

FREQUENTLY ASKED QUESTIONS

ARUBA NEW CERTIFICATION POLICIES

CERTIFICATION TRANSITION

Q: What exactly is the change that the Aruba certification program is making, and when?

A: Aruba, a Hewlett Packard Enterprise Company is transitioning from a certification program based on versions (v6.5, v6.7, v8) to a program that requires recertification based on the date a candidate achieved the certification. The new program is scheduled to launch on November 1, 2019.

Q: I hold an Aruba “version” certification today. What happens to it?

A: Current Aruba “version” certification holders will receive the corresponding “no version” certification(s) on November 1. Each “no version” certification will be assigned an expiration date based on when the “version” certification was achieved. Candidates will have between 6 months – 3 years to recertify. Transcripts will show the version certification(s) expiring on 10/31/2020 in addition to the corresponding versionless certification. View the certification table for more information.

Q: How can I find the date I achieved my certification in order to determine my new expiration date?

A: You can view all of your certifications on the [HPE MyLearning portal](#). Login to your profile and click “training” then “training history” to view all of your certifications with the achievement date. On November 1st you will also see the expiration dates here.

Q: Will exam content change with the new program?

A: No, exam content will not change due to the new program. Exam content typically changes when there are product or technology updates.

Q: Are all Aruba certifications being migrated to the new program?

A: All active and inactive Aruba certifications will be migrated to the new program, regardless of how old they are. Older versions will have a shorter time to recertify, newer versions will have a longer time to recertify. Expired certifications will not be migrated to the new program.

Aruba product and sales specialist certifications will also

be migrated to the new program, and will have a 2 year expiration. Aruba product and sales specialist certifications include the Aruba IntroSpect Specialist, Aruba Cloud Managed Specialist, Aruba Location Services specialist and Aruba Sales Specialist certifications.

Q: What if I hold two versions of the same certification (ACMA v6.3 and ACMA v8)?

A: You will be migrated to a new “Aruba Certified Mobility Associate (ACMA)”. In this example, the expiration date will be based on the latest version, which is V8. According to the migration policy, you will be required to re-certify based on the date you achieved the ACMA v8 certification. Reference the [certification transition table](#) for exact dates.

Q: What will happen to my digital badges?

A: You will receive an email from Acclaim asking you to accept your new versionless digital badge(s). If you have already accepted and posted the versioned badge from Acclaim, you have two options:

1. Do nothing. Keep the badge with the version number. If someone clicks on the badge they will be directed to the Acclaim certification page for the version badge as before.
2. Accept your new versionless badge. It is up to you if you want to repost your new versionless badge online. You will have two badges (version and versionless in your Acclaim profile). Please be aware that if you delete your older versioned badge, users who click on it from a post will receive an error page on Acclaim.

If you earn a certification after the transition, you will be prompted to accept and post the versionless badge

Q: Do the new certification policies apply to non-Aruba HPE Networking certifications?

A: No the new policies do not apply to them.

CERTIFICATION PREREQUISITE

Q: How do I earn a new Aruba certification?

A: If you pass the required exams after November 1, 2019, you will be awarded an Aruba certification that does not have a version (ACMA, ACMP, etc).

Certification Level	Prerequisite
Associate & Specialist	None
Professional	Associate within the same domain
Expert	No professional certification (written exam is required)

Q: Do the Aruba Professional certifications have prerequisites?

A: Yes, on November 1 all professional certifications will have a prerequisite of the associate certification of the same domain (ACMP requires ACMA, ACSP requires ACSA, etc) Reference the table above.

Q: Do the Aruba Expert certifications have prerequisites?

A: After November 1, 2019, the Expert level certifications do not have any prerequisite certification. If a candidate achieves the Expert certification without the lower levels they will not be granted the associate and professional certification.

RECERTIFICATION & EXPIRATION

Q: How long is each certification level valid before I need to recertify?

A: For candidates who achieve a certification for the first time, the below recertification timelines will apply:

Q: When does the expiration clock start?

A: Your expiration date is based on the date that you complete the exam requirements. Your HPE MyLearning account will reflect the date you took the exam regardless of when you receive the results. For all certifications achieved at PearsonVue you will receive the results immediately and all PASS results will appear on your HPE My Learning account within 24-48 hours. For expert level certification exams you will receive results within three weeks after completion of the practical exam.

Q: Will I get alerted by HPE when my certification is expiring?

A: Yes, you will receive an automated email 6 months, 3 months, and 1 month prior to your certification expiration date.

Q: What if I miss the deadline to recertify?

A: If you do not complete the recertification requirements by the deadline, your certification will expire and you must achieve the certification as a new candidate.

If I achieve a....	The certification expires after
Associate, Professional, Expert Certifications	3 years (1,095 days)
Sales & Product Certifications	2 years (730 days)

Q: What are the requirements to recertify?

A: The recertification requirement options for all Aruba certifications are as follows:

1. Pass the current exam for that certification
2. Pass the next exam level up within that domain to recertify the lower level
3. If qualified, pass the edge exam for that level

For example, to recertify ACMA, you can either pass the current ACMA exam or pass the ACMP exam. If you are ACMP, you can either pass the ACMP exam or pass the ACMX written exam. For more information on the Edge recertification, see the Edge FAQ.

Q: If I hold multiple certifications in one domain, do I need to recertify all of them?

A: You only need to recertify the highest level certification. If you hold ACMP and ACMA, you only need to recertify ACMP. The expiration date of ACMA will be extended to match the expiration date of ACMP.

Q: If I hold a certification in multiple domains, ex: (Mobility) ACMA and (Switching) ACSA, do I need to update both when they reach the 3 year mark?

A: Yes, if you hold certifications in multiple domains you will need to recertify each certification.

Q: I received an email notifying me I need to recertify in 6 months, how will I know if I need to take the training to pass the exam? I understand the training is not required,

but my concern is the course and exam have been updated multiple times since I last took the exam. What approach does Aruba recommend?

A: You can review the certification and exam datasheet to identify what products and solutions are covered. Aruba recommends that you take the current training to prepare for the certification exam, or use supplementary learning resources like self-directed labs and study guides.

CERTIFICATION UPGRADE PATHS

Q: Is there an upgrade path for Cisco certified?

A: All Aruba Professional certifications except ACCP have Fast Track paths for people holding the matching Cisco Professional certification. For example, Aruba Certified Mobility Professional has a Fast Track for people who hold CCNP- Wireless certification. All Professional Upgrade paths do NOT require the Associate prerequisite.

Q: Is there an upgrade path for Brocade or Juniper?

A: No, the only upgrade path is for Cisco certifications.

ARUBA EDGE CERTIFICATION

Q: What is the new Aruba Edge domain?

A: Aruba Edge is a new domain to recognize candidates with broad technical skills. There will be Edge Associate, Professional, and Expert certifications. These certifications are granted to candidates who hold three out of four domains (mobility, switching, clearpass, design). For example, the Aruba Edge Professional is awarded to someone who holds three out of four of these certifications: ACMP, ACSP, ACDP, ACCP. A candidate can recertify the Aruba Edge Professional by passing the Edge written exam and it will renew all Aruba Professional certifications. The same policy applies to Aruba Edge Associate and Aruba Edge Expert. If a candidate holds all four certifications the Edge written exam will recertify all four.

Q: How do I recertify my Edge certification?

A: All three Edge certifications can be recertified with a PearsonVUE exam. Each Aruba Edge exam will contain questions from the other domains (mobility, switching, clearpass, design). Candidates will select which three of four domains they want to test on at the beginning of the exam at PearsonVUE. In order to pass the Edge exam you must pass all three sections. Passing the Aruba Edge exam recertifies all certifications for that level. For example if I am an Aruba Edge Professional who holds the ACMP, ACSP, and ACDP, I can

pass the Edge professional written exam to recertify all three certifications.

Q: What will happen to the Aruba Mobile First Expert?

A: Aruba Mobile First Expert is a badge granted to candidates who currently hold Aruba Mobility Expert, Aruba Design Expert and Aruba ClearPass Expert certifications. The AMFX will migrate into the Aruba Edge Expert certification. If you currently hold the Aruba Mobile First Expert you will become an Aruba Edge Expert effective November 1, 2019. If you achieved the Aruba Mobile First Expert the Aruba Edge Expert will expire three years from the date you achieved the third expert certification.

Q: When does the Aruba Edge Expert certification expire?

A: The Aruba Edge Expert certification will expire three years from the most recent expert certification you achieved. Reference the [certification transition table](#) for the date your expert certification is set to expire.

Q: If I hold certifications in two domains (Mobility), ex: ACMA and (Design) ACDA (both Associate), wouldn't it be better for me to take one of the Edge eligible exams (ClearPass or Switching) to get the EDGE Associate? If I take that approach then I could wait to recertify my edge associate certification?

A: Yes, if you achieve the edge certification the expiration date for all three certifications will be modified to match the date you achieved the edge certification. To recertify all domain certifications, you only need to pass the edge written exam for that level.

Q: Is there a way to move from EDGE Associate to EDGE Professional (a delta exam), or must I hold 3 certifications across domains to achieve?

A: There is no path from Edge Associate to Edge Professional to Edge Expert. You must achieve the certifications for a given level in three out of four domains to achieve Edge certification for that level.

Q: What will happen to my Aruba Mobile First Expert certification number?

Your AMFX number will become your Aruba Edge number.

COURSE AND EXAM NAME CHANGES

Q: Why are some course names changing?

A: Inconsistent course names makes it difficult to know which course is associated to which certification. On October 1, 2019, all course names will be modified to follow a consistent

naming convention to make it easier to associate the training to the certification. View the [course name guide](#) to learn more.

Q: Why are some exam names changing?

A: Aruba exam names are changing to reflect the certification name. For example Implementing Aruba WLAN will be updated to Aruba Certified Mobility Associate exam.

Q: What will I see in my transcripts when the course & exam names change?

A: Your transcripts in MyLearning and The Learning Center (TLC) will show the new course and exam names, even if you completed them when they had the previous name. For example, if you completed "Implementing Aruba WLAN (IAW) V8" training in February, after November 1 your records will show that you completed "Aruba Mobility Fundamentals (AMF)" training in February

ARUBA PARTNER PROGRAM

Q: How does this impact the HPE Partner Ready for Networking Program – Aruba?

A: Partner Ready for Networking (PRfN) will require partners to maintain valid certifications for partner certification requirements in relation to their medallion status. Partners must recertify certifications as outlined in this document in order to maintain valid certifications.

Q: How long do I have to get recertified to maintain my medallion status?

A: You must recertify by the certification expiration date in order to maintain medallion status.

When the new certification program launches on 11/1/2019, current "version" certifications will go inactive. Inactive does not mean that the certification is expired and no longer valid for use toward partner program requirements. The "version" certification will remain valid until it is expired on 10/31/2020. In addition to the "version" certification, on 11/1/19 current certification holders will be granted the corresponding "version-less" certification with an expiration date of 6 months- 3 years based on the date you achieved

GLOSSARY

- **CERTIFICATION:** Defined for this document as career technical certification tracks only (Product & Sales Certification Requirements are separate).
- **CERTIFICATION DOMAIN:** The domain refers to the technology which the associate, professional, and expert certifications align to (For example Mobility is the domain for ACMA, ACMP, and ACMX).
- **CERTIFICATION PATH:** A set of requirements that will achieve a certification – there may be more than one path to achieve the same certification.
- **NEW CANDIDATE:** For any candidate getting a certification level for the first time.
- **RECERTIFICATION:** For any candidate within the same certification level and same domain/job role trying to maintain certification.
- **FAST TRACK:** For any candidate holding an equivalent or greater certification level from a 3rd-

