# How to Market Your Program



### Presented By: Kim Ziarko



# **About Me**

### Kim Ziarko

Solutions Engineer Nutrition Background 10 years in K-12 Industry

# **Session Topics**



- Your Brand
- Your Audience
- Your Avenues
- Your Blueprint

"The action of promoting and selling products or services."

# What Is Marketing?

Right Products Right Benefits Right Audience

"The action of promoting and selling products or services."

Illinois School Nutrition Association Annual Conference

# What Is Marketing?

Meals / A la Carte Healthy / Delicious Parents / Students

## WHY YOU SHOULD MARKET YOUR PROGRAM

New Support



Improved Experience



Increased Participation



# **Your Resources**



# **Your Resources**

### **Communications Team**

- Website Updates
- Social media posts
- PR pieces

# Faculty & Administrators

- Coordinate
  curriculum
- Experimental learning

### **Student Volunteers**

- Photography Clubs
- Writing Clubs
- In-app feedback



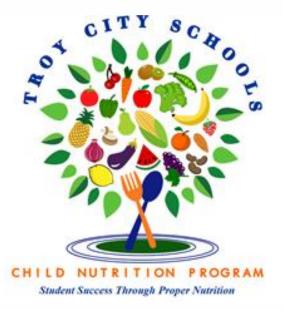


# **Know Your Brand**

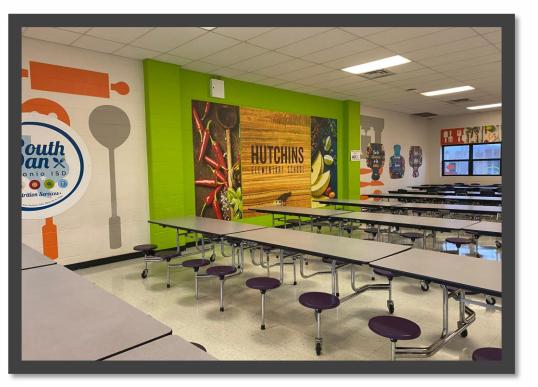




NUTRITION SERVICES Because food matters!

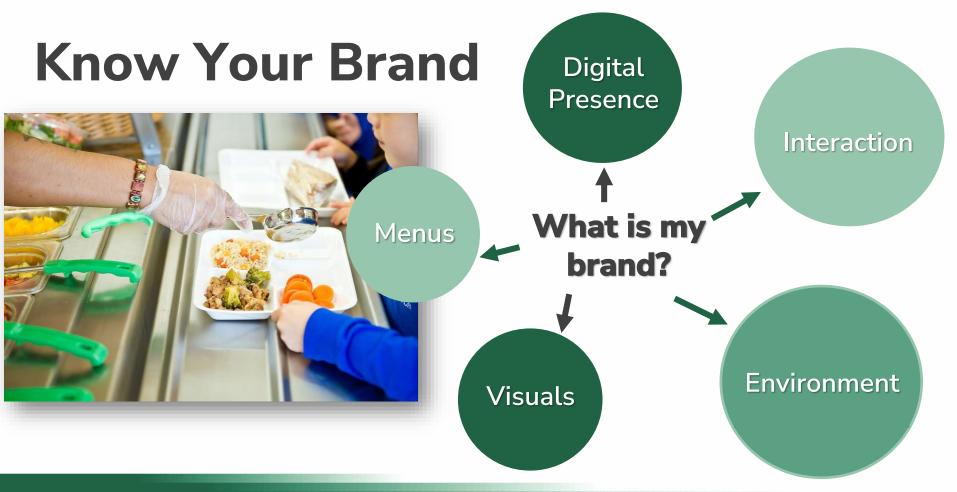


# **Know Your Brand**



### A strong brand helps you gain:

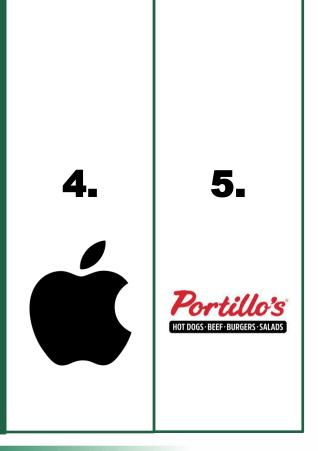
- ✓ Trust
- ✓ Credibility
- ✓ Loyalty
- ✓ Confidence
- ✓ Personality

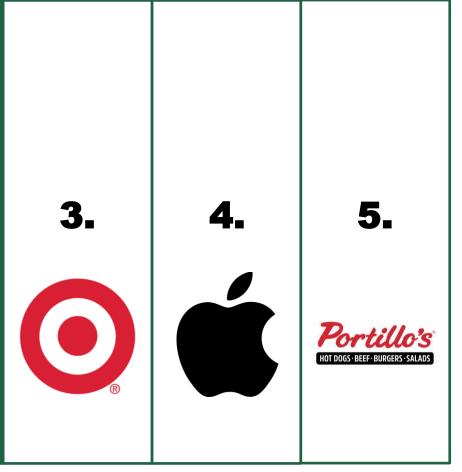


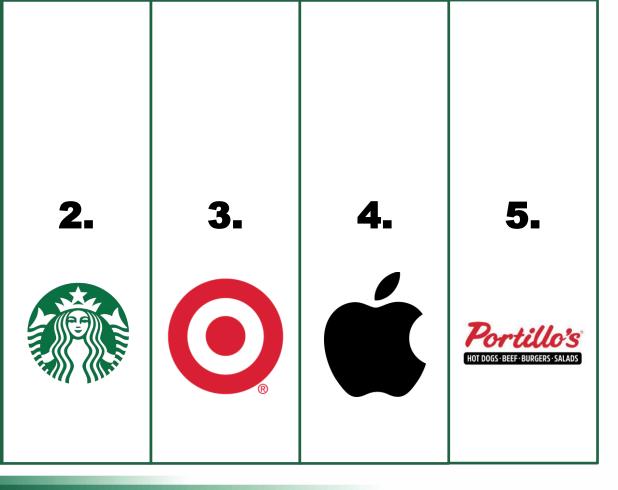


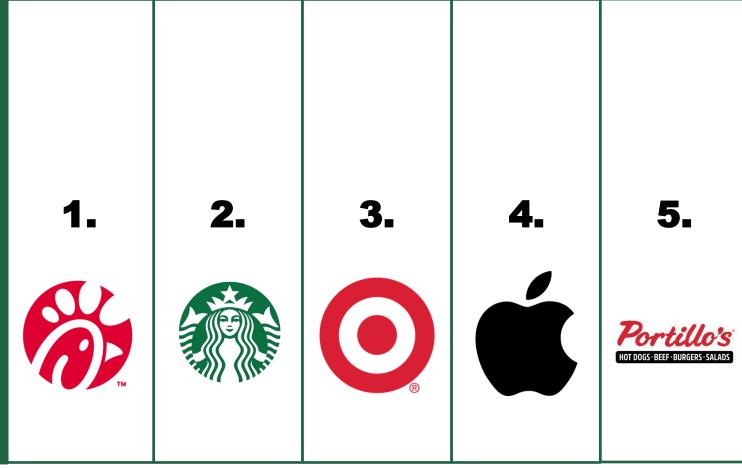




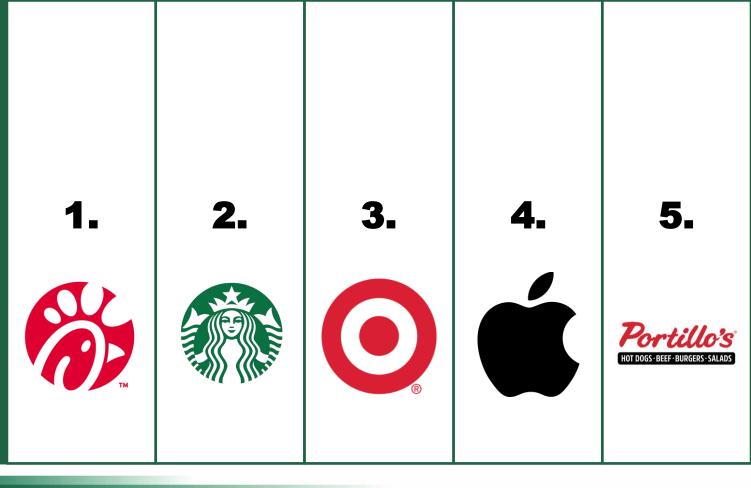












# **Your Brand**

### Develop your brand in "1, 2, 3"





**Promise**: Choose a few aspects of your program



- **Positioning**: Be consistent in all your avenues
- **Performance**: Apply it in all that you do

# **Brand Examples**

Grapevine-Colleyville ISD Nutrition Services @GCISDNUTRITION

Had fun sampling our new lunch combo w/ @GCISD\_CTE today! Thank you @AScarboroughCTE for helping us out during #schoollunch! #morethanjustaschoollunch #wearegcisd #schoolfood



#### **Chef Inspired Menus**

#### **Festive Cafeterias**

Harnett Co. Schools @HarnettCoSchool

National School Breakfast Week at Anderson Creek Primary School:

ACPS concluded  $\# \mbox{NSBW}$  with a fun raffle to promote the importance of eating a healthy breakfast.

#### #WeAreHarnett #NSBW2023 #InspiringLearnersToBeLeaders #SuccessWithHCS





...

Owen J. Roberts School District @OJRSD

As part of the healthy options available at our schools this week as we Go for the Greens, Chef Danny is preparing Tropical Green Smoothies for the students to sample and enjoy. We're told they taste yummy!



#### **Interactive and Fresh**

# **Your Audience**



# **Know Your Audiences**

## 4 to 10

#### **GEN ALPHA**

- Elementary School
- Influenced by Gen Z
- Adventurous

Personalized
 Experiences



## 11 to 18

#### GEN Z

- Middle and High School
- Influenced by Social Media Trends
- Confident
- Interactive Experiences

# TRENDING

## 27 to 42

### MILLENIALS

- Today's Parents
- Influenced evolving media
- Capable
- Proven Experiences

# **Your Marketing Avenues**





## **Physical** The Lunchroom





**Physical** Displays Décor

#### EAST FELICIANA PARISH SCHOOLS



#### **USDA CHILD NUTRITION PROGRAM**

#### A Partnership for Healthy Eating in East Felciana Parish Schools

The East Feliciana Parish School Board is committed to serving healthy meals to children, with plenty of fruits, vegetables, whole grains, and fat-free and low-fat milk: that are moderate in sodium, low in saturated fat, and have zero grams trans-fat per serving; and to meeting the nutrition needs of school children within their caloric requirements.

EFPSB participates in the USDA children nutrition programs, including the National School Lunch Program (NSLP), the School Breakfast Program (SBP). These programs are accessible to all students, appealing and attractive to children; and served in clean and pleasant settings.

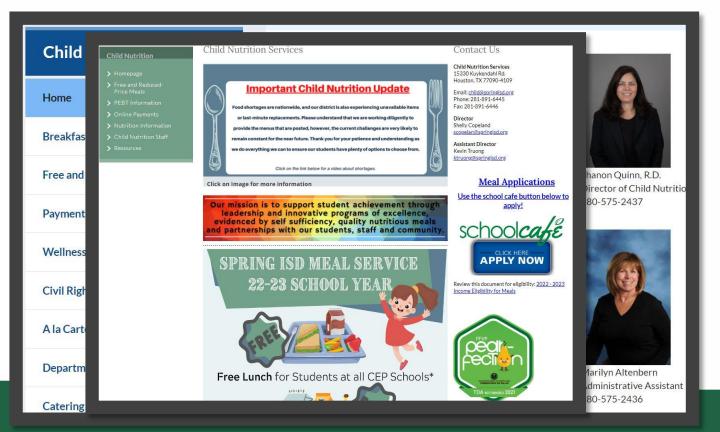


FOR MORE INFORMATION CONTACT: EFPS Child Nutrition Program (225) 683-8277 ext. 227

WWW.EFSCHOOLS.NET

# **Marketing Avenues**

## **Physical** Take-Home Materials



**Digital** Website



Rose Erickson, MS, RD Assistant Director Willmar Public Schools Editor

Para traducción, llame 320-231-7860

February **Highlights:** American Heart Month

National Black History Month

National Children's Dental Health Month

Groundhog Day (February 2)

Valentine's Day (February 14)

President's Day (February 20)

No School Dates: Willmar: February 17 and 20

CCS: February 20



Check out the Breakfast and Lunch Menus complete with Nutrient Analysis on your District's Website



Willmar Public and Community Christian Schools

VOLUME 18. ISSUE 6

F

FEBRUARY 2023

#### **February is American Heart Month!** Did you know that heart disease is the leading cause of death in America? Learn

about these heart-healthy habits to help keep your family's hearts beating strong.

FIBER

- Dietary fiber is great for heart health. It can bind with bad cholesterol and remove it from your body. To increase your fiber intake, focus on whole grains, vegetables, fruits, and beans,
- Tip: To help you choose a whole grain food item, look for words WHOLE GRAIN like "whole grain", "whole wheat", "oats", or "brown rice" on the ingredient list. The yellow whole grain label on packaging can also help you to identify whole grain products.

HEALTHY FATS

- There are different types of fats found in our foods. Unsaturated fats can help increase your good cholesterol levels. Nuts, olives, avocados, and fatty fish like salmon all contain unsaturated fats.
- Tip: Fatty fish, walnuts, and chia seeds are excellent sources of omega-3 unsaturated fats. Omega-3 fats are well researched and are known to have a positive impact on heart disease.

#### GET MOVING

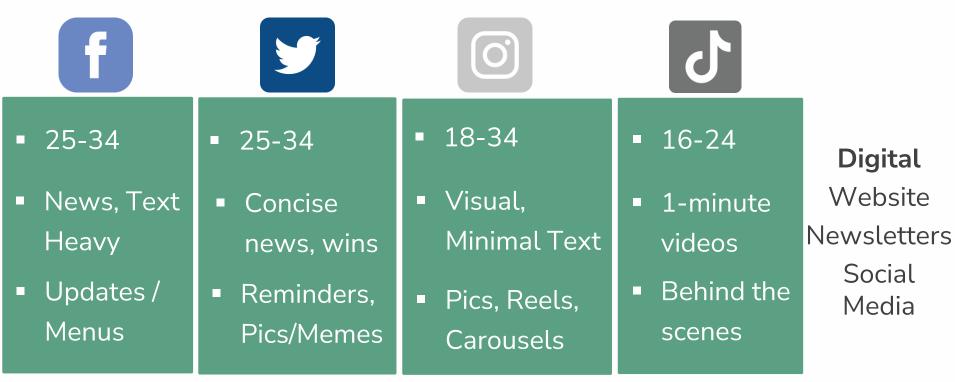
- Find movement that you and your family enjoy. Aim for 30 minutes of activity a day for adults and 60 minutes a day for children.
- · Tip: Take the stairs, go for a short walk after mealtimes, stand while taking phone calls, or turn TV time into fitness time by doing exercises like jumping jacks, squats, or push ups on commercial breaks or in between episodes.

#### **Attention Parents:**

Lactose Free Milk will be provided by Food and Nutrition Services (FNS) upon written request of parents/guardians per the district's Special Dietary Needs Policy. If your child has a food allergy, please reach out to your school nurse or the FNS department. If your child has had no changes to their food allergies, no form needs to be updated. If you are needing a non-dairy substitute (soy or nut-based) for your child, you must have your doctor fill out one of our Special Diet forms and turn it in to your school nurse for review. For more information, please read our Special Diet Policy found on our Food and Nutrition page on the district website.

# **Marketing Avenues**

## Digital Website Newsletters



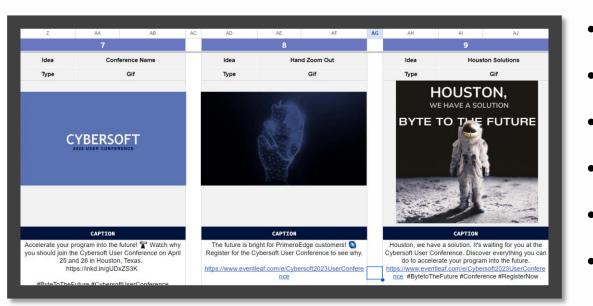
# **Content Strategy Tips**



## **Create A Routine / Process**

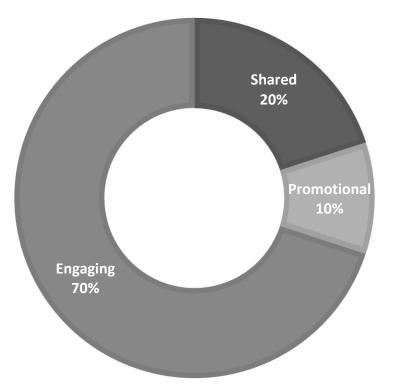
- Do you want to post on your district page twice a month?
- Do you want your own page and post daily/weekly?
- Where will you keep all your ideas?
- Will someone need to approve each post?

# **Content Strategy Tips**



- Date
- Idea Description
- Content Type
- Preview of Visuals
- Caption to copy & paste
- Schedule ahead of time!

# **Content Strategy Tips**



**Engaging:** Staff highlights, trivia about food, throwback photos, polls, and anything that encourages interaction.

**Shared:** Sharing posts or blogs posts or blogs from industry experts, interesting articles about nutrition, or sharing neat ideas from others in your community. school.

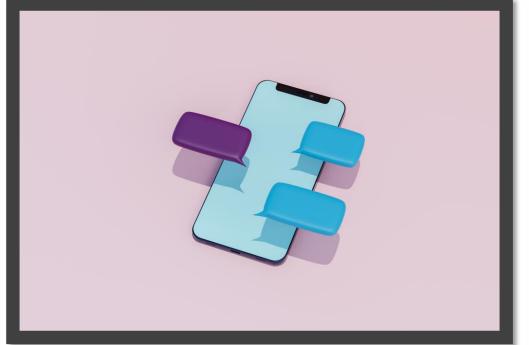
**Promotional:** Messaging about your team's mission, values, encouraging students to join school lunch, and anything that promotes your department.

# Learn More At Your Own Pace



Social media could be it's own presentation, and there's plenty of more info out there.

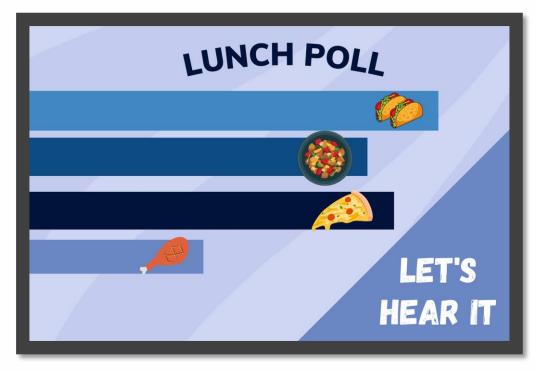
Don't feel like you need to get it figured out by the end of this session, there will be more resources provided afterward!



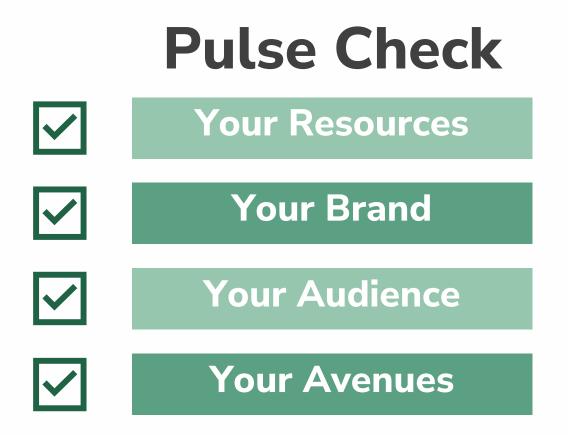
**Digital** Website Newsletter Social Media Mobile Apps



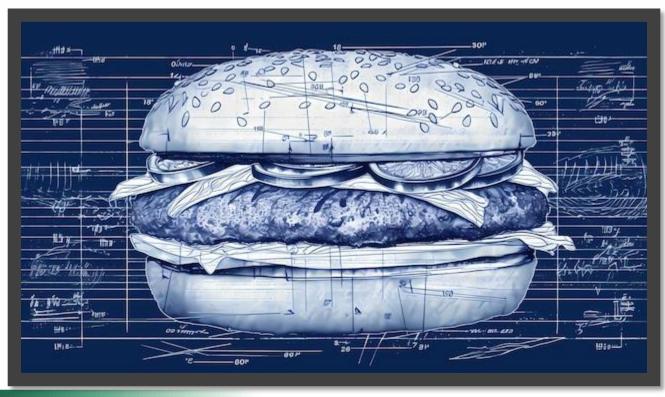
### Word of Mouth



Word of Mouth School Food Ambassadors Interactive Opportunities Polls and Surveys Contests



## Your Blueprint



## The Method

Content Calendar



Google Calendar Outlook

#### Focus Plan



Holidays, Events Day-to-Day, The New Stuff **Gather Team** 

Know Your Resources! Make It Happen!



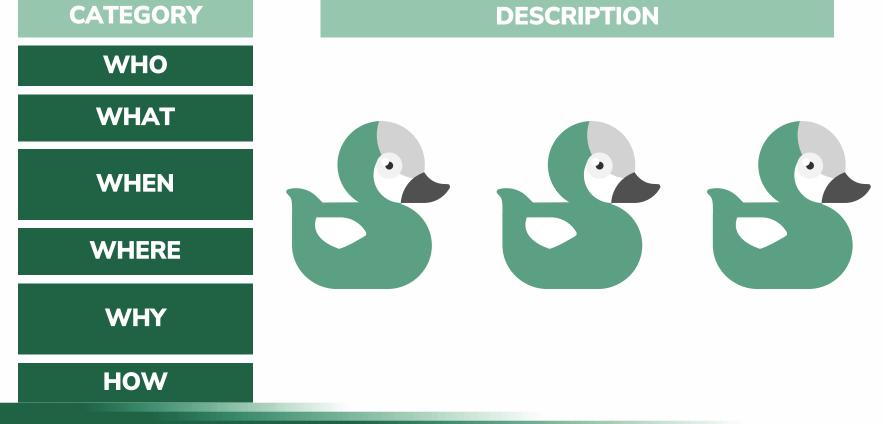
Canva, Prezi, Adobe, Word, Copy Images

## Planning, Planning, Planning



# Example: New Farm to Table Menu Items

### Planning, Planning, Planning





## Key Takeaways

- Marketing is a great way to improve perception, experience, and participation
- $\checkmark\,$  Brand is everything that you do
- ✓ There are multiple ways to market to your audience
- $\checkmark$  You don't have to do it alone

## **Questions?**



## **Resources & Links**

1) Eat With Your Eyes – eBook

2) Generation Alpha: The Rising Generation- Presentation

3) Best Practices for Marketing the School Nutrition Program



## QUESTIONS & ANSWERS

To Receive Credit for Today's Seminar

Remain logged in for the entire webinar

#### 2 Complete the Survey\* (please make sure that info@ilsna.net is added to your address book)





