrative Review (Monitoring, Part 2)
    - PowerPoint Presentation
    - Build a Binder for Success \( \begin{align\*}
       \begin{align\*}
       & \text{align\*} & \te

#### Reviews Conducted by the School Food Authority

- After School Snack Program Review (67-80)
- NSLP and SBP On Site Review Assessment of School's Meal Counting and Claiming Procedures (67-35)



# You're going to do great!



