PRODUCT DATA SHEET

SUPPLEMENTS THE HPE DATA PRIVACY AND SECURITY AGREEMENT SCHEDULE

	User Experience Insight
Aruba* performs the following Services:	User Experience Insight consists of a purpose-built sensor that continuously tests wireless and wired networks, network services and internal and external applications managed by a user-friendly cloud-based application.
Customer Personal Data	The cloud-based application maintains the customer account and sensor association. Customer account data includes: - Login email address and password - First and last name - Company - Phone number (Optional) The sensor is a client of the network. The sensor does not collect personally identifiable information. When a packet capture is explicitly triggered by the customer for network troubleshooting purposes, the MAC address of any nearby client of the network may be collected. User Experience Insights does not use this information to identify any person.
Data subjects to whom Customer Personal Data pertains are	Customers accessing the dashboard.
With respect to Customer Personal Data, Customer is acting as	Controller
Aruba shall process Customer Personal Data only as follows:	**Provision of Services:** The information gathered and stored by the product is the minimum required to ensure secure access to the portal, and essential to performing its function. **Support Services**: Access to customer environment and data for troubleshooting is provided to Aruba support services based on customer agreements and permissions.

aruba
a Hewlett Packard Enterprise company
www.arubanetworks.com

3333 Scott Blvd. | Santa Clara, CA 95054
1.844.472.2782 | T: 1.408.227.4500 | FAX: 1.408.227.4550 | info@arubanetworks.com

Security and encryption	**Sensor security features:** **Physical Security**: The purpose-built sensor stores sensitive information in a secure, encrypted and obfuscated manner. **Network Security**: Every sensor has three interfaces: Wi-Fi, ethernet and cellular. These network interfaces are completely isolated from one another using a Linux network namespace mechanism and the interfaces cannot be bridged. By default, there are no services listening on any ports on any of the interfaces. It is not possible to SSH or telnet in to the sensor. **Data Security**: All communication is outbound and initiated by the sensor. **Application security features:** **Physical Security**: User Experience Insight is hosted in Amazon Web Services (AWS) and Google Cloud. All data storage and processing takes place in the United States. AWS and Google Cloud have put in place security measures around all critical areas including perimeter, infrastructure, data and environment layers. **Network Security**: User Experience Insight uses services and tools that the IaaS provider offers and some 3rd party solutions to make sure our production environment is as secure as it can be from external threats and internal vulnerabilities. The production instance is deployed in its own Virtual Private Cloud (VPC) on the IaaS providers cloud. **Data Security**: All data exchanges between the application and users happens using HTTPS (TLS 1.2).
Third Party Security Certifications:	None today
Privacy-specific certifications:	None today

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